



Operated By  
NEWSME Landfill Operations, LLC

November 15<sup>th</sup>, 2024

Lane Gould  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Gould:

During the month of October 2024 Juniper Ridge Landfill received one complaint from area residents regarding landfill operations. The lone complaint was confirmed to be non-landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Controller

enc.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
**October 2024**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
10/29/24	10:05AM	Odor	Landfill gas (rotten eggs - H2S)	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Y	NE / 0 mph	Y	Call - Compliance Analyst. Site Visit - Gas Treatment Manager	Unknown/ could not be confirmed	0	No	Caller stated that at 10AM he smelled a rotten egg odor at his residence. JRL personnel could not confirm odor around landfill, on Route 43, or in the vicinity of caller's residence. Wind direction was shown to be out of the south and southwest during site visit. JRL staff continue to make improvements to reduce odor potential.

Month Total Complaints: 1

Number of Complaints Confirmed to be Landfill Related: 0

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 1

<b>2024</b>	<b>LANDFILL RELATED COMPLAINT CATEGORY</b>						<b>MONTH</b>
<b>MONTH</b>	<b>ODOR</b>	<b>NOISE</b>	<b>LIGHTS</b>	<b>DUST</b>	<b>BIRDS</b>	<b>OTHER</b>	<b>TOTAL</b>
JAN.	11	0	0	0	0	0	11
FEB.	7	0	0	0	0	0	7
MAR.	5	0	0	0	0	0	5
APR.	5	0	0	0	0	0	5
MAY	1	0	0	0	0	0	1
JUN.	6	0	0	0	0	0	6
JUL.	6	0	0	0	0	0	0
AUG.	1	0	0	0	0	0	1
SEP.	4	0	0	0	0	0	4
OCT.	1	0	0	0	0	0	1
NOV.	0	0	0	0	0	0	0
DEC.	0	0	0	0	0	0	0
<b>TOTALS</b>	<b>47</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>47</b>

\* One additional non-enforceable off-site related complaint was received. It was not landfill related.