



Operated By
NEWSME Landfill Operations, LLC

November 15th, 2022

Mike Barden/William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden/Mr. Longfellow:

During the month of October 2022 Juniper Ridge Landfill received three complaints from area residents regarding landfill operations. All three complaints were confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey

Wendy Plissey
Assistant Controller

enc.

JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
October 2022

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
10/04/22	8:44 AM	Odor	MSW/H2S	Ed Spencer	1140 Kirkland Rd. Old Town, ME	Yes	NE 0 MPH	Yes	Justin Foran	MSW/Sludge	5.0 PPB	Yes	On 10-04-2022 at 8:44 AM an odor complaint was called from the Kirkland Rd. The caller was experiencing an H2S odor outside of his residence and while driving in the vicinity. The Environmental Analyst was notified at 8:46 AM and an initial callback was made at 11:11 AM. Contact was made later in the afternoon between 2-5 PM. The odor was determined to have been generated while mixing MSW bypass and a load of sludge in the landfill. JRL staff promptly covers any sludge or MSW that can potential cause odor.
10/24/22	8:18 PM	Odor	MSW/H2S	Laura Sanborn	Rt. 43 Old Town, ME	Yes	NW 3 MPH	Yes	Justin Foran	MSW/Sludge	5.3 PPB	Yes	On 10-24-2022 at roughly 5 PM and 8PM, the complainant experienced MSW/H2S odor while traveling on Rt. 43 the W. Old Town Rd. The odor was verified using data from a nearby Single Point Monitoring device. On the morning of 10-25-2022 deodorizing sprayers were utilized to mitigate any potential odor in the area.
10/25/22	2:40 PM	Noise	Engine Brake	Laura Sanborn	2845 Bennoch Rd. Old town, ME	Yes	N/A	N/A	Justin Foran	N/A	N/A	N/A	On 10-25-2022 at 2:40 PM, a noise complaint was called in by a neighbor of the landfill regarding a 3rd party haul truck using it's engine brake while exiting I-95 interstate ramp and entering the facility off of the Bennoch Rd. The caller stated she had a video of the event but was unwilling to share it. The driver was verbally warned not to use the engine brake while entering the facility from the Bennoch Rd.

Month Total Complaints: 3

Number of Complaints Confirmed to be Landfill Related: 2

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 1

2022	COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	5	0	0	0	0	0	5
FEB.	1	0	0	0	0	0	1
MAR.	1	0	0	0	0	0	1
APR.	0	1	0	0	0	0	1
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	0	1	0	0	0	0	1
AUG.	2	0	0	0	0	0	2
SEP.	3	0	0	0	0	0	3
OCT.	2	1	0	0	0	0	3
NOV.							
DEC.							
TOTALS	14	3	0	0	0	0	17

**One additional non-enforceable off-site traffic related complaint was received*

**One additional non-enforceable off-site odor related complaint was received*

**One additional non-enforcement off-site vector related complaint was received*