



Operated By
NEWSME Landfill Operations, LLC

October 15th, 2025

Lane Gould
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Gould:

During the month of September 2025 Juniper Ridge Landfill received eleven complaints from area residents regarding landfill operations. Five complaints were confirmed to be landfill related and the other six could not be confirmed and may/may not have been landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-7105.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey

Wendy Plissey
Controller

enc.

JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
September 2025

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
09/01/25	8:50 AM	Odor	Rotten eggs	Steven Wohlgemuth	802 Kirkland Road, Old Town, ME	Yes	NE @ 4 mph	Yes	Operations Manager - Site visit	Unknown	0	No	On 09/01/2025, at 8:50 AM a complaint was received from an Old Town resident. The caller stated that he experienced a rotten egg odor at his residence at 8:45 AM. A site visit was conducted by the Operations Manager at 9:05 AM and no odors were detected. The General Manager also drove down Rt. 43 earlier that morning between 8:00 AM and 8:15 AM and did not detect any odors. No immediate response action was taken as no odors were detected during the site visit. JRL staff will continue to monitor the landfill for gas odor and make adjustments if needed.
09/02/25	1:33 PM	Other	Birds and Vectors	Laura Sanborn	2845 Bennoch Rd., Alton, ME	Yes	N/A	N/A	Environmental Analyst - Call Back	Unknown	N/A	N/A	On 09/02/2025, at 1:33 PM a text was received from Mrs. Sanborn. asking the Environmental Analyst to give her a call. A call back was made at 1:35 PM. Mrs. Sanborn stated that on 08/29/25 a large flock of crows had made a mess of their garage roof but did not request a site visit. She also stated that they had seen another vector on their lawn which came from the adjacent property. On 08/31/25 the vector was found dead in their pool. To be a good neighbor, NEWSME personnel contacted their contracted pest management service to investigate and monitor the issue.
09/03/25	9:20 AM	Odor	Not specified	Steve Stone	2922 Bennoch Rd., Alton, ME	Yes	W @ 3 mph	No	Environmental Analyst - Site Visit	Landfill	0	Yes	On 09/03/25 at 9:20 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a sludge odor at his residence at 9:15 AM but did not give any specifics regarding the odor. The wind direction at the time of the call was out of the west at 3 mph. The caller did not request a call back. A site visit was made by the Environmental Analyst on the Bennoch Road near the caller's residence at 9:39 AM. The complaint was confirmed. A slight sludge odor was present along the Bennoch Road, east of the caller's residence. The wind direction at the time of the site visit was out of the south at 5 mph. JRL staff will continue to do their best to mix sludge deliveries with other wastes and bury the material as soon as possible. Daily cover will be placed at the end of the workday.
09/09/25	8:16 AM	Odor	Garbage	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	SW @ 0 mph	No	Environmental Analyst - Site Visit Environmental Analyst - Call Back	Landfill	0	Yes	On 09/09/2025 at 8:16 AM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced landfill odors at his residence at 8:00 AM. A call back was requested and was made at 8:25 AM. No site visit was requested but the Environmental Analyst drove to the Kirkland Road stopping before, after, and at the end of Mr. Spencer's driveway at 8:45 AM. At that time no landfill odors were detected on the Kirkland Road. The wind direction during the site visit was out of the north at 0 mph. Garbage odors were however detected on Route 43, at about mailbox 500 while traveling to the Kirkland Road. JRL management staff were notified of the odor on Route 43 and will continue to place daily cover before the end of the workday.
09/10/25	9:15 AM	Odor	Sewer	Steve Stone	2922 Bennoch Rd., Alton, ME	Yes	NE @ 0 mph	No	Environmental Analyst - Site Visit Environmental Analyst - Call Back	Landfill	0	Yes	On 9/10/2025 at 9:15 AM, an odor complaint was called in by an Alton resident. The caller stated that he smelled a sewer odor at his residence at 9:00 AM. The Environmental Analyst conducted a site visit at 9:30 AM and detected a slight sludge/sewer odor at the end of the caller's driveway when he arrived. The wind direction during the site visit was out of the south at 1 mph. JRL staff were notified of the odor and will continue doing their best to mix sludge deliveries with other wastes and bury the material as soon as possible. Daily cover will be placed at the end of the workday.

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09/16/25	7:50 PM	Odor	Rotten eggs/Sewer	Douglas Shoney	2454 Bennoch Rd., Old Town, ME	Yes	S @ 2 mph	Yes	JRL Odor Responder - Site Visit Environmental Analyst - Call Back	Landfill	0	Yes	On 9/16/2025 at 7:50 PM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced a sulfur/rotten egg/sewer-like odor at his residence at 7:50 PM. The caller requested a call back for the following morning and a site visit. The site visit was conducted by a JRL Odor Responder at 7:55 PM. At that time, H2S odors were detected. The wind direction at the time of the site visit was out of the south at 2 mph. The Environmental Analyst made a call back on 9/17 at 7:54 AM. The caller did not answer but a message was left. JRL staff will continue to monitor the landfill for gas odor and make adjustments as needed. Daily cover will be placed at the end of the workday.
09/18/25	8:15 AM	Odor	Sewer/Sludge	Lester Labell	2897 Bennoch Rd., Alton, ME	Yes	SW @ 5 mph	Yes	Environmental Analyst - Site Visit	Landfill	0	Yes	On 9/18/2025 at 8:15 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a sewer, sludge-like odor at his residence at 8:00 AM and did not want a call back or site visit. The Environmental Analyst conducted a site visit at 8:30 AM and detected a slight garbage/sludge odor on the Bennoch Road in front of the caller's driveway. The wind direction at the time of the site visit was out of the south at 4 mph. JRL staff will continue doing their best to mix sludge deliveries with other wastes and bury the waste materials as soon as possible. Daily cover will be placed at the end of the workday.
09/20/25	9:35 AM	Odor	Sludge/Trash	Steve Stone	2922 Bennoch Rd., Alton, ME	Yes	N @ 1 MPH	No	General Manager - Call Back JRL Odor Responder - Site Visit	Unknown	0	No	On 9/20/25 at 9:35 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a sludge/trash odor at his residence at 9:35 AM. No call back or a site visit was requested. The General Manager made the call back at 10:47 AM, but no one could not be reached. A JRL Odor Responder conducted a site visit at 10:00 AM but could not detect any odor on the Bennoch Road or at the end of the caller's driveway. The wind direction at the time of the site visit was out of the Southeast at 1.6 MPH. No immediate action was taken by JRL personnel as odors could not be detected during the site visit. JRL staff will continue doing their best to mix sludge deliveries with other wastes and bury the waste materials as soon as possible. Daily cover will be placed at the end of the workday.
09/21/25	9:40 AM	Odor	Landfill Gas	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	NE @ 1.6 MPH	Yes	General Manager - Call Back Gas Plant Manager - Site Visit	Unknown	0	No	On 9/21/25 at 9:40 A.M., an odor complaint was called in from an Old Town resident. The caller stated that he experienced a landfill gas odor at his residence at 9:40 A.M and requested a call back and site visit. The General Manager made the call back at 11:05 A.M. The Gas Plant Manager conducted a site visit at 10:05 A.M. No odors were detected on the Kirkland Road or at the end of the caller's driveway. The wind direction at the time of the site visit was out of the Southeast at 5 MPH. JRL staff will continue to monitor the landfill for gas odor and make adjustments if needed.
09/25/25	9:35 AM	Odor	Rotten Eggs	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	E @ 1 MPH	Yes	Operations Manager - Site Visit	Unknown	0	No	On 9/25/25 at 9:35 A.M., an odor complaint was called in from an Old Town resident. The caller stated that he experienced a rotten egg-like odor driving down Route 43 at 9:30 A.M. He did not request a call back or a site visit. At the time of his call, he stated that no odor was detected at his residence. The Operations Manager conducted a site visit along Rt. 43 between 9:45 AM -10:00 AM but no odors were detected. The wind direction at the time of the site visit was out of the East at 1 MPH. No immediate action was taken by JRL personnel as odors could not be detected. JRL staff will continue to monitor the landfill for gas odor and make adjustments if needed.

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09/26/25	5:12 PM	Odor	Landfill	Chuck Leithiser	394 Fourth Street, Old Town, ME	Yes	Southwest @ 1 MPH	Yes	Gas Plant Manager - Site Visit	Unknown	0	No	On 9/26/25 at 5:12 P.M., an odor complaint was called in from an Old Town resident. The caller stated that he experienced a unique and faint landfill odor when driving down Rt. 16, between Rt. 43 and Rt. 16 at 5:00 P.M. The caller did not request a call back or a site visit. The Gas Plant Manager conducted a site visit on Route 16 on at 5:35 PM but did not detect an odor. The wind direction at the time of the site visit was out of the West at 1.6 MPH. No immediate action was taken by JRL personnel as odors could not be detected during the site visit. JRL staff will continue doing their best to mix sludge deliveries with other wastes and bury the waste materials as soon as possible. Daily cover will be placed at the end of the workday.
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Month Total Complaints: 11

Number of Complaints Confirmed to be Landfill Related: 5

Number of Complaints Not Confirmed as Originating from the landfill or Possibly from Other Sources: 6

2025	LANDFILL RELATED COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	7	0	0	0	0	0	7
FEB.	6	0	0	0	0	0	6
MAR.	3	0	0	0	0	0	3
APR.	2	0	0	0	0	0	2
MAY	6	0	0	0	0	0	6
JUN.	10	1	0	0	0	0	11
JUL.	11	0	0	0	0	0	11
AUG.	12	0	0	0	0	0	12
SEP.	10	0	0	0	0	1	11
OCT.							0
NOV.							0
DEC.							0
TOTALS	67	1	0	0	0	1	69