



Operated By  
NEWSME Landfill Operations, LLC

October 15<sup>th</sup>, 2024

Lane Gould  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Gould:

During the month of September 2024 Juniper Ridge Landfill received four complaints from area residents regarding landfill operations. All four complaints were confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Controller

enc.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
**September 2024**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
09/15/24	10:15 AM	Odor	H2S	Steve Stone	2922 Bennoch Road, Alton, ME	Yes	SW / 0.0 mph	Yes	JRL Security Attendant	Landfill	2.51	Yes	On 9/15/2024 at 10:15 AM, an odor complaint was called in from 2922 Bennoch Road. The caller stated the odor (H2S) was in their backyard and they could not go outside. The caller did not want a call back or a site visit. The Environmental Analyst (EA) called the JRL scale house on 9/15/2024 at 10:34 AM. At that time, the access road H2S monitor was reading a relatively low concentration of 2.51 ppb. The attendant also stated that upon his first set of rounds around the landfill at approximately 7:30 AM, he did notice H2S along the west side and it was indeed coming from the landfill. JRL staff were notified and will continue to do their best to mitigate LFG odors.
09/20/24	12:35 PM	Odor	Unspecified/unknown	Robyn Emmons	488 West Old Town Road, Old Town, ME	Yes	E / 0.0 mph	Yes	JRL Operations Supervisor	Landfill	0	Yes	On 9/20/2024 at 12:35 PM, an odor complaint was called in from 488 West Old Town Road. The caller stated that it "smelled really bad, he had set rat traps, not sure if it is something that is dead, but the smell got worse when you got closer to the landfill." The EA called JRL staff and asked that they do a site visit. JRL staff conducted a site visit at approximately 1:38 PM. At the time of the visit, no odor was present. However, landfill gas wells were being installed at JRL. JRL staff informed the individual of the drilling and told him that H2S odors may be noticeable on-site and possibly off-site until the installation of the wells is complete. JRL staff will continue to do their best to mitigate LFG odors.
09/20/24	5:25 PM	Odor	Unspecified/unknown	Chuck Leithiser	Gillman Falls Road, Alton, ME	Yes	NE / 4 mph	Yes	JRL scale house attendant	Landfill	0	Yes	On 9/20/2024 at 5:25 PM, an odor complaint was called in from an Old Town resident. The caller stated that he detected an odor on Gilman Falls Avenue around the 400 mailboxes. He stated that it "smells like the landfill". No other details were given. The scale house attendant drove around the site and down route 16 and Route 43 at roughly 5:40 PM. JRL personnel commented that H2S odors were noticeable on-site and could be possibly off-site at times. This may continue until the installation of new gas wells is complete. JRL staff will continue to do their best to mitigate LFG odors.
09/20/24	5:35 PM	Odor	Landfill gas/sludge	Ed Spencer	1140 Kirkland Road, Old Town, ME	Yes	NNE / 2-4 mph	Yes	JRL scale house attendant	Landfill	0	Yes	On 9/20/2024 at 5:35 PM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced an odor of landfill gas and sludge mixture at his residence at 4:45 PM. The caller stated that the odor was "not real strong yet." The scale house attendant drove around the site and down route 16 and Route 43 at roughly 5:40 PM. JRL personnel commented that H2S odors were noticeable on-site and could be possibly off-site at times. This may continue until the installation of new gas wells is complete. JRL staff will continue to do their best to mitigate LFG odors.

**Month Total Complaints: 4**

**Number of Complaints Confirmed to be Landfill Related: 4**

**Number of Complaints Not Confirmed as Originating from the landfill or Possibly from Other Sources: 0**

<b>2024</b>	<b>LANDFILL RELATED COMPLAINT CATEGORY</b>						<b>MONTH</b>
<b>MONTH</b>	<b>ODOR</b>	<b>NOISE</b>	<b>LIGHTS</b>	<b>DUST</b>	<b>BIRDS</b>	<b>OTHER</b>	<b>TOTAL</b>
JAN.	11	0	0	0	0	0	11
FEB.	7	0	0	0	0	0	7
MAR.	5	0	0	0	0	0	5
APR.	5	0	0	0	0	0	5
MAY	1	0	0	0	0	0	1
JUN.	6	0	0	0	0	0	6
JUL.	6	0	0	0	0	0	0
AUG.	1	0	0	0	0	0	1
SEP.	4	0	0	0	0	0	4
OCT.	0	0	0	0	0	0	0
NOV.	0	0	0	0	0	0	0
DEC.	0	0	0	0	0	0	0
<b>TOTALS</b>	<b>46</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>46</b>

\* One additional non-enforceable off-site related complaint was received. It was not landfill related.