



Operated By
NEWSME Landfill Operations, LLC

October 15th, 2022

Mike Barden/William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden/Mr. Longfellow:

During the month of September 2022 Juniper Ridge Landfill received three complaints from area residents regarding landfill operations. All three complaints were confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
September 2022**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
09/01/22	11:30 AM	Odor	MSW/Garbage	Laura Sanborn	2845 Bennoch Rd., Alton	Yes	NW 1 MPH	NO	A call back was made by the Environmental Analyst at 12:48PM	Landfill	0 PPB	No	The Environmental Analyst was onsite during the complaint and investigated the source of the smell on the Bennoch Rd., no smell was observed at 12:10PM The wind was blowing out of the NW which would push any odor away from 2845 Bennoch Rd. The caller possibly experienced the MSW smell coming from truck traffic entering the LF at 2828 Bennoch Rd. which is close to the callers residence. The LF was on full MSW bypass during the time of the complaint which added to more truck traffic entering the LF from the Bennoch Rd. Deodorizing sprayers were deployed around the base of the LF after the callback was made to the complainant at roughly 1:10PM.
09/07/22	8:40 AM	Odor	H2S/MSW	Ed. Spencer	1140 Kirkland Rd., Old Town	Yes	NE 0 MPH	Yes	A call back was made by the Environmental Analyst at 2:18PM	Landfill	0 PPB	Yes	The MSW odor was determined to be coming from the Cell 14 soft layer, the LF was on full MSW bypass at the time of the complaint. The H2S odor was determined to be coming from an area of access road construction along the east face of the LF where the geosynthetic cover was temporarily removed during the construction process. At the time of the complaint RTD was onsite reinstalling the geosynthetic cover system over the recently constructed east access road. Deodorizing sprayers were deployed at the base of the LF to help mitigate the odor shortly after being notified of the complaint.
09/17/22	7:50 AM	Odor	MSW/Garbage	Laura Sanborn	2845 Bennoch Rd., Alton	Yes	SW 2 MPH	Yes	A call back was made by the Environmental Analyst at 11:00AM	Landfill	0 PPB	Yes	The odor was determined to be coming from MSW bypass in Cell 14, deodorizing sprayers were deployed onsite to help mitigate the MSW odor until adequate cover could be placed over the recently placed waste. The caller had questions about the Odor Complaint Form used in the complaint process and also wanted to have a tour of the JRL facility. A blank complaint form was e-mailed to the caller and a site visit was scheduled. The General Manager gave a tour to Mrs. Sanborn and George Buswell on 10-05-22.

Month Total Complaints: 3

Number of Complaints Confirmed to be Landfill Related: 3

Number of Complaints Not Confirmed as Originating from the landfill or Possibly from Other Sources: 0

2022	COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	5	0	0	0	0	0	5
FEB.	1	0	0	0	0	0	1
MAR.	1	0	0	0	0	0	1
APR.	0	1	0	0	0	0	1
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	0	1	0	0	0	0	1
AUG.	2	0	0	0	0	0	2
SEP.	3	0	0	0	0	0	3
OCT.							
NOV.							
DEC.							
TOTALS	12	2	0	0	0	0	14

**One additional non-enforceable off-site traffic related complaint was received*

**One additional non-enforceable off-site odor related complaint was received*