



Operated By
NEWSME Landfill Operations, LLC

September 15th, 2025

Lane Gould
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Gould:

During the month of August 2025 Juniper Ridge Landfill received twelve complaints from area residents regarding landfill operations. Four complaints were confirmed to be landfill related and the other eight could not be confirmed and may/may not have been landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-7105.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
August 2025**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
08/05/25	7:15 AM	Odor	Rotten Eggs (H2S)	Steven Wohlgemuth	802 Kirkland Road, Old Town, ME	Yes	NE @ 3 mph	Yes	Environmental Analyst - Call No site visit requested	Unknown	0	No	On 8/05/25 at 7:15 AM, an odor complaint was called in by an Old Town resident. He stated that a bad sulfur smell (H2S) was detected at his residence at 7:00 AM. A call back was made by the Environmental Analyst at 8:18 AM. At the time of the call back, the caller stated that the odor was no longer present. JRL staff verified that there were no issues with the landfill gas flare during that time. The cause of odor is unknown as it could not be confirmed. JRL staff will continue to monitor the landfill for gas odor and make adjustments if needed.
08/08/25	9:30 AM	Odor	Sludge Odor	Steve Stone	2922 Bennoch Road, Alton, ME	Yes	SW @ 3 mph	Yes	Environmental Analyst - Site Visit Environmental Analyst - Call back	Landfill	0	Yes	On 8/08/25 at 9:30 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a sludge odor at his residence at 9:15 AM. The wind direction at the time of the call was out of the southwest at 3 mph. The caller requested a call back. A call back and site visit were made by the Environmental Analyst on the Bennoch Road near the caller's residence at 10:20 AM. The complaint was confirmed. A slight sludge odor (2 on the n-butanol scale) was present near the caller's residence. There was a slight change in wind direction and speed (SW @ 3 mph to S @ 3 mph) at the time of the site visit. JRL staff are doing their best to mix sludge deliveries with other wastes and bury the material as soon as possible. Daily cover will be placed at the end of the workday.
08/11/25	9:30 AM	Odor	Sludge Odor	Steve Stone	2922 Bennoch Road, Alton, ME	Yes	E @ 0 mph	No	Environmental Analyst - Call back Gas Plant Manager - Site visit	Unknown	0	No	On 8/11/25 at 9:30 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a sludge odor at his residence at 9:15 AM. The wind direction at the time of the call was out of the east at 0 mph. Caller requested a call back but no site visit. JRL staff conducted a site visit on the Bennoch Road near the caller's residence at 9:45 AM. The complaint could not be confirmed as odor was not detected. There was a slight change in wind direction and speed to out of the northwest at 0 mph at the time of the site visit. The Environmental Analyst made a call back on at 10:18 AM. The caller stated that he did not request a call back but was not happy with the sludge odor. JRL staff are doing their best to mix sludge deliveries with other wastes and bury the material as soon as possible. Daily cover will be placed at the end of the workday.
08/11/25	9:37 AM	Odor	Unknown	Andre Vinguault	2915 Bennoch Rd., Alton, ME	Yes	Unknown	Unknown	Environmental Analyst - Call back Gas Plant Manager - Site visit	Unknown	0	No	On 8/11/25 at 9:37 AM, an Alton resident called the Environmental Analyst directly to report an odor complaint. He claimed the complaint line was not answered. He stated that he experienced a "different" odor at 9:30 AM. He could not describe the odor. JRL staff conducted a site visit at 9:45 AM near this residence in response to another odor complaint received this morning. The complaint could not be confirmed as odor was not detected.

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08/16/25	11:52 PM	Odor	Sludge and Trash Odor	Andre Vingualt	2915 Bennoch Rd., Alton, ME	No	S @ 5 mph	Yes	JRL Odor Responder - Site Visit Environmental Analyst - Call	Landfill	0	Yes	On 8/16/25 at 11:52 PM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a sludge odor at his residence at 10:30 PM, but it may be a combination of sludge and trash. The wind direction at the time of the call was from the south at 5 mph. There were no readings on the site's H2S monitors. A site visit was conducted by the JRL odor responder at 12:01 AM. Odors were confirmed as described. The odor responder described the odor to come in waves and was not consistent. The Environmental Analyst made a call back on the following morning on 8/17 at 7:18 AM. The caller stated his son detected the odor on the night of 8/16 and early morning of 8/17 from 10:00 PM to 1:00 AM. The following morning, at the time of the call back, no odors were present. JRL staff will continue to evaluate cover procedures to mitigate offsite odor complaints. Daily cover will continue to be placed before the end of the workday.
08/17/25	3:07 PM	Odor	Garbage, Flesh, and Rotten Eggs	Steve Wohlgemuth	802 Kirkland Road, Old Town, ME	Yes	N @ 9.2 mph	Yes	Environmental Analyst - Call back JRL Odor Responder - Site visit	Unknown	0	No	On 8/17/25 at 3:07 PM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced odors of rotten garbage, flesh, and rotten eggs at his residence at 3:00 PM. The wind direction at the time of the call was out of the north at 9.2 mph. There were no readings on the site's H2S monitors. The caller requested a call back and site visit. The JRL odor responder conducted a site visit on 8/17 at 3:40 PM. No odors were detected. The wind direction at the time of the site visit was out of the north at 7 mph. The Environmental Analyst made a call back on 8/17 at 3:54 PM. At the time of the call back the caller said the odors were not extremely strong and that earlier he smelled burning garbage and baby diapers. At the time of the call back he no longer was experiencing any odors. JRL staff will continue to mix and bury odiferous waste as soon as possible. Daily cover will be placed at the end of the workday.
08/21/25	8:59 AM	Odor	Garbage	Andre Vingualt	2915 Bennoch Rd., Alton, ME	Yes	S @ 1 mph	Yes	Environmental Analyst - Site Visit Environmental Analyst - Call back	Landfill	1.48 ppb Access Road	Yes	On 8/21/25 at 8:59 AM, an odor complaint was called in from an Alton Resident. He stated that he experienced a strong garbage odor at his residence at 8:59 AM. He also stated that he detected a similar odor on 8/20/25 at 9:00 AM. The wind direction at the time of the call was from the south at 1 mph. There was a reading of 1.48 ppb on the Access Road H2S monitor. The Environmental Analyst conducted a site visit on 8/21 at 9:28 AM. At the time of the visit a very light garbage odor was present. The wind direction was out of the south southwest at 1 mph during the site visit. At 9:00 AM, the JRL Operations Manager made a trip around the landfill, north of the perimeter but did not detect any odors. JRL staff are not sure if the odors were caused by the landfill or from trucks entering/leaving the facility. JRL staff will continue to mix and bury odiferous waste as soon as possible. Daily cover will be placed at the end of the workday.
08/22/25	8:48 AM	Odor	Sulfur and Rotten Eggs	Stephen Wohlgemuth	802 Kirkland Road, Old Town, ME	Yes	NE @ 4 mph	Yes	Environmental Analyst - Site Visit	Unknown	0	No	On 8/22/25 at 8:48 AM, an odor complaint was called in by an Old Town resident. He stated that he experienced odors of sulfur and rotten eggs at his residence at 8:30 AM. No call back was requested. A site visit was made near the caller's residence by the Environmental Analyst at 9:15 AM. No odors were detected at the address, or along the Kirkland Road and the odor could not be confirmed. JRL staff verified that there were no issues with the landfill gas flare during that time. The cause of odor is unknown as it could not be confirmed. JRL staff will continue to monitor the landfill for gas odor and make adjustments if needed.

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08/23/25	10:35 AM	Odor	Sludge Odor	Steve Stone	2922 Bennoch Road, Alton, ME	Yes	SSW @ 3.6 mph	Yes	No call or site visit	Unknown	2.33 ppb 552 W. Old Town Road	No	On 8/23/25 at 10:35 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a sludge odor at his residence at 10:34 AM. The wind direction at the time of the call was out of the southwest at 3.6 mph. JRL staff did not conduct a call back or site visit as it was not requested by the caller. At that time, an H2S reading was recorded on the 552 W. Old Town Road Monitor in the opposite direction. Being in different direction the H2S reading may not be related to the complaint. JRL staff are doing their best to mix sludge deliveries with other wastes and bury the material as soon as possible. Daily cover will be placed at the end of the workday.
08/24/25	8:30 AM	Odor	Sludge and Trash Odor	Steve Stone	2922 Bennoch Road, Alton, ME	Yes	SW @ 5 mph	Yes	JRL Odor Responder - Site Visit	Unknown	0	No	On 8/24/25 at 8:30 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a sludge or trash odor at his residence at 8:45 AM. The wind direction at the time of the call was out of the southwest at 5 mph. A site visit was made near the caller's residence by a JRL Odor Responder at 8:45 AM. No odors were detected at the residence or on the Bennoch Road at the time of the visit. No call back was requested. JRL staff are doing their best to mix sludge deliveries with other wastes and bury the material as soon as possible. Daily cover will be placed at the end of the workday.
08/25/25	11:06 PM	Odor	Sludge and Trash Odor	Andre Vingualt	2915 Bennoch Rd., Alton, ME	Yes	SSW @ 4 mph	No	JRL Odor Responder - Site Visit Environmental Analyst - Call	Landfill	3.00 ppb Access Road	Yes	On 8/25/25 at 11:06 PM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a sludge odor at his residence at 11:03 PM. The wind direction at the time of the call was from the southwest at 4 mph. The access road H2S monitor was reading 3 ppb at the time of the call. A site visit was conducted by the JRL odor responder at 11:13 PM. Odors were confirmed as described. The Environmental Analyst made a call back on the following morning on 8/26 at 8:46 AM, but got no response. The caller returned the call at 10:31 AM, and stated that the odor was no longer present. JRL staff will continue to evaluate cover procedures to mitigate offsite odor complaints. Daily cover will continue to be placed before the end of the workday.
08/26/25	2:58 PM	Odor	Trash Odor	Andre Vingualt	2915 Bennoch Rd., Alton, ME	Yes	SSW @ 9 mph	No	Environmental Analyst - Site Visit	Unknown	0	No	On 8/26/25 at 2:58 PM, an odor complaint was called in from an Alton resident. He stated that he smelled a very pungent trash odor while driving on Interstate 95 between exits 199 and 197. The wind direction at the time of the call was south southwest at 9 mph. No readings were present on the landfill's H2S monitors at the time the complaint was received. The caller did not request a call back or a site visit. The Environmental Analyst conducted a site visit on 8/26 by driving on Interstate 95 between exits 199 to 197 twice from 3:15 to 3:36 PM and did not detect the odor of trash on the highway. The wind direction varied from out of the south to the south southwest at speeds of 8 to 12 mph during that time. No immediate action was taken as odors could not be confirmed. JRL staff will continue to mix and bury odiferous waste as soon as possible. Daily cover will be placed at the end of the workday.

Month Total Complaints: 12

Number of Complaints Confirmed to be Landfill Related: 4

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 8

2025	LANDFILL RELATED COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	7	0	0	0	0	0	7
FEB.	6	0	0	0	0	0	6
MAR.	3	0	0	0	0	0	3
APR.	2	0	0	0	0	0	2
MAY	6	0	0	0	0	0	6
JUN.	10	1	0	0	0	0	11
JUL.	11	0	0	0	0	0	11
AUG.	12	0	0	0	0	0	12
SEP.	0	0	0	0	0	0	0
OCT.	0	0	0	0	0	0	0
NOV.	0	0	0	0	0	0	0
DEC.	0	0	0	0	0	0	0
TOTALS	57	1	0	0	0	0	58