



Operated By
NEWSME Landfill Operations, LLC

August 15th, 2024

William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Longfellow:

During the month of July 2024 Juniper Ridge Landfill received six complaints from area residents regarding landfill operations. Of which five complaints were confirmed to be landfill related and one was confirmed to be non-landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
July 2024**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
07/01/24	3:13 PM	Odor	Old trash	Sandy Daniel	439 West Old Town Rd., Old Town, ME	No	N, NE / 9 mph	Yes	Environmental Analyst - Call, Gas Treatment Facility Manager - Site Visit	Landfill	2.5	Yes	A call back was made at 3:25 PM. The caller stated that they smelled "trash that's been around for a while" at 1:00 PM at their residence. Although JRL staff could not detect an odor later that afternoon, it is likely that it was a legitimate complaint. Low level H2S readings were recorded on a nearby off-site H2S monitor. JRL Staff will continue to do their best covering waste upon delivery. Also, areas in the Stage 2 closure area have been covered with soil in preparation for final closure.
07/12/24	9:10 PM	Odor	Not specific	Russell LaBelle	2897 Bennoch Rd., Alton, ME	Yes	S, SW / 3.4 mph	Yes	None requested	Unknown	0	No	The caller stated that "it's stinking bad and they had to close all the windows. JRL Staff were notified and will continue to do their best covering wastes prior to leaving the landfill at night.
07/14/24	7:10 AM	Odor	Septic	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	West / 5 mph	No	Environmental Analyst - Call	Landfill	2.2	Yes	A call back was made at 7:58 AM The caller stated the odor "smells like a septic". Caller stated that at 8:00 AM odor was gone. Low level H2S readings were recorded on a nearby off-site H2S Monitor. JRL Staff were notified and will continue to do their best covering wastes as it comes in.
07/14/24	10:08 PM	Odor	Poop / open sewer	Debbie and Lester LaBelle	2897 Bennoch Rd., Alton, ME	Yes	SW / 1.1 mph	Yes	None requested	Landfill	2.5	Yes	The caller stated the odor "smells like poop or an open sewer." Low level H2S readings were recorded on a nearby off-site H2S Monitor. JRL Staff were notified and will continue to do their best covering wastes prior to leaving the landfill at night.
07/15/24	3:10 AM	Odor	Sludge	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	S, SW / 0 mph	Yes	Environmental Analyst - Call	Unknown	3.2	Yes	A call back was made at 8:39 AM. The caller stated the odor smells like sludge and they had to close windows. Low level H2S readings were recorded on a nearby off-site H2S Monitor. JRL Staff were notified and will continue to do their best covering wastes as it comes in.
07/17/24	4:55 AM	Odor	Septic	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	West / 2 mph	Yes	Environmental Analyst - Call	Unknown	0	Yes	A call back was made at 8:50 AM. The caller stated that the odor made them close the windows. The caller stated that the odor was gone by 6:00 AM. Low level H2S readings were recorded on a nearby off-site H2S Monitor not long after the call. JRL Staff were notified and will continue to do their best covering wastes as it comes in.

Month Total Complaints: 6

Number of Complaints Confirmed to be Landfill Related: 5

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 1

2024	LANDFILL RELATED COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	11	0	0	0	0	0	11
FEB.	7	0	0	0	0	0	7
MAR.	5	0	0	0	0	0	5
APR.	5	0	0	0	0	0	5
MAY	1	0	0	0	0	0	1
JUN.	6	0	0	0	0	0	6
JUL.	6	0	0	0	0	0	0
AUG.	0	0	0	0	0	0	0
SEP.	0	0	0	0	0	0	0
OCT.	0	0	0	0	0	0	0
NOV.	0	0	0	0	0	0	0
DEC.	0	0	0	0	0	0	0
TOTALS	41	0	0	0	0	0	41

* One additional non-enforceable off-site related complaint was received. It was not landfill related.