



Operated By  
NEWSME Landfill Operations, LLC

August 15<sup>th</sup>, 2022

Mike Barden/William Longfellow  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Barden/Mr. Longfellow:

During the month of July 2022 Juniper Ridge Landfill received one complaint from area residents regarding landfill operations. The lone complaint was confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL  
-LANDFILL COMPLAINT RECORD FORM-  
July 2022**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
07/11/22	3:47 PM	Noise	Equipment Noise, vibration	Laura Sandborn	2845 Bennoch Rd.	No	S/8 MPH	No	A callback was performed by the General Manager Wayne Boyd at 4:06 PM on 07/11/2022, a site visit was requested.	Landfill	0 PPB	No	Complainant reported noise from equipment starting at 6:00 AM on 07/09/2022-07/10/2022 accompanied by a vibration in the residence, also stated she was experiencing a trash odor and garbage comes and goes over the weekend. Following the complaint JRL staff investigated equipment noise and potential vibration during the week of 07/11/2022 between the active cell and the callers residence but were unable to identify the noise or vibration experienced.

**Month Total Complaints: 1**

**Number of Complaints Confirmed to be Landfill Related: 0**

**Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0**

2022	COMPLAINT CATEGORY						MONTH TOTAL
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	5	0	0	0	0	0	5
FEB.	1	0	0	0	0	0	1
MAR.	1	0	0	0	0	0	1
APR.	0	1	0	0	0	0	1
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	0	1	0	0	0	0	1
AUG.							
SEP.							
OCT.							
NOV.							
DEC.							
<b>TOTALS</b>	<b>7</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>9</b>

*\*One additional non-enforceable off-site traffic related complaint was received*

*\*One additional non-enforceable off-site odor related complaint was received*