



Operated By
NEWSME Landfill Operations, LLC

July 15th, 2025

Lane Gould
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Gould:

During the month of June 2025 Juniper Ridge Landfill received eleven complaints from area residents regarding landfill operations. Nine complaints were confirmed to be landfill related and the other two could not be confirmed and may/may not have been landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-7105.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Controller

enc.

JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
June 2025

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
06/03/25	7:15 AM	Odor	Sludge	Lester Labelle	2897 Bennoch Road, Alton, ME	Yes	SW @ 0 mph	Yes	. No call back requested Operations Manager - site visit	Landfill	2.9 ppb (Access Rd.)	No	On 6/3/2025 at 7:20 AM, an odor complaint was called in from an Alton resident. The caller stated that he smelled sludge odors at his residence at 7:15 AM. JRL staff conducted a site visit, driving multiple times along the Bennoch Road and could not verify the odor complaint. JRL scale records show there were three sludge deliveries in the morning hours prior to the complaint call. Low level H2S readings were also recorded along the access road at around that time. Sludge deliveries were likely the source of odor. JRL staff continue to work hard to get sludge deliveries mixed with bulking materials and buried as soon as possible. Daily cover will continue to be placed before the end of the workday.
06/03/25	7:40 AM	Odor	Sludge	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	SW @ 0 mph	Yes	Environmental Analyst - call Operations Manager - site visit	Landfill	2.9 ppb (Access Rd.)	No	On 6/3/2025 at 7:50 AM, an odor complaint was called in from an Alton resident. The caller stated that he smelled sludge odors at his residence at 7:40 AM. JRL staff conducted a site visit, driving multiple times along the Bennoch Road and could not verify the odor complaint. JRL scale records show there were three sludge deliveries in the morning hours prior to the complaint call. Low level H2S readings were also recorded along the access road at around that time. Sludge deliveries were likely the source of odor. JRL staff continue to work hard to get sludge deliveries mixed with bulking materials and buried as soon as possible. Daily cover will continue to be placed before the end of the workday.
06/04/25	9:30 AM	Odor	Burnt Rubber	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	SW @ 3 mph	Yes	Environmental Analyst - call Environmental Analyst - site visit	Landfill	5.7 ppb (Access Rd.)	Yes, but not burnt rubber	On 6/4/2025 at 9:49 AM, an odor complaint was called in from an Alton residence. The caller stated that he experienced an odor similar to burning tires at his residence at 9:30 AM. JRL staff conducted a site visit and verified very slight H2S and MSW odors. JRL scale records show there were two sludge deliveries in the morning prior to the complaint call. Sludge/MSW deliveries were likely the source of odor. JRL staff continue to work hard to get sludge deliveries mixed with bulking materials and buried as soon as possible. Daily cover will continue to be placed before the end of the workday.
06/04/25	All day	Odor	Sludge	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	N @ 3.6 mph	No	Neil - site visit	Landfill	Time not specified	No	On 6/4/2025 at 8:48 PM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a really strong, stinky odor at his residence all day. JRL staff conducted a site visit at 9:30 PM and could not verify the odor complaint. JRL scale records show there were four sludge and multiple MSW deliveries that day prior to the complaint call. Sludge and MSW deliveries were likely the source of odor. JRL staff continue to work hard to get sludge deliveries mixed with bulking materials and buried as soon as possible. Daily cover will continue to be placed before the end of the workday.
06/13/25	10:00 PM	Odor	Sulfur	Anonymous	701 Woodland Ave., Old Town, ME	Yes	SSW @ 2 mph	No	JRL Odor Responder - site visit	Unknown	0.0 ppb	No	On 6/13/2025 at 11:00 PM, an odor complaint was called in from an Old Town resident. The caller stated that they experienced a sulfur odor that smelled like the landfill at their residence at 10:00 PM. JRL staff conducted a site visit at 11:25 PM and could not verify the odor complaint. It is unknown if the landfill was the source of odor.

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06/15/25	7:13 AM	Odor	Sludge	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	S @ 3 mph	Yes	JRL Odor Responder - site visit	Landfill	0.0 ppb	Yes	On 6/15/2025 at 7:13 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a strong sludge smell at his residence at 7:13 AM. JRL staff called the complainant on 6/15 at 7:13 AM. JRL staff conducted a site visit at 7:15 AM and verified a slight sludge odor and a stronger MSW odor on the Bennoch Road near the complainant's residence. Based on the site visit findings, the landfill may likely be the source of odor. JRL staff continue to work hard to bury materials as soon as possible and apply daily cover before the end of the workday.
06/15/25	9:30 PM	Odor	Sludge	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	SW @ 5 mph	Yes	JRL Odor Responder - site visit	Landfill	0.0 ppb	Yes	On 6/15/2025 at 10:00 PM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a strong sludge odor at his residence at 9:30 PM. JRL staff conducted a site visit at 10:22 PM and did not detect a sludge odor but detected an MSW odor on the Bennoch Road near the complainant's residence. Based on the site visit findings, the landfill may likely be the source of odor. JRL staff continue to work hard to bury materials as soon as possible and apply daily cover before the end of the workday.
06/16/25	7:00 AM	Odor	Rotten Eggs and Sewer	Steve Stone	2922 Bennoch Road, Alton, ME	Yes	SW @ 3 mph	Yes	Environmental Analyst - call Environmental Analyst - site visit	Landfill	0.0 ppb	Yes	On 6/16/2025 at 10:37 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced rotten eggs, sewer, and other landfill odors at his residence from 7:00 AM to the time of his call. JRL staff conducted a site visit on the Bennoch Road at 11:40 AM. The EA noted that there was a slight landfill odor on the Bennoch Road near the residence at the time of his site visit. JRL scale records show there were six sludge deliveries in the morning hours prior to the complaint call. Due to the large amount of sludge and MSW deliveries on the morning of 6/16, it is likely the landfill was the source of the odors. JRL staff continue to work hard to get sludge deliveries mixed with bulking materials and buried as soon as possible and get daily cover placed on all wastes before the end of the working day.
06/17/25	2:00 AM	Odor	Sludge	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	S @ 4	Yes	Environmental Analyst - call Environmental Analyst - site visit	Landfill	0.0 ppb	No	On 6/17/2025 at 5:15 AM, an odor complaint was called in from an Alton resident. The caller stated that he experienced a strong sludge smell at his residence at 2:00 AM and throughout the night. JRL staff conducted a site visit at 9:55 AM and could not verify the odor of sludge on the Bennoch Road in the area of the residence. JRL staff continue to work hard to get sludge deliveries mixed with bulking materials and buried as soon as possible. Daily cover will continue to be placed before the end of the workday.
06/17/25	12:15 PM	Odor	Sludge	Andre Vigneault	14 Ryerson Road, Alton, ME	Yes	S @ 8 mph	Yes	Environmental Analyst - call Environmental Analyst - site visit	Landfill	0.0 ppb	Yes	On 6/17/2025 at 12:30 PM, an odor complaint was called in from an Alton resident. The caller stated that he experienced an odor of sludge at 14 Ryerson Road in the trailer park where he was working at 12:15 PM. JRL staff called the complainant on 6/17 at 12:50 PM. JRL staff conducted a site visit at 12:50 PM and could not verify the odor of sludge on the Bennoch Road in the area of the trailer park. This complaint was received during the landfill operational hours. There were ten sludge deliveries in the hours prior to the complaint call; therefore, the landfill was likely the source of the odor. JRL staff continue to work hard to get sludge deliveries mixed with bulking materials and buried as soon as possible. Daily cover will continue to be placed before the end of the workday.

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06/26/25	9:20 AM	Noise	Truck Jake Brake	Laura Sanborn	2845 Bennoch Road, Alton, ME	Yes	N/A	N/A	Environmental Analyst - Call	3rd Party Hauler	N/A	N/A	On 6/26/2025 at 9:20 AM, a noise complaint was called in from an Alton resident. The caller stated that a tractor trailer had its jake brake on all the way from the Interstate 95 northbound off ramp to the JRL scale house. A scale house staff person was able to verify the noise complaint and notified the Operations Manager immediately. The complainant was called back and told the driver was being reprimanded and would receive a written warning. The truck driver was issued a Driver Disciplinary Report; it was the driver's first warning.
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Month Total Complaints: 11

Number of Complaints Confirmed to be Landfill Related: 9

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 2

2025	LANDFILL RELATED COMPLAINT CATEGORY						MONTH TOTAL
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	7	0	0	0	0	0	7
FEB.	6	0	0	0	0	0	6
MAR.	3	0	0	0	0	0	3
APR.	2	0	0	0	0	0	2
MAY	6	0	0	0	0	0	6
JUN.	10	1	0	0	0	0	11
JUL.	0	0	0	0	0	0	0
AUG.	0	0	0	0	0	0	0
SEP.	0	0	0	0	0	0	0
OCT.	0	0	0	0	0	0	0
NOV.	0	0	0	0	0	0	0
DEC.	0	0	0	0	0	0	0
TOTALS	34	1	0	0	0	0	35