



Operated By  
NEWSME Landfill Operations, LLC

July 15<sup>th</sup>, 2023

Wallace Giakas  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Giakas:

During the month of June 2023 Juniper Ridge Landfill received four complaints from area residents regarding landfill operations. All four complaints were confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

*Wendy Plissey*

Wendy Plissey  
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
 June 2023

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
06/03/23	6:15 PM	Odor	Old Trash / Sludge	Ed Spencer	1140 Kirkland Road, Old Town, ME	Yes	NE/6 MPH	Yes	As requested, a call back and ride down Route 43 was performed by Environmental Manager at 6:28 PM and 6:45 PM respectfully.	Landfill	0.0 ppb	Yes	On 06-03-23 at 6:15 PM, an odor complaint was called in from a neighbor who lives at 1140 Kirkland Road in Old Town, ME. He stated that he smelled a mix of old garbage and sludge at 6:00 PM at his residence and part way down Route 43. The Environmental Manager contacted Mr. Spencer on 06/03/23 at 6:28 PM. A ride down Route 43 was made to confirm the odor. The General Manager and Site Supervisor were made aware of the complaint. JRL staff will continue to cover waste upon arrival and odor deodorizing sprayers will be utilized to minimize odor.
06/08/23	1:15 PM	Odor	Sludge	Ed Spencer	1140 Kirkland Road, Old Town, ME	Yes	NE/6 MPH	Yes	As requested, a call back was performed by Environmental Manager at 1:26 PM.	Landfill	0.0 ppb	Yes	On 06-08-23 at 1:15 PM, an odor complaint was called in from a neighbor who lives at 1140 Kirkland Road in Old Town, ME. He stated that he smelled sludge at between 12:15 PM and 12:25 PM at his residence and part way down Route 43 and the Kirkland Road in Old Town. The Compliance Manager contacted Mr. Spencer on 06/08/23 at 1:26 PM. The General Manager and Site Supervisor were made aware of the complaint. JRL staff will continue to cover waste upon arrival and odor deodorizing sprayers will be utilized to minimize odor.
06/23/23	9:50 AM	Noise	Engine Brake	Laura Sanborn	Route 16/ JRL Entrance	Yes	N/A	N/A	A call back was performed by the Environmental Manager at 9:57 AM.	N/A	N/A	N/A	On 06/23/23 at 9:50AM, a neighbor of JRL called in a noise complaint after black truck with purple writing had just entered the landfill entrance using the engine brake to reduce speed before making the turn. A callback was made by the Environmental Manager. Scale house staff reminded the driver of JRL's engine brake policy as he drove up to the scales.
06/24/23	9:45 AM	Noise	Engine Brake	Laura Sanborn	Route 16/ JRL Entrance	Yes	N/A	N/A	A call back was performed by the Environmental Manager at 9:59 AM.	N/A	N/A	N/A	On 06/24/23 at 9:45AM, a neighbor of JRL called in a complaint after a red tractor trailer used their engine brake near the JRL entrance. A callback was made by the Environmental Manager at 9:59 AM. Scale house staff reminded the driver of JRL's engine brake policy as he drove up to the scales.

**Month Total Complaints: 4**

**Number of Complaints Confirmed to be Landfill Related: 4**

**Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0**

2023	LANDFILL RELATED COMPLAINT CATEGORY						MONTH TOTAL
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	4	0	0	0	0	0	4
FEB.	2	0	0	0	0	0	2
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	1	1	2
MAY	0	0	0	0	0	3	3
JUN.	2	2	0	0	0	0	4
JUL.							0
AUG.							0
SEP.							0
OCT.							0
NOV.							0
DEC.							0
<b>TOTALS</b>	<b>9</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>4</b>	<b>16</b>

\*Two additional non-enforceable off-site vector related complaints was received. They were not landfill related.