



Operated By  
NEWSME Landfill Operations, LLC

June 15<sup>th</sup>, 2024

Wallace Giakas  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Longfellow:

During the month of May 2024 Juniper Ridge Landfill received one complaint from area residents regarding landfill operations. The lone complaint was confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Controller

enc.

**JUNIPER RIDGE LANDFILL  
-LANDFILL COMPLAINT RECORD FORM-  
May 2024**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
05/15/24	8:40 PM	Odor	Burnt rubber and methane	Andre Vigneault	2915 Bennoch Road, Alton, ME	Yes	SW/1.6 mph	Yes	Environmental Analyst (call)	Landfill	0	Yes	On 5/15/2024 at 9:00 PM, an odor complaint was called in from 2915 Bennoch Road. The caller stated that he smelled "burnt rubber (husband) and/or methane (wife)" at their home. The caller noticed the odor at 8:40 PM and stated that the odor was "very strong even with the windows closed." The Environmental Analyst (EA) returned the call on 5/16/2024 at 9:15 AM. Discussions with JRL staff indicated that the landfill flare was out from 8:41 PM to 9:01 PM, which could have been the source of the odor. The cause of the flare outage was the system water pump breaker tripped, causing the entire gas plant to shut down. The complainant said that he had gone outside approximately 20 minutes after first noticing the odor and it was gone. Landfill evening personnel stated that they did not detect any odors following the flare restart, therefore correcting the problem.

**Month Total Complaints: 1**

**Number of Complaints Confirmed to be Landfill Related: 1**

**Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0**

