



Operated By
NEWSME Landfill Operations, LLC

April 15th, 2024

William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Longfellow:

During the month of March 2024 Juniper Ridge Landfill received five complaints from area residents regarding landfill operations. Of which four complaints were confirmed to be landfill related and one was confirmed to be non-landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey

Wendy Plissey
Controller

enc.

JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
March 2024

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
03/08/24	7:00 PM	Odor	Landfill gas	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	NE/0 mph	Yes	Environmental Analyst	Landfill	0	Yes	The caller stated that he experienced the odor of "landfill gas" at his residence at 6:30 PM and earlier in the week. The caller requested a call back the next day, but no site visit. The Environmental Analyst returned the phone call on 3/9/2024 at 10:40 AM and left a message to the caller that the complaint was received. JRL operations staff were notified and a third party well tuner was on-site all day on 3/8/2024 readjusting gas wells. A discussion regarding the complaint was also discussed in length with landfill staff on Monday, 3/11. JRL staff continue to make improvements daily to the landfill gas system to minimize odor.
03/23/24	11:19 AM	Odor	Landfill gas	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	NE/2.8 and 8 mph	Yes	Environmental Analyst	Landfill	0	No	The caller stated that he experienced the odor of "landfill gas, not real strong" at his residence at 11:10 AM. The caller requested a call back, but no site visit. The complainant stated that he had gone out and when he returned home, he could detect the slight odor of landfill gas at his residence. He stated that he assumed the odor was coming from the landfill since the wind was coming from the northeast, which he confirmed by looking at the direction of the smoke emitting from his chimney. JRL operations staff were notified but the odor could not be confirmed. JRL staff continue to make improvements daily to the landfill gas system to minimize odor.
03/25/24	9:40 AM	Odor	Landfill gas	Ed Spencer	1140 Kirkland Rd., Old Town, ME	Yes	NE/4mph	Yes	Environmental Analyst	Landfill	2 ppb	Yes	The caller stated that he experienced the odor of "landfill gas" at his residence at 9:30 AM. The caller requested a call back, but no site visit. The Environmental Analyst returned the call and left a message thanking him for his call. JRL operations staff were notified. JRL staff continue to make improvements daily to the landfill gas system to minimize odor.
03/26/24	5:47 PM	Odor	Landfill gas	Chuck Leithiser	Route 43, post office box #500	Yes	NE,E/6mph	Yes	N/A	Unknown	0	Yes	The caller stated that it "just smells like the landfill, not that strong just noticeable." No other details given. The caller did not request a call back or a site visit. JRL operations staff were notified. Very light odor was confirmed. JRL staff continue to the landfill gas system make improvements daily to minimize odor.
03/28/24	5:10 PM	Odor	Other	Chuck Leithiser	Route 43, Hidden Meadows Golf Course	Yes	N,NE/0mph	Yes	N/A	Unknown	4 ppb	Yes	The caller stated that it "just smells like Juniper Ridge, very distinct smell." No other details given. The caller did not request a call back or a site visit. JRL operations staff were notified. JRL staff continue to add daily cover and make improvements to minimize odor.

Month Total Complaints: 5

Number of Complaints Confirmed to be Landfill Related: 4

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 1

