



Operated By
NEWSME Landfill Operations, LLC

February 15th, 2025

Lane Gould
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Gould:

During the month of January 2025 Juniper Ridge Landfill received six complaints from area residents regarding landfill operations. Of which three complaints were confirmed to be landfill related and three were confirmed to be non-landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey

Wendy Plissey
Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
January 2025**

Date	Time situation occurred	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
1/11/2025	11:05 AM	Odor	Landfill gas	Ed Spencer	1140 Kirkland Road, Old Town, ME	Yes	NNE @ 5.8 mph	Yes	Environmental Analyst	Landfill	0.00 ppb	Yes	On 1/11/2025 at 11:23 AM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced an odor from mailboxes 350 to 500 on Route 43 at 11:05 AM. He stated that the odor "smelled like landfill gas". The Environmental Analyst waited to return the call until 1/13/2025 at 12:57 PM, because he wanted to know what may have been the source of the odor before making a call back. Odor was verified at the time by the Environmental Manager who lives on Route 43. In speaking to JRL staff, odor was associated with the drilling for vertical gas wells on 1/11. Vacuum was connected to the wells once installed eliminating the odor.
01/16/25	5:30 AM	Odor	Rotten Eggs	Doug Shorey	2454 Bennoch Rd., Alton, ME	No	W @ 0 mph	Yes	Environmental Analyst	Landfill	0.00 ppb	No	On 1/16/2025 at 7:40 AM, an odor complaint was called in from an Old Town resident. The caller stated that he experienced a rotten egg odor at his residence at 5:30 AM. He also mentioned that he had smelled odor on/off in the past. The EA conducted a site visit on 1/16 at 9:30 AM and did not detect an odor that could be associated with the landfill at the caller's residence. At the time of the EA's site visit, the wind direction changed from out of the west in the early morning to out of the NNW, no longer from the direction of the landfill. No H2S readings were noted on the off-site monitors. The JRL Operations Manager (OM) was notified of the complaint. The OM stated that JRL staff will continue to do their best controlling landfill gas odors and covering waste before the end of the workday.
01/16/25	7:10 PM	Odor	Sludge and burnt rubber	Andre Vigneault	2915 Bennoch Rd., Alton, ME	Yes	SE & SW @ 1.6 mph	Yes	Environmental Analyst	Landfill	3.28 ppb	Yes	On 1/16/2025 at 7:10 PM, an odor complaint was called in from an Alton resident. The caller stated that he experienced an odor of sludge and burnt rubber at his residence at 7:10 PM. The JRL scale house operator conducted a site visit and said that no odor was detected at the caller's residence. Around the time of the complaint, the H2S monitor along the landfill access road was recording low level H2S readings. This reading indicates that the landfill could have been the source of the sludge odor. The source of the burnt rubber odor is unknown. JRL staff will continue to cover odoriferous waste as it comes in and at the end of every day.
01/17/25	8:12 PM	Odor	Sludge and burnt tires	Andre Vigneault	2915 Bennoch Rd., Alton, ME	Yes	SW @ 0 mph	Yes	Environmental Analyst	Unknown	0.00 ppb	Yes	On 1/17/2025 at 8:20 PM, an odor complaint was called in from an Alton resident. The caller stated that he experienced an odor of sludge and burnt rubber at his residence at 8:12 PM. The JRL scale house operator conducted a site visit and said that a weird odor was detected but the odor was not what was stated in the complaint. No H2S readings were noted at the off-site H2S monitors. JRL staff will continue to investigate potential odors and ensure odoriferous waste are covered as they come in and at the end of every day.
01/17/25	5:00 PM	Odor	Sewer (sludge)	Steve Stone	2922 Bennoch Rd., Alton	Yes	SSW @ 3.4 mph	Yes	Environmental Analyst	Unknown	0.00 ppb	Yes	On 1/17/2025 at 9:38 PM, an odor complaint was called in from an Alton resident. The caller stated that he experienced an odor that "smells like a sewer smell" at his residence at 5:00 PM. The caller also stated that he could detect the odor at times on the I-95. The JRL scale house operator conducted a site visit and said that a faint odor of H2S was detected on the Bennoch Road near the caller's residence. No H2S readings were noted at the monitors. The JRL Operations Manager was notified of the complaint on 1/17. The OM stated that JRL staff will continue to do their best to identify the source of odors and continue to cover odoriferous wastes as they come in and at the end of the workday.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
January 2025**

01/29/25	9:20 AM	Odor	Landfill gas	Ed Spencer	1140 Kirkland Road, Old Town, ME	Yes	NE @ 6 mph	Yes	Environmental Analyst (call); Gas Plant Manager (site visit)	Unknown	0.00 ppb	No	On 1/29/2025 at 9:25 AM, an odor complaint was called in from an Old Town resident. The caller stated that he smelled landfill gas odor at his residence at 9:20 AM. JRL personnel conducted a ride on Route 43, which is located south of the landfill and in the direction of the complainant's residence and could not confirm the odor. JRL staff will continue to try and identify if any sources of the landfill gas odors exist. Fixes will be made if nessary.
----------	---------	------	--------------	------------	-------------------------------------	-----	------------	-----	--	---------	----------	----	--

Month Total Complaints: 6

Number of Complaints Confirmed to be Landfill Related: 3

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 3

