



Operated By
NEWSME Landfill Operations, LLC

February 15th, 2022

Mike Barden/William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden/Mr. Longfellow:

During the month of January 2022 Juniper Ridge Landfill received five complaints from area residents regarding landfill operations. All five complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
January 2022**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
01/01/22	4:41 PM	Odor	Landfill Gas	Ed Spencer	1140 Kirkland Road	Yes	W/0 MPH	Yes	No call back or site visit was requested.	Landfill	0 ppb	Yes	Odor was confirmed by the Compliance Manager on Route 43 later that night. The odor was minimal but present. The Site Supervisor and General Manager were also notified of the complaint. JRL staff performed additional well tuning to remedy the odor.
01/13/22	9:15 AM	Odor	Smells like the dump	Ed Spencer	1140 Kirkland Road	Yes	NE/2.2 MPH	Yes	A call back was performed by the Site Supervisor at 9:29 AM but no one answered. A voicemail was left for Mr. Spencer. A drive down the Kirkland Road was also performed at that time.	Landfill	0 ppb	Yes	H2S odor was confirmed by the Site Supervisor during Mr. Spencer's requested to drive down the Kirkland Road. JRL staff later identified the odor coming from gas wells that had frozen vacuum lines. The vacuum lines were thawed to restore proper gas collection. The Compliance Manager and General Manager were also notified of the complaint.
01/13/22	3:24 PM	Odor	MSW/Garbage	Laura Sanborn	2845 Bennoch Road	No	NA	Yes	A call back was made by the Compliance Manager at 3:50 PM.	Landfill	0 ppb	Yes	The Site Supervisor, Thiopaq Manager, and General Manager were notified of the complaint. Equipment Operators would try and minimize odor during unloading/placement by covering the material as quickly as possible.
01/22/22	4:20 PM	Odor	Garbage	Ed Spencer	1140 Kirkland Road	Yes	E/0 MPH	Yes	A call back was made by the Compliance Manager at 10:04 AM on 01-23-22.	Landfill	0 ppb	Yes	Light H2S/garbage odor was confirmed by the Compliance Manager at the time of the complaint due to daily operations. The Site Supervisor and General Manager were made aware of the complaint. Equipment Operators would try and minimize odor during unloading/placement by covering the material as quickly as possible.
01/28/22	7:30 PM	Odor	Landfill Gas	Sandy Daniels	439 W. Old Town Rd, Old Town, ME	Yes	NW/0 MPH	Yes	A call back was performed by the Compliance Manager at 7:47 PM.	Landfill	3.3 ppb	Yes	H2S odor was confirmed by the Compliance Manager who was well tuning onsite at the time of the call. JRL staff identified several wells that required adjustment. A majority of the odor was resolved that night. The Site Supervisor and General Manager were also notified of the complaint.

Month Total Complaints: 5

Number of Complaints Confirmed to be Landfill Related: 5

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

