

Award Justification Statement
RFP# 202503037
Avaya Telephony Platforms Maintenance and Support

I. Summary

The State of Maine, Department of Administrative and Financial Services', Office of Information Technology (Department) is seeking to procure an Avaya Partner to provide Maintenance, Support, Procurement of Hardware and Software, Training and Professional Services for the State's on-premises Avaya Telephony Systems as well as cloud-based call center platforms as defined in this Request for Proposals (RFP) document. It is the Department's mission to provide a fully integrated telephony system with call center functionality to be able to provide reliable communications.

II. Evaluation Process

An evaluation team of five individuals reviewed the sole proposal submitted. The team consisted of five members of the OIT and a technical assessment team consisting of 3 OIT reviewers.

Members of the proposal evaluation team completed a team review of the submitted proposal, and met as a team for a full day work session and an additional hour on a separate work day to complete the review. No scoring was completed due to only one proposal being submitted.

The evaluation team and technical assessment team determined the NWN proposal demonstrates best value for the State of Maine.

III. Qualifications & Experience

The Bidder's experience and qualifications that aligned with the requirements of the RFP.

IV. Proposed Services

NWN provided a detailed proposal that addressed each of the required sections and demonstrated an understanding of requirements.

V. Cost Proposal

NWN proposed cost was \$3,044,700.90. No scoring was completed due to only one proposal being submitted.

VI. Conclusion

NWN was the sole Bidder and demonstrated a strong understanding and expertise in providing the requested services.



**STATE OF MAINE
DEPARTMENT OF ADMINISTRATIVE
AND FINANCIAL SERVICES**

**Janet T. Mills
Governor**

**Kirsten Figueroa
Commissioner**

AWARD NOTIFICATION LETTER

6/17/2025

NWN, Chris Casey, ccasey@nwncarousel.com
Virtual Office
Cape Elizabeth, ME 04107

**SUBJECT: Notice of Conditional Contract Award under RFP # 202503037,
Avaya Telephony Platforms Maintenance and Support**

Dear Chris Casey:

This letter is in regard to the subject Request for Proposals (RFP), issued by the State of Maine Department of Administrative and Financial Services for RFP # 202503037, Avaya Telephony Platforms Maintenance and Support. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the sole Bidder:

- NWN

The Department will be contacting the aforementioned bidder soon to negotiate a contract. As provided in the RFP, the Notice of Conditional Contract Award is subject to execution of a written contract and, as a result, this Notice does NOT constitute the formation of a contract between the Department and the apparent successful vendor. The vendor shall not acquire any legal or equitable rights relative to the contract services until a contract containing terms and conditions acceptable to the Department is executed. The Department further reserves the right to cancel this Notice of Conditional Contract Award at any time prior to the execution of a written contract.

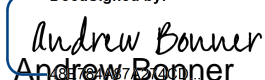
As stated in the RFP, following announcement of this award decision, all submissions in response to the RFP are considered public records available for public inspection pursuant to the State of Maine Freedom of Access Act (FOAA). 1 M.R.S. §§ 401 et seq.; 5 M.R.S. § 1825-B (6).

This award decision is conditioned upon final approval by the State Procurement Review Committee and the successful negotiation of a contract. A Statement of Appeal Rights has been provided with this letter; see below.

Thank you for your interest in doing business with the State of Maine.

Sincerely,

DocuSigned by:


Andrew Bonner

6/17/2025

System Section Manager

State of Maine | Office of Information Technology | Network Services Division

andrew.bonner@maine.gov

Tel: (207) 624-8845

45 Commerce Drive, Augusta, ME. 04333-0145



STATEMENT OF APPEAL RIGHTS

Any person aggrieved by an award decision may request an appeal hearing. The request must be made to the Director of the Bureau of General Services, in writing, within 15 days of notification of the contract award as provided in 5 M.R.S. § 1825-E (2) and the Rules of the Department of Administrative and Financial Services, Bureau of General Services, Office of State Procurement Services [formerly the Division of Purchases], Chapter 120, § (2) (2).

**STATE OF MAINE
TEAM CONSENSUS EVALUATION NOTES**

RFP #: 202503037

RFP TITLE: Avaya Telephony Platforms Maintenance and Support

BIDDER: NWN

DATE: 5/27/2025

SUMMARY PAGE

Department Name: Administrative and Financial Services

Name of RFP Coordinator: Andrew Bonner

Names of Evaluators:

James Gorneau, Patrick Ulmer, Andrew Bonner, Ian Brown, Jason Bryant

<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	40	N/A
Section III. Proposed Services	30	N/A
Section IV. Cost Proposal	30	N/A
<u>Total Points</u>	<u>100</u>	<u>N/A</u>

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**OVERVIEW OF SECTION I
Preliminary Information**

Section I. Preliminary Information

Evaluation Team Comments:

Section I: Preliminary Information (File#1)
1. Proposal Cover Page- Appendix A
Met requirement
2. Responsible Bidder Certification- Appendix B
Met requirement
3. Eligibility Requirements
Met requirement- addressed in File#2

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**EVALUATION OF SECTION II
Organization Qualifications and Experience**

	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	40	N/A

Evaluation Team Comments:

Section II: Organization Qualifications and Experience (File#2)
1. Overview of the Organization Appendix C
1. Met requirement
2. Met requirement
3. Met requirement
4. N/A
5. Met requirement
6. Did not address the Avaya patching process.
7. Met requirement
8. Minimal response
9. Did not address post-sales processes.
10. Met requirement
11. Met requirement- did not address all partners
12. Met requirement
13. Met requirement
14. 14 d-f, and 14 h lacks details
15. Met requirement
16. minimal response
17. Met requirement
18. Met requirement
19. Met requirement
2. Subcontractors
N/A
3. Organizational Chart and Staffing Plan
a. Organizational Chart
i. Met requirement
ii. did not identify as “dedicated” or “shared”
iii. did not identify which resources will be the State of Maine Account team members
b. Staffing Plan
i. did not address
ii. did not address 1)-10)

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4. Litigation
None
5. Financial Viability
Met requirement
6. Licensure/Certification
Did not provide certifications- did list partners and Avaya Diamond designation
7. Certificate of Insurance
Met requirement

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**EVALUATION OF SECTION III
Proposed Services**

	<u>Points Available</u>	<u>Points Awarded</u>
Section III. Proposed Services	30	N/A

Evaluation Team Comments:

Section III Proposed Services (File#3)
1. Services to be Provided: Requirements Form- Appendix G ***See Section V below to record notes regarding Appendix G***
2. Technical Assessment: Technical Assessment Form – Appendix D Did meet Technical Assessment requirements. However, as part of the contract negotiation the bidder must submit the combined system security plan which must be vetted by the Security Architect.
Section V Requirements Proposal (File#5)
Section I: TECHNICAL REQUIRMENTS
A. General
1
1a-h Met requirement
1i -l. Did not meet requirement: did not address the use of a web-based, customer-facing dashboard that provides real time status on all platforms' performance and analytics that will meet OIT Voice Services requirements
1m met requirement
1n did not address
B. Reports
1 Did not address. What does SRM stand for?
2 minimally address
3 met requirement
4 minimal response, only addresses one platform
C. Responsible for the integration with a Hosted Avaya Experience Portal
1 met requirement
D. System Warranty
1 met requirement
2 met requirement
E. 3rd Party Integrations

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1 met requirement
2 met requirement
3 met requirement
F. Service Level Requirements - Failure/Outage Types and Response Times
1. Indicated A (Met Requirement): did not address the on-site requirement
2. Indicated A (Met Requirement): However, does not meet all requirements listed
3. Indicated A (Met Requirement): However, does not meet all requirements listed
4a Indicated A (Met Requirement): did not address
4b Did not address
G. Maintenance and Monitoring
1 Did not meet requirements: only addressed one platform
2 Indicated A (Met Requirement): Response lacks detail.
3 Indicated A (Met Requirement): Response lacks detail.
4 met requirement
5 met requirement
6 met requirement
7 met requirement
8 met requirement
9 met requirement
H. Backup Responsibilities
1 met requirement
I Network Operations Center
1 met requirement
2 met requirement
3 met requirement
4 met requirement
5 met requirement
6 Indicated A (Met Requirement): did not address in supporting documentation
7 met requirement
8 met requirement
9 met requirement
10 Indicated A (Met Requirement):Lacks detail
11 met requirement
12 met requirement
13 met requirement
14 Indicated A (Met Requirement): Response lacks detail.
15 met requirement
16 met requirement
17 Indicated A (Met Requirement): Response lacks detail.
18 did not address notification by phone requirement
J. Upgrades

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1 met requirement
2 met requirement
Section II: SECURITY REQUIREMENTS
A. Indicated A (Met Requirement):Did not address
B. Indicated A (Met Requirement):Did not address
C. met requirement
D. met requirement
Section III: BUSINESS REQUIREMENTS
A. Contract
1 met requirement
2 met requirement
3 Indicated A (Met Requirement):Did not address
4 Did not met: The address given is not with Maine, unclear where offices <u>in Maine</u> are located
5 Indicated A (Met Requirement):Did not address third party integrators
B. Equipment
1 met requirement
2 met requirement
3 met requirement
4 met requirement
C. Management
1 met requirement
D. Licenses
1 met requirement
E. Processes
1 met requirement
2 met requirement
3 met requirement
4 met requirement
5 met requirement
6 met requirement
7 met requirement
8 met requirement
9 met requirement
F. Billing
1 met requirement
2 met requirement
3 met requirement
4 met requirement
5 met requirement
6 met requirement

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7 Indicated A (Met Requirement): Lacks detail, please clarify
8 met requirement
9 met requirement
10 met requirement
11 met requirement
12 met requirement
13 met requirement
14 met requirement
15 met requirement
16 Indicated A (Met Requirement):Lacks detail
17 met requirement
17a met requirement
17b met requirement
17c met requirement
17d met requirement
17e met requirement
17f met requirement
17g met requirement
18 met requirement
19 met requirement
20 met requirement
21 Indicated A (Met Requirement):Lacks detail
22 met requirement
23 met requirement
24 met requirement
25 met requirement
26 met requirement
27 met requirement
G. System Warranty
1 met requirement
2 met requirement
3 met requirement
4 met requirement
Section IV: BIDDER PORTAL
A. Billing
1 met requirement
1a met requirement
1b met requirement
1c met requirement
1d met requirement
1e met requirement

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1f met requirement
1g met requirement
B. Technical-NOC
1 met requirement
2 met requirement
3 Indicated A (Met Requirement):discussion required
C. Billing and Technical
1 met requirement
D. Purchases
1 met requirement
2 met requirement
E. Meetings
1 met requirement
2 met requirement
3 met requirement
4 met requirement
5 met requirement
6 met requirement
F. Disaster Recovery
1 met requirement
2 Indicated A (Met Requirement):discussion required
Section V: SUPPORT REQUIREMENTS
A. Support/Maintenance
1 met requirement
2 met requirement
3 met requirement
4 met requirement
B. Escalation
1 Did not provide an up to date and detail escalation path specific to the SOM for Bidder and 3rd party integrators for issues related to the account team. Did not provide a process including names and contact information of the appropriate management personnel.
2 Did not address
C. Account Team
1 Indicated A (Met Requirement):Lacks detail: no 3 rd party integrator personnel listed.
2 Indicated A (Met Requirement):did not address
D. VAR & Integrator Levels
1 Did not provide proof of partner level for each 3 rd party integrator per telephony platform currently in place.
1a Indicated A (Met Requirement):confirmed through internet website.

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1b Indicated A (Met Requirement): confirmed through internet website.
1c Indicated A (Met Requirement): confirmed through internet website.
1d Indicated A (Met Requirement): confirmed through internet website.
1e Indicated A (Met Requirement): confirmed through internet website.
1f Indicated A (Met Requirement): confirmed through internet website.
1g Indicated A (Met Requirement): confirmed through internet website.
1h Indicated A (Met Requirement): confirmed through internet website.
1i Indicated A (Met Requirement): lacks detail
1j Indicated A (Met Requirement): confirmed through internet website.
1k Indicated A (Met Requirement): lacks detail
1l Indicated A (Met Requirement): lacks detail
1m Indicated A (Met Requirement): lacks detail
1n Indicated A (Met Requirement): lacks detail
1o Indicated A (Met Requirement): lacks detail
E. Dispatch
1 met requirement
2 Indicated A (Met Requirement): did not identify where each Account team member is located (city/town and office vs remote).
3 met requirement
F. Training
1 Indicated A (Met Requirement): lacks detail and only addresses one platform.
2 met requirement
3 met requirement
4 met requirement
Section VI: SERVICE REQUIREMENTS
A. Service Orders
1 met requirement
2 met requirement
3 met requirement
4 met requirement
5 met requirement
B. Scheduled Maintenance
6
6a Indicated A (Met Requirement): lacks detail
7 met requirements
8 met requirements
C. Emergency Maintenance
9 Indicated A (Met Requirement): Will seek approval: However, Client Spt Svcs Guide does not refer to notification timeframes required.

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9a Indicated A (Met Requirement): Will seek approval: However, Client Spt Svcs Guide does not refer to notification timeframes required.
10 Indicated A (Met Requirement): Will seek approval: However, Client Spt Svcs Guide does not refer to notification timeframes required.
11 Indicated A (Met Requirement): Will seek approval: However, Client Spt Svcs Guide does not refer to notification timeframes required.
D. Installation, Testing, Acceptance
12 met requirement
13 met requirement
14 met requirement
E. Account Team requirements:
1 Indicated A (Met Requirement):Lacks detail
2 met requirement
3 Indicated A (Met Requirement):Lacks detail
4 met requirement
5 Indicated A (Met Requirement):Unclear which Shared staff from the list provided will meet the required role.
6 Indicated A (Met Requirement):Unclear which Shared staff from the list provided will meet the required role.
7 Indicated A (Met Requirement):Unclear which Shared staff from the list provided will meet the required role.
8 met requirement
9 met requirement
10 met requirement
F. Managed Service
1 met requirement
1a met requirement
1b met requirement
1c met requirement
1d met requirement
1e met requirement
1f met requirement
1g met requirement
1h met requirement
1i met requirement
1j met requirement
1k met requirement
1l met requirement
1m met requirement
1n Indicated A (Met Requirement): Unclear why Bidder listed N/A
1o Indicated A (Met Requirement): Further discussion needed.
1p met requirement

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2 Indicated A (Met Requirement): Unclear regarding 911 Inform
G. Service
1 met requirement
2 met requirement
3 met requirement
H. Professional Services
1 met requirement
2 met requirement: Provide a strategic partners attachment

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**EVALUATION OF SECTION IV
Cost Proposal**

Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
	,		x	XX points	=	N/A

Evaluation Team Comments:

Summary Sheet:

- Bidder excluded information for VMWare, Dell R650s, and EMCUnity

Avaya Costs:

- *Costs appear to be comparative with current rates.*
- *“CMS components will carry a charge effective 05/01/2025. Currently priced at \$0.00”
The Bidder did not provide the CMS charge, the current version is not listed. Line 256
and 257 do not have charges listed.*
- *Groupings starting on line 106, 113, and 119 do not have charges/totals.*
- *“This is based on a 60-month term.” However, the initial period of performance is 24
months.*
- *Is SRM software release management part of the total cost provided?*

Swampfox Costs:

- *Costs appear to be comparative with current Annual Cost.*

Calabrio Costs:

- *Costs appear to be comparative with current Annual License subscription and support.*
- *Does the total cost include managed services?*

911 Inform Costs:

- *Costs appear to be comparative with current Cost.*
- *Does the total cost include managed services?*

Retarus Costs:

- *Does the total cost include managed services?*

Professional Services:

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- Unit prices align with industry standards.

VMware by Broadcom:

No concerns.

Dell R650s:

- *Costs appear to be comparative with current Cost.*

EMC Unity 380F:

- No information included from Bidder on this tab.

**STATE OF MAINE
I.T. RFP TECHNICAL ASSESSMENT NOTES**

RFP #: 202503037

RFP TITLE: AVAYA TELEPHONY PLATFORMS MAINTENANCE AND SUPPORT RFP

BIDDER NAME: NWN

DATE: 22 MAY 2025 AND JUNE 3RD 2025

EVALUATOR NAME(S): B. VICTOR CHAKRAVARTY, ANDREW BONNER, BEN HASCHALK

EVALUATOR DEPARTMENT: DAFS-OIT

Did meet Technical Assessment, however as part of the contract negotiation the bidder must submit the combined system security plan which must be vetted by the Security Architect.	
Data Compliance	
NIST 800-171	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Main: How does Dell come in? The Avaya link does not actually include anything substantive.
	Swampfox: Nothing substantive
Maine FOAA	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Main: Did not address
	Swampfox: Did actually address However, the combined Evidence is still Weak
Maine Breach Notification Law	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Main: Did not address
	Swampfox: Did actually address However, the combined Evidence is still Weak
NIST 800-53: Rev5	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Main: Barely addressed
	Swampfox: Addressed slightly better than Barely However, the combined Evidence is still Weak
Privacy Act of 1974	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Main: Did not address
	Swampfox: Somewhat addressed However, the combined Evidence is still Weak
U.S. DHHS-OCSE	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

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	<i>Main: Did not address</i> <i>Swampfox: Somewhat addressed</i> <i>However, the combined Evidence is still Weak</i>
HIPAA	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<i>Main: Did address, but weak evidence</i> <i>Swampfox: Did address, but weak evidence</i> <i>Combined, Weak Evidence</i>
HIPAA BAA	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<i>Main: Did address, but weak evidence</i> <i>Swampfox: Did address, but weak evidence</i> <i>Combined, Weak Evidence</i>
HITECH	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<i>Main: Did address, but weak evidence</i> <i>Swampfox: Did address, but weak evidence</i> <i>Combined, Weak Evidence</i>
FERPA	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<i>Main: Did not address</i> <i>Swampfox: Did address, but weak evidence</i> <i>Combined, Weak Evidence</i>
DOPPA	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<i>Main: Did not address</i> <i>Swampfox: Did address, but weak evidence</i> <i>Combined, Weak Evidence</i>
MaineIT	
H1	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Main: Did address</i> <i>Swampfox: No hard evidence, but enough details to be deemed Adequate. Located in the US</i> <i>Combined, Adequate Evidence</i>
H2	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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EVALUATOR DEPARTMENT: DAFS-OIT

	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: Did address. Included BCDR in their security plan
	Swampfox: No hard evidence, but enough details to be deemed Adequate. 60-day retention.
	Combined, Adequate Evidence
H3	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: Did address. Included an IR plan.
	Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
A1	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: Did address. Included BCDR.
	Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
A2	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Main: Lacking in detail and explanation.
	Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Weak Evidence
A3	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Main: Did not properly address.
	Swampfox: Did not properly address. Combined, Weak Evidence
A4	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: Did address
	Swampfox: Unambiguous statement Combined, Adequate Evidence
Information Security Standards	
S1	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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EVALUATOR NAME(S): B. VICTOR CHAKRAVARTY, ANDREW BONNER, BEN HASCHALK

EVALUATOR DEPARTMENT: DAFS-OIT

	<i>Main: The NIST 800-171 Addendum deemed adequate</i> <i>Swampfox: No hard evidence, but enough details to be deemed Adequate</i> <i>Combined, Adequate Evidence</i>
S2	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<i>Main: Irrelevant response. Did not address.</i> <i>Swampfox: No hard evidence, but enough details to be deemed Adequate</i> <i>Combined, Weak Evidence</i>
S3	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<i>Main: Irrelevant response. Did not address.</i> <i>Swampfox: No hard evidence, but enough details to be deemed Adequate</i> <i>Combined, Weak Evidence</i>
S4	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<i>Main: Irrelevant response. Did not address.</i> <i>Swampfox: No hard evidence, but enough details to be deemed Adequate</i> <i>Combined, Weak Evidence</i>
S5	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<i>Main: Irrelevant response. Did not address.</i> <i>Swampfox: No hard evidence, but enough details to be deemed Adequate</i> <i>Combined, Weak Evidence</i>
Cloud Service Provider Reqs	
CSP1	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Main: The NIST 800-171 Addendum deemed adequate</i> <i>Swampfox: No hard evidence, but enough details to be deemed Adequate</i> <i>Combined, Adequate Evidence</i>
CSP2	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

**STATE OF MAINE
I.T. RFP TECHNICAL ASSESSMENT NOTES**

RFP #: 202503037

RFP TITLE: AVAYA TELEPHONY PLATFORMS MAINTENANCE AND SUPPORT RFP

BIDDER NAME: NWN

DATE: 22 MAY 2025 AND JUNE 3RD 2025

EVALUATOR NAME(S): B. VICTOR CHAKRAVARTY, ANDREW BONNER, BEN HASCHALK

EVALUATOR DEPARTMENT: DAFS-OIT

	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate
	Combined, Adequate Evidence
CSP3	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate
CSP4	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Main: Irrelevant response. Did not address.
	Swampfox: No hard evidence, but enough details to be deemed Adequate
CSP5	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate
CSP6	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate
CSP7	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate
CSP8	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

**STATE OF MAINE
I.T. RFP TECHNICAL ASSESSMENT NOTES**

RFP #: 202503037

RFP TITLE: AVAYA TELEPHONY PLATFORMS MAINTENANCE AND SUPPORT RFP

BIDDER NAME: NWN

DATE: 22 MAY 2025 AND JUNE 3RD 2025

EVALUATOR NAME(S): B. VICTOR CHAKRAVARTY, ANDREW BONNER, BEN HASCHALK

EVALUATOR DEPARTMENT: DAFS-OIT

	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
CSP9	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
CSP10	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
CSP11	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
CSP12	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
CSP13	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
CSP14	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

**STATE OF MAINE
I.T. RFP TECHNICAL ASSESSMENT NOTES**

RFP #: 202503037

RFP TITLE: AVAYA TELEPHONY PLATFORMS MAINTENANCE AND SUPPORT RFP

BIDDER NAME: NWN

DATE: 22 MAY 2025 AND JUNE 3RD 2025

EVALUATOR NAME(S): B. VICTOR CHAKRAVARTY, ANDREW BONNER, BEN HASCHALK

EVALUATOR DEPARTMENT: DAFS-OIT

	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate
	Combined, Adequate Evidence
NIST Reqs	
N1	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N2	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N3	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N4	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N5	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate
	Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence

**STATE OF MAINE
I.T. RFP TECHNICAL ASSESSMENT NOTES**

RFP #: 202503037

RFP TITLE: AVAYA TELEPHONY PLATFORMS MAINTENANCE AND SUPPORT RFP

BIDDER NAME: NWN

DATE: 22 MAY 2025 AND JUNE 3RD 2025

EVALUATOR NAME(S): B. VICTOR CHAKRAVARTY, ANDREW BONNER, BEN HASCHALK

EVALUATOR DEPARTMENT: DAFS-OIT

N6	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N7	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N8	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N9	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N10	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N11	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence

**STATE OF MAINE
I.T. RFP TECHNICAL ASSESSMENT NOTES**

RFP #: 202503037

RFP TITLE: AVAYA TELEPHONY PLATFORMS MAINTENANCE AND SUPPORT RFP

BIDDER NAME: NWN

DATE: 22 MAY 2025 AND JUNE 3RD 2025

EVALUATOR NAME(S): B. VICTOR CHAKRAVARTY, ANDREW BONNER, BEN HASCHALK

EVALUATOR DEPARTMENT: DAFS-OIT

N12	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence
N13	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum did not cover this control. Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Weak Evidence
N14	Quality of Response: <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Main: The NIST 800-171 Addendum deemed adequate Swampfox: No hard evidence, but enough details to be deemed Adequate Combined, Adequate Evidence

**STATE OF MAINE
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL
SERVICES**



**Janet T. Mills
Governor**

**Kirsten LC Figueroa
Commissioner**

AGREEMENT AND DISCLOSURE STATEMENT

RFP #: 202503037

RFP TITLE: Avaya Telephony Platforms Maintenance and Support

I, James Gorneau accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Administrative and Financial Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.


Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by:


06721B25477C4E5...

3/8/2025

Signature Date



**STATE OF MAINE
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES**

**Janet T. Mills
Governor**

**Kirsten LC Figueroa
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202503037
RFP TITLE: Avaya Telephony Platforms Maintenance and Support**

I, Patrick Ulmer accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Administrative and Financial Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by:

Patrick Ulmer

6D23B994345D4E2...

Signature

5/8/2025

Date



**STATE OF MAINE
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES**

**Janet T. Mills
Governor**

**Kirsten LC Figueroa
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202503037
RFP TITLE: Avaya Telephony Platforms Maintenance and Support**

I, Andrew Bonner accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Administrative and Financial Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

DocuSigned by:

Andrew Bonner

40E784A97A2740D...

Signature

5/8/2025

Date



**STATE OF MAINE
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES**

**Janet T. Mills
Governor**

**Kirsten LC Figueroa
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202503037
RFP TITLE: Avaya Telephony Platforms Maintenance and Support**

I, Ian Brown accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Administrative and Financial Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by:

Ian Brown

6572D3A597784AA

Signature

5/8/2025

Date



**STATE OF MAINE
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES**

**Janet T. Mills
Governor**

**Kirsten LC Figueroa
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202503037
RFP TITLE: Avaya Telephony Platforms Maintenance and Support**

I, Jason Bryant accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Administrative and Financial Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by:

Jason Bryant

411AF21A313048D...

Signature

Initial

JB

Date



**STATE OF MAINE
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES**

**Janet T. Mills
Governor**

**Kirsten LC Figueroa
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202503037
RFP TITLE: Avaya Telephony Platforms Maintenance and Support**

I, Benjamin Haschalk accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Administrative and Financial Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by:

Benjamin Haschalk

B14CDE596CB3447...

Signature

Initial

BH

Date



**STATE OF MAINE
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES**

**Janet T. Mills
Governor**

**Kirsten LC Figueroa
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT
RFP #: 202503037
RFP TITLE: Avaya Telephony Platforms Maintenance and Support**

I, Victor Chakravarty accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Administrative and Financial Services. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.

Signed by:

A handwritten signature in black ink, appearing to read "Victor Chakravarty".

0A60F516A680477...

Signature

5/8/2025

Date