

**State of Maine**  
**Master Score Sheet**

RFP# 202502030				
MOOSE Platform Service & Support				
Bidder Name:		The Canton Group	Manhattan Strategy Group, LLC	Portland Webworks
Proposed Cost:		\$ 1,189,780.00	\$ 820,178.36	\$ 433,350.00
Scoring Sections	Points Available			
Section I: Preliminary Information	Pass/Fail	Pass	Pass	Pass
Section II: Organization Qualifications and Experience	25	22	23	15
Section III: Proposed Services	50	47	37	25
Section IV: Cost Proposal	25	9.11	13.21	25.00
<b>TOTAL</b>	<b>100</b>	<b>78.11</b>	<b>73.21</b>	<b>65.00</b>

## **Award Justification Statement**

### **RFP# 202502030**

#### **I. Summary**

The Maine Department of Education (Department) released an RFP to procure management and development services for its Maine Online Open-Source Education (MOOSE) Platform. As MOOSE fully transitions from a pandemic response to an externally focused core resource, the Department requires web development services to ensure ongoing functionality of the Platform and as-needed feature development and enhancement to meet emergent needs.

#### **II. Evaluation Process**

Proposals were evaluated by members of the Department and Maine IT to ensure both technical and overarching alignment with the RFP and each Bidder's capacity to provide services. All members of the Evaluation Process reviewed the proposals and completed Individual Evaluation Notes in alignment with the RFP requirements. The Technical Assessment (TA) Team then met to come to an agreement on the technical efficacy of each Bidder's proposal, based strictly on the technical information provided by the Bidder. The results of their evaluation were presented to the rest of the Evaluation Team, who then arrived at comprehensive consensus scoring for each proposal based on the RFP evaluation criteria.

- **Evaluation Team**

- MOOSE Platform: Jennifer Page, *MOOSE Project Manager*
- Business: Wilson Onu, *MOOSE Specialist, MBA*
- Finance: Olivia Schaefer, *IT Procurement Specialist*
- Digital Learning: Emma-Marie Banks, *Learning Through Technology Coordinator*
- IT Subject Matter Expert: Katherine Warren, *Education Data Systems Manager*
- IT Subject Matter Expert: Madhavi Kotti, *Enterprise Shared Services Systems Team Lead*

- **Technical Assessment Team**

- IT Subject Matter Expert: Madhavi Kotti, *Enterprise Shared Services Systems Team Lead*
- IT Security Architect: Ben Haschalk, *Enterprise Security Architect*
- IT Solutions Architect: Sharon Horne, *Executive Director of Enterprise Shared Services*

#### **III. Qualifications & Experience**

- Awarded Bidder outlined relevant qualifications and skills with significant supporting documentation throughout.

- Awarded Bidder has over 26 years of experience with successful partnerships conducted with state and federal agencies across a variety of contexts and specifically within complex content management systems.
- Awarded Bidder provides four project examples with pointed ties to website maintenance, redesign, hosting, and general enhancements, specifically within Drupal based environments across state and federal agencies.
- Qualifications and skills noted throughout projects indicate the Awarded Bidder's understanding of the requirements of the RFP and alignment with general state policy requirements.
- Awarded Bidder maintains SOC 2, Type II certification and certification in Drupal solutions and proposed hosting environment.

#### IV. Proposed Services

- Awarded Bidder provided thorough descriptions and documentation of architecture, security, processes, and procedures that detailed a high level of technical compliance.
- Awarded Bidder is already a SOC 2, Type II organization.

#### V. Cost Proposal

Bidder	Proposal	Calculation		Points
Manhattan Strategy Group, LLC	\$ 820,178.36	$\frac{\$ 433,350.00}{\$ 820,178.36}$	X 25 =	13.21
Portland Webworks	\$ 433,350.00	$\frac{\$ 433,350.00}{\$ 433,350.00}$	X 25 =	25.00
The Canton Group	\$ 1,189,780.00	$\frac{\$ 433,350.00}{\$ 1,189,780.00}$	X 25 =	9.11

#### VI. Conclusion

The Awarded Bidder consistently provided quality evidence to support their proposed solutions and their fundamental qualifications for this RFP. The solutions proposed indicated a high level of attention to RFP requirements and overall understanding of state policy requirements.



**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

May 6, 2025

The Canton Group  
2920 O'Donnell Street  
Baltimore, MD 21224

**SUBJECT:** Notice of Conditional Contract Award under RFP # 202502030,  
MOOSE Platform Service and Support

Dear Stephanie Yates:

This letter is in regard to the subject Request for Proposals (RFP), issued by the State of Maine Department of Education for MOOSE Platform Service and Support. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

- The Canton Group

The bidder listed above received the evaluation team's highest ranking. The Department will be contacting the aforementioned bidder soon to negotiate a contract. As provided in the RFP, the Notice of Conditional Contract Award is subject to execution of a written contract and, as a result, this Notice does NOT constitute the formation of a contract between the Department and the apparent successful vendor. The vendor shall not acquire any legal or equitable rights relative to the contract services until a contract containing terms and conditions acceptable to the Department is executed. The Department further reserves the right to cancel this Notice of Conditional Contract Award at any time prior to the execution of a written contract.


As stated in the RFP, following announcement of this award decision, all submissions in response to the RFP are considered public records available for public inspection pursuant to the State of Maine Freedom of Access Act (FOAA). 1 M.R.S. §§ 401 et seq.; 5 M.R.S. § 1825-B (6).

This award decision is conditioned upon final approval by the State Procurement Review Committee and the successful negotiation of a contract. A Statement of Appeal Rights has been provided with this letter; see below.



Thank you for your interest in doing business with the State of Maine.

Sincerely,

DocuSigned by:  
  
FBE68A9DEA1A4AA...

5/6/2025

Jennifer Page  
[jennifer.page@maine.gov](mailto:jennifer.page@maine.gov)  
207-530-2963

## **STATEMENT OF APPEAL RIGHTS**

Any person aggrieved by an award decision may request an appeal hearing. The request must be made to the Director of the Bureau of General Services, in writing, within 15 days of notification of the contract award as provided in 5 M.R.S. § 1825-E (2) and the Rules of the Department of Administrative and Financial Services, Bureau of General Services, Office of State Procurement Services [formerly the Division of Purchases], Chapter 120, § (2) (2).



**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

May 6, 2025

The Manhattan Strategy Group, LLC  
4747 Bethesda Avenue, Suite 1210  
Bethesda, MD 20814

**SUBJECT:** Notice of Conditional Contract Award under RFP # 202502030,  
MOOSE Platform Service and Support

Dear Monika Deja:

This letter is in regard to the subject Request for Proposals (RFP), issued by the State of Maine Department of Education for MOOSE Platform Service and Support. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

- The Canton Group


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Thank you for your interest in doing business with the State of Maine.

Sincerely,

DocuSigned by:  
  
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5/6/2025

Jennifer Page, PhD

[jennifer.page@maine.gov](mailto:jennifer.page@maine.gov)

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**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

May 6, 2025

Portland Webworks  
5 Milk Street, 2<sup>nd</sup> Floor  
Portland, ME 04101

**SUBJECT:** Notice of Conditional Contract Award under RFP # 202502030,  
MOOSE Platform Service and Support

Dear Tom Lovering:

This letter is in regard to the subject Request for Proposals (RFP), issued by the State of Maine Department of Education for MOOSE Platform Service and Support. The Department has evaluated the proposals received using the evaluation criteria identified in the RFP, and the Department is hereby announcing its conditional contract award to the following bidder:

- The Canton Group

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As stated in the RFP, following announcement of this award decision, all submissions in response to the RFP are considered public records available for public inspection pursuant to the State of Maine Freedom of Access Act (FOAA). 1 M.R.S. §§ 401 et seq.; 5 M.R.S. § 1825-B (6).

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Thank you for your interest in doing business with the State of Maine.

Sincerely,

DocuSigned by:



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5/6/2025

Jennifer Page

[jennifer.page@maine.gov](mailto:jennifer.page@maine.gov)

207-530-2963

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**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030  
**RFP TITLE:** MOOSE Platform Service & Support  
**BIDDER:** The Canton Group  
**DATE:** 4/14/25

**SUMMARY PAGE**

**Department Name:** Department of Education  
**Name of RFP Coordinator:** Jennifer Page  
**Names of Overall Evaluators:** Emma-Marie Banks, Jennifer Page, Katherine Warren, Olivia Schafer, Wilson Onu  
**Names of Technical Assessors:** Ben Haschalk, Madhavi Kotti, Sharon Horne

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<b><u>Pass/Fail Criteria</u></b>	<b><u>Pass</u></b>	<b><u>Fail</u></b>
Section I. Preliminary Information (Eligibility)	<b>X</b>	
<b><u>Scoring Sections</u></b>	<b><u>Points Available</u></b>	<b><u>Points Awarded</u></b>
Section II. Organization Qualifications and Experience	<b>25</b>	<b>22</b>
Section III. Proposed Services	<b>50</b>	<b>47</b>
Section IV. Cost Proposal	<b>25</b>	<b>9.11</b>
<b><u>Total Points</u></b>	<b><u>100</u></b>	<b><u>78.11</u></b>

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** The Canton Group

**DATE:** 4/14/25

**OVERVIEW OF SECTION I  
Preliminary Information**

Section I. Preliminary Information

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**Evaluation Team Comments:**

- PASSED – Appendix A and B are included and filled in full
- No additional Evaluation Team comments

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** The Canton Group

**DATE:** 4/14/25

**EVALUATION OF SECTION II  
Organization Qualifications and Experience**

	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	<b>25</b>	<b>22</b>

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**Evaluation Team Comments:**

**1. Overview of the Organization**

*a. Qualifications & Experience Form (Appendix C)*

- i. Bidder outlines relevant qualifications and skills with significant supporting documentation throughout.
- ii. Bidder has over 26 years of experience with successful partnerships (including example projects) conducted with state and federal agencies across a variety of contexts and specifically within complex content management systems.
- iii. It is unclear how much experience the Bidder has with user design for PreK-12 users based on the examples provided, though overall user design experience is clear.

*b. Project Examples (must include three)*

- i. Provides four project examples with pointed ties to website maintenance, redesign, hosting, and general enhancements, specifically within Drupal based environments.
- ii. Qualifications and skills noted throughout projects indicate understanding of the requirements of the RFP and alignment with general state policy requirements.

**2. Subcontractors (if used)**

- a. N/A – Bidder states there will be none used

**3. Organizational Chart (required – position title & description)**

- a. Bidder demonstrates a high level of experience in their proposed project team with clear position titles and job descriptions backed up with specific individuals in those roles and their professional background.
- b. The proposed team includes a dedicated Project Manager, Senior Drupal Developer, additional Drupal Developer, Quality Assurance Specialist, and DevOps Engineer with clear roles and responsibilities assigned to each.

**4. Litigation**

- a. N/A – Bidder certifies there is no relevant litigation to report

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** The Canton Group

**DATE:** 4/14/25

**5. Licensure/Certification**

- a. Bidder provides specific certifications for Drupal across last 4 versions, Amazon Web Service (AWS), UiPath Development (UiARD), and Linux (LFCA) to support their claims of expertise on the proposed project team.
- b. Project Management Professional (PMP) certification is anticipated for the project manager in 2025 but is not currently held. PMP certification is held within the Professional Services team providing oversight.
- c. Bidder states they maintain System and Organizational Controls (SOC) 2 Type II certification and partner with vendors that hold active certifications as determined annually in accordance with Statement on Standards for Attestation Engagements (SSAE).
- d. Bidder additionally states they follow National Institute of Standards and Technology (NIST) standards.

**6. Certificate of Insurance**

- a. The Bidder holds sufficient general and professional liability to cover their proposed services.
- b. The Bidder also holds Cyber Liability Insurance.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** The Canton Group

**DATE:** 4/14/25

**EVALUATION OF SECTION III  
Proposed Services**

	<u>Points Available</u>	<u>Points Awarded</u>
Section III. Proposed Services	<b>50</b>	<b>47</b>

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**Evaluation Team Comments:**

**1. Technical Assessment**

- a. Maine IT's Technical Assessment Consensus Team determined that the Bidder has demonstrated the capability to meet the stated requirements and policies at a base level.
- b. If Bidder is preferred, Maine IT would need to review Risk Assessment, SOC 2 Type II certification, System Security Plan, and Information Security Policies to provide approval.
- c. Bidder provided thorough description of architecture, security, processes and procedures overall that details a high level of technical compliance.
- d. Bidder maintains a non-production environment with tiered sandbox that is optimized for development and testing.

**2. Services to be Provided**

- a. *Hosting* – Bidder states they will use AWS for hosting
- b. *Design audit* – Bidder provides a detailed description of process for a comprehensive Design Audit within their initial Discovery Phase
- c. *Technical audit* – Bidder provides detailed description of process for Technical Audit within their initial Discovery Phase
- d. *Maintenance & Support* – Bidder comprehensively outlines maintenance and monitoring, including clear timeline for tasks and overall administration responsibilities.
  - i. *Corrective* – Bidder states they are committed to systematic root-cause analysis of issues, addressing them, and documenting them into a knowledge base for future reference. Bidder also states that they are not responsible for remediating the results of penetration testing; it is unclear how this is different than addressing security issues identified by Maine IT through the Deployment Certification process that the Bidder is committed to.
  - ii. *Monitoring & Performance* – Bidder notes using Amazon CloudWatch and SolarWinds Pingdom in their monitoring ecosystem for proactive and ongoing performance analysis.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** The Canton Group

**DATE:** 4/14/25

- iii. Preventative – Bidder addresses monthly Drupal updates and high attention to security prioritization.
- iv. Knowledge – Bidder outlines comprehensive documentation solutions for managing existing and emerging project knowledge to ensure current functionality and long-term documentation and analysis.
- e. *Issue tracking* – Bidder utilizes JIRA along with a service help desk
- f. *Reporting* – Bidder's basic reporting includes uptime/downtime statistics, performance metrics, incident reports and resolutions, and project progress. Custom metrics are included to align with project needs. Overall reporting plan is proactive and geared towards transparency and accountability.
- g. *Staffing* – The Bidder has identified a team that meets current RFP requirements and has stated that they will maintain a dedicated team throughout the life of the project.
- h. *Project Management*
  - i. Methodology – The Bidder utilizes base Agile methodology with a hybrid predictive approach that allows for adaptable project management
  - ii. Manager – Bidder acknowledged PMP preference and is committed to providing an experienced Project Manager with intended certification within 2025. The Project Management Office will provide overall governance of the project to ensure successful completion of all work.
  - iii. Management – Bidder aligns processes with the Project Management Institutes PMBOK change management
  - iv. Workplan – The Bidder adds additional client accessible project management software (Microsoft Project) to help ensure transparency and clear communication. Workplans are submitted on a bi-weekly basis or on other mutually agreed upon schedule.
- i. *Quality Assurance and Acceptance* – Bidder outlines detailed and phased processes that ensure pre-rollout quality assurance and assure that no rollout will be completed without written permission from the Department.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** The Canton Group

**DATE:** 4/14/25

**EVALUATION OF SECTION IV  
Cost Proposal**

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Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
\$ 433,350.00	,	\$1,189,780.00	x	<b>25 points</b>	=	<b>9.11</b>

**Evaluation Team Comments:**

- Cost evaluation was conducted using the scoring process outlined in the RFP and decimals were rounded to the nearest hundredth. There was no other evaluation/discussion in this section.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030  
**RFP TITLE:** MOOSE Platform Service & Support  
**BIDDER:** Manhattan Strategy Group, LLC  
**DATE:** 4/14/25

**SUMMARY PAGE**

**Department Name:** Department of Education  
**Name of RFP Coordinator:** Jennifer Page  
**Names of Overall Evaluators:** Emma-Marie Banks, Jennifer Page, Katherine Warren, Madhavi Kotti, Olivia Schafer, Wilson Onu  
**Names of Technical Assessors:** Ben Haschalk, Madhavi Kotti, Sharon Horne

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<b><u>Pass/Fail Criteria</u></b>	<b><u>Pass</u></b>	<b><u>Fail</u></b>
Section I. Preliminary Information (Eligibility)	<b>X</b>	
<b><u>Scoring Sections</u></b>	<b><u>Points Available</u></b>	<b><u>Points Awarded</u></b>
Section II. Organization Qualifications and Experience	<b>25</b>	<b>23</b>
Section III. Proposed Services	<b>50</b>	<b>37</b>
Section IV. Cost Proposal	<b>25</b>	<b>13.21</b>
<b><u>Total Points</u></b>	<b><u>100</u></b>	<b><u>73.21</u></b>



**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** Manhattan Strategy Group, LLC

**DATE:** 4/14/25

**OVERVIEW OF SECTION I  
Preliminary Information**

Section I. Preliminary Information

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**Evaluation Team Comments:**

- PASSED – Appendix A and B are included and filled in full
- No additional Evaluation Team comments

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** Manhattan Strategy Group, LLC

**DATE:** 4/14/25

**EVALUATION OF SECTION II  
Organization Qualifications and Experience**

	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	<b>25</b>	<b>23</b>

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**Evaluation Team Comments:**

**1. Overview of the Organization**

*a. Qualifications & Experience Form (Appendix C)*

- i. Bidder outlines relevant qualifications and skills with significant supporting documentation throughout, specifically tailoring to elements that would enable success under this RFP.
- ii. Bidder listed projects outside of their designated examples and classified their relevance to this RFP based on services provided.
- iii. Bidder provided list of International Organization for Standardization (ISO) certifications, including Quality Management System, IT Service Management, and Information Security Management System.
- iv. Bidder provided list of Level 3 Maturity areas under Capability Maturity Model Integration (CMMI), including Development, Services, and Supplier.

*b. Project Examples (must include three)*

- i. Provides three relevant project examples (education and government related) with outlined applicability to RFP.

**2. Subcontractors (if used)**

- a. N/A – Bidder states there will be none used

**3. Organizational Chart (required – position title & description)**

- a. Bidder demonstrates a high level of experience in their proposed project team with clear position titles and job descriptions backed up with specific individuals in those roles and their professional background.
- b. The proposed core team includes a dedicated Project Manager, Senior Applications Architect, Quality Assurance and Acceptance position, Senior DevOps and Server Administration, Security Administrator, and UI/UX Designer with clear roles and responsibilities assigned to each. Individuals for each position are identified with their backgrounds outlined.
- c. The Bidder additionally identified personnel who would be brought into the work on an as needed basis with their roles and responsibilities outlined, including a Communications Specialist, EdTech Subject Matter Expert, Senior Developer,

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

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**BIDDER:** Manhattan Strategy Group, LLC

**DATE:** 4/14/25

Information Architect/Taxonomist, and Trainer/Learning Specialist. Individuals with their backgrounds are identified for all positions other than the Information Architect/Taxonomist and Trainer/Learning Specialist who would be named to support any evolution/enhancement requests as stated in the RFP. Bidder noted that the Communications Specialist happens to be in Maine if local liaison is required at any time.

**4. Litigation**

- a. N/A – Bidder certifies there is no relevant litigation to report

**5. Licensure/Certification**

- a. Bidder identified a dedicated Project Manager with current Project Management Professional (PMP) certification. The individual within the Quality Assurance & Acceptance position also holds current PMP certification and Scrum Master certification (CSM).
- b. Licensures and certifications are broken up by individual staff member assigned to the project team.
- c. Bidder lists staff with front- and back-end Drupal certification across the last four versions.
- d. Bidder lists additional certifications in Sitecore, Intel Cloud, AWS, Google Cloud, Red Hat, and CompTIA Security+.

**6. Certificate of Insurance**

- a. The Bidder holds sufficient general and professional liability to cover their proposed services.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** Manhattan Strategy Group, LLC

**DATE:** 4/14/25

**EVALUATION OF SECTION III  
Proposed Services**

	<u>Points Available</u>	<u>Points Awarded</u>
Section III. Proposed Services	<b>50</b>	<b>37</b>

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**Evaluation Team Comments:**

**1. Technical Assessment**

- a. Maine IT's Technical Assessment Consensus Team determined that the Bidder has not demonstrated the capability to meet the stated requirements and policies at a base level.
- b. Bidder consistently provided responses for all RFP elements but did not provide quality evidence to demonstrate their capabilities.
- c. Bidder does not currently hold SOC 2 Type II certification and would need to be certified to meet Compliance requirements of the RFP. Bidder notes recent CMMI and ISO certifications that indicate SOC 2 Type II could likely be attained.
- d. If Bidder is preferred, Maine IT would need to see additional details outlining how Bidder would sufficiently meet Technical Requirements through documented plans, policies, and procedures.

**2. Services to be Provided**

- a. *Hosting* – Bidder states they will use AWS for hosting and currently provides hosting services for seven different government systems.
- b. *Design audit* – Bidder provides a detailed description of the tools used for a Design Audit that would lead to understanding of the system, identification of any compliance issues, and present areas for suggested enhancements.
- c. *Technical audit* – Bidder provides detailed description of tools and process for a Technical Audit that would lead to understanding the system, establishing a security and accessibility baseline, and provide areas for suggested enhancements.
- d. *Maintenance & Support* – Bidder outlines maintenance and monitoring, including operations and maintenance specific tools.
  - i. Corrective & Knowledge support – Bidder uses JIRA to track work tickets for corrective management and as a reference for ongoing maintenance and improvement. JIRA tracking will also be used to create a forward looking roadmap for long-term features and deliverables.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** Manhattan Strategy Group, LLC

**DATE:** 4/14/25

- ii. Monitoring & Performance – Bidder notes using Google Analytics, CrowdStrike Falcon, and an UpTime Robot agent in their monitoring ecosystem in addition to alarm systems.
  - iii. Preventative – Bidder plans to monitor known/upcoming updates ‘continuously’ with a variety of tools and notifications including ongoing vulnerability scanning and monitoring.
- e. *Issue tracking*
  - i. Bidder utilizes JIRA along with JIRA Service Desk to collect and manage requests.
  - ii. The Bidder’s Tier Support system references a third Tier but does not outline what is included in that Tier for Role and Responsibilities as well as Escalation/Resolution. It is unclear whether Tier 3 is still considered in-house or if that designates a problem that has moved beyond the expertise of the Bidder.
- f. *Reporting* – Bidder’s basic reporting includes uptime/downtime statistics, service/ticket reports, and reports related to Agile project management.
- g. *Staffing* – The Bidder has identified a team that meets current RFP requirements and demonstrated commitment to a ‘continuous improvement’ environment where they will proactively suggest enhancements.
- h. *Project Management*
  - i. Methodology – The Bidder utilizes Agile methodologies (including Kanban and Scrum) and suggests tailoring those methodologies as needed to meet project needs
  - ii. Manager – Bidder provides an experienced Project Manager with PMP certification.
  - iii. Management – Bidder acknowledges the need for a Change Management process and is willing to follow existing State processes or co-create a process to ensure alignment. Bidder will move forward with work after approval from the State.
  - iv. Workplan – The Bidder integrates additional client accessible project management software (SmartSheet) with JIRA to help ensure transparency and clear communication. Workplans would be used/reviewed within weekly/bi-weekly meetings with the State to review progress and align on next steps.
- i. *Quality Assurance and Acceptance* – Bidders testing process is not well documented or detailed and the elements of proposed testing environments are not clear even though Development, User Acceptance Testing and Production environments are named. Bidder does commit to receiving final approval from the State before moving forward with any updates.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** Manhattan Strategy Group, LLC

**DATE:** 4/14/25

**EVALUATION OF SECTION IV  
Cost Proposal**

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Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
\$ 433,350.00	,	\$ 820,178.36	x	<b>25 points</b>	=	<b>13.21</b>

**Evaluation Team Comments:**

- Cost evaluation was conducted using the scoring process outlined in the RFP and decimals were rounded to the nearest hundredth. There was no other evaluation/discussion in this section.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030  
**RFP TITLE:** MOOSE Platform Service & Support  
**BIDDER:** Portland Webworks  
**DATE:** 4/14/25

**SUMMARY PAGE**

**Department Name:** Department of Education  
**Name of RFP Coordinator:** Jennifer Page  
**Names of Overall Evaluators:** Emma-Marie Banks, Jennifer Page, Katherine Warren, Madhavi Kotti, Olivia Schafer, Wilson Onu  
**Names of Technical Assessors:** Ben Haschalk, Madhavi Kotti, Sharon Horne

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<u>Pass/Fail Criteria</u>	<u>Pass</u>	<u>Fail</u>
Section I. Preliminary Information (Eligibility)	<b>X</b>	
<u>Scoring Sections</u>	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	<b>25</b>	<b>15</b>
Section III. Proposed Services	<b>50</b>	<b>25</b>
Section IV. Cost Proposal	<b>25</b>	<b>25</b>
<u>Scoring Sections</u>	<u>100</u>	<u>65</u>

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** Portland Webworks

**DATE:** 4/14/25

**OVERVIEW OF SECTION I  
Preliminary Information**

Section I. Preliminary Information

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**Evaluation Team Comments:**

- PASSED – Appendix A and B are included and filled in full
- No additional Evaluation Team comments



**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030  
**RFP TITLE:** MOOSE Platform Service & Support  
**BIDDER:** Portland Webworks  
**DATE:** 4/14/25

**EVALUATION OF SECTION II  
Organization Qualifications and Experience**

	<u>Points Available</u>	<u>Points Awarded</u>
Section II. Organization Qualifications and Experience	<b>25</b>	<b>15</b>

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**Evaluation Team Comments:**

**1. Overview of the Organization**

- a. Qualifications & Experience Form (Appendix C)*
  - i. Bidder provided general descriptions of their qualifications and experience but largely relied on incumbent status and overall reputation rather than supporting discussion and/or documentation.
  - ii. Bidder has experience working with the State of Maine and provides evidence of strong relationships with other State agencies across the country.
- b. Project Examples (must include three)*
  - i. Bidder provides three education related examples to demonstrate their alignment with the RFP requirements. Descriptions largely explained the projects without explicit ties to qualifications and experience held by the Bidder, leaving raters to infer connections.
  - ii. Bidder provided the subject of the RFP as one of their three examples rather than providing an additional example that would have expanded the raters' understanding of the Bidder's experience.

**2. Subcontractors (if used)**

- a. Bidder indicates they will subcontract with Pantheon for hosting but does not provide contact information in their submission as requested.

**3. Organizational Chart (required – position title & description)**

- a. Bidder provided an organizational chart that identifies roles and individuals within those roles including a Project Manager, UX Designer, Graphic Designer, two Drupal Developers, a SecDevOps position, and a Quality Assurance position.
- b. Bidder notes all proposed team members have worked on the MOOSE project previously.
- c. Bidder did not provide job descriptions for any of the roles.
- d. Bidder notes that Project Manager is not a certified Project Management Professional but does have Scrum Master certification and would be overseen

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** Portland Webworks

**DATE:** 4/14/25

by an individual with PMP, PMI-ACP, Scrum Master, and Scrum Product Owner certifications.

**4. Litigation**

- a. N/A – Bidder certifies there is no relevant litigation to report

**5. Licensure/Certification**

- a. Bidder demonstrates deep commitment to Drupal development across the past 10 years and five Drupal versions.
- b. Bidder's organization includes significant Drupal certifications, though it is unclear whether those specific individuals are part of the proposed project team based on lack of professional background on staff other than the Project Manager.

**6. Certificate of Insurance**

- a. The Bidder holds sufficient general and professional liability to cover their proposed services.
- b. The Bidder also holds Cyber Liability Insurance.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030  
**RFP TITLE:** MOOSE Platform Service & Support  
**BIDDER:** Portland Webworks  
**DATE:** 4/14/25

**EVALUATION OF SECTION III  
Proposed Services**

	<u>Points Available</u>	<u>Points Awarded</u>
Section III. Proposed Services	<b>50</b>	<b>25</b>

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**Evaluation Team Comments:**

**1. Technical Assessment**

- a. Maine IT's Technical Assessment Consensus Team determined that the Bidder has not demonstrated the capability to meet the stated requirements and policies.
- b. Bidder provided responses for most RFP elements but did not provide enough evidence for Maine IT to feel comfortable moving forward with this Bidder.
- c. Bidder did not address any elements of Confidential Personally Identifiable Information (PII) under Data Compliance and did not adequately address S4 under Information Security standards.

**2. Services to be Provided**

- a. *Hosting* – Bidder states they will use Pantheon for hosting.
- b. *Design audit* –
  - i. Bidder notes the award-winning design of the MOOSE platform that they have executed.
  - ii. Bidder is committed to revisiting design assumptions and conducting an accessibility audit to align with the vision and objectives of the project but does not indicate what that process would look like.
- c. *Technical audit* –
  - i. Bidder indicates confidence in current technical environment, noting that Pantheon itself meets SOC 2 Type 2 security standards.
  - ii. Bidder commits to reevaluating hosting solutions as needed to ensure alignment with project needs but does not describe a process for what would be included in that evaluation process.
- d. *Maintenance & Support* – Bidder does not address any plans for ongoing maintenance and technical support as part of their scope of services. This includes no reference to corrective maintenance, website monitoring, preventative maintenance, performance management and maintenance, knowledge management, or website usage/administration support.
- e. *Issue tracking* – Bidder indicates that JIRA will continue to be used for issue tracking and any change management.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** Portland Webworks

**DATE:** 4/14/25

- f. *Reporting* – Bidder’s basic reporting includes uptime/downtime statistics, performance metrics, incident reports and resolutions, and project progress. Custom metrics are included to align with project needs. Overall reporting plan is proactive and geared towards transparency and accountability.
- g. *Staffing* – The Bidder has identified a team that meets current RFP staffing requirements and overall organization expertise indicates ongoing support for any future evolutions or enhancements.
- h. *Project Management*
  - i. *Methodology* – The Bidder states they follow Agile project management best practices and would adapt practices to include Kanban and Sprint approaches as needed.
  - ii. *Manager* – Bidder notes their identified Project Manager has been serving in that role for the MOOSE project for its entire lifespan with the Bidder. As noted, Project Manager does not have PMP certification but would be overseen by a PMP certified staff member.
  - iii. *Management* – Bidder aligns project management according to Agile principles and uses Sprint cycles to move work forward.
  - iv. *Workplan* –
    - 1. The Bidder allows client access to JIRA for workplan transparency through viewable User Stories and Sprints.
    - 2. Bidder states that daily project meetings allow responsive workplan adjustments.
- i. *Quality Assurance and Acceptance* –
  - i. Bidder gives limited information about the actual testing environments, the testing process itself, or the internal deployment process.
  - ii. The Bidder lists potential tests that may be employed but does not describe individual test processes or requirements.
  - iii. Bidder commits to receiving approval and working with the State prior to deploying any changes.

**STATE OF MAINE  
TEAM CONSENSUS EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER:** Portland Webworks

**DATE:** 4/14/25

**EVALUATION OF SECTION IV  
Cost Proposal**

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Lowest Submitted Cost Proposal	,	Cost Proposal Being Scored	x	Score Weight	=	Score
\$ 433,350.00	,	\$ 433,350.00	x	<b>25 points</b>	=	<b>25.00</b>

**Evaluation Team Comments:**

- Cost evaluation was conducted using the scoring process outlined in the RFP and decimals were rounded to the nearest hundredth. There was no other evaluation/discussion in this section.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/13/2025

**EVALUATOR NAME:** Emma-Marie Banks

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass/Fail
  2. Responsible Bidder Certification (Appendix B) – Pass/Fail
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. Maryland based.
      2. 26 years experience.
      3. Drupal based experience
      4. History of work with state agencies.
      5. Agile
      6. Hosted in AWS. (AI concerns?)
      7. SOC 2 and NIST
    - Project Examples (must include three)
      1. Development, maintenance and support for USAID site.
      2. Maryland report card website.
      3. US DOT, dashboard.Notes: Demonstrated work with a state IT agency.
  2. Subcontractors (if used)
    - N/A
  3. Organizational Chart (required – position title & description)
    - Provided
  4. Litigation
    - Provided. (N/A)
  5. Licensure/Certification
    - Provided
  6. Certificate of Insurance
    - Provided
- III. File 3 – Proposed Services
  1. Technical Assessment
    - Detailed assessment provided. “Met” from OIT.
  2. Services to be Provided
    - AWS hosting.
    - Agile process.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/13/2025

**EVALUATOR NAME:** Emma-Marie Banks

**EVALUATOR DEPARTMENT:** Department of Education

- Question: “Canton Group automates infrastructure management as code to provide enhanced monitoring and high availability of AWS-hosted environments with minimal human intervention.” – This sounds like AI. May need to look closer into this?
- Didn’t discuss the actual platform much.
- Plan to do a design audit.
- Mentions comprehensive support.
- High quality testing and implementation process plan. Multi level environment usage and QA.
- Not responsible for compliance or accessibility of content on the platform

IV. File 4 – Cost Proposal

1.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/10/25

**EVALUATOR NAME:** Jennifer Page

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – PASS
  2. Responsible Bidder Certification (Appendix B) – PASS
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - **Qualifications & Experience Form** (Appendix C) – P
      1. Experience with state agencies
      2. 600 websites/applications
      3. Drupal
      4. Content management systems
      5. AWS hosting, SOC2
      6. Agile
    - **Project Examples** (must include three) - P
      1. Office of the Inspector General, USAID OIG
        - a. Website design and data migration, UI, content, timeline, Drupal support
        - b. Rapid issue support
        - c. Training for internal staff
      2. Division of assessment, accountability & Performance Maryland DOE
        - a. Maryland report card website
        - b. Data platform
        - c. Modernization focused on interactive user experience
      3. Office of Inspector General US DOT
        - a. User experience, intuitive navigation
      4. Maryland stadium authority
        - a. Drupal redevelopment
  2. ~~Subcontractors~~ (if used)
    - ~~None~~
  3. **Organizational Chart** (required – position title & description) - P
    - Individual, role, and background and org chart
    - Project Manager, Senior Drupal Developer, Drupal developer, QA specialist, DevOps Engineer
  4. **Litigation**
    - ~~None~~
  5. **Licensure/Certification** (optional)



**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/10/25

**EVALUATOR NAME:** Jennifer Page

**EVALUATOR DEPARTMENT:** Department of Education

- PMP, Acquia Drupal, AWS, UiPath, Linux

**6. Certificate of Insurance - Pass**

- Attached

**III. File 3 – Proposed Services**

**1. Technical Assessment - P**

- Met – needs

**2. Services to be Provided - P**

- Hosting - AWS
- Design audit – discovery phase
- Technical audit – discovery phase
- Maintenance & Support
  1. Corrective – Systematic rca, knowledge base creation
  2. Monitoring – Tracking , performance analysis, google analytics, API first
  3. Preventative - Monthly
  4. Performance = Cloud watch & Solar winds
  5. Knowledge – documentation, service desk, Git
  6. Administration
- Issue tracking – jira, service desk
- Reporting – SLA, Uptime downtime, performance, incident, custom, project progress
- Staffing -commitment
- Project Management
  1. Methodology - agile
  2. Manager -PMP preferred, Project management office
  3. Management – PMBOK change management
  4. Workplan -bi-weekly submission in Microsoft Project
- Quality Assurance and Acceptance – full process and steps
- 

**IV.**

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/13/25

**EVALUATOR NAME:** Katherine Warren

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – **Pass/Fail**
  2. Responsible Bidder Certification (Appendix B) – **Pass/Fail**
  
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. **Provided**
    - Project Examples (must include three)
      1. **USAID OIG**
      2. **MSDE MRDC**
      3. **USDOT OIG**
      4. **MD Stadium Authority – MD OIT**
  2. Subcontractors (if used)
    - **NONE**
  3. Organizational Chart (required – position title & description)
    - **Present & Satisfactory**
  4. Litigation
    - **None**
  5. Licensure/Certification
    - **Present & Satisfactory**
  6. Certificate of Insurance
    - **Present & Satisfactory**
  
- III. File 3 – Proposed Services
  1. Technical Assessment
    - **Existing Plug in for authentication assumed – MS AD & OKTA?**
  
  2. Services to be Provided
    - **Present & Satisfactory**
    - **2.3 - GOOD – Design & Technical Audit, Preventative Maintenance, Performance Management strong**
    - **7.4 - Check on Accessibility Compliance (OK) & PEN testing “cost”.**

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 04/10/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass
  2. Responsible Bidder Certification (Appendix B) – Pass
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      - **26+ years of experience**, Maryland-based **minority-owned business** with a strong reputation in web development, hosting, and maintenance.
      - Deep expertise in **Drupal platforms, cloud migration**, and **security compliance**. Delivered solutions for **20+ Maryland state agencies** and supported over **600 websites and applications**.
      - Specializes in **AWS-powered cloud hosting**, ensuring high availability, performance, and security.
      - Compliant with **SOC 2, NIST**, and various **state/federal data protection standards**.
      - Uses an **Agile, client-focused approach** to deliver iterative improvements and continuous support.
      - Recognized for **technical depth, scalability, and proactive maintenance**—positioned as a strategic partner for MOOSE Platform support and advancement.
    - Project Examples (must include three)
      - Office of Inspector General, U.S. Agency for International Development (USAID OIG)
        - a. Website redesign, maintenance, operations and support services
      - Division of Assessment, Accountability & Performance Reporting Maryland State Department of Education
        - a. Developed and maintained the Maryland Report Card (MDRC) website - similar to MOOSE
      - Office of Inspector General, U.S. Department of

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 04/10/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services  
Transportation (DOT OIG)

- Maryland Stadium Authority
- 2. Subcontractors (if used)
  - None
- 3. Organizational Chart (required – position title & description)
  - Provided (2 Dev, QA, PM, Devops Engineer)
- 4. Litigation
  - Provided
- 5. Licensure/Certification
  - Provided
- 6. Certificate of Insurance
  - Provided

III. File 3 – Proposed Services

1. Technical Assessment
  - Provided
2. Services to be Provided
  - **Foundational Activities**
    - Conduct comprehensive **design audits** to improve UX, accessibility, content structure, and branding.
    - Perform **technical audits** on code quality, architecture, - performance, and compliance (WCAG, Section 508).
    - Apply **human-centered design** and Agile methods for continuous stakeholder engagement.
  - **Technical Requirements**
    - Host on **AWS**—SOC 2-compliant, meets AICPA Trust Services Criteria (security, availability, processing integrity, confidentiality, privacy).
    - AWS features include **RBAC, encryption (AES-256, TLS 1.2+), DDoS protection, CloudTrail, Guard Duty, autoscaling, and 99.95% uptime SLA.**
    - Use **infrastructure-as-code** for automation, resilience, and scalability.
    - Implement **automated backups, centralized file storage (EFS), and managed RDS for databases.**
    - Seamless server setup and **secure data migration** with minimal downtime.

## STATE OF MAINE INDIVIDUAL EVALUATION NOTES

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 04/10/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

- Comply with GDPR, HIPAA, and CCPA; provide environment consistency and rollback capability.

### 3. Project Management and Work Plan

- Use a **predictive, phased implementation** approach for transparency and quality control.
- Clearly defined milestones: preparation, environment setup, validation, and go-live coordination.
- Engage the Department throughout testing and rollout for alignment and approvals.

### 4. Quality Assurance and Acceptance

- Develop detailed **test plans** covering functional, regression, performance, security, and integration testing.
- Execute testing in **mirrored environments** with defect tracking and issue resolution.
- Train Department personnel for effective **User Acceptance Testing (UAT)** and feedback.
- Ensure transparency through structured testing processes, status updates, and documentation.

### 5. Implementation

- **Four-phase rollout:**
  1. *Preparation* – gather assets, configure repositories
  2. *Environment Setup* – provision AWS infra, restore DB/files
  3. *Testing & Validation* – verify content, functionality
  4. *Go Live* – final review, approval, DNS update
- Recommend a **four-week implementation window** to ensure accuracy, security, and completeness.
- Maintain all documentation and ensure system meets performance standards before final acceptance.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/8/2025

**EVALUATOR NAME:** Olivia Schafer

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass/Fail
    - Accurately and neatly filled out.
  2. Responsible Bidder Certification (Appendix B) – Pass/Fail
    - Accurately and neatly filled out.
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. Multiple decades of experience, work history with state agencies
      2. AWS cloud hosting, SOC2 and NIST standards
      3. Agile approach for continual improvements
      4. Overall, qualifications meet what is being asked.
    - Project Examples (must include three)
      1. USAID OIG
        - a. Website maintenance, support, redesign, hosting, as well as the continual enhancements
        - b. In line with what is being asked for MOOSE
      2. MDRC
        - a. Education related, content management, data driven
        - b. Upgraded to be interactive from a static website
        - c. In line with what is being asked for MOOSE
      3. DOT OIG
        - a. Drupal migration, website redesign, maintenance, support
        - b. Has been referenced as the “gold standard” within the industry for reporting and design
        - c. In line with what is being asked for MOOSE
      4. DoIT
        - a. Drupal website redevelopment working with MD DoIT to ensure adherence to state policies and methodology
        - b. Integrated ticketing system
        - c. In line with what is being asked for MOOSE
  2. Subcontractors (if used)
    - No subcontractors will be used

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/8/2025

**EVALUATOR NAME:** Olivia Schafer

**EVALUATOR DEPARTMENT:** Department of Education

3. Organizational Chart (required – position title & description)
  - The team has many years of experience and a rich background that is well suited to the ask in the RFP.
  - Each member of the team identified has a clear outline of roles and responsibilities within the project
  - Mention of government website work
  - Visual org chart provided
4. Litigation
  - No current litigation nor past 5 years
5. Licensure/Certification
  - Drupal specific certifications
  - SOC 2 Type 2 certifications
  - Annual audits in accordance with Statement on Standards for Attestation Engagements (SSAE).
6. Certificate of Insurance
  - Cyber liability insurance that covers the amount required by OIT

**III. File 3 – Proposed Services**

1. Technical Assessment
  - Pending the TA Evaluation Team's notes and feedback
  - Mentioning of compliance if PII requirements change despite not being currently applicable
  - Explanations provided seem reasonable and within the ask of the RFP.
  - Q – ID#CSP4, and further within the document as well, the software bill of materials (SBOM) is requested as part of the bid and the explanation states it will be provided after award and initial assessment.
  - Per TA Team – met expectations, didn't give explicit policies but inherited information and provided enough to get them over the finish line, SOC 2 certified,
2. Services to be Provided
  1. 2.1 Hosting – AWS used for other systems in the SOM environment, knows it will be compliant with OIT requirements. Description of methods are clear and show expertise in the service provided.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/8/2025

**EVALUATOR NAME:** Olivia Schafer

**EVALUATOR DEPARTMENT:** Department of Education

2. 2.3.2 Website and Platform Monitoring – Continuous optimization plans show a dedication to keeping the website up and functioning
3. 2.4 Issue Tracking – Transparent ticketing system
4. 2.5 Reporting – SLA provided seems reasonable and within the ask of the RFP. It is open to be negotiated as well.
5. Hybrid Predictive and Agile Approach would be a good fit for the ever-changing MOOSE
6. Overall, the services described are in line with what is being asked of the RFP. The Foundational Activities and Technical Requirements are all addressed clearly and concisely. The proposed services indicate expertise to deliver a robust product to the state.
7. 2.1.1.e - AI mention, and unknown if the use would be approved by OIT.
  - a. Per TA Team – Can be discussed during negotiations, but because it was not specifically mentioned in the RFP, can't have an impact on the scoring.
8. 2.1.1.e - Would AI functions be removable if not an approved function?
  - a. Per TA Team – Can be discussed during negotiations.
9. 2.1.5.c – Ability to comply with local privacy laws is a neat function
10. 2.3.1 – Documenting to learn from previous incidents to minimize downtimes exhibits a strong experience from working in an ever-changing environment

**IV. File 4 – Cost Proposal**

1.



**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/11/2025

**EVALUATOR NAME:** Wilson Onu

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass/Fail
  2. Responsible Bidder Certification (Appendix B) – Pass/Fail
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. P – Significant experience delivering client-centered services.
    - Project Examples (must include three)
      1. P – “rapid issue response” provided.
      2. P – Project example provided is detailed and relevant to current RFP.
      3. P – Project references embedded data-visualization tool
      - 4.
  2. Subcontractors (if used)
    - Q – Is Amazon Web Service (AWS) considered a subcontractor? If not, none used.
  3. Organizational Chart (required – position title & description)
    - P – Staff have clearly defined roles with regards to RFP requirements for site development and support.
  4. Litigation
    - P – No litigation on record (5 years) or in progress.
  5. Licensure/Certification
    - P – Licensure includes development (Drupal) and cloud (AWS) services.
    - Q – Project Management certification pending date?
  6. Certificate of Insurance
    - P – Liability Insurance is current
- III. File 3 – Proposed Services
  1. Technical Assessment
    - P – Bidder’s response to each element of ‘Technical Assessment’ is thorough and in the affirmative

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** The Canton Group

**DATE:** 4/11/2025

**EVALUATOR NAME:** Wilson Onu

**EVALUATOR DEPARTMENT:** Department of Education

- P – ‘Non-production’ environments seemed optimized for platform development and troubleshooting.
- P – Bidder’s response to each element of ‘Project Management and Work Plan’ is in the affirmative according to RFP requirements.
- P – Bidder’s response to each element of ‘Quality Assurance and Acceptance’ is in the affirmative.

2. Services to be Provided

- P – Details provided for Design and Technical audit are thorough, describe process in detail as well as expected outcomes.

IV. File 4 – Cost Proposal

1.

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** The Canton Group

**DATE:** 04/08/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

**Individual Evaluator Comments:**

Data Compliance		
Publicly available information	NIST 800-171	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. Bidder fails to provide sufficient details to meet the requirement. ‘..will ensure..’
	Maine FOAA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak		
	Weak evidence. Requirement not addressed.	
Confidential Personally Identifiable Information (PII)	Maine Breach Notification Law	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak response. ‘N/A’
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. Requirement not addressed.
	NIST 800-53: Rev5	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak response. ‘N/A’
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. ‘..will comply..’
	Privacy Act of 1974	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak response. ‘N/A’
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. Requirement not addressed.
U.S. DHHS-OCSE	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	Weak response. ‘N/A’	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	Weak evidence. Requirement not addressed.	
Student Education Data	Family Educational Rights and Privacy Act: FERPA	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak response. ‘N/A’
		Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. Bidder fails to detail how the requirement will be met. (i.e. FERPA sec. 99.35.ii)
MaineIT		

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H1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
H2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	No evidence. ‘..will provide..’
H3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. ‘..will abide..’
A1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. ‘..will provide..’
A2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. ‘..will adhere..’
A3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. ‘..will adhere..’
A4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
<b>Information Security Standards</b>	
S1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. SOC2 Type II and SSP cited but not provided.
S2	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  
S3	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. Requirement not explicitly addressed. ‘..will maintain [SLA]..’
S4	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. Risk Assessment policy (cited, not provided) does not equate to risk appetite statement.
S5	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak response. ‘N/A’ <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. ‘.. will furnish..’
<b>Cloud Service Provider Reqs</b>	
CSP1	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Small portions of MaineIT policy cited.
CSP2	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. ‘..assumption that Drupal [meets requirement]..’
CSP3	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. ‘..well-versed..’
CSP4	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak response. ‘N/A’

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**EVALUATOR DEPARTMENT:** DAFS/OIT

	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. ‘..will furnish..’
CSP5	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
CSP6	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
CSP7	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
CSP8	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Access Control Policy cited but not provided.
CSP9	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Access Control Policy cited but not provided.
CSP10	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Policy cited but not provided.
CSP11	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>

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**EVALUATOR DEPARTMENT:** DAFS/OIT

	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
CSP12	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
CSP13	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
CSP14	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
<b>NIST Reqs</b>	
N1	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Policy cited but not provided.
N2	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
N3	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
N4	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak response. 'N/A'
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. '..will furnish..'

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**EVALUATOR DEPARTMENT:** DAFS/OIT

N5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement.
N6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Relevant policy cited but not provided.
N7	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak response. 'N/A'
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	No evidence. '..does not collect PII..'
N8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
N9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Policy cited but not provided.
N10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Policies cited but not provided.
N11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Policies cited but not provided.
N12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak



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**EVALUATOR DEPARTMENT:** DAFS/OIT

	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Policy cited but not provided.
N13	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Weak evidence. Bidder fails to provide sufficient details to meet the requirement. Policies cited but not provided.
N14	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	*SOC2 Type 2 certification cited; if bidder was awarded we would want to see this report.

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**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

Data Compliance		
Publicly available information	NIST 800-171	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Mentioned about commitment, but no mention of prior implementation, controls or frameworks in place</b>
	Maine FOAA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
Confidential Personally Identifiable Information (PII)		<b>No mention of public information access, transparency obligations, or state-specific handling.</b>
	Maine Breach Notification Law	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Not adequate detail</b>
	NIST 800-53: Rev5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>No reference to this standard or how they'd meet FIPS Moderate-level system requirements.</b>
	Privacy Act of 1974	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Not adequate detail</b>
	U.S. DHHS-OCSE	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>No indication of experience with federal or HHS data.</b>
	Family Educational	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

Student Education Data	Rights and Privacy Act: FERPA	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>No prior examples of prior FERPA-aligned work.</b>
<b>MaineIT</b>		
H1	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak <b>Confirmation of secure compliant infrastructure</b>	
H2	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
H3	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>No examples of how they handle change, incidents, or tickets in practice</b>	
A1	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Provides specific backup schedule and retention timeline, plus commitment to custom DR plans.</b>	
A2	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak <b>Covers few key areas but no detail</b>	
A3	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak <b>Acknowledges SLA expectations and refers to a detailed table</b>	
A4	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak <b>Reasonable</b>	
<b>Information Security Standards</b>		
S1	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	

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**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>SOC 2 Type II certification is a good indicator of solid security practices.</b>
S2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Directly addresses subcontractor controls and policy enforcement. Fully aligns with State requirements.</b>
S3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>A bit indirect, but combined with SLA and NDA references, this satisfies the 24-hour breach notification expectation</b>
S4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Show active risk management, but don't provide a leadership-level risk tolerance statement.</b>
S5	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>No SBOM provided</b>
<b>Cloud Service Provider Reqs</b>	
CSP1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Shows awareness but no detail</b>
CSP2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Assumes capability did not confirm exp or implementation</b>
CSP3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Demonstrates Readiness, no detail</b>
CSP4	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>NA</b>

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Canton

**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Mentioned providing Post Award</b>
CSP5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Demonstrates full understanding of Maine's remote/cloud hosting standards</b>
CSP6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not enough detail</b>
CSP7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Good Operational awareness, but no detail</b>
CSP8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Demonstrates access governance but no detail</b>
CSP9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Strong policy support; well-scoped and user-focused</b>
CSP10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Comprehensive risk management approach</b>
CSP11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Demonstrates ongoing vulnerability management and proactive patching</b>
CSP12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Shows understanding of compliance cycles and remediation planning</b>
CSP13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Good Devops practices – monitoring, malicious code protection, and code review</b>
CSP14	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Compliance with change control</b>
<b>NIST Reqs</b>	
N1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Meets expectations for hosted environments; shows mature policy presence.</b>
N2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Aligns well with NIST and CMMC expectations</b>
N3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Acknowledges planning as part of their security practices</b>
N4	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Mention of post award</b>
N5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Robust personnel security process with defined roles</b>
N6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Provides solid commitment but lacks detail</b>
N7	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

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**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	No detail
N8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Covers access control, NIST aligned
N9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	NIST aligned
N10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Mature policy posture for protecting system integrity.
N11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Proactive and policy driven maintenance plan
N12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Well-aligned with CMMC/NIST
N13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Shows compliance with evolving federal expectations.
N14	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	SOC2 Type II certified

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**BIDDER NAME:** Canton

**DATE:** 4/4/25

**EVALUATOR NAME:** Sharon Horne

**EVALUATOR DEPARTMENT:** MaineIT

Data Compliance		
Publicly available information	NIST 800-171	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak No artifacts provided, committed to compliance with those that apply.
	Maine FOAA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak Response not addressed.
Confidential Personally Identifiable Information (PII)	Maine Breach Notification Law	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak No PII is collected, should that change Canton will comply
	NIST 800-53: Rev5	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak No PII is collected, should that change Canton will comply
	Privacy Act of 1974	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak No PII is collect, should that change Canton will comply
	U.S. DHHS-OCSE	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
Student Education Data	Family Educational Rights and Privacy Act: FERPA	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Data does not fall under FERPA per Q&A
MaineIT		
H1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	



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**EVALUATOR DEPARTMENT:** MaineIT

	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	AWS, US East
H2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will provide as needed, but RTP & RPO details are in the proposed services
H3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Not enough details
A1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will provide tailored plans, some date in proposed services
A2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
A3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	SLA provided in proposed services
A4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Agreed upon does not mean define by the State, contractual language can address this
<b>Information Security Standards</b>	
S1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will provide and maintain a security plan, they are a SOC 2 type 11 organization, would like to see these artifacts.
S2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

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**EVALUATOR DEPARTMENT:** MaineIT

	They maintain an Access Control policy, but the artifact was not provided, they will commit to ensure contractors follow the restrictions of this agreement.
S3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Will comply with the terms of the State NDA, but also point to SLA defined which are silent on reporting security incidents
S4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	An appetite statement was not provided, their approach to risk was somewhat described.
S5	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will provide after assessment and final design.
<b>Cloud Service Provider Reqs</b>	
CSP1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	They explained how their approach meets these principles.
CSP2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder assumes the State has something in place, this need clarity during demos.
CSP3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	no mention of how in DC
CSP4	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	no evidence provided
CSP5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

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**DATE:** 4/4/25

**EVALUATOR NAME:** Sharon Horne

**EVALUATOR DEPARTMENT:** MaineIT

	Will remain compliant
CSP6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will remain compliant
CSP7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Acknowledge some of the requirements, but not all like..... the proposed services mention SSAE (Statement on Standards for Attestation Engagement) , ACIPA Trust services criteria& SOC audit reports that will be provided to the State but the State has not received them
CSP8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Have a Strick access control policy but no artifact provided
CSP9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Their policy outlines user acct mgmt. guidelines, will adhere to the State's policy but no artifact provided.
CSP10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	While no artifact of the policy was provided, they site strong components of their policy.
CSP11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	No mention of having their own procedure,
CSP12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Will comply, will develop a POA&M
CSP13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

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	Will adhere, some of the components of this requirement were mentioned but lack details other than tools will be used.
CSP14	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Will comply, describe the core components of how they would comply with the policy.
<b>NIST Reqs</b>	
N1	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder maintains strict policies, that mirror NIST. No mention of NIST compliance and no artifacts provided. Proposed services mention AWS and their compliance.
N2	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Adheres to a role & performance-based model
N3	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will adhere, no evidence there is something currently in place
N4	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will provide upon final design
N5	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Bidder has a PS policy, while not provided, they describe the core components of the policy.
N6	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will develop and maintain
N7	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

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**EVALUATOR DEPARTMENT:** MaineIT

	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Does not collect PII, bidder does not address teacher portal which does use pii
N8	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Maintain strict policy that aligns with NIST, no artifact provided
N9	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	Indicate a policy exists, outlines core components of the policy, but no artifact provided
N10	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Maintains strict policies, no artifacts provided and no details of core components of their policies but proposed services has a good re
N11	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	Bidder maintains a policy, they describe the core components of the policy, no artifact provided.
N12	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Bidder maintains a policy for CUI (controlled unclassified Information, but Q&A mention PII for teacher portal which is not CUI
N13	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	Bidder maintains policies and procedures and identified the core components of this requirement. No artifacts
N14	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	Bidder is a SOC 2 Type 2 certified business.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 4/13/25

**EVALUATOR NAME:** Emma-Marie Banks

**EVALUATOR DEPARTMENT:** Department of Education

\*\*\*\*\*

**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – **Pass**/Fail
  2. Responsible Bidder Certification (Appendix B) – **Pass**/Fail
  
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. Experience with all major systems required.
      2. Crowd Strike?
    - Project Examples (must include three)
      1. Charter school resource center for US DOE.
      2. NRS System for Adult Ed
      3. Clearinghouse for English Language Acquisition for US DOE.
  2. Subcontractors (if used)
    - N/A
  3. Organizational Chart (required – position title & description)
    - Clear.
    - Includes learning/training specialist and Ed Tech SME
  4. Litigation
    - Provided (N/A)
  5. Licensure/Certification
    - Provided
  6. Certificate of Insurance
    - Provided
  
- III. File 3 – Proposed Services
  1. Technical Assessment
    - This vendor provided an in depth technical assessment. Having created websites for federal government, they are cognizant of the nature of government based systems and their compliance needs. OIT ranks “does not meet”.
  2. Services to be Provided
    - Proposing AWS for hosting.
    - Concerns about CrowdStrike?
    - Very structural based, but few details on vision for MOOSE.

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**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 4/13/25

**EVALUATOR NAME:** Emma-Marie Banks

**EVALUATOR DEPARTMENT:** Department of Education

- Project methodology. Mixed method.
- Minimal escalation process details
- Limited detail on testing and implementation. Lack detail on process from test to prod and where those things live.

IV. File 4 – Cost Proposal

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 4/10/25

**EVALUATOR NAME:** Jennifer Page

**EVALUATOR DEPARTMENT:** Department of Education

\*\*\*\*\*

**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – PASS
  2. Responsible Bidder Certification (Appendix B) – PASS
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C) – P – appears to have good understanding of elements of previous projects that are directly applicable to their ability to be successful with this project
      - “Resource Collections” pg 1
      - Project 1 – hosting, design audit, technical audit, operations & maintenance, issue tracking, reporting, enhancements and upgrades on Drupal
      - Project 2 – Hosting, design audit, technical audit, Operations & maintenance, issue tracking, reporting, enhancements
      - Project 3 – developed mobile app and multilanguage apps/support, hosting, design audit, technical audit, Operations & Maintenance, issue tracking, reporting, enhancements
      - Showed up more in their ‘understanding of the MOOSE platform in file 3 – USDOE, Federal agencies, large scale initiatives
      - Understand the identity element
    - Project Examples (must include three) – P – education and government related
      - USDOE Office of Elementary and Secondary Education – National Charter School Resource Center
        - a. [Front | NCSRC](#)
      - USDOE Office of Career and Technical Adult Education – National Reporting System
        - a. [NRSWeb | NRSWeb](#)
      - USDOE, Office of English Language Acquisition – National Clearinghouse for English Language Acquisition
        - a. [Home | NCELA - English Language Acquisition & Language Instruction Educational Programs](#)

**2. Subcontractors (if used)**



**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

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**EVALUATOR NAME:** Jennifer Page

**EVALUATOR DEPARTMENT:** Department of Education

• ~~NONE~~

**3. Organizational Chart (required – position title & description) – P – seems to have the strong support to execute**

- Project manager, senior applications architect, quality assurance and acceptance, sr.devops and server administration, security administration, and UI/UX (+communications, EdTech, senior dev, Information architect, learning)
- Description of the position and the Staff bio for each one

**4. ~~Litigation~~**

• ~~NONE~~

**5. Licensure/Certification (optional) – P – strong experience and qualifications**

- PMP, Drupal, Acquia, CSM, Sitecore, AWS, Intel Cloud, Google Cloud, Red Hat, Comp TIA Security

**6. Certificate of Insurance - Pass**

- INCLUDED

**III. File 3 – Proposed Services**

**1. Technical Assessment (noted in II but directed to III) – N**

- Notes from IT assessment – Does not meet

**2. Services to be Provided –**

- **Hosting** – hosting services for 7 current gov systems, AWS GovCloud – provides methods/tools/resources
- **Design audit** – 5 different fed audits listed, design audit features listed including assessment of users
- **Technical audit** – note of technical audits for all applications, identified specific areas of audit (Code, Database, Usability, Privacy, Security, and Operations) and priorities (Compliance, end user, system enhancement). Noted Drupal based management and staff
- **Maintenance & Support**
  - **Corrective** – JIRA and agile
  - **Monitoring** – Google Analytics 4, up time and alarm threshold monitors
  - **Preventative** – Normal part of operations and 'source of pride', tracked in JIRA
  - **Performance** – up time and alarm threshold monitors
  - **Knowledge** - JIRA
  - **Administration** – states will provide training as needed

**STATE OF MAINE  
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**EVALUATOR NAME:** Jennifer Page

**EVALUATOR DEPARTMENT:** Department of Education

- **Issue tracking** – multiple tiers of support and help desk support
- **Reporting** – monthly reports on areas of interest (response times, issue resolution times, sprint plans, burn down rates, website availability) – customized reports
- **Staffing/Enhancements** – covered in technical audit and org chart; also continuous improvement atmosphere w/example of effects and recommendations from them not just customer
- **Project Management** – JIRA
  - Methodology – Agile (w/ kanban/SCRUM)
  - Manager – PMP certified
  - Management – change management process w/ presentation deck and outlined elements
  - Workplan – Smartsheet and shared with clients, updated for weekly or bi-weekly meetings
- **Quality Assurance and Acceptance**
  - 508 accessibility, functional, regression, unit, and performance
  - Rehabilitation act for electronic and IT products
  - ANDI, initial design compliance WCAG 2.0 AA
  - Total Validator, WAVE, JAWS and plugins
  - Load testing
- **Implementation:** Dev to user acceptance to production

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 4/13/25

**EVALUATOR NAME:** Katherine Warren

**EVALUATOR DEPARTMENT:** Department of Education

\*\*\*\*\*

**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – **Pass/Fail**
  2. Responsible Bidder Certification (Appendix B) – **Pass/Fail**
  
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. **Present & Satisfactory**
      2. **Heavy on the citation of tools**
    - Project Examples (must include three)
      1. Office of English Language Acquisition's (OELA) NCELA and Knowledge Management System
      2. Office of Elementary and Secondary Education's (OESE) National Charter School Resource Center,
      3. Office of Career and Technical Adult Education's (OCTAE) National Reporting System.
  2. Subcontractors (if used)
    - **None**
  3. Organizational Chart (required – position title & description)
    - **Present & Satisfactory**
    - **Prescence of Ed SME**
  4. Litigation
    - **Present & None**
  5. Licensure/Certification
    - **Present & Satisfactory**
    - **Maine based staff person**
  6. Certificate of Insurance
    - **Present & Satisfactory**
    - **though Cyber Liability not present**
  
- III. File 3 – Proposed Services
  1. Technical Assessment
    -
  2. Services to be Provided
    - **Present & Satisfactory**
    - **USED TA Contracts lost ?**

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 4/13/25

**EVALUATOR NAME:** Katherine Warren

**EVALUATOR DEPARTMENT:** Department of Education

- IV. File 4 – Cost Proposal
- 1.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 04/10/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

\*\*\*\*\*

**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass
  2. Responsible Bidder Certification (Appendix B) – Pass
  
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. **Nationally recognized consulting firm** focused on modernizing public programs and enhancing digital experiences for government agencies.
      2. Provides services in **UI/UX design, cloud engineering, web/mobile development, cybersecurity, open-source solutions, and O&M.**
      3. Holds key **ISO certifications:**
      4. ISO 9001:2015 (Quality Management)
      5. ISO 20000-1:2018 (IT Service Management)
      6. ISO 27001:2022 (Information Security)
      7. Audited and recommended for **CMMI Level 3 Maturity** in Development, Services, and Supplier Management.
      8. Offers specialized solutions like **Clearinghouses, Data Tools, Managed Workflows, Field Monitoring, and Training Centers.**
      9. Equipped with a **full-stack technology team** experienced across modern platforms and tools, focused on scalable and secure government technology services.
    - Project Examples (must include three)
      1. U.S. Department of Education, Office of Elementary and Secondary Education (OESE) - National Charter School Resource Center (NCSRC )
      2. U.S. Department of Education – Office of Career and Technical Adult

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 04/10/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services  
Education (OCTAE) – National Reporting System (NRS)  
3. U.S. Department of Education, Office of English Language  
Acquisition (OELA) – National Clearinghouse for English  
Language Acquisition (NCELA)

2. Subcontractors (if used)
  - None
3. Organizational Chart (required – position title & description)
  - Provided – good with roles
4. Litigation
  - Provided
5. Licensure/Certification
  - Provided
6. Certificate of Insurance
  - Provided

III. File 3 – Proposed Services

1. Technical Assessment
  - Provided

**2. Services to be Provided**

**a) Foundational Activities**

- Conduct **design audits** using tools like WAVE, JAWS, Siteimprove, and Nielsen's heuristics to improve accessibility and UX.
- Perform **technical audits** with tools like Tenable, AWS Security Hub, and Inspector to assess vulnerabilities, system architecture, and compliance.
- Create and maintain a backlog of enhancements using JIRA; foster a culture of continuous improvement.

**b) Technical Requirements**

- Host on **AWS (Commercial or GovCloud)** in U.S. regions only; no offshore access.
- Use tools like VPC, ALB, EC2, RDS, EFS, CloudTrail, CloudWatch, and WAF to build a **secure, scalable, high-availability environment**.

## STATE OF MAINE INDIVIDUAL EVALUATION NOTES

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 04/10/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

- Automate deployments using **CloudFormation, Terraform, and AWS CodeDeploy**.
- Comply with NIST SP800-53, SOC 2 Type II, CMMI, ISO standards.
- Maintain **daily/incremental backups**, ensure 99.5% uptime, <5s page loads, RTO ≤ 8 hrs, RPO ≤ 24 hrs.
- Enforce secure access, browser compatibility, and full data ownership by the State.
- Maintain Dev, UAT, and Production environments.

### c) Project Management and Work Plan

- Use **Agile with Kanban and SCRUM**, managed via **JIRA and SmartSheet**.
- Project plans include detailed WBS, timelines, responsibilities, and roadmaps.
- Weekly/bi-weekly meetings with the client for alignment and progress tracking.
- Dean Restivo, PMP proposed as Project Manager with 25+ years of federal PM experience.
- Formal **Change Management process** aligned with State requirements and CAB reviews.

### d) Quality Assurance and Acceptance

- **Multi-phase testing** lifecycle: unit, UAT, automated tests, rollback planning.
- All test cases/scripts documented in JIRA; executed through Dev → UAT → Prod pipelines.
- Client involved in UAT and formal written acceptance.
- Testing emphasizes security/privacy impacts, with documented assessments and approvals.

### e) Implementation

- MSG manages **full lifecycle of implementation**, ensuring compliance and reliability in Production.
- Responsibilities include updates, system enhancements, secure operations, and coordination for final acceptance after successful deployment.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 4/9/2025 – 4/10/2025

**EVALUATOR NAME:** Olivia Schafer

**EVALUATOR DEPARTMENT:** Department of Education

\*\*\*\*\*

**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass/Fail
    - Accurately and neatly filled out.
      1. Are we allowed to have Same as above for the addresses?
  2. Responsible Bidder Certification (Appendix B) – Pass/Fail
    - Accurately and neatly filled out.
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. ISO & CMMI certifications
      2. Relevant experience in a multitude of solutions
      3. Government agencies using AWS
      4. Draft architecture design for MOOSE feels out of place in this section
      5. Design audits for multiple federal websites
      6. Their way of going through the qualifications point by point through the Scope of Services provided in the RFP shows above and beyond attention to detail to our specific needs. Not sure if it is appropriate in this space, however.
    - Project Examples (must include three)
      1. NCSRC
        - a. Government agency Drupal website hosting and maintenance
        - b. Methods described in this process are in line with what is being described for MOOSE
      2. NRS.ED.GOV
        - a. Government agency Drupal website hosting and maintenance
      3. NCELA
        - a. Maintains two websites and app development
  2. Subcontractors (if used)
    - No subcontractors
  3. Organizational Chart (required – position title & description)
    - Clear and concise with each individual roles and responsibilities spelled out.
    - The team has a wide range of skills relating to the ask of the RFP



**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

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**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 4/9/2025 – 4/10/2025

**EVALUATOR NAME:** Olivia Schafer

**EVALUATOR DEPARTMENT:** Department of Education

- Training specialist
- 4. Litigation
  - No current litigation nor within the past five years
- 5. Licensure/Certification
  - Broken up by staff member, the certifications look to be in line with the ask of the RFP
- 6. Certificate of Insurance
  - Looks sufficient for the needs of MOOSE

**III. File 3 – Proposed Services**

1. Technical Assessment
  - Cyber appetite statement and SBOM delivered upon award
  - Not answered within the TA form, but in attached appendices
  - Per TA Team – middle ground, cited but didn't provide reports, if they are considered we would want to see them and the TA team will evaluate
2. Services to be Provided
  1. A.1 Hosting - AWS used for hosting, familiarity as it is used for other systems in the SOM environment
  2. Methods, tools, and resources and their description of use in relation to MOOSE.
  3. A.4 Operations and Maintenance – agile JIRA board to track the project.
  4. A.5 Issue Tracking – 3 Tier support system with the team members identified above acting as help desk agents.
  5. B.1.E Compliance – Prepared to perform and pass the audit for SOC 2 Type 2 upon reward. I would think that this would lead to delays.
  6. B.4 – Implementation – Does not describe the implementation process.
  7. B.1.F Backup and Recovery – SLA/Metrics states meet or exceeds but only acknowledges requested baseline. Not explained how it will exceed.
  8. Crowdstrike Approved for use?

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Manhattan Strategy Group, LLC

**DATE:** 4/13/25

**EVALUATOR NAME:** Wilson Onu

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass/Fail
  2. Responsible Bidder Certification (Appendix B) – Pass/Fail
  
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. P – Detailed list of technical expertise
    - Project Examples (must include three)
      1. Project I description is detailed, provides description of service provided and includes positive client feedback.
      2. Project II description is detailed, citing services provided that are identical to RFP’s proposed services
      3. Project III description is detailed, citing services provided that are identical to RFP’s proposed services
  2. Subcontractors (if used)
    - Q – Should external services like AWS be considered a sub-contract? If not, no subcontractor listed by bidder.
  3. Organizational Chart (required – position title & description)
    - P – Detailed staff chart with description of qualifications and responsibilities.
  4. Litigation
    - P – No litigation in progress or within the last five years.
  5. Licensure/Certification
    - P – Proposed staff possess required PMP credential.
  6. Certificate of Insurance
    - P – Certificate of insurance is current.
  
- III. File 3 – Proposed Services
  1. Technical Assessment
    - P – Bidder’s response to each element of ‘Technical Assessment’ is in the affirmative
    - P – Detailed ‘information security’ policy provided with defined roles for each department.
    - P – Detailed support service structure provided.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

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**EVALUATOR NAME:** Wilson Onu

**EVALUATOR DEPARTMENT:** Department of Education

2. Services to be Provided

- P – Details how AWS will provide hosting and access.
- P – Approach to design audit is detailed, includes accessibility audit
- Q – Tier support outlines categories of issue severity and the escalation process from tier to tier, but not response time guarantee for severe issues (Tier 3 severity). Perhaps listed elsewhere in proposal.
- P – Response to 'Technical Assessment' is detailed
- Q – 'Test scripts and training will be provided for each change tested' (B.3.C. pg. 11): provided to Department staff?

IV. File 4 – Cost Proposal

1.

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202503030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Manhattan Strategies

**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

**Individual Evaluator Comments:**

<b>Data Compliance</b>		
Publicly available information	NIST 800-171	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. ATO & associated artifact referenced but not provided. Compliance should be detailed through controls implementation, not inherited through ATO.
	Maine FOAA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
Confidential Personally Identifiable Information (PII)	Maine Breach Notification Law	No evidence, requirement not addressed.
		Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	NIST 800-53: Rev5	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		No evidence, requirement not addressed.
	Privacy Act of 1974	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	U.S. DHHS-OCSE	Adequate; requirement at least recognized and bidder cites compliance.
		Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Family Educational	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		No evidence, requirement not addressed.

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

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**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

Student Education Data	Rights and Privacy Act: FERPA	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. Bidder fails to detail how the requirement will be met. (i.e. FERPA sec. 99.35.ii)
<b>MaineIT</b>		
H1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	Weak evidence. No details on how this is met.	
H2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	Weak evidence. MSG Information Security Plan cited but not provided.	
H3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	Weak evidence. Policies cited but not provided.	
A1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	Weak evidence. MSG Information Security Plan cited but not provided.	
A2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	Weak evidence. Bidder fails to fully detail how requirement is met.	
A3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	Weak evidence. '..will establish parameters..'	
A4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
<b>Information Security Standards</b>		
S1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202503030

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**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. MSG Information Security Plan cited but not provided.
S2	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. MSG Information Security Plan cited but not provided.
	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
S3	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
S4	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. ‘..provided upon award..’
S5	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. ‘..provided upon award..’
<b>Cloud Service Provider Reqs</b>	
CSP1	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. No details in how requirement is met.
CSP2	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. ‘..will ensure..’
CSP3	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. No details in how requirement is met.
CSP4	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. ‘..will deliver upon award..’

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202503030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Manhattan Strategies

**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

CSP5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. No details in how requirement is met.
CSP6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. No details in how requirement is met.
CSP7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. No details in how requirement is met.
CSP8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
CSP9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
CSP10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
CSP11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
CSP12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. ‘..is prepared to..’
CSP13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to detail show requirement will be met.

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202503030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Manhattan Strategies

**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

CSP14	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
<b>NIST Reqs</b>	
N1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. ‘..will provide..’
N5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak



**STATE OF MAINE**  
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**RFP #:** 202503030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Manhattan Strategies

**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

	Weak evidence. Bidder policy cited but not provided.
N9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder policy cited but not provided.
N14	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Manhattan

**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

Data Compliance		
Publicly available information	NIST 800-171	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		<b>Demonstrates real-world compliance. Shows institutional readiness, technical implementation, and audit trail.</b>
	Maine FOAA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
Confidential Personally Identifiable Information (PII)	Maine Breach Notification Law	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Not enough detail</b>
	NIST 800-53: Rev5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Not enough detail</b>
	Privacy Act of 1974	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Confirms their processes and controls are aligned</b>
	U.S. DHHS-OCSE	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Demonstrated Exp with DHHS and compliance readiness if needed but no detail</b>
Student Education Data	Family Educational Rights and Privacy Act: FERPA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Shows commitment, not much detail from past exp</b>

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

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**BIDDER NAME:** Manhattan

**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

MaineIT	
H1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>AWS is a FedRAMP-certified, SOC 2, ISO 27001-compliant cloud provider</b>
H2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Shows proactive DR strategy with automated backup processes.</b>
H3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Indicates mature, documented processes aligned with NIST 800-53 and federal standards.</b>
A1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Shows a mature, detailed approach with automated backups, tailored recovery strategies, and alignment to RTO/RPO requirements.</b>
A2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Demonstrates modern DevOps practices, but no detail</b>
A3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Responsive and flexible. Commitment to collaborate on measurable service targets.</b>
A4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not enough detail</b>
Information Security Standards	
S1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

**STATE OF MAINE**  
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**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

	<b>Shows operational experience with NIST compliance. Artifact included.</b>
S2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Explicit acknowledgment of state flow-down requirements</b>
S3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Fully compliant and documented. References supporting policy artifact.</b>
S4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Acknowledges the requirement and commits to delivery after award</b>
S5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Acknowledges the requirement and commits to delivery after award</b>
<b>Cloud Service Provider Reqs</b>	
CSP1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>General affirmation</b>
CSP2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Authentication - Confirms full support for the required standards and identity providers.</b>
CSP3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>DC - Demonstrates understanding</b>
CSP4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>SBOM – No detail</b>
CSP5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not enough detail</b>
CSP6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Demonstrates readiness if required</b>
CSP7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Aligns with NIST framework</b>
CSP8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>NIST 800-53 formal, standards-based policy exists.</b>
CSP9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>NIST 800-53 formal, standards-based policy.</b>
CSP10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>NIST SP800-53 Risk Management Policy</b>
CSP11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Good security practices and confirms use of SOP's and tools</b>
CSP12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Prepared to go through SA&amp;A audit, but no detail</b>
CSP13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Meets requirement</b>
CSP14	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>commitment to version control , change tracking but no detail</b>
<b>NIST Reqs</b>	
N1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>References for existing federal deployments with ATO</b>
N2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not adequate detail</b>
N3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Demonstrates mature, reusable security planning processes.</b>
N4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>SBOM – provided commitment present after award</b>
N5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Clearly defined and enforced</b>
N6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not adequate detail</b>
N7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not adequate detail</b>

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**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Manhattan

**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

N8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Covers access control, authentication, and account management</b>
N9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Strong approach to incident detection, reporting, and resolution</b>
N10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Aligns well with systems and community protection</b>
N11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Mapped to specific NIST controls</b>
N12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Protection Policy (handling, sanitization, destruction)</b>
N13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not adequate detail</b>
N14	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>No additional comments</b>



**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** MSG

**DATE:** 4/4/25

**EVALUATOR NAME:** Sharon Horne

**EVALUATOR DEPARTMENT:** MaineIT

Data Compliance		
Publicly available information	NIST 800-171	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Have ATO, which is compliance with NIST 800-53 not 800-171 – highly likely they can comply
	Maine FOAA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		ATO does not transfer to compliance with this requirement
Confidential Personally Identifiable Information (PII)	Maine Breach Notification Law	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Bidder will apply their NIST 800-53 compliant privacy policy and procedures to meet this requirement. Bidder provided a list of systems they currently hold ATO, this only demonstrates they know how to achieve this level of compliance, but do not have this level of compliance for the proposed solution.
	NIST 800-53: Rev5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Bidder will apply their NIST 800-53 compliant privacy policy and procedures to meet this requirement. Bidder provided a list of systems they currently hold ATO, this only demonstrates they know how to achieve this level of compliance, but do not have this level of compliance for the proposed solution.
	Privacy Act of 1974	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Bidder will apply their NIST 800-53 compliant privacy policy and procedures to meet this requirement. Bidder provided a list of systems they currently hold ATO, this only demonstrates they know how to achieve this level



**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

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**DATE:** 4/4/25

**EVALUATOR NAME:** Sharon Horne

**EVALUATOR DEPARTMENT:** MaineIT

		of compliance, but do not have this level of compliance for the proposed solution.
	U.S. DHHS-OCSE	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak Bidder will apply their NIST 800-53 compliant privacy policy and procedures to meet this requirement. Bidder provided a list of systems they currently hold ATO, this only demonstrates they know how to achieve this level of compliance, but do not have this level of compliance for the proposed solution.
Student Education Data	Family Educational Rights and Privacy Act: FERPA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Bidders will abide by no indication of how they will ensure compliance. They are highly likely to achieve this.
MaineIT		
H1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	AWS, US regions	
H2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	The details are likely in their BC & ICT resilience policy which was stated in their Information Security Policy provided but no artifact of the specific policy provided. Highly likely to comply.	
H3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
	No evidence these currently exist, but state they will comply.	
A1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** MSG

**DATE:** 4/4/25

**EVALUATOR NAME:** Sharon Horne

**EVALUATOR DEPARTMENT:** MaineIT

	The details are likely in their BC & ICT resilience policy which was stated in their Information Security Policy provided but no artifact of the specific policy provided. Highly likely to comply.
A2	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i> No evidence they have, but stated how they would compile.
A3	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i> SLA proposed in proposed services.
A4	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
<b>Information Security Standards</b>	
S1	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i> Bidder demonstrated competency in this requirement and maintains ATO with POA&M but no indication their security plan provided complies with NIST.
S2	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Refer to their Information Security Policy, which is silent on this requirement, but they will ensure this flow down to third parties, agents and sub-contractors.
S3	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i> Unclear is discover of security incident means security incident that may affect State's data – ensure strong contract language
S4	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Will provide upon award
S5	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** MSG

**DATE:** 4/4/25

**EVALUATOR NAME:** Sharon Horne

**EVALUATOR DEPARTMENT:** MaineIT

	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will provide on award
<b>Cloud Service Provider Reqs</b>	
CSP1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder will compliance no artifacts of how they will comply.
CSP2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder will compliance no artifacts of how they will comply.
CSP3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder will compliance no artifacts of how they will comply.
CSP4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will provide upon award
CSP5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder will compliance no artifacts of how they will comply.
CSP6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder will compliance no artifacts of how they will comply.
CSP7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder will compliance no artifacts of how they will comply.
CSP8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** MSG

**DATE:** 4/4/25

**EVALUATOR NAME:** Sharon Horne

**EVALUATOR DEPARTMENT:** MaineIT

	Bidder will apply their existing access control policy to this engagement. No artifacts their policy complies with the States.
CSP9	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder will apply their existing access control policy to this engagement. No artifacts their policy complies with the States.
CSP10	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
CSP11	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder will apply their existing Vulnerability Mgmt policy to this engagement. No artifacts their policy complies with the States.
CSP12	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Commit to going through an SA&A audit, not clear if this is a self-audit or third party, use contract language to make this solid to meet the State's needs
CSP13	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	They will comply
CSP14	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder will apply their existing Change Mgmt policy to this engagement. No artifacts their policy complies with the States.
<b>NIST Reqs</b>	
N1	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant P&EP policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** MSG

**DATE:** 4/4/25

**EVALUATOR NAME:** Sharon Horne

**EVALUATOR DEPARTMENT:** MaineIT

N2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant A&T policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant SPP policy & SOP to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Will provide but proposed servicers had a pretty good list
N5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** MSG

**DATE:** 4/4/25

**EVALUATOR NAME:** Sharon Horne

**EVALUATOR DEPARTMENT:** MaineIT

	The Bidder will apply their existing NIST-compliant policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N9	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N10	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N11	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing procedure to this project, for a portion of the NIST controls, they reference ATO. While no artifact of procedure provided, ATO indicated they can comply with other system implementations.
N12	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N13	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	The Bidder will apply their existing NIST-compliant policy to this project, they reference ATO. While no artifact of policy provided, ATO indicated they can comply with other system implementations.
N14	<i>Quality of Response:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<i>Quality of Evidence:</i> <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 4/13/2025

**EVALUATOR NAME:** Emma-Marie Banks

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass/Fail
  2. Responsible Bidder Certification (Appendix B) – Pass/Fail
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. Very limited detail aside from examples.
      2. Has been working on MOOSE. Has historical perspective.
    - Project Examples (must include three)
      1. MOOSE for Maine DOE
      2. Teacher portal for Missouri Dept. of Conservation.
      3. Minnesota higher education portal.
      4. Didn't include a 3<sup>rd</sup> non-MOOSE example.
  2. Subcontractors (if used)
    - Pantheon. Does this count if AWS does not?
  3. Organizational Chart (required – position title & description)
    - Very simple, no descriptions of roles.
  4. Litigation
    - Provided. (N/a)
  5. Licensure/Certification
    - Provided.
  6. Certificate of Insurance
    - Provided.
- III. File 3 – Proposed Services
  1. Technical Assessment
    - Provided as separate document. Limited details. OIT ranks “does not meet”
    - Reference to Pantheon’s technical capabilities.
  2. Services to be Provided
    - Limited information about workplan.
    - Limited detail about testing and implementation.
    - All changes to be agreed upon before released.
    - Did not address maintenance and support.



**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 4/10/25

**EVALUATOR NAME:** Jennifer Page

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – PASS
  2. Responsible Bidder Certification (Appendix B) – PASS
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C) – N – Doesn't really make the case and relies on overall reputation and connection to former state of Maine work
      1. Relies on overall reputation and connection to former State of Maine work
    - Project Examples (must include three) - P
      1. MOOSE
      2. Missouri Department of Conservation – Teacher Portal
        - a. [Home Page | MISSOURI DEPARTMENT OF CONSERVATION](#)
        - b. Resource hub
      3. Minnesota Office of Higher Education
        - a. Search, data, tools, info sharing
  2. **Subcontractors (if used) – P -**
    - Pantheon
  3. **Organizational Chart (required – position title & description) - P**
    - Provides chart, does not provide descriptions
    - Project Manager, UX Designer, Graphic Designer, Drupal Developer, SecDevOps, Quality Assurance, Drupal Developer2
  4. ~~**Litigation**~~
    - ~~NONE~~
  5. **Licensure/Certification (optional) - P**
    - Drupal development, Project management, supervisor has PMP and scrum but not on project org chart
  6. **Certificate of Insurance - Pass**
    - Provided
- III. File 3 – Proposed Services
  1. Technical Assessment - N
    - Security controls – addressed



**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 4/10/25

**EVALUATOR NAME:** Jennifer Page

**EVALUATOR DEPARTMENT:** Department of Education

- Deployment certificates – ‘smooth delivery’ with time built in
- Data storage and access
- Architecture compliance (diagrams/descriptions)
- Compliance audits – reassessment SOC2
- Backup and recovery – daily backup and recovery
- Business continuity - maintained
- Planned changes – changes planned
- Data ownership – owned but doesn’t address at no cost
- Branding - consistent
- Browsers – will work going forward
- Secure access – current login
- Provide all necessary resources – agree to do so but don’t list
- Multiple software environments – dev, test, production
- 

2. Services to be Provided

- **Hosting** – addressed as Pantheon earlier as a subcontractor
- **Design audit** – award winning design AND would do audit
- **Technical audit** – currently no PII but teacher portal would introduce this
- Maintenance & Support – Not directly addressed?
  1. Corrective
  2. Monitoring
  3. Preventative
  4. Performance
  5. Knowledge
  6. Administration
- **Issue tracking** - JIRA
- Reporting – not addressed
- Staffing – not addressed
- **Project Management**
  1. **Methodology** – agile, sprints,
  2. **Manager** – aiming for manager and staff continuity
  3. **Management** - JIRA
  4. **Workplan** - JIRA
- **Quality Assurance and Acceptance**
  1. Testing – branches (feature, development, main, master)
  2. Test Plan
  3. Test execution (static analysis/code scanning, dynamic analysis/functional testing, automated UI testing, visual

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

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**DATE:** 4/10/25

**EVALUATOR NAME:** Jennifer Page

**EVALUATOR DEPARTMENT:** Department of Education

regression testing, manual functional testing, accessibility testing, performance testing, security testing, user acceptance testing) – deployment certificate notes

- **Implementation** – release notes

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 4/13/25

**EVALUATOR NAME:** Katherine Warren

**EVALUATOR DEPARTMENT:** Department of Education

\*\*\*\*\*

**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – **Pass/Fail**
  2. Responsible Bidder Certification (Appendix B) – **Pass/Fail**
  
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. **Present & Satisfactory**
      2. **JL not a PM**
    - Project Examples (must include three)
      1. MDOE – MOOSE
        - a. Hesitant, as its the platform under consideration.  
Would have preferred a non-MOOSE example.
      2. MDOC – Teacher Portal
      3. MN OHE -
  2. Subcontractors (if used)
    - **Pantheon**
  3. Organizational Chart (required – position title & description)
    - **Present & Satisfactory**
    - **Position descriptions incomplete**
  4. Litigation
    - **Present & None**
  5. Licensure/Certification
    - **Present & Satisfactory**
  6. Certificate of Insurance
    - **Present & Satisfactory**
  
- III. File 3 – Proposed Services
  1. Technical Assessment
    - **Present – clearly did not invest a great deal of time in this RFP response**
    - **Lack of detail in their description of current state and current services**
    - **No investment of time in describing scope of services to be provided in the future.**

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 4/13/25

**EVALUATOR NAME:** Katherine Warren

**EVALUATOR DEPARTMENT:** Department of Education

2. Services to be Provided

- **Incumbent Provider – Present & Satisfactory**

IV. File 4 – Cost Proposal

1.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 04/10/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – **Pass**
  2. Responsible Bidder Certification (Appendix B) – **Pass**
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. Established in 1999, with over two decades of experience in software and web development.
      2. Operates under the “GovWebworks” brand, partnering with numerous public sector clients nationwide.
      3. Known for delivering mission-critical, public-facing, and award-winning systems using Agile methodologies.
      4. The team consists of highly experienced and stable professionals with strong technical and creative skills.
      5. Long-standing relationships with State of Maine agencies, including:
        - a. Department of Education (current)
        - b. Department of Labor (current)
        - c. Department of Health and Human Services (past)
        - d. Judicial Branch and Office of Tourism (past)
      6. Recognized for expertise, efficiency, reliability, and outcome-driven delivery, especially when success is essential.
    - Project Examples (must include three)
      1. MDOE - MOOSE
      2. Missouri Department of Conservation – Teacher Portal
      3. Minnesota Office of Higher Education
  2. Subcontractors (if used)
    - None mentioned other than the hosting provider - Pantheon
  3. Organizational Chart (required – position title & description)
    - Provided
  4. Litigation
    - Provided
  5. Licensure/Certification
    - Provided
  6. Certificate of Insurance

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 04/10/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

- **Provided**

III. File 3 – Proposed Services

**1. Technical Assessment**

- **Provided**

**2. Services to be Provided**

- **Foundational Activities**
  - Ensure continuity of service and alignment with Maine OIT.
  - Conduct design and accessibility audit for compliance and improvement.
- **Technical Requirements**
  - Maintain SOC2, GDPR, FERPA-compliant hosting.
  - Collaborate with OIT on secure deployments.
  - Follow Drupal best practices for architecture.
  - Daily/weekly backups, business continuity, and secure remote access.
  - Data ownership is retained by the Department.
  - Comply with branding and browser standards.
  - Provide Dev, Test, and Prod environments.

**3. Project Management and Work Plan**

- Use Agile (Kanban for maintenance, Sprints for features).
- Jim Lochran continues as Project Manager.
- Manage changes via JIRA; review with Dept. PM.
- Maintain prioritized backlog; adjust workplan in regular meetings.

**4. Quality Assurance and Acceptance**

- Integrate testing throughout sprint cycles.
- Define test scope during grooming; track in QA Complete.
- Conduct functional, security, performance, and accessibility testing.
- Final acceptance after successful test outcomes and OIT certification.

**5. Implementation**

- Coordinate deployment with Department and OIT.
- Release Notes shared with stakeholders post-deployment.

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 4/11/2025

**EVALUATOR NAME:** Olivia Schafer

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass/Fail
    - Filled out neatly and accurately
  2. Responsible Bidder Certification (Appendix B) – Pass/Fail
    - Filled out neatly and accurately
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. Succinct and to the point
      2. Has history with the SOM environments
    - Project Examples (must include three)
      1. MOOSE
        - a. Redesign of the platform and upgrades
        - b. Not sure if MOOSE should've been used
      2. MDC Teacher Portal
        - a. Similar use case to MOOSE
      3. MN OHE
        - a. Working with state IT services
        - b. Leveraging Microsoft Dynamics
        - c. Meets the state working with requirements
  2. Subcontractors (if used)
    - Not anticipating the use of subcontractors
    - Other than hosting provider itself (Pantheon)
  3. Organizational Chart (required – position title & description)
    - Team identified has worked on MOOSE as the incumbent CT vendor
    - Names and titles, no descriptions
  4. Litigation
    - No litigation and none in the past five years
    - Additional listings such as no bankruptcy filings, no criminal investigations
  5. Licensure/Certification
    - I feel like most of the narrative here should've been in qualifications/experience, however it is in line with the needs of the RFP

**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 4/11/2025

**EVALUATOR NAME:** Olivia Schafer

**EVALUATOR DEPARTMENT:** Department of Education

- Acquia certifications
- Agile professional management
- 6. Certificate of Insurance
  - Appears sufficient to my knowledge
  - Cyber liability insurance

**III. File 3 – Proposed Services**

**1. Technical Assessment**

- In Excel format when PDF was requested, however I feel that it is easier to read in excel format.
- Pending feedback from the TA Evaluation Team
- Does not give the example in the TA, but directs them to the narrative
- Per TA team – was not met. Did not give evidence, just said that will meet. Didn't provide policies

**2. Services to be Provided**

- Does not describe the activities requested in the RFP.
  - 1. Relies on being the incumbent vendor
- Would have an accessibility audit with the design audit

**IV. File 4 – Cost Proposal**

**1.**



**STATE OF MAINE  
INDIVIDUAL EVALUATION NOTES**

**RFP #:** 202502030

**RFP TITLE:** MOOSE Platform Service & Support

**BIDDER NAME:** Portland Webworks

**DATE:** 4/12/2025

**EVALUATOR NAME:** Wilson Onu

**EVALUATOR DEPARTMENT:** Department of Education

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**Individual Evaluator Comments:**

- I. File 1 – Preliminary Information
  1. Proposal Cover Page (Appendix A) – Pass/Fail
  2. Responsible Bidder Certification (Appendix B) – Pass/Fail
  
- II. File 2 – Organization Qualifications and Experience
  1. Overview of the Organization
    - Qualifications & Experience Form (Appendix C)
      1. P – Many years of experience providing web services.
    - Project Examples (must include three)
      1. P – Example describes current platform.
      2. P – Approach to project solution is detailed, focused on end-user experience (virtual assistant, multi-factor searches)
  2. Subcontractors (if used)
    - Pantheon for cloud hosting
  3. Organizational Chart (required – position title & description)
    - Q – Position titles are stated but not job descriptions. Project manager role is described elsewhere in proposal.
  4. Litigation
    - P – No litigation on record (5 years) or in progress
  5. Licensure/Certification
    - Q – Unclear which team members in organizational chart possess the stated certifications (Acquia Drupal certifications)
  6. Certificate of Insurance
    - P – Liability Insurance is current
  
- III. File 3 – Proposed Services
  1. Technical Assessment
    - Q – Summary of Cyber Security Plan unavailable?
  2. Services to be Provided

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Portland Webworks

**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

**Individual Evaluator Comments:**

Data Compliance		
Publicly available information	NIST 800-171	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. Bidder fails to provide how requirement is met. ‘..include adequate controls..’
	Maine FOAA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak		
		No evidence. Requirement not addressed.
Confidential Personally Identifiable Information (PII)	Maine Breach Notification Law	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak response. ‘Not applicable’.
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		No evidence. Requirement not addressed.
	NIST 800-53: Rev5	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak response. ‘Not applicable’.
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. ‘..able to comply..’
	Privacy Act of 1974	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak response. ‘Not applicable’.
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		No evidence. Requirement not addressed.
	U.S. DHHS-OCSE	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak response. ‘Not applicable’.
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		No evidence. Requirement not addressed.
Student Education Data	Family Educational Rights and Privacy Act: FERPA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Weak evidence. Bidder fails to detail how the requirement will be met. (i.e. FERPA sec. 99.35.ii)
MaineIT		

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**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Portland Webworks

**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

H1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. ‘..recommend Pantheon..’
H2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
H3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
A1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
A2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
A3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
A4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder does not cover cost requirement.
<b>Information Security Standards</b>	
S1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met. ‘..already compliant..’
S2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
S3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
S4	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak response. 'NA'
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Does not have CRA.
S5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Requirement not provided.
<b>Cloud Service Provider Reqs</b>	
CSP1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	No evidence. Narrative response cited but not provided.
CSP2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
CSP3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met. Narrative cited but not provided.
CSP4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. SBOM not provided.
CSP5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

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**RFP TITLE:** MOOSE PLATFORM SERVICE

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**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
CSP6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
CSP7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met. Narrative cited but not provided.
CSP8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met. Narrative cited but not provided.
CSP9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met. Narrative cited but not provided.
CSP10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
CSP11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met. ‘..will comply..’
CSP12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
CSP13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.

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**DATE:** 04/04/2025

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**EVALUATOR DEPARTMENT:** DAFS/OIT

CSP14	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met. '..will comply..'
<b>NIST Reqs</b>	
N1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. SBOM not provided.
N5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Portland Webworks

**DATE:** 04/04/2025

**EVALUATOR NAME:** Ben Haschalk

**EVALUATOR DEPARTMENT:** DAFS/OIT

	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N9	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N10	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N11	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N12	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N13	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Weak evidence. Bidder fails to provide sufficient detail on how requirement is met.
N14	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Portland Webworks

**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

Data Compliance		
Publicly available information	NIST 800-171	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Needs clarification on what security access controls are in place</b>
	Maine FOAA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>No reference to FOAA or how public data can be accessed</b>
Confidential Personally Identifiable Information (PII)	Maine Breach Notification Law	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Not addressed directly. Assumes no PII, did not clarify breach protocol</b>
	NIST 800-53: Rev5	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>No specific controls or framework mention. Claims readiness but lack details</b>
	Privacy Act of 1974	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Assumes no PII</b>
	U.S. DHHS-OCSE	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		<b>Doesn't confirm awareness of OCSE standards or data handling expectations if scope expands.</b>
Student Education Data	Family Educational Rights and	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak



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**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

	Privacy Act: FERPA	<b>Doesn't explain how their application built on Pantheon maintains compliance</b>
<b>MaineIT</b>		
H1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak <b>Pantheon is a reputable managed hosting provider (runs on Google Cloud), but they don't mention data center certifications (e.g. SOC 2, ISO)</b>	
H2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>No detail on backup frequency, offsite storage, or RTO/RPO targets.</b>	
H3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Demonstrates ticketing system and transparency but doesn't confirm NIST alignment or formal process documentation (like change control policy).</b>	
A1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Acknowledged DR is in place but doesn't provide specifics on backup frequency, retention, or RTO/RPO</b>	
A2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Confirms environments are separated, but lacks mention of deployment process, versioning, or change control standards.</b>	
A3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Willing to offer a custom SLA...but lacks details</b>	
A4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>No detail</b>	
<b>Information Security Standards</b>		

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

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**BIDDER NAME:** Portland Webworks

**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

S1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Mentioned about previous IRS-audit plan. Did not confirm alignment on NIST 800-053</b>
S2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>No proper detail about subcontractor</b>
S3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>No proper detail</b>
S4	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Admits absence of formal risk appetite statement, undergone IRS audits and can provide cyber security plan upon request</b>
S5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>No evidence</b>
<b>Cloud Service Provider Reqs</b>	
CSP1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Provided Narrative response in proposal</b>
CSP2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	<b>Meets the technical requirement. Would need implementation if mandated</b>
CSP3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not enough detail</b>

**STATE OF MAINE**  
**INDIVIDUAL EVALUATION NOTES - TECHNICAL ASSESSMENT**

**RFP #:** 202502030

**RFP TITLE:** MOOSE PLATFORM SERVICE

**BIDDER NAME:** Portland Webworks

**DATE:** 04/08/2025

**EVALUATOR NAME:** Madhavi Kotti

**EVALUATOR DEPARTMENT:** Department of Administrative and Financial Services

CSP4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not Provided in the proposal</b>
CSP5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not much detail</b>
CSP6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Reasonable for currents scope but no defined policy or examples</b>
CSP7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Generic response of high security posture, no details</b>
CSP8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>General alignment with state security principles, no details</b>
CSP9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not enough detail</b>
CSP10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not enough details</b>
CSP11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Generic response</b>
CSP12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Continue to comply with state policy</b>

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CSP13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Covered under general security posture</b>
CSP14	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Complies with state policy on config mgmt.</b>
<b>NIST Reqs</b>	
N1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Assumes no PII, Cloud hosted CMS - Pantheon</b>
N2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Not much detail</b>
N3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Demonstrates preparedness but no detail</b>
N4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>No detail or mention of admin logging/auditing in Drupal.</b>
N5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Meets NIST and State-level personnel security standards.</b>
N6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak <b>Readiness but no documentation</b>
N7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

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	<b>No student level PII , potential educator PII of low impact</b>
N8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Not explicitly implemented, DRUPAL supports</b>
N9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>lacks detail</b>
N10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Implied thru hosting, no reference to encryption protocols</b>
N11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Implied Ongoing support</b>
N12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>No detail</b>
N13	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>No details</b>
N14	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	<b>Demonstrates maintaining platform responsibly</b>

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**EVALUATOR DEPARTMENT:** MaineIT

Data Compliance		
Publicly available information	NIST 800-171	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		NPI (non-classified public information) does not call under the scope of this requirement. CUI – Controlled unclassified information does
	Maine FOAA	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak		
Confidential Personally Identifiable Information (PII)	Maine Breach Notification Law	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	NIST 800-53: Rev5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Q&A stated no PII for student data collected, but teacher data PII is collected.
	Privacy Act of 1974	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
		Q&A stated no PII for student data collected, but teacher data PII is collected.
	U.S. DHHS-OCSE	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak		
Q&A stated no PII for student data collected, but teacher data PII is collected.		
Student Education Data	Family Educational Rights and	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
		Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak

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	Privacy Act: FERPA	Proposal stated compliance but no artifacts provided or details of their compliance level.
MaineIT		
H1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
Current with status quo but no artifacts of current design provided.		
H2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
Procedures are in place, no mention DR models or plans in place		
H3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
Logging by itself does not meet this requirement.		
A1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
Bidders referenced H2, backup procedures are in place, added DR measures in place, no mention of retention and no artifacts of procedures or what measures are in place.		
A2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
Have been provisioned, but lacked mention of standards		
A3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
Bidder happy to provide, but did not provide		
A4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	
Proposal did not mention that it would be in a format defined by the State.		
Information Security Standards		
S1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak	
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak	



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	Proposal states they are compliant with no artifacts provided
S2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Unclear if bidders security policy complies with the State's
S3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Unclear what the definition of their security incident meets the "may affect" of this requirement.
S4	Quality of Response: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	No statement provided
S5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Consistent with the existing systems, no details provided.
<b>Cloud Service Provider Reqs</b>	
CSP1	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Response indicates consistent platform architecture, not clear if this meets this requirement, not enough details provided to make this determination.
CSP2	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
CSP3	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidders state they currently comply and will continue to ensure smooth delivery. It is unclear if smooth delivery is a commitment for future compliance.
CSP4	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak



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	The solution proposed is consistent with the existing system, no details provided.
CSP5	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Bidder states existing system current complies, no details provided on how they comply.
CSP6	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Bidders mention no data exchanges current exist but will comply if they are added.
CSP7	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	Proposed services meet SOC2 Type 2, GDPR and FERPA, no artifacts provided. Pantheon hosting environment would need artifacts of their compliance statement.
CSP8	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	No details of their how they comply with the State access control policy, they did state they maintain a high security posture.
CSP9	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	No details of how they comply with the State's access control procedures for users, they did state they maintain a high security posture.
CSP10	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	They perform ongoing assessment of its data security and potential risks and would apply those during the assessment phase. This statement alone does not meet the State risk assessment policy.
CSP11	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak
	Quality of Evidence: <input type="checkbox"/> Strong <input type="checkbox"/> Adequate <input checked="" type="checkbox"/> Weak
	They will continue to comply, but no details of how they are complying.
CSP12	Quality of Response: <input type="checkbox"/> Strong <input checked="" type="checkbox"/> Adequate <input type="checkbox"/> Weak

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	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> They perform ongoing assessment of its data security and potential risks and would apply those during the assessment phase. This statement alone does not meet the States' requirement.
CSP13	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> They perform ongoing assessment of its data security and potential risks and would apply those during the assessment phase. This statement alone does not meet the State risk assessment policy.
CSP14	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidder will continue to comply, no artifacts provided of how they meet the requirement.
<b>NIST Reqs</b>	
N1	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidder states, no PII currently collected, this requirement is not around PII.
N2	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidders state they conduct regular security awareness training as part of their NIST compliance practices. No other details provided
N3	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidder conducts ongoing assessment of data security & potential risks which includes appropriate planning for event mgmt. & DR – no additional details provided, unclear if these meet the requirement.
N4	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidder's solution is consistent with existing systems, no SBOM provided
N5	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i> 

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	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Background checks are only part of this requirement. No additional details provided.
N6	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Ongoing assessment of data and risk does not meet this requirement.
N7	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidders refer to answer in N1, the system does not currently collect PII, no details of PII for teachers.
N8	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidders refer to answer in N1, no details of how they are compliant with identification and authentication
N9	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Ongoing data security and potential risk does not meet this requirement
N10	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidder refers to answer to N1, PII collection or not does not meet this requirement
N11	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidder refers to answer to N1, PII collection or not does not meet this requirement
N12	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i> Bidder refers to answer to N1, PII collection or not does not meet this requirement
N13	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>  <i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>

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	Bidder refers to answer to N1, PII collection or not does not meet this requirement
N14	<i>Quality of Response:</i> <input type="checkbox"/> <i>Strong</i> <input checked="" type="checkbox"/> <i>Adequate</i> <input type="checkbox"/> <i>Weak</i>
	<i>Quality of Evidence:</i> <input type="checkbox"/> <i>Strong</i> <input type="checkbox"/> <i>Adequate</i> <input checked="" type="checkbox"/> <i>Weak</i>
	Bidder refers to answer to N1, PII collection or not does not meet this requirement



**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT  
RFP #: 202502030  
RFP TITLE: MOOSE Platform Service & Support**

I, Emma-Marie Banks accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Education. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

**I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.**

DocuSigned by:

*Emma-Marie Banks*

E319FB26F0FF4B0...

**Signature**

4/4/2025

**Date**

## Certificate Of Completion

Envelope Id: 725A062C-AD6A-4A39-8DE3-60E2CA52ACAE	Status: Completed
Subject: Complete with Docusign: RFP 202502030 Agreement & Disclosure Template.pdf, MOOSE Proposal Bidde...	
Source Envelope:	
Document Pages: 4	Signatures: 1
Certificate Pages: 4	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Enabled	jennifer page
Time Zone: (UTC-05:00) Eastern Time (US & Canada)	jennifer.page@maine.gov
	IP Address: 67.244.133.197

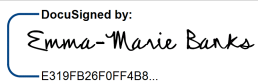
## Record Tracking

Status: Original	Holder: jennifer page	Location: DocuSign
4/3/2025 4:52:22 PM	jennifer.page@maine.gov	
Security Appliance Status: Connected	Pool: StateLocal	
Storage Appliance Status: Connected	Pool: Maine Department of Education	Location: Docusign

## Signer Events

Emma-Marie Banks  
emma-marie.banks@maine.gov  
Coordinator of Learning Through Technology  
Maine Department of Education  
Security Level: Email, Account Authentication  
(None)

## Signature

DocuSigned by:  
  
E319FB26F0FF4B8...  
Signature Adoption: Pre-selected Style  
Using IP Address: 64.222.194.67

## Timestamp

Sent: 4/3/2025 4:52:23 PM  
Viewed: 4/4/2025 11:00:19 AM  
Signed: 4/4/2025 11:00:32 AM

**Electronic Record and Signature Disclosure:**  
Accepted: 7/5/2020 5:16:06 PM  
ID: 28fb982e-5662-4bb3-bd88-bd4c49472d5d

## In Person Signer Events

## Signature

## Timestamp

## Editor Delivery Events

## Status

## Timestamp

## Agent Delivery Events

## Status

## Timestamp

## Intermediary Delivery Events

## Status

## Timestamp

## Certified Delivery Events

## Status

## Timestamp

## Carbon Copy Events

## Status

## Timestamp

## Witness Events

## Signature

## Timestamp

## Notary Events

## Signature

## Timestamp

## Envelope Summary Events

## Status

## Timestamps

Envelope Sent	Hashed/Encrypted	4/3/2025 4:52:23 PM
Certified Delivered	Security Checked	4/4/2025 11:00:19 AM
Signing Complete	Security Checked	4/4/2025 11:00:32 AM
Completed	Security Checked	4/4/2025 11:00:32 AM

## Payment Events

## Status

## Timestamps

## Electronic Record and Signature Disclosure



**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT  
RFP #: 202502030  
RFP TITLE: MOOSE Platform Service & Support**

I, jennifer page accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Education. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

**I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.**

DocuSigned by:

A handwritten signature in black ink, appearing to read "Jennifer Page".  
FBE00A9DEA1A4AA...

**Signature**

4/3/2025

**Date**

## Certificate Of Completion

Envelope Id: F1241399-A37B-4335-AD92-D3FE5713550C

Status: Completed

Subject: Complete with Docusign: RFP 202502030 Agreement & Disclosure Template.pdf, MOOSE Proposal Bidde...

Source Envelope:

Document Pages: 4

Signatures: 1

Envelope Originator:

Certificate Pages: 1

Initials: 0

jennifer page

AutoNav: Enabled

jennifer.page@maine.gov

Envelopeld Stamping: Enabled

IP Address: 67.244.133.197

Time Zone: (UTC-05:00) Eastern Time (US & Canada)

## Record Tracking

Status: Original

Holder: jennifer page

Location: DocuSign

4/3/2025 4:52:24 PM

jennifer.page@maine.gov

Security Appliance Status: Connected

Pool: StateLocal

Storage Appliance Status: Connected

Pool: Maine Department of Education

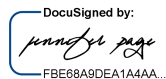
Location: Docusign

## Signer Events

### Signature

### Timestamp

jennifer page

DocuSigned by:  
  
FBE68A9DEA1A4AA...

Sent: 4/3/2025 4:52:25 PM

jennifer.page@maine.gov

Viewed: 4/3/2025 4:54:01 PM

Security Level: Email, Account Authentication  
(None)

Signed: 4/3/2025 4:54:18 PM

Signature Adoption: Pre-selected Style

Using IP Address: 67.244.133.197

## Electronic Record and Signature Disclosure:

Not Offered via Docusign

## In Person Signer Events

### Signature

### Timestamp

## Editor Delivery Events

### Status

### Timestamp

## Agent Delivery Events

### Status

### Timestamp

## Intermediary Delivery Events

### Status

### Timestamp

## Certified Delivery Events

### Status

### Timestamp

## Carbon Copy Events

### Status

### Timestamp

## Witness Events

### Signature

### Timestamp

## Notary Events

### Signature

### Timestamp

## Envelope Summary Events

### Status

### Timestamps

Envelope Sent

Hashed/Encrypted

4/3/2025 4:52:25 PM

Certified Delivered

Security Checked

4/3/2025 4:54:01 PM

Signing Complete

Security Checked

4/3/2025 4:54:18 PM

Completed

Security Checked

4/3/2025 4:54:18 PM

## Payment Events

### Status

### Timestamps





**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT  
RFP #: 202502030  
RFP TITLE: MOOSE Platform Service & Support**

I, Katherine Warren accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Education. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

**I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.**

DocuSigned by:

*Katherine Warren*

0D4C4993E76349A...

**Signature**

4/4/2025

**Date**

## Certificate Of Completion

Envelope Id: AAEABAC3-A3ED-42B5-8BBC-A34F0D561278	Status: Completed
Subject: Complete with Docusign: RFP 202502030 Agreement & Disclosure Template.pdf, MOOSE Proposal Bidde...	
Source Envelope:	
Document Pages: 4	Signatures: 1
Certificate Pages: 1	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Enabled	jennifer page
Time Zone: (UTC-05:00) Eastern Time (US & Canada)	jennifer.page@maine.gov
	IP Address: 67.244.133.197


## Record Tracking

Status: Original	Holder: jennifer page	Location: DocuSign
4/3/2025 4:52:22 PM	jennifer.page@maine.gov	
Security Appliance Status: Connected	Pool: StateLocal	
Storage Appliance Status: Connected	Pool: Maine Department of Education	Location: Docusign

## Signer Events

Katherine Warren  
katherine.warren@maine.gov  
Education Data Manager- MDOE  
Maine Department of Education  
Security Level: Email, Account Authentication  
(None)

## Signature

DocuSigned by:  
  
CD4C4393E76349A...  
  
Signature Adoption: Pre-selected Style  
Using IP Address: 166.182.82.59  
Signed using mobile

## Timestamp

Sent: 4/3/2025 4:52:23 PM  
Viewed: 4/4/2025 9:27:22 AM  
Signed: 4/4/2025 9:27:49 AM

**Electronic Record and Signature Disclosure:**  
Not Offered via Docusign

## In Person Signer Events

## Signature

## Timestamp

## Editor Delivery Events

## Status

## Timestamp

## Agent Delivery Events

## Status

## Timestamp

## Intermediary Delivery Events

## Status

## Timestamp

## Certified Delivery Events

## Status

## Timestamp

## Carbon Copy Events

## Status

## Timestamp

## Witness Events

## Signature

## Timestamp

## Notary Events

## Signature

## Timestamp

## Envelope Summary Events

## Status

## Timestamps

Envelope Sent	Hashed/Encrypted	4/3/2025 4:52:23 PM
Certified Delivered	Security Checked	4/4/2025 9:27:22 AM
Signing Complete	Security Checked	4/4/2025 9:27:49 AM
Completed	Security Checked	4/4/2025 9:27:49 AM

## Payment Events

## Status

## Timestamps



**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT  
RFP #: 202502030  
RFP TITLE: MOOSE Platform Service & Support**

I, Madhavi Kotti accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Education. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

**I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.**

DocuSigned by:  
Madhavi K  
09A1CB910E1F400...

**Signature**

4/3/2025

**Date**

## Certificate Of Completion

Envelope Id: 0F7B8820-8B5A-45FD-A7D4-06F5ACAB7AD0

Status: Completed

Subject: Complete with Docusign: RFP 202502030 Agreement & Disclosure Template.pdf, MOOSE Proposal Bidde...

Source Envelope:

Document Pages: 4

Signatures: 1

Envelope Originator:

Certificate Pages: 4

Initials: 0

jennifer page

AutoNav: Enabled

jennifer.page@maine.gov

Envelopeld Stamping: Enabled

IP Address: 67.244.133.197

Time Zone: (UTC-05:00) Eastern Time (US & Canada)

## Record Tracking

Status: Original

Holder: jennifer page

Location: DocuSign

4/3/2025 4:52:22 PM

jennifer.page@maine.gov

Security Appliance Status: Connected

Pool: StateLocal

Storage Appliance Status: Connected

Pool: Maine Department of Education

Location: Docusign

## Signer Events

### Signature

### Timestamp

Madhavi Kotti

DocuSigned by:  
  
69A1CB919E1F4C0...

Sent: 4/3/2025 4:52:23 PM

madhavi.kotti@maine.gov

Viewed: 4/3/2025 4:53:38 PM

Security Level: Email, Account Authentication  
(None)

Signed: 4/3/2025 4:58:38 PM

Signature Adoption: Drawn on Device

Using IP Address: 69.53.70.122

## Electronic Record and Signature Disclosure:

Accepted: 4/3/2025 4:53:38 PM

ID: 085d5691-d76f-41f0-8023-60296c23ad01

## In Person Signer Events

### Signature

### Timestamp

## Editor Delivery Events

### Status

### Timestamp

## Agent Delivery Events

### Status

### Timestamp

## Intermediary Delivery Events

### Status

### Timestamp

## Certified Delivery Events

### Status

### Timestamp

## Carbon Copy Events

### Status

### Timestamp

## Witness Events

### Signature

### Timestamp

## Notary Events

### Signature

### Timestamp

## Envelope Summary Events

### Status

### Timestamps

Envelope Sent

Hashed/Encrypted

4/3/2025 4:52:23 PM

Certified Delivered

Security Checked

4/3/2025 4:53:38 PM

Signing Complete

Security Checked

4/3/2025 4:58:38 PM

Completed

Security Checked

4/3/2025 4:58:38 PM

## Payment Events

### Status

### Timestamps

## Electronic Record and Signature Disclosure



**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT  
RFP #: 202502030  
RFP TITLE: MOOSE Platform Service & Support**

I, Olivia Schafer accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Education. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

**I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.**

DocuSigned by:

*Olivia Schafer*

472090851467407...

**Signature**

4/4/2025

**Date**

## Certificate Of Completion

Envelope Id: 7192C751-C0F9-42D5-93BB-6DB18EDBBD80

Status: Completed

Subject: Complete with Docusign: RFP 202502030 Agreement & Disclosure Template.pdf, MOOSE Proposal Bidde...

Source Envelope:

Document Pages: 4

Signatures: 1

Envelope Originator:

Certificate Pages: 1

Initials: 0

jennifer page

AutoNav: Enabled

jennifer.page@maine.gov

Envelopeld Stamping: Enabled

IP Address: 67.244.133.197

Time Zone: (UTC-05:00) Eastern Time (US & Canada)

## Record Tracking

Status: Original

Holder: jennifer page

Location: DocuSign

4/3/2025 4:52:24 PM

jennifer.page@maine.gov

Security Appliance Status: Connected

Pool: StateLocal

Storage Appliance Status: Connected

Pool: Maine Department of Education

Location: Docusign

## Signer Events

### Signature

### Timestamp

Olivia Schafer

olivia.schafer@maine.gov

Security Level: Email, Account Authentication  
(None)

DocuSigned by:  
*Olivia Schafer*  
4720098511674D7...

Sent: 4/3/2025 4:52:25 PM

Viewed: 4/4/2025 7:04:21 AM

Signed: 4/4/2025 7:05:30 AM

Signature Adoption: Pre-selected Style

Using IP Address: 70.16.77.69

## Electronic Record and Signature Disclosure:

Not Offered via Docusign

## In Person Signer Events

### Signature

### Timestamp

## Editor Delivery Events

### Status

### Timestamp

## Agent Delivery Events

### Status

### Timestamp

## Intermediary Delivery Events

### Status

### Timestamp

## Certified Delivery Events

### Status

### Timestamp

## Carbon Copy Events

### Status

### Timestamp

## Witness Events

### Signature

### Timestamp

## Notary Events

### Signature

### Timestamp

## Envelope Summary Events

### Status

### Timestamps

Envelope Sent

Hashed/Encrypted

4/3/2025 4:52:25 PM

Certified Delivered

Security Checked

4/4/2025 7:04:21 AM

Signing Complete

Security Checked

4/4/2025 7:05:30 AM

Completed

Security Checked

4/4/2025 7:05:30 AM

## Payment Events

### Status

### Timestamps



**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT  
RFP #: 202502030  
RFP TITLE: MOOSE Platform Service & Support**

I, Wilson Onu accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Education. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

**I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.**

Signed by:

*Wilson Onu*

0DEE000DE000457...

**Signature**

4/4/2025

**Date**

## Certificate Of Completion

Envelope Id: B54C5FA4-7853-4DCE-AB5C-8C56A4725229

Status: Completed

Subject: Complete with Docusign: RFP 202502030 Agreement & Disclosure Template.pdf, MOOSE Proposal Bidde...

Source Envelope:

Document Pages: 4

Signatures: 1

Envelope Originator:

Certificate Pages: 1

Initials: 0

jennifer page

AutoNav: Enabled

jennifer.page@maine.gov

Envelopeld Stamping: Enabled

IP Address: 67.244.133.197

Time Zone: (UTC-05:00) Eastern Time (US & Canada)

## Record Tracking

Status: Original

Holder: jennifer page

Location: DocuSign

4/3/2025 4:52:22 PM

jennifer.page@maine.gov

Security Appliance Status: Connected

Pool: StateLocal

Storage Appliance Status: Connected

Pool: Maine Department of Education

Location: Docusign

## Signer Events

### Signature

### Timestamp

Wilson Onu

wilson.onu@maine.gov

Security Level: Email, Account Authentication  
(None)

Signed by:

  
0DEEC68DE33C457...

Sent: 4/3/2025 4:52:23 PM

Viewed: 4/4/2025 6:35:58 AM

Signed: 4/4/2025 6:37:14 AM

Signature Adoption: Pre-selected Style

Using IP Address: 76.37.130.6

## Electronic Record and Signature Disclosure:

Not Offered via Docusign

## In Person Signer Events

### Signature

### Timestamp

## Editor Delivery Events

### Status

### Timestamp

## Agent Delivery Events

### Status

### Timestamp

## Intermediary Delivery Events

### Status

### Timestamp

## Certified Delivery Events

### Status

### Timestamp

## Carbon Copy Events

### Status

### Timestamp

## Witness Events

### Signature

### Timestamp

## Notary Events

### Signature

### Timestamp

## Envelope Summary Events

### Status

### Timestamps

Envelope Sent

Hashed/Encrypted

4/3/2025 4:52:23 PM

Certified Delivered

Security Checked

4/4/2025 6:35:58 AM

Signing Complete

Security Checked

4/4/2025 6:37:14 AM

Completed

Security Checked

4/4/2025 6:37:14 AM

## Payment Events

### Status

### Timestamps





**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT  
RFP #: 202502030  
RFP TITLE: MOOSE Platform Service & Support**

I, Ben Haschalk accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Education. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

**I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.**

Signed by:

*Ben Haschalk*

B140DE590CB3447...

**Signature**

4/4/2025

**Date**

## Certificate Of Completion

Envelope Id: D52B01E0-5307-4F5F-88B1-23E98D1F4758

Status: Completed

Subject: Complete with Docusign: RFP 202502030 Agreement & Disclosure Template.pdf, MOOSE Proposal Bidde...

Source Envelope:

Document Pages: 4

Signatures: 1

Envelope Originator:

Certificate Pages: 4

Initials: 0

jennifer page

AutoNav: Enabled

jennifer.page@maine.gov

Envelopeld Stamping: Enabled

IP Address: 67.244.133.197

Time Zone: (UTC-05:00) Eastern Time (US & Canada)

## Record Tracking

Status: Original

Holder: jennifer page

Location: DocuSign

4/3/2025 4:52:22 PM

jennifer.page@maine.gov

Security Appliance Status: Connected

Pool: StateLocal

Storage Appliance Status: Connected

Pool: Maine Department of Education

Location: Docusign

## Signer Events

### Signature

### Timestamp

Ben Haschalk

ben.haschalk@maine.gov

Security Level: Email, Account Authentication  
(None)

Signed by:

  
B14CDE596CB3447...

Sent: 4/3/2025 4:52:23 PM

Viewed: 4/4/2025 5:56:35 AM

Signed: 4/4/2025 5:56:54 AM

Signature Adoption: Pre-selected Style

Using IP Address: 172.101.51.225

## Electronic Record and Signature Disclosure:

Accepted: 4/4/2025 5:56:35 AM

ID: a0d5f536-d5f0-49ec-b24e-269e6152f533

## In Person Signer Events

### Signature

### Timestamp

## Editor Delivery Events

### Status

### Timestamp

## Agent Delivery Events

### Status

### Timestamp

## Intermediary Delivery Events

### Status

### Timestamp

## Certified Delivery Events

### Status

### Timestamp

## Carbon Copy Events

### Status

### Timestamp

## Witness Events

### Signature

### Timestamp

## Notary Events

### Signature

### Timestamp

## Envelope Summary Events

### Status

### Timestamps

Envelope Sent

Hashed/Encrypted

4/3/2025 4:52:23 PM

Certified Delivered

Security Checked

4/4/2025 5:56:35 AM

Signing Complete

Security Checked

4/4/2025 5:56:54 AM

Completed

Security Checked

4/4/2025 5:56:54 AM

## Payment Events

### Status

### Timestamps

## Electronic Record and Signature Disclosure



**STATE OF MAINE  
DEPARTMENT OF Education**

**Janet T. Mills  
Governor**

**Pender Makin  
Commissioner**

**AGREEMENT AND DISCLOSURE STATEMENT  
RFP #: 202502030  
RFP TITLE: MOOSE Platform Service & Support**

I, Sharon Horne accept the offer to become a member of the Request for Proposals (RFP) Evaluation Team for the State of Maine Department of Education. I do hereby accept the terms set forth in this agreement AND hereby disclose any affiliation or relationship I may have in connection with a bidder who has submitted a proposal to this RFP.

Neither I nor any member of my immediate family have a personal or financial interest, direct or indirect, in the bidders whose proposals I will be reviewing. "Interest" may include, but is not limited to: current or former ownership in the bidder's company; current or former Board membership; current or former employment with the bidder; current or former personal contractual relationship with the bidder (example: paid consultant); and/or current or former relationship to a bidder's official which could reasonably be construed to constitute a conflict of interest (personal relationships may be perceived by the public as a potential conflict of interest).

I have not advised, consulted with or assisted any bidder in the preparation of any proposal submitted in response to this RFP nor have I submitted a letter of support or similar endorsement.

I understand and agree that the evaluation process is to be conducted in an impartial manner without bias or prejudice. In this regard, I hereby certify that, to the best of my knowledge, there are no circumstances that would reasonably support a good faith charge of bias. I further understand that in the event a good faith charge of bias is made, it will rest with me to decide whether I should be disqualified from participation in the evaluation process.

**I agree to hold confidential all information related to the contents of Requests for Proposals presented during the review process until such time as the Department formally releases the award decision notices for public distribution.**

Signed by:

*Sharon Horne*

201DC2FD1AD140B...

**Signature**

4/3/2025

**Date**


## Certificate Of Completion

Envelope Id: A3F192E3-C974-45E5-9BB4-E1B16FAF409E	Status: Completed
Subject: Complete with Docusign: RFP 202502030 Agreement & Disclosure Template.pdf, MOOSE Proposal Bidde...	
Source Envelope:	
Document Pages: 4	Signatures: 1
Certificate Pages: 4	Initials: 0
AutoNav: Enabled	Envelope Originator: jennifer page jennifer.page@maine.gov IP Address: 67.244.133.197
Envelopeld Stamping: Enabled	
Time Zone: (UTC-05:00) Eastern Time (US & Canada)	

## Record Tracking

Status: Original 4/3/2025 4:52:22 PM	Holder: jennifer page jennifer.page@maine.gov	Location: DocuSign
Security Appliance Status: Connected	Pool: StateLocal	
Storage Appliance Status: Connected	Pool: Maine Department of Education	Location: Docusign

## Signer Events

Signer Events	Signature	Timestamp
Sharon Horne sharon.horne@maine.gov Executive Director of Enterprise Shared Serv Security Level: Email, Account Authentication (None)	 <p>Signed by: Sharon Horne 281DC2FD1AB140B...</p> <p>Signature Adoption: Pre-selected Style Using IP Address: 67.247.85.234</p>	<p>Sent: 4/3/2025 4:52:23 PM Viewed: 4/3/2025 6:07:15 PM Signed: 4/3/2025 6:08:01 PM</p>

**Electronic Record and Signature Disclosure:**  
 Accepted: 4/3/2025 6:07:15 PM  
 ID: 9a17cb6a-0a89-46f9-814d-b96b33c1f73c

## In Person Signer Events

## Signature

## Timestamp

## Editor Delivery Events

## Status

## Timestamp

## Agent Delivery Events

## Status

## Timestamp

## Intermediary Delivery Events

## Status

## Timestamp

## Certified Delivery Events

## Status

## Timestamp

## Carbon Copy Events

## Status

## Timestamp

## Witness Events

## Signature

## Timestamp

## Notary Events

## Signature

## Timestamp

## Envelope Summary Events

## Status

## Timestamps

Envelope Sent	Hashed/Encrypted	4/3/2025 4:52:23 PM
Certified Delivered	Security Checked	4/3/2025 6:07:15 PM
Signing Complete	Security Checked	4/3/2025 6:08:01 PM
Completed	Security Checked	4/3/2025 6:08:01 PM

## Payment Events

## Status

## Timestamps

## Electronic Record and Signature Disclosure