**STATE OF MAINE REQUEST FOR PROPOSALS**

**RFP AMENDMENT # 2**

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| **RFP NUMBER AND TITLE:** | 202409163 – PFML Temporary Call Center Support |
| **RFP ISSUED BY:** | Department of Labor |
| **AMENDMENT DATE:** | September 25, 2024 |
| **PROPOSAL DUE DATE:** | October 4, 2024, no later than 11:59 p.m. local time |
| **PROPOSALS DUE TO:** | Proposals@maine.gov |
| **DESCRIPTION OF CHANGES IN RFP (if any):**1. Correcting the changes to Part III.C.3 of the RFP (as described in Amendment #1), to remove reference to Appendix D (Technical Assessment Form) from the description of File 3.
2. Revised Section III of the table in Part V.B.1 of the RFP to remove the reference to the Technical Assessment.
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| **REVISED LANGUAGE IN RFP (if any):**1. Part III.C.3, File 3 of the RFP (as added in Amendment #1) is amended to read:

 * **File 3 [Bidder’s Name] – Proposed Services:**

*PDF format preferred*All required information and attachments stated in PART IV, Section III.1. Section III of the table in Part V.B.1 of the RFP is amended to read:

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| **Section III.** | **Proposed Services** Proposal materials to be evaluated in this section: all elements addressed above in Part IV, Section III of the RFP. | **(35 points)** |

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| **All other provisions and clauses of the RFP remain unchanged.** |