

## State of Maine Procurement Justification Form

This form must accompany all contract requests and sole source requisitions (RQS) over \$5,000 submitted to the Division of Procurement Services.

INSTRUCTIONS: Please provide the requested information in the white spaces below. All responses (except signatures) must be typed; no hand-written forms will be accepted. See the guidance document posted with this form on the Division of Procurement Services website (Forms page) for additional instructions.

### PART I: OVERVIEW

Department Office/Division/Program:		Office of the Attorney General			
Department Contract Administrator or Grant Coordinator:		Mark Toulouse/Tracy Thompson			
(If applicable) Department Reference #:					
Amount: (Contract/Amendment/Grant)		\$23,400.04	Advantage CT / RQS #:		RQS 26A 20200811*0187
CONTRACT	Proposed Start Date:	09/01/2020	Proposed End Date:	08/31/2022	
AMENDMENT	Original Start Date:		Effective Date:		
	Previous End Date:		New End Date:		
GRANT	Project Start Date:		Grant Start Date:		
	Project End Date:		Grant End Date:		
Vendor/Provider/Grantee Name, City, State:		Leidos Digital Solutions 7990 Quantum Drive, 3 <sup>rd</sup> Floor, Vienna VA			
Brief Description of Goods/Services/Grant:		Communications Process Management Software as a Service – includes licensing, system integration, data conversion, hosting, and support.			

### PART II: JUSTIFICATION FOR VENDOR SELECTION

Mark an "X" before the justification(s) that applies to this request. (Check all that apply.)

	A. Competitive Process		G. Grant
	B. Amendment		H. State Statute/Agency Directed
<b>X</b>	C. Single Source/Unique Vendor		I. Federal Agency Directed
	D. Proprietary/Copyright/Patents		J. Willing and Qualified
	E. Emergency		K. Client Choice
	F. University Cooperative Project		L. Other Authorization

### PART III: SUPPLEMENTAL INFORMATION

Please respond to ALL of the following:

- 1. Provide a more detailed description and explain the need for the goods, services or grant to supplement the response in Part I.**

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## PART III: SUPPLEMENTAL INFORMATION

The purpose of the project is to procure communications process management software for the Office of the Attorney General's Mediation Services Group within the Consumer Protection Division. This software provides the ability to track every interaction/communication with the public-phone call, email, social media message, or letter. Similar messages can be grouped, sorted, and responses can be tracked to ensure consistent language based on previous communications. This will provide both value and efficiency to the OAG mediation process.

**2. Provide a brief justification for the selected vendor to supplement the response in Part II.**

Leidos Digital Solutions currently provides Intranet Quorum software & maintenance to several State of Maine agencies, including the Governor's Office, the Department of Veterans and Emergency Management, and the Department of Education. This procurement is for the Intranet IQ platform software as a service option, and includes licensing, system integration, data conversion, hosting, and ongoing support.

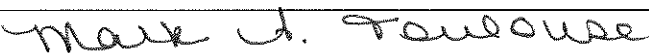
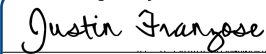
**3. Explain how the negotiated costs or rates are fair and reasonable; or how the funding was allocated to grantee.**

Leidos Digital Solutions offers both hosted/manages services as well as independent software purchases with annual maintenance, support, and upgrades. With the assistance and guidance of the Office of Information Technology, the Office of the Attorney General has opted to purchase the fully-hosted package, as did other state agencies, as the most overall cost effective option: the OAG's server environment is unable to support the separate licenses, and the managed service requires no OAG IT intervention. While this option was more economical based on currently anticipated usage levels, we will re-visit continuing options for cost-effectiveness and efficiency over the long run.

**4.**

We will continue to check for any similar cost-effective service with the specific training and capability as the current vendor.

## PART IV: APPROVALS

<b>Signature of requesting Department's Commissioner (or designee):</b>	<i>By signing below, I signify that I approve of this procurement request.</i>		
			
<b>Printed Name:</b>	Mark. A. Toulouse	<b>Date:</b>	12/8/2020
<b>Signature of DAFS Procurement Official:</b>	<small>DocuSigned by:</small> 		
<b>Printed Name:</b>	<small>AEED9C7B3A8044E...</small> Justin Franzose	<b>Date:</b>	12/8/2020