BEHIND THE EAR TYPES - The total price shall be for a single hearing aid or two hearing aids and appropriate case. List model numbers/name and full range of the instrument has a T-coil or T-coil capability. For digital aids, indicate whether a remote control is required. For conventional aids, indicate whether it is a linear or compression circuit L = Linear, C = Compression. NON -WARRANTY **EQUIPMENT EQUIPMENT FIXED NON -**WARRANTY **MODEL NUMBER (19 HCPCS REPAIR OFFERED PUBLISHED WARRANTY REPAIR** BEHIND THE EAR MODEL NAME **PERIOD** Characters or less) CODE(S) **LIST PRICE PRICE** REPAIR PRICE **PERIOD** (MONTHS) (MONTHS) PRICING ON MONAURAL & BINAURAL ARE SPECIFICED FOR EACH PRODUCT LISTED BELOW Motion 13 Nx 3 Motion 13 Nx 3 V5257 \$1,132.00 \$398.00 \$95.00 12 months Motion 13 Nx 3 Motion 13 Nx 3 \$2,264.00 \$796.00 \$190.00 12 months 36 V5261 Motion 13P Nx 3 Motion 13P Nx 3 V5257 \$1,132.00 \$398.00 \$95.00 12 months 36 Motion 13P Nx 3 Motion 13P Nx 3 \$2,264.00 \$796.00 \$190.00 12 months 36 V5261 CROS+Motion 13 3Nx CROS+Motion 13 3Nx V5180 \$1,904.00 \$683.00 \$190.00 12 months 36 36 V5180 CROS+Motion 13P 3Nx CROS+Motion 13P 3Nx \$1,904.00 \$683.00 \$190.00 12 months 36 Pure 312 3 X (Receiver in Canal) Pure 312 3 X \$1,154.00 \$398.00 \$95.00 12 months V5257 36 \$2,308.00 \$190.00 Pure 312 3 X (Receiver in Canal) Pure 312 3 X V5261 \$796.00 12 months Styletto 3 X (Receiver in Canal) 36 \$1,360.00 \$398.00 Styletto 3 X V5257 \$95.00 12 months \$190.00 36 Styletto 3 X (Receiver in Canal) \$2,720.00 \$796.00 12 months Styletto 3 X V5261 36 Pure Charge & Go 2 X (Receiver in Canal/Rechargeable) Pure Charge & Go 2 X V5257 \$924.00 \$339.00 \$95.00 12 months 36 Pure Charge & Go 2 X (Receiver in Canal/Rechargeable) Pure Charge & Go 2 X V5261 \$1,848.00 \$678.00 \$190.00 12 months 36 Pure 312 2 X (Receiver in Canal) \$902.00 \$339.00 \$95.00 12 months Pure 312 2X V5257 36 Pure 312 2 X (Receiver in Canal) Pure 312 2X V5261 \$1,804.00 \$678.00 \$190.00 12 months 36 \$892.00 \$95.00 Styletto 2 X (Receiver in Canal) Styletto 2X V5257 \$339.00 12 months 36 \$1,784.00 \$678.00 \$190.00 12 months Styletto 2 X (Receiver in Canal) Styletto 2X V5261 36 V5257 \$661.00 \$283.00 \$95.00 Styletto 1 X (Receiver in Canal) Styletto 1X 12 months 36 Styletto 1 X (Receiver in Canal) Styletto 1X V5261 \$1,322.00 \$566.00 \$190.00 12 months 36 Pure Charge & Go 1 X (Receiver in Canal/Rechargeable) Pure Charge&Go 1X V5257 \$692.00 \$283.00 \$95.00 12 months 36 \$190.00 Pure Charge&Go 1X \$566.00 Pure Charge & Go 1 X (Receiver in Canal/Rechargeable) V5261 \$1,384.00 12 months 36 Pure 312 1 X (Receiver in Canal) Pure 312 1X V5257 \$672.00 \$283.00 \$95.00 12 months 36 \$1,344.00 \$190.00 Pure 312 1 X (Receiver in Canal) Pure 312 1X \$566.00 12 months V5261 36 Wireless CROS Transmitter + Pure 312 3X (Receiver in Canal) V5180 CROS312X+Pure312 3X \$1,932.00 \$683.00 \$190.00 12 months 36 Motion Charge & Go 5X Super Power (Rechargeable, BTE) \$2,003.00 \$450.00 \$95.00 Motion C&G 5X SP V5257 12 months 36 \$4,006.00 Motion Charge & Go 5X Super Power (Rechargeable, BTE) \$900.00 \$190.00 12 months Motion C&G 5X SP V5261 Motion Charge & Go 5X Power (Rechargeable, BTE) V5257 \$2,003.00 \$450.00 \$95.00 12 months 36 Motion C&G 5X P 36 \$900.00 \$190.00 Motion Charge & Go 5X Power (Rechargeable, BTE) \$4,006.00 12 months V5261 Motion C&G 5X P 36 Motion Charge & Go 5X (Rechargeable, BTE) Motion C&G 5X V5257 \$2,003.00 \$450.00 \$95.00 12 months 36 \$900.00 Motion Charge & Go 5X (Rechargeable, BTE) V5261 \$4,006.00 \$190.00 12 months Motion C&G 5X 36 Motion Charge & Go 3X Super Power (Rechargeable, BTE) Motion C&G 3X SP V5257 \$1,360.00 \$398.00 \$95.00 12 months 36 \$2,720.00 \$796.00 \$190.00 Motion Charge & Go 3X Super Power (Rechargeable, BTE) Motion C&G 3X SP V5261 12 months 36 Motion Charge & Go 3X Power (Rechargeable, BTE) \$1,360.00 \$398.00 \$95.00 12 months Motion C&G 3X P V5257 Motion Charge & Go 3X Power (Rechargeable, BTE) \$2,720.00 \$796.00 \$190.00 36 Motion C&G 3X P V5261 12 months 36 \$398.00 \$95.00 Motion Charge & Go 3X (Rechargeable, BTE) \$1,360.00 12 months Motion C&G 3X V5257 \$2,720.00 36 Motion Charge & Go 3X (Rechargeable, BTE) Motion C&G 3X V5261 \$796.00 \$190.00 12 months 36 Motion Charge & Go 2X Super Power (Rechargeable, BTE) Motion C&G 2X SP V5257 \$924.00 \$339.00 \$95.00 12 months 36 Motion Charge & Go 2X Super Power (Rechargeable, BTE) Motion C&G 2X SP V5261 \$1,848.00 \$678.00 \$190.00 12 months 36 Motion Charge & Go 2X Power (Rechargeable, BTE) Motion C&G 2X P V5257 \$924.00 \$339.00 \$95.00 12 months 36 Motion Charge & Go 2X Power (Rechargeable, BTE) \$1,848.00 \$678.00 \$190.00 12 months Motion C&G 2X P V5261 Motion Charge & Go 2X (Rechargeable, BTE) V5257 \$924.00 \$339.00 \$95.00 36 Motion C&G 2X 12 months 36 \$678.00 \$190.00 Motion Charge & Go 2X (Rechargeable, BTE) \$1,848.00 12 months Motion C&G 2X V5261 36 Motion Charge & Go 1X Super Power (Rechargeable, BTE) V5257 \$692.00 \$283.00 \$95.00 12 months Motion C&G 1X SP 36 Motion Charge & Go 1X Super Power (Rechargeable, BTE) V5261 \$1,384.00 \$566.00 \$190.00 12 months Motion C&G 1X SP Motion Charge & Go 1X Power (Rechargeable, BTE) 36 Motion C&G 1X P V5257 \$692.00 \$283.00 \$95.00 12 months 36 Motion Charge & Go 1X Power (Rechargeable, BTE) \$1,384.00 12 months Motion C&G 1X P V5261 \$566.00 \$190.00 36 Motion Charge & Go 1X (Rechargeable, BTE) \$692.00 \$283.00 \$95.00 Motion C&G 1X V5257 12 months Motion Charge & Go 1X (Rechargeable, BTE) \$190.00 36 Motion C&G 1X V5261 \$1,384.00 \$566.00 12 months 36 Wireless CROS C&G X Transmitter + Motion Charge&Go 3X SP package \$190.00 CROSC&GX+MtnC&G3XSP **CROS** \$2,251.00 \$796.00 12 months 36 Wireless CROS C&G X Transmitter + Motion Charge&Go 3X P package CROSC&GX+MtnC&G3XP **CROS** \$2,251.00 \$796.00 \$190.00 12 months 36 Wireless CROS C&G X Transmitter + Motion Charge&Go 3X package **CROS** \$2,251.00 \$190.00 CROSC&GX+MtnC&G3X \$796.00 12 months **CROS** 36 Wireless CROS C&G X Transmitter + Motion Charge&Go 5X SP package \$2,894.00 \$848.00 \$190.00 12 months CROSC&GX+MtnC&G5XSP Wireless CROS C&G X Transmitter + Motion Charge&Go 5X P package **CROS** CROSC&GX+MtnC&G5XP \$2,894.00 \$848.00 \$190.00 12 months **CROS** Wireless CROS C&G X Transmitter + Motion Charge&Go 5X package CROSC&GX+MtnC&G5X \$2,894.00 \$848.00 \$190.00 12 months Charge & Go 5 AX (rechargeable, RIC) V5257 \$2,127.00 \$450.00 \$95.00 C&G 5 AX 12 months 36 \$4,254.00 Charge & Go 5 AX (rechargeable, RIC) C&G 5 AX V5261 \$900.00 \$190.00 12 months 36 \$450.00 \$95.00 12 months Charge & Go 5 TAX (rechargeable, RIC, tcoil) C&G 5 TAX V5257 \$2,127.00 36 Charge & Go 5 TAX (rechargeable, RIC, tcoil) \$900.00 V5261 \$4,254.00 \$190.00 12 months C&G 5 TAX 36 \$398.00 12 months Charge & Go 3 AX (rechargeable, RIC) C&G 3 AX V5257 \$1,468.00 \$95.00 36 Charge & Go 3 AX (rechargeable, RIC) C&G 3 AX V5261 \$2,936.00 \$796.00 \$190.00 12 months 36 Charge & Go 3 TAX (rechargeable, RIC, tcoil) C&G 3 TAX V5257 \$1,468.00 \$398.00 \$95.00 12 months \$2,936.00 36 \$796.00 \$190.00 Charge & Go 3 TAX (rechargeable, RIC, tcoil) C&G 3 TAX V5261 12 months 36 Wireless CROS C&G AX Transmitter + Charege&Go 5AX RIC package \$190.00 V5180 \$3,053.00 \$848.00 CROSC&GAX+C&G5AX 12 months 36 Wireless CROS C&G AX Transmitter + Charege&Go 5TAX RIC package V5180 \$3,053.00 \$848.00 \$190.00 CROSC&GAX+C&G5TAX 12 months 36 V5180 Wireless CROS C&G AX Transmitter + Charege&Go 3AX RIC package CROSC&GAX+C&G3AX \$2,394.00 \$796.00 \$190.00 12 months 36 Wireless CROS C&G AX Transmitter + Charege&Go 3TAX RIC package V5180 \$2,394.00 \$796.00 \$190.00 CROSC&GAX+C&G3TAX 12 months 36 Pure 312 5AX Pure 312 5AX V5257 \$2,024.00 \$450.00 \$95.00 12 months 36 \$900.00 Pure 312 5AX Pure 312 5AX V5261 \$4,048.00 \$190.00 12 months Pure 312 3AX \$398.00 36 Pure 312 3AX V5257 \$95.00 12 months \$1,365.00 36 \$2,730.00 \$796.00 \$190.00 Pure 312 3AX Pure 312 3AX V5261 12 months Wireless CROS 312 AX Transmitter + 312 5AX RIC package V5180 \$848.00 12 months 36 CROS312AX+312 5AX \$3,053.00 \$190.00 \$2,394.00 36 V5180 Wireless CROS 312 AX Transmitter + 312 3AX RIC package CROS312AX+312 3AX \$796.00 \$190.00 12 months V5257 \$450.00 36 Styletto 5AX Styletto 5AX \$2,127.00 \$95.00 12 months 36 V5261 Styletto 5AX Styletto 5AX \$4,254.00 \$900.00 \$190.00 12 months V5257 36 Styletto 3AX Styletto 3AX \$1,468.00 \$398.00 \$95.00 12 months V5261 36 \$190.00 \$2,936.00 \$796.00 12 months Styletto 3AX Styletto 3AX 36 Wireless Styletto CROS AX Transmitter + Styletto 5 AX RIC package V5180 CROSSty+Styletto5AX \$3,053.00 \$848.00 \$190.00 12 months 36 Wireless Styletto CROS AX Transmitter + Styletto 3 AX RIC package \$2,394.00 \$796.00 \$190.00 12 months CROSSty+Styletto3AX V5180

FEATURES = Digital (full digital signal processing with two or three channels, etc.), List CROS and BiCros on separate price lines.

IN THE EAR TYPES – Prices shall be for a single hearing aid or two hearing aids and case. List model number for the full range of instruments. Include all features. Indicate Class D power or Class B power.										
ITE FULL-SHELL MODEL NAME	MODEL NUMBER (19 Characters or less)	HCPCS CODE(S)	EQUIPMENT PUBLISHED LIST PRICE	EQUIPMENT OFFERED PRICE	FIXED NON - WARRANTY REPAIR PRICE	NON - WARRANTY REPAIR PERIOD (MONTHS)	WARRANTY REPAIR PERIOD (MONTHS)			
PRICING ON MONAURAL & BINAURAL ARE SPECIFICED FOR EACH PRODUCT LISTED BELOW										
Insio 3 Nx	Insio 3 Nx ITE	/5256	\$1,132.00	\$398.00	\$95.00	12 months	36			
Insio 3 Nx	Insio 3 Nx ITE	/5260	\$2,264.00	\$796.00	\$190.00	12 months	36			
Wireless BICROS Transmitter + Insio 3Nx	BICROS+Insio 3 Nx V	/5211	\$1,904.00	\$683.00	\$190.00	12 months	36			
Wireless CROS Transmitter + Insio 3Nx	CROS+Insio 3 Nx V	/5171	\$1,904.00	\$683.00	\$190.00	12 months	36			
Insio 2 NX	Insio 2 NX ITE	/5256	\$885.00	\$339.00	\$95.00	12 months	36			
Insio 2 NX	Insio 2 NX ITE V	/5260	\$1,770.00	\$678.00	\$190.00	12 months	36			
Insio 1 NX	Insio 1 NX ITE V	/5256	\$658.00	\$283.00	\$95.00	12 months	36			
Insio 1 NX	Insio 1 NX ITE V	/5260	\$1,316.00	\$566.00	\$190.00	12 months	36			
Active X	Active X V	/5256	\$1,020.00	\$339.00	\$95.00	12 months	36			
Active X	Active X V	/5260	\$2,040.00	\$678.00	\$190.00	12 months	36			
Insio Full Shell Charge & Go 5AX	Insio C&G 5AX FS V	/5256	\$2,127.00	\$450.00	\$95.00	12 months	36			
Insio Full Shell Charge & Go 5AX	Insio C&G 5AX FS V	/5260	\$4,254.00	\$900.00	\$190.00	12 months	36			
Insio Full Shell Charge & Go 3AX	Insio C&G 3AX FS V	/5256	\$1,468.00	\$398.00	\$95.00	12 months	36			
Insio Full Shell Charge & Go 3AX	Insio C&G 3AX FS	/5260 Binau	\$2,936,00	\$796.00	\$190.00	12 months	36			

Insio Full Shell Charge & Go 3AX Insio C&G 3AX FS V5260 Binau \$2,936.00 \$796.00 \$190.00 12 months

FEATURES = Digital (full digital signal processing with two or three channels, etc.), List CROS and BiCros on separate price lines.

IN THE EAR TYPES – Prices shall be for a single hearing aid, or two hearing aids and case. List model number for the full range of instruments. Include all features. Indicate Class D power or Class B power.										
ITE HALF-SHELL MODEL NAME	MODEL NUMBER (19 Characters or less)	HCPCS CODE(S)	EQUIPMENT PUBLISHED LIST PRICE	OFFERED	FIXED NON - WARRANTY REPAIR PRICE	NON - WARRANTY REPAIR PERIOD (MONTHS)	WARRANTY REPAIR PERIOD (MONTHS)			
PRICING ON M	ONAURAL & BINAURA	AL ARE SPE	CIFICED FOR	EACH PRODU	JCT LISTED BE	LOW				
Insio Half Shell Charge & Go 5 AX	Insio C&G 5AX HS	V5256	\$2,127.00	\$450.00	\$95.00	12 months	36			
Insio Half Shell Charge & Go 5 AX	Insio C&G 5AX HS	V5260	\$4,254.00	\$900.00	\$190.00	12 months	36			
Insio Half Shell Charge & Go 3 AX	Insio C&G 3AX HS	V5256	\$1,468.00	\$398.00	\$95.00	12 months	36			
Insio Half Shell Charge & Go 3 AX	Insio C&G 3AX HS	V5260	\$2,936.00	\$796.00	\$190.00	12 months	36			
Insio 3 NX	Insio 3 NX	V5256	\$1,132.00	\$398.00	\$95.00	12 months	36			
Insio 3 NX	Insio 3 NX	V5260	\$2,264.00	\$796.00	\$190.00	12 months	36			
Insio 2 NX	Insio 2 NX	V5256	\$885.00	\$339.00	\$95.00	12 months	36			
Insio 2 NX	Insio 2 NX	V5260	\$1,770.00	\$678.00	\$190.00	12 months	36			
Insio 1 NX	Insio 1 NX	V5256	\$658.00	\$283.00	\$95.00	12 months	36			
Insio 1 NX	Insio 1 NX	V5260	\$1,316.00	\$566.00	\$190.00	12 months	36			
Wireless BICROS Transmitter + Insio 3Nx	BICROS+Insio 3 Nx	V5211	\$1,904.00	\$683.00	\$190.00	12 months	36			
Wireless CROS Transmitter + Insio 3Nx	CROS+Insio 3 Nx	V5171	\$1,904.00	\$683.00	\$190.00	12 months	36			

Wireless CROS Transmitter + Insio 3Nx | CROS+Insio 3 Nx | V5171 | FEATURES = Digital (full digital signal processing with two or three channels, etc.)

IN THE EAR TYPES – Prices shall be for a single hearing aid or two hearing aids and case. List model number for the full range of instruments. Include all features.  Indicate Class D power or Class B power.									
ITE LOW-PROFILE MODEL NAME	MODEL NUMBER (19 Characters or less)	HCDCS	EQUIPMENT PUBLISHED LIST PRICE	OFFERED	FIXED NON - WARRANTY REPAIR PRICE	NON - WARRANTY REPAIR PERIOD (MONTHS)	WARRANTY REPAIR PERIOD (MONTHS)		

FEATURES = Digital (full digital signal processing with two or three channels, etc.)

Personal Frequency Modulations (FM) Systems – Prices shall be for either a single instrument or complete FM system with antenna type built into the microphone cords, which may be powered by disposable alkaline batteries or rechargeable batteries.									
PFM (FM) DEVICE/SYSTEM NAME	MODEL NUMBER (19 Characters or less)	I HUBUS	EQUIPMENT PUBLISHED LIST PRICE	EQUIPMENT OFFERED PRICE	FIXED NON - WARRANTY REPAIR PRICE	WARRANTY	WARRANTY REPAIR PERIOD (MONTHS)		

FEATURES = Digital (full digital signal processing with two or three channels, etc.)

# **HCPCS CODES**

HCPCS	CODE DESCRIPTION
	Monaural, body worn, air conduction
V5040	Monaural, body worn, bone conduction
V5050	Monaural, ITE
V5060	Monaural, BTE
V5070	Hearing aid in glasses, air conduction
V5080	Hearing aid in glasses, bone conduction
V5100	Hearing aid, bilateral, body worn
V5120	Binaural, on-the-body
V5130	Binaural, ITE
V5140	Binaural, BTE
V5150	Hearing aid in glasses, binaural
V5170	CROS, ITE
V5180	CROS, BTE
V5190	CROS, in glasses
V5210	BICROS, ITE
V5220	BICROS, BTE
V5230	BICROS, in glasses
V5242	Monaural analog, CIC
V5243	Monaural analog, ITC
V5244 V5245	Monaural, digitally programmable analog, CIC  Monaural, digitally programmable analog, ITC
V5245 V5246	Monaural, digitally programmable analog, ITE  Monaural, digitally programmable analog, ITE
V5247	Monaural, digitally programmable analog, BTE
V5248	Binaural, analog CIC
V5249	Monaural, analog, ITC
V5250	Binaural, digitally programmable analog, CIC
V5251	Binaural, digitally programmable analog, ITC
V5252	Binaural, digitally programmable analog, ITE
V5253	Binaural, digitally programmable analog, BTE
V5254	Monaural, digital, CIC
V5255	Monaural, digital, ITC
V5256	Monaural, digital, ITE
V5257	Monaural, digital, BTE
V5258	Binaural, digital, CIC
V5259	Binaural, digital, ITC
V5260	Binaural, digital, ITE
V5261	Binaural, digital, BTE
V5262	Monaural, disposable, any type
V5263	Binaural, disposable, any type
V5268	Assistive listening device, telephone amplifier, any type
V5269	Assistive listening device, alerting, any type
V5270	Assistive listening device, television amplifier, any type
V5271	Assistive listening device, television caption, decoder
V5272 V5273	Assistive listening device, TDD  Assistive listening device, for use with cochlear implant
V5274	Assistive listening device, for use with cochiear implant  Assistive listening device, not otherwise specified
V5281	Assistive listening device, not otherwise specified  Assistive listening device, personal FM/DM system, monaural (1 receiver, transmitter, microphone), any type
V5282	Assistive listening device, personal FM/DM system, binaural (2 receivers, transmitter, microphone), any type
V5283	Assistive listening device, personal FM/DM neck, loop induction receiver
V5284	Assistive listening device, personal FM/DM, ear level receiver
V5285	Assistive listening device, personal FM/DM, direct audio input receiver
V5286	Assistive listening device, personal blue tooth FM/DM receiver
V5287	Assistive listening device, personal FM/DM receiver, not otherwise specified
V5288	Assistive listening device, personal FM/DM transmitter ALD
V5289	Assistive listening device, personal FM/DM adapter boot coupling device for receiver, any type
V5290	Assistive listening device, transmitter microphone, any type
V5298	Hearing Aid, not otherwise classified

### 300-Invoice

JIGNIO 10 Constitution Avenue, PO Box 1397, Piscataway NJ 08855

Invoice # 300/12851091 Invoice Date 07/29/2022 Due Date 07/30/2022

INVOICE TO:

SIVANTOS INC - CUSTOMER CARE 10 CONSTITUTION AVE

PISCATAWAY NJ, 08854

**DELIVERY TO:** 

SIVANTOS INC - CUSTOMER CARE

10 CONSTITUTION AVE

PISCATAWAY NJ, 08854

CUSTOMER ID#	SALES ORDER#	DELIVERY NOTE#	TERMS
C50023377	503679776	504940808	
CUSTOMER PO#	PATIENT NAME	MEDICAID ID	PRICE LIST DESCRIPTION
	TEST		802-Medicaid MN
SHIP TO#	SHIP DATE	SHIP VIA	TRACKING#
C50023377	07/29/2022		

LINE ITEM	ITEM#	QUANTITY	UOM	LIST PRICE	UNIT PRICE	NET AMOUNT
10	10970909 HA MOTION C&G 5X BG Previous Serial No ABC1234;ABC34	2	PCS	\$2003	\$450.00	\$900.00
11	10240828 WARRANTY EXTENDED 24 MTH	2	PCE	\$189	\$0.00	\$0.00
30	10966942 SET CHG INDUCTIVE II (US) Previous Serial No U0000000	1	PCS	\$205	\$0.00	\$0.00
40	10600047 TOOL REMOVAL H2770 BLU	1	PCE	\$0	\$0.00	\$0.00
50	10240630 DELIVERY NEXT DAY	1	PCE	\$19.95	\$0.00	\$0.00

#### **CONTRACT# XXXXXXX**

SUBTOTAL		TAX				BALANCE DUE		
\$900.00	\$900.00					\$900.00		
PAY ON LINE AT	www.mysignia.co	om						
REMIT TO ADDRES	REMIT TO ADDRESS Sivantos Inc., PO Box 3553 Carol Stream, IL 60132-3553							
TERMS AND CONDITIONS								



#### **ADDRESS**

To Whom It May Concern:

Below is a Sample Quote for a of Signia branded hearing instruments for Medicaid:

Customer Name: ABC Hearing Services

"State Contract Number XXXXXX"

Item Description: Charge & Go 5X (Rechargeable, BTE) Monaural

Item quantity: 1 List Price: \$2003 Contract Price: \$450 36 month warranty: \$0

Shipping: \$0

\*Printable note on Invoice:

The above quote accurately reflects the discounted price per unit on a new hearing aid order through Medicaid.

Orders can be placed through our Customer Care team at 800-766-4500 or <u>Customercare-shi@sivantos.com</u>. Additionally, they will be able to answer any questions or concerns about fulfillment and delivery of the order.

Phone: 800.766.4500

Sincerely,

**SIGNATURE** 

Signia 10 Constitution Avenue Piscataway, NJ 08854

www.pro.signiausa.com