

MODIFICATION

**State of Maine**



**Master Agreement**

**Effective Date:** 04/01/18

**Expiration Date:** 03/31/20

**Master Agreement Description:** SEATING: Ergonomic Task Chairs, Stools, and Guest Chairs

**Buyer Information**

Debbie Jacques 207-624-7890 ext. DEBBIE.JACQUES@MAINE.GOV

**Issuer Information**

DEBBIE JACQUES 207-624-7890 ext. DEBBIE.JACQUES@MAINE.GOV

**Requestor Information**

Debbie Jacques 207-624-7890 ext. DEBBIE.JACQUES@MAINE.GOV

**Authorized Departments**

ALL

**Vendor Information**

**Vendor Line #:** 1

**Vendor ID**

VC1000018685

**Vendor Name**

CREATIVE OFFICE INTERIORS INC

**Alias/DBA**

DBA CREATIVE OFFICE PAVILION

**Vendor Address Information**

141 MIDDLE STREET

PORTLAND, ME 04101

US

**Vendor Contact Information**

RICK MCKENNEY

207-775-7100 Ext 224

rmckenney@cop-inc.com

**Payment Discount Terms**

**Discount 1:** 0.0000 % 0 Days

**Discount 2:** % 0 Days

**Discount 3:** % 0 Days

**Discount 4:** % 0 Days

## Commodity Information

**Vendor Line #:** 1

**Vendor Name:** CREATIVE OFFICE INTERIORS INC

**Commodity Line #:** 1

**Commodity Code:** 42560

**Commodity Description:** SEATING: Ergonomic Task Chairs, Stools, and Guest Chairs

**Commodity Specifications:**

**Commodity Extended Description:** Master Agreement for SEATING: Ergonomic Task Chairs, Stools, and Guest Chairs. Manufacturer: Allseating, Herman Miller, Sit On It. CONTRACT PERIOD: April 1, 2018 through March 31, 2020. All specifications, terms and conditions are attached and made a part of this MA.

**Quantity**

0.00000

**UOM**

**Unit Price**

\$0.00

**Delivery Days**

14

**Free on Board**

FOB Dest, Freight Prepaid

**Contract Amount**

\$0.00

**Service Start Date**

**Service End Date**

**Catalog Name**

Creative Seating

**Discount**

0.0000 %

**Discount Start Date**

04/01/18

**Discount End Date**

03/31/20

ERGONOMIC SEATING MASTER AGREEMENT  
Creative Office Pavilion  
MA 18P 1803160000000000106

**COMMODITY:** Ergonomic Task Chairs, Stools, and Guest Chairs.

**SCOPE:** To furnish a portion of the normal requirements to cover quantities ordered by the State of Maine, All Using Agencies. This Master Agreement is for the following lines of seating per the attached spreadsheet:

AllSeating  
Herman Miller  
Sit On It

**MASTER AGREEMENT PERIOD:** The contract will be for an initial period of two years beginning April 1, 2018 ending March 31, 2020.

**MASTER AGREEMENT RENEWAL:** Following the initial term of the contract, the Division of Procurement Services may opt to renew the contract for two additional renewal periods of one two-year period and one one-year period, subject to continued availability of funding and satisfactory delivery/performance.

Period	Start Date	End Date
Initial Period of Performance	4/1/2018	3/31/2020
Renewal Period #1	4/1/2020	3/31/2022
Renewal Period #2	4/1/2022	3/31/2023

**ATTACHMENTS:**

Documents attached include:

Appendix A – Vendor Cover Page and Debarment Form  
Appendix B – Detailed Specifications  
Appendix D – Municipality Participation  
Spreadsheet listing chairs, descriptions, and prices  
Warranty Information  
Terms and Conditions for RFQ and Contract

**ORDERING PROCEDURE:** A Delivery Orders (DO) will be created in AdvantageME for all orders against the Master Agreements (MA), unless the State of Maine Procurement Card is used for payment. Orders in the amount of \$5,000.00 or less will be e-mailed by the using agency to the Vendor as a .pdf file. Delivery Orders in amounts greater than \$5,000.00 will workflow to the Division of Procurement Services' Buyers for approval and encumbrance. For Delivery Orders greater than \$5000.00, the Division of Procurement Services will e-mail the .pdf order to the Vendor.

## Appendix B

# STATE OF MAINE DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES DIVISION OF PROCUREMENT SERVICES

## DETAILED SPECIFICATIONS

**RFQ #18P 18020200000000000415  
MA 18P 18031600000000000106**

### **SEATING: Ergonomic Task Chairs, Stools, and Guest Chairs**

#### 1. OVERVIEW:

- 1.1. **SCOPE AND BACKGROUND:** The Division Procurement Services is seeking to establish Master Agreements with one or more companies that can provide ergonomic seating to be used in State offices throughout the State of Maine. The State intends to select one or more vendors who can supply a line (s) of high quality ergonomic chairs. The contract requires statewide delivery, set-up, instructions in chair operation & adjustment, and removal of packaging material.
- 1.2. **CONTRACT PERIOD:** Contracts arising from this request for proposal will be for a period of **24 months** with an option to renew for 2 additional periods. The first optional renewal period will be 24 months, and the final optional renewal period is will be a 12 **month** period. Proposed start date will be March 1, 2018.
- 1.3. **CONTRACT VALUE/QUANTITY:** The estimated annual value of this contract is **\$310,000.00 and the estimated yearly quantity is approximately 828 chairs**. The annual value and quantities are **estimated only** based on prior usage; actual purchases may be higher or lower depending on the state's needs.

#### 2. DETAILED REQUIREMENTS:

##### 2.1. VENDOR REQUIREMENTS:

- 2.1.1. Vendors will propose a line of seating, and the State will decide which chairs it will place on contract. By "line" we are NOT referring to all chairs made by a manufacturer, but rather a specific model or style.
- 2.1.2. Bids are requested for three styles of ergonomic seating. 1) Ergonomic Task Chairs, 2) Ergonomic Task Stools, and 3) Guest Chairs.
- 2.1.3. Vendors will be expected to stock a number of contract chairs to meet the requirements of departments that do not have a color preference. Orders should be screened and if the model of chair is in stock but in another color, a call will be placed to the customer to determine if they will accept what is on hand.
- 2.1.4. Vendors must supply a small selection of demonstration chairs upon request for the State of Maine Eastside Wellness Center at no charge. These chairs shall be delivered to the Wellness Center and **instructions in their use provided**. The demo chairs will be used for the term of the contract for ergonomic chair evaluations, demonstrations, and chair selection. The Wellness Center will request the chairs from the vendors based on their needs and requirements. Vendors are to tag each demonstration chair with specific ordering information.

- 2.1.5. Vendors must deliver chairs free of charge to any location within the State place the chair at the workstation and instruct the user in its operation. Any boxes, tag, or packing materials will be removed from the premises.
- 2.1.6. Vendors must provide pre-sales support in selecting and demonstrating the chairs upon request of the using agency. Vendors must supply demonstration chairs for evaluation purposes at no charge. These chairs shall be delivered to the requester's office and instructions in their use provided. The evaluation period will be a minimum of one week.
- 2.1.7. Vendor must supply the state a sales report that will at a minimum, list the product and quantity purchased, the purchaser, and price paid. Such reports will be supplied every quarter during the life of this contract.

## 2.2. **PRODUCT REQUIREMENTS:**

- 2.2.1. Seating quoted for this proposal must meet or exceed current ANSI-BIFMA standards.
- 2.2.2. Seating must have a five-pronged base of support sufficient to allow the chair to rock without falling over.
- 2.2.3. Seating must offer a choice of casters to suit various types of floor surfaces.
- 2.2.4. Seating must be designed for flexibility of use so that it is able to accommodate varied tasks.  
Seating must be fully adjustable so that it is able to fit the needs of many workers. Such adjustments must be designed so that they are easy to reach and execute while sitting in the chair. Chairs are to have pneumatic seat height adjustment. Other desirable adjustments may include, but are not limited to, seat pan inclination, backrest inclinations with variable position lock, seat depth adjustment, sliding seat pan, and backrest height adjustment. Vendor must list all adjustments for each chair in the description.
- 2.2.5. Seating must offer a selection of fabric types, colors and designs, Grade 3 Fabrics only (mesh seating will also be considered). Vinyl coverings are not acceptable.
- 2.2.6. Seating should carry a warranty commensurate with its quality.
- 2.2.7. Each item shall bear a label or stamp showing the manufacturer's trade name.
- 2.2.8. There must be at least one "24 hour" chair offered which meets all the requirements specified above, this is a chair that would be used around the clock by several different workers. This chair can be from a different manufacturer.
- 2.2.9. The State of Maine requires vendors to insure that equipment offered as manufactured or by modification (if it is reasonably available with industry), be accessible to persons with disabilities as outlined in the current federal "Americans With Disabilities Act", before the equipment will qualify to be purchased by the State.

## 2.3. **BID RESPONSES SHOULD ADDRESS THE FOLLOWING POINTS:**

- 2.3.1. Provide proof that the line of chairs meets ANSI requirement specified.
- 2.3.2. Provide a detailed explanation of the warranty offered and how you will support it.

## 3. **GENERAL REQUIREMENTS:**

- 3.1. **DELIVERY:** Responsibility for product delivery remains with the contractor until the product is properly delivered and signed for in accordance with the State of Maine terms and conditions. Shipments shall be securely and properly packed, according to accepted commercial practices, without extra charge for packing cases or other containers. Such containers will remain the

property of the State unless otherwise stated. Delivered goods that do not conform to the specifications or are not in good condition upon receipt shall be replaced promptly by the contractor.

3.2. **PRICING:** All equipment pricing is to include F.O.B. delivery to the ordering facility. No request for extra delivery cost will be honored. All equipment shall be delivered assembled, serviced, oiled, and ready for immediate use, unless otherwise requested by the purchasing agency.

3.2.1. Supplying pricing information on price response spreadsheet included as an attachment to this document.

3.2.2. All chairs are to be priced with a Grade 3 Fabric.

3.2.3. The State expects the prices to hold for the first 24 months of the contract.

4. **PERFORMANCE MEASUREMENTS: The awarded vendor shall meet the following expectations throughout the duration of their contract. Vendor performance will be evaluated periodically.**

4.1. Delivery is required within two weeks of acceptance of a delivery order, unless the contractor has advised the customer of an alternate delivery schedule. The customer will report any deliveries that do not meet the contractor's promised delivery date to the Division of Procurement Services.

4.2. The contractor must complete the quarterly reporting requirements outlined in the contract.

4.3. The vendor must respond to customer's request for technical information, pricing and delivery information within 48 hours or less of the first contact by the customer. The customer is to report any contractor non-compliance to the Division of Procurement Services.

# **TERMS AND CONDITIONS FOR RFQ AND CONTRACT**

## **PART I GENERAL INFORMATION ON RFQs**

### **A. Purpose and Background**

The State of Maine (“State”) Department of Administrative and Financial Services (“Department”), Bureau of Business Management (“Bureau”), Division of Procurement Services (“Division”) acts as the purchasing agent on behalf of all Executive Departments and other agencies within State Government. For this competitive Request for Quotations (RFQ) process, the Division is acting on behalf of the Requesting Department listed on the cover page. The Division and the Requesting Department seek quotations (also referred to as “bids” or “responses” herein) to provide the goods/services as defined above in Section 1 of this document. This document provides instructions for submitting quotations, the procedure and criteria by which the Bidder(s) will be selected, and the contractual terms which will govern the relationship between the State and the awarded Bidder(s). Following Bidder selection and upon reaching a mutual agreement, the State and the selected Bidder will enter into a contract – taking the form of a State of Maine Master Agreement or Buyer Purchase Order (all generally referred to as “contract” herein), as applicable.

### **B. General Provisions**

1. Issuance of this RFQ does not commit the Division or the Requesting Department to issue an award or to pay expenses incurred by a Bidder in the preparation of a response to this RFQ. This includes attendance at personal interviews or other meetings and software or system demonstrations, where applicable.
2. All responses to this RFQ should adhere to the instructions and format requirements outlined in this RFQ and all written supplements and amendments (such as the Division’s answers to the Bidders’ questions submitted through the VSS), as issued by the Division. Responses are to follow the format and respond to all questions and instructions specified above in the “Submitting a Quotation” section of this RFQ.
3. Bidders shall take careful note that in evaluating a quotation submitted in response to this RFQ, the Department may consider materials provided in the quotation, information obtained through interviews/presentations (if any), and internal information of previous contract history between the Division and the Bidder (if any). The Division also reserves the right to consider other reliable references and publicly available information available in evaluating a Bidder’s experience and capabilities, if needed. All responses to this RFQ shall be considered to be authorized to legally bind the Bidder, and if selected for award, shall contain or be considered to contain a statement that the quotation and the pricing contained therein will remain valid and binding for a period of at least 180 days from the date and time of the bid opening.
4. The RFQ and the selected Bidder’s quotation, including all appendices or attachments, may be incorporated in the final contract.
5. Following announcement of an award decision, all submissions in response to this RFQ will be considered public records available for public inspection pursuant to the State of Maine Freedom of Access Act (FOAA) (1 M.R.S. §§ 401 et seq.).

6. The Division, at its sole discretion, reserves the right to recognize and waive minor informalities and irregularities found in quotations received in response to this RFQ.
7. The Division reserves the right to authorize other State Departments to use the contract(s) resulting from this RFQ, if it is deemed beneficial for the State to do so.
8. All applicable laws, whether or not herein contained, shall be included by this reference. It shall be Bidder's responsibility to determine the applicability and requirements of any such laws and to abide by them.

**C. Eligibility to Submit Bids**

Public agencies, private for-profit companies, and non-profit companies and institutions are invited to submit bids in response to State of Maine Requests for Quotations.

**D. Delivery Terms**

For the purchase of goods, the Division and selected Bidder will decide upon a delivery date in accordance with the State's requirements and the terms offered in the Bidder's quotation. Unless stated otherwise in Section 1 of this RFQ, all deliveries are expected with shipping terms of "Free on Board (FOB) – Destination". The State intends for this to mean that all goods shall be priced in the bid response to include shipping charges, if any, to the State's desired location. The "FOB – Destination" shipping term is also intended to mean that the State shall not bear any responsibility for the goods in question until the State takes possession of them at the destination point of delivery.

**E. Alternate Bids and Approved Equals**

When, in bid forms and specifications, an article or material is identified by using a trade name and catalog number of a manufacturer or vendor, the term "or approved equal," if not inserted with the identification, is implied. Any Bidder that seeks to propose an alternate item from what is specified in this RFQ should refer to State of Maine Statute 5 MRSA §1825-B, for "Bids, awards and contracts", found here:

<http://www.mainelegislature.org/legis/statutes/5/title5sec1825-B.html>

**F. Appeal of Contract Awards**

Any person aggrieved by the award decision that results from this RFQ may appeal the decision to the Director of the Bureau of Business Management in the manner prescribed in 5 MRSA § 1825-E and 18-554 Code of Maine Rules, Chapter 120 (found here: <http://www.maine.gov/purchases/policies/120.shtml>). The appeal must be in writing and filed with the Director of the Bureau of Business Management, 9 State House Station, Augusta, Maine, 04333-0009 within 15 calendar days of receipt of notification of contract award.

If this RFQ results in the creation of a pre-qualified or pre-approved list of vendors, then the appeal procedures mentioned above are available upon the original determination of that vendor list, but not during subsequent competitive procedures involving only the pre-qualified or pre-approved list participants.



## **PART II CONTRACT ADMINISTRATION AND CONDITIONS**

### **A. Contract Document**

The successful Bidder will be required to execute a contract in the form of a State of Maine Buyer Purchase Order, Contract Agreement to Purchase Services or State of Maine Master Agreement.

The Standard Terms and Conditions used with the aforementioned contract types may be found on the Division of Procurement Services website at the following link:

[http://www.maine.gov/purchases/info/forms/BPO\\_General\\_Terms.doc](http://www.maine.gov/purchases/info/forms/BPO_General_Terms.doc)

In the event that the State of Maine's Standard Terms and Conditions or RFQ provisions do not otherwise cover contractual scenarios that are specific to the goods or services being purchased under this RFQ, then the State is willing to consider a Bidder's standard terms and conditions. Consideration or use of a Bidder's standard terms and conditions shall only occur under the general agreement that in the event of a conflict, the State of Maine's Standard Terms and Conditions and RFQ provisions shall take precedence.

Other forms and contract documents commonly used by the State can be found on the Division of Procurement Services website at the following link:

<http://www.maine.gov/purchases/info/forms.shtml>

### **B. Independent Capacity**

In providing services and performing under the contract, the successful Bidder shall act independently and not as an agent of the State of Maine.

### **C. Payments and Other Provisions**

The State anticipates paying the selected Bidder for goods and services received, based on net 30 payment terms, upon the receipt of an accurate and acceptable invoice. An invoice will be considered accurate and acceptable if it contains a reference to the State of Maine contract number, contains correct pricing information relative to the contract, and provides any required supporting documents, as applicable, and any other specific and agreed-upon requirements listed within the contract that results from this RFQ.

The State of Maine reserves the right to pay for goods purchased through this solicitation by any of several available means, which include but may not be limited to check, EFT, and/or procurement card. Bidders are advised that state statute preclude sellers from imposing a surcharge on credit or debit card purchases (text follows):

"9-A MRSA §8-303 (2): A seller in a sales transaction may not impose a surcharge on a cardholder who elects to use a credit card or debit card in lieu of payment by cash, check or similar means."

Appendix A

**STATE OF MAINE  
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES  
DIVISION OF PROCUREMENT SERVICES**

**BID COVER PAGE and DEBARMENT FORM**

Bidder's Organization Name: Creative Office Interiors, d/b/a Creative Office Pavilion		
Chief Executive - Name/Title: Joseph Gardner, CEO		
Tel: 617-956-4100	Fax: 617-775-1003	E-mail: <a href="mailto:joe.gardner@cop-inc.com">joe.gardner@cop-inc.com</a>
Headquarters Street Address: 1 Design Center, Suite 734		
Headquarters City/State/Zip: Boston, MA 02210		
<i>(provide information requested below if different from above)</i>		
Lead Point of Contact for Bid - Name/Title: Rick McKenney, Vice President, Sales		
Tel: 207-775-7100	Fax: 207-775-1003	E-mail: <a href="mailto:rick.mckenney@cop-inc.com">rick.mckenney@cop-inc.com</a>
Street Address: 141 Middle St		
City/State/Zip: Portland, Me 04101		

<b>Are you a Maine Business as defined in this RFQ under <u>RFQ Requirements, Section 6. Quotation Evaluation and Selection</u>?</b>	<input checked="" type="checkbox"/> <b>Yes</b> <input type="checkbox"/> <b>No</b>
--------------------------------------------------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------

By signing below Bidder affirms:

- Their bid complies with all requirements of this RFQ; and
- This bid and the pricing structure contained herein will remain firm for a period of 180 days from the date and time of the bid opening; and
- That no personnel currently employed by the Department or any other State agency participated, either directly or indirectly, in any activities relating to the preparation of the Bidder's proposal; and
- That no attempt has been made or will be made by the Bidder to induce any other person or firm to submit or not to submit a proposal; and
- The undersigned is authorized to enter into contractual obligations on behalf of the above-named organization.

Name: Rick McKenney	Title: Vice President, Sales
Authorized Signature:	Date: 2/21/2018

Appendix D

STATE OF MAINE  
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES  
DIVISION OF PROCUREMENT SERVICES

Municipality Political Subdivision and School District  
Participation Certification

RFQ #18P 1802020000000000415

**SEATING: Ergonomic Task Chairs, Stools, and Guest Chairs**

The Division of Procurement Services is committed to providing purchasing opportunities for **municipalities, political subdivisions and school districts** in Maine by allowing them access, through our vendors, to our contract pricing. A bidder's willingness to extend contract pricing to these entities will be taken into consideration in making awards.

Will you accept orders from political subdivisions and school districts in Maine at the prices quoted?

Yes

Yes with conditions as follows:

No

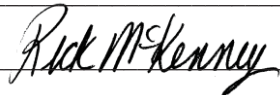
Name of Company:

Creative Office Interiors, Inc. D/B/A Creative Office Pavilion

Address:

141 Middle Street, Portland, ME 04101

Signature:



Date:

2/21/2018


### Debarment, Performance, and Non-Collusion Certification

*By signing this document, I certify to the best of my knowledge and belief that the aforementioned organization, its principals, and any subcontractors named in this proposal:*

- a. Are not presently debarred, suspended, proposed for debarment, and declared ineligible or voluntarily excluded from bidding or working on contracts issued by any governmental agency.*
- b. Have not within three years of submitting the proposal for this contract been convicted of or had a civil judgment rendered against them for:*
  - i. fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a federal, state or local government transaction or contract.*
  - ii. violating Federal or State antitrust statutes or committing embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;*
  - iii. are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or Local) with commission of any of the offenses enumerated in paragraph (b) of this certification; and*
  - iv. have not within a three (3) year period preceding this proposal had one or more federal, state or local government transactions terminated for cause or default.*
- c. Have not entered into a prior understanding, agreement, or connection with any corporation, firm, or person submitting a response for the same materials, supplies, equipment, or services and this proposal is in all respects fair and without collusion or fraud. The above-mentioned entities understand and agree that collusive bidding is a violation of state and federal law and can result in fines, prison sentences, and civil damage awards.*

- Failure to provide this certification may result in the disqualification of the Bidder's proposal, at the discretion of the Department.**

*To the best of my knowledge, all information provided in the enclosed proposal, both programmatic and financial, is complete and accurate at the time of submission.*

Name: Rick McKenney	Title: Vice President, Sales
Authorized Signature: 	Date: 2/21/2018

VENDOR CUSTOMER CODE	SUPPLIER PART NUMBER	SUPPLIER NAME	MANUFACTURER NAME	MANUFACTURER PART NUMBER	COMMODITY CODE	ITEM DESCRIPTION	EXTENDED DESCRIPTION	UNIT OF MEASURE	LIST PRICE	DELIVERY DAYS
VC1000018685	99111-NA -HD	Creative Office Pavilion	Allseating	99111-NA -	42560	Chiroform Big, High back Heavy Duty no arms	High back heavy duty, no arms	ea	608.97	14
VC1000018685	99111-AL-HD	Creative Office Pavilion	Allseating	99111-AL-H	42560	Chiroform Big, High back Heavy Duty with arms	High back heavy duty with loop arms	ea	670.45	14
VC1000018685	96030-NA	Creative Office Pavilion	Allseating	96030-NA	42560	Chiroform Ultra, no arms	Mid back stool, posture back, no arms	ea	404.39	14
VC1000018685	96030-T2	Creative Office Pavilion	Allseating	96030-T2	42560	Chiroform Ultra, w/arms	Mid back stool, posture back, adjustable	ea	460.04	14
VC1000018685	79180-T2	Creative Office Pavilion	Allseating	79180-T2	42560	Inertia Mesh, High Back w/arms	Inertia Mesh, high back, deluxe tilt, adjustable	ea	570.81	14
VC1000018685	79180-NA	Creative Office Pavilion	Allseating	79180-NA	42560	Inertia Mesh, High Back w/arms	Inertia Mesh , high back, deluxe tilt, no arms	ea	515.16	14
VC1000018685	47046-L2	Creative Office Pavilion	Allseating	47046-L2	42560	Levo Mesh, Mid back w/arms	Levo Mesh Mid Back, deluxe tilt, adjustable	ea	440.96	14
VC1000018685	47046-NA	Creative Office Pavilion	Allseating	47046-NA	42560	Levo Mesh, Mid back w/arms	Levo Mesh Mid Back, deluxe tilt, no arms	ea	393.79	14
VC1000018685	52080-AT	Creative Office Pavilion	Allseating	52080-AT	42560	Presto, Mid back w/arms	Std Size Mid Back, deluxe tilt, adjustable	ea	449.97	14
VC1000018685	52080-NA	Creative Office Pavilion	Allseating	52080-NA	42560	Presto, Mid back w/arms, no arms	Std Size Mid Back, deluse tilt, no arms	ea	437.78	14
VC1000018685	52280-AT	Creative Office Pavilion	Allseating	52280-AT	42560	Presto/Petite, Mid back w/arms	Petite Mid Back, deluxe tilt, adjustable	ea	436.19	14
VC1000018685	52280-NA	Creative Office Pavilion	Allseating	52280-NA	42560	Presto/Petite, Mid back, no arms	Petite Mid back, deluxe tilt, no arms, seat	ea	402.8	14
VC1000018685	33554	Creative Office Pavilion	Allseating	33554	42560	Rainbow, Guest Chair no arms	4 Legged, fabric seat and back, no arms	ea	198.22	14
VC1000018685	33554-WA	Creative Office Pavilion	Allseating	33554-WA	42560	Rainbow, Guest Chair w/arms	4 Legged, fabric seat and back, with arms	ea	215.18	14
VC1000018685	50380-NA	Creative Office Pavilion	Allseating	50380-NA	42560	Therapod Therapist, extra High Back no arms	Therapod Therapist, extra high back, deluxe	ea	663.03	14
VC1000018685	50380-AT-D	Creative Office Pavilion	Allseating	50380-AT-D	42560	Therapod Therapist, extra High Back w/arms	Therapod Therapist, extra high back, deluxe	ea	696.42	14
VC1000018685	50180-NA	Creative Office Pavilion	Allseating	50180-NA	42560	Therapod Therapist, High Back no arms	Therapod Therapist, high back, deluxe	ea	626.99	14
VC1000018685	50180-AT-D	Creative Office Pavilion	Allseating	50180-AT-D	42560	Therapod Therapist, High Back w/arms	Therapod Therapist, high back, deluxe	ea	660.38	14
VC1000018685	11050-NA	Creative Office Pavilion	Allseating	11050-NA	42560	Tuck, Guest Chair no arms	Sled Base, poly seat and back, no arms	ea	121.9	14
VC1000018685	13050-NA	Creative Office Pavilion	Allseating	13050-NA	42560	Tuck, Guest Chair no arms	Sled base, fabric seat and back, no arms	ea	232.14	14
VC1000018685	11050-WA	Creative Office Pavilion	Allseating	11050-WA	42560	Tuck, Guest Chair w/arms	Sled base, poly seat and back, arms	ea	159	14
VC1000018685	13050-WA	Creative Office Pavilion	Allseating	13050-WA	42560	Tuck, Guest Chair w/arms	Sled base, fabric seat and back, arms	ea	258.64	14
VC1000018685	94140-CA	Creative Office Pavilion	Allseating	94140-CA	42560	Zip, Conference, Highback, Synchro Tilt, w/arms	Zip, Conference, Highback, Synchro Tilt	ea	470.64	14
VC1000018685	94040-CA	Creative Office Pavilion	Allseating	94040-CA	42560	Zip, Conference, Midback, Synchro Tilt, w/arms	Zip, Conference, Midback, Synchro Tilt	ea	434.6	14
VC1000018685	AER1B23NNAJ	Creative Office Pavilion	Herman Miller	AER1B23N	42560	Aeron, High Back no arms	Aeron B size, tilt limiter, seat angle, no arms	ea	695	14
VC1000018685	AER1B23HWALP	Creative Office Pavilion	Herman Miller	AER1B23H	42560	Aeron, High Back w/arms	Aeron B size, tilt limiter, seat angle, adjustable	ea	829.44	14
VC1000018685	AD10PB	Creative Office Pavilion	Herman Miller	AD10PB	42560	Aside, Guest Chair w/arms	Aside fabric seat and back chair with arms	ea	268.97	14
VC1000018685	MRF123AWAFAJ-N	Creative Office Pavilion	Herman Miller	MRF123AW	42560	Mirra, High Back no arms	Mirra, seat tilt and angle, seat depth adjustable	ea	666.11	14
VC1000018685	MRF123AWAFAJ	Creative Office Pavilion	Herman Miller	MRF123AW	42560	Mirra, High Back w/arms	Mirra, seat tilt and angle, seat depth adjustable	ea	781.11	14
VC1000018685	P14S1SN	Creative Office Pavilion	Herman Miller	P14S1SN	42560	Verus, Guest Chair no arms	Verus mesh back, fabric seat no arms	ea	244	28
VC1000018685	P14S1SP	Creative Office Pavilion	Herman Miller	P14S1SP	42560	Verus, Guest Chair w/arms	Verus mesh back, fabric seat with arms	ea	264	28
VC1000018685	P11B326NAAJ	Creative Office Pavilion	Herman Miller	P11B326NA	42560	Verus, Regular Back no arms	Verus Adj synchro mech with tilt limiter, no arms	ea	456	14
VC1000018685	P11B326AA	Creative Office Pavilion	Herman Miller	P11B326AA	42560	Verus, Regular Back w/arms	Verus Adj synchro mech with tilt limiter, adjustable	ea	546.29	14
VC1000018685	P17B315NASSL	Creative Office Pavilion	Herman Miller	P17B315NA	42560	Verus, Stool no arms	Stool with Mesh back, synchro tilt, sliding	ea	474.29	28
VC1000018685	P17B315HASSL	Creative Office Pavilion	Herman Miller	P17B315HA	42560	Verus, Stool w/arms	Stool with Mesh back, synchro tilt, sliding	ea	528	28
VC1000018685	2722BB1.A141.S1	Creative Office Pavilion	Sit on it	2722BB1.A	42560	Amplify Mesh back Stool w/arms	Amplify Mesh back Stool w adjustable	ea	378	14
VC1000018685	2722Y.B1	Creative Office Pavilion	Sit on it	2722Y.B1	42560	Amplify Mesh Mid Back no arms	Amplify Mesh Mid back, enhanced synchro	ea	355	14
VC1000018685	2723Y.B3	Creative Office Pavilion	Sit on it	2723Y.B3	42560	Amplify, High Back Upholstered no arms	Amplify Upholstered High back, enhanced	ea	400.5	14
VC1000018685	2723Y.B1	Creative Office Pavilion	Sit on it	2723Y.B1	42560	Amplify, High back Mesh no arms	Amplify Mesh High Back, enhanced synchro	ea	369	14
VC1000018685	2723Y.A141.B1	Creative Office Pavilion	Sit on it	2723Y.A14	42560	Amplify, High back, Mesh w/arms	Amplify Mesh High Back, enhanced synchro	ea	393	14
VC1000018685	2723Y.A141.B3	Creative Office Pavilion	Sit on it	2723Y.A14	42560	Amplify, High back, Upholstered w/arms	Amplify Upholstered High back, enhanced	ea	424.5	14
VC1000018685	5622YB1.A92	Creative Office Pavilion	Sit on it	5622YB1.A	42560	Focus Mesh Mid Back w/arms	Focus Mesh Mid back, enhanced synchro	ea	415	14
VC1000018685	5651B1	Creative Office Pavilion	Sit on it	5651B1	42560	Focus, Guest Chair no arms	Focus upholstered seat, mesh back, 4 arms	ea	198.5	14
VC1000018685	5651B1.A130	Creative Office Pavilion	Sit on it	5651B1.A1	42560	Focus, Guest Chair w/arms	Focus upholstered seat, mesh back, 4 arms	ea	227.5	14

VC1000018685	5623YB1.A92	Creative Office Pavilion	Sit on it	5623YB1.A	42560	Focus, Mesh Back, High Back w/Arms	Focus, Black Mesh Back, High Back w	ea	416	14
VC1000018685	5622BB1.A152S1	Creative Office Pavilion	Sit on it	5622BB1.A	42560	Focus, Midback, Mesh Back, Basic Stool, w/Arms	Focus, Midback, Black Mesh Back, Ba	ea	385	14
VC1000018685	5213	Creative Office Pavilion	Sit on it	5213	42560	Freelance, Guest Chair no arms	Freelance upholstered seat and back,	ea	211.5	14
VC1000018685	5233.UP	Creative Office Pavilion	Sit on it	5233.UP	42560	Freelance, Guest Chair No arms, Sled Base	Freelance, Guest Chair No arms, Sled Bas	ea	274.5	14
VC1000018685	5214	Creative Office Pavilion	Sit on it	5214	42560	Freelance, Guest Chair w/arms	Freelance upholstered seat and back,	ea	240.5	14
VC1000018685	5224.UP	Creative Office Pavilion	Sit on it	5224.UP	42560	Freelance, Guest Chair with Arms, 4 Leg w/Casters	Freelance, Guest Chair with Arms, 4 Leg w	ea	274.5	14
VC1000018685	3323B.A80.S1	Creative Office Pavilion	Sit on it	3323B.A80.	42560	Knack Stool, basic control, w/arms	Knack Stool, basic control, w/ adjustab	ea	388.5	14
VC1000018685	672M.A69	Creative Office Pavilion	Sit on it	672M.A69	42560	Non Stop, Size 2, Heavy Duty, Mid Back w/arms	Non Stop, Size 2, multifunction control	ea	815.5	14
VC1000018685	673DT.A72	Creative Office Pavilion	Sit on it	673DT.A72	42560	Non Stop, Size 3, Heavy Duty, Mid Back w/arms	Non sStop, Size 3, dual torsion control	ea	1035.5	14
VC1000018685	673DT	Creative Office Pavilion	Sit on it	673DT	42560	Non Stop, Size 3, Heavy Duty, Mid Back w/arms	Non Stop, Size 3, dual torsion control,	ea	955.5	14
VC1000018685	1033.BK1.S1	Creative Office Pavilion	Sit on it	1033.BK1.S	42560	Novo Mesh back stool no arms	Novo Mesh back stool w/o arms	ea	318	14
VC1000018685	1033.BK1.B.S1.AR4	Creative Office Pavilion	Sit on it	1033.BK1.B	42560	Novo Mesh back stool w/arms	Novo Mesh back stool w adjustable ar	ea	342	14
VC1000018685	1033.BK1.F.ARO	Creative Office Pavilion	Sit on it	1033.BK1.F	42560	Novo Mesh Mid Back no arms	Novo Mesh Mid back, std synchro tilt, s	ea	319	14
VC1000018685	1033.BK1.F.AR4	Creative Office Pavilion	Sit on it	1033.BK1.F	42560	Novo Mesh Mid Back w/arms	Novo Mesh Mid back, std synchro tilt, f	ea	343	14
VC1000018685	1033BK2.F.ARO	Creative Office Pavilion	Sit on it	1033BK2.F	42560	Novo, High Back no arms	Novo Mesh high back, standard synch	ea	333	14
VC1000018685	1033BK2.F.AR4	Creative Office Pavilion	Sit on it	1033BK2.F	42560	Novo, High Back w/arms	Novo Mesh high back, standard synch	ea	357	14
VC1000018685	40B.A15.S1	Creative Office Pavilion	Sit on it	40B.A15.S1	42560	TR2 Basic stool w/arms	TR2 Basic stool w adjustable arms	ea	377.5	14
VC1000018685	40B.S1	Creative Office Pavilion	Sit on it	40B.S1	42560	TR2 Basic stool w/o arms	TR2 Basic stool w/o arms	ea	322.5	14
VC1000018685	40.M.HD	Creative Office Pavilion	Sit on it	40.M.HD	42560	TR2, Heavy Duty, Mid Back no arms	TR2 Mid back, multi function control, s	ea	458	14
VC1000018685	40m	Creative Office Pavilion	Sit on it	40m	42560	TR2, Mid Back no arms	TR2 Mid back, multi function control, s	ea	411.5	14
VC1000018685	40m.A15	Creative Office Pavilion	Sit on it	40m.A15	42560	TR2, Mid Back w/arms	TR2 Mid back, multi function control,he	ea	513	14
VC1000018685	2722.B1.F.A128	Creative Office Pavilion	Sit on it	2722.B1.F.A	42560	Witt Mesh Mid Back w/arms	Witt Mesh Mid back, stad synchro tilt, a	ea	307.5	14
VC1000018685	2722.B1.F	Creative Office Pavilion	Sit on it	2722.B1.F	42560	Witt Mesh Mid Back w/arms	Witt Mesh Mid back, std synchro tilt,se	ea	283.5	14
VC1000018685	2221FT1MB.US.AR4	Creative Office Pavilion	Sit on it	2221FT1ME	42560	Witt, Guest Chair w/arms	Witt upholstered seat, mesh back, 4 le	ea	212	14
VC1000018685	221FT1MB.US	Creative Office Pavilion	Sit on it	221FT1MB	42560	Witt, Guest Chair w/arms	Witt upholstered seat, mesh back, 4 le	ea	200.5	14
VC1000018685	2722BB1.S1	Creative Office Pavilion	Sit on it	2722BB1.S	42560	Amplify Mesh back Stool no arms	Amplify Mesh back Stool w/o arms	ea	354	14
VC1000018685	2722Y.A141.B1	Creative Office Pavilion	Sit on it	2722Y.A14	42560	Amplify Mesh Mid Back w/arms	Amplify Mesh Mid back, enhanced syn	ea	379	14
VC1000018685	5622YB1	Creative Office Pavilion	Sit on it	5622YB1	42560	Focus Mesh Mid Back no arms	Focus Mesh Mid back, enhanced syn	ea	391	14
VC1000018685	3323B.S1	Creative Office Pavilion	Sit on it	3323B.S1	42560	Knack Stool, basic control, no arms	Knack Stool, basic control, no arms	ea	373	14
VC1000018685	672M	Creative Office Pavilion	Sit on it	672M	42560	Non Stop, Size 2, Heavy Duty, Mid Back no arms	Non Stop, size 2, multi function control	ea	720.5	14
VC1000018685	6023YE3	Creative Office Pavilion	Sit on it	6023YE3	42560	Torsa, High Back no arms	Torsa Mesh high back, seat height, de	ea	392.5	14



### **General Guarantee**

Allseating's warranty is to the original purchaser and is non-transferable. Proof of purchase must be provided. Allseating guarantees product against defect for 10 years from the date of the invoice. This guarantee covers materials and workmanship on frames, bases, controls and gas lift cylinders under normal use 8 hours per day 5 days a week. Products that are specified for normal use 24 hours per day 7 days a week are guaranteed under the same terms and conditions for 3 years. Normal wear and tear is not covered and repair or replacement of defective product is at Allseating's discretion, within the terms stated above. Allseating does not warranty normal wear and tear of leather over extended use, such as stretching and sagging of leather upholstery. Please note: labor and service charges are not included in the warranty coverage. It is at the sole discretion of Allseating Corporation. Standard chairs are built to accept individual users of maximum weight 250 lbs. For larger individuals, please specify Heavy Duty package with related upcharge. Allseating is committed to honoring the terms of our warranty policy in a customer friendly manner. Our objective is to resolve warranty issues within 72 hours.



## A warranty is a promise.

**Here's ours: 12 years, 3 shifts, labor included**

---

Our warranty covers everything—including electrical components, casters, pneumatic cylinders, tilts, and all moving mechanisms.

It recognizes the changing nature of work and the need for products that can stand up to continuous use.

And it means that when warranty work is performed in the U.S. and Canada, Herman Miller foots the bill.

At Herman Miller, we work for a better world around you. Our products—and our promise to stand behind their quality 100 percent—are designed to improve your environment whether it's an office, hospital, school, home, an entire building, or the world at large.





All products sold under the Herman Miller brand, including Herman Miller Collection, Herman Miller Healthcare, and Geiger®, are backed by our 12-year, 3-shift warranty, except as limited or described below. Warranty information for Nemschoff Chairs, Inc., can be found by visiting [www.nemschoff.com](http://www.nemschoff.com), selecting “Resources,” and then “Warranty.”

---

### **Herman Miller Products**

#### **5 years**

Advo™ chairs, Ardea® personal light, Connect power and data, dual monitor arm (Y7521.), Flute™ personal light, Herman Miller International Collection™, laptop holder (Y7522.), laptop/projector stand (Y7524.), Leaf® personal light, markerboard, RoomTune® tackboard, single monitor arm (Y7520.), Twist™ LED task light

#### **1 year**

Airia™ desk and media cabinet; Babble® voice privacy system; C2® climate control; Cognita™ storage bench; Enchord™ desk and mobile cabinet; Scooter® stand with wood top; Sense™ desk, desktop cabinet, and media cabinet

### **Herman Miller Collection Products**

#### **5 years**

Capelli stool; Eames® chaise, desk units, elliptical table, Hang-It-All® rack, lounge chair and ottoman, molded plastic chairs, molded plywood coffee table, molded plywood folding screen, molded plywood lounge and dining chairs, sofa compact, storage units, two- and three-seat sofas, walnut stool, wire-base low table, and wire chairs; Goetz™ sofa; Nelson™ basic cabinet series, coconut chair, marshmallow sofa, miniature chests, pedestal stool, platform bench, platform bench cushion, swag leg group, thin edge group, and x-leg tables; Noguchi® table

#### **3 years**

Eames aluminum group outdoor, Eames table outdoor, and Eames wire-base low table outdoor; Nelson pedestal table outdoor

### **Herman Miller Healthcare Products**

#### **5 years**

Compass™ above-bed light

#### **3 years**

Compass system faucets; electric motors for height-adjustable tables and keyless entry lock bar (CT620.)

#### **1 year**

Compass system faucet sensors

### **Herman Miller Textile Alliance Program<sup>SM</sup> Fabrics**

#### **3 years**

### **Herman Miller Design on Textile (DOT™) and Customer's Own Image (COI) Products**

#### **1 year**

### **Herman Miller Options® and Vary Easy®**

Standard product warranty unless otherwise noted on individual product quotes

### **All Other Products, Parts, and Services**

#### **5 years**

Electronic ballasts used in task lighting; mechanical components (drive shaft, crank handle, etc.) on Everywhere™ table legs (DT6 and DT7)

#### **3 years**

All service parts

#### **2 years**

Electrical components (switch, control box, etc.) on Everywhere table legs (DT6 and DT7)

#### **1 year**

Energy Manager (PT130. and PT131.); Qt™ Quiet technology

#### **6 months**

All other products, parts, and any services not listed above, sold or furnished by Herman Miller or its subsidiaries, except for consumable products such as light bulbs, fans, keyless locks, and other electronic products for which no warranty is given

### **Other Manufacturers' Products**

#### **2 years**

Magis- and Mattiazzi-branded products are warranted for two years from the date of purchase by the original purchaser.

#### **None**

Herman Miller will pass through to the original purchaser any warranty supplied by other manufacturers to the extent possible, including, but not limited to, open-line laminates.



### Provisions that apply to all Herman Miller-branded products and services:

Herman Miller, Inc. ("Herman Miller"), 855 East Main Avenue, PO Box 302, Zeeland, Michigan 49464-0302, USA, warrants the products sold by it and its subsidiaries to be free from defects in material and workmanship, regardless of the number of shifts during which the products are used, for the warranty periods specified.

This warranty covers the sale of Herman Miller product in all countries. Not all of the product lines appearing on this list are marketed by Herman Miller in all countries, and appearance on this list does not imply an offer for sale of a product line in a particular place. Product line availability is defined in current price lists applicable to different regions.

During the applicable warranty period, Herman Miller, as its sole obligation, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty which fails under normal use as a result of a defect in material or workmanship; Herman Miller will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This warranty extends only to the original purchasers who acquire new product from Herman Miller, its subsidiaries, or its authorized resellers. Any product, part, or component must have been used according to Herman Miller's published instructions and installed and maintained by a Herman Miller factory-trained technician or an authorized Herman Miller dealer installer. If these requirements are met, warranty coverage will be extended. Any misuse, abuse, or modification to the original product voids the warranty. Herman Miller does not warrant the performance of the product when used in combination with other than original Herman Miller product.

The warranty period starts from the date of purchase.

This document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Herman Miller and its subsidiaries disclaim any other warranty whether express or implied, statutory or otherwise, in relation to the products.

#### Herman Miller does not warrant:

- natural variations in wood grain or figure or the presence of character marks
- changes in surface finishes due to aging or exposure to light
- marks, scars, or wrinkles occurring naturally in leather
- veins, marks, voids, fissures, or cracks found naturally in stone

#### In addition, Herman Miller does not warrant:

- failure resulting from normal wear and tear
- the matching of colors, grains, or textures of natural materials
- the colorfastness or the matching of colors of textiles, including an exact match to cuttings, samples, or to swatch cards
- damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds; damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight
- discoloration of Lyris™, Lyris 2™, and Balance white textiles due to soiling, stains, or dye transfer from clothing including denim

Herman Miller tests Customer's Own Material (COM) and other customer-supplied items for manufacturing quality only and does not provide any warranty with regard to these materials.

Herman Miller does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

Herman Miller's products meet the requirements of national and specific local codes as stated in the price books and other written publications.

### **TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED AND TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.**

### **HERMAN MILLER SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Applies in US only: Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in the two preceding paragraphs may not apply. This warranty gives the purchaser specific legal rights; however, the purchaser may also have other rights that may vary from state to state.

Applies outside US: Except as stated above, Herman Miller will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products but nothing contained herein will or will be considered to exclude or restrict any liability on Herman Miller's part for death or personal injury resulting from negligence.

### Effective January 2012

## HermanMiller

For more information about our products and services or to see a list of dealers, please visit us at [www.hermanmiller.com](http://www.hermanmiller.com) or call (800) 851 1196.

© 2012 Herman Miller, Inc., Zeeland, Michigan

® Ardea, Herman Miller, Ardea, Babble, C2, Eames, Herman Miller Options, Leaf, RoomTune, Scooter, and Vary Easy are among the registered trademarks of Herman Miller, Inc., and its owned subsidiaries.

™ Advo, Airia, Cognita, Compass, DOT, Enchord, Everywhere, Flute, Herman Miller International Collection, Lyris, Lyris 2, Nelson, Sense, and Twist are among the trademarks of Herman Miller, Inc., and its owned subsidiaries.

SM Textile Alliance Program is a service mark of Herman Miller, Inc.

Geiger is a registered trademark of Geiger International.

Goetz is a trademark of Mark W. Goetz.

Hang-It-All is a registered trademark of Lucia Eames Demetrios, d.b.a. Eames Office.

Noguchi is a registered trademark of The Isamu Foundation and Garden Museum.

Qt Quiet technology is among the trademarks of Cambridge Sound Management, Inc.

# Warranty

SitOnIt Seating warrants to the original end user that this product will be free from defects in its material and workmanship as described below. The company will repair or replace, at its option, without charge to the original purchaser only, defective products or parts during normal use (standard 8 hour days, 5 days per week) the following warranty periods:

**Resonance, Glove, Leader, @Work, F/X, F/X Mesh, Focus Executive, Focus, ReAlign, Influence, TR2, Knack, Messenger, Achieve, Freelance, Freelance Heavy Duty, Social, Non-Stop Everyday, Anytime, Relay, Volley, OnCall, and Rowdy**

Lifetime Warranty which is the entire time owned by the original purchaser for all chair components including pneumatic cylinder, control mechanism, base, glides, casters, frames and other structural elements.

#### **Non-Stop Heavy Duty**

SitOnIt Seating warrants the 24 Hour Multi-Shift Upgrade when configured to the appropriate model for a period of 10 years. Fabric and foam cushioning are covered for two years. (See standard product warranty policy for processing information).

#### **Census and Swirl**

5 Year Warranty which is the entire time owned by the original end user for all chair components including pneumatic cylinder, control mechanism, base, and casters.

#### **Fabric, Foam, Knit Back, Mesh, and Thermoplastic**

5 Year Warranty on all collections ( 2 Year Warranty on Freelance Heavy Duty). COM/COL not warranted for wear or long term adhesion. Normal wear and tear is the responsibility of the specifier.

This warranty shall be effective for the applicable time period beginning from date of purchase as shown on your original receipt or other proof of purchase. This warranty is your sole remedy for product defects and excludes defects due to or arising in connection with product abuse or misuse, user modification of, or attachments to the product, including application of your own upholstery materials and products or parts not used, maintained or installed in accordance with the company's installation, maintenance and/or applicable guidelines.

If this product fails during normal use (standard 8 hour work day, 5 days per week) within the applicable warranty period, please send description of the relevant part, together with proof of purchase of the product to:

**SitOnIt Seating**  
6280 Artesia Blvd.  
Buena Park, CA 90620  
Attention: Quality Department

We will repair or, at our option, replace the defective part, free of charge to the purchaser, provided only that the purchaser returns said part to SitOnIt Seating, freight or other shipping charges prepaid. Labor and service not covered under warranty.

There are no other warranties, expressed or implied, other than those specifically described, including without limitation any implied warranty or merchantability or of fitness for a particular purpose. We will not be responsible for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Since textiles vary in weave, thickness and memory, some creasing and/or gathering may occur during the upholstery application process. Due to natural variations over which we have no control, all furniture is sold subject to minor irregularities of color, surface, grain, and texture. Textiles are sold subject to minor variations of color. Leather upholstery materials are of the finest quality. Because leather is a natural product, variations of texture are common and should be expected. Leather will contain natural markings such as neck wrinkles, scratches, backbone marks and stretch marks. These distinctions give leather its unique characteristics and are considered to be a part of the natural beauty of leather.

Our company will advise you of the procedure to follow when making warranty claims. Call SitOnIt Seating at 888 274-8664 to explain defect. Give your name, address, and telephone number. Please be prepared with the model number, date of purchase, date of manufacture, cell number, and part number found under the seat of the chair.

#### **ANSI/BIFMA**

SitOnIt Seating is a member of the Business and Institutional Furniture Manufacturer's Association (BIFMA). Tests developed by the Business and Institutional Furniture Manufacturer's Association (BIFMA) and approved by the American National Standards Institute (ANSI) determine the strength and durability of seating in its everyday use. Although this testing does not serve as a warranty or guarantee, SitOnIt Seating products within this price list generally meet or exceed applicable BIFMA and ANSI standards.