MA 18P 201112000000000000053 MODIFICATION

State of Maine



Master Agreement

Effective Date: 12/01/20 Expiration Date: 11/30/23

Master Agreement Description: Rental of Multi-Functional Devices

Buyer Information

Justin Franzose 207-624-7337 ext. justin.franzose@maine.gov

Issuer Information

Justin Franzose 207-624-7337 ext. justin.franzose@maine.gov

Requestor Information

Justin Franzose 207-624-7337 ext. justin.franzose@maine.gov

Agreement Reporting Categories

Reason For Modification: Added ordering instructions for State of Maine agencies:

Please note you must reference the Canon quotation number on your delivery order. Enter the quotation number in the description of your order. Attach the Canon quotation to your delivery

order before submitting your order.

If your delivery order is less than \$5,000, you must email your order to the vendor. If your delivery order is more than \$5,000, Division of Procurement Services will email your order to the vendor.

Authorized Departments

ALL

Vendor Information

Vendor Line #: 1

Vendor ID Vendor Name

VC0000204468 CANON SOLUTIONS AMERICA INC

Alias/DBA

Vendor Address Information

15004 COLLECTIONS CENTER DRIVE

CHICAGO, IL 60693-0150 US

Vendor Contact Information

CHRIS WHITAKER 207-332-7735 **ext.**

chrwhitaker@csa.canon.com

Commodity Information

Vendor Line #: 1

Vendor Name: CANON SOLUTIONS AMERICA INC

Commodity Line #: 1

Commodity Code: 60072

Commodity Description: Rental of Multi-Functional Devices

Commodity Specifications:

Commodity Extended Description: Ordering instructions for State of Maine agencies:

Please note you must reference the Canon quotation number on your delivery order. Enter the quotation number in the description of your order. Attach the Canon quotation

to your delivery order before submitting your order.

If your delivery order is less than \$5,000, you must email your order to the vendor. If your delivery order is more than \$5,000, Division of Procurement Services will email your

order to the vendor.

AS PER THE SPECIFICATIONS ATTACHED AND MADE PART OF THIS MA.

 Quantity
 UOM
 Unit Price

 0.00000
 0.000000

Delivery Days Free On Board

0

Contract Amount Service Start Date Service End Date

0.00 12/01/20 11/30/23

Catalog Name Discount

0.0000 %

Discount Start Date Discount End Date

Please see authorized signatures displayed on the next page

Each signatory below represents that the person has the requisite authority to enter into this Contract. The parties sign and cause this Contract to be executed.

State of Maine - Department of Administrative and Financial Services

DocuSigned by:

Jaime Schott

4/22/2021

Signature

Date

Jaime C. Schorr, Chief Procurement Officer

Vendor

Docusigned by:

Dawn Rouse

04/27/2021 | 1:58 PM PDT

Signature

Date

Dawn Rouse Senior Director, Strategic Pricing

Print Representative Name and Title



RIDERS

	The following riders are hereby incorporated into this Contract and made part of it by reference: (check all that apply)
\boxtimes	Rider A – Scope of Work and/or Specifications
	Rider B – Terms and Conditions
	Rider C - Exceptions
	Bid Cover Page and Debarment Form
	Debarment, Performance, and Non-Collusion Certification
	Price sheet (attach excel spreadsheet to post on website)
	Other – Included at Department's Discretion

RIDER A Scope of Work and/or Specifications

State of Maine agencies may submit delivery orders on an as-needed basis to rent any of the copier models in this master agreement. This master agreement is not for any specific quantity of copiers. Rather, this master agreement will be to allow agencies to submit delivery orders to rent selected copier models on an as-needed basis in amounts yet to be determined by the agencies. This master agreement is for a term of three years.

Any delivery orders for leases that are made prior to the expiration date of the master agreement shall survive the expiration date of the master agreement. All delivery orders will remain subject to all master agreement prices, terms, and conditions, until all 36- or 60-month leases have lapsed, no matter when the delivery order is made.

Agencies will submit tickets to Maine IT helpdesk for any live network jacks or power jacks in advance of copiers delivery.

State of Maine agencies may submit delivery orders on an as-needed basis to rent the following copier models at the following prices, for terms of either 36 or 60 months:

Copier Model #1:

25 PPM MODEL NAME:	IR ADV DX 4725		
	Total Cost of a 36 Month 60 Month Rental Rental		
Rental Cost	\$2,844.00	\$3,150.00	
Maintenance/Per Click	0.0056	0.0056	

- 36-Month or 60-Month Rental
- 25 Page Per Minute Multifunctional Device
- Black & White Copy
 - Must have data overwrite software
 - Cabinet
 - o Multi-Tray Staple Finisher
 - o Facsimile
 - o 10.1" Smart Operation Panel
 - o 2 x 550-Sheet Paper Tray
 - 100-Sheet Bypass Tray
 - o 320 GB Hard Disk Drive
 - o 2 GB RAM
 - o PostScript3 Emulation
 - o Data Overwrite Security System (not ISO 15408 Certified)
 - HDD Encryption
 - o Print, Copy, Fax, and Color/B&W Scanning Capabilities
 - o Intel® Processor
 - Copy Data Security

Copier Model #2:

40 PPM MODEL NAME: IR ADV DX 4745		
	Total Cost of a 36 Month Rental	Total Cost of a 60 Month Rental
Rental Cost	\$3,348.00	\$3,720.00
Maintenance/Per Click	0.0056	0.0056

- 36-Month or 60-Month Rental
- 40 Page Per Minute Multifunctional Device
- Black & White Copy
 - Must have data overwrite software
 - o Cabinet
 - o Multi-Tray Staple Finisher
 - o Facsimile
 - o 10.1" Smart Operation Panel
 - o 220-Sheet Single Pass Document Feeder
 - o 2 x 550-Sheet Paper Tray
 - o 100-Sheet Bypass Tray
 - o 320 GB Hard Disk Drive
 - o 2 GB RAM
 - o PostScript3 Emulation
 - o Data Overwrite Security System (not ISO 15408 Certified)
 - o HDD Encryption
 - o Print, Copy, Fax, and Color/B&W Scanning Capabilities
 - o Intel® Processor
 - o Copy Data Security

Copier Model #3:

35 PPM MODEL NAME:	IR ADV DX C5735	
	Total Cost of a 36 Month Rental	Total Cost of a 60 Month Rental
Rental Cost	\$3,852.00	\$4,500.00
Maintenance/Per Click	b/w 0.0035 clr 0.035	b/w 0.0035 clr 0.035

- 36-Month or 60-Month Rental
- 35 Page Per Minute Multifunctional Device
- Color Copy
 - Must have data overwrite software
 - o Cabinet
 - o Multi-Tray Staple Finisher
 - o Facsimile
 - o 10.1" Keyless Smart Operation Panel
 - o 220-Sheet Single Pass Document Feeder

- Automatic Duplex
- PostScript3 Emulation
- o 2 x 550-Sheet Paper Tray
- o 100-Sheet Bypass Tray
- o Drums
- o Developer
- Color Scanning and Printing
- o USB Host Interface
- Gigabit Ethernet
- o DOSS (ISO 15408 certified)
- o PDF Direct Print Emulation
- o HDD Encryption
- o Scan to/Print From USB/SD Card
- o 2 GB RAM

Part I. Scope of Work

- 1. All devices must be <u>new current model</u> and in excellent working condition (<u>No discontinued</u>, <u>reconditioned</u>, <u>or re-manufactured models</u>).
- 2. All devices must utilize standard office electrical outlet (120V) without a dedicated power line.
- 3. Vendor will be required to make necessary provisions to ensure copier is ADA compliant. No State standard has been developed for the hardware.
- 4. Vendor will be responsible to either make equipment reasonably ADA accessible or furnish a replacement unit which is reasonably ADA accessible within 14 calendar days of notification.
- 5. Vendor will be responsible for furnishing Material Safety Data Sheets (MSDS) upon installation of machine on all supplied items or items needed to operate machine. Vendor will be responsible to incorporate into regular equipment training, safety training on all the items needed to operate equipment to both key operators and casual users.
- 6. Energy efficient devices are to be included in the product line offered. The State is committed to saving energy and the Vendor shall be responsible for emphasizing the energy efficient devices. Specifically:
 - a. The equipment meets Energy Star lower energy consumption standards.
 - b. The screen and monitor do not emit electrostatic and electromagnetic radiation.
 - c. The vendor does not provide equipment or components that may contain unfriendly components (chlorinated solvents, Freon, cadmium in parts of the CRT or electronic components, mercury batteries, etc.) which causes an unfriendly environment and more costly to dispose of.
 - d. Vendor must ship the product with the Energy Star low-power feature activated or enabled.
 - e. If the product is shipped without the Energy Star seal, it must include the manufacturer's certification specifying the machine is Energy Star compliant.

- 7. Departments may request a technical assessment of current vs desired device from a Vendor. All technical assessments shall be completed at no fee.
- 8. Maintenance will have 4 hours or less response time for a service call (a phone call will not be considered a response). There will be a 1-800 number to call for service. Servicing technicians must be certified on that equipment.
- 9. All Devices must have a sticker with the 1-800 number to call for service technicians.
- Part of maintenance and service is assisting agencies with stapler issues and replacing toner, if needed.
- 11. Unit must be sheet-fed plain paper copiers capable of performing to the State's satisfaction by using <u>recycled paper</u> purchased for general use by the Division of Purchases.
- 12. The vendor must submit a consolidated and itemized invoice (base & meter charge) to include period covered and total charges each month, format must include the following for the Itemized.

13. Invoice:

- a. State assigned machine number (ascending order)
- b. Machine serial number
- c. Model number
- d. Location
- e. Beginning reading (actual)
- f. Ending reading (actual)
- g. Copies made
- h. Copies charges
- i. Monthly charge for each machine base
- j. Summary Totals that agree with consolidated Invoice
- k. Invoice period
- 14. Copier remains the property of the Vendor. Vendor will be responsible for <u>ALL</u> taxes, fees and filing costs related to the use of the rented equipment.
- 15. The State will <u>ONLY ACCEPT</u> Monthly invoices with Base Rental and Monthly Readings from vendor not the Parent Company or Leasing Company.
- 16. Invoices must be in an excel format and supplied to the State as requested <u>by</u> the 5th of each month.
- 17. Vendor will be responsible for the total setup of equipment and accessories to make sure it is up and running to the States and customer's satisfaction to include working with States IT personnel to configure copiers to point to States e-mail server, etc.
- 18. The pricing includes warranty, delivery, installation, removal, training (as needed), stands, all parts, labor, service (to include network service calls), staples, toner, and any shipping/handling charges (everything to operate the equipment excluding paper). **Price to remain firm for the entire term of the rental.**
- 19. The Vendor will be responsible for moving the device, if an agency makes a request at no cost to the requesting agency.

- 20. The invoice rental will be broken down with a base rental charge and per copy charge (for color copies and black & white copies No copies included) Invoice must be in an excel format.
- 21. The State will not be responsible for replacement parts or repairs from lighting strikes, power surges, etc. that could damage equipment. It will be the responsibility of the vendor to supply the proper surge protecting/power filtering device for unit that will meet their current manufacturer's specifications for protection.
- 22. The multifunctional digital copier must be capable of supporting the following current State connectors & software:
 - a. Capable to support TCP/IP network communication protocol.
 - b. Capable to support Ethernet connection.
 - c. Capable to supports a variety of printer languages:
 - Post Script
 - ii. HP
 - iii. PCL
- 23. ALL DATA OVERWRITE MECHANISMS MUST BE ENABLED UPON INSTALLATION.
- 24. The multifunctional unit's hard drive for components, i.e. copier, printers, faxes, scanners, etc. must have the following security features:
- The device can be configured to clear the local hard disk between jobs if scan to hard disk functionality is used
- All stored files are erased on demand from the hard drive after the job is complete via a configuration setting
- The drive must be encrypted using a method compliant with FIPS 140-2
- Web-based administration requires unique user identification and authentication. Single sign on using AD should be used so features like locking after 15 minutes of inactivity occurs.
- The device has a mechanism to lock and prevent access to the hard disk
- The device has a job retention function with a timeframe defined by the agency (preferably 24 hours or less). If a job is not printed within the timeframe, the data is erased from the hard drive.
- The user is required to input a credential at the time of creating a fax or scan or retrieving a print job. The MFD will require the authentication credential at the control panel before it will perform the activity. No other individuals other than the Administrator can access the job.
- For high volume printers the hard disk on the print spooler must be similarly secured.
- Auditing must be fully enabled and must include user, key operator, admin codes and passwords (not in clear text), enabled features and services and date and time stamps.
- The State expects that ALL the customer's data will always be protected.
- 25. The rental will be broken down with a base rental charge for all features, and per copy charge (for color copies and black & white copies NO copies included).
- 26. The State will pay this cost per copy from 1st copy-no copies to be included. Base monthly rental charge must cover all base equipment costs and any other operational, maintenance or supply costs not covered in the cost per copy allowance by bracket.

RIDER B TERMS AND CONDITIONS

- **1. DEFINITIONS**: The following definitions are applicable to these standard terms and conditions:
 - a. The term "Buyer" or "State" shall refer to the Government of the State of Maine or a person representing the Government of the State of Maine.
 - b. The term "Department" or "DAFS" shall refer to the State of Maine Department of Administrative and Financial Services.
 - c. The term "Bureau" or "BGS" shall refer to the State of Maine Bureau of General Services.
 - d. The term "Division" shall refer to the State of Maine Division of Purchases.
 - e. The term "Contractor", "Vendor", or "Provider" shall refer to the organization that is providing goods and/or services through the contract to which these standard terms and conditions have been attached and incorporated.
 - f. The term "Contract" or "Agreement" shall refer to the contract document to which these standard terms and conditions apply, taking the format of a Buyer Purchase Order (BPO) or Master Agreement (MA) or other contractual document that is mutually agreed upon between the State and the Contractor.
- **2. WARRANTY**: The Contractor warrants the following:
 - a. That all goods and services to be supplied by it under this Contract are fit and sufficient for the purpose intended, and
 - b. That all goods and services covered by this Contract will conform to the specifications, drawing samples, symbols or other description specified by the Division, and
 - c. That such articles are merchantable, good quality, and free from defects whether patent or latent in material and workmanship, and
 - d. That all workmanship, materials, and articles to be provided are of the best grade and quality, and
 - e. That it has good and clear title to all articles to be supplied by it and the same are free and clear from all liens, encumbrances and security interest.

Neither the final certificate of payment nor any provision herein, nor partial nor entire use of the articles provided shall constitute an acceptance of work not done in accordance with this agreement or relieve the Contractor liability in respect of any warranties or responsibility for faulty material or workmanship. The Contractor shall remedy any defects in the work and pay any damage to other work resulting therefrom, which shall appear within one year from the date of final acceptance of the work provided hereunder. The Division of Purchases shall give written notice of observed defects with reasonable promptness.

3. TAXES: Contractor agrees that, unless otherwise indicated in the order, the prices herein do not include federal, state, or local sales or use tax from which an exemption is available for purposes of this order. Contractor agrees to accept and use tax exemption certificates when supplied by the Division as applicable. In case it shall ever be determined that any tax included in the prices herein was not required to be paid by Contractor, Contractor agrees to notify the Division and to make prompt application for the refund thereof, to take all proper steps to procure the same and when received to pay the same to the Division.

- **4. PACKING AND SHIPMENT**: Deliveries shall be made as specified without charge for boxing, carting, or storage, unless otherwise specified. Articles shall be suitably packed to secure lowest transportation cost and to conform to the requirements of common carriers and any applicable specifications. Order numbers and symbols must be plainly marked on all invoices, packages, bills of lading, and shipping orders. Bill of lading should accompany each invoice. Count or weight shall be final and conclusive on shipments not accompanied by packing lists.
- 5. **DELIVERY**: Delivery should be strictly in accordance with delivery schedule. If Contractor's deliveries fail to meet such schedule, the Division, without limiting its other remedies, may direct expedited routing and the difference between the expedited routing and the order routing costs shall be paid by the Contractor. Articles fabricated beyond the Division's releases are at Contractor's risk. Contractor shall not make material commitments or production arrangements in excess of the amount or in advance of the time necessary to meet delivery schedule, and, unless otherwise specified herein, no deliveries shall be made in advance of the Division's delivery schedule. Neither party shall be liable for excess costs of deliveries or defaults due to the causes beyond its control and without its fault or negligence, provided, however, that when the Contractor has reason to believe that the deliveries will not be made as scheduled, written notice setting forth the cause of the anticipated delay will be given immediately to the Division. If the Contractor's delay or default is caused by the delay or default of a subcontractor, such delay or default shall be excusable only if it arose out of causes beyond the control of both Contractor and subcontractor and without fault of negligence or either of them and the articles or services to be furnished were not obtainable from other sources in sufficient time to permit Contractor to meet the required delivery schedule.
- **6. FORCE MAJEURE**: The State may, at its discretion, excuse the performance of an obligation by a party under this Agreement in the event that performance of that obligation by that party is prevented by an act of God, act of war, riot, fire, explosion, flood or other catastrophe, sabotage, severe shortage of fuel, power or raw materials, change in law, court order, national defense requirement, or strike or labor dispute, provided that any such event and the delay caused thereby is beyond the control of, and could not reasonably be avoided by, that party. The State may, at its discretion, extend the time period for performance of the obligation excused under this section by the period of the excused delay together with a reasonable period to reinstate compliance with the terms of this Agreement.
- 7. INSPECTION: All articles and work will be subject to final inspection and approval after delivery, notwithstanding prior payment, it being expressly agreed that payment will not constitute final acceptance. The Division of Purchases, at its option, may either reject any article or work not in conformity with the requirements and terms of this order, or re-work the same at Contractor's expense. The Division may reject the entire shipment where it consists of a quantity of similar articles and sample inspection discloses that ten (10%) percent of the articles inspected are defective, unless Contractor agrees to reimburse the Division for the cost of a complete inspection of the articles included in such shipment. Rejected material may be returned at Contractor's risk and expense at the full invoice price plus applicable incoming transportation charges, if any. No replacement of defective articles of work shall be made unless specified by the Division.

- **8. INVOICE**: The original and duplicate invoices covering each and every shipment made against this order showing Contract number, Vendor number, and other essential particulars, must be forwarded promptly to the ordering agency concerned by the Vendor to whom the order is issued. Delays in receiving invoice and also errors and omissions on statements will be considered just cause for withholding settlement without losing discount privileges. All accounts are to be carried in the name of the agency or institution receiving the goods, and not in the name of the Division of Purchases.
- **9. ALTERATIONS**: The Division reserves the right to increase or decrease all or any portion of the work and the articles required by the bidding documents or this agreement, or to eliminate all or any portion of such work or articles or to change delivery date hereon without invalidating this Agreement. All such alterations shall be in writing. If any such alterations are made, the contract amount or amounts shall be adjusted accordingly. In no event shall Contractor fail or refuse to continue the performance of the work in providing of articles under this Agreement because of the inability of the parties to agree on an adjustment or adjustments.
- **10. TERMINATION**: The Division may terminate the whole or any part of this Agreement in any one of the following circumstances:
 - a. The Contractor fails to make delivery of articles, or to perform services within the time or times specified herein, or
 - b. If Contractor fails to deliver specified materials or services, or
 - c. If Contractor fails to perform any of the provisions of this Agreement, or
 - d. If Contractor so fails to make progress as to endanger the performance of this Agreement in accordance with its terms, or
 - e. If Contractor is adjudged bankrupt, or if it makes a general assignment for the benefit of its creditors or if a receiver is appointed because of its insolvency, or
 - f. Whenever for any reason the State shall determine that such termination is in the best interest of the State to do so.

In the event that the Division terminates this Agreement in whole or in part, pursuant to this paragraph with the exception of 8(f), the Division may procure (articles and services similar to those so terminated) upon such terms and in such manner as the Division deems appropriate, and Contractor shall be liable to the Division for any excess cost of such similar articles or services.

- 11. NON-APPROPRIATION: Notwithstanding any other provision of this Agreement, if the State does not receive sufficient funds to fund this Agreement and other obligations of the State, if funds are de-appropriated, or if the State does not receive legal authority to expend funds from the Maine State Legislature or Maine courts, then the State is not obligated to make payment under this Agreement.
- 12. COMPLIANCE WITH APPLICABLE LAWS: Contractor agrees that, in the performance hereof, it will comply with applicable laws, including, but not limited to statutes, rules, regulations or orders of the United States Government or of any state or political subdivision(s) thereof, and the same shall be deemed incorporated herein by reference. Awarding agency requirements and regulations pertaining to copyrights and rights in data. Access by the grantee, the subgrantee, the Federal grantor agency, the Comptroller General of the United

States, or any of their duly authorized representatives to any books, documents, papers and records of the Contractor which are directly pertinent to that specific contract for the purpose of making audit, examination, excerpts, and transcriptions. Retention of all required records for three years after grantees or subgrantees make final payments and all other pending matters are closed. Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h), section 508 of the Clean Water Act, (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$100,000). Mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).

- **13. INTERPRETATION**: This Agreement shall be governed by the laws of the State of Maine as to interpretation and performance.
- **14. DISPUTES**: The Division will decide any and all questions which may arise as to the quality and acceptability of articles provided and installation of such articles, and as to the manner of performance and rate of progress under this Contract. The Division will decide all questions, which may arise as to the interpretation of the terms of this Agreement and the fulfillment of this Agreement on the part of the Contractor.
- **15. ASSIGNMENT**: None of the sums due or to become due nor any of the work to be performed under this order shall be assigned nor shall Contractor subcontract for completed or substantially completed articles called for by this order without the Division's prior written consent. No subcontract or transfer of agreement shall in any case release the Contractor of its obligations and liabilities under this Agreement.
- 16. STATE HELD HARMLESS: The Contractor agrees to indemnify, defend, and save harmless the State, its officers, agents, and employees from any and all claims and losses accruing or resulting to any and all contractors, subcontractors, material men, laborers and other persons, firm or corporation furnishing or supplying work, services, articles, or supplies in connection with the performance of this Agreement, and from any and all claims and losses accruing or resulting to any person, firm or corporation who may be injured or damaged by the Contractor in the performance of this Agreement.
- 17. SOLICITATION: The Contractor warrants that it has not employed or written any company or person, other than a bona fide employee working solely for the Contractor to solicit or secure this Agreement, and it has not paid, or agreed to pay any company, or person, other than a bona fide employee working solely for the Contractor any fee, commission, percentage, brokerage fee, gifts, or any other consideration, contingent upon, or resulting from the award for making this Agreement. For breach or violation or this warranty, the Division shall have the absolute right to annul this agreement or, in its discretion, to deduct from the Agreement price or consideration, or otherwise recover the full amount of such fee, commission, percentage, brokerage fee, gifts, or contingent fee.

- **18. WAIVER**: The failure of the Division to insist, in any one or more instances, upon the performance of any of the terms, covenants, or conditions of this order or to exercise any right hereunder, shall not be construed as a waiver or relinquishment of the future performance of any such term, covenant, or condition or the future exercise of such right, but the obligation of Contractor with respect to such future performance shall continue in full force and effect.
- **19. MATERIAL SAFETY**: All manufacturers, importers, suppliers, or distributors of hazardous chemicals doing business in this State must provide a copy of the current Material Safety Data Sheet (MSDS) for any hazardous chemical to their direct purchasers of that chemical.
- **20. COMPETITION**: By accepting this Contract, Contractor agrees that no collusion or other restraint of free competitive bidding, either directly or indirectly, has occurred in connection with this award by the Division of Purchases.
- **21. INTEGRATION**: All terms of this Contract are to be interpreted in such a way as to be consistent at all times with this Standard Terms and Conditions document, and this document shall take precedence over any other terms, conditions, or provisions incorporated into the Contract.

RIDER C

EXCEPTIONS

NA

Appendix A

STATE OF MAINE DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES DIVISION OF PROCUREMENT SERVICES

BID COVER PAGE and DEBARMENT FORM

Bidder's Organization Name: Canon Solutions America, Inc.			
Chief Executive - Name/Title: Peter Kowalczuk, President			
Tel: (800) 815-4000 Fax: N/A E-mail:			
Headquarters Street Address: strategicpricing_bidpricing@csa.canon.cor			
One Canon Park			
Headquarters City/State/Zip: Melville, NY 11747			
(provide information requested below if different from above)			
Lead Point of Contact for Bid - Name/Title: Chris Whitaker, Senior Account Executive			
Tel: (207) 332-7735 Fax: N/A E-mail:chrwhitaker@csa.canon.com			
Street Address:			
75 John Robers Road, Unit 12B			
City/State/Zip: South Portland, ME 04106			

*As modified by our proposal.

By signing below Bidder affirms:

- Their bid complies with all requirements of this RFQ;*
- This bid and the pricing structure contained herein will remain firm for a period of 180 days from the date and time of the bid opening;
- That no personnel currently employed by the Department or any other State agency participated, either directly or indirectly, in any activities relating to the preparation of the Bidder's proposal;
- That no attempt has been made or will be made by the Bidder to induce any other person or firm to submit or not to submit a proposal; and
- The undersigned is authorized to enter into contractual obligations on behalf of the above-named organization.

Name: Dawn Rouse	Title:	Senior Director, Strategic Pricing and Sales Operations
Authorized Signature: Pawn Rouse	Date:	October 12, 2020



Debarment, Performance, and Non-Collusion Certification

By signing this document, I certify to the best of my knowledge and belief that the aforementioned organization, its principals, and any subcontractors named in this proposal:

- a. Are not presently debarred, suspended, proposed for debarment, and declared ineligible or voluntarily excluded from bidding or working on contracts issued by any governmental agency.
- b. Have not within three years of submitting the proposal for this contract been convicted of or had a civil judgment rendered against them for:
 - i. fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a federal, state or local government transaction or contract.
 - ii. violating Federal or State antitrust statutes or committing embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
 - iii. are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or Local) with commission of any of the offenses enumerated in paragraph (b) of this certification; and
 - iv. have not within a three (3) year period preceding this proposal had one or more federal, state or local government transactions terminated for cause or default.
- c. Have not entered into a prior understanding, agreement, or connection with any corporation, firm, or person submitting a response for the same materials, supplies, equipment, or services and this proposal is in all respects fair and without collusion or fraud. The above-mentioned entities understand and agree that collusive bidding is a violation of state and federal law and can result in fines, prison sentences, and civil damage awards.
- Failure to provide this certification may result in the disqualification of the Bidder's proposal, at the discretion of the Department.

To the best of my knowledge all information provided in the enclosed proposal, both programmatic and financial, is complete and accurate at the time of submission.

Name: Dawn Rouse	Title:	Senior Director Strategic Pricing and Sales Operations
Authorized Signature: Lawn Rouse	Date:	October 12, 2020





Certificate Of Completion

Envelope Id: 978C79F6F5304379ADF8B985A7B2C046

Status: Completed

Subject: Please DocuSign: State of Maine Master Agreement - RFQ #18B20092900000000000075 (02.05.21).pdf

Source Envelope:

Document Pages: 17 Signatures: 1 **Envelope Originator:** Certificate Pages: 5 Initials: 0 **ESS Document Review**

AutoNav: Enabled 1 Canon Park

Melville, NY 11747-3036 Envelopeld Stamping: Enabled

Time Zone: (UTC-05:00) Eastern Time (US & Canada) essdocumentreview@csa.canon.com

Signature Adoption: Pre-selected Style

Using IP Address: 146.184.0.84

IP Address: 146.184.0.84

Record Tracking

Status: Original Holder: ESS Document Review Location: DocuSign

2/5/2021 1:47:28 PM essdocumentreview@csa.canon.com

Signer Events

Peter Kowalczuk Peter Kowalczuk pkowalczuk@csa.canon.com

5AABE3CE633E4B5.. President

Canon Solutions America. Inc.

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Accepted: 2/5/2021 2:22:31 PM

ID: d42b2d21-411b-466e-b0c2-90cb6730be16

Signature	Timestamp
DCi	<u> </u>

Sent: 2/5/2021 1:56:34 PM Viewed: 2/5/2021 2:22:31 PM Signed: 2/5/2021 2:22:35 PM

Timestamp

Sent: 2/5/2021 1:56:34 PM

Sent: 2/5/2021 1:56:34 PM

Resent: 2/5/2021 2:22:37 PM

In Person Signer Events Signer	ignature	Timestamp
Editor Delivery Events St	tatus	Timestamp
Agent Delivery Events St	tatus	Timestamp

Certified Delivery Events Status Timestamp

Status

Carbon Copy Events Status Timestamp

COPIED

COPIED

ESS Document Review

essdocumentreview@csa.canon.com

Intermediary Delivery Events

CSA

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

pmarino@csa.canon.com

Assistant, Executive

pamela marino

CSA

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Witness Events Signature Timestamp

Notary Events	Signature	Timestamp	
Envelope Summary Events	Status	Timestamps	
Envelope Sent	Hashed/Encrypted	2/5/2021 1:56:34 PM	
Certified Delivered	Security Checked	2/5/2021 2:22:31 PM	
Signing Complete	Security Checked	2/5/2021 2:22:35 PM	
Completed	Security Checked	2/5/2021 2:22:35 PM	
Payment Events Status Timestamps			
Electronic Record and Signature Disclosure			

Parties agreed to: Peter Kowalczuk

CONSUMER DISCLOSURE

From time to time, Canon Solutions America, Inc. (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign, Inc. (DocuSign) electronic signing system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to these terms and conditions, please confirm your agreement by clicking the 'I agree' button at the bottom of this document.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after signing session and, if you elect to create a DocuSign signer account, you may access them for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of a DocuSign envelope instead of signing it. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures

electronically from us.

How to contact Canon Solutions America, Inc.:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: msinanian@csa.canon.com

To advise Canon Solutions America, Inc. of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at msinanian@csa.canon.com and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..

In addition, you must notify DocuSign, Inc. to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in the DocuSign system.

To request paper copies from Canon Solutions America, Inc.

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to msinanian@csa.canon.com and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Canon Solutions America, Inc.

To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your DocuSign session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may; ii. send us an e-mail to msinanian@csa.canon.com and in the body of such request you must state your e-mail, full name, US Postal Address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows® 2000, Windows® XP, Windows
	Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0
	or above (Windows only); Mozilla Firefox 2.0
	or above (Windows and Mac); Safari [™] 3.0 or
	above (Mac only)
PDF Reader:	Acrobat® or similar software may be required
	to view and print PDF files
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies

^{**} These minimum requirements are subject to change. If these requirements change, you will be asked to re-accept the disclosure. Pre-release (e.g. beta) versions of operating systems and browsers are not supported.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.

By checking the 'I agree' box, I confirm that:

- I can access and read this Electronic CONSENT TO ELECTRONIC RECEIPT OF ELECTRONIC CONSUMER DISCLOSURES document; and
- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and
- Until or unless I notify Canon Solutions America, Inc. as described above, I consent to
 receive from exclusively through electronic means all notices, disclosures, authorizations,
 acknowledgements, and other documents that are required to be provided or made
 available to me by Canon Solutions America, Inc. during the course of my relationship
 with you.