

MA 18P 1706190000000000150
MODIFICATION

State of Maine



Master Agreement

Effective Date: 07/01/17

Expiration Date: 06/30/21

Master Agreement Description: Master Agreement for Maine State Ferry Service Ticket Stock

Buyer Information

Debbie Jacques	207-624-7890	ext.	DEBBIE.JACQUES@MAINE.GOV
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Issuer Information

Joanne O'Shea	207-441-2237	ext.	Joanne.oshea@maine.gov
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Requestor Information

Joanne O'Shea	207-441-2237	ext.	Joanne.oshea@maine.gov
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Agreement Reporting Categories

1. Certified Fiber

Reason For Modification: 3rd Extension ending 6/30/2021

Authorized Departments

17A TRANSPORTATION

Vendor Information

Vendor Line #: 1

Vendor ID

VC0000221616

Vendor Name

CANADA TICKET INC

Alias/DBA

Vendor Address Information

9085 196A STREET

LANGLEY, BC VIM 3B5
CA

Vendor Contact Information

STEVE WENGROWICH
604-888-1200 ext.
steve@canadaticket.com

Commodity Information

Vendor Line #: 1

Vendor Name: CANADA TICKET INC

Commodity Line #: 1

Commodity Code: 96600

Commodity Description: Master Agreement for Maine State Ferry Service Ticket Stock

Commodity Specifications:

Commodity Extended Description: To establish a Master Agreement for Maine State Ferry Service Ticket Stock. All specifications, terms and conditions are attached and made a part of this Master Agreement.
Contract Term: 7/1/2017 to 6/30/2018.
First Renewal: 7/1/2018 to 6/30/2019.
Second Renewal: 7/1/2019 to 6/30/2020.
Third Renewal: 7/1/2020 to 6/30/2021.

Quantity	UOM	Unit Price
0.00000		0.000000
Delivery Days	Free On Board	
20	FOB Dest, Freight Prepaid	
Contract Amount	Service Start Date	Service End Date
0.00		
Catalog Name	Discount	
Tickets2017	0.0000 %	
	Discount Start Date	Discount End Date
	07/01/17	06/30/21

Please see authorized signatures displayed on the next page

Each signatory below represents that the person has the requisite authority to enter into this Contract.
The parties sign and cause this Contract to be executed.


State of Maine - Department of Administrative and Financial Services

DocuSigned by:
 6/8/2020
6D6437754DD0459...

Signature Date

Jaime C. Schorr, Chief Procurement Officer

Vendor Canada Ticket Inc.

DocuSigned by:
 6/8/2020
CB92389526144A6...

Signature Date

Steve Wengrowich Vice President, Sales & Marketing

Print Representative Name and Title

RIDERS

<input checked="" type="checkbox"/>	The following riders are hereby incorporated into this Contract and made part of it by reference: (check all that apply)
<input checked="" type="checkbox"/>	Rider A – Scope of Work and/or Specifications
<input checked="" type="checkbox"/>	Rider B – Terms and Conditions
<input type="checkbox"/>	Rider C - Exceptions
<input checked="" type="checkbox"/>	Bid Cover Page
<input checked="" type="checkbox"/>	Debarment, Performance, and Non-Collusion Certification
<input checked="" type="checkbox"/>	Price sheet
<input checked="" type="checkbox"/>	Certifications and Environmental Green Statement

RIDER A
Scope of Work and/or Specifications

Maine State Ferry Service Ticket Stock
MA #18P 1706190000000000150

DETAILED SPECIFICATIONS

INITIAL CONTRACT PERIOD: July 1, 2017 to June 30, 2018

Contract Renewal: Following the initial term of the contract, the Division may opt to renew the contract for three renewal periods of one year each, subject to continued availability of funding and satisfactory delivery/performance.

NOTE: This is the 3rd Renewal Period 7/1/2020 to 6/30/2021.

The term of the contract is defined as follows:

Period	Start Date	End Date
Initial Period of Performance	7/1/2017	6/30/2018
Renewal Period #1	7/1/2018	6/30/2019
Renewal Period #2	7/1/2019	6/30/2020
Renewal Period #3	7/1/2020	6/30/2021

Size: 1.975 x 4"

Material: 7.5PT R- 400 DPI Thermal tag

Front prints: 1 PMS (PMS 682)

Back prints: Black Text + Black timing mark

Proofs Required.

Numbering: No

Packaging: fan folded in stacks of 2,500 with 12,500 per box/case.

- Ticket material must be compatible with MSFS **BOCA Printers**
- Tickets will be tested to for ensure compatibility and function. **A minimum of 50 tickets will be required for testing.**

Colors:

- **PMS 682** with **white** lettering on the front and **black** lettering on the **white** back

Estimated Quantity per year 450,000.

NOTE: Maine State Ferry Service will be requiring a sample run of this color to be evaluated and test run for compatibility with our printers prior to printing the job at the expense of the awarded vendor.

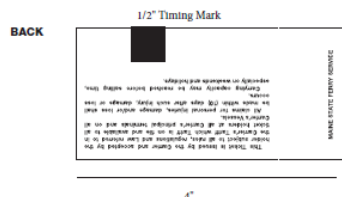
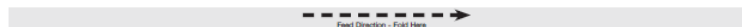
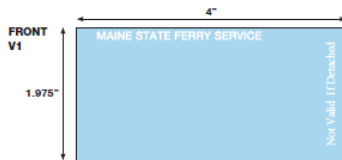
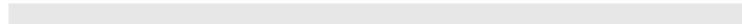
Ordering: MSFS will order approximately 25% per quarter. (Flexibility on ordering as this will depend on the demand of the MSFS.)
All shipping charges are to be included in the quoted price.

Invoices will be sent to the Agreement Administrator for each shipment and will be paid upon receipt of the shipment. Any Ticket stock that is received that does not meet specification will be replace at the cost of the Vendor until the issue is resolved. Maine State Ferry Services reserves the right to hold payment until any and all issues are resolved.

Agreement Administrator: Joanne O-Shea
Phone: (207) 441-2237
Email: joanne.oshea@maine.gov
Payment Address: Maine DOT
Maine State Ferry Service
517A Main Street
Rockland, Me. 04841

Note: This is for set-up only. It is not the actual color of the ticket.

SAMPLE OF TICKETS:



RIDER B
TERMS AND CONDITIONS

- 1. DEFINITIONS:** The following definitions are applicable to these standard terms and conditions:
 - a. The term “Buyer” or “State” shall refer to the Government of the State of Maine or a person representing the Government of the State of Maine.
 - b. The term “Department” or “DAFS” shall refer to the State of Maine Department of Administrative and Financial Services.
 - c. The term “Bureau” or “BGS” shall refer to the State of Maine Bureau of General Services.
 - d. The term “Division” shall refer to the State of Maine Division of Purchases.
 - e. The term “Contractor”, “Vendor”, or “Provider” shall refer to the organization that is providing goods and/or services through the contract to which these standard terms and conditions have been attached and incorporated.
 - f. The term “Contract” or “Agreement” shall refer to the contract document to which these standard terms and conditions apply, taking the format of a Buyer Purchase Order (BPO) or Master Agreement (MA) or other contractual document that is mutually agreed upon between the State and the Contractor.
- 2. WARRANTY:** The Contractor warrants the following:
 - a. That all goods and services to be supplied by it under this Contract are fit and sufficient for the purpose intended, and
 - b. That all goods and services covered by this Contract will conform to the specifications, drawing samples, symbols or other description specified by the Division, and
 - c. That such articles are merchantable, good quality, and free from defects whether patent or latent in material and workmanship, and
 - d. That all workmanship, materials, and articles to be provided are of the best grade and quality, and
 - e. That it has good and clear title to all articles to be supplied by it and the same are free and clear from all liens, encumbrances and security interest.

Neither the final certificate of payment nor any provision herein, nor partial nor entire use of the articles provided shall constitute an acceptance of work not done in accordance with this agreement or relieve the Contractor liability in respect of any warranties or responsibility for faulty material or workmanship. The Contractor shall remedy any defects in the work and pay any damage to other work resulting therefrom, which shall appear within one year from the date of final acceptance of the work provided hereunder. The Division of Purchases shall give written notice of observed defects with reasonable promptness.

3. TAXES: Contractor agrees that, unless otherwise indicated in the order, the prices herein do not include federal, state, or local sales or use tax from which an exemption is available for purposes of this order. Contractor agrees to accept and use tax exemption certificates when supplied by the Division as applicable. In case it shall ever be determined that any tax included in the prices herein was not required to be paid by Contractor, Contractor agrees to notify the Division and to make prompt application for the refund thereof, to take all proper steps to procure the same and when received to pay the same to the Division.

4. PACKING AND SHIPMENT: Deliveries shall be made as specified without charge for boxing, carting, or storage, unless otherwise specified. Articles shall be suitably packed to secure lowest transportation cost and to conform to the requirements of common carriers and any applicable specifications. Order numbers and symbols must be plainly marked on all invoices, packages, bills of lading, and shipping orders. Bill of lading should accompany each invoice. Count or weight shall be final and conclusive on shipments not accompanied by packing lists.

5. DELIVERY: Delivery should be strictly in accordance with delivery schedule. If Contractor's deliveries fail to meet such schedule, the Division, without limiting its other remedies, may direct expedited routing and the difference between the expedited routing and the order routing costs shall be paid by the Contractor. Articles fabricated beyond the Division's releases are at Contractor's risk. Contractor shall not make material commitments or production arrangements in excess of the amount or in advance of the time necessary to meet delivery schedule, and, unless otherwise specified herein, no deliveries shall be made in advance of the Division's delivery schedule. Neither party shall be liable for excess costs of deliveries or defaults due to the causes beyond its control and without its fault or negligence, provided, however, that when the Contractor has reason to believe that the deliveries will not be made as scheduled, written notice setting forth the cause of the anticipated delay will be given immediately to the Division. If the Contractor's delay or default is caused by the delay or default of a subcontractor, such delay or default shall be excusable only if it arose out of causes beyond the control of both Contractor and subcontractor and without fault of negligence or either of them and the articles or services to be furnished were not obtainable from other sources in sufficient time to permit Contractor to meet the required delivery schedule.

6. FORCE MAJEURE: The State may, at its discretion, excuse the performance of an obligation by a party under this Agreement in the event that performance of that obligation by that party is prevented by an act of God, act of war, riot, fire, explosion, flood or other catastrophe, sabotage, severe shortage of fuel, power or raw materials, change in law, court order, national defense requirement, or strike or labor dispute, provided that any such event and the delay caused thereby is beyond the control of, and could not reasonably be avoided by, that party. The State may, at its discretion, extend the time period for performance of the obligation excused under this section by the period of the excused delay together with a reasonable period to reinstate compliance with the terms of this Agreement.

7. INSPECTION: All articles and work will be subject to final inspection and approval after delivery, notwithstanding prior payment, it being expressly agreed that payment will not constitute final acceptance. The Division of Purchases, at its option, may either reject any article or work not in conformity with the requirements and terms of this order, or re-work the same at Contractor's expense. The Division may reject the entire shipment where it consists of a quantity of similar articles and sample inspection discloses that ten (10%) percent of the articles inspected are defective, unless Contractor agrees to reimburse the Division for the cost of a complete inspection of the articles included in such shipment. Rejected material may be returned at Contractor's risk and expense at the full invoice price plus applicable incoming transportation charges, if any. No replacement of defective articles or work shall be made unless specified by the Division.

8. INVOICE: The original and duplicate invoices covering each and every shipment made against this order showing Contract number, Vendor number, and other essential particulars, must be forwarded promptly to the ordering agency concerned by the Vendor to whom the order is issued. Delays in receiving invoice and also errors and omissions on statements will be considered just cause for withholding settlement without losing discount privileges. All accounts are to be carried in the name of the agency or institution receiving the goods, and not in the name of the Division of Purchases.

9. ALTERATIONS: The Division reserves the right to increase or decrease all or any portion of the work and the articles required by the bidding documents or this agreement, or to eliminate all or any portion of such work or articles or to change delivery date hereon without invalidating this Agreement. All such alterations shall be in writing. If any such alterations are made, the contract amount or amounts shall be adjusted accordingly. In no event shall Contractor fail or refuse to continue the performance of the work in providing of articles under this Agreement because of the inability of the parties to agree on an adjustment or adjustments.

10. TERMINATION: The Division may terminate the whole or any part of this Agreement in any one of the following circumstances:

- a. The Contractor fails to make delivery of articles, or to perform services within the time or times specified herein, or
- b. If Contractor fails to deliver specified materials or services, or
- c. If Contractor fails to perform any of the provisions of this Agreement, or
- d. If Contractor so fails to make progress as to endanger the performance of this Agreement in accordance with its terms, or
- e. If Contractor is adjudged bankrupt, or if it makes a general assignment for the benefit of its creditors or if a receiver is appointed because of its insolvency, or
- f. Whenever for any reason the State shall determine that such termination is in the best interest of the State to do so.

In the event that the Division terminates this Agreement in whole or in part, pursuant to this paragraph with the exception of 8(f), the Division may procure (articles and services similar to those so terminated) upon such terms and in such manner as the Division deems appropriate, and Contractor shall be liable to the Division for any excess cost of such similar articles or services.

11. NON-APPROPRIATION: Notwithstanding any other provision of this Agreement, if the State does not receive sufficient funds to fund this Agreement and other obligations of the State, if funds are de-appropriated, or if the State does not receive legal authority to expend funds from the Maine State Legislature or Maine courts, then the State is not obligated to make payment under this Agreement.

12. COMPLIANCE WITH APPLICABLE LAWS: Contractor agrees that, in the performance hereof, it will comply with applicable laws, including, but not limited to statutes, rules, regulations or orders of the United States Government or of any state or political subdivision(s) thereof, and the same shall be deemed incorporated herein by reference. Awarding agency requirements and regulations pertaining to copyrights and rights in data. Access by the grantee, the subgrantee, the Federal grantor agency, the Comptroller General of the United

States, or any of their duly authorized representatives to any books, documents, papers and records of the Contractor which are directly pertinent to that specific contract for the purpose of making audit, examination, excerpts, and transcriptions. Retention of all required records for three years after grantees or subgrantees make final payments and all other pending matters are closed. Compliance with all applicable standards, orders, or requirements issued under section 306 of the Clean Air Act (42 U.S.C. 1857(h), section 508 of the Clean Water Act, (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15). (Contracts, subcontracts, and subgrants of amounts in excess of \$100,000). Mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).

13. INTERPRETATION: This Agreement shall be governed by the laws of the State of Maine as to interpretation and performance.

14. DISPUTES: The Division will decide any and all questions which may arise as to the quality and acceptability of articles provided and installation of such articles, and as to the manner of performance and rate of progress under this Contract. The Division will decide all questions, which may arise as to the interpretation of the terms of this Agreement and the fulfillment of this Agreement on the part of the Contractor.

15. ASSIGNMENT: None of the sums due or to become due nor any of the work to be performed under this order shall be assigned nor shall Contractor subcontract for completed or substantially completed articles called for by this order without the Division's prior written consent. No subcontract or transfer of agreement shall in any case release the Contractor of its obligations and liabilities under this Agreement.

16. STATE HELD HARMLESS: The Contractor agrees to indemnify, defend, and save harmless the State, its officers, agents, and employees from any and all claims and losses accruing or resulting to any and all contractors, subcontractors, material men, laborers and other persons, firm or corporation furnishing or supplying work, services, articles, or supplies in connection with the performance of this Agreement, and from any and all claims and losses accruing or resulting to any person, firm or corporation who may be injured or damaged by the Contractor in the performance of this Agreement.

17. SOLICITATION: The Contractor warrants that it has not employed or written any company or person, other than a bona fide employee working solely for the Contractor to solicit or secure this Agreement, and it has not paid, or agreed to pay any company, or person, other than a bona fide employee working solely for the Contractor any fee, commission, percentage, brokerage fee, gifts, or any other consideration, contingent upon, or resulting from the award for making this Agreement. For breach or violation of this warranty, the Division shall have the absolute right to annul this agreement or, in its discretion, to deduct from the Agreement price or consideration, or otherwise recover the full amount of such fee, commission, percentage, brokerage fee, gifts, or contingent fee.

18. WAIVER: The failure of the Division to insist, in any one or more instances, upon the performance of any of the terms, covenants, or conditions of this order or to exercise any right hereunder, shall not be construed as a waiver or relinquishment of the future performance of any such term, covenant, or condition or the future exercise of such right, but the obligation of Contractor with respect to such future performance shall continue in full force and effect.

19. MATERIAL SAFETY: All manufacturers, importers, suppliers, or distributors of hazardous chemicals doing business in this State must provide a copy of the current Material Safety Data Sheet (MSDS) for any hazardous chemical to their direct purchasers of that chemical.

20. COMPETITION: By accepting this Contract, Contractor agrees that no collusion or other restraint of free competitive bidding, either directly or indirectly, has occurred in connection with this award by the Division of Purchases.

21. INTEGRATION: All terms of this Contract are to be interpreted in such a way as to be consistent at all times with this Standard Terms and Conditions document, and this document shall take precedence over any other terms, conditions, or provisions incorporated into the Contract.

RIDER C

EXCEPTIONS

Enter the exceptions here if applicable. If not applicable enter NA– make sure Rider C is not checked in the Rider section

Appendix A

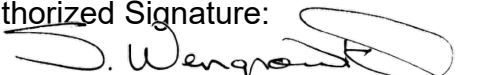
**STATE OF MAINE
DEPARTMENT OF ADMINISTRATIVE AND FINANCIAL SERVICES
DIVISION OF PROCUREMENT SERVICES**

BID COVER PAGE and DEBARMENT FORM

Bidder's Organization Name: Canada Ticket Inc.		
Chief Executive - Name/Title: Wally Robins		
Tel: 604-888-1200	Fax: 604-888-5682	E-mail: info@canadaticket.com
Headquarters Street Address: 9085 – 196A Street		
Headquarters City/State/Zip: Langley, BC V1M 3B5 CanadA		
<i>(provide information requested below if different from above)</i>		
Lead Point of Contact for Bid - Name/Title: Steve Wengrowich		
Tel: 604-888-1200	Fax: 604-888-5682	E-mail: steve@canadaticket.com
Street Address: as above		
City/State/Zip:		

By signing below Bidder affirms:

- Their bid complies with all requirements of this RFQ;
- This bid and the pricing structure contained herein will remain firm for a period of 180 days from the date and time of the bid opening;
- That no personnel currently employed by the Department or any other State agency participated, either directly or indirectly, in any activities relating to the preparation of the Bidder's proposal;
- That no attempt has been made or will be made by the Bidder to induce any other person or firm to submit or not to submit a proposal; and
- The undersigned is authorized to enter into contractual obligations on behalf of the above-named organization.

Name: Steve Wengrowich	Title: Vice President, Sales & Marketing
Authorized Signature: 	Date: June 8, 2020

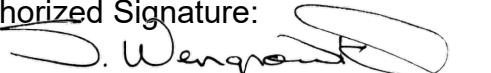
Debarment, Performance, and Non-Collusion Certification

By signing this document, I certify to the best of my knowledge and belief that the aforementioned organization, its principals, and any subcontractors named in this proposal:

- a. Are not presently debarred, suspended, proposed for debarment, and declared ineligible or voluntarily excluded from bidding or working on contracts issued by any governmental agency.*
- b. Have not within three years of submitting the proposal for this contract been convicted of or had a civil judgment rendered against them for:*
 - i. fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a federal, state or local government transaction or contract.*
 - ii. violating Federal or State antitrust statutes or committing embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;*
 - iii. are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or Local) with commission of any of the offenses enumerated in paragraph (b) of this certification; and*
 - iv. have not within a three (3) year period preceding this proposal had one or more federal, state or local government transactions terminated for cause or default.*
- c. Have not entered into a prior understanding, agreement, or connection with any corporation, firm, or person submitting a response for the same materials, supplies, equipment, or services and this proposal is in all respects fair and without collusion or fraud. The above-mentioned entities understand and agree that collusive bidding is a violation of state and federal law and can result in fines, prison sentences, and civil damage awards.*

- **Failure to provide this certification may result in the disqualification of the Bidder's proposal, at the discretion of the Department.**

To the best of my knowledge all information provided in the enclosed proposal, both programmatic and financial, is complete and accurate at the time of submission.

Name: Steve Wengrowich	Title: Vice President, Sales & Marketing
Authorized Signature: 	Date: June 8, 2020

[illegible]



REGISTRATION CERTIFICATE

This document certifies that the administration systems of

Canada Ticket Inc.

9085 – 196A Street, Langley, British Columbia V1M 3B5, Canada

***have been assessed and approved by QAS International
to the following management systems, standards and guidelines:***

ISO 14001:2015

The approved administration systems apply to the following:

***Canada Ticket Inc., located in Langley, BC, specializes in providing
the highest quality design and production of tickets, tags and labels
in an environmentally conscious manner to all industries globally.***

Original Approval	30 th April 2015
Current Certificate	20 th July 2016
Certificate Expiry	20 th July 2017
Certificate Number	CEN1058

Signed: Certification Officer

On behalf of QAS International

This certificate remains valid while the holder maintains their quality administration systems in accordance with the standards and guidelines stated above, which will be audited annually by QAS International. The holder is entitled to display the above registration mark for the duration of this certificate, which should be returned to QAS International upon reasonable request.
Issuing Office: QAS International, 20A Oxford Street, Malmesbury, Wiltshire SN16 9AX, UK





REGISTRATION CERTIFICATE

This document certifies that the administration systems of

Canada Ticket Inc.

9085 – 196A Street, Langley, British Columbia V1M 3B5, Canada

***have been assessed and approved by QAS International
to the following management systems, standards and guidelines:***

ISO 9001:2015

The approved administration systems apply to the following:

***Canada Ticket Inc., located in Langley, BC, specializes in providing
the highest quality design and production of tickets, tags and labels
in an environmentally conscious manner to all industries globally.***

Original Approval **18th March 2013**

Current Certificate **20th July 2016**

Certificate Expiry **20th July 2017**

Certificate Number **CAN1803**

Signed: Certification Officer

On behalf of QAS International

This certificate remains valid while the holder maintains their quality administration systems in accordance with the standards and guidelines stated above, which will be audited annually by QAS International. The holder is entitled to display the above registration mark for the duration of this certificate, which should be returned to QAS International upon reasonable request.
Issuing Office: QAS International, 20A Oxford Street, Malmesbury, Wiltshire SN16 9AX, UK





The mark of
responsible forestry

CERTIFICATE OF REGISTRATION

This is to certify that

Canada Ticket Inc.

9085-196A St.

Langley, BC V1M 3B5

Canada

has been audited and found to meet the requirements of standard(s) **FSC-STD-50-001 (Version 1.2) EN** and **FSC-STD-40-004 (Version 2.1) EN** for **FSC® Chain of Custody Certification**

Scope of certification

The purchasing of FSC 100%, Mix and Recycled paper stock in sheets and rolls, processing and printing (transfer system) and sales of FSC 100%, Mix and Recycled printed products.

Products: Printed Materials

Certificate number: TT-COC-005874

Issue number: 2016-02

Certificate start date: 27 May 2016

Certificate expiry date: 26 May 2021

Date of initial certification: 27 May 2011

A handwritten signature in black ink, appearing to read 'Tom Johnston'.

Tom Johnston
General Manager
Central Certification Services

Exova (UK) Ltd, (T/A Exova BM TRADA), Chiltern House, Stocking Lane, High Wycombe, Buckinghamshire, HP14 4ND, UK
Registered Office: Exova (UK) Ltd, Lochend Industrial Estate, Newbridge, Midlothian EH28 8PL United Kingdom. Reg No. SC070429.

This certificate remains the property of Exova (UK) Ltd. This certificate and all copies or reproductions of the certificate shall be returned to Exova (UK) Ltd or destroyed if requested. The validity of this certificate and the list of products covered by this certificate should be verified at www.fsc-info.org Forest Stewardship Council®

This certificate itself does not constitute evidence that a particular product supplied by the certificate holder is FSC certified (or FSC Controlled Wood). Products offered, shipped or sold by the certificate holder can only be considered to be covered by the scope of this certificate when the required FSC claim is stated on invoices and shipping documents.

9085-196A Street Langley, BC Canada V1M 3B5

P: 604.888.1200 • Toll Free: 1.800.576.5511

F: 604.888.5682 • Toll Free: 1.800.944.9424

E-mail: info@canadaticket.com

Web: www.canadaticket.com

**CANADATICKET**

Ticket, Tag & Label Print Solutions

SUSTAINABILITY - ENVIRONMENTAL / GREEN STATEMENT

At Canada Ticket, we completely understand the need for being "green" and "environmentally conscious". That said, since 1979 we have been continually refining our processes & methods to reduce waste as well as our carbon footprint. We have gone through many "green/environmental" processes with both, the private sector as well as Canadian & US governments, and our answers have satisfied the requirements of these bodies.

"We take every measure to ensure we are reducing waste & our carbon footprint every step of the way"

As you may know, when it comes to tickets, tags & labels, especially automated products, it can get complicated as there are so many variables that need to be taken into consideration. The first variable... will it work in your system and still have the durability/longevity required for its use without damaging the equipment being used.

A large number of the tickets we produce have specific material requirements from the equipment manufacturers. Deviating from these requirements by using other materials can potentially cause damage to the equipment so quite often virgin/pure materials are required to be used. For all others, we try to use recycled materials where applicable. All tickets we produce are recyclable under the appropriate conditions.

ISO 14001:2015 & 9001:2015 CERTIFIED: Canada Ticket is certified for both ISO 14001:2015 & 9001:2015.

- ISO 14001:2015 = Environmental Management Systems
- ISO 9001:2015 = Quality Management Systems

MATERIALS: for thermal tickets, the materials we use are 100% BPA FREE (Bisphenol A) and have been since 2006. The direct thermal papers we use on thermal admission and POS receipts products can be recycled in the mixed office paper recycling stream and do not need special handling for waste disposal. Canada Ticket products are 100% recyclable, but are not necessarily made from 100% recycled materials.

We do have additional material options available to our clients if required.

- FSC CERTIFIED MATERIAL: Canada Ticket is FSC Certified.

- FSC is the Forest Stewardship Council which is a nonprofit organization that encourages the responsible management of the world's forests and sets standards that ensure forestry is practiced in an environmentally responsible, socially beneficial and economically viable way. For Canada Ticket, this means we are using materials that are harvested from sustainable-managed forests. The material we currently use for thermal admission tickets does come from FSC managed forests but it doesn't go through the rigorous documentation process unless specified. If you do require the "chain of custody" documentation for FSC Certified material, we can offer this as well but there is a cost increase for this process as well as a longer timeline.

Bear in mind, none of the materials we use come from old growth or endangered forests. If you are interested to see if your order meets the minimum requirements, please give us a call to discuss.

RECYCLING EFFORTS:

In Canada Tickets recycling efforts we offer special-made material that has 10% post-consumer waste. While this material is more expensive than the "every day" material, it is attainable.

CONTROLLED RECYCLING OF:

- Since most printed tickets have value, we ensure on-site security waste disposal.
- All paper and synthetic non-secure tickets are sent for recycling by METRO Waste Paper Recovery Inc.
- All paper waste from manufacturing, including cardboard and plastic wrap from incoming shipments.
- All ink waste including pales and jugs from manufacturing.
- All used printing plates, including all metal waste.
- All wood including pallets.
- All water and juice containers throughout the facility

9085-196A Street Langley, BC Canada V1M 3B5

P: 604.888.1200 • Toll Free: 1.800.576.5511

F: 604.888.5682 • Toll Free: 1.800.944.9424

E-mail: info@canadaticket.com

Web: www.canadaticket.com



CANADATICKET

Ticket, Tag & Label Print Solutions

ZERO WASTE: In our ongoing commitment to the environment, Canada Ticket has obtained 'zero-waste-to-landfill' status. 0% of Canada Ticket's waste goes to the land fill. We are part of a GVRD Waste-to-Energy program. All paper and plastic are separated and recycled accordingly. Any other materials that cannot be recycled effectively are sent to a local ISO 14001 certified waste-to-energy facility. This program takes all waste and converts it to clean energy in a State-of-the-art combustion and air pollution controlled facility that is ISO 14001 compliant. Canada Ticket has invested heavily in a waste water system that ensures minimal waste water goes down the drain.

INKS: While we have the ability to use all the various types of inks available on the market, we use water-based inks at our facility. These are considered to be amongst the most environmentally friendly inks as they do not require the additional harvesting of products for manufacturing of the inks. Soy-based & Vegetable-based inks, while environmentally friendly still require harvesting of products to create the inks therefore increasing greenhouse gases and having a larger carbon footprint. *(Contact your sales rep if you require supporting documentation)*

POWER MANAGEMENT: Canada Ticket has also gone to great lengths to ensure we continue to reduce our power consumption and carbon footprint. We're proud to have one of British Columbia's largest electrical solar installations that compliment all of our Power-Smart initiatives, including:

- Motion-activated Power-Smart lighting throughout our facility.
- All outdoor lighting upgraded to LED
- All office lighting upgraded to T-5 or T-8
- 3 stage Compressor Program to ensure only proper sized compressor is used based on capacity
- Power stabilization to reduce volatile draw from the main power grid.
- Green Leader in Fortis BC's renewable natural gas program
- All Kitchen appliances EPA Energy Star compliant

NATURAL GAS EFFORTS:

- All gas heaters and H-Vac monitored and utilized to bare minimum use.
- Member of the Fortis Gas "Green Leader" Program which enables carbon neutral gas to be mixed with traditional natural gas.
- 25 Ton Heat Pump for cooling and heating in warehouse rather than traditional H-Vac unit which uses Natural gas.

RENEWABLE ENERGY: Canada Ticket recently partnered with P2 Solar to install a PV Solar System that consists of 200 solar panels on top of our manufacturing facility. This first phase will generate approximately 56,000 kWh per year helping offset our carbon foot print even more.

EXPECTATIONS FOR EMPLOYEES:

- Help Canada Ticket work towards a cleaner environment by steadfastly conserving resources in day to day activities.
- Report any misuse, or abuse of resources.
- Report any concerns about environmental impacts made by Canada Ticket

If you have any questions or require additional information regarding our sustainability efforts, please feel free to contact your account manager directly.