

2020 Campground Reservations - www.CampWithME.com

Maine Residents: 800-332-1501

All Others: 207-624-9950

Please review the following Bureau of the Parks and Lands Rules, Regulations, and Policies when making a reservation and before arriving at the campground. These rules are intended to ensure that Maine's natural resources are protected and our visitors have a high quality recreational experience. Contact the Call Center for questions or clarification regarding any of the following:

Reservation Policies

1. The Campground Reservation Call Center and online reservation system opens for the season at 9:00 a.m. on February 3, 2020. The reservation season is May 18 to September 13, 2020. The Call Center is open Monday through Friday from 9:00 a.m. to 4:00 p.m., excluding State and Federal holidays.
2. Camping shall be limited to a cumulative total of 14 nights at any campground from the last Saturday in June through the third Saturday in August: June 27, 2020 – August 15, 2020. Reservations cannot be for the same park or within the same time periods (no overlapping reservations).
3. Reservations must be made at least one night prior to the scheduled date of arrival (Business Day - 4:01 p.m. to 4:00 p.m.).
4. At least one individual in the camping party must be 18 years of age.
5. CHECK-IN PROCEDURE (bring your reservation permit - paper or electronic and a valid identification credential). The OCCUPANT information listed on the permit and the ID must match to check-in to the campground.
6. Campsites must be occupied by the individuals registered on the camping permit and used for the intended purpose of sleeping on the campsite. Park staff may contact you regarding issues with addresses and residency fees.
7. ADA campsites are designed to accommodate campers who have mobility impairments. Someone in your camping party must be mobility impaired. Contact the Call Center Supervisor for more information.
8. There is a two-night minimum stay for any reservation that includes either Friday or Saturday nights (opening day - June 30). One-night reservations are allowed for Sunday through Thursday nights (opening day - June 30). Reservations made on or after July 1 can have a one-night minimum stay at all parks including weekends.
9. Reservations made during the month of February for Sebago Lake State Park must be a minimum of four nights. Beginning March 1, 2020, reservations for Sebago are no longer restricted by this four-night rule, although all minimum length of stay rules will apply.
10. Aroostook, Camden Hills, Mount Blue, Peaks-Kenny, Rangeley, and Sebago Lake State Parks have limited campsites that are equipped with electrical and water hookups. Full prices are charged for these sites regardless if utilities are used.
11. Untreated firewood from outside of Maine has been banned. Buy firewood from a local source where you camp and do not transport firewood more than 50 miles, even in Maine.
12. Campsites may not be sold or sublet to others.
13. You are responsible for all processing fees when booking and canceling reservations. There are NO REFUNDS for the \$5 processing fees when you cancel and rebook online.

Cancellation/Refund/Changes Policy

Prior to the arrival date, complete cancellations may be processed online or through the Call Center. Cancellations made on the date of arrival may be processed through the Call Center or online during business hours or by calling the park directly after business hours to be eligible for a refund. Partial cancellations and other changes must be made by contacting the Call Center.

All cancelled and partial cancelled reservations are subject to a \$5 per night processing fee. For example: if a 14-night reservation is cancelled, the State of Maine will keep a fee of \$70 (\$5 x 14 nights) and the rest will be credit back to the original credit card used. To be eligible for a refund, reservations must be cancelled online, through the Call Center, or by calling the park before the night of arrival to be eligible for a refund.

There are NO REFUNDS for partial cancelled 4-night Sebago reservations which were made in February. (Campers must keep the 4-night minimum stay requirement.)

There are NO REFUNDS for partial cancellations resulting in a reservation not meeting the Friday and Saturday minimum two-night stay.

There are NO REFUNDS for NO SHOWS/NO CALLS or EVICTED campers.

There are NO REFUNDS when campers request a campsite change regardless of any cost differentials at the campgrounds.

State of Maine, Bureau of Parks and Lands, Credit Card Refund Policy

1. All Cancellations/Refunds must be authorized by Bureau of Parks and Lands Staff, subject to the Cancellation/Refund Policy.
2. For security purposes, all changes to reservations must be made by the person who paid for the reservation (name listed in billing information of reservation permit).
3. **REFUNDS WILL ONLY BE MADE TO THE ORIGINAL CREDIT CARD USED, MINUS ALL CANCELLATION FEES**
4. All refunds must be processed by the end of the reservation season.
5. There are NO REFUNDS for \$5 processing fees when you cancel and rebook online.

No Call/No Show Policy

If the occupant does not arrive or call the park on the first night of the scheduled reservation, the campsite will be held for that night. If the occupant has not arrived at the park or cancelled the reservation by 1:00 p.m. on the second day, the campsite will be put back in the inventory and sold. There will be no refunds authorized for NO CALL/NO SHOW reservations.

Maine Residency Policy

To qualify for Maine residency fees, the campers occupying the campsite or entering the park must hold a current Maine driver's license or register a vehicle in Maine. Valid Maine identification is required for check-in purposes.

Registration and Quiet Time Policy

Campers may check in between 1:00 p.m. and 9:00 p.m. and must be set up before quiet hours which begin at 10:00 p.m. Quiet time hours are strictly enforced. Late arrivals will not be able to enter the campground and will not be eligible for a refund for that night.

Changing and Moving Campsites Policy

When booking a reservation, campers are only allowed to move/change a campsite one time. Campers may move when arriving at the park, if another campsite is open, can accommodate the size of equipment, and the period requested. There are no refunds of reservation fees or other associated moving fees. Check with park staff for more information.

Group Camping Policy

Group Campsites - Many parks offer group campsites that are designed for use by organizations with multiple and larger family camping groups (parties of more than six individuals sharing cooking and camping equipment). For more information on group campsite reservations, visit the [Group Camping Page](#) located in the search directory at www.CampWithMe.com, or contact the park directly.

One Night Reservations

Beginning July 1 each season, there are no weekend minimum night stay requirements. You can book a reservation for one night even on the weekends. All rules, policies for refunds and cancellations apply.