



STATE OF MAINE
 DEPARTMENT OF CORRECTIONS
MAINE CORRECTIONAL CENTER
 17 MALLISON FALLS ROAD
 WINDHAM, MAINE 04062
 TELEPHONE (207) 893-7000

RANDALL A. LIBERTY
 COMMISSIONER

JANET T. MILLS
 GOVERNOR

ANTHONY CANTILLO
 WARDEN

March 13, 2022

Contact and Zoom Video Visits

The Maine Department of Corrections recently announced that we will begin expanding our visiting options during the COVID-19 pandemic. Starting on Thursday, March 24, 2022 we will begin offering one-and-a-half-hour contact visits for COVID-19 vaccinated MDOC residents and approved COVID-19 vaccinated visitors and Zoom Video Visits as they currently run.

Visits must be scheduled by completing a request online at the following link:

<https://www.maine.gov/corrections/adult-facilities/maine-correctional-center/mcc-visitation/mcc-visit-request-form>

Contact visits are limited to three COVID-19 vaccinated visitors at a time. MDOC residents and their visitors must be vaccinated against COVID-19 to be eligible for Contact visits.

All visits must be requested by 4:00 pm two business days in advance.

If you have questions regarding visits, you may call the Visit Office at (207) 893-7109 or email the Visit Office at mcc.visitoffice@maine.gov. **Voicemail messages can no longer be left to schedule visits.**

Requirements for in-person visits are as follows:

- Must be able to clear a screening process prior to the visit, which includes, but is not limited to, a temperature check.
- Must be able to arrive 15 minutes prior to the scheduled visit time.
- **All other regular visit rules apply, including dress code.**

In addition to the requirements noted above, Contact visit requirements are as follows:

- Must provide proof of COVID-19 vaccination status prior to requesting a Contact visit. A Contact visit will not be scheduled until proof of COVID-19 vaccination status is received by the Visit Office.
- MDOC residents will be responsible for notifying their visitors of their COVID-19 vaccination status. If a resident is not fully vaccinated against COVID-19 but the visitor is, or vice-versa, the visit will follow the Zoom scheduling process.

If any of the above criteria is not met, the visitor will be turned away.

The visit schedule is as follows:

Day	Time
Thursday	4:00 pm – 5:30 pm
Sunday	1:00 pm - 2:30 pm

Zoom video visits will remain using the same scheduling process as has been in place, the resident of SMWRC will complete a request with their unit and you will be contacted to schedule.

As a reminder:

All video visits are subject to monitoring and recording. Use of profanity or nudity is not allowed during video visitation. Screenshots of Zoom video visits are not permissible. All visit rules apply. Violation of any visit rules may result in termination of the visit, and/or suspension of future visits.



PRINTED ON RECYCLED PAPER