



STATE OF MAINE
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March 13, 2022

Contact, Non-Contact, and Zoom Video Visits

The Maine Department of Corrections recently announced that we will begin expanding our visiting options during the COVID-19 pandemic. Starting on Thursday, March 24, 2022, we will begin offering one-hour contact visits for COVID-19 vaccinated MDOC residents and approved COVID-19 vaccinated visitors, in addition to one-hour non-contact visits, and 45-minute Zoom Video Visits.

Visits must be scheduled by completing a request online at the following link:

<https://www.maine.gov/corrections/adult-facilities/maine-correctional-center/mcc-visitation/mcc-visit-request-form>

Visitors will need to know the housing area for the resident they are approved to visit. Please be sure to specify if you are scheduling a Contact, Non-Contact or Zoom visit. **Non-Contact visits are limited to two visitors due to space constraints. Contact visits are limited to three COVID-19 vaccinated visitors at a time. MDOC residents and their visitors must be vaccinated against COVID-19 to be eligible for Contact visits.**

All visits must be requested by 4:00 pm two business days in advance.

If you have questions regarding visits, you may call the Visit Office at (207) 893-7109 or email the Visit Office at mcc.visitoffice@maine.gov. **Voicemail messages can no longer be left to schedule visits.**

Requirements for in-person visits are as follows:

- Must be able to clear a screening process prior to the visit, which includes, but is not limited to, a temperature check.
- Visitors not fully vaccinated against COVID-19 must bring their own face mask and wear it properly during the entire processing period and visit time. If you do not have a face mask, one will be provided to you at no cost. Face masks are not required for children age 5 and under.
- Must be able to arrive 15 minutes prior to the scheduled visit time.
- The children’s play area will remain closed until further notice.
- **All other regular visit rules apply, including dress code.**

In addition to the requirements noted above, Contact visit requirements are as follows:

- **Must provide proof of COVID-19 vaccination status prior to requesting a Contact visit.** A Contact visit will not be scheduled until proof of COVID-19 vaccination status is received by the Visit Office. A photo or scan of proof of COVID-19 vaccination may be emailed to mcc.visitoffice@maine.gov
- MDOC residents will be responsible for notifying their visitors of their COVID-19 vaccination status. If a visitor is fully vaccinated against COVID-19 but a resident is not or vice-versa, the visit must be non-contact.

If any of the above criteria is not met, the visitor will be turned away.

The visit schedule is as follows:

Day/Time	9:45 am - 10:45 am	12:45 pm - 1:45 pm	2:30 pm - 3:30 pm
Thursday	Male MPU	Unit II (D5/D6)	Women’s Center
Friday	Female MPU	Unit I (SN/SS)	Unit II (D5/D6)
Saturday	Women’s Center	Unit II (D5/D6)	Unit I (SN/SS)

Zoom visits have limited availability, those that have not had a Zoom visit will be prioritized. Zoom visits begin 15-minutes after the start time noted above.

All video visits are subject to monitoring and recording. Use of profanity or nudity is not allowed during video visitation. Screenshots of Zoom video visits are not permissible. All visit rules apply. Violation of any visit rules may result in termination of the visit, and/or suspension of future visits.



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