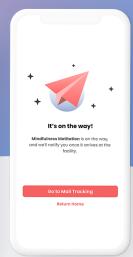
letters



Start sending free letters, postcards & more, today.







Our app converts texts, photos, games & news to First Class mail which is then physically delivered to the incarcerated person. Search for the Ameelio Letters app to start sending mail!





In a few simple steps, we have outlined the process of sending a letter through Ameelio, together with our printing partner and USPS.





In Local Area: USPS has processed your keepsake at the mailing facility closest your loved one's address.





Out For Delivery: This is the final step before your keepsake arrives at your loved one's address. This milestone typically occurs 3-6 business days after hitting Send.



Delivered To Facility: Your keepsake has been delivered to your loved one's facility! This typically happens 4-6 business days after sending. Due to USPS delays however, please allow up to 10 business days (excluding weekends and holidays) for delivery.





The best part - your loved one gets something to hold on to! Since we can only track your keepsake until delivery, we recommend following up with your loved one to confirm that their facility handed it off to them.

Once it's mailed, it's in the hands of the essential workers at USPS. For your convenience, we display the USPS mail-tracking milestones

within the Ameelio app.

1. Order Confirmed 2. Picked Up

Track vour

- 3. In Local Area
- 4. Out For Delivery 5. Arrived At Facility
- 6. Delivered



We're here to help!

If anything seems to have gone wrong, we're always here to help and do our best to resolve the issue and make sure your mail is delivered.

