STATE OF MAINE

DEPARTMENT OF PERSONNEL

February 23, 1977

PERSONNEL MEMORANDUM 10-77

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All Agency/Department Heads

SUBJECT:

Telephone Requests for Register Standings/Exam Scores

Due to reassignment of job responsibilities within the Department of Personnel, as of February 28, 1977, staff will not be assigned to provide the following services:

Telephone inquiries pertaining to register standings;

Telephone inquiries pertaining to exam scores.

Explanation: At the present time, register standing is determined by a manual, time-consuming process. Once determined, that standing is subject to immediate change, due to any action which adds to or subtracts from the register; therefore, the information provided is valid only for the specific instant it is given.

Examinees are given official notice of score by mail immediately following processing of exam results.

A considerable amount of time has been spent in providing register and score information - time which, without continued interruption, can be utilized to expedite the processing of exam results, establishment of registers, and certification to vacancies.

Your cooperation in discontinuing calls of this nature is appreciated.

ROBERT J. STOLT COMMISSIONER OF PERSONNEL