

How your health plan helps you handle COVID-19

You have benefits that you can count on

Coronavirus is a type of virus that causes respiratory illness — an infection of the airways and lungs. COVID-19 is a new strain of coronavirus. It's part of the same family of coronaviruses that includes the common cold. Find out more about it and how you can look after yourself and those you care about at anthem.com/coronavirus or the CDC website at cdc.gov/coronavirus.

What your Anthem benefits will cover



Symptom checks and doctor visits from home

The Sydney Care mobile app is a quick and easy way to get health answers — without leaving home. The app includes a Coronavirus Assessment tool that's designed to help you check your potential risk in just minutes.

You can assess your symptoms, and then, if you choose to, the app will connect you to a doctor through a LiveHealth Online video session or a telehealth text session right from your phone. The doctor you chat with or see can evaluate your symptoms, help you understand whether you're at risk for COVID-19, and tell you if you should visit a local health care provider in person for COVID-19 testing. Depending on your plan's benefits, you may have out-of-pocket expenses.

Download the Sydney Care mobile app from the App Store® or Google Play™ today.



Telehealth benefits

Telehealth visits through LiveHealth Online or other in-network telehealth technologies that primary care doctors in your plan use are available to you at no cost through September 30, 2020.



COVID-19 testing

If you need a COVID-19 test, it's covered — with no out-of-pocket costs. We'll also cover the visit where you get the test, whether that's at a doctor's office, urgent care center or emergency room. You can find a COVID-19 testing location by visiting anthem.com/coronavirus and selecting Find a COVID-19 Test Facility.



Get COVID-19 treatment at no cost

If you're diagnosed as having COVID-19, you won't have any out-of-pocket costs if you get treatment for COVID-19 from in-network doctors, hospitals, and other health-care professionals from March 1 through December 31, 2020.

Sources:

Centers for Disease Control and Prevention: About Coronavirus Disease 2019 (COVID-19) (accessed March 2020): cdc.gov/coronavirus/2019-ncov/about/index.html. Centers for Disease Control and Prevention: Frequently Asked Questions and Answers (accessed March 2020): cdc.gov/coronavirus/2019-ncov/faq.html.

The Sydney Care COVID-19 assessment is based on guidelines issued by the Centers for Disease Control and Prevention, and reviewed and approved by Anthem, Inc.'s Clinical Solutions team. Sydney Care is offered through an arrangement with CareMarket, Inc. Sydney Health and Sydney Care are service marks of CareMarket Inc. © 2020.

Virtual Care text visits aren't available in the following states: AR, AZ, DE, ID, LA, MD, and NH.

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