



STATE OF MAINE
OFFICE OF THE STATE AUDITOR

66 STATE HOUSE STATION
AUGUSTA, ME 04333-0066

TEL: (207) 624-6250

Matthew Dunlap
State Auditor

B. Melissa Perkins, CPA
Deputy State Auditor

July 1, 2021

The Honorable Janet T. Mills
Governor, State of Maine

The Honorable Troy Jackson
President of the Senate

The Honorable Ryan Fecteau
Speaker, House of Representatives

I am pleased to submit the State Auditor's Fraud Hotline Semiannual Reports for the periods January 1, 2020 to June 30, 2020 and July 1, 2020 to December 31, 2020.

A summary of the complaints is attached.

Sincerely,


Matthew Dunlap
State Auditor



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STATE AUDITOR'S FRAUD HOTLINE
<http://www.maine.gov/audit/fraud/index.html>
Semiannual Report
For the Period 1/1/2020 to 6/30/2020

Total number of complaints received	93
Complaint sequence: Complaints No. 517 through No. 609	
Number of complaints closed for not meeting requirements, or not allegations of fraud	4
Number of referrals made to the Office of the Attorney General	23
Number of complaints investigated by Office of the State Auditor personnel	4
Number of referrals to the Office of Program Evaluation and Government Accountability	0
Complaints about individuals referred to (some to more than one agency):	
Fraud Investigation and Recovery Unit – DHHS	2
Division of Support Enforcement and Recovery – DHHS	3
Maine Revenue Service	9
Department of Labor	47
Bureau of Motor Vehicles	1
York School Department	1

Types of complaints Office of the State Auditor personnel investigate:

- illegal acts affecting State government such as theft, fraud, and financial conflict of interest,
- financial fraud depleting resources or increasing expenditures of the State,
- significant abuse of State equipment or property,
- clear misuse of State property, programs, or work time for personal gain,
- gross misconduct with significant financial effects,
- consistent, wasteful conduct with significant financial implications, and
- kickbacks or similar acts involving return payments to State workers or vendors.

Types of complaints Office of the State Auditor personnel do not investigate, but the Office does generally refer these complaints to other State agencies or other government authorities:

- personal conflicts between individuals or domestic or other threats of violence,
- alleged improper acts by Federal officials,
- personal gripes against State employees about personal matters,
- mistakes made by State personnel,
- insignificant matters or complaints without sufficient factual basis, and
- matters handled by other specific State investigation units.

The Office of the State Auditor does not have enforcement power. However, we work with governmental entities that do have enforcement power. This includes, but is not limited to, the Attorney General's Office and the District Attorneys' Offices.

A legend for the abbreviations used in this report appears on page three.

A listing of the complaints received from January 1, 2020 to June 30, 2020 begins on page four of this report.

Agency acronyms that may be used in the report:

AG - Office of the Attorney General

BMV - Bureau of Motor Vehicles (a division of the Secretary of State's office)

DAFS - Department of Administrative and Financial Services

DHHS - Department of Health and Human Services

DOL - Department of Labor

FBI - Federal Bureau of Investigation

FIRU - Fraud Investigation Recovery Unit (a division of DHHS)

MRS - Maine Revenue Services (a division of DAFS)

OPEGA - Office of Program Evaluation and Government Accountability

OSA - Office of the State Auditor

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
517	Property transfer tax fraud alleged	None; private fraud alleged	N/A	Discussed with complainant	Withdrawn by complainant
518	Federal Benefit fraud alleged	None; private fraud alleged	N/A	Responded to complainant	No allegations for OSA to address; complainant had already reported to Federal agency
519	Tax avoidance fraud alleged	None; private fraud alleged	Possible recovery of any unpaid taxes	Referred to DSER, MRS	To be determined by DSER, MRS
520	Benefit fraud alleged	None; private fraud alleged	Possible recovery of any inappropriate benefits	Referred to DHHS	To be determined by DHHS
521	Management override of controls alleged	Office of the Secretary of State	Undetermined	To be Determined	Not yet determined
522	Possible banking fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
523	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
524	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
525	Email scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG

Complaint No.	Nature of Complaint	Agency Claimed of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
526	Benefit fraud alleged	None; private fraud alleged	Potential reimbursement of any inappropriate benefits	Referred to DHHS	To be determined by DHHS
527	Fraudulent sales alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
528	Tax fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to MRS	To be determined by MRS
529	Fraudulent sales practice alleged	None; private fraud alleged	N/A	Closed	No actual allegation of wrongdoing
530	Tax evasion alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to MRS	To be determined by MRS
531	Tax fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to BMV, MRS	To be determined by BMV, MRS
532	Municipal fraud alleged	None; municipal fraud alleged	N/A	To be Determined	Not determined yet
533	Mail fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
534	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
535	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG

Complaint No.	Nature of Complaint	Agency Claimed of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
536	Email scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
537	Benefit fraud alleged	None; private fraud alleged	Potential reimbursement of any inappropriate benefits	Referred to DHHS	To be determined by DHHS
538	Employment taxes fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to DOL, MRS	To be determined by DOL, MRS
539	Payroll, benefit fraud alleged	None; private fraud alleged	Potential reimbursement of any inappropriate benefits, recovery of unpaid taxes	Referred to DHHS, MRS	To be determined by DHHS, MRS
540	Mail fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
541	Banking fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
542	Online retail fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
543	Tax fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to MRS	To be determined by MRS
544	Retail fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
545	Custody fraud alleged	None; private fraud alleged	N/A	Referred complainant to Atty	Closed; No aspect for OSA to act on
546	Tax, child support fraud alleged	None; private fraud alleged	N/A	Referred to DSER, MRS	To be determined by DSER, MRS
547	Mail fraud alleged	None; private fraud alleged	N/A	Responded to complainant	Closed; No aspect for OSA to act on
548	Medical record fraud alleged	None; private fraud alleged	N/A	Referred to AG	No avenues for this complaint
549	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
550	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
551	Business/tax fraud alleged	None; private fraud alleged	Potential recovery of unpaid taxes	Referred to MRS	To be determined by MRS
552	Benefit fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL, MRS	To be determined by DOL, MRS
553	Phone scam alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
554	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
555	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
556	Email scam alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
557	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
558	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
559	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
560	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
561	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
562	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
563	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
564	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
565	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
566	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
567	Consumer fraud alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
568	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
569	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
570	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
571	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
572	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
573	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
574	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
575	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
576	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
577	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
578	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
579	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
580	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
581	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
582	Unemployment fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
583	Personal fraud alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
584	Business/tax fraud alleged	None; private fraud alleged	N/A	Closed	No allegations of fraud
585	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
586	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
587	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
588	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
589	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
590	Benefit fraud alleged	None; private fraud alleged	Potential reimbursement of any inappropriate benefits	Referred to DHHS	To be determined by DHHS

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
591	Unemployment fraud alleged	None; private fraud alleged	N/A	Referred complainant to correct State	To be determined by correct State
592	Retail fraud alleged	None, private fraud alleged	N/A	Referred to AG	To be determined by AG
593	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
594	Benefit fraud alleged	None, private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL, MRS	To be determined by DOL, MRS
595	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
596	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
597	Benefit fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to AG	To be determined by AG
598	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
599	Business to Business contract fraud alleged	None; private fraud alleged	N/A	Replied to Complainant	No aspect for the State to address
600	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL

Complaint No.	Nature of Complaint	Agency Complained of:	Potential Impact on Government:	Action taken by the Office of the State Auditor:	Substantiation of Complaint:
601	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
602	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
603	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL
604	School committee concerns	Lewiston School District	N/A	Closed	No aspect to refer
605	School committee concerns	Lewiston School District	N/A	Closed	No aspect to refer
606	Tax avoidance fraud alleged	None; private fraud alleged	Potential recovery of any unpaid taxes	Referred to MRS	To be determined by MRS
607	Phone scam alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
608	Mail fraud alleged	None; private fraud alleged	N/A	Referred to AG	To be determined by AG
609	Unemployment fraud alleged	None; private fraud alleged	Potential recovery of inappropriate benefits	Referred to DOL	To be determined by DOL