



STATE OF MAINE
OFFICE OF THE STATE AUDITOR

66 STATE HOUSE STATION
AUGUSTA, ME 04333-0066

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Pola A. Buckley, CPA, CISA
State Auditor

B. Melissa Perkins, CPA
Deputy State Auditor

July 6, 2020

Honorable Janet T. Mills
Governor of the State of Maine

Honorable Troy Jackson
President of the Senate

Honorable Sara Gideon
Speaker of the House

I am pleased to submit the State Auditor's Fraud Hotline Quarterly Report for the period April 1, 2020 to June 30, 2020.

A summary of the complaints is attached.

Sincerely,

Pola A. Buckley, CPA, CISA
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STATE AUDITOR'S FRAUD HOTLINE – Quarterly Report

<http://www.maine.gov/audit/fraud/reports.html>

For the Period 4/1/2020 to 6/30/2020

A list of the complaints received from April 1, 2020 to June 30, 2020 begins on page four of this report. Details of the complaints are included. These complaints have been modified by OSA personnel to maintain the privacy of the individuals involved, but not for grammar.

This report is a quarterly report prepared in accordance with 5 MRSA § 244-E.4. It is prepared in addition to the semi-annual report.

All referrals are also sent to the Office of the Attorney General and the Office of Program Evaluation and Government Accountability.

	Number of:
Complaints received (Number 539 to 609)	71
Complaints that were closed for not meeting requirements, or not allegations of fraud	2
Referrals made to the Office of the Attorney General	14
Complaints managed by Office of the State Auditor personnel	5
Referrals to the Office of Program Evaluation and Government Accountability	0
Referrals to the Department of Health and Human Services:	
Division of Support Enforcement & Recovery	2
Fraud Investigation and Recovery Unit	2
Referrals to Maine Revenue Services	6
Referrals to the Department of Labor	46
Referrals to the York School Department	1

The types of complaints Office of the State Auditor personnel investigate include

- illegal acts affecting State government such as theft, fraud, and financial conflict of interest,
- financial fraud depleting resources or increasing expenditures of the State,
- significant abuse of State equipment or property,
- clear misuse of State property, programs, or work time for personal gain,
- gross misconduct with significant financial effects,
- consistent, wasteful conduct with significant financial implications, and
- kickbacks or similar acts involving return payments to State workers or vendors.

The types of complaints Office of the State Auditor personnel do not investigate, but the Office does generally refer these complaints to other State agencies or other government authorities:

- personal conflicts between individuals or domestic or other threats of violence,
- alleged improper acts by federal officials,
- personal gripes against State employees about personal matters,
- mistakes made by State personnel,
- insignificant matters or complaints without sufficient factual basis, and
- matters handled by other specific State investigation units.

The Office of the State Auditor does not have enforcement power. However, we work with governmental entities that do have enforcement power. This includes, but is not limited to, the Office of the Attorney General and the District Attorneys' Offices.

A legend for the abbreviations used in this report appears on page three.

Agency acronyms that may be used in the report:

AG - Office of the Attorney General

BMV – Bureau of Motor Vehicles (a bureau of the Department of the Secretary of State)

DAFS - Department of Administrative and Financial Services

DHHS - Department of Health and Human Services

DSER – Division of Support Enforcement and Recovery (a division within DHHS)

FIRU – Fraud Investigation and Recovery Unit (a division within DHHS)

FBI – Federal Bureau of Investigation

MDOL – Maine Department of Labor

MRS – Maine Revenue Service (a bureau of DAFS)

OPEGA - Office of Program Evaluation and Government Accountability

OSA - Office of the State Auditor

Complaint number

539

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to DHHS, MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by DHHS, MRS

Complaint

_____ owner of _____ has not been reporting the overtime for his employee _____ so it was not included in the payment of _____'s child support to DHS.

_____ telephone # _____

_____ telephone # _____ or _____

Address: _____, ME _____

Complaint number

540

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

MY FATHER RECEIVED A PRIORITY MAIL ENVELOPE CONTAINING A CHECK AND INSTRUCTIONS ABOUT PURCHASING GIFTCARDS AND DEPOSITING THE CHECK TO HIS ACCOUBT. THIS IS THE SECONG TIME THIS HAS HAPPENED TO HIM. THE FIRST TIME HE FELL FOR THE SCAM AND ENDED UP HAVING TO PAY THE BANK BACK \$8000. THE ENVELOPE THIS TIME WAS MAILED FROM _____, _____ AND THE ENVELOPE POSTAGE IS DATED 4/1/20. THE FRAUDULANT CASHIER'S CHECK IS DRAWN FROM _____ (CHK#_____) THE LETTER WITH INSTRUCTIONS IS FROM _____. THE PHONE # THEY GIVE IS _____ AND THE EMAIL ADRESS THEY USE IS _____. LUCKILY MY MOM WAS THERE WHEN HE OPENED THE ENVELOPE AND GAVE ALL THE DOCUMENTS TO ME TO REPORT.

Complaint number

541

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

Someone broke into my _____ accounts and attempted to drain them. I caught him in the act, but of course have no idea as to his identity. Subsequent to this, he attempted to open 3 additional accounts: _____, _____ and _____. No money was ever transferred into these accounts and I have called each institution and advised them. _____ was able to provide me with a phone number and email address that was used in opening their account. I don't quite know what to do with these...should I try to email or phone? The email address is _____ and the phone is _____. Any advice you can provide would be appreciated.

Complaint number

542

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

I received a email about my _____ account and I would have resubmit my information about my account. I did give info including my ss number. I really show known better.
Thank You

Complaint number

543

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by MRS

Complaint

My email account was hacked and the thief intercepted an email from my accountant and replied to him with his/her bank account information. My accountant assumed it was an email from me and he provided the false information to both you and the feds to have my refunds sent to ...

I have the chain of emails to document what happened. You processed my Maine return just on Saturday according to your website and _____ in your office. So you have transmitted my return to an erroneous bank in _____ :-((((

Complaint number

544

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

I had to be fingerprinted summer of last year (2019). I went through _____ as required by the _____. _____ processed my payment multiple times (three or four times) and never reimbursed me for the over charge. I called and spoke with them multiple times and each time they reassured me the issue would be taken care of.

I submitted a complaint to the business bureau and never heard back.

Complaint number

545

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred complainant to Atty

Statement regarding the degree to which the complaint has been substantiated

Closed; no fraud to address

Complaint

My ex claimed our daughter on his taxes even though she was not living with him. He also got the \$500 stimulus for her and refuses to give it to me since she is living with me. His name id _____. His date of birth is _____. He lives at _____ in _____, Maine. My name is _____. My date of birth is _____. I at _____, Maine _____. I would like someone to look into this as the child has lived with me since the beginning of 2019.

Complaint number

546

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to DSER, MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by DSER, MRS

Complaint

My ex husband, _____. dob _____ has not filed taxes in many years yet he is self employed.
He has been able to keep his employment hidden so he hasn't paid child support.
His current address is _____ in _____.
His wife's name is _____ although she will often say that he doesn't live there.
_____ is his phone number.

Complaint number

547

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Responded to complainant

Statement regarding the degree to which the complaint has been substantiated

Closed; no aspect to address

Complaint

I received this the same day I received a letter from _____. I had also received an email from _____ shortly before. It asks for my social security number and is first class mail. Please let me know if I should send this to a federal agency. Thanks, _____

Complaint number

548

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

Falsification of medical records- an unsigned consent to administer a hep b shot. This is evidence because the medical records state it was administered in a timely and proper manor. When in fact they were not which leads the question to why they were altered along with other information that supports this claim. I had one series of the vaccination then a test for the antibodies, then I was done. My record says I got three then a test. This is false and may contribute to further medical issues yet to be addressed. Either there was no convent to treat and they treated me against my will or I was treated willingly and improperly and medical record falsification occurred. Either way illegal action has occurred.

_____, _____, _____, _____, _____ are the parties involved including possible insurances.

Complaint number

549

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

_____ my mom received a call by someone identifying as her grandsons lawyer requesting she transfer \$5300 dollars for bail money. The _____ claimed her grandson was in an accident and needed bail money. The conversation included describing an accident with a pregnant women who was about to give birth and also the fact that her grandson was intoxicated at the time and that her grandson was OK but had broken his ankle.

The phone call occurred on 5/11/2020 at about 11:30 AM The lawyer used the name _____ his phone # _____ I did not personally witness the incident.

Complaint number

550

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

My employer, _____, forwarded me an email on 5/12 from _____ claiming they had received an unemployment claim document for me. They did have the last 4 digits of my social security number within the email which I removed below.

Complaint number

551

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by MRS

Complaint

_____, co owner _____, not reporting large sums of deposits in cash slips for auto repairs not claimed, she has been funneling undeclared income for 25 years according to past employee but she does not work there,t she draws a phoney salary they her and the husband have been gambling away large sums of undeclared monies coming into the business got to be hundreds of thousands of dollars she _____ supports her son and brother, with the cash ,

Complaint number

552

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL, MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL, MRS

Complaint

_____ is collecting tanf from fedcap as well as food stamps for 3 children which only one live with her she is also falsely claiming unemployment and getting \$3,500 in back pay when the whole time she's been living off tanif and has not had a job. She was in CNA training but got kicked out because severe drug abuse she is a heroin addict a needle Junkie and her kids are always left home alone he's a lying scamming and stealing from any and everybody she can including the state of Maine. _____ is selling drugs to any and everybody possible she get Suboxone from _____ and she sells them for \$200 prescription so she can buy heroin.

Complaint number

553

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

5/13/2020 11:07 A.M. I received two calls from _____. One voice message was left. The voice mail stated this is notification from process server final attempt to delivery court order summons for _____. This final attempt will made in court without your appearance. I just wanted to chat this is an action the server will notify the court so they can proceed without your participation. If you need further information you could call the office directly at _____, case number _____. This does require your immediate attention and it is your responsibility to contact the firm as soon as possible. _____ you have been notified.

5/13/2020 at 12:04 p.m. I called the number back as my husband is _____. The man stated his name was _____. I asked what his company name was he stated he worked for _____ in _____. He stated he is trying to serve _____ with Social ending in _____ with DOB _____. I told _____ that is not my husband's information. He asked if I have a relative with that DOB I said yes, he asked that I get in touch with him right away. I again asked him who he worked for, he said _____, _____.

5/13/2020 12:06 pm. I called my son, _____, who resides in _____. I told him about the call and he stated he had received a similar call the week before and was told he owed money for a credit card he's never had. My son stated the man wouldn't let him speak and was yelling at him. I told my son to call and to conference me in. The call he received was from a _____, _____ telephone number.

5/13/2020 12:24 p.m. My son called and conferenced me into the call. The man on the line stated my son owes \$4,00 for a _____. My son had already told the man, who would not provide his name, that he has never had a _____.

The man said I can offer you a 12- month payment plan or discount to settle which must be done this afternoon. I interrupted and said sir, my son has never had a _____, so this is not his debt. The man said, so your refusing to pay? I said no, please listen to what I am saying, my son has never had a _____, this is not his debt. The man said oh, your son had agreed to pay a payment plan and now he is refusing to pay. I asked my son if he had agreed to this prior to me being conferenced onto the call. My son stated no, when the man said they could offer a plan the man said he would give him plan information. The man interrupted and said so now you are refusing to pay? I said, you are not listening to me. My son has never had a _____, what information can you provide us so we can clear this up. The man stated he didn't need to provide us with anything and that my son owes \$4,000 and if he doesn't pay by end of day it will go to court and he will owe an additional \$1,800. My son told him his credit recently showed a _____ that was not his and he had just successfully had that removed. He told the man again he has never had a _____. I asked when the card was issued the man stated Jan. 2008 through Nov. 2011, the address listed when opened was my son's current address. My son told him he did not live at that address in 2008. The man said oh it must have been the _____ address instead. My son said I did not live there in 2008. The more questions we asked the more upset and threatening the man became. I asked to speak with a supervisor, he transferred me to _____. _____ which had shown on my son's credit which was not his, The man said do you know how many times a day I hear this, we don't have to prove anything to you. We bought this debt from _____ and you owe it. I told him we would be reaching out to _____. He said good luck they won't be able to verify this because they sold it to I asked _____ to verify the name of the firm, he would not do so. He said if we did not pay in full or pay a settlement amount by end of day, they would bring it to court and my son would be liable to for the \$4,000 and an additional court fee of \$1,800. I explained to him my son has never had a _____, we explained the other us to collect. I again asked for the name of his company and he hung up.

My son called _____ and they could not verify a _____ in his name. My son is currently in the process of building a home so this is very upsetting to him, because he is concerned this could impact his credit. _____ does not appear on his credit report.

I called the ME Fraud office and was advised to block future calls. Which we did.

5/15/2020 9:48 a.m.: I received a two-part text message from _____. The message states: The investigation is almost complete! _____ It's urgent you contact our office at _____ for extensions or to inform us of a location documentation should be sent to!

5/15/2020 9:48 a.m. My son also received the same text, twice. We have not responded.

These text messages and calls are very upsetting. What should we do next?

Thank you

Complaint number

554

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Unemployment fraud.

I received mail from Maine state indicating I have filed an unemployment claim (I did not). Advice no. _____. Date 05/19/20. Net benefit \$_____. Amt transferred to direct deposit (I do not see it in my account).

I have frozen my credit. Filed a report with the Federal govern and am now contacting you (ME State). Please advise as to what I can do next. Please advice how you will pull the \$s back from wherever they were deposited.

Complaint number

555

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I work in _____ ACH department. The past week or so we have been getting direct deposits from the Maine cares ACT and Main unemployment Comp. I spoke with one of the members and they were a victim of a scam. I believe your Maine Government system could have been hacked. We have been returning these deposited however we are receiving many of them.

Complaint number

556

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

I have had an email extortion attempt on on my _____ email account demanding a payment in bitcoin.

I would like to forward the email to someone who can assist in tracking thee people down.

I cannot cut and paste the body of the email as it is a series of png images rather than plain text.

Thank you for any help. I have a request into yahoo as well, but have heard nothing back as yet.

Thank you, _____
_____, Maine.

Complaint number

557

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

On Thursday, 5/19 I was notified by _____ (my current employer) that an unemployment claim was submitted on my behalf. HR responded that day to inform the Unemployment office that this was a fraud claim (Identity Theft). When I called the unemployment office on Friday, 5/22 - they confirmed that a claim was filed and payments have been made to approximately _____ and _____ (COVID) for the last several weeks - they noted my account per my request and said I had to talk to the 'Fraud' unit for further information. Detail - I was connected, but disconnected twice when trying to get to the Fraud area (frustrating). I have received no direct communication from the Unemployment office only through my HR area last Thursday. How did a claim get paid without proper verification of identify and confirmation eligibility with my employer _____? This is very concerning and I need to (1) Stop the claim, (2) Get detail on what exactly transpired, how it happened and the payments made, (3) Ensure I am not liable for these fraud payments (i.e., Legally and IRS/Tax liability) and (4) how do I ensure that if I ever do need unemployment my personal record is clear and this cannot happen again. Thank you for your prompt attention to this critical/concerning matter.

Complaint number

558

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

An unemployment claim was filed in my name, but I have not filed for unemployment because I have not been out of work. I have received correspondence confirming benefits have been approved and paid, but again, I did not apply for this, as I continue to be employed by _____.

Complaint number

559

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

There was an unemployment insurance claim filed with my employer in my name. I'm still employed and have not filed. Here's the claim number Claim IDF: _____

My employer is _____ in _____, ME.

Complaint number

560

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I was advised by my Employer that an unemployment claim was submitted in my name. I have been working full time and did not submit any unemployment claims. I have been attempting to call Maine DOL since Friday, but have been unsuccessful in getting through on the phone.

Complaint number

561

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Received Monetary Determination and First payment notice from Maine department of labor on 5/26/2020.I am currently employed at _____ and have not been furloughed or laid off can verify by calling _____ at _____.

Complaint number

562

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I was contacted by my HR on 5/22 that someone filed an unemployment claim. I did not and have never filed an unemployment claim. Please call me with details how and when this claim was filed. I received a letter today that I was approved for benefits.

Complaint number

563

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

My employer _____ formerly _____, notified me that someone tried collecting unemployment benefits using my name.

Complaint number

564

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

A claim for unemployment was filed in my name, using my SS number _____. Because I have an S-Corp _____, I am both employer and employee, and my wife and I are the sole employees and we pay unemployment tax. The Request for Separation Information (Claimant ID _____) was delivered to my home and business address (_____). The claimant's Declaration of Dependency was addressed to _____. The local USPS employees know me quite well and delivered the claimant's mail to _____ rather than _____.

Complaint number

565

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

_____ received notification in my name of an Unemployment Claim due to a Laid Off/Lack of Work status. _____, Payroll & HR Coordinator for _____ contacted me on May 28th to let me know.

Complaint number

566

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I have been alerted by my employer _____ that someone has fraudulently filed for unemployment benefits in my name. I have sent an email to MDOL, however I understand they are currently swamped.

I am interested in what data has been compromised (e.g. SSN) and what addresses/ phone numbers they were using when they filed. If the person is found, is prosecution an option?

I am uncertain if MDOL undertakes this investigation, or if it is more appropriate in your hands.

My evidence consists of an alert email message from my employer, _____. (_____, People & Communications,_____, _____)

Many thanks,

Complaint number

567

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

Hi back when toilet paper was hard to find I ordered some from _____. It's in China but they told me it was expedited shipping but normal shipping is about 40 days. Well my toilet paper has been sitting in the preshipping area since April 1st. I gave contacted this guy _____ several times & I do have all the emails. The first few wee asking me to be patient & I have been but the last few have gone unanswered. I would like my money back, It was 32.99\$. I have threatened to report him & again he ignored me. I have emails, contact info whatever you need. Thank you

Complaint number

568

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I received Unemployment Paperwork in the mail yesterday. I had heard that there were false claims in the system after a hack in the Maine Database.
1. Please cancel the false benefits application 2. Inform me what risks I need to be aware of. Are my credit accounts, banka accounts, ssn or other items exposed?
Thank you,

Complaint number

569

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

fraudsters filed for unemployment in my name

Complaint number

570

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I am home recuperating from surgery I received paper work in the mail they also received paperwork at the office. Monetary determination and declaration of dependency

Complaint number

571

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Our office received a Request for Separation/Wage information on myself, and a former employee who I contacted, I am the office manager and I did not file a claim, and he did not either, his name is _____.

The notice was dated 5/28/2020 with a SEIN: _____ WITH THE LAST FOUR OF MY SS NUMBER# _____ CLAIMANT ID# _____ AND _____'S DATED 05/27/2020: LAST FOUR SS# _____ CLAIMANT# _____

Complaint number

572

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Received a notice I was approved for unemployment benefits.
I did not apply.
I am a business owner. Received noticed that I applied For unemployment benefits.
Neither is true

Complaint number

573

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I received papers June 1, 2020, someone had filed for unemployment in my name. I also received a card for withdrawal of unemployment and will get a hold of the company directly.
This is fraud, my social security number is _____. I am on Social Security Disability and would not be filing for unemployment.
I have called Social Security, filed a report with Labor Department, have fraud alert with all credit reporting agencies and the IRS. I also filed a police report this morning #_____. I showed police department the papers and they said to hold onto them.
I look forward to having this resolve immediately.
Thank you

Complaint number

574

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I received a notice from the Maine Department of Labor that I would be receiving unemployment but I never filed for it. I called the appeal telephone number on the notice to let them know of this fraud. They confirmed it was fraud and they directed me to fill out this form.

Complaint number

575

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Last week I was contacted by the human resources department of my workplace, _____ in _____, informing me that someone had applied for unemployment benefits using my social security number. The HR department checked with me to see if I had initiated the claim, and I had not, as I am still working full time. _____ HR department may have already reported the details of this incident. If not, they have the information and can be reached at _____.

Complaint number

576

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I work for the _____ as a _____. I received a notice from _____ that they had received an unemployment benefits claim in my name. I have not filed for unemployment. They stated they had tried to phone but were unable to get thru, they did send email to the department instead. They also filed a police report. I received that letter from _____ on May 29th. I then received a notice from the state that my unemployment benefits had been approved starting May 13th I believe. Again I have not filed for unemployment benefits. I was able to get thru to someone who checked and locked the benefits. I was then told to contact you.

Complaint number

577

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I work for the _____. The HR department for my employer contacted me stating they had received notification from the Maine Department of Labor regarding unemployment claim in my name. The next day I received a monetary determination letter in the mail from the Maine Department of Labor with an amount over _____. I have been employed without interruption and did not file for unemployment. I am concerned because the last four digits of my social security number is on the letter.

Complaint number

578

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Fraudulent unemployment insurance claim using my name

My current employer is _____ (_____), please contact _____, HR director, with any employment-related questions.

~2 weeks ago, my HR director informed me that I was among a group of _____ employees who had been listed for unemployment claims. Most of the employees on the list are currently employed, and she was concerned about fraud. _____ directed us to file fraud notices through the MDOL website, which I did.

On June 1st I was contacted by my father who said he had received a letter for me at his home address in _____, Maine. (I have not used that mailing address in more than 10 years).

Yesterday I got the letter from him and found inside a bank card issued by USBANK, but with a return address of: _____.

The debit card is branded "Reliacard." I contacted USBANK's fraud department and they were able to tell me that the account had been opened on _____, and two deposits were made on _____, one for \$_____ and one for \$_____, totalling \$_____.

I asked the customer service rep to freeze the account, which she did, and she recommended that I contact the Maine DOL, which I have tried to do, but the phone lines are not accepting calls at this time. I can provide the actual card account details on request. I further give permission to the Office of the State Auditor, or their designees, or

other Maine State employees to share this information and my contact details in following up on this fraud case.

I would like to be contacted by somebody who knows how to resolve the issue - I do not want to be liable for the balance of this account, and my employer (who is a direct reimbursement employer) is very upset about these claims. Thanks for your time, I look forward to the next correspondence. I asked the

Complaint number

579

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

_____ - _____ identity theft, fraudulently filed for unemployment
_____ - _____ identity theft, fraudulently filed for unemployment

Complaint number

580

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I was notified from my place of employment that the Human Resources Dept. received a call from some in the unemployment claim dept. asking if I was no longer employed, they were told I am an employee. I didn't file a claim nor receive any benefits. However, I had a credit report run through _____ which I know was compromised in January. A coworker has had the same incident as I, he received unemployment benefits he never requested, he too had a credit bureau via _____. Please confirm that you are not reporting I am receiving benefits. Thank you.

Complaint number

581

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

The Maine Department of Labor Bureau of Unemployment Compensation mailed a Monetary Determination out 5/27/2020. I am happily employed and did not file for unemployment.
Thank you,

Complaint number

582

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

My employer notified me 7 employees in my company at _____ was part of this unemployment fraud and my name came up...I never have received a unemployment check in my life...I also have not received a coronavirus check...I just want to get this resolved and hope it's a easy fix..thanks

Complaint number

583

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

I had a dating app profile. Connected with a woman that stated she was local. Asked that I download _____, and then we flirted and shared pictures and then she asked to come over. Then the messages switched to threatening and that I would be reported to the police, family, friends and I stupidly submitted \$500 via _____. I am working on getting that declined. I took screenshots of the _____ conversation.

Complaint number

584

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Closed

Statement regarding the degree to which the complaint has been substantiated

No fraud alleged

Complaint

I would like to remain anonymous but owners brag about cash intake. Also, their parking lot is full of out-of-state plates ...

Complaint number

585

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Received paperwork regarding someone using my social security number to apply for unemployment benefits from Maine Department of Labor. _____ was the name on the paperwork. My previous address from 20 years ago (_____) was on the paperwork. It also listed the _____ where I currently work as my place of employment. The benefits were denied but I never applied for unemployment benefits. They also tried to apply for a _____ in my name, but misspelled my name(_____), using my former address.

Complaint number

586

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I am getting forms from the Department of Labor saying that I qualify for unemployment and that my employer will receive the benefits and will provide them to me. I have also received a credit card that is supposed to have unemployment funds on it.

However, I am not unemployed and have not filed for unemployment.

I have tried to call the number on the form for the Department of Labor, but am unable to get through despite many attempts.

From news reports, it sounds like fraudulent claims have been made by many and the state may be getting scammed by someone related to this.

Complaint number

587

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

On 5/25/20 I was notified by my father in law whom I work for and have not stopped that he received an unemployment claim in my name which I never filed. The next day I went to the MDOL website and tried to call a dozen times but had no luck so I finally emailed them stating this was fraud and was given case # _____. Today 6/7/20 my father in law received a notice of separation decision and charge notice. The address listed on this form is an address we own but have not lived at for atleast 15 years. Today I finally was able to find a fraud form on the MDOL website and filed that and Monday I will be contacting the FTC and the credit bureau's.

Complaint number

588

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Involves Me (____) and my employer(____ SEIN: ____).
I HAVE NOT filed an unemployment claim with the state.
Fraudulent Unemployment claim made under my name/information.
Maine DOL "Decision #": _____

Complaint number

589

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I received mail this weekend talking about a first payment notice in the amount of \$____. I never filed for unemployment. I have been at my current employer (____) for almost ____ years in ____.

On 5/27/20 ____ from my HR notified me that someone tried filing for unemployment in my name. She provided claim number ____ - disaster separation or something to that effect.

I give my consent to have my identity released among different departments.

Complaint number

590

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to DHHS

Statement regarding the degree to which the complaint has been substantiated

To be determined by DHHS

Complaint

my two kids go to _____ daycare (owner _____) at _____, maine. I have been married to my wife since 2015 and _____ knows that. My wife has filled out child subsidy. on application saying she is a single mother with no other source of income. we have been living with eachothers and still are married _____ (maiden name _____) has been reciving benefit for the past 3 years. she also filled for unemployment. we moved to _____ in _____ she quit her job and hasn't not gotten another job due to 2 car repos in the last 2 years. as of right now _____ is living with _____ at the daycare collenting unemployment and subsidy benifits and susan is giving her the money. we are still married and I don't want this to reflect on me where we are married.

Complaint number

591

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Closed

Statement regarding the degree to which the complaint has been substantiated

Pertains to another State

Complaint

I received notification by mail today from the _____. The letter said my unemployment benefits application had been denied. The form had my correct name, address (in Maine) and the correct last four #s of my SSN. I have never lived or worked in _____. I am retired and have lived and worked in Maine since _____. This is not so much a formal complaint as to let someone at the state level know that this is happening and find out if there is anything else I need to do. Cannot reach any humans at _____ or _____.

Complaint number

592

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

involves _____ and _____
Received an email informing me of a purchase that I didn't make.
_____ has an order number, (Shipping Confirmation Order # _____).
Not aware of date of incident.

Complaint number

593

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I do not have any details. My employer emailed me on 6/10 saying someone filed a claim in my name and asked if I filed one. I did not.

Complaint number

594

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL, MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL, MRS

Complaint

_____ Is her name and
The complaint and incident involves her committing fraud I believe she has a housing voucher and lost her job due to covid which makes her eligible for unemployment which she said she is working 3 to 4 jobs which she is not to my k knowledge and that she is working under the table on weekends which is where the fraud comes into to play she told me this two weeks ago I think it's most definetly worth looking into thank you I have a text message stating shes working 3 to 4 jobs but on the phone she said shes working under the table . That's all I have for now thanks

Complaint number

595

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I received a Maine Dept of Labor Separation Decision and Charge Notice from the Bureau of Unemployment Compensation, Form 3532260. I work for _____ and have not been laid off or had reduced hours. The address in the "Employer Details" is incorrect.

Complaint number

596

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I, _____, RECEIVED THE MAINE DEPT OF LABOR SEPARATION DECISION AND CHARGE NOTICE, DECISION #_____. THIS CLAIM IS FRAUDULENT DUE TO THE FACT THAT CLAIMANT USED _____ WITH AN ADDRESS OF _____. I ALWAYS USE MY MIDDLE INITIAL ON ALL LEGAL FORMS AND HAVE NEVER LIVED IN _____. ALSO, I AM THE OWNER OF _____, INC IN _____, MAINE, I AM WORKING FULL TIME AND HAVE NOT SUBMITTED ANY UNEMPLOYMENT CLAIMS. PLEASE REVIEW AND PREVENT PAYMENT ON THIS DECISION.

Complaint number

597

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to DHHS, York School District

Statement regarding the degree to which the complaint has been substantiated

To be determined by DHHS, York School Department

Complaint

I am reporting _____, ME _____. DOB _____. It is known that she has moved in with _____ of _____ at _____ as of _____. She is using the address of her friend _____, ME _____ to keep her two twin children age _____ (_____ and _____) in the _____ school system as well as continue to collect monies for Maine SNAP/ food stamps as well as using Maine Care benefits for herself and these two children.

I am the _____ of her oldest and first child age 13 (_____) who moved permanently to _____ in _____ of _____ to enroll in school in _____ and then was covered by our health insurance by his father and I. Therefore _____ should have also been removed from _____ Maine Care and SNAP accounts _____.

Complaint number

598

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

My husband got a call from someone claiming to be from _____ demanding payment of \$900 within 45 minutes or they would _____. Alarmingly, he took them seriously for awhile, to the point where he went to a _____ in the _____ between _____ and a _____. He did not follow through with it thankfully. I just looked up the number and it is a robocaller #_____

Complaint number

599

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

responded to complainant, suggested continuation of current processes

Statement regarding the degree to which the complaint has been substantiated

No State aspects to determine

Complaint

I'm in a legal, moral, ethical blur that I cannot unravel. I've contacted two attorneys' firms who said something like "get back to me when you're fired." I'm unsure if this whistle blower worthy and I do not want to make a big deal out of what may be nothing, but I do know that my wife and I are suffering because of poor judgment, bad management, and stupidity which I'm sure are not illegal. I am pretty sure when things are looked upon closely, the reasons for our suffering will be seen as unfair, unjust, and illegal maybe? I don't know. I have filled out the State of Maine Human Rights Intake _____ for how my employment story put me on medical leave that ends on _____ with a tentative return date on _____. How maybe it relates to fraud is below:

_____ has a contract to provide calibration services to _____ at _____'s facility on _____ in _____ Maine. I do not believe that _____ cannot fulfill the contract. I state that because I was never trained adequately for the job. People at _____ are confused as to who my supervisor is. Conversely, the oversight of the calibration of the program by _____ is deficient. _____ exposed a flaw in an _____ calibration process. I was subsequently called out in an _____ video meeting by _____ of _____ that I was part of an unknown ethics investigation. That felt like intimidation to me. There was no agenda for this meeting and I was totally blindsighted.

Almost of all the calibration services we provide to _____ must meet ISO 17025 standard, which is the highest calibration standard. _____ is well known in the community, especially with the recent press regarding the COVID testing. Part of keeping ISO 17025 accreditation at the lab is to not rush work. We are constantly asked to rush work because the program is horribly misunderstood, mismanaged, and abused between _____ and _____. Sometime in _____, _____ of _____, who I had very little contact with since _____ people who can work at home can do so, popped into my Microsoft Teams requesting a meeting immediately. It was with me and my coworker _____.

The meeting was to tell us that there was another positive COVID test at _____ and that we had to do everything possible to make sure we stayed healthy because he couldn't afford for us to get sick. _____ was sweating and nervous like I hadn't seen before. I felt threatened like if I didn't work something would happen. Also, not sure if this is appropriate here, but I'm sure when there were 2 positive COVIDs at _____, sometimes there were at least three since three makes the news. Not sure if that could be looked into, but I heard that when I was there. Is that fraud?

So, my complaint is that cannot supply without me having to take medical leave, should know that but doesn't keep an eye on it like they should or have said they should, I guess. I'm not working, waiting on a short term disability claim. I am at the very bottom of the food chain and am treated and paid as such.

Complaint number

600

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

_____ received a Declaration of Dependency and USBank debit card from MDOL. He is retired and didn't file for unemployment. I suggested that he monitor his credit the same as any identity hack that may occur. We discussed that I will be sending the complaint, and contact info to MDOL. If they have any questions, they will contact him, I am uncertain if they will contact him otherwise, but if any updated information comes to us, I will pass that along to the individuals affected.

Complaint number

601

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Tried to open an unemployment case on June 12, to be told that "this" case had already been opened in March. Obviously that is a fraudulent claim. I need this resolved in order to obtain my REAL unemployment

Complaint number

602

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

Received fraudulent unemployment claim in my name that I did not file. Attempting to ensure issue is being addressed and have a card with money on it that I would like to know what to do with. Attempted to contact someone for a month now and was given Jeff Paquette's number by a coworker dealing with same issue. I was directed to this form. Appreciate the time he gave me and anything anyone else can do to get me talking to the correct person to resolve this.

Complaint number

603

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

I believe that someone has filed a fraudulent unemployment insurance claim in my name, using my work history and social security number. I did not make such a claim, nor am I eligible. Further, although the emails stated that I have started to receive payments, none have been collected in my bank account.

Complaint number

604

Office, Bureau or Division within the Department or Agency that is subject to the complaint

Municipal Fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Being reviewed for appropriate action

Statement regarding the degree to which the complaint has been substantiated

To be determined

Complaint

I called and left a message because I'm not sure this is the correct place to call regarding this matter.

I am a resident of _____ Maine. I have very grave concerns about _____'s 2020 school budget that passed last year. And, if there's one, I am worried there are more..

This past week, 6/16 to be exact, there was a heated exchange between our _____, _____, _____ and another elected SC seat, _____. Our _____ Superintendent, _____, was bombarded over a funding issue, on the record, for a nonprofit "_____" "_____" Pilot program. This is it's 3rd year o believe. You see, the "funding", \$_____, is nowhere in our previous Superintendent's (_____) 2020 budget.

Complaint number

605

Office, Bureau or Division within the Department or Agency that is subject to the complaint

Municipal Fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Being reviewed for appropriate action

Statement regarding the degree to which the complaint has been substantiated

To be determined

Complaint

To the Maine State Auditor,

After trying repeatedly and in vain to inquire with local _____ officials about the misappropriation of funds by the _____ School Committee, I am sending this as a plea that an outside authority examine its long-term, well-hidden fiscal missteps .

After many years under the leadership of one school superintendent, last fall, _____ welcomed a new superintendent. Like many citizens, I was relieved that our abysmal school system would at last have a chance to improve standards and outcomes. This is not personal--my children are adults--but it breaks my heart to see so many children living in poverty here, and know that they are not receiving the kind of quality education that would maximize their potential in life.

Although _____ receives a tremendous amount of money from the State for education--special needs, ELL, etc.--it nonetheless sits in the _____ place from the bottom in State rankings, has anemic graduation rates, lowers requirement thresholds so fewer students appear to be failing, etc...A surprisingly high percentage of students are classified as "special needs" and get farmed out to various local "therapists" and programs for special treatment, which is reimbursed by the State.

I have long wondered why, despite the extraordinary resources poured into _____'s educational system, outcomes are not better for our students. As budget season approached, I began to watch School Committee meetings with the hope of making sense of the gaps and questions. What I have learned has left me speechless, but requests for clarification/explanation have been ignored. The _____ School Committee meetings have shown that thanks to Superintendent _____, _____'s skeletons have started peeking out of the closet.

Two meetings ago, several School Committee members insisted that money be allocated to a non-profit organization that serves underprivileged youth, _____, "as it always has been", which meant from different parts of the budget, not as a line item. (And that is \$_____ for a program that serves _____ students, rather than the _____ it is supposed to be serving.) Superintendent _____ informed the Committee that previously, under his predecessor, since funds for the non-profit program seemed to have been improperly appropriated from various parts of the budget, that starting this year, it would have to be done properly. He explained to members that he wanted to do everything by the book, double check everything, etc.

What happened next was shocking: several committee members who were pushing for this \$_____ to go through the channels it had gone through in past years, basically verbally *attacked* the Superintendent and the one single member who suggested that something improper was happening, and wondered why it was suddenly being raised during a warrant vote. The members voted to suspend the rules to discuss the issue which was not on the agenda, then went into executive session, where they allegedly voted on something they wanted to conceal from the public (also a breach of the rules). This is all on video here (6/15/20): _____

Watching the strange interactions of that meeting, where school committee members were basically insisting that the Superintendent *not do the job he was hired to do* left a bad taste in my mouth, so I tuned in for the next meeting, where things became even more shocking... At the next meeting (6/22/20:_____), the Superintendent announced that an audit of Special Education *alone* found that by implementing the recommendations from the audit, taxpayers would be saved *6 MILLION DOLLARS PER YEAR*. As if that wasn't stunning enough, he said that an audit 10 years ago had MADE THE VERY SAME RECOMMENDATIONS and the School Committee chose NOT to implement them.

Why would they not?...And why would current members be angrily, disrespectfully discouraging the Superintendent from doing things by the book? _____ is filled with fiscal and ethical wrongdoing, and the _____ School Committee, filled with people who circulate through leadership positions, have nonprofit associations and conflicts of interest, must be examined by an outside authority if we are to truly clean things up and pull away from the brink of self-destruction. Superintendent _____ was hired to undertake the seemingly impossible task of turning around a troubled, poorly managed school system filled with vulnerable students, but rather than being grateful and cooperative, the "good old boys" clique seems to be trying to run him out of town.

Opening long-shut closets--the necessary first step to cleaning things up and creating a foundation for excellence--seems to be making those in power very, very uncomfortable. It is my humble and urgent request that the _____, Maine School Committee, budget, members and operations be audited as soon as possible. As a community that is growing more troubled by the day, it is imperative that we face the truth and consequences of long term corruption, and at last be able to move toward becoming the best version of ourselves we can be. Thank you very much.

Complaint number

606

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

To be referred to MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by MRS

Complaint

I would like to report the _____ in _____ in a IRS Fraud. They failed to report all earning last year and to this date. I have multiple examples and will vouch for employees not on the books, third register being cash only and cleared daily, money being played to llc property as false right offs and bussiness credit card usage being used for personal and not business related transactions. My phone number is _____ thank you and have a good day

Complaint number

607

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

I got this phone call about my Social Security being canceled. So I called my local Social security office. They said everything was fine. I then get another phone call SAYING the same thing. This is the number that called me this morning of June 26th , 2020 SAYING the same thing again. I hung up. _____. There are so many out there probably scared to death they are looking the only means of living they have. Please could you look into this? Thankyou for your time.

Complaint number

608

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

Dear Beneficiary,

I am _____. The New _____ under the _____. The executive agency responsible for _____. However, by virtue of my position as the new _____, I have irrevocably instructed the _____ to approve your fund release via issuance of a CERTIFIED CHECK drawn on _____, which is the authorized bank for your fund release.

However, as a former _____. Prior to that role, _____ was the _____, I wish to state categorically that a CERTIFIED CHECK of \$_____ USD drawn on _____ will be issued and sent to you via the _____ at no cost to you. Every and all cost associated with the delivery of the CHECK has been pre-paid by the _____. The only cost associated with your fund release is the cost of processing a " _____ " which is estimated to the value of \$_____.

The " _____ " is required in accordance with the _____; and it is the ONLY expenses you will incur before the CHECK will be sent to your mailing address. Hence, you are advised to send the \$_____ USD via Western Union or Money Gram ONLY to " _____ " who is the nominated receiver for the \$_____ USD. The wiring details is stated below:

Receiver: _____
Receiver's Location: _____
Amount: \$_____

Complaint number

609

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to MDOL

Statement regarding the degree to which the complaint has been substantiated

To be determined by MDOL

Complaint

My school business office contacted me on May 26,2020 to ask if I had filed for unemployment. When I told them I had not they sent me a link to the Maine Department of Labor and I filled out the form for false claims.

I have since received a notice from the Maine Department of Labor stating that an unemployment benefit of \$347.00 has been direct deposited. I did not file for unemployment and I have not received a direct deposit.

The notice from the Maine Department of Labor has an "Advice No:_____" and an advice date of "_____". It states gross benefits and net benefits being \$_____. It is for the "summarized payment for benefit week: _____." It also says it is "to inform you of your first benefit payment on your benefit year ending _____." There is a barcode in the the bottom right corner with _____ underneath.

I am giving consent to have my identity released to share information with the Maine Department of Labor so that an investigation can be made into fraudulent unemployment compensation on my behalf.