



STATE OF MAINE
OFFICE OF THE STATE AUDITOR

66 STATE HOUSE STATION
AUGUSTA, ME 04333-0066

TEL: (207) 624-6250

Pola A. Buckley, CPA, CISA
State Auditor

B. Melissa Perkins, CPA
Deputy State Auditor

July 29, 2019

Honorable Janet T. Mills
Governor of the State of Maine

Honorable Troy Jackson
President of the Senate

Honorable Sara Gideon
Speaker of the House

I am pleased to submit the State Auditor's Fraud Hotline Quarterly Report for the period April 1, 2019 to June 30, 2019.

A summary of the complaints is attached.

Sincerely,

Pola A. Buckley, CPA, CISA
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STATE AUDITOR'S FRAUD HOTLINE – Quarterly Report

<http://www.maine.gov/audit/fraud/reports.html>

For the Period 4/1/2019 to 6/30/2019

The complaints received from April 1, 2019 to June 30, 2019 begin on page four of this report. Details of the complaints are attached. The complaints have been modified by OSA personnel to maintain the privacy of the individuals involved.

This report is a quarterly report prepared in accordance with 5 MRSA § 244-E.4. It is now prepared in addition to the semi-annual report.

All referrals are also sent to the Attorney General's office and the Office of Program Evaluation and Government Accountability

	<u>Number of:</u>
Complaints received (Number 469 to 489)	21
Complaints that were closed for not meeting requirements, or not allegations of fraud	7
Referrals made to the Office of the Attorney General	2
Complaints managed by Office of the State Auditor personnel	8
Referrals to the Office of Program Evaluation and Government Accountability	0

Referrals to the Department of Health and Human Services:	
Fraud Investigation and Recovery Unit	3
Referrals to Maine Revenue Services	1
Referrals to Efficiency Maine	1

Types of complaints Office of the State Auditor personnel investigate:

- Illegal acts affecting State government such as theft, fraud, and financial conflict of interest,
- financial fraud depleting resources or increasing expenditures of the State,
- significant abuse of State equipment or property,
- clear misuse of State property, programs, or work time for personal gain,
- gross misconduct with significant financial effects,
- consistent, wasteful conduct with significant financial implications, and
- kickbacks or similar acts involving return payments to State workers or vendors.

Types of complaints Office of the State Auditor personnel do not investigate, but the Office does generally refer these complaints to other State agencies or other government authorities:

- Personal conflicts between individuals or domestic or other threats of violence,
- alleged improper acts by federal officials,
- personal gripes against State employees about personal matters,
- mistakes made by State personnel,
- insignificant matters or complaints without sufficient factual basis, and
- matters handled by other specific State investigation units.

The Office of the State Auditor does not have enforcement power. However, we work with governmental entities that do have enforcement power. This includes the Attorney General's Office and the District Attorneys' Offices.

A legend for the abbreviations used in this report appears on page three.

Agency acronyms used in the report:

AG - Office of the Attorney General

DACF – Department of Agriculture, Conservation and Forestry

DAFS - Department of Administrative and Financial Services

DHHS - Department of Health and Human Services

MRS - Maine Revenue Services (a division of DAFS)

OPEGA - Office of Program Evaluation and Government Accountability

OSA - Office of the State Auditor

Complaint number	469
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; Municipal fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Closed
Statement regarding the degree to which the complaint has been substantiated	No actionable aspects in the complaint; all information is presented as second hand
Complaint	<p>It has been brought to my attention that the cities of Bangor and Brewer Maine have been misappropriating funds for a length of time. Money that is supposed to be used for roads and other essentials have been wasted on personal trips and other expenses.</p> <p>I was told they “stole” money from a disabled child’s funds. This apparently runs deep here and is a major concern that no one has dared to ask for information on. Tax payers can’t take any more burden and we trust our rulers will use funds wisely and ethically. That is not the case here.</p> <p>This is a major issue. Brewer has taken to charging for trash bags, when tax payers already pay for trash. This is to offset other losses they try to hide. I also was told the Brewer has the highest water cost in the state and the city manager has the largest pension set up in the state as well. These are real issues that warrant an investigation to find out where the money is going and why things are in such disrepair that have already been funded.</p>

Complaint number	470
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Referred to Efficiency Maine
Statement regarding the degree to which the complaint has been substantiated	To be determined by Efficiency Maine
Complaint	<p>My previous business partners: _____ of Portland _____ _____ of South Portland _____ _____ altered an invoice from Anderson Insulation so that _____ would receive a larger rebate from Efficiency Maine for insulation work. I have copies of both the correct and altered invoices. Work was performed last Fall at _____ home in South Portland.</p>

Complaint number	471
Office, Bureau or Division within the Department or Agency that is subject to the complaint	Not Stated
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Closed
Statement regarding the degree to which the complaint has been substantiated	Complaint was incomplete, looking for tax information, and from another state. Likely an error.
Complaint	Yes, hello I'm trying to see who could I talk to about someone using my child on taxes without my permission the person is the

Complaint number	472
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; Municipal fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Referred complainant to a qualified attorney, Secretary of State's office
Statement regarding the degree to which the complaint has been substantiated	N/A
Complaint	<p>I am contacting you regarding our town _____. The selectmen of the town seem to be getting away with doing what they want with town funds and rigging town elections. I won't go into detail about all the shady things the selectmen are doing in this town. All I really want to know is will your office audit our town. We really need someone that cares about the people of this state and we need someone to stop the people that are sooussed to be our representatives from embezzleing money and rigging town elections. Will you please consider doing a serious audit in our town and point me in the right direction of who I can contact to report a election scandal. Thankyou</p>

Complaint number	473
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; Municipal fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Responded to complainant regarding local election matters and referred to an attorney
Statement regarding the degree to which the complaint has been substantiated	N/A

Complaint	<p>At the March 2018 ____ Town Meeting the citizens of ____ authorized specific monetary amounts to be spent for each Town department. Departmental money spent in excess of these specified amounts needed to be reported as overdrafts for the Citizens of ____ to approve or reject at the 2019 ____ Town Meeting. Departmental money that was not spent would be returned to the General Fund or carried to next fiscal year as decided by the citizens of ____ at the 2019 Town Meeting.</p> <p>It appears that all of the supporting documentation from the Town of ____ Fiscal Year 2018 Budget Report as prepared and presented to the citizens of ____ at the 2019 Town Meeting was an “add up all we spent and subtract that from all we had as income and we were under budget”.</p> <p>According to the supporting documents presented below for this online form there appears to be at least the following amounts of money unaccounted for in these departments of the Town of ____:</p> <p>♣Fire Department Equipment Reserve Account - \$ ____ ♣Highway Paving Account - \$ ____ ♣Highway Equipment Reserve Account - \$ ____ (+/-) (This amount should have been take out of this reserve account for purchase of a screen for use at the town gravel pit. There is no documentation that this money was taken from any other account.)</p> <p>♣ ____ Days Committee Account - \$ ____ (+/-) ♣Town Field Reserve Account - \$ ____ (+/-) ♣Forestry Reserve Account - \$ ____ ♣Recreation Committee Account - \$ ____ (+/-)</p> <p>•Describe evidence available to support your complaint</p> <p>2017 Town of ____ Maine Audit Report - found on maine.gov website</p> <p>2018 Treasurer’s Report for the Town of ____ – as printed in the Annual Report Town of ____ FY 2018 (3 pages); report issued March 2019 August 2018 Receipt Search Report for ____ Days Fundraising FY 2018 Recreation Committee Financial Report Town Warrant 2018 Articles #5, #8-10, #12-28 – as printed in the Town of ____ Annual Report for year ending December 31, 2017 May 1, 2018 Special Town Meeting Minutes – Citizen approval of article to raise and appropriate \$20,000 for fire department building roof repair.</p> <p>(There is no indication in any account that this amount was paid to the contractor for the completed Fire Department roof repair.) October 22, 2018 - Special Town Meeting Minutes – Citizens approval of article to ratify an overdraft for the Town Field Repair for \$144 (+/-) (The amount approved from the special town meeting does not cover the total</p>
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overdraft in this account as it appears in the FY2018 Treasurer's Report.) FY 2018 Budget Reports (dated 1/22/2019) – given to the Town of _____ Finance Committee issued by the Administrative Assistant (used to determine 2019 budget) Expense Summary Report All Departments, All Months (dated 2/22/2019) – given to the Town of _____ Select Board issued by the Administrative Assistant

•Describe where the incident occurred
Town of _____, _____, _____, Maine _____

•Describe when incident occurred
FY 2018 – January 1-December 31st 2018
January 1, 2019-March 16, 2019

•Describe how the incident occurred
The aforementioned Administrative Assistant to the Select Board, _____, was hired by the Town of _____ Select Board on January 2, 2018. Upon his hiring, he was left with the task of finishing the books for the Town of _____'s 2017 FY, due to the sudden and unexpected resignation of the previous Administrative Assistant. Typically, the Town of _____ Administrative Assistant is involved in the FY budget process by attending and taking notes at Finance Committee meetings, formulating and presenting the administrative budget for the operation of the Town Office, and attending and taking notes at Select Board meetings. The Town of _____ used TRIO for accounting software.

As _____ became more familiar with the structure of the town's accounting system in TRIO he informed the Select Board that there were numerous redundant and overlapping accounting categories. _____ proposed a "new chart of accounts" that would eliminate all of the duplicate subsections and make it much easier to track Town Funds. This was unanimously approved at a Select Board Meeting and a welcome change to the Town of _____'s bookkeeping process.

At this point I was in the 3rd year of a 5 year elected term to serve on the Select Board. One of _____ job responsibilities was to make sure each department received monthly budget reports of their expenditures and revenue. From March 2018 through September 2018 budget reports for departments were sporadic, inaccurate, and the explanation given by _____ was that it was a "monumental and complicated process to change to his new chart of accounts." This was understandable to a point.

In September of 2018 I resigned my position on the Select Board due to a hostile work environment created by the aforementioned Select Board member, _____, and _____ due to the circumstances of the resignation of the _____ Town Clerk. When I submitted my written letter of resignation and turned in my keys and I met in his office where we discussed some specific duties I had taken on over the years for the town. Duties included performing the quarterly water tests, including the delivery of samples to the lab in _____. Other issues that needed to be considered were contacting the town auditor to schedule the audit date for the 2018 budget; contacting Finance Committee Members for the end of year budget review and budget planning for 2019; and scheduling the November rabies clinic, to name a few of the important items. _____ and I parted on what I thought were affable terms and he even called me several times after my resignation with some specific questions regarding the Town of _____.

As a private citizen when I asked questions about the budget or offered assistance at public Select Board meetings I was told that I was, "out of order, causing trouble, that it was none of my business", and that I was "attacking and harassing _____ by asking for financial information".

Having actively helped develop the Town of _____'s 2018 budget and then reading the Treasurer's Summary in the Town Report issued March 2019, I discovered that there were numerous inaccuracies, funds that were not reported, and funds reported in wrong accounts.

On March 1 and 15, of 2019 I submitted a formal FOIA request to the Town of _____ requesting FY 2018 budget information. I have since received this information. I know that what _____ has presented to the people of _____ as the FY2018 budget is misrepresenting the Town of _____'s financial situation and the people deserve better than this, they deserve the truth.

•Did you witness the incident

Yes, please refer to the above documentation.

Complaint number	474
Office, Bureau or Division within the Department or Agency that is subject to the complaint	Maine Maritime Academy (MMA)
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	ND
Recommended action (actual action taken, usually a referral)	Reviewed support materials provided by MMA
Statement regarding the degree to which the complaint has been substantiated	Additional costs were incurred for hidden damage that was anticipated, located, and approved by MMA and Coast Guard officials
Complaint	<p>Come to my attention that Maine maritime academy awarded a bid to work on one of their boats to _____, over the previous shipwrights who already completed the first half of the work in 2016. This would be unremarkable if the winning bidder hadn't raised the quote on their first line item some 700,000\$ immediately after securing the contract.</p> <p>As a taxpayer I feel this is a huge negligence and would like some explanation.</p>

Complaint number

475

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable, N/A for Not Applicable)

ND

Recommended action (actual action taken, usually a referral)

Closed

Statement regarding the degree to which the complaint has been substantiated

No fraud indicated;
No statement whether benefits, subsidies, or programs involved

Complaint

_____ and _____. I think its housing fraud when they both are working full time jobs and daughter receives over _____ in disability from the fathers disability. I was at _____ when she paid her portion of her rent and it was _____ dollars. im unsure how wirh so much income in the home how their rental portion is so low.seems something isn't adding up when _____ older boys dont live with her full time and are rarely there and her 10 yr old is with her dad more than with them. And _____ son is only there every other weekend. The total who lives in the home full time is _____. Any help with this is greatly appreciated. I also wish to remain anonymous with regards to _____.

Complaint number	476
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Closed
Statement regarding the degree to which the complaint has been substantiated	Phone scam indicated, but imbedded link raised significant concern, was not opened
Complaint	<p>"Student loan fraudulent calls from 1-714-430-8398 https://nam03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.alumnihc.com%2F&data=02%7C01%7CJeffrey.Paquette%40maine.gov%7Cab42c408cf643a59a1608d6d31b11ff%7C413fa8ab207d4b629bcdea1a8f2f864e%7C0%7C0%7C636928510551242053&sdata=Ku70SQpfBl2vb422k0Blj15bfJm6lizWS6Gx7WyiWCQ%3D&reserved=0"</p>

Complaint number	477
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Received additional information from complainant
Statement regarding the degree to which the complaint has been substantiated	Complaint identification remains too vague for processing
Complaint	<p>I want to report a possible case of fraud. There are two people involved in this: _____ and _____. She had originally lived in TN but _____ lives in Maine. Apparently she met him online and after visiting him once decided to move to ME. On her Facebook page she has photos of herself with _____ in Maine as early as Jan 2nd 2019. She became pregnant at the end of that month and has remained with now fiancé _____ in Brunswick, ME. Just today she made a post that mentioned her car still having TN tags. I'm not sure why she wouldn't change it where she's living in the state of Maine now. It's definitely worth looking into if what she says is indeed true and she is residing in ME. I have screenshots of her and her fiancé as residing in ME and of her post claiming to still have TN tags. Thank you.</p>

Complaint number	478
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Referred to AG
Statement regarding the degree to which the complaint has been substantiated	To be determined by AG
Complaint	<p>"This may be premature, but I think there is a group proposing as clients. Last month I turned down a project for my interior design business for home staging. It was an unusually large job, but I check out the people the women said referred her to me and they told me they had not referred anyone to me. This woman contacted me via text message which is what made me uncomfortable in the first place. She was going to send me a \$6,000 check but I told them no. I did receive a check in the mail for the amount but the check is from a builder in Delaware. I have not cashed the check.</p> <p>_____ "</p>

Complaint number	479
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Referred to AG
Statement regarding the degree to which the complaint has been substantiated	To be determined by AG

Complaint

_____ called; She is not using the internet currently. This is intended as a summary, not a transcript.

J. Paquette

Last evening, a person called supposedly from the company that she had a warranty from for her computer. He talked her into giving him access to her computer, bank access, and showed her that he could do whatever he wanted to her accounts, one being a family account. He then convinced her to go buy Google Play cards and provide the numbers to him. Hannaford did sell her one for \$500, but then refused to sell another for \$2,000, though the card was paid for, and is being refunded. When the purchased card didn't immediately work, he demanded that she go to Wal-Mart to try again. This all occurred with him on the line. She did not know where Wal-Mart was, so attempted to search and was disconnected, at which time she contacted her husband, who told her to stop, and go home.

She has been to the bank, and although they saw a transfer between accounts, no funds were taken. They have closed the accounts down for her protection. She will be having a trusted person check her computer for issues, before using it. There is still a potential loss with the Google P Lay card she did purchase, I attempted to find a customer service number for her to call, but was unsuccessful. She continues to be contacted by the person. She has blocked his numbers, and will contact her carrier if the calls continue to see if they have any further methods to block the calls. The numbers he has used so far are: _____ (Carthage, IN); _____ (USA); _____ (Seattle, WA); _____ (USA); obviously, these numbers are not accurate; she says she has picked up a couple of times today, and disconnects when she recognizes his accent (Indian). I provided my direct line if she had any further concerns.

Complaint number	480
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Closed
Statement regarding the degree to which the complaint has been substantiated	Since this was anonymous, the complaint did not meet OSA's requirements to process
Complaint	<p>_____ owned by _____, _____, _____, ME _____</p> <p>Company is not withholding taxes from shop foreman - currently making \$18.00/hr working 40+hours. Stating he is and Independent contractor but performing normal job duties and does not meet the IRS criteria to be classified as an IC . Found this out because owner said hours to go to foreman as he does not get overtime.</p> <p>My understanding is that there is currently both a Federal and State lien on property due to non-payment/filing of taxes as well.</p>

Complaint number	481
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; Municipal fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Responded to complainant, and referred to an attorney for a legal opinion
Statement regarding the degree to which the complaint has been substantiated	N/A
Complaint	<p>We have _____ as our auditor he has a 3 year agreement made with the prior town manager for \$7,300.</p> <p>I was just hired on 12/31/2019.</p> <p>I have never had an audit take so long and cost so much! I have signed the completed draft 3 times. It seems that each time they find something else, they do not get back to you in a timely manner. They do not come into the office to work with the finance officer like all of my auditors have in the past. _____ came to a meeting with myself the finance officer and the lady we hired to help train my finance officer. We have now to date paid _____ office \$17,856.75!</p> <p>I feel like we have been jerked around and I do know that last year they had a hard time with him.</p> <p>We are supposed to have him one more year but I would like to terminate the contract ASAP and put out an RFP for a new company.</p> <p>Would you have any suggestions?</p> <p>Sincerely,</p> <p>_____</p>

Complaint number	482
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Referred to DHHS
Statement regarding the degree to which the complaint has been substantiated	To be determined by DHHS
Complaint	Exploitation-agency, neglect-agency, a refusal to correct staff when providing for those we serve, Hostile Workplace where staff is allowed to disrespect other staff with agency acceptance. Reports ignored due to notice to ME. Clients served is aware of total withdrawal of routines. Routines are imperative for those that require a structured routine. Neglected. I have been ordered to administer water in substitute for medications. Instructed not to correct nor report insufficient care of those we serve. In fact if been instructed not to address staff of any deficiencies. REALLY!

Complaint number	483
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; Municipal fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Responded to complainant regarding elections and to an attorney for a legal opinion
Statement regarding the degree to which the complaint has been substantiated	N/A
Complaint	<p>_____ has in the last year lost a town manager who had been with us for over 10 years. He ran the town office as the king and never followed town charters per the select board. He was in charge period. He resigned _____ due to conflict with a new select board chairman that started asking questions about accounts etc. The town managers buddies on the select board after he resigned made the chairmans job hell. We finally hired a new town manager and as she started to find accounts with only one signature, contracts never signed...etc. Many many legal issues. When she brought this up to the select board they used methods outside of our town charter laws to fire her...basically just because they wanted to as she was finding out things. Many of us here in town believe we need a forensic audit of our books. There could be millions in questions along with shady payouts and even sexual favors. We as citizens are trying to work through the process of holding the current board to following charter and state laws. We have started several petitions. We need the State's help to get to the bottom of this as this is our taxpayer money. Something is crooked here and the old culture of our town officials is covering it up. Thank you</p>

Complaint number

Office, Bureau or Division within the Department or Agency that is subject to the complaint

Potential cost savings (ND for Non-determinable, N/A for Not Applicable)

Recommended action (actual action taken, usually a referral)

Statement regarding the degree to which the complaint has been substantiated

484
DACF - Bureau of Forestry
ND
Closed
No fraud alleged; Complainant indicates reasons for his non-compliance with the law, it is a judicial determination if the citation was correct. Has been forwarded to Chief Ranger for customer service information.

Complaint

_____ - Maine Forest Ranger

I believe i am the victim of a scam run by the state forestry department. They are trying to run up fines by having their agents have quotas for writing fines for people. quotas aren't illegal as you know but highly unethical and frowned upon by every government agency. check their emails and you will find evidence that they are determined to write tickets regardless of the situation.

Here are the details.

on _____, i decided i was going to have an open fire to burn some debris from a house i am currently flipping. time is of the essence to remove this wood pile and there was snow still on the ground. i wasn't sure how long the snow would be there so i figured this was the best day for it.

I tried to acquire a burn permit through the state website. _____ is one of the towns on the 'drop down menu' so i assumed they participate in use of the website for permits. it gave me an error message about that town administrator not issuing permits at the moment

So i called the fire department. no answer. i called again a bit later. no answer. i drove by. no one there. my mom called the fire department and left a message. there was no reason for there to be a permit ban. there was snow on the ground and it wasn't dry out. almost no wind. rain the following day, etc.

she left a message with the fire dept. giving them a heads up that the system wasn't working. but just to be safe i called the forest service of maine (their website said they were open during the time i called) no answer. so, i sent them an email. something to the effect of "i tried to call but no answer, fire dept isn't answering. i am having a fire, it is supervised. let me know if there's some issue with it)

no response to that email. so i have the fire. it is never unsupervised. i have a hose running to it. it also was going to rain the following day, and i had a fire extinguisher close by. you couldn't be more responsible with a burn if you tried. i have witnesses also to corroborate

a little bit later the _____ fire dept called my mom back and left a voicemail saying the reason i couldn't get a permit is because they don't use that website and there is a new website. nothing about no burns that day.

so i think nothing of it. never heard from the forestry service about my email.

ONE WEEK LATER. i get a knock on my door. a forest ranger asking if i had the fire in my email. i said yes. and gave her the details. she did not care. she issued me a summons to court. she also said she called the fire chief and he said he pulled permits cause it was dry. this was a blatant lie. when i called her out and offered to let her listen to the voicemail proving she just got caught in a lie, she declined.

Moreover, i went today to my court date (that she wrote on the summons), i walked in and they pulled me into an office and said that they wrote the wrong city down on my summons and it wasn't supposed to be _____ court. it was now _____ court. a waste of tax payers monies having her there when they could've reissued the summons beforehand and saved both of us the trip. just blatantly trying to work as little as possible.

I strongly believe the reason that none of the facts that clearly show i had no intent to skirt the permit law (they would've never known i had a fire if i didn't email them, criminals dont often tell you ahead of time if they are trying to be deceitful), that they are trying to run up fines for their department. there is no other logical explanation. a quick google search will also so articles that the local fire departments are at odds with the forest ranger service over MONEY. who gets paid from their online permit system. they saw an opportunity to give me a ticket and get paid and pad their stats to make it look like they are preventing fires (although no explanation as to why they waited a week to come see the fire if they are tasked with stopping fires and actually cared about the laws)

Please review their company emails and find proof that they are acting in an unethical manner by using quotas instead of applying common sense to each situation. this is nothing more than a cash grab by them.

I have documented proof to prove everything i just said (emails, copy of the weather report, copy of phone records, voicemail from fire department contradicting what she said, et cetera). please let me know if anything would be useful. as usual with some of these agencies it comes down to money. they are wasting tax payers money driving down a week after the fact to look at a fire. and wasting more money on two court dates that she has to attend and no do her job while being paid. and using quotas and trying to make money detracts from their real job which is prevention of fires. this is clear misconductthank you in advance for any work you do in this matter.

Complaint number	485
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	ND
Recommended action (actual action taken, usually a referral)	Referred to DHHS
Statement regarding the degree to which the complaint has been substantiated	To be determined by DHHS
Complaint	<p>_____, _____, _____.</p> <p>_____ has told me she will not pay me child support while I have our children 5 days a week. She currently receives state assistance like food stamps and reduced rent but only has her children two days out of the week and doesn't stay at her apartment on _____ which is mostly paid for by the state. This incident has been going on for 3 months. I am currently not able to work due to personal circumstances with my license. I am enrolled to go to cmcc in the fall and can't logically have my kids 5 days go to school in between and not make any money while _____ doesn't help at all except taking her kids twice a week the incident occurred when _____ and I separated and I lost my job due to uncontrollable circumstances. Of course I witnessed the incident I am the father and have them the majority of the week. I've tried asking _____ for help financially like I helped her when I worked full time and she had the kids 5 days a week but now that the shoes on the other foot she refuses to help me at all but still receives state assistance.</p>

Complaint number	486
Office, Bureau or Division within the Department or Agency that is subject to the complaint	DACF - Bureau of Parks and Lands
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Closed
Statement regarding the degree to which the complaint has been substantiated	No fraud alleged, forwarded to Park Management as customer service information
Complaint	<p>This is a copy of an email I sent to the Maine State Parks. My son graduated yesterday and I wanted some alone time to process and had an unfortunate and unnecessary experience at _____ State Park.</p> <p>Please intergrate a system than new annual passes can be paid for online & valid...like the DMV registrations.</p> <p>I purchased & printed the confirmation receipt off this morning after purchase thinking the technology is updated like the DMV and I could use the pass, it was not and I was not able to access _____ State Park. The woman at the gate was awful in attitude. Although she was following policy, nothing in life is black and white besides death, and her attitude plain stuck. Her trainee was highly empathetic and I felt badly for him.</p> <p>Yes, I didn't read all the "rules" however there's a lot if room for improvement with the state system & staff.</p> <p>I'm sure I'm not the first to make this mistake. I've donated hundreds of hours volunteering...it's awful to have it explained I can't get in with my confirmation in case I'm "stealing"!!! If Maine wants good citizenship...be kind in return. I personally would've offered (if I was an employee) to loan the \$4.50 to a single woman with a confirmation and debit card withdrawal...however I understand those with control issues see it as an opportunity to be semi-evil. Be more careful with who's hired and especially how they're TRAINED. I'd be so embarrassed if she treated a tourist like she did me...yet I'm sure she does for other reasons. Get with it technology wise! We're s woodsy stare yet shouldn't act "back woods".</p> <p>Thank you,</p> <p>_____</p>

Complaint number	487
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Requested further information from complainant
Statement regarding the degree to which the complaint has been substantiated	To be determined
Complaint	I've paid 100 a week to live with her she didn't tell ppl

Complaint number	488
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	N/A
Recommended action (actual action taken, usually a referral)	Referred to MRS, Office of Securities
Statement regarding the degree to which the complaint has been substantiated	To be determined by MRS, Office of Securities

Complaint

_____ This man is committing tax fraud, tax evasion, preparing altered tax returns, pocketing all cash-asking for cash payment on rentals for the purpose of not revealing profits, unregistered and unreported businesses(has an Air BNB in _____ that he has his RealEstate guy privately advertise for cash payments so _____ is not even known about or reported as a viable business) and dealings from these businesses, investors with him allow him to handle the business ledger only to have him use their investments as collateral for him to get cash money and remortgaged the property for a greater amount - gaining what the investor had thought was paid in full and now it is only totally mortgaged to the max by _____! He has broken every tax law and business ethic and gets away with it because when the investors find out it is too late and they have to either sell the property which _____ will not agree to and are stuck in business with a man that has basically robbed them, stating he will find someone to buy them out but he doesn't even try and then comes his lack of payment for the basic bills and of course taxes so one must help so the property is not totally lost!

CAN YOU DO ANYTHING TO STOP THIS INSANITY!!!

Complaint number	489
Office, Bureau or Division within the Department or Agency that is subject to the complaint	None; private fraud alleged
Potential cost savings (ND for Non-determinable, N/A for Not Applicable)	ND
Recommended action (actual action taken, usually a referral)	Requested information from complainant
Statement regarding the degree to which the complaint has been substantiated	To be determined by DHHS upon receipt of information from complainant
Complaint	<p>_____ has been receiving food stamps and health care for our daughter for atleast 6 months in which _____ has been in my custody primarily in NH since last October. I can provide school attendance records showing she was not residing in Maine, and since April 7, 2019 per court orders _____ is to reside with me primarily. I attempted to speak to _____ back in December/January when I initially found out and in April about canceling the state benefits she was receiving while only having our daughter every other weekend. _____ has been attending school full time since October of 2018 for her IEP at government owned and operated care facilities.</p>