



STATE OF MAINE
OFFICE OF THE STATE AUDITOR

66 STATE HOUSE STATION
AUGUSTA, ME 04333-0066

TEL: (207) 624-6250

Pola A. Buckley, CPA, CISA
State Auditor

B. Melissa Perkins, CPA
Deputy State Auditor

April 24, 2020

Honorable Janet T. Mills
Governor of the State of Maine

Honorable Troy Jackson
President of the Senate

Honorable Sara Gideon
Speaker of the House

I am pleased to submit the State Auditor's Fraud Hotline Quarterly Report for the period January 1, 2020 to March 31, 2020.

A summary of the complaints is attached.

Sincerely,

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STATE AUDITOR'S FRAUD HOTLINE – Quarterly Report

<http://www.maine.gov/audit/fraud/reports.html>

For the Period 1/1/2020 to 3/31/2020

A list of the complaints received from January 1, 2020 to March 31, 2020 begins on page four of this report. Details of the complaints are included. These complaints have been modified by OSA personnel to maintain the privacy of the individuals involved, but not for grammar.

This report is a quarterly report prepared in accordance with 5 MRSA § 244-E.4. It is prepared in addition to the semi-annual report.

All referrals are also sent to the Office of the Attorney General and the Office of Program Evaluation and Government Accountability.

	<u>Number of:</u>
Complaints received (Number 517 to 538)	22
Complaints that were closed for not meeting requirements, or not allegations of fraud	2
Referrals made to the Office of the Attorney General	9
Complaints managed by Office of the State Auditor personnel	6
Referrals to the Office of Program Evaluation and Government Accountability	0
Referrals to the Department of Health and Human Services:	
Division of Support Enforcement & Recovery	1
Fraud Investigation and Recovery Unit	2
Referrals to Maine Revenue Services	3
Referrals to the Bureau of Motor Vehicles	1
Referrals to the Department of Labor	1

The types of complaints Office of the State Auditor personnel investigate include

- illegal acts affecting State government such as theft, fraud, and financial conflict of interest,
- financial fraud depleting resources or increasing expenditures of the State,
- significant abuse of State equipment or property,
- clear misuse of State property, programs, or work time for personal gain,
- gross misconduct with significant financial effects,
- consistent, wasteful conduct with significant financial implications, and
- kickbacks or similar acts involving return payments to State workers or vendors.

The types of complaints Office of the State Auditor personnel do not investigate, but the Office does generally refer these complaints to other State agencies or other government authorities:

- personal conflicts between individuals or domestic or other threats of violence,
- alleged improper acts by federal officials,
- personal gripes against State employees about personal matters,
- mistakes made by State personnel,
- insignificant matters or complaints without sufficient factual basis, and
- matters handled by other specific State investigation units.

The Office of the State Auditor does not have enforcement power. However, we work with governmental entities that do have enforcement power. This includes, but is not limited to, the Office of the Attorney General and the District Attorneys' Offices.

A legend for the abbreviations used in this report appears on page three.

Agency acronyms that may be used in the report:

AG - Office of the Attorney General

BMV – Bureau of Motor Vehicles (a bureau of the Department of the Secretary of State)

DAFS - Department of Administrative and Financial Services

DHHS - Department of Health and Human Services

DOL – Department of Labor

DSER – Division of Support Enforcement and Recovery (a division within DHHS)

FIRU – Fraud Investigation and Recovery Unit (a division within DHHS)

FBI – Federal Bureau of Investigation

MRS – Maine Revenue Service (a bureau of DAFS)

OPEGA - Office of Program Evaluation and Government Accountability

OSA - Office of the State Auditor

Complaint number

517

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Closed

Statement regarding the degree to which the complaint has been substantiated

Had been resolved by complainant

Complaint

Hello,
We recently purchased a used park home trailer at _____. Many of our friends and family had already purchased there in years past and never had to pay a sales tax, or it was paid by the seller.
We did go to the town offices with all of our paperwork to get our beach stickers etc. and also asked about any further taxes owed. I am paying my property tax, and this notification came out of the blue. We received no bill or notice, and I would think the town office would also have known about this being required.

Complaint number

518

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Responded to complainant

Statement regarding the degree to which the complaint has been substantiated

Federal fraud alleged, complainant had reported to the Federal agency

Complaint

To Whom It May Concern,

I am hereby notifying the _____ of actions of fraud having been committed by _____ (_____) starting well before _____ and preceding to present date. The following paragraphs will detail the sequence of events leading to and after her applying for _____ (_____) in the State of Maine. It is my intent to identify _____'s claims to falsify a federal application and report violations committed thereafter. My allegations against her are supported with documentation as well as court testimonies and dialog witnessed by court officials.

In the years prior to _____, my wife (_____) and I were living in _____, Maine. I was a _____ for an _____ company make approx. \$_____/year and living a comfortable lifestyle. Throughout our _____ marriage, we have accumulated on-hand assets of over \$_____ worth and had our finances well under control. _____ has never had a sustaining job career, spending her time as a housewife. At that time, though, _____ had an ongoing legal suit pending from a _____, which she was awaiting a _____ to come through. But before her settlement arrived, in _____, _____ filed a false claim of abuse against me, was removed from the house and immediately served with divorce papers. Although the _____ later exonerated me of all charges, the restraining order still stayed in effect and I was forced to move to _____ to live with my daughter. With the exception of my vehicle, _____ retained all of the marital assets and I was prohibited to retrieve any assets until the court ruled. I established my residency in _____, continued to work as a _____ and was mandated to pay interim spousal support for the amount of \$_____/month.

From _____ to _____, my wife & I tried to work through our marital difficulties. Within that time period, _____ said she had received her _____ for \$_____ but unexplained questions led me to believe that the amount was significantly much higher. As _____ was approaching, _____ had mentioned that she had already filed for _____ benefits with attorney _____ (_____) but due to backlogged cases, no word as come back. Fearing that she would be _____ when the divorce finalized, in _____, _____ decided to call off the divorce and try to reconcile. I moved back into the household and tried to normalize the marriage. Before the _____, _____ and I withdrew over \$_____ from our _____ account to pay off the house. Together, we managed to pay off her credit card debt of approx. \$_____ and her dental payments of nearly \$_____. On _____, we even filed for _____ and had the entire _____ of (\$_____) deposited into her own account. But as the Easter holiday approached, _____ abruptly had changed her attitude regarding reconciliation so on _____, _____ had _____ stage a confrontation with me in my own house and it was ME that was told to vacate the premise with another restraining order. I moved back to _____ and still remain until this day. As the second divorce proceedings are underway, _____, under oath, had admitted that she was approved for _____ benefits all-the-while submitting financial statements identifying possessions that excessively exceed the allotted value that can be had while on _____. Throughout these past _____, her credit card statements and bank statements have shown that she had accumulated thousands of dollars' worth of debt by purchasing items and in return using these items for bartering, all in an attempt to sidestep receiving alimony thus losing _____ benefits. Her goal was to claim her debt as marital community debt and have it absorbed in the divorce settlement. One can also argue that she has in turn kept these items as well.

In either case, the court's minutes, her financial discovery claims and bank/credit statements will bear proof. Additionally, _____ was awarded interim spousal support of \$_____/month current to this date.

In summary, my estranged wife has not only falsified a _____ application to receive _____ benefits but she has continued to violate the conditions thereafter by receiving _____ benefits and deliberately failing to report any changes in her status. If you have any questions or need proof of these accusations, please contact me directly so this matter can be addressed immediately

Sincerely

Complaint number

519

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to DSER, MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by DSER, MRS

Complaint

To Whom It May Concern,

I write because I was recently informed by the perpetrators that they are hiding money from the _____ so that the individual will not have to pay for past due taxes. _____ is the individual who may owe money to Maine. They told me he owes hundreds of thousands over all in taxes. He is currently hiding roughly one hundred grand under his daughter's name, _____. All of this is known to me because the constantly bring it up to me in conversation. I have since left the household. His son, _____ is also aware of this account and is covering up for them. They have threatened me so I kindly asked that you not disclose my name to them. I thought it is best as a responsible citizen to report this information. They did not provide account information to me. I know that _____ is currently hiding at _____. I do hope that some justice can be done for the Maine tax payers.

Thank you,

Complaint number

520

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to DHHS

Statement regarding the degree to which the complaint has been substantiated

To be determined by DHHS

Complaint

I am currently going through a divorce with _____ and found out my wife is receiving _____ assistance. She claims she has 3 children living with her which is not true I have one full time she has one half the time and 1 is in college. I also pay all of the household bills there as if I was still living there. I was advised by my attorney to report this. _____ claim ID _____

Complaint number

521

Office, Bureau or Division within the Department or Agency that is subject to the complaint

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

To be determined

Statement regarding the degree to which the complaint has been substantiated

Not yet determined

Complaint

_____ at the time of the incident he was the _____, currently he is _____ within the office of the _____.

I believe, _____ gave information about an _____ (_____ # _____ - _____) to one of the _____ companies, _____, prior to the release of the _____ to the public. _____ was eventually granted the contract. Also _____ daughter, _____, was sub-contracted to _____ and was working on the _____. This potential conflict of interest was not disclosed to the _____ member.

There are emails between _____, _____ and _____ (_____ with _____, dating from 9 months prior to the public release of _____ in _____. These were brought to light when _____ left his position as _____.

Complaint number

522

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

I am a social worker at _____. i suspect a bank is defrauding my patient as well as many others or at very minimum is negligent in protecting vulnerable populations from financial exploitation. Please call to discuss. Thank you so much-_____

Complaint number

523

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

Received a robocalls call stating it was a "_____" about to suspend my social security number. The number was _____ and the Origen showed _____, _____ received at _____.

Complaint number

524

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

_____ uses an interpretive phone service, as _____ primary language is ASL (the call used a _____ voice, possibly live interpreter (no such introductions.)

_____ received a message _____ at _____ claiming to be from _____, number of _____, indicating that she owed them \$_____. No further information left. _____ states that _____ has never had a membership or done business with _____, so _____ knows that it has to be a scam. _____ wants to notify us so that it could be stopped before others may be affected. I assured _____ that the call was almost certainly scam, trying to get money. I suggested _____ check _____ financial institutions just for _____ peace of mind, but for there to be a legitimate claim against _____, there would need to be service performed, not a phone call. I told _____ that I would forward the information to the _____ office, but that it was likely the callers were offshore, using spoof technology. _____ asked about blocking the number - _____ provider should be able to help _____ with that without difficulty.

This information was taken over the phone, and is meant as a summary, not a transcript. The time is as was given, though may be erred in reality, as it doesn't match independent information. _____

Complaint number

525

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

My name is _____, today I received an email that looked like _____ stating my recent order is on its way. I don't have any recent orders. I opened the email which then said "email verified". It also responded with my being eligible for a gift card. I cannot find contact information on _____. Can you please advise? I can forward the message if you need to see it. Thank you. _____

Complaint number

526

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to DHHS

Statement regarding the degree to which the complaint has been substantiated

To be determined by DHHS

Complaint

Well my husband and I own a duplex in _____ that we purchased from our once landlord. At the property, there are two available rentals our side and the one next to us. When we purchased the property at _____ and _____ were renting _____ and had been for for roughly two years. We purchased sometime in _____. So my point is that the _____ have been at this location for about five years. Recently I was informed that _____ is receiving some sort of help from the state to include a _____...by falsifying her application saying she was a _____. Further they have moved to _____ and _____ has been working at the _____ for I believe over two years.

As well as all the above they have left us without paying there last months rent, sewer and water and damages. They further hacked into our home modem and have caused irreparable damage to our character and our personal affairs. I'm hoping that somewhere there is a spot for landlords with similar conditions to get some support.

Thank you in advance for your help,

Complaint number

527

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

On _____, _____ located in _____, Maine, sold me a puppy they claimed to be purebred _____. The price of the dog was \$_____. As the puppy grew, his features were suspect. I had a dog DNA test performed by _____. The results, which I can provide, stated the dog is 37 1/2% _____, 25% _____, 12 1/2% _____, and the remaining 25% mixed breed. I love my puppy, but have been scammed by this business. Their website states We carry a few purebred puppies that are not certified and do not come with any papers. Is there anything I can do? I can also provide a bill of sale and photograph of the dog.

Complaint number

528

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred by MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by MRS

Complaint

My sister _____ is married to her husband _____. _____ claimed _____ on his taxes however his wife is no longer living with him. She's is living with her new boyfriend in _____. I don't feel it's right if they get away with this. They should be made to pay back the state

Complaint number

529

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Closed

Statement regarding the degree to which the complaint has been substantiated

Unsubstantiated; No allegations of actual wrongdoing

Complaint

I went into _____ and saw they were selling disposable e cigs with charging for the 43% tax increase on ENDS

Complaint number

530

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; municipal fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

To be determined

Statement regarding the degree to which the complaint has been substantiated

To be determined

Complaint

Good day,

_____ and _____ are writing to notify you of our concern for the _____ and the way that they are handling the finances account and accounting practices.

- We have had a minimum of 2 years of critical errors noted in the the towns audit from _____. Repeated requests have been made to correct the errors and create new policies. Over the past year 1.5 years the chair and assistant chair have sustained these items have been addressed but no document has been created and no.
- Under the finding section of the audit problem items that have been noted and not corrected include Bank account not recesile (Former _____ trying to help with this . Financial statement not reviewed, Budget not in tro (Now corrected)
- The corrective action plan was signed by the _____ who is also the _____ who lives with a long time _____.
- The corrective action plan in _____ includes Having policies in place by _____ for all diffacency. All items were listed as diffacncy again in _____ aduit. Currently in _____ some of the diffecancy have started to be addressed but there is no formal written action plan to my knowledge.

_____ served as interim _____ providing a final report on _____. In the report he states “Audit. The auditor is ready to conduct the audit and provided a list of items to review. However, the _____ had not typed the minutes from the _____ Meeting or the _____meeting where she took notes due to my absence. Thus, she was to contact the auditor when she was ready. There is at least one item the _____ does not know how to compile, a balance sheet, so the auditor will have to compile it.

There is an additional \$ _____ in the budget above the audit costs for the auditor to compile other items the staff is unable to provide, similar to last year. Once the auditor compiles the reserve accounts someone needs to update them in the _____ system. Reserve accounts have not been updated for several years. The _____ was asked repeatedly to do this but it was never done. This is why it was so difficult to accurately quote reserve account balances, especially during budget time and the public works purchases. The auditor needs to close out the reserves from the _____ town meeting Reconciliations. This will be tied to the audit. _____ told me at one point that she had

reconciled the bank statements (auditor concern last year) from, I believe _____ and considered them complete. However, upon reviewing _____ work there were numerous checks that had not been cleared. I asked _____ to follow-up. Near the end of my tenure it had not been complied so I assigned the follow-up to the _____ with instructions that _____ now reconcile statements monthly for a division of duties as clerk wrote the checks and should not be the person opening bank statements or reconciling the statements. I do not know the status of this

_____ Capabilities. First, let me say that I like the _____. _____ is a hard worker. However, after months of trying everything I knew to get her to change the bad office practice habits she acquired over time or to learn new office practices, I came to the conclusion that this just was not going to happen. In most instances I do to believe she was subversive (however, see Payroll/time clocks), but simply does not have the capacity to institute change, partly due to lack of recall. This is the identical reason the _____ refused to provide technical assistance with _____ after several failed attempts to help. There are too many instances to cite where a request was made of the _____ to do something but never acted upon, lack of follow-up, lack of basic knowledge in all of her work areas, of discussing a nd agreeing on change only to have the old practice repeated!

, and lack of institutional knowledge of past office practices. Thus, as started in the payroll and accounts payable, it might be in the _____ best interest to have the _____ assume technical duties and reassign the _____ less technical duties.

Also, the _____ should be the person to oversee all _____ employees. Both the _____ and the _____ pushed to have the _____ oversee the part-time employees. The _____ does not see the big picture in administering and assigning priority projects. And, to further this effort the _____ position should be made full-time with equal pay and duties as the _____. This will result in having two employees who can perform all office duties. Obviously, I do not subscribe to the concept that the _____ is quiet and can get along with a _____, one full-time, one part-time employee and several hours from an employee _____. This will only serve to maintain the status quo. On the contrary, the office is busy, vibrant and in desperate need of skilled staff to accomplish existing projects, not to mention the backlog. Simultaneously, the _____ needs to be held accountable without the interference from the _____ based on results achieved. _____ will need support like training and daily guidance. However, unless there is a major change in the way the _____ performs _____ duties it will likely lead to separation from employment. I started on a path of accountability but was met with anger by the _____. I still believe the _____ is a very good _____, but needs to distance _____ from the workings of the _____. The _____ and multiple _____ have refused to address this report in any meeting or executive session. On _____ requested to see the receipt book for the _____ for the last three years from _____. The response was as follows:

Good afternoon _____, I am in receipt of your FOAA request and am in the allotted time as I had 5 working days to respond and acknowledge what you are asking for. This coming Thursday would actually be working day #5. Please note that If you are requesting the _____ as a _____ member, then you need a majority of the _____ to agree with your request. If you are requesting the information as a citizen, then please understand that with the time and work involved and with the use of the office paper, it will cost you approximately \$100.00. We would need to black out the names of _____ and then photocopy 70 pages (or more) of receipts. If you have any questions please feel free to contact me. Respectfully, _____.

The _____ requested from _____ to complete the audit on the _____. _____ of _____ refused to complete the audit due to errors. He recommended that their company come in and complete the needed repairs to the books and reconciliation and the _____ higher another local auditor.

The _____ approved a motion to have an emergency meeting with _____ to address what was going to be needed to correct the books and the cost. The _____ several days later informed the _____ of this “_____ is planning on meeting with _____ some time this week or next, he is busy with audits and tax season. He will be over to look at the adjustments etc before committing time. I told _____ we need to get this done so show him what is needed and get things started. Do not wait for us to meet with him, we want the finances corrected to move forward. Hope you are all fine with this, time is passing.” At this time the _____ and the _____ have not responded to the request of what happened in the meeting or what the plan is going forward. Additionally they have failed to acknowledge that the meeting violated the wishes of the board. We are concerned that the same person who has erred in the bookkeeping will be that same person correcting it so we may never know what happened. _____ was contacted by a _____ representative about the number of errors the _____ is making on _____ and how the staff need additional training. The _____ registered her _____ vehicles on a Tuesday without payment, payment was not received for several days. _____ stated to the board that the credit card could not be balanced due to the number of missing receipts. There are a number of missing registrations. When the staff registers auto and trailers there are missing previous registration. _____ has missing cash receipts. It has been reported that the _____ has masqueraded the town credit card several times and later reimbursed the town for the user.

• The _____ charges the town for additional hours worked and does not report them. She came to the _____ with a list of extra times she had worked during her lunch hours and wanted to be paid for this and was paid.

• _____, the previous _____, resigned due to the _____. The _____ yelling and directing him to stop questioning items she had been caught being deceptive.

I hope this is enough information to start. We are fairly confident if your office intervenes there will be retaliation from _____ member management employees and other citizens due to things that have happened in the past. There are other things that have been reported that we can speak about also. Please let us know if you have any further questions.

Sincerely,

Complaint number

531

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to BMV, MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by BMV, MRS

Complaint

_____ of _____ received _____ Tax Relief from Maine and from Washington D.C. in tax years _____, _____, _____, and _____. She stated in her deposition that she lives in _____ full-time. We discovered these frauds:

1. She did not report her \$_____ alimony per annum as income and hence received DC's 'Senior Citizen Homestead Deduction". (She also receives her ex-husband's _____, a salary from _____, and her own business - _____.)
2. She received _____ from Maine and DC simultaneously.
3. She lives in Maine full-time and we would like to know if she pays personal income tax to Maine?
4. She has a DC driver's license.
5. Her Mortgage on the Maine property is a "Second Home" Mortgage.

Please investigate and let me know.

Thank you,

Complaint number

532

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; Municipal Fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

To be determined

Statement regarding the degree to which the complaint has been substantiated

Not yet determined

Complaint

_____ of _____ in _____ area was conducted in _____. On three separate occasions when asked what the revenue would be he replied it was "break even" due to cost of road to access harvest area and that trees removed were old and would be used for pulp.

The registered forester, _____, who managed the harvest said that the total revenue was \$_____ with expenses of \$_____ for the road and about \$_____ for his fees (14% of total revenue) Photos taken of the harvest show stacked high grade hardwood and soft wood timber of an amount estimated to be high 10s of thousands in value.

_____ provided some documentation for harvest but it appears to be incomplete. The forest management plan does not address this area.

Also a second concern is that the monthly _____ financial statements do not match the monthly _____ bank statements.

Complaint number

533

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

_____ received a check for referral, from _____. we DO NOT have this company as our merchant account. I called our bank to verify.

I believe this is a bait-and-switch attempt. I believe if we cashed the check we would agree to a new service.

Complaint number

534

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

Today at _____ I received a text message from _____ with the following:

"(1-2) S. Reply M:A client died 16yrs ago.Seveal attempts to find the relative to inherit \$6mil FAILED. Your name matches the

(2-2) relative name and I want to make a deal with YOU."

I am a retired _____ and am quite sure this is a scam. I did not respond to the message and still have it on my phone.

Complaint number

535

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

I received a call with a recording indicating that my social security number was being suspended due to its use in illegal activity. The message said to immediately call _____.

Complaint number

536

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

N/A

Recommended action (actual action taken, usually a referral)

Referred to AG

Statement regarding the degree to which the complaint has been substantiated

To be determined by AG

Complaint

Received an e-mail from _____ informing me that I had purchases an item from a _____ for _____. I do not have a _____ account. Called the 1-800 number . Was asked for my name and e- mail address gave them that inf. Was told that someone was using my e-mail address to purchase stuff. Then was told I needed to go to a _____ to get a verivication card. The person said he would stay one the line until I arrived at the store. Once there he asked for the last four of my credit card and the three digit security number and that the card would coast two hundred dollars and that I should purchase it and mail it to them once it arrived we would be reimbursed. Of course after those instructions I told him that wasnâ€™t going to happen and hung up. I still have the e-mail that I received if you would like to see it . I can forward it to you.

Complaint number

537

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to DHHS

Statement regarding the degree to which the complaint has been substantiated

To be determined by DHHS

Complaint

I have been visiting with my boyfriend for a few years and he is a neighbor the the person that I am reporting. Her name is _____ and she has been collecting _____ and whatever other benefits that she can collect including free oil from churches and the _____. She has had a live in boyfriend named _____ who is a painter at _____ out of _____. They have been claiming she has no money but the fact is, she has been buying illegal drugs and alcohol for the past several years that I have known them. I should have turned her in before but at first I didn't want to get involved in someone else's business but I have witnessed it Many times and the money and food from the state needs to be given to people who deserve it. She just told me she knows how to work the system and that made me realize that something needs to be done.

Complaint number

538

Office, Bureau or Division within the Department or Agency that is subject to the complaint

None; private fraud alleged

Potential cost savings (ND for Non-determinable)

ND

Recommended action (actual action taken, usually a referral)

Referred to DOL, MRS

Statement regarding the degree to which the complaint has been substantiated

To be determined by DOL, MRS

Complaint

This is a summary of a conversation with the complainant.

The complainant alleges that _____, of _____, owner and operator of multiple businesses including _____, _____, and a _____ business. The businesses operate with at least 25-30 people year-round, with most of the employees paid cash, under the table. There are a few employees paid on the books to make it appear that the business is operated legitimately, but that most of the business proceeds and employees are hidden to not pay income taxes, worker's Comp, and other insurances. If someone is hurt, the expenses are paid in cash.