

2015 Complaints / Inquiries received through the Maine Board Of Pesticides Control Enforcement Section

	Issues	Call Origin	Incident location	Category of Caller	Date	Site/ Crop	Equipment	Pesticide	Response	Findings	Status
<b>Agricultural : 16</b>											
	Notification, drift	Raymond	Raymond	Abutter	6/11/2015	apple orchard			Discussed notification rights and drift regulations. Sent link to BPC home page and email about how to navigate to Ch.10, Ch. 22 and Ch. 28. Told caller he could contact BPC if a specific drift incident happens in the future.	Caller asking for information on regulations. Caller said orchardist not easy to communicate with.	Closed
	Notification, drift, pesticide exposure			Abutter	7/27/2015	apple orchard			Disused notification rights, chapters 10, 22, and 28. Discussed complaint process and how to contact Hicks on tox. Questions.	Caller was fact finding did not want to file an official complaint at this time.	Closed
	Pesticide drift from blueberry field	Palermo	Palermo	Abutter	8/21/2015	blueberries	Air Blast	MALATHION;	Samples collected, follow up inspection done. Hicks discussed steps to minimize pesticide exposure to children with caller.	Caller's sample positive for Malathion	\$500 consent agreement
	application in wind and no notification		Jefferson	Concerned citizen	6/1/2015				Anonymous caller provided insufficient information to follow up on allegations. No where, when and who.		Closed
	Posting treated field		Columbia	Concerned citizen	8/3/2015	blueberries		Imidan	Reviewed imidan label, discussed WPS posting requirement. None in this case. Directed caller to label and WPS requirements.	No violation	Closed
	Notification	Limington	Limington	Abutter	8/24/2015	Potatoes			Explained notification rights. Told caller to ask for notification each year and could ask for labels as well. Call BPC if notification not provided.	Caller only asked for notification 2 years ago. Must ask each year	Closed
	Buffer needed between dairy farm pasture and another farmer's abutting corn field needs buffer according to MOFGA certification. Dairy farmer wants the corn grower to establish the buffer on the corn.	Sabattus	Sabattus	Abutter	5/13/2015	F. corn			Told dairy farmer BPC does not require abutter to establish the buffer and that I would check with MOFGA on same. Conveyed MOFGA response to dairy farmer and gave dairy farmer's contact information to Matt Randall along with the summary of the issue. Rand	MOFGA cert. specialist said dairy farmer seeking organic cert. is responsible for the buffer, typically 100 feet.	Closed
	grass damage	Perry	Perry	Abutter	7/9/2015	blueberries	Boom	POAST; CALLISTO;	sampled damaged area	1.5 ppm hexazinone runoff related to field slope and drainage culvert	Grower will not treat low area in future, closed
	Alleged drift	Cathance TWP.	Cathance TWP	Abutter	6/24/2015	greenhouse	Boom	VELPAR L; SINBAR WDG; DIURON 4L;	Inspector to site	Damage not pesticide related	Closed
	Spill	Liberty	Liberty	Concerned citizen	6/3/2015	blueberries			Site inspection	Foam marker only	Closed
	Indoor marijuana		York	Concerned citizen	6/1/2015	marijuana			Case to DHS	DHS to check	Closed
	Runoff		Eastbrook	Concerned citizen	6/1/2015	blueberries	Boom	SINBAR WDG;	site inspection	Foam marker, no viol	Closed
	well, resource protect. area		Madison	Concerned citizen	7/10/2015	forage corn					
	Concern possible runoff to pond		Walpole	Concerned citizen	4/27/2015	apple orchard	Air Blast	CUPROFIX ULTRA 40; BIOCOVER MLT;	Site inspection	No violation	Closed
	Sick goats	Whitefield	Whitefield,	Abutter	4/27/2015	forage (sorghum etc.)	unknown	unknown	Site inspection	Ex. specialist & vet , said sheep laurel plant eaten	closed
	Alleged inadequate training, storage, posting, PPE		CORNISH	Employee	9/10/2015	apple orchard	Air Blast	CAPTAN GOLD 4L; IMIDAN 70W;	Inspection, consult DEP wetlands	No violation	Closed
<b>Landlord/Tenant:5</b>											
	Indoor application- tenant wants pesticide information was not able to get. Elderly, has COPD does not want application made to his unit	Rumford	Rumford	Tenant	3/20/2015	Structural pest co.			Called the pest control co. got label and MSDS for 2 insecticides and emailed Low same. Emailed Low bed bug statute and CH. 26 regulation. Emailed Hicks all correspondence and discussed with her. Hicks called Low, asked him to provide her contact info. To	Low provided information he wanted	Closed

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	Lawyer for client -Ineffective treatments and unable to get pesticide information about use.	Portland	Portland	Lawyer	5/8/2015	Structural pest co.			Directed caller to Ch. 26, Ch. 50 record keeping. K. Murray sent caller links to national pest control assoc. and New England pest control assoc. Also links related to statute about "fit for habitation" and related publications on same.	Caller was fact finding. Firm/owner licensed. He now has some info on tenant rights and understanding of general requirements. Will call back if new developments.	Closed
	Tenant forced to move, does not want to take bed bugs with her to next place.	Winslow	Winslow	Tenant	8/4/2015	Structural pest co.			Informed caller our regulations do not address landlord not renewing lease. Suggested steps to take to minimize likely transfer of bed bugs. Sent bed bug statute- land lord / tenant responsibilities, gave K. Murray contact info. For additional ideas, suggestions	No violation of BPC regulations.	Closed
	bed bugs in tenant's apt	Biddeford	Biddeford	Tenant	3/23/2015	Structural pest co.			Provided the caller with our regulations on pest control and statute on bed bugs	Information requested	Closed
	Complex residence said mgr. plans to make a grub application, does not think he is licensed	Ocean Park	Old Orchard Beach	Tenant	5/14/2015	turf		Grub-ex	Called to complex mgr., he said no one licensed on staff. Told him of the license requirement of his spot treatment of turf at complex. Emailed him license requirement information from our web page and gave him Fish's and main office tel. numbers to arrange	Maint. Supervisor did plan to have staff make an unlic. Commercial turf application. Was not aware of lic. requirement. He agreed to call BPC for further inform on licensing.	Closed
<b>Lawn/Turf: 15</b>											
	Notification, unauthorized application and sign posting violation. Caller requested information	Augusta	Augusta	Homeowner	4/21/2015	turf			Discussed relevant regulations and sent email with links and pages to our website on same.	Information request only. Notification requested last yr. but not this yr.	Closed
	Alleged treatment of pond, improper storage, and over use of pesticide on g. course.		Cape Elizabeth	Concerned citizen	6/29/2015	golf course	Boom		Inspector followup on site	Alleged violations could not be substantiated. Need to post turf treatments	Inspector explained posting requirement while at course. Closed
	Dead trees from imprelis use on lawn	Lincoln	Lincoln	Regulatory official	4/29/2015	lawn care			Gave contact person MFS plant pathologist name and contact information. Provided a link to Purdue site about imprelis problem.	Information requested and provided	Closed
	Caller has had cancer. 3 nearby properties use pesticides on a regular basis, when they do she coughs for a couple of days. Wants to know her rights. This is a condo association where she lives.	York Harbor	York Harbor	Abutter	7/15/2015	turf	Back Pack		Discussed notification and prohibition on getting pesticides on an abutting property.	Information was requested and provided	Closed
	License issue	Portland	Portland	Employee	10/14/2015	lawn care	Hand Can	UNKNOWN;	Inspector to site	Inspector clarified lic. requirement on site	Closed
	Commercial license	Fort Kent	Fort Kent	Concerned citizen	8/17/2015	turf					Closed
	Commercial license	WELLS	LAWN CARE	licensed applicator	10/2/2015	lawn care		NONE;	Inspector contact	No violation found	Closed
	Odor complaint	Presque Isle	Hardy Street, Presque Isle, ME	Homeowner	9/4/2015	turf					
	PPE		Brewer	licensed applicator	7/31/2015	lawn care	Hand Can	ORTHO WEED-B-GONE;	Inspector fol. Up	long sleeved PPE needed	Warning letter
	Contract dispute	Augusta	Augusta	Homeowner	1/23/2015	lawn care	Hand Can	TRUPOWER 3;			
	Unlic. applicator		Caribou		6/23/2015	turf			Record ck. & monitor	Licensed	Closed
	Notification	Gorham	Gorham	Registry member (non-ag)	6/15/2015	lawn care	Non-powered Backpack	DIMENSION 0.15% +FERTILIZER; ONETIME HERB;	Investigate complaint	Registry member did not list the customer as an abutter	Closed
	Turf posting	Windham	Windham	Concerned citizen	6/10/2015	athletic field	Hose	LESCO TREE WAY;	Site inspection	Properly posted	Closed
	Lawn damage	Augusta	Augusta	Homeowner	6/10/2015			None	BPC staff to site	Grub problem only	Closed
	Sick cat, plant decline	South Portland	Convergence of neighbor's lawns	Homeowner	9/11/2015	lawn care		NONE	Site inspection record check	No violation	Closed
<b>Forestry: 1</b>											

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	Caller opposed to Irving's aerial forest project and its impacts. Thinks the practice in general should be prohibited.		Northern Maine Forest	Concerned citizen	7/24/2015	Forestry			Discussed the requirements for forest projects and provided the BPC director with her contact information so he could tell her how to have input on the subject.	Caller was provided way to have input on her subject of concern.	Closed
<b>License/Certification: 2</b>											
	License issue	Berwick	Berwick	Tenant	10/23/2015	pest control structural	Fogger	HOT SHOT BED BUG & FLEA FOGGER;	Inspector fol up	In the past fogger used. Hires heat treatment now.	Closed
	License Unlic. golf course applicator		Brunswick Bath	Regulatory official	8/19/2015 7/27/2015	pest control structural		Aerosol can	Inspector follow up on site	Rest. owner spray ext. for ants	Inspect. clarif. Regs Closed.
<b>Mosquito/Tick: 4</b>											
	Posting	Same	Great Diamond Island	Concerned citizen	9/10/2015	mosq./tick	Powered Backpack		Caller wanted info. on posting	Information provided	Closed
	Concern with wetland impact, PPE applicators	GREAT DIAMOND ISLAND	GREAT DIAMOND ISLAND	Concerned citizen	9/9/2015	mosq./tick	Powered Backpack	Bisect L		No violation found	Closed
	Concern with wetland impact, drift	GREAT DIAMOND ISLAND	GREAT DIAMOND ISLAND	Concerned citizen	9/9/2015	pest control structural	Powered Backpack	BISECT L:	Caller asked about sampling	Information provided	Closed
	Potential drift, veg garden, family health, wants infor. on regs.	Berwick	Berwick	Abutter	7/14/2015	Mosquito/tick	powered back pack		Discussed ch. 10, 22, 28. Ideas about how to minimize exposure of family and property. Gave her Hicks tel. no to discuss toxicity. Discussed protocol if drift suspected.	Caller seeking information. Information provided	Closed
<b>Outdoor Ornamental: 3</b>											
	Ornamental decline	E. Boothbay	E. Boothbay	Homeowner	10/26/2015	outdoor ornamental			Plt. Patho & entomologist looked at	Natural causes	Closed
	Unauthorized herbicide use to kill trees and other vegetation on abutting property	Brunswick	Harpwell	Homeowner	7/2/2015	outdoor ornamental		UNKNOWN	Sample collected from affected area	Lab results positive for glyphosate	Consent agreement hearing. Bd. disapproved passage
	Caller suspected intentional damage to ornamental trees on property	Skowhegan	Skowhegan	Homeowner	6/30/2015	outdoor ornamental			Inspector to site to collect foliage sample	Plant pathologist MFS diagnosed as spruce gall adelgid	Closed
<b>Right-of - Way: 7</b>											
	Concern with utility ROW spray		Kingfield	Concerned citizen	9/10/2015	right of way roadside		accord/arsenal/milestone util.	Inspector contact	No violation found	Closed
	Asking about safety of berries	Millinocket	a TR township near Millinocket	Concerned citizen	8/12/2015	right of way roadside		Arsenal AC, Streamline	Gave caller information requested	No violation	Closed
	Picked blue berries roadside ROW on paper co. land, later saw sign on another road saying herbicides applied. Was road he picking on sprayed too.	Millinocket	Somewhere N. of Millinocket T3 R8?	Concerned citizen	8/3/2015				Inspector tracked down paper co. involved with roadside ROW project and provided caller with requested information.	Prentiss & Carlisle own entire road berries picked on- Sandy Stream Road. No spraying done there. Katahdin Forest Mgmt. did have roadside ROW sprayed on Stacyville Road, north of Millinocket Lake with glyphosate and streamline, but no spraying done on Sand	Closed
	Utility Co. spraying when they said they would not, concern for well, animals, spring	Brownfield		Abutter	8/4/2015				Discussed N/S agreements, notification and other ideas to minimize impact of spraying. Provided caller CMP employee name and contact # about no spray agreement.	No formal NS agreement in place	Closed
	Town not notified about utility Row, resident concerned about her property, grandkids and chickens. Willing to maintain ROW this area if allowed to do so.	Denmark	Denmark	Abutter	7/30/2015				Discussed with caller and sent email with link to our website. Discussed no spray agreement possibility and sent her CMP contact information.	Information requested and provided.	Closed
	Caller asked if roadside ROW spraying was legal				7/21/2015				Informed caller it was legal, but regulations had to be followed. Offered to give him DOT contact info., he did not want.	Information requested and provide	Closed
	Utility ROW	Troy	Troy	Abutter	9/21/2015	Utility ROW	Non-powered Backpack		Caller retracted call		Closed

	Issues	Call Origin	Incident location	Category of Caller	Date	Site/ Crop	Equipment	Pesticide	Response	Findings	Status
<b>Rodenticide:1</b>	2 Dogs roaming at large, dead	Farmington	Farmington	Regulatory official	9/15/2015			rodenticide	Local animal control asked regs.	Animal control to fol up	Closed
<b>Structural: 8</b>	Inn gives bombs to tenants for bed bugs	Augusta	Saco	Regulatory official	10/9/2015	pest control structural		INSECT BOMB;	Inspector to site	State condemned bldg. Code violations	Closed
	Questions about regulations	Augusta	Augusta	Health worker	8/18/2015	pest control structural			discussed regs with caller	Calling for client	Closed
	Caller did not want PCO company to return		Cape Elizabeth	Customer	9/28/2015				Logged phone message into database.	Caller did not provide contact information. Said she would call back if she needed a response from BPC	Closed
	No notice that rodents treated next door, now rodents in home	Glenburn	Glenburn	Homeowner	11/4/2015	pest control structural	Bait	rodenticide	Inspector to site	No violation	Closed
	Alleged wetland application	Northport	Northport and costal route 1 towards Searsport	Concerned citizen	6/29/2015	right of way roadside	Hose	ALLIGARE MSM60; GARLON 4 ULTRA;	Discuss regs with homeowner	Parties resolved themselves	Closed
	Unprofessional acting company			Concerned citizen	12/1/2015	Structural pest co.		None specified	Discussed caller's concerns	No specific viol.	Closed
	Unauthorized application	Sweden	Sweden	Homeowner	11/20/2015	pest control structural	Bulb duster hand can	TALSTAR PROFESSIONAL; EVERGREEN PYRETHRUM DUST;	Insp. with company	Treated wrong house	\$1,000 Consent agreement case closed
	notification and need for information about a specific application, exposure concern	Rockland	Rockland	Homeowner	8/4/2015	pest control structural			I contacted the company and asked that the call Holworth and tell her the name of the pesticide and the EPA reg. No. I discussed registry with Holworth or alternative way to ask for notification	Office mgr. of company reached I Holworth about 5:15 the same day a after 4-5 call attempts. Manager asked Holworth if she wanted to know the name of the pesticide, EPA no. and active ingredient. Holworth responded no and said she was doing alright.	Closed
<b>Sale/Distribution: 1</b>											
	Concern about potential contamination of bird seed purchased at a store	Gilead	Gorham, NH	Customer	2/27/2015				Store was in Gorham, NH. Summarize caller's concern and emailed same to NH Div. of Pesticide Control. They said they will follow up on it when doing market place inspections.	NH staff to follow up on and let caller know findings.	Closed
<b>Water Related: 6</b>											
	Well and pond water	Glenburn			6/29/2015			ROUND-UP POISON IVY;	Inspector fol up	spray too close to pond	DEP to handle Closed
	Apply near water posting / notice	Presque Isle	T4 Indian Purchase and surrounding twps.	Concerned citizen	8/27/2015	right of way roadside	power sprayer	ARSENAL; DUPONT STREAMLINE;	Inspector to site.	Buffers left near water	Closed
	Shore land zone		Tacoma Lakes	Concerned citizen	10/2/2015	front yard camp	non-powered Backpack		site visit	No violation found	Closed
					7/2/2015				site fol up	Look like herbicide	Case to DEP
	Apply near water		T4 Indian Purchase and surrounding twps.	Concerned citizen	8/27/2015	right of way roadside	power sprayer	ARSENAL; DUPONT STREAMLINE;	Inspector to site.	Buffers left near water	Closed
	Aquatic application posted	Farmingdale	Albany TWP	Concerned citizen	6/1/2015	Pond			Called agency on poster	Old sign, old application	Closed