

# MAE News-Special Bulletin

**Newsletter from the Office of Monitoring, Audit and Enforcement  
Maine Workers' Compensation Board**

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Paul R. Dionne  
Executive Director/Chair

Steven P. Minkowsky  
Deputy Director of  
Benefits Administration

Office of Monitoring,  
Audit and Enforcement

Maine Workers'  
Compensation Board

27 State House Station  
Augusta, Maine 04333

Contacts:

Kimberlee Barriere  
Audit Manager  
(207) 287-7031

E-mail  
[Kimberlee.Barriere@Maine.Gov](mailto:Kimberlee.Barriere@Maine.Gov)

Jeffery Levesque  
Monitoring Manager  
(207) 287-7090

E-mail  
[Jeffrey.Levesque@Maine.Gov](mailto:Jeffrey.Levesque@Maine.Gov)

Anne Poulin  
Secretary Associate  
(207) 287-7067

E-mail  
[Anne.Poulin@Maine.Gov](mailto:Anne.Poulin@Maine.Gov)

Website:

[www.maine.gov/wcb/](http://www.maine.gov/wcb/)

## Maine Workers Compensation Board Issues New Performance Benchmarks for Claims Administration Effective 1/1/08

	New Benchmark	Old Benchmark
<b>Filing of Lost Time First Reports of Injury</b>	<b>85%.</b>	<b>N/A</b>
<b>Initial Indemnity Payments</b>	<b>87%.</b>	<b>80%</b>
<b>Filing of Initial Memoranda of Payment</b>	<b>85%.</b>	<b>75%</b>
<b>Filing of Initial Indemnity Notices of Controversy</b>	<b>90%.</b>	<b>N/A</b>

### Background

On Tuesday August 14<sup>th</sup>, 2007, the Maine Workers' Compensation Board of Directors voted to implement new performance benchmarks on Initial Indemnity Payments, Initial Memoranda of Payments Filing, and Initial Indemnity Notices of Controversy Filing.

Paul Fortier, Deputy Director of Information Services and Jeffery Levesque, Monitoring Manager held a second meeting on September 14<sup>th</sup>, 2007 with representatives from Cannon Cochran Management Services, Inc., Bath Iron Works, Maine Employers' Mutual Insurance Company, Maine Health Care Association, Maine Motor Transport Association and Maine Municipal Association to identify technical issues in the Board's EDI reporting system that may prevent the timely filing of a claim.

The outcome of that meeting revealed there were no substantial technical issues at the Board impacting timely filing of First Reports.

On December 5, 2007, the Board of Directors voted to implement effective January 1, 2008, a new Performance Benchmark of 85% for the filing of First Reports of Injury.

The MWCB will continue to generate late filed First Reports of Injury penalty letters to insurers and employers.

### Additional Training Session Scheduled

MAE staff will offer training sessions at the Portland Regional Office on Thursday April 24<sup>th</sup>, 2008 "Introductory Compliance" and Friday April 25<sup>th</sup>, 2008 "Advanced Compliance". Call or e-mail Anne Poulin for reservations and more information (207-287-7067 [Anne.Poulin@maine.gov](mailto:Anne.Poulin@maine.gov)).