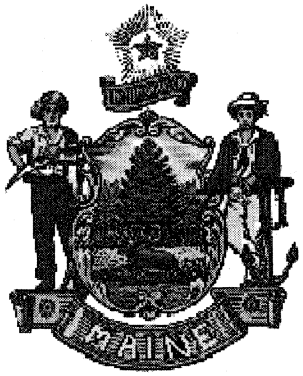
# QUARTERLY COMPLIANCE REPORT

STATE OF MAINE
WORKERS' COMPENSATION BOARD




# Fourth Quarter 2010 Report

October 1, 2010 – December 31, 2010

Office of Monitoring, Audit & Enforcement

Paul H. Sighinolfi
Executive Director/Chair

27 State House Station
Augusta, Maine 04333-0027
(207) 287-3751

# State of Maine
# Workers' Compensation Board
# Quarterly Compliance Report
# Fourth Quarter 2010

## Table of Contents


| | | |
|---|---|---|
| 1. | Executive Summary | Pages 1-2 |
| 2. | Lost Time First Report of Injury Filings | Page 3 |
| 3. | Initial Indemnity Payments | Page 4 |
| 4. | Initial Memorandum of Payment Filings | Page 5 |
| 5. | Initial Indemnity Notice of Controversy Filings | Page 6 |
| 6. | Wage Information | Page 7 |
| 7. | Initial Indemnity Payments > 44 Days | Page 8 |
| 8. | Late Filed Coverage Notices | Page 8 |


## Table of Charts


| | | |
|---|---|---|
| 1. | Lost Time First Report of Injury Filings Timeliness Distribution | Page 3 |
| 2. | Lost Time First Report of Injury Filings Quarterly Compliance | Page 3 |
| 3. | Lost Time First Report of Injury Filings Compliance Trend | Page 3 |
| 4. | Initial Indemnity Payments Timeliness Distribution | Page 4 |
| 5. | Initial Indemnity Payments Quarterly Compliance | Page 4 |
| 6. | Initial Indemnity Payments Compliance Trend | Page 4 |
| 7. | Initial Memorandum of Payment Filings Timeliness Distribution | Page 5 |
| 8. | Initial Memorandum of Payment Filings Quarterly Compliance | Page 5 |
| 9. | Initial Memorandum of Payment Filings Compliance Trend | Page 5 |
| 10. | Initial Indemnity Notice of Controversy Filings Timeliness Distribution | Page 6 |
| 11. | Initial Indemnity Notice of Controversy Filings Quarterly Compliance | Page 6 |
| 12. | Initial Indemnity Notice of Controversy Filings Compliance Trend | Page 6 |
| 13. | Wage Information Wage Statement Timeliness Distribution | Page 7 |
| 14. | Wage Information Schedule of Dependent(s) and Filing Status Statement Timeliness Distribution | Page 7 |
| 15. | Initial Indemnity Payments > 44 Days Penalty Distribution | Page 8 |
| 16. | Late Filed Coverage Notices Complaint Distribution | Page 8 |


## Appendices


| | | |
|---|---|---|
| A. | Insurance Group Compliance<br>Lost Time FROI Filings and Initial Indemnity Payments | Pages A1-A7 |
| B. | Insurance Group Compliance<br>Initial MOP and Initial Indemnity NOC Filings | Pages B1-B7 |
| C. | Quarterly Compliance Data | Pages C1-C26 |

# Executive Summary

On April 12, 2011, the Maine Workers' Compensation Board unanimously approved the Fourth Quarter 2010 Compliance Report. This report represents the efforts of the Office of Monitoring, Audit and Enforcement and insurers, self-administered employers, and third-party administrators (collectively "claim administrators").

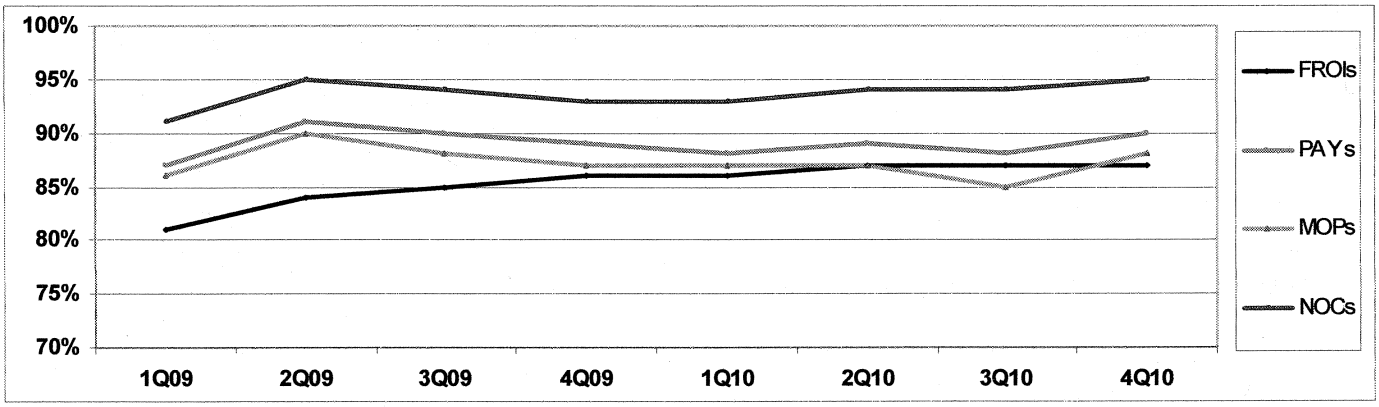
## I. COMPLIANCE OVERVIEW

The Reconciliation Report was sent to 89 claim administrators on 1/13/11; 67 responded, 14 were not required to respond, and 8 did not respond.

The 4Q10 report represents results based upon data received by 3/17/11. The results are:

| Category | Number of Days | Bench-mark | 1Q09 | 2Q09 | 3Q09 | 4Q09 | 1Q10 | 2Q10 | 3Q10 | 4Q10 |
|---|---|---|---|---|---|---|---|---|---|---|
| FROIs | 7 | 85% | 81% | 84% | 85% | 86% | 86% | 87% | 87% | 87% |
| PAYs | 14 | 87% | 87% | 91% | 90% | 89% | 88% | 89% | 88% | 90% |
| MOPs | 17 | 85% | 86% | 90% | 88% | 87% | 87% | 87% | 85% | 88% |
| NOCs | 14 | 90% | 91% | 95% | 94% | 93% | 93% | 94% | 94% | 95% |

**Compliance Benchmark Tracking** (1Q09 – 4Q10)



## II. CORRECTIVE ACTION PLANS (CAPs)

CAPs are implemented for claim administrators with chronic poor compliance. Elements of the CAPs are reviewed and updated each quarter to track compliance changes and ensure that the elements of the plan are being met.

The following had CAPs in place for the 4Q10:

| Claim Administrator (alpha order) | Market Share by Premiums Written |
|---|---|
| AIG | 3% |
| CNA | 1% |
| Gallagher Bassett Services | Not Applicable - TPA |
| Liberty Mutual | 9% |
| Sentry | .32% |
| Zurich | 1% |

## III. CAVEATS & EXPLANATIONS

### A. General

- Question marks ("?") within this report indicate that the claim administrator did not provide all of the data required to measure compliance in that particular area.

### B. Lost Time First Report of Injury (FROI) Filings

- Compliance with this benchmark exists when the FROI is filed (accepted EDI transaction, with or without errors) within 7 days after the employer receives notice or knowledge of an employee injury that has caused the employee to lose a day's work.

### C. Initial Indemnity Payments (PAYs)

- Compliance with this benchmark exists when the check is mailed within the later of (i) 14 days after the employer's notice or knowledge of incapacity or (ii) the first day of compensability plus 6 days.
- If an employer continues to pay the employee's salary, payments are deemed timely for purposes of compliance if made consistent with the employer's usual payroll practice.

### D. Initial Memorandum of Payment (MOP) Filings

- Compliance with this benchmark exists when the MOP is received within 17 days of the employer's notice or knowledge of incapacity.

### E. Initial Indemnity Notice of Controversy (NOC) Filings

- Compliance with this benchmark exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days after the employer receives notice or knowledge of the incapacity or death. Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).

# LOST TIME FIRST REPORT OF INJURY FILINGS

**Chart 1** Timeliness Distribution

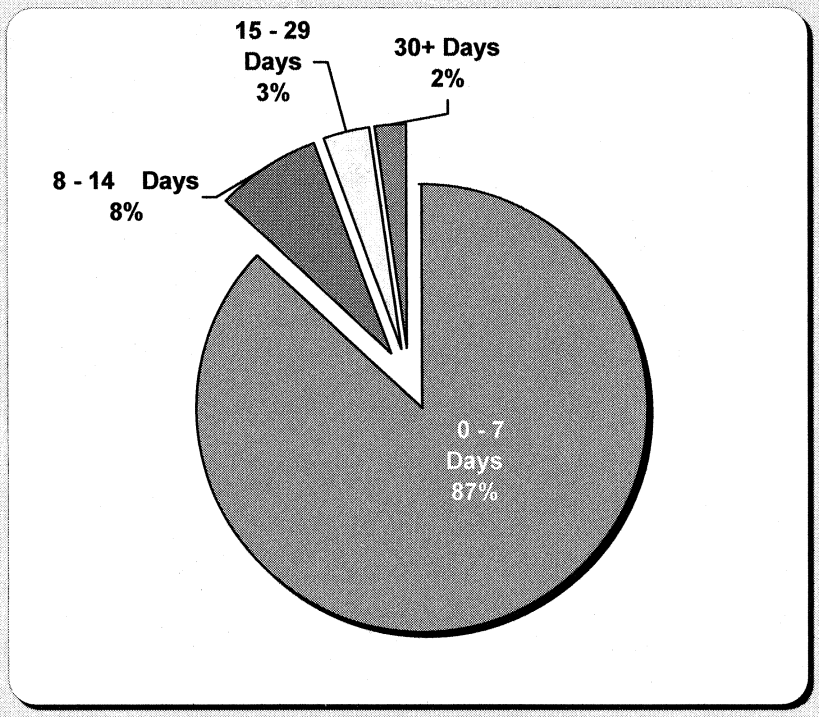



**Table 1**

| Received Within: | | | |
|---|---|---|---|
| 0 - 7 | Days | 2,800 | 87% |
| 8 - 14 | Days | 241 | 8% |
| 15 - 29 | Days | 101 | 3% |
| 30+ | Days | 75 | 2% |
| **Total** | | **3,217** | **100%** |

**Chart 2** Quarterly Compliance

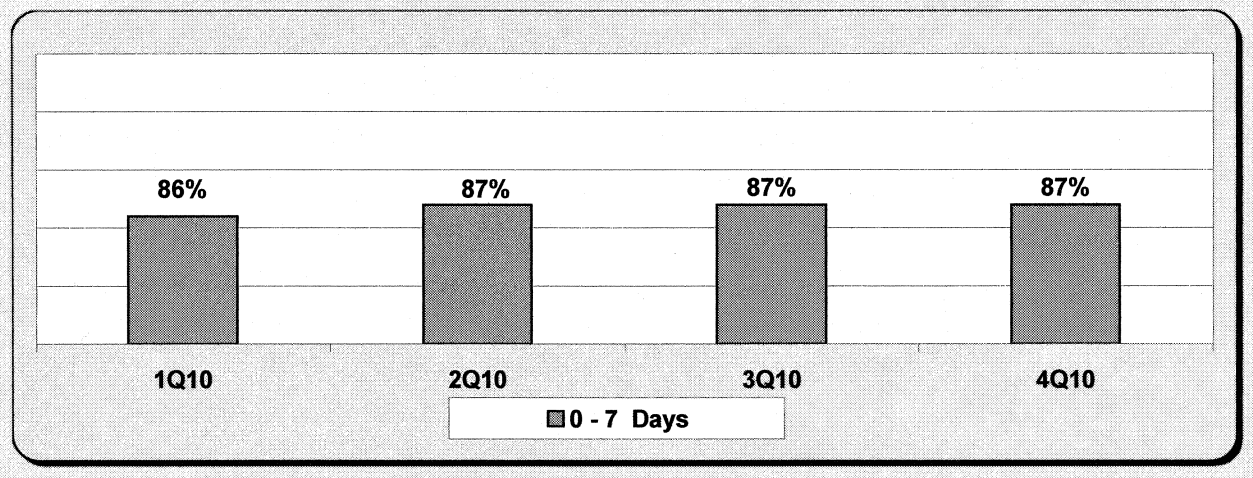
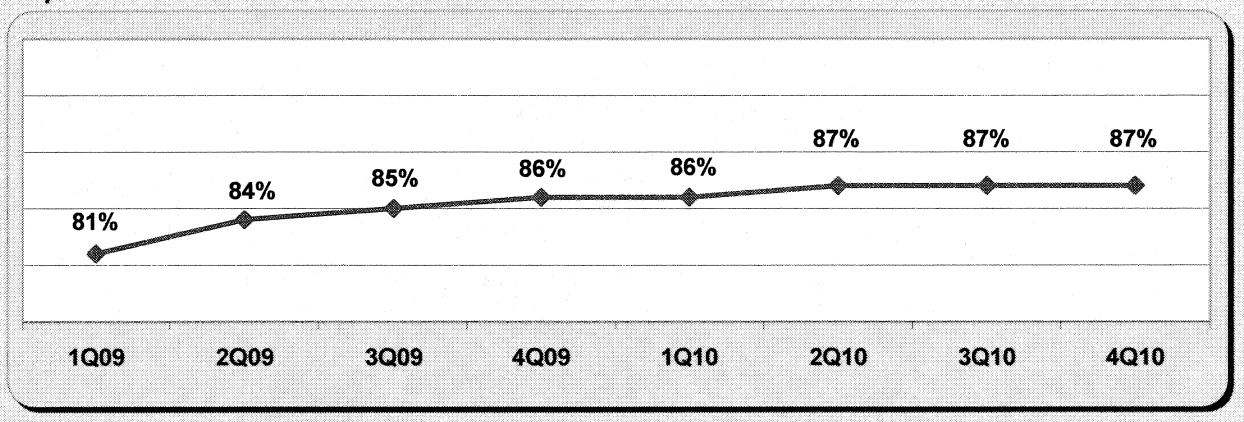



**Chart 3** Compliance Trend



# INITIAL INDEMNITY PAYMENTS

**Chart 4 Timeliness Distribution**

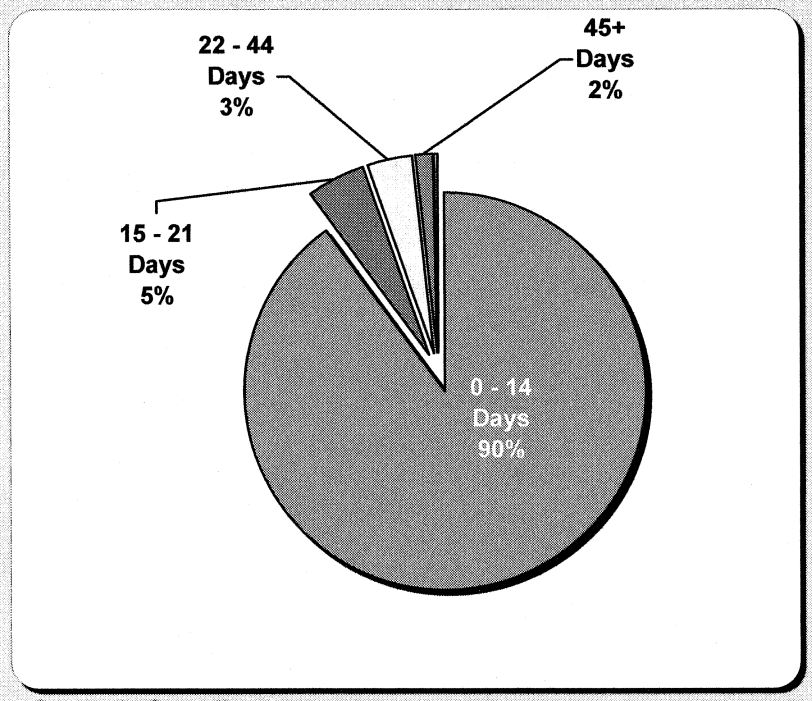



**Table 2**

| Made Within: | | | |
|---|---|---|---|
| 0 - 14 | Days | 846 | 90% |
| 15 - 21 | Days | 45 | 5% |
| 22 - 44 | Days | 33 | 3% |
| 45+ | Days | 13 | 2% |
| ? | Days | 3 | 0% |
| **Total** | | **940** | **100%** |

**Chart 5 Quarterly Compliance**

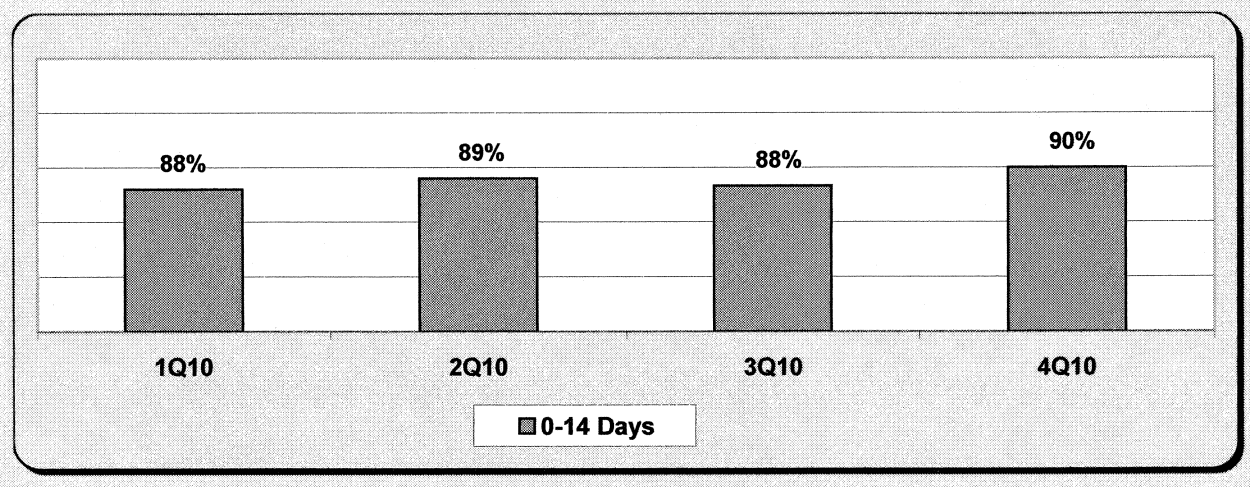
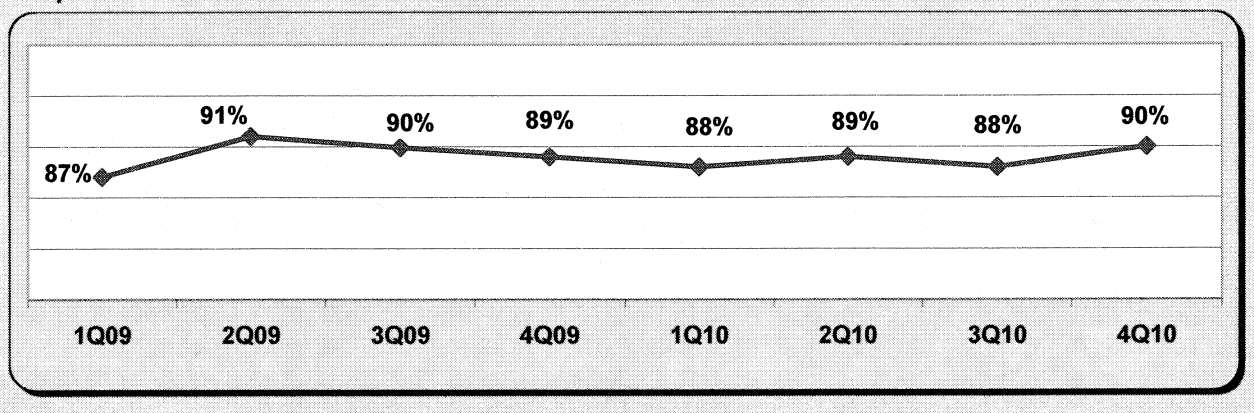



**Chart 6 Compliance Trend**



# INITIAL MEMORANDUM OF PAYMENT FILINGS

**Chart 7** Timeliness Distribution

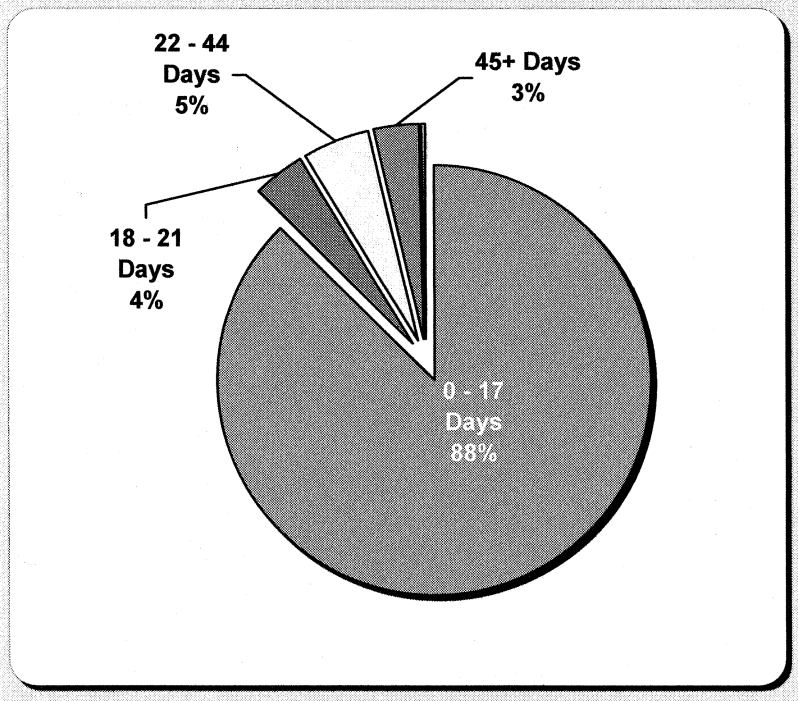



Table 3

| Received Within: | | | |
|---|---|---|---|
| 0 - 17 | Days | 823 | 88% |
| 18 - 21 | Days | 37 | 4% |
| 22 - 44 | Days | 46 | 5% |
| 45+ | Days | 31 | 3% |
| ? | Days | 3 | 0% |
| **Total** | | **940** | **100%** |

**Chart 8** Quarterly Compliance

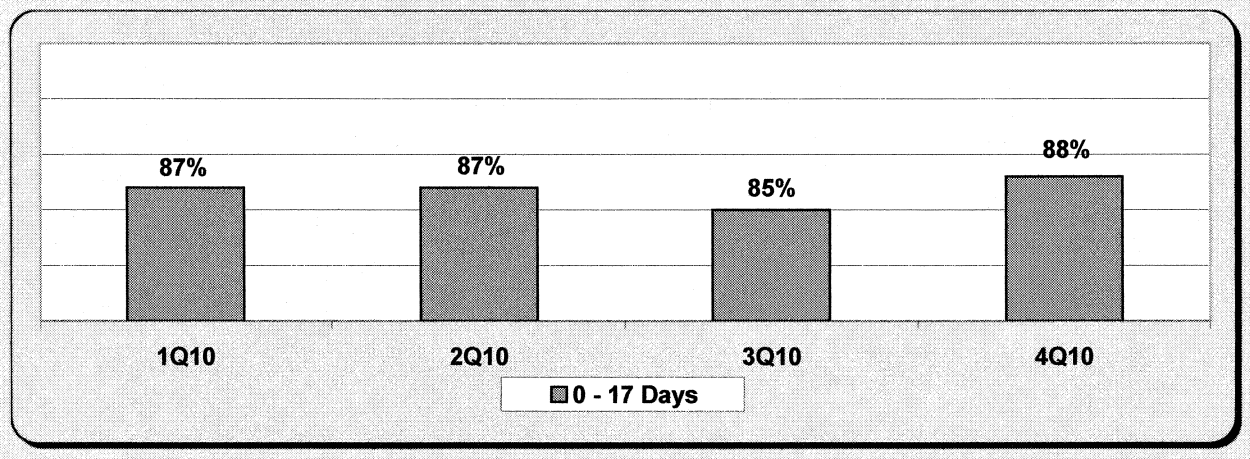
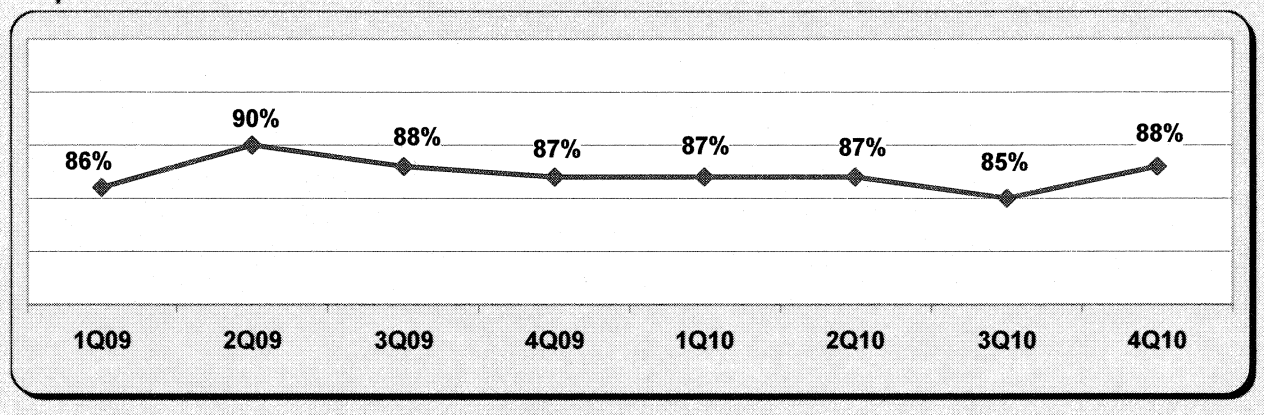



**Chart 9** Compliance Trend



# INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

**Chart 10 Timeliness Distribution**

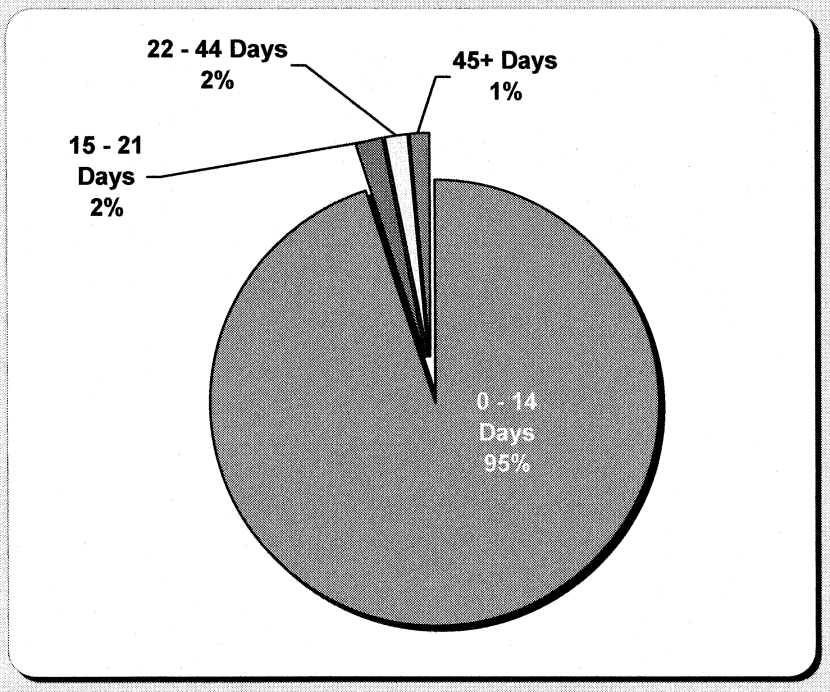



**Table 4**

| Received Within: | | | |
|---|---|---|---|
| 0 - 14 | Days | 578 | 95% |
| 15 - 21 | Days | 12 | 2% |
| 22 - 44 | Days | 10 | 2% |
| 45+ | Days | 9 | 1% |
| **Total** | | **609** | **100%** |

**Chart 11 Quarterly Compliance**

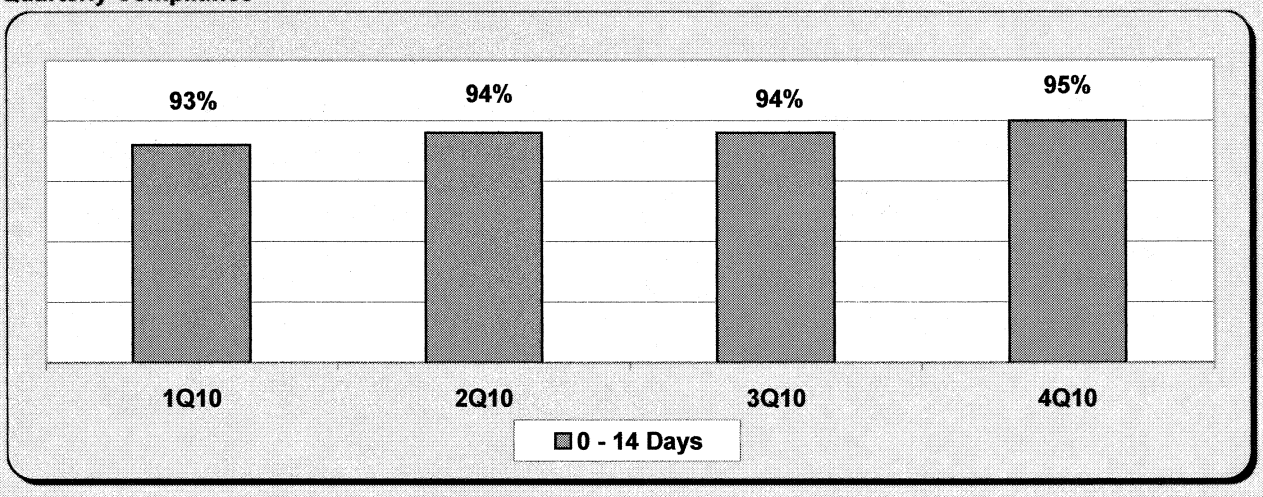
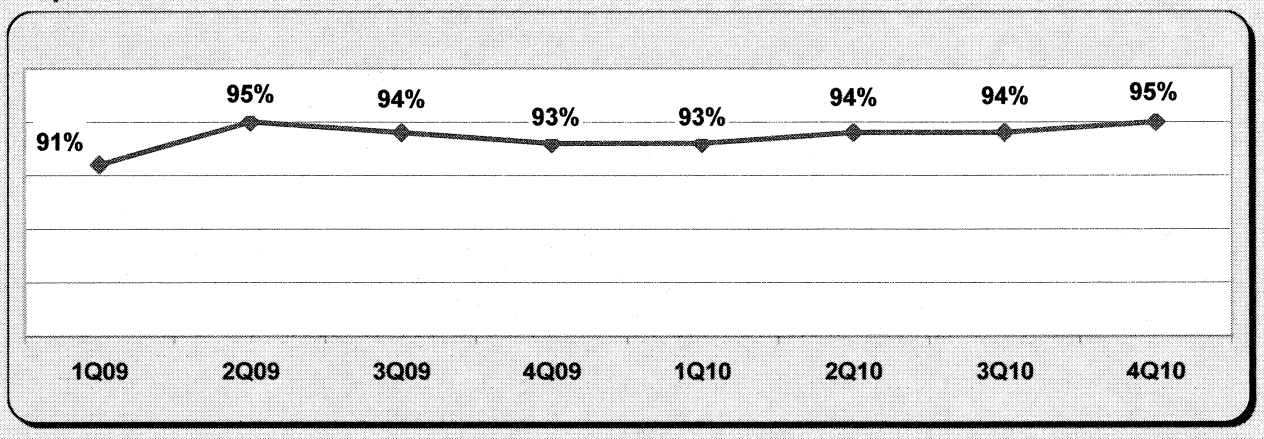



**Chart 12 Compliance Trend**



# WAGE INFORMATION

Wage information (WCB-2 and WCB 2A forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation (Title 39-A M.R.S.A. Section 303). This includes both compensated and controverted claims where a claim for compensation has been made.

**Chart 13 Wage Statement Timeliness Distribution**

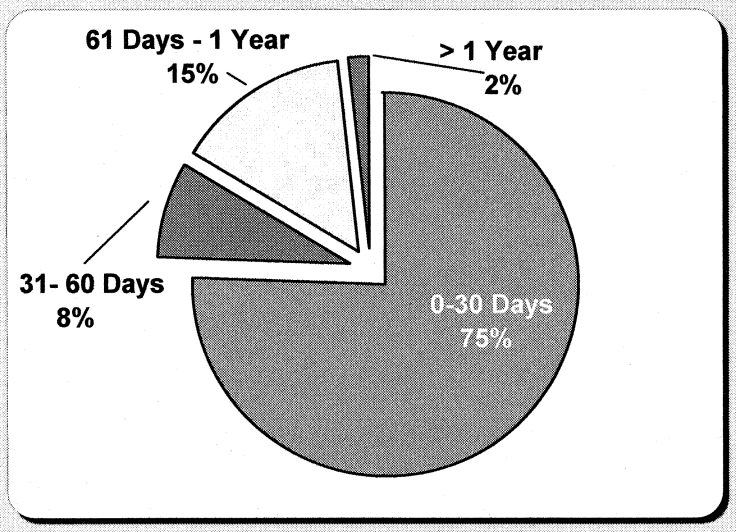



**Table 5**

| Received Within: | | |
|---|---|---|
| 0-30 Days | 1,348 | 75% |
| 31-60 Days | 151 | 8% |
| 61 Days-1 Year | 264 | 15% |
| > 1 Year | 28 | 2% |
| **Total** | **1,791** | **100%** |

**Wage Statement(s):** 1,476 (77%) of the 1,910 Wage Statement(s) that were due this quarter were filed timely, 349 (18%) were filed late, and 85 (5%) remain outstanding.

**Chart 14 Schedule of Dependent(s) and Filing Status Statement Timeliness Distribution**

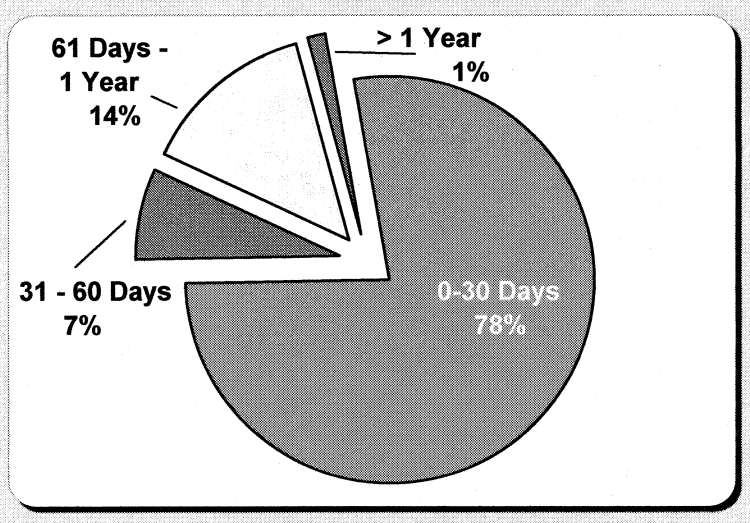


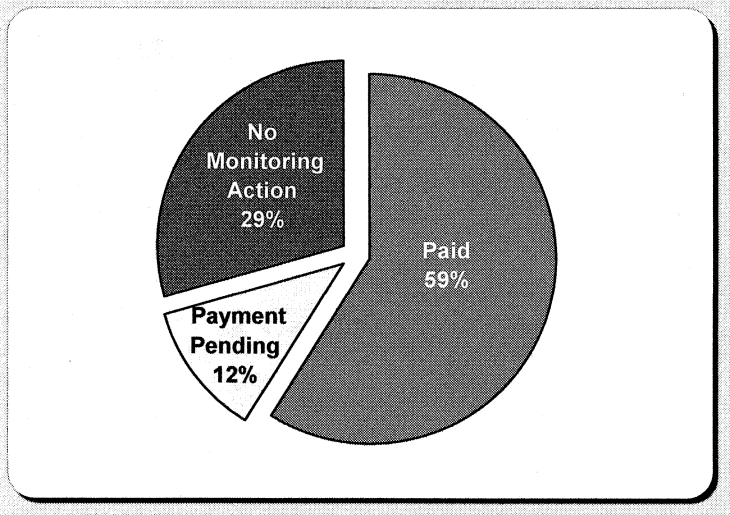

**Table 6**

| Received Within: | | |
|---|---|---|
| 0-30 Days | 1,429 | 78% |
| 31-60 Days | 134 | 7% |
| 61 Days-1 Year | 254 | 14% |
| > 1 Year | 26 | 1% |
| **Total** | **1,843** | **100%** |

**Schedule of Dependent(s) and Filing Status Statement(s):** 1,510 (79%) of the 1,903 Schedule of Dependent(s) and Filing Status Statement(s) due this quarter were filed timely, 322 (17%) were filed late, and 71 (4%) remain outstanding.

## INITIAL INDEMNITY PAYMENTS > 44 DAYS

**Chart 15 Penalty Distribution**




Title 39-A M.R.S.A. Section 205(3) states $50 per day must be added and paid to the worker for each day over 30 days in which the benefit is not paid. This process tracks compliance with this requirement.

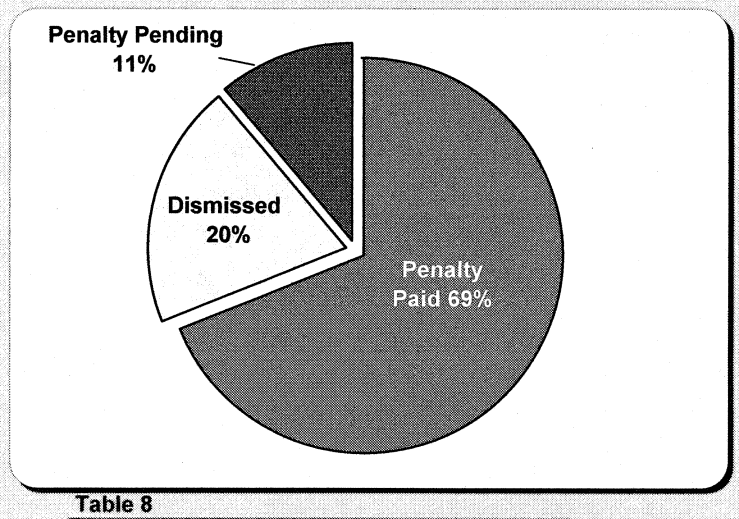
**Table 7**

| Penalty Distribution: | | |
|---|---|---|
| Paid | 10 | 59% |
| Payment Pending | 2 | 12% |
| No Monitoring Action | 5 | 29% |
| **Total** | **17** | **100%** |

$10,400 issued to claimants in penalties.
$ 3,000 in penalties awaiting resolution.

## LATE FILED COVERAGE NOTICES

**Chart 16 Complaint Distribution**




Board Rules & Regulations Chapter 3 Section 5 states that the Notice of Workers' Compensation Insurance must be filed within 14 days of the effective date in order to be compliant. This process tracks compliance with this requirement.

**Table 8**

| Complaint Distribution: | | |
|---|---|---|
| Penalty Paid | 148 | 69% |
| Dismissed | 43 | 20% |
| Penalty Pending | 24 | 11% |
| **Total** | **215** | **100%** |

$14,800 collected in penalties.
$2,400 in penalties pending.

# Appendix A

# Insurance Group Compliance
# Lost Time FROI Filings and
# Initial Indemnity Payments
# Fourth Quarter 2010
# 10/1/2010 – 12/31/2010

# INSURANCE GROUP COMPLIANCE
## Lost Time FROI Filings and Initial Indemnity Payments
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Lost Time FROIs Filed | Lost Time FROIs Filed Timely | Compliance Percentage | Total Initial Indemnity Payments Made | Initial Indemnity Payments Made Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **ACADIA INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA010 | **Group Total** | **71** | **65** | **92%** | **22** | **21** | **95%** |
| | **ACE INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **ACE TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | * | * | * | * | * | * |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | 2 | 2 | 100% | 2 | 2 | 100% |
| CA070 | CANNON COCHRAN MANAGEMENT SERVICES | 1 | 1 | 100% | No filings | No filings | No filings |
| CA110 | CONSTITUTION STATE SERVICES | 5 | 5 | 100% | 2 | 2 | 100% |
| CA160 | ESIS | 39 | 34 | 87% | 14 | 12 | 86% |
| CA190 | GALLAGHER BASSETT SERVICES | 15 | 14 | 93% | 1 | 1 | 100% |
| CA204 | HELMSMAN MANAGEMENT SERVICES | 2 | 1 | 50% | 2 | 1 | 50% |
| CA280 | RISK ENTERPRISE MANAGEMENT | * | * | * | * | * | * |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 41 | 36 | 88% | 8 | 7 | 88% |
| CA315 | SPECIALTY RISK SERVICES | 6 | 6 | 100% | 4 | 4 | 100% |
| CA168 | THE FRANK GATES SERVICE COMPANY | 1 | 0 | 0% | 1 | 0 | 0% |
| CA340 | YORK CLAIMS SERVICE | * | * | * | * | * | * |
| | **TPA Total** | **112** | **99** | **88%** | **34** | **29** | **85%** |
| | **ACE Group Total** | **112** | **99** | **88%** | **34** | **29** | **85%** |
| | **ARCH INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **ARCH TPA Administered Claims** | | | | | | |
| CA160 | ESIS | 1 | 1 | 100% | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | 1 | 1 | 100% | No filings | No filings | No filings |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | * | * | * | * | * | * |
| CA315 | SPECIALTY RISK SERVICES | 2 | 2 | 100% | No filings | No filings | No filings |
| CA168 | THE FRANK GATES SERVICE COMPANY | 4 | 2 | 50% | No filings | No filings | No filings |
| CA340 | YORK CLAIMS SERVICE | * | * | * | * | * | * |
| | **TPA Total** | **8** | **6** | **75%** | **No filings** | **No filings** | **No filings** |
| | **ARCH Group Total** | **8** | **6** | **75%** | **No filings** | **No filings** | **No filings** |
| | **ARGONAUT INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA020 | **Total** | * | * | * | * | * | * |
| | **ARGONAUT TPA Administered Claims** | | | | | | |
| CA240 | TRIDENT INSURANCE SERVICES | 3 | 3 | 100% | 2 | 2 | 100% |
| | **TPA Total** | **3** | **3** | **100%** | **2** | **2** | **100%** |
| | **ARGONAUT Group Total** | **3** | **3** | **100%** | **2** | **2** | **100%** |
| | **ARROW MUTUAL INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA032 | **Group Total** | **1** | **1** | **100%** | **1** | **1** | **100%** |
| | **ARROWOOD INDEMNITY** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA031 | **Group Total** | * | * | * | * | * | * |
| | **BATH IRON WORKS** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA036 | **Group Total** | **115** | **115** | **100%** | **10** | **10** | **100%** |
| | **BERKLEY ADMIN. OF CONNECTICUT** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA038 | **Group Total** | **3** | **3** | **100%** | **No filings** | **No filings** | **No filings** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Lost Time FROI Filings and Initial Indemnity Payments
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Lost Time FROIs Filed | Lost Time FROIs Filed Timely | Compliance Percentage | Total Initial Indemnity Payments Made | Initial Indemnity Payments Made Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **BROADSPIRE SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA040 | **Group Total** | **28** | **26** | **93%** | **5** | **5** | **100%** |
| | **CAMBRIDGE INTEGRATED SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA060 | **Group Total** | **4** | **4** | **100%** | **3** | **3** | **100%** |
| | **CANNON COCHRAN MANAGEMENT SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA070 | **Group Total** | **122** | **107** | **88%** | **33** | **27** | **82%** |
| | **CHARTIS INSURANCE (Formerly AIG)** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA015 | **Total** | **62** | **49** | **79%** | **18** | **16** | **89%** |
| | **CHARTIS TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | 19 | 19 | 100% | 3 | 3 | 100% |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | 1 | 1 | 100% | 1 | 1 | 100% |
| CA199 | CLAIMETRICS | * | * | * | * | * | * |
| CA100 | CLAIMS MANAGEMENT (WAL-MART) | 46 | 42 | 91% | 8 | 7 | 88% |
| CA110 | CONSTITUTION STATE SERVICES | * | * | * | * | * | * |
| CA160 | ESIS | 15 | 11 | 73% | 6 | 6 | 100% |
| CA180 | GAB ROBINS | 2 | 1 | 50% | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | 14 | 13 | 93% | 7 | 6 | 86% |
| CA204 | HELMSMAN MANAGEMENT SERVICES | 5 | 4 | 80% | 1 | 1 | 100% |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 29 | 27 | 93% | 13 | 12 | 92% |
| CA315 | SPECIALTY RISK SERVICES | 1 | 1 | 100% | No filings | No filings | No filings |
| | **TPA Total** | **132** | **119** | **90%** | **39** | **36** | **92%** |
| | | | | | | | |
| | **CHARTIS Group Total** | **194** | **168** | **87%** | **57** | **52** | **91%** |
| | **CHESTERFIELD SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA080 | **Group Total** | **1** | **1** | **100%** | **No filings** | **No filings** | **No filings** |
| | **CHUBB INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA090 | CHUBB INDEMNITY INSURANCE COMPANY | 4 | 1 | 25% | 4 | 2 | 50% |
| CA046 | CHUBB INSURANCE COMPANY | No filings | No filings | No filings | 1 | 0 | 0% |
| | **Group Total** | **4** | **1** | **25%** | **5** | **2** | **40%** |
| | **CHUBB TPA Administered Claims** | | | | | | |
| CA190 | GALLAGHER BASSETT SERVICES | * | * | * | * | * | * |
| | **TPA Total** | * | * | * | * | * | * |
| | | | | | | | |
| | **CHUBB Group Total** | **4** | **1** | **25%** | **5** | **2** | **40%** |
| | **CHURCH MUTUAL INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA080 | **Group Total** | * | * | * | * | * | * |
| | **CIANBRO CORPORATION** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA085 | **Group Total** | **1** | **1** | **100%** | **No filings** | **No filings** | **No filings** |
| | **CITY OF BANGOR** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA033 | **Group Total** | **13** | **13** | **100%** | **6** | **6** | **100%** |
| | **CLAIMETRICS** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA199 | **Group Total** | * | * | * | * | * | * |
| | **CLAIMS MANAGEMENT (WAL-MART)** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA100 | **Group Total** | **46** | **42** | **91%** | **8** | **7** | **88%** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Lost Time FROI Filings and Initial Indemnity Payments
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Lost Time FROIs Filed | Lost Time FROIs Filed Timely | Compliance Percentage | Total Initial Indemnity Payments Made | Initial Indemnity Payments Made Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **CNA INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA050 | **Total** | **4** | **4** | **100%** | **2** | **2** | **100%** |
| | **CNA TPA Administered Claims** | | | | | | |
| CA060 | COTTINGHAM AND BUTLER CLAIMS SERVICES | No filings | No filings | No filings | 3 | 1 | 33% |
| CA180 | GAB ROBINS | * | * | * | * | * | * |
| CA190 | GALLAGHER BASSETT SERVICES | * | * | * | * | * | * |
| | **TPA Total** | **No filings** | **No filings** | **No filings** | **3** | **1** | **33%** |
| | | | | | | | |
| | **CNA Group Total** | **4** | **4** | **100%** | **5** | **3** | **60%** |
| | **CONSTITUTION STATE SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA110 | **Group Total** | **6** | **6** | **100%** | **2** | **2** | **100%** |
| | **CONTINENTAL INDEMNITY** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA115 | **Group Total** | **2** | **2** | **100%** | **1** | **1** | **100%** |
| | **CORVEL** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA116 | **Group Total** | * | * | * | * | * | * |
| | **COTTINGHAM AND BUTLER CLAIMS SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA117 | **Group Total** | **5** | **4** | **80%** | **5** | **2** | **40%** |
| | **CRUM & FORSTER** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA375 | **Group Total** | **1** | **1** | **100%** | **1** | **0** | **0%** |
| | **ESIS** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA160 | **Group Total** | **58** | **47** | **81%** | **22** | **19** | **86%** |
| | **F.A. RICHARD** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA165 | **Group Total** | * | * | * | * | * | * |
| | **FEDERATED MUTUAL** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA091 | **Group Total** | * | * | * | * | * | * |
| | **FIREMANS FUND** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA170 | **Group Total** | * | * | * | * | * | * |
| | **FUTURECOMP** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA175 | FUTURECOMP | 62 | 55 | 89% | 22 | 20 | 91% |
| CA316 | FUTURECOMP | * | * | * | * | * | * |
| | **Group Total** | **62** | **55** | **89%** | **22** | **20** | **91%** |
| | **GAB ROBINS** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA180 | **Group Total** | **5** | **2** | **40%** | **No filings** | **No filings** | **No filings** |
| | **GALLAGHER BASSETT SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA190 | **Group Total** | **72** | **63** | **88%** | **27** | **24** | **89%** |
| | **GREAT AMERICAN INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA193 | **Group Total** | **1** | **0** | **0%** | **No filings** | **No filings** | **No filings** |
| | **GREAT DIVIDE INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA189 | **Group Total** | **1** | **0** | **0%** | **1** | **1** | **100%** |
| | **GREAT WEST INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA196 | **Group Total** | **1** | **0** | **0%** | **1** | **1** | **100%** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Lost Time FROI Filings and Initial Indemnity Payments
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Lost Time FROIs Filed | Lost Time FROIs Filed Timely | Compliance Percentage | Total Initial Indemnity Payments Made | Initial Indemnity Payments Made Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **GUARD INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA019 | AMGUARD INSURANCE COMPANY | 18 | 15 | 83% | 5 | 4 | 80% |
| CA140 | EASTGUARD INSURANCE COMPANY | 8 | 6 | 75% | 5 | 4 | 80% |
| CA272 | NORGUARD INSURANCE COMPANY | 3 | 2 | 67% | 1 | 1 | 100% |
| | **Group Total** | **29** | **23** | **79%** | **11** | **9** | **82%** |
| | **HANNAFORD BROTHERS** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA201 | **Group Total** | **79** | **74** | **94%** | **16** | **15** | **94%** |
| | **HANOVER INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA048 | CITIZENS INSURANCE CO. OF AMERICA | 13 | 11 | 85% | 1 | 1 | 100% |
| CA202 | HANOVER INSURANCE COMPANY | 5 | 4 | 80% | 1 | 1 | 100% |
| CA228 | MASSACHUSETTS BAY INS. CO. | 10 | 6 | 60% | 6 | 5 | 83% |
| | **Group Total** | **28** | **21** | **75%** | **8** | **7** | **88%** |
| | **HARLEYSVILLE INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA198 | **Group Total** | * | * | * | * | * | * |
| | **HARTFORD INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA203 | **Total** | **69** | **60** | **87%** | **21** | **18** | **86%** |
| | **HARTFORD TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | 1 | 1 | 100% | No filings | No filings | No filings |
| CA070 | CANNON COCHRAN MANAGEMENT SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA165 | F.A. RICHARD | * | * | * | * | * | * |
| CA180 | GAB ROBINS | 1 | 1 | 100% | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | 1 | 1 | 100% | No filings | No filings | No filings |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 3 | 2 | 67% | No filings | No filings | No filings |
| CA315 | SPECIALTY RISK SERVICES | 10 | 8 | 80% | 2 | 1 | 50% |
| | **TPA Total** | **16** | **13** | **81%** | **2** | **1** | **50%** |
| | | | | | | | |
| | **HARTFORD Group Total** | **85** | **73** | **86%** | **23** | **19** | **83%** |
| | **HELMSMAN MANAGEMENT SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA204 | **Group Total** | **8** | **6** | **75%** | **4** | **3** | **75%** |
| | **LIBERTY MUTUAL INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA380 | EMPLOYERS INSURANCE OF WAUSAU | 36 | 21 | 58% | 13 | 13 | 100% |
| CA210 | LIBERTY MUTUAL INSURANCE COMPANY | 92 | 67 | 73% | 36 | 34 | 94% |
| | **Group Total** | **128** | **88** | **69%** | **49** | **47** | **96%** |
| | **MACY'S CORPORATE SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA213 | **Group Total** | **No filings** | **No filings** | **No filings** | **1** | **1** | **100%** |
| | **MAINE AUTOMOBILE DEALERS ASSOCIATION** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA220 | **Group Total** | **25** | **25** | **100%** | **9** | **8** | **89%** |
| | **MAINE EMPLOYERS' MUTUAL INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA260 | **Group Total** | **939** | **822** | **88%** | **295** | **274** | **93%** |
| | **MAINE HEALTH CARE ASSOCIATION** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA234 | **Group Total** | **37** | **31** | **84%** | **7** | **5** | **71%** |
| | **MAINE MOTOR TRANSPORT ASSOCIATION** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA230 | **Group Total** | **38** | **37** | **97%** | **8** | **7** | **88%** |
| | **MAINE MUNICIPAL ASSOCIATION** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA225 | **Group Total** | **227** | **212** | **93%** | **49** | **42** | **86%** |
| | **MAINE SCHOOL MANAGEMENT ASSOCIATION** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA250 | **Group Total** | **65** | **59** | **91%** | **20** | **19** | **95%** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Lost Time FROI Filings and Initial Indemnity Payments
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Lost Time FROIs Filed | Lost Time FROIs Filed Timely | Compliance Percentage | Total Initial Indemnity Payments Made | Initial Indemnity Payments Made Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **MEADOWBROOK** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA255 | **Group Total** | **1** | **0** | **0%** | **No filings** | **No filings** | **No filings** |
| | **NATIONAL INTERSTATE INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA267 | **Group Total** | **3** | **2** | **67%** | **2** | **2** | **100%** |
| | **NGM INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA265 | **Group Total** | **4** | **2** | **50%** | **2** | **2** | **100%** |
| | **OLD REPUBLIC INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **OLD REPUBLIC TPA Administered Claims** | | | | | | |
| CA038 | BERKLEY ADMIN. OF CONNECTICUT | 3 | 3 | 100% | No filings | No filings | No filings |
| CA040 | BROADSPIRE SERVICES | 2 | 2 | 100% | No filings | No filings | No filings |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | * | * | * | * | * | * |
| CA116 | CORVEL CORPORATION | * | * | * | * | * | * |
| CA160 | ESIS | 1 | 0 | 0% | 1 | 0 | 0% |
| CA190 | GALLAGHER BASSETT SERVICES | 3 | 3 | 100% | 2 | 2 | 100% |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 15 | 10 | 67% | 9 | 8 | 89% |
| | **TPA Total** | **24** | **18** | **75%** | **12** | **10** | **83%** |
| | **OLD REPUBLIC Group Total** | **24** | **18** | **75%** | **12** | **10** | **83%** |
| | **ONEBEACON INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA270 | **Total** | * | * | * | * | * | * |
| | **ONEBEACON TPA Administered Claims** | | | | | | |
| CA190 | GALLAGHER BASSETT SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| | **TPA Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | **ONEBEACON Group Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | **PATRIOT INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA274 | **Group Total** | **7** | **6** | **86%** | **5** | **4** | **80%** |
| | **PEERLESS INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA162 | EXCELSIOR INSURANCE CO. | 12 | 10 | 83% | 2 | 2 | 100% |
| CA309 | NETHERLANDS INSURANCE COMPANY | 47 | 36 | 77% | 11 | 10 | 91% |
| CA275 | PEERLESS INSURANCE CO. | 37 | 28 | 76% | 9 | 8 | 89% |
| CA283 | PEERLESS INDEMNITY CO. | 3 | 2 | 67% | 1 | 1 | 100% |
| | **Group Total** | **99** | **76** | **77%** | **23** | **21** | **91%** |
| | **PROTECTIVE INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA277 | **Group Total** | **2** | **0** | **0%** | **2** | **1** | **50%** |
| | **PUBLIC SERVICE MUTUAL** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA282 | **Group Total** | * | * | * | * | * | * |
| | **RISK ENTERPRISE MANAGEMENT** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA280 | **Group Total** | **10** | **7** | **70%** | **10** | **9** | **90%** |
| | **SAFETY NATIONAL INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **SAFETY NATIONAL TPA Administered claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | * | * | * | * | * | * |
| CA300 | SEDGWICK CLAIMS MANAGEMENT SERVICES, INC. | 1 | 1 | 100% | 1 | 1 | 100% |
| CA315 | SPECIALTY RISK SERVICES | 1 | 1 | 100% | No filings | No filings | No filings |
| | **TPA Total** | **2** | **2** | **100%** | **1** | **1** | **100%** |
| | **SAFETY NATIONAL Group Total** | **2** | **2** | **100%** | **1** | **1** | **100%** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Lost Time FROI Filings and Initial Indemnity Payments
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Lost Time FROIs Filed | Lost Time FROIs Filed Timely | Compliance Percentage | Total Initial Indemnity Payments Made | Initial Indemnity Payments Made Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **SEDGWICK CLAIMS MANAGEMENT** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA266 | NEWPAGE CORPORATION | * | * | * | * | * | * |
| CA300 | SEDGWICK CLAIMS MANAGEMENT SERVICES, INC. | 114 | 97 | 85% | 36 | 33 | 92% |
| | **Group Total** | **114** | **97** | **85%** | **36** | **33** | **92%** |
| | **SENTRY INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA305 | **Group Total** | **4** | **2** | **50%** | **1** | **0** | **0%** |
| | **SPARTA INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **SPARTA TPA Administered claims** | | | | | | |
| CA060 | COTTINGHAM AND BUTLER CLAIMS SERVICES | 5 | 4 | 80% | 2 | 1 | 50% |
| CA190 | GALLAGHER BASSETT SERVICES | * | * | * | * | * | * |
| | **TPA Total** | **5** | **4** | **80%** | **2** | **1** | **50%** |
| | | | | | | | |
| | **SPARTA Group Total** | **5** | **4** | **80%** | **2** | **1** | **50%** |
| | **SPECIALTY RISK SERVICES** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA315 | **Group Total** | **34** | **32** | **94%** | **14** | **12** | **86%** |
| | **STATE OF MAINE WORKERS' COMPENSATION TRUST** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA307 | **Group Total** | **135** | **129** | **96%** | **37** | **35** | **95%** |
| | **SYNERNET** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA320 | **Group Total** | **112** | **103** | **92%** | **24** | **22** | **92%** |
| | **T.H.E. INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA317 | **Group Total** | * | * | * | * | * | * |
| | **THE FRANK GATES SERVICE COMPANY** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA168 | **Group Total** | **6** | **2** | **33%** | **2** | **1** | **50%** |
| | **TOWER INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA356 | **Group Total** | **No filings** | **No filings** | **No filings** | **1** | **1** | **100%** |
| | **TRAVELERS INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA072 | CHARTER OAK FIRE INS. CO. | 55 | 36 | 65% | 19 | 14 | 74% |
| CA164 | FARMINGTON CASUALTY CO. | 1 | 0 | 0% | No filings | No filings | No filings |
| CA284 | PHOENIX INSURANCE | * | * | * | * | * | * |
| CA306 | STANDARD FIRE INS. CO. | 14 | 9 | 64% | 7 | 6 | 86% |
| CA347 | TRAVELERS CASUALTY & SURETY COMPANY | * | * | * | * | * | * |
| CA348 | TRAVELERS CASUALTY INSURANCE CO. OF AMERICA | 9 | 5 | 56% | 1 | 1 | 100% |
| CA343 | TRAVELERS INDEMNITY COMPANY | 1 | 0 | 0% | No filings | No filings | No filings |
| CA346 | TRAVELERS INDEMNITY COMPANY OF AMERICA | 2 | 2 | 100% | 1 | 1 | 100% |
| CA345 | TRAVELERS PROPERTY CASUALTY COMPANY | 3 | 2 | 67% | No filings | No filings | No filings |
| | **Total** | **85** | **54** | **64%** | **28** | **22** | **79%** |
| | **TRAVELERS TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | 3 | 3 | 100% | No filings | No filings | No filings |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA160 | ESIS | * | * | * | * | * | * |
| CA190 | GALLAGHER BASSETT SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 5 | 4 | 80% | No filings | No filings | No filings |
| CA315 | SPECIALTY RISK SERVICES | * | * | * | * | * | * |
| CA168 | THE FRANK GATES SERVICE COMPANY | 1 | 0 | 0% | 1 | 1 | 100% |
| | **TPA Total** | **9** | **7** | **78%** | **0** | **0** | **#DIV/0!** |
| | | | | | | | |
| | **TRAVELERS Group Total** | **94** | **61** | **65%** | **28** | **22** | **79%** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Lost Time FROI Filings and Initial Indemnity Payments
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Lost Time FROIs Filed | Lost Time FROIs Filed Timely | Compliance Percentage | Total Initial Indemnity Payments Made | Initial Indemnity Payments Made Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **TRIDENT INSURANCE SERVICES (Formerly MASSAMON** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA240 | **Group Total** | **3** | **3** | **100%** | **2** | **2** | **100%** |
| | **UTICA INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA191 | **Group Total** | * | * | * | * | * | * |
| | **VANLINER INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA379 | **Group Total** | * | * | * | * | * | * |
| | **WILLIS OF NORTHERN NEW ENGLAND** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA001 | HRH CLAIMS MANAGEMENT | 8 | 8 | 100% | No filings | No filings | No filings |
| CA382 | WILLIS OF NORTHERN NEW ENGLAND, INC. | 207 | 196 | 95% | 57 | 53 | 93% |
| | **Group Total** | **215** | **204** | **95%** | **57** | **53** | **93%** |
| | **XL SPECIALTY INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA384 | **Total** | * | * | * | * | * | * |
| | **XL TPA Administered Claims** | | | | | | |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | * | * | * | * | * | * |
| CA180 | GAB ROBINS | 2 | 0 | 0% | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | * | * | * | * | * | * |
| | **TPA Total** | **2** | **0** | **0%** | **No filings** | **No filings** | **No filings** |
| | | | | | | | |
| | **XL Group Total** | **2** | **0** | **0%** | **No filings** | **No filings** | **No filings** |
| | **YORK CLAIMS SERVICE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA340 | **Group Total** | * | * | * | * | * | * |
| | **ZURICH INSURANCE** | **FROIs Filed** | **Timely FROIs** | **Compliance** | **Payments Made** | **Timely Payments** | **Compliance** |
| CA022 | AMERICAN ZURICH | 6 | 4 | 67% | No filings | No filings | No filings |
| CA378 | UNIVERSAL UNDERWRITERS INSURANCE | * | * | * | * | * | * |
| CA400 | ZURICH AMERICAN INSURANCE CO. | 15 | 7 | 47% | 1 | 1 | 100% |
| | **Total** | **21** | **11** | **52%** | **1** | **1** | **100%** |
| | **ZURICH TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | 1 | 0 | 0% | 1 | 1 | 100% |
| CA070 | CANNON COCHRAN MANAGEMENT SERVICES | * | * | * | * | * | * |
| CA080 | CHESTERFIELD SERVICES | 1 | 1 | 100% | No filings | No filings | No filings |
| CA160 | ESIS | No filings | No filings | No filings | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | 23 | 21 | 91% | 10 | 8 | 80% |
| CA280 | RISK ENTERPRISE MANAGEMENT | * | * | * | * | * | * |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 10 | 9 | 90% | 2 | 2 | 100% |
| CA315 | SPECIALTY RISK SERVICES | 1 | 1 | 100% | 1 | 0 | 0% |
| | **TPA Total** | **36** | **32** | **89%** | **14** | **11** | **79%** |
| | | | | | | | |
| | **ZURICH Group Total** | **57** | **43** | **75%** | **15** | **12** | **80%** |

***Indicates no claims activity this quarter**

# Appendix B

# Insurance Group Compliance
# Initial MOP and Initial Indemnity NOC Filings
# Fourth Quarter 2010
# 10/1/2010 – 12/31/2010

# INSURANCE GROUP COMPLIANCE
## Initial MOP and Initial Indemnity NOC Filings
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Initial MOPs Filed | Initial MOPs Filed Timely | Compliance Percentage | Total Initial Indemnity NOCs Filed | Initial Indemnity NOCs Filed Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **ACADIA INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA010 | **Group Total** | **22** | **21** | **95%** | **15** | **15** | **100%** |
| | **ACE INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **ACE TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | * | * | * | * | * | * |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | 2 | 2 | 100% | No filings | No filings | No filings |
| CA070 | CANNON COCHRAN MANAGEMENT SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA110 | CONSTITUTION STATE SERVICES | 2 | 2 | 100% | 3 | 2 | 67% |
| CA160 | ESIS | 14 | 14 | 100% | 2 | 2 | 100% |
| CA180 | GAB ROBINS | * | * | * | * | * | * |
| CA190 | GALLAGHER BASSETT SERVICES | 1 | 1 | 100% | 3 | 3 | 100% |
| CA204 | HELMSMAN MANAGEMENT SERVICES | 2 | 2 | 100% | No filings | No filings | No filings |
| CA280 | RISK ENTERPRISE MANAGEMENT | * | * | * | * | * | * |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 8 | 7 | 88% | 5 | 5 | 100% |
| CA315 | SPECIALTY RISK SERVICES | 4 | 3 | 75% | 1 | 1 | 100% |
| CA168 | THE FRANK GATES SERVICE COMPANY | 1 | 0 | 0% | No filings | No filings | No filings |
| CA340 | YORK CLAIMS SERVICE | * | * | * | * | * | * |
| | **TPA Total** | **34** | **31** | **91%** | **14** | **13** | **93%** |
| | | | | | | | |
| | **ACE Group Total** | **34** | **31** | **91%** | **14** | **13** | **93%** |
| | **ARCH INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **ARCH TPA Administered Claims** | | | | | | |
| CA160 | ESIS | No filings | No filings | No filings | No filings | No filings | filings |
| CA190 | GALLAGHER BASSETT SERVICES | No filings | No filings | No filings | 1 | 1 | 100% |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | * | * | * | * | * | * |
| CA315 | SPECIALTY RISK SERVICES | No filings | No filings | No filings | 2 | 2 | 100% |
| CA168 | THE FRANK GATES SERVICE COMPANY | No filings | No filings | No filings | No filings | No filings | No filings |
| CA340 | YORK CLAIMS SERVICE | * | * | * | * | * | * |
| | **TPA Total** | **No filings** | **No filings** | **No filings** | **3** | **3** | **100%** |
| | | | | | | | |
| | **ARCH Group Total** | **No filings** | **No filings** | **No filings** | **3** | **3** | **100%** |
| | **ARGONAUT INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA020 | **Total** | * | * | * | * | * | * |
| | **ARGONAUT TPA Administered Claims** | | | | | | |
| CA240 | TRIDENT INSURANCE SERVICES | 2 | 2 | 100% | No filings | No filings | No filings |
| | **TPA Total** | **2** | **2** | **100%** | **No filings** | **No filings** | **No filings** |
| | | | | | | | |
| | **ARGONAUT Group Total** | **2** | **2** | **100%** | **No filings** | **No filings** | **No filings** |
| | **ARROW MUTUAL INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA032 | **Group Total** | **1** | **1** | **100%** | **No filings** | **No filings** | **No filings** |
| | **ARROWOOD INDEMNITY** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA031 | **Group Total** | * | * | * | * | * | * |
| | **BATH IRON WORKS** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA036 | **Group Total** | **10** | **10** | **100%** | **10** | **10** | **100%** |
| | **BERKLEY ADMIN. OF CONNECTICUT** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA038 | **Group Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Initial MOP and Initial Indemnity NOC Filings
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Initial MOPs Filed | Initial MOPs Filed Timely | Compliance Percentage | Total Initial Indemnity NOCs Filed | Initial Indemnity NOCs Filed Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **BROADSPIRE SERVICES** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA040 | **Group Total** | **5** | **5** | **100%** | **6** | **6** | **100%** |
| | **CAMBRIDGE INTEGRATED SERVICES** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA060 | **Group Total** | **3** | **3** | **100%** | **No filings** | **No filings** | **No filings** |
| | **CANNON COCHRAN MANAGEMENT SERVICES** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA070 | **Group Total** | **33** | **23** | **70%** | **30** | **29** | **97%** |
| | **CHARTIS INSURANCE (Formerly AIG)** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA015 | **Total** | **18** | **16** | **89%** | **10** | **9** | **90%** |
| | **CHARTIS TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | 3 | 3 | 100% | 4 | 4 | 100% |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | 1 | 1 | 100% | No filings | No filings | No filings |
| CA199 | CLAIMETRICS | * | * | * | * | * | * |
| CA100 | CLAIMS MANAGEMENT (WAL-MART) | 8 | 7 | 88% | 9 | 8 | 89% |
| CA110 | CONSTITUTION STATE SERVICES | * | * | * | * | * | * |
| CA160 | ESIS | 6 | 6 | 100% | 3 | 3 | 100% |
| CA180 | GAB ROBINS | No filings | No filings | No filings | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | 7 | 5 | 71% | No filings | No filings | No filings |
| CA204 | HELMSMAN MANAGEMENT SERVICES | 1 | 1 | 100% | 5 | 5 | 100% |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 13 | 12 | 92% | 7 | 5 | 71% |
| CA315 | SPECIALTY RISK SERVICES | No filings | No filings | No filings | 1 | 1 | 100% |
| | **TPA Total** | **39** | **35** | **90%** | **29** | **26** | **90%** |
| | | | | | | | |
| | **CHARTIS Group Total** | **57** | **51** | **89%** | **39** | **35** | **90%** |
| | **CHESTERFIELD SERVICES** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA080 | **Group Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | **CHUBB INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA090 | CHUBB INDEMNITY INSURANCE COMPANY | 4 | 0 | 0% | No filings | No filings | No filings |
| CA046 | CHUBB INSURANCE COMPANY | 1 | 0 | 0% | No filings | No filings | No filings |
| | **Group Total** | **5** | **0** | **0%** | **No filings** | **No filings** | **No filings** |
| | **CHUBB TPA Administered Claims** | | | | | | |
| CA190 | GALLAGHER BASSETT SERVICES | * | * | * | * | * | * |
| | **TPA Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | | | | | | | |
| | **CHUBB Group Total** | **5** | **0** | **0%** | **No filings** | **No filings** | **No filings** |
| | **CHURCH MUTUAL INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA084 | **Group Total** | * | * | * | * | * | * |
| | **CIANBRO CORPORATION** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA085 | **Group Total** | **No filings** | **No filings** | **No filings** | **1** | **1** | **100%** |
| | **CITY OF BANGOR** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA033 | **Group Total** | **6** | **6** | **100%** | **2** | **2** | **100%** |
| | **CLAIMETRICS** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA199 | **Group Total** | * | * | * | * | * | * |
| | **CLAIMS MANAGEMENT (WAL-MART)** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA100 | **Group Total** | **8** | **7** | **88%** | **9** | **8** | **89%** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Initial MOP and Initial Indemnity NOC Filings
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Initial MOPs Filed | Initial MOPs Filed Timely | Compliance Percentage | Total Initial Indemnity NOCs Filed | Initial Indemnity NOCs Filed Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **CNA INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA050 | **Total** | **2** | **2** | **100%** | **No filings** | **No filings** | **No filings** |
| | **CNA TPA Administered Claims** | | | | | | |
| CA060 | COTTINGHAM AND BUTLER CLAIMS SERVICES | 3 | 0 | 0% | 1 | 0 | 0% |
| CA180 | GAB ROBINS | * | * | * | * | * | * |
| CA190 | GALLAGHER BASSETT SERVICES | * | * | * | * | * | * |
| | **TPA Total** | **3** | **0** | **0%** | **1** | **0** | **0%** |
| | | | | | | | |
| | **CNA Group Total** | **5** | **2** | **40%** | **1** | **0** | **0%** |
| | **CONSTITUTION STATE SERVICE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA110 | **Group Total** | **2** | **2** | **100%** | **3** | **2** | **67%** |
| | **CONTINENTAL INDEMNITY** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA115 | **Group Total** | **1** | **1** | **100%** | **No filings** | **No filings** | **No filings** |
| | **CORVEL** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA116 | **Group Total** | * | * | * | * | * | * |
| | **COTTINGHAM AND BUTLER CLAIMS SERVICES** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA117 | **Group Total** | **5** | **1** | **20%** | **3** | **2** | **67%** |
| | **CRUM & FORSTER** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA375 | **Group Total** | **1** | **0** | **0%** | **1** | **1** | **100%** |
| | **ESIS** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA160 | **Group Total** | **22** | **20** | **91%** | **5** | **5** | **100%** |
| | **F.A. RICHARD** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA165 | **Group Total** | * | * | * | * | * | * |
| | **FEDERATED MUTUAL** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA091 | **Group Total** | * | * | * | * | * | * |
| | **FIREMANS FUND** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA170 | **Group Total** | * | * | * | * | * | * |
| | **FUTURECOMP** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA175 | FUTURECOMP | 22 | 20 | 91% | 13 | 13 | 100% |
| CA316 | FUTURECOMP | * | * | * | * | * | * |
| | **Group Total** | **22** | **20** | **91%** | **13** | **13** | **100%** |
| | **GAB ROBINS** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA180 | **Group Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | **GALLAGHER BASSETT SERVICES** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA190 | **Group Total** | **27** | **24** | **89%** | **8** | **8** | **100%** |
| | **GREAT AMERICAN INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA193 | **Group Total** | **No filings** | **No filings** | **No filings** | **1** | **0** | **0%** |
| | **GREAT DIVIDE INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA189 | **Group Total** | **1** | **0** | **0%** | **No filings** | **No filings** | **No filings** |
| | **GREAT WEST INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA196 | **Group Total** | **1** | **1** | **100%** | **No filings** | **No filings** | **No filings** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Initial MOP and Initial Indemnity NOC Filings
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Initial MOPs Filed | Initial MOPs Filed Timely | Compliance Percentage | Total Initial Indemnity NOCs Filed | Initial Indemnity NOCs Filed Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **GUARD INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA019 | AMGUARD INSURANCE COMPANY | 5 | 4 | 80% | 2 | 2 | 100% |
| CA140 | EASTGUARD INSURANCE COMPANY | 5 | 4 | 80% | 1 | 1 | 100% |
| CA272 | NORGUARD INSURANCE COMPANY | 1 | 1 | 100% | 1 | 0 | 0% |
| | **Group Total** | **11** | **9** | **82%** | **4** | **3** | **75%** |
| | **HANNAFORD BROTHERS** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA201 | **Group Total** | **16** | **14** | **88%** | **11** | **11** | **100%** |
| | **HANOVER INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA048 | CITIZENS INSURANCE CO. OF AMERICA | 1 | 1 | 100% | 3 | 3 | 100% |
| CA202 | HANOVER INSURANCE COMPANY | 1 | 1 | 100% | No filings | No filings | No filings |
| CA228 | MASSACHUSETTS BAY INS. CO. | 6 | 5 | 83% | 2 | 2 | 100% |
| | **Group Total** | **8** | **7** | **88%** | **5** | **5** | **100%** |
| | **HARLEYSVILLE INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA198 | **Group Total** | * | * | * | * | * | * |
| | **HARTFORD INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA203 | **Total** | **21** | **18** | **86%** | **14** | **14** | **100%** |
| | **HARTFORD TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | No filings | No filings | No filings | 1 | 1 | 100% |
| CA070 | CANNON COCHRAN MANAGEMENT SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA165 | F.A. RICHARD | * | * | * | * | * | * |
| CA180 | GAB ROBINS | No filings | No filings | No filings | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | No filings | No filings | No filings | No filings | No filings | No filings |
| CA315 | SPECIALTY RISK SERVICES | 2 | 1 | 50% | 1 | 1 | 100% |
| | **TPA Total** | **2** | **1** | **50%** | **2** | **2** | **100%** |
| | | | | | | | |
| | **HARTFORD Group Total** | **23** | **19** | **83%** | **16** | **16** | **100%** |
| | **HELMSMAN MANAGEMENT SERVICES** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA204 | **Group Total** | **4** | **4** | **100%** | **5** | **5** | **100%** |
| | **LIBERTY MUTUAL INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA380 | EMPLOYERS INSURANCE OF WAUSAU | 13 | 13 | 100% | 9 | 8 | 89% |
| CA210 | LIBERTY MUTUAL INSURANCE COMPANY | 36 | 34 | 94% | 21 | 19 | 90% |
| | **Group Total** | **49** | **47** | **96%** | **30** | **27** | **90%** |
| | **MACY'S CORPORATE SERVICES** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA213 | **Group Total** | **1** | **1** | **100%** | **No filings** | **No filings** | **No filings** |
| | **MAINE AUTOMOBILE DEALERS ASSOCIATION** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA220 | **Group Total** | **9** | **9** | **100%** | **4** | **4** | **100%** |
| | **MAINE EMPLOYERS' MUTUAL INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA260 | **Group Total** | **295** | **268** | **91%** | **160** | **158** | **99%** |
| | **MAINE HEALTH CARE ASSOCIATION** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA234 | **Group Total** | **7** | **5** | **71%** | **7** | **7** | **100%** |
| | **MAINE MOTOR TRANSPORT ASSOCIATION** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA230 | **Group Total** | **8** | **7** | **88%** | **6** | **5** | **83%** |
| | **MAINE MUNICIPAL ASSOCIATION** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA225 | **Group Total** | **49** | **43** | **88%** | **41** | **37** | **90%** |
| | **MAINE SCHOOL MANAGEMENT ASSOCIATION** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA250 | **Group Total** | **20** | **19** | **95%** | **7** | **6** | **86%** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Initial MOP and Initial Indemnity NOC Filings
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Initial MOPs Filed | Initial MOPs Filed Timely | Compliance Percentage | Total Initial Indemnity NOCs Filed | Initial Indemnity NOCs Filed Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **MEADOWBROOK** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA255 | **Group Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | **NATIONAL INTERSTATE INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA267 | **Group Total** | **2** | **2** | **100%** | **No filings** | **No filings** | **No filings** |
| | **NGM INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA265 | **Group Total** | **2** | **2** | **100%** | **No filings** | **No filings** | **No filings** |
| | **OLD REPUBLIC INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **OLD REPUBLIC TPA Administered Claims** | | | | | | |
| CA038 | BERKLEY ADMIN. OF CONNECTICUT | No filings | No filings | No filings | No filings | No filings | No filings |
| CA040 | BROADSPIRE SERVICES | No filings | No filings | No filings | 1 | 1 | 100% |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | * | * | * | * | * | * |
| CA116 | CORVEL CORPORATION | * | * | * | * | * | * |
| CA160 | ESIS | 1 | 0 | 0% | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | 2 | 2 | 100% | 1 | 1 | 100% |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 9 | 8 | 89% | 2 | 1 | 50% |
| | **TPA Total** | **12** | **10** | **83%** | **4** | **3** | **75%** |
| | | | | | | | |
| | **OLD REPUBLIC Group Total** | **12** | **10** | **83%** | **4** | **3** | **75%** |
| | **ONEBEACON INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA270 | **Total** | * | * | * | * | * | * |
| | **ONEBEACON TPA Administered Claims** | | | | | | |
| CA190 | GALLAGHER BASSETT SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| | **TPA Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | | | | | | | |
| | **ONEBEACON Group Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | **PATRIOT INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA274 | **Group Total** | **5** | **4** | **80%** | **1** | **0** | **0%** |
| | **PEERLESS INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA162 | EXCELSIOR INSURANCE CO. | 2 | 1 | 50% | 2 | 2 | 100% |
| CA309 | NETHERLANDS INSURANCE COMPANY | 11 | 9 | 82% | 5 | 5 | 100% |
| CA275 | PEERLESS INSURANCE CO. | 9 | 8 | 89% | 5 | 4 | 80% |
| CA283 | PEERLESS INDEMNITY CO. | 1 | 1 | 100% | No filings | No filings | No filings |
| | **Group Total** | **23** | **19** | **83%** | **12** | **11** | **92%** |
| | **PROTECTIVE INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA277 | **Group Total** | **2** | **1** | **50%** | **No filings** | **No filings** | **No filings** |
| | **PUBLIC SERVICE MUTUAL** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| 16152 | **Group Total** | * | * | * | * | * | * |
| | **RISK ENTERPRISE MANAGEMENT** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA280 | **Group Total** | **10** | **9** | **90%** | **No filings** | **No filings** | **No filings** |
| | **SAFETY NATIONAL INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **SAFETY NATIONAL TPA Administered claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | * | * | * | * | * | * |
| CA300 | SEDGWICK CLAIMS MANAGEMENT SERVICES, INC. | 1 | 0 | 0% | No filings | No filings | No filings |
| CA315 | SPECIALTY RISK SERVICES | No filings | No filings | No filings | 1 | 1 | 100% |
| | **TPA Total** | **1** | **0** | **0%** | **1** | **1** | **100%** |
| | | | | | | | |
| | **SAFETY NATIONAL Group Total** | **1** | **0** | **0%** | **1** | **1** | **100%** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Initial MOP and Initial Indemnity NOC Filings
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Initial MOPs Filed | Initial MOPs Filed Timely | Compliance Percentage | Total Initial Indemnity NOCs Filed | Initial Indemnity NOCs Filed Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **SEDGWICK CLAIMS MANAGEMENT** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA266 | NEWPAGE CORPORATION | * | * | * | * | * | * |
| CA300 | SEDGWICK CLAIMS MANAGEMENT SERVICES, INC. | 36 | 32 | 89% | 22 | 19 | 86% |
| | **Group Total** | **36** | **32** | **89%** | **22** | **19** | **86%** |
| | **SENTRY INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA305 | **Group Total** | **1** | **0** | **0%** | **1** | **0** | **0%** |
| | **SPARTA INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| | **Total** | * | * | * | * | * | * |
| | **SPARTA TPA Administered claims** | | | | | | |
| CA060 | COTTINGHAM AND BUTLER CLAIMS SERVICES | 2 | 1 | 50% | 2 | 2 | 100% |
| CA190 | GALLAGHER BASSETT SERVICES | * | * | * | * | * | * |
| | **TPA Total** | **2** | **1** | **50%** | **2** | **2** | **100%** |
| | | | | | | | |
| | **SPARTA Group Total** | **2** | **1** | **50%** | **2** | **2** | **100%** |
| | **SPECIALTY RISK SERVICES** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA315 | **Group Total** | **14** | **11** | **79%** | **8** | **8** | **100%** |
| | **STATE OF MAINE WORKERS' COMPENSATION TRUST** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA307 | **Group Total** | **37** | **32** | **86%** | **21** | **20** | **95%** |
| | **SYNERNET** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA320 | **Group Total** | **24** | **20** | **83%** | **28** | **28** | **100%** |
| | **T.H.E. INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA317 | **Group Total** | * | * | * | * | * | * |
| | **THE FRANK GATES SERVICE COMPANY** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA168 | **Group Total** | **2** | **1** | **50%** | **1** | **1** | **100%** |
| | **TOWER INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA356 | **Group Total** | **1** | **0** | **0%** | **No filings** | **No filings** | **No filings** |
| | **TRAVELERS INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA072 | CHARTER OAK FIRE INS. CO. | 19 | 14 | 74% | 17 | 17 | 100% |
| CA164 | FARMINGTON CASUALTY CO. | No filings | No filings | No filings | No filings | No filings | No filings |
| CA284 | PHOENIX INSURANCE | * | * | * | * | * | * |
| CA306 | STANDARD FIRE INS. CO. | 7 | 5 | 71% | 3 | 3 | 100% |
| CA347 | TRAVELERS CASUALTY & SURETY COMPANY | No filings | No filings | No filings | No filings | No filings | No filings |
| CA348 | TRAVELERS CASUALTY INSURANCE CO. OF AMERICA | 1 | 1 | 100% | 4 | 4 | 100% |
| CA343 | TRAVELERS INDEMNITY COMPANY | No filings | No filings | No filings | No filings | No filings | No filings |
| CA346 | TRAVELERS INDEMNITY COMPANY OF AMERICA | 1 | 1 | 100% | 1 | 1 | 100% |
| CA345 | TRAVELERS PROPERTY CASUALTY COMPANY | No filings | No filings | No filings | 1 | 1 | 100% |
| | **Total** | **28** | **21** | **75%** | **26** | **26** | **100%** |
| | **TRAVELERS TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA160 | ESIS | * | * | * | * | * | * |
| CA190 | GALLAGHER BASSETT SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | No filings | No filings | No filings | 1 | 1 | 100% |
| CA315 | SPECIALTY RISK SERVICES | * | * | * | * | * | * |
| CA168 | THE FRANK GATES SERVICE COMPANY | 1 | 1 | 100% | 1 | 1 | 100% |
| | **TPA Total** | **1** | **1** | **100%** | **2** | **2** | **100%** |
| | | | | | | | |
| | **TRAVELERS Group Total** | **29** | **22** | **76%** | **28** | **28** | **100%** |

***Indicates no claims activity this quarter**

# INSURANCE GROUP COMPLIANCE
## Initial MOP and Initial Indemnity NOC Filings
## Fourth Quarter 2010
## 10/1/2010 - 12/31/2010

| | | Total Initial MOPs Filed | Initial MOPs Filed Timely | Compliance Percentage | Total Initial Indemnity NOCs Filed | Initial Indemnity NOCs Filed Timely | Compliance Percentage |
|---|---|---|---|---|---|---|---|
| | **TRIDENT INSURANCE SERVICES (Formerly MASSAMON** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA240 | **Group Total** | **2** | **2** | **100%** | **No filings** | **No filings** | **No filings** |
| | **UTICA INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA191 | **Group Total** | * | * | * | * | * | * |
| | **VANLINER INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA379 | **Group Total** | * | * | * | * | * | * |
| | **WILLIS OF NORTHERN NEW ENGLAND** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA001 | HRH CLAIMS MANAGEMENT | No filings | No filings | No filings | 6 | 6 | 100% |
| CA382 | WILLIS OF NORTHERN NEW ENGLAND, INC. | 57 | 53 | 93% | 59 | 58 | 98% |
| | **Group Total** | **57** | **53** | **93%** | **65** | **64** | **98%** |
| | **XL SPECIALTY INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA384 | **Total** | * | * | * | * | * | * |
| | **XL TPA Administered Claims** | | | | | | |
| CA060 | CAMBRIDGE INTEGRATED SERVICES | * | * | * | * | * | * |
| CA180 | GAB ROBINS | No filings | No filings | No filings | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | * | * | * | * | * | * |
| | **TPA Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | | | | | | | |
| | **XL Group Total** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** | **No filings** |
| | **YORK CLAIMS SERVICE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA340 | **Group Total** | * | * | * | * | * | * |
| | **ZURICH INSURANCE** | **MOPs Filed** | **Timely MOPs** | **Compliance** | **NOCs filed** | **Timely NOCs** | **Compliance** |
| CA022 | AMERICAN ZURICH | No filings | No filings | No filings | 3 | 3 | 100% |
| CA378 | UNIVERSAL UNDERWRITERS INSURANCE | * | * | * | * | * | * |
| CA400 | ZURICH AMERICAN INSURANCE CO. | 1 | 0 | 0% | 9 | 5 | 56% |
| | **Total** | **1** | **0** | **0%** | **12** | **8** | **67%** |
| | **ZURICH TPA Administered Claims** | | | | | | |
| CA040 | BROADSPIRE SERVICES | 1 | 1 | 100% | No filings | No filings | No filings |
| CA070 | CANNON COCHRAN MANAGEMENT SERVICES | * | * | * | * | * | * |
| CA080 | CHESTERFIELD SERVICES | No filings | No filings | No filings | No filings | No filings | No filings |
| CA160 | ESIS | No filings | No filings | No filings | No filings | No filings | No filings |
| CA190 | GALLAGHER BASSETT SERVICES | 10 | 9 | 90% | 1 | 1 | 100% |
| CA280 | RISK ENTERPRISE MANAGEMENT | * | * | * | * | * | * |
| CA300 | SEDGWICK CLAIMS MANAGEMENT | 2 | 2 | 100% | 5 | 5 | 100% |
| CA315 | SPECIALTY RISK SERVICES | 1 | 0 | 0% | No filings | No filings | No filings |
| | **TPA Total** | **14** | **12** | **86%** | **6** | **6** | **100%** |
| | | | | | | | |
| | **ZURICH Group Total** | **15** | **12** | **80%** | **18** | **14** | **78%** |

***Indicates no claims activity this quarter**

# Appendix C

# Quarterly Compliance Data
# Fourth Quarter 2010
# 10/1/2010 – 12/31/2010

# Summary Level Compliance Results

## All Claim Administrators Fourth Quarter 2010

Summary Compliance Report 10/01/2010 - 12/31/2010

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 2800 | 87.04% | 0-14 | Days | 846 | 90.00% | 0-17 | Days | 823 | 87.55% | 0-14 | Days | 578 | 94.91% |
| 8-14 | Days | 241 | 7.49% | 15-21 | Days | 45 | 4.79% | 18-21 | Days | 37 | 3.94% | 15-21 | Days | 12 | 1.97% |
| 15-29 | Days | 101 | 3.14% | 22-44 | Days | 33 | 3.51% | 22-44 | Days | 46 | 4.89% | 22-44 | Days | 10 | 1.64% |
| 30+ | Days | 75 | 2.33% | 45+ | Days | 13 | 1.38% | 45+ | Days | 31 | 3.30% | 45+ | Days | 9 | 1.48% |
| ? | Days | 0 | 0.00% | ? | Days | 3 | 0.32% | ? | Days | 3 | 0.32% | ? | Days | 0 | 0.00% |
| Total | | 3217 | 100.00% | | | 940 | 100.00% | | | 940 | 100.00% | | | 609 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

ACADIA INSURANCE COMPANY
CA010

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 65 | 91.55% | 0-14 | Days | 21 | 95.45% | 0-17 | Days | 21 | 95.45% | 0-14 | Days | 15 | 100.00% |
| 8-14 | Days | 5 | 7.04% | 15-21 | Days | 1 | 4.55% | 18-21 | Days | 1 | 4.55% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 1 | 1.41% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 71 | 100.00% | | | 22 | 100.00% | | | 22 | 100.00% | | | 15 | 100.00% |

AIG CLAIM SERVICES
CA015

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 49 | 79.03% | 0-14 | Days | 16 | 88.89% | 0-17 | Days | 16 | 88.89% | 0-14 | Days | 9 | 90.00% |
| 8-14 | Days | 8 | 12.90% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 3 | 4.84% | 22-44 | Days | 2 | 11.11% | 22-44 | Days | 2 | 11.11% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 2 | 3.23% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 10.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 62 | 100.00% | | | 18 | 100.00% | | | 18 | 100.00% | | | 10 | 100.00% |

AMERICAN ZURICH
CA022

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 4 | 66.67% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 3 | 100.00% |
| 8-14 | Days | 2 | 33.33% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 6 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% | | | 3 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

AmGUARD Insurance Company
CA019

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 15 | 83.33% | 0-14 | Days | 4 | 80.00% | 0-17 | Days | 4 | 80.00% | 0-14 | Days | 2 | 100.00% |
| 8-14 | Days | 2 | 11.11% | 15-21 | Days | 1 | 20.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 5.56% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 20.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 18 | 100.00% | | | 5 | 100.00% | | | 5 | 100.00% | | | 2 | 100.00% |

ARROW MUTUAL LIABILITY INS CO
CA032

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 1 | 100.00% | 0-14 | Days | 1 | 100.00% | 0-17 | Days | 1 | 100.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 1 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 0 | 100.00% |

Bath Iron Works
CA036

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 115 | 100.00% | 0-14 | Days | 10 | 100.00% | 0-17 | Days | 10 | 100.00% | 0-14 | Days | 10 | 100.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 115 | 100.00% | | | 10 | 100.00% | | | 10 | 100.00% | | | 10 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

BERKLEY ADMINISTRATORS OF CT I
CA038

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 3 | 100.00% | 0-14 Days | 0 | 0.00% | 0-17 Days | 0 | 0.00% | 0-14 Days | 0 | 0.00% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 3 | 100.00% | | 0 | 100.00% | | 0 | 100.00% | | 0 | 100.00% |

BROADSPIRE SERVICES, INC
CA040

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 26 | 92.86% | 0-14 Days | 5 | 100.00% | 0-17 Days | 5 | 100.00% | 0-14 Days | 6 | 100.00% |
| 8-14 Days | 2 | 7.14% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 28 | 100.00% | | 5 | 100.00% | | 5 | 100.00% | | 6 | 100.00% |

CAMBRIDGE INTEGRATED SVCS GRP
CA060

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 4 | 100.00% | 0-14 Days | 3 | 100.00% | 0-17 Days | 3 | 100.00% | 0-14 Days | 0 | 0.00% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 4 | 100.00% | | 3 | 100.00% | | 3 | 100.00% | | 0 | 100.00% |

Cannon Cochran Management Serv
CA070

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 107 | 87.70% | 0-14 | Days | 27 | 81.82% | 0-17 | Days | 23 | 69.70% | 0-14 | Days | 29 | 96.67% |
| 8-14 | Days | 10 | 8.20% | 15-21 | Days | 3 | 9.09% | 18-21 | Days | 4 | 12.12% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 2 | 1.64% | 22-44 | Days | 2 | 6.06% | 22-44 | Days | 4 | 12.12% | 22-44 | Days | 1 | 3.33% |
| 30+ | Days | 3 | 2.46% | 45+ | Days | 1 | 3.03% | 45+ | Days | 2 | 6.06% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 122 | 100.00% | | | 33 | 100.00% | | | 33 | 100.00% | | | 30 | 100.00% |

CHESTERFIELD SERVICES, INC
CA080

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 1 | 100.00% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 1 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% |

CHUBB & SON, INC.
CA090

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 1 | 25.00% | 0-14 | Days | 2 | 50.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 1 | 25.00% | 18-21 | Days | 1 | 25.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 3 | 75.00% | 22-44 | Days | 1 | 25.00% | 22-44 | Days | 3 | 75.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 4 | 100.00% | | | 4 | 100.00% | | | 4 | 100.00% | | | 0 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

CHUBB INDEMNITY INSURANCE COMP
CA046

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 0 | 0.00% | 0-14 Days | 0 | 0.00% | 0-17 Days | 0 | 0.00% | 0-14 Days | 0 | 0.00% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 1 | 100.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 1 | 100.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 0 | 100.00% | | 1 | 100.00% | | 1 | 100.00% | | 0 | 100.00% |

Cianbro Corporation
CA085

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 1 | 100.00% | 0-14 Days | 0 | 0.00% | 0-17 Days | 0 | 0.00% | 0-14 Days | 1 | 100.00% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 1 | 100.00% | | 0 | 100.00% | | 0 | 100.00% | | 1 | 100.00% |

CITIZENS INSURANCE COMPANY
CA048

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 11 | 84.62% | 0-14 Days | 1 | 100.00% | 0-17 Days | 1 | 100.00% | 0-14 Days | 3 | 100.00% |
| 8-14 Days | 1 | 7.69% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 1 | 7.69% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 13 | 100.00% | | 1 | 100.00% | | 1 | 100.00% | | 3 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

CITY OF BANGOR
CA033

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 13 | 100.00% | 0-14 | Days | 6 | 100.00% | 0-17 | Days | 6 | 100.00% | 0-14 | Days | 2 | 100.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 13 | 100.00% | | | 6 | 100.00% | | | 6 | 100.00% | | | 2 | 100.00% |

CLAIMS MANAGEMENT INC
CA100

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 42 | 91.30% | 0-14 | Days | 7 | 87.50% | 0-17 | Days | 7 | 87.50% | 0-14 | Days | 8 | 88.89% |
| 8-14 | Days | 3 | 6.52% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 1 | 11.11% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 2.17% | 45+ | Days | 1 | 12.50% | 45+ | Days | 1 | 12.50% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 46 | 100.00% | | | 8 | 100.00% | | | 8 | 100.00% | | | 9 | 100.00% |

CONSTITUTION STATE SERVICES, L
CA110

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 6 | 100.00% | 0-14 | Days | 2 | 100.00% | 0-17 | Days | 2 | 100.00% | 0-14 | Days | 2 | 66.67% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 1 | 33.33% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 6 | 100.00% | | | 2 | 100.00% | | | 2 | 100.00% | | | 3 | 100.00% |

CONTINENTAL CASUALTY COMPANY
CA050

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 4 | 100.00% | 0-14 Days | 2 | 100.00% | 0-17 Days | 2 | 100.00% | 0-14 Days | 0 | 0.00% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 4 | 100.00% | | 2 | 100.00% | | 2 | 100.00% | | 0 | 100.00% |

CONTINENTAL INDEMNITY COMPANY
CA115

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 2 | 100.00% | 0-14 Days | 1 | 100.00% | 0-17 Days | 1 | 100.00% | 0-14 Days | 0 | 0.00% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 2 | 100.00% | | 1 | 100.00% | | 1 | 100.00% | | 0 | 100.00% |

COTTINGHAM AND BUTLER CLAIMS S
CA117

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 4 | 80.00% | 0-14 Days | 2 | 40.00% | 0-17 Days | 1 | 20.00% | 0-14 Days | 2 | 66.67% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 1 | 20.00% | 22-44 Days | 2 | 40.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 3 | 60.00% | 45+ Days | 1 | 33.33% |
| ? Days | 0 | 0.00% | ? Days | 1 | 20.00% | ? Days | 1 | 20.00% | ? Days | 0 | 0.00% |
| Total | 5 | 100.00% | | 5 | 100.00% | | 5 | 100.00% | | 3 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

EastGUARD Insurance Company
CA140

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 6 | 75.00% | 0-14 | Days | 4 | 80.00% | 0-17 | Days | 4 | 80.00% | 0-14 | Days | 1 | 100.00% |
| 8-14 | Days | 1 | 12.50% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 1 | 12.50% | 22-44 | Days | 1 | 20.00% | 22-44 | Days | 1 | 20.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 8 | 100.00% | | | 5 | 100.00% | | | 5 | 100.00% | | | 1 | 100.00% |

EMPLOYERS INSURANCE OF WAUSAU
CA380

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 21 | 58.33% | 0-14 | Days | 13 | 100.00% | 0-17 | Days | 13 | 100.00% | 0-14 | Days | 8 | 88.89% |
| 8-14 | Days | 11 | 30.56% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 1 | 11.11% |
| 15-29 | Days | 3 | 8.33% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 2.78% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 36 | 100.00% | | | 13 | 100.00% | | | 13 | 100.00% | | | 9 | 100.00% |

ESIS, INC
CA160

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 47 | 81.03% | 0-14 | Days | 19 | 86.36% | 0-17 | Days | 20 | 90.91% | 0-14 | Days | 5 | 100.00% |
| 8-14 | Days | 7 | 12.07% | 15-21 | Days | 2 | 9.09% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 3 | 5.17% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 1.72% | 45+ | Days | 1 | 4.55% | 45+ | Days | 2 | 9.09% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 58 | 100.00% | | | 22 | 100.00% | | | 22 | 100.00% | | | 5 | 100.00% |

FARMINGTON CASUALTY COMPANY
CA164

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 1 | 100.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 1 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% |

FutureComp
CA175

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 55 | 88.71% | 0-14 | Days | 20 | 90.91% | 0-17 | Days | 20 | 90.91% | 0-14 | Days | 13 | 100.00% |
| 8-14 | Days | 6 | 9.68% | 15-21 | Days | 1 | 4.55% | 18-21 | Days | 1 | 4.55% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 1.61% | 45+ | Days | 1 | 4.55% | 45+ | Days | 1 | 4.55% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 62 | 100.00% | | | 22 | 100.00% | | | 22 | 100.00% | | | 13 | 100.00% |

GAB ROBINS NORTH AMERICA INC.
CA180

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 2 | 40.00% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 1 | 20.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 2 | 40.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 5 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% |

GALLAGHER BASSETT SERVICES INC
CA190

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 63 | 87.50% | 0-14 | Days | 24 | 88.89% | 0-17 | Days | 24 | 88.89% | 0-14 | Days | 8 | 100.00% |
| 8-14 | Days | 5 | 6.94% | 15-21 | Days | 2 | 7.41% | 18-21 | Days | 2 | 7.41% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 3 | 4.17% | 22-44 | Days | 1 | 3.70% | 22-44 | Days | 1 | 3.70% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 1.39% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 72 | 100.00% | | | 27 | 100.00% | | | 27 | 100.00% | | | 8 | 100.00% |

GREAT AMERICAN INSURANCE CO
CA193

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 1 | 100.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 1 | 100.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 1 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% | | | 1 | 100.00% |

GREAT DIVIDE INSURANCE COMPANY
CA189

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 1 | 100.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 1 | 100.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 1 | 100.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 1 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 0 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

GREAT WEST CASUALTY COMPANY
CA196

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 1 | 100.00% | 0-17 | Days | 1 | 100.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 1 | 100.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 1 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 0 | 100.00% |

HANNAFORD BROS CO
CA201

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 74 | 93.67% | 0-14 | Days | 15 | 93.75% | 0-17 | Days | 14 | 87.50% | 0-14 | Days | 11 | 100.00% |
| 8-14 | Days | 2 | 2.53% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 2 | 2.53% | 22-44 | Days | 1 | 6.25% | 22-44 | Days | 1 | 6.25% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 1.27% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 6.25% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 79 | 100.00% | | | 16 | 100.00% | | | 16 | 100.00% | | | 11 | 100.00% |

HANOVER INSURANCE COMPANY
CA202

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 4 | 80.00% | 0-14 | Days | 1 | 100.00% | 0-17 | Days | 1 | 100.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 1 | 20.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 5 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 0 | 100.00% |

HARTFORD FINANCIAL
CA203

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 60 | 86.96% | 0-14 | Days | 18 | 85.71% | 0-17 | Days | 18 | 85.71% | 0-14 | Days | 14 | 100.00% |
| 8-14 | Days | 3 | 4.35% | 15-21 | Days | 1 | 4.76% | 18-21 | Days | 1 | 4.76% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 3 | 4.35% | 22-44 | Days | 1 | 4.76% | 22-44 | Days | 1 | 4.76% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 3 | 4.35% | 45+ | Days | 1 | 4.76% | 45+ | Days | 1 | 4.76% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 69 | 100.00% | | | 21 | 100.00% | | | 21 | 100.00% | | | 14 | 100.00% |

HELMSMAN MANAGEMENT SERVICES,
CA204

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 6 | 75.00% | 0-14 | Days | 3 | 75.00% | 0-17 | Days | 4 | 100.00% | 0-14 | Days | 5 | 100.00% |
| 8-14 | Days | 1 | 12.50% | 15-21 | Days | 1 | 25.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 12.50% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 8 | 100.00% | | | 4 | 100.00% | | | 4 | 100.00% | | | 5 | 100.00% |

LIBERTY MUTUAL INSURANCE COMPA
CA210

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 67 | 72.83% | 0-14 | Days | 34 | 94.44% | 0-17 | Days | 34 | 94.44% | 0-14 | Days | 19 | 90.48% |
| 8-14 | Days | 13 | 14.13% | 15-21 | Days | 2 | 5.56% | 18-21 | Days | 2 | 5.56% | 15-21 | Days | 1 | 4.76% |
| 15-29 | Days | 8 | 8.70% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 4 | 4.35% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 4.76% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 92 | 100.00% | | | 36 | 100.00% | | | 36 | 100.00% | | | 21 | 100.00% |

MACY'S CORPORATE SERVICES, INC
CA213

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 1 | 100.00% | 0-17 | Days | 1 | 100.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 0 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 0 | 100.00% |

MAINE AUTOMOBILE DEALERS ASSOC
CA220

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 25 | 100.00% | 0-14 | Days | 8 | 88.89% | 0-17 | Days | 9 | 100.00% | 0-14 | Days | 4 | 100.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 1 | 11.11% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 25 | 100.00% | | | 9 | 100.00% | | | 9 | 100.00% | | | 4 | 100.00% |

Maine Employers' Mutual Insura
CA260

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 822 | 87.54% | 0-14 | Days | 274 | 92.88% | 0-17 | Days | 268 | 90.85% | 0-14 | Days | 158 | 98.74% |
| 8-14 | Days | 64 | 6.82% | 15-21 | Days | 10 | 3.39% | 18-21 | Days | 9 | 3.05% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 31 | 3.30% | 22-44 | Days | 7 | 2.37% | 22-44 | Days | 11 | 3.73% | 22-44 | Days | 1 | 0.63% |
| 30+ | Days | 22 | 2.34% | 45+ | Days | 4 | 1.36% | 45+ | Days | 7 | 2.37% | 45+ | Days | 1 | 0.63% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 939 | 100.00% | | | 295 | 100.00% | | | 295 | 100.00% | | | 160 | 100.00% |

Maine Municipal Association
CA225

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 212 | 93.39% | 0-14 | Days | 42 | 85.71% | 0-17 | Days | 43 | 87.76% | 0-14 | Days | 37 | 90.24% |
| 8-14 | Days | 10 | 4.41% | 15-21 | Days | 3 | 6.12% | 18-21 | Days | 2 | 4.08% | 15-21 | Days | 3 | 7.32% |
| 15-29 | Days | 4 | 1.76% | 22-44 | Days | 3 | 6.12% | 22-44 | Days | 3 | 6.12% | 22-44 | Days | 1 | 2.44% |
| 30+ | Days | 1 | 0.44% | 45+ | Days | 1 | 2.04% | 45+ | Days | 1 | 2.04% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 227 | 100.00% | | | 49 | 100.00% | | | 49 | 100.00% | | | 41 | 100.00% |

MASACHUSETTS BAY INSURANCE
CA228

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 6 | 60.00% | 0-14 | Days | 5 | 83.33% | 0-17 | Days | 5 | 83.33% | 0-14 | Days | 2 | 100.00% |
| 8-14 | Days | 2 | 20.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 2 | 20.00% | 45+ | Days | 1 | 16.67% | 45+ | Days | 1 | 16.67% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 10 | 100.00% | | | 6 | 100.00% | | | 6 | 100.00% | | | 2 | 100.00% |

MEADOWBROOK INC.
CA255

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 1 | 100.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 1 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% |

MHCA WORKERS' COMP FUND
CA234

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 31 | 83.78% | 0-14 | Days | 5 | 71.43% | 0-17 | Days | 5 | 71.43% | 0-14 | Days | 7 | 100.00% |
| 8-14 | Days | 3 | 8.11% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 2 | 28.57% | 22-44 | Days | 2 | 28.57% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 3 | 8.11% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 37 | 100.00% | | | 7 | 100.00% | | | 7 | 100.00% | | | 7 | 100.00% |

MMTA WORKERS' COMP. TRUST
CA230

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 37 | 97.37% | 0-14 | Days | 7 | 87.50% | 0-17 | Days | 7 | 87.50% | 0-14 | Days | 5 | 83.33% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 1 | 16.67% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 1 | 12.50% | 22-44 | Days | 1 | 12.50% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 2.63% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 38 | 100.00% | | | 8 | 100.00% | | | 8 | 100.00% | | | 6 | 100.00% |

MSMA WORKERS' COMP TRUST FUND
CA250

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 59 | 90.77% | 0-14 | Days | 19 | 95.00% | 0-17 | Days | 19 | 95.00% | 0-14 | Days | 6 | 85.71% |
| 8-14 | Days | 5 | 7.69% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 1 | 14.29% |
| 15-29 | Days | 1 | 1.54% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 1 | 5.00% | 45+ | Days | 1 | 5.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 65 | 100.00% | | | 20 | 100.00% | | | 20 | 100.00% | | | 7 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

NATIONAL INTERSTATE INSURANCE
CA267

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 2 | 66.67% | 0-14 Days | 2 | 100.00% | 0-17 Days | 2 | 100.00% | 0-14 Days | 0 | 0.00% |
| 8-14 Days | 1 | 33.33% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 3 | 100.00% | | 2 | 100.00% | | 2 | 100.00% | | 0 | 100.00% |

NGM INSURANCE
CA265

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 2 | 50.00% | 0-14 Days | 2 | 100.00% | 0-17 Days | 2 | 100.00% | 0-14 Days | 0 | 0.00% |
| 8-14 Days | 1 | 25.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 1 | 25.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 4 | 100.00% | | 2 | 100.00% | | 2 | 100.00% | | 0 | 100.00% |

NorGUARD Insurance Company
CA272

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 2 | 66.67% | 0-14 Days | 1 | 100.00% | 0-17 Days | 1 | 100.00% | 0-14 Days | 0 | 0.00% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 1 | 33.33% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 1 | 100.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 3 | 100.00% | | 1 | 100.00% | | 1 | 100.00% | | 1 | 100.00% |

PATRIOT INSURANCE
CA274

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 6 | 85.71% | 0-14 | Days | 4 | 80.00% | 0-17 | Days | 4 | 80.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 1 | 14.29% | 22-44 | Days | 1 | 20.00% | 22-44 | Days | 1 | 20.00% | 22-44 | Days | 1 | 100.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 7 | 100.00% | | | 5 | 100.00% | | | 5 | 100.00% | | | 1 | 100.00% |

PEERLESS INDEMNITY INSURANCE
CA283

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 2 | 66.67% | 0-14 | Days | 1 | 100.00% | 0-17 | Days | 1 | 100.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 1 | 33.33% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 3 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 0 | 100.00% |

PEERLESS INSURANCE COMPANY
CA275

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 28 | 75.68% | 0-14 | Days | 8 | 88.89% | 0-17 | Days | 8 | 88.89% | 0-14 | Days | 4 | 80.00% |
| 8-14 | Days | 6 | 16.22% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 3 | 8.11% | 22-44 | Days | 1 | 11.11% | 22-44 | Days | 1 | 11.11% | 22-44 | Days | 1 | 20.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 37 | 100.00% | | | 9 | 100.00% | | | 9 | 100.00% | | | 5 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

PROTECTIVE INSURANCE COMPANY
CA277

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 1 | 50.00% | 0-17 | Days | 1 | 50.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 1 | 50.00% | 15-21 | Days | 1 | 50.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 50.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 50.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 2 | 100.00% | | | 2 | 100.00% | | | 2 | 100.00% | | | 0 | 100.00% |

RISK ENTERPRISE MANAGEMENT
CA280

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 7 | 70.00% | 0-14 | Days | 9 | 90.00% | 0-17 | Days | 9 | 90.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 2 | 20.00% | 15-21 | Days | 1 | 10.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 10.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 10.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 10 | 100.00% | | | 10 | 100.00% | | | 10 | 100.00% | | | 0 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

SEDGWICK CLAIMS MANAGEMENT SER
CA300

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 97 | 85.09% | 0-14 | Days | 33 | 91.67% | 0-17 | Days | 32 | 88.89% | 0-14 | Days | 19 | 86.36% |
| 8-14 | Days | 8 | 7.02% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 2 | 5.56% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 6 | 5.26% | 22-44 | Days | 3 | 8.33% | 22-44 | Days | 2 | 5.56% | 22-44 | Days | 3 | 13.64% |
| 30+ | Days | 3 | 2.63% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 114 | 100.00% | | | 36 | 100.00% | | | 36 | 100.00% | | | 22 | 100.00% |

SENTRY INSURANCE A MUTUAL COMP
CA305

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 2 | 50.00% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 1 | 25.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 25.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 100.00% |
| ? | Days | 0 | 0.00% | ? | Days | 1 | 100.00% | ? | Days | 1 | 100.00% | ? | Days | 0 | 0.00% |
| Total | | 4 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% |

SPECIALTY RISK SERVICES, INC
CA315

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 32 | 94.12% | 0-14 | Days | 12 | 85.71% | 0-17 | Days | 11 | 78.57% | 0-14 | Days | 8 | 100.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 2 | 14.29% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 2 | 5.88% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 3 | 21.43% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 34 | 100.00% | | | 14 | 100.00% | | | 14 | 100.00% | | | 8 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

State of Maine Workers Comp Division
CA307

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 129 | 95.56% | 0-14 | Days | 35 | 94.59% | 0-17 | Days | 32 | 86.49% | 0-14 | Days | 20 | 95.24% |
| 8-14 | Days | 5 | 3.70% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 1 | 2.70% | 15-21 | Days | 1 | 4.76% |
| 15-29 | Days | 1 | 0.74% | 22-44 | Days | 1 | 2.70% | 22-44 | Days | 2 | 5.41% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 2.70% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 1 | 2.70% | ? | Days | 1 | 2.70% | ? | Days | 0 | 0.00% |
| Total | | 135 | 100.00% | | | 37 | 100.00% | | | 37 | 100.00% | | | 21 | 100.00% |

Synernet
CA320

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 103 | 91.96% | 0-14 | Days | 22 | 91.67% | 0-17 | Days | 20 | 83.33% | 0-14 | Days | 28 | 100.00% |
| 8-14 | Days | 9 | 8.04% | 15-21 | Days | 2 | 8.33% | 18-21 | Days | 4 | 16.67% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 112 | 100.00% | | | 24 | 100.00% | | | 24 | 100.00% | | | 28 | 100.00% |

THE CHARTER OAK FIRE INS CO
CA072

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 36 | 65.45% | 0-14 | Days | 14 | 73.68% | 0-17 | Days | 14 | 73.68% | 0-14 | Days | 17 | 100.00% |
| 8-14 | Days | 13 | 23.64% | 15-21 | Days | 4 | 21.05% | 18-21 | Days | 2 | 10.53% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 4 | 7.27% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 2 | 10.53% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 2 | 3.64% | 45+ | Days | 1 | 5.26% | 45+ | Days | 1 | 5.26% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 55 | 100.00% | | | 19 | 100.00% | | | 19 | 100.00% | | | 17 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

THE FRANK GATES SERVICE COMPAN
CA168

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 2 | 33.33% | 0-14 | Days | 1 | 50.00% | 0-17 | Days | 1 | 50.00% | 0-14 | Days | 1 | 100.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 1 | 16.67% | 22-44 | Days | 1 | 50.00% | 22-44 | Days | 1 | 50.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 3 | 50.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 6 | 100.00% | | | 2 | 100.00% | | | 2 | 100.00% | | | 1 | 100.00% |

THE NETHERLANDS INSURANCE CO.
CA162

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 10 | 83.33% | 0-14 | Days | 2 | 100.00% | 0-17 | Days | 1 | 50.00% | 0-14 | Days | 2 | 100.00% |
| 8-14 | Days | 2 | 16.67% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 1 | 50.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 12 | 100.00% | | | 2 | 100.00% | | | 2 | 100.00% | | | 2 | 100.00% |

THE NETHERLANDS INSURANCE COMP
CA309

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 36 | 76.60% | 0-14 | Days | 10 | 90.91% | 0-17 | Days | 9 | 81.82% | 0-14 | Days | 5 | 100.00% |
| 8-14 | Days | 6 | 12.77% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 2 | 4.26% | 22-44 | Days | 1 | 9.09% | 22-44 | Days | 1 | 9.09% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 3 | 6.38% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 9.09% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 47 | 100.00% | | | 11 | 100.00% | | | 11 | 100.00% | | | 5 | 100.00% |



THE STANDARD FIRE INS COMPANY
CA306

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 9 | 64.29% | 0-14 | Days | 6 | 85.71% | 0-17 | Days | 5 | 71.43% | 0-14 | Days | 3 | 100.00% |
| 8-14 | Days | 4 | 28.57% | 15-21 | Days | 1 | 14.29% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 1 | 14.29% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 7.14% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 14.29% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 14 | 100.00% | | | 7 | 100.00% | | | 7 | 100.00% | | | 3 | 100.00% |

TOWER INSURANCE COMPANY OF NEW YORK
CA356

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 1 | 100.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 1 | 100.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 0 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 0 | 100.00% |

TRAVELERS CAS & SURETY COMPANY
CA347

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 0 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% |



TRAVELERS CAS INS CO OF AMERICA
CA348

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 5 | 55.56% | 0-14 | Days | 1 | 100.00% | 0-17 | Days | 1 | 100.00% | 0-14 | Days | 4 | 100.00% |
| 8-14 | Days | 3 | 33.33% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 1 | 11.11% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 9 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 4 | 100.00% |

TRAVELERS INDEMNITY CO OF AMER
CA346

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 2 | 100.00% | 0-14 | Days | 1 | 100.00% | 0-17 | Days | 1 | 100.00% | 0-14 | Days | 1 | 100.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 2 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% |

TRAVELERS INDEMNITY COMPANY
CA343

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 100.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 1 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% |



TRAVELERS PROP CAS CO OF AMERI
CA345

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 2 | 66.67% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 1 | 100.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 1 | 33.33% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 3 | 100.00% | | | 0 | 100.00% | | | 0 | 100.00% | | | 1 | 100.00% |

TRIDENT INSURANCE SERVICES OF
CA240

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 3 | 100.00% | 0-14 | Days | 2 | 100.00% | 0-17 | Days | 2 | 100.00% | 0-14 | Days | 0 | 0.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 3 | 100.00% | | | 2 | 100.00% | | | 2 | 100.00% | | | 0 | 100.00% |

UNITED STATES FIRE INSURANCE C
CA375

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 1 | 100.00% | 0-14 | Days | 0 | 0.00% | 0-17 | Days | 0 | 0.00% | 0-14 | Days | 1 | 100.00% |
| 8-14 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% | 18-21 | Days | 0 | 0.00% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 0 | 0.00% | 22-44 | Days | 1 | 100.00% | 22-44 | Days | 1 | 100.00% | 22-44 | Days | 0 | 0.00% |
| 30+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 1 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% | | | 1 | 100.00% |



Willis of Northern New England
CA382

| Lost Time First Report of Injury Received Within: | | | | Initial Indemnity Check Mailed Within: | | | | Initial Memorandum of Payment Received Within: | | | | Initial Indemnity Notice of Controversy Received Within: | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 | Days | 196 | 94.69% | 0-14 | Days | 53 | 92.98% | 0-17 | Days | 53 | 92.98% | 0-14 | Days | 58 | 98.31% |
| 8-14 | Days | 4 | 1.93% | 15-21 | Days | 4 | 7.02% | 18-21 | Days | 4 | 7.02% | 15-21 | Days | 0 | 0.00% |
| 15-29 | Days | 2 | 0.97% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 0 | 0.00% | 22-44 | Days | 1 | 1.69% |
| 30+ | Days | 5 | 2.42% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% | 45+ | Days | 0 | 0.00% |
| ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% | ? | Days | 0 | 0.00% |
| Total | | 207 | 100.00% | | | 57 | 100.00% | | | 57 | 100.00% | | | 59 | 100.00% |

WILLISHRH NORTHERN NEW ENGLAND
CA001

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 8 | 100.00% | 0-14 Days | 0 | 0.00% | 0-17 Days | 0 | 0.00% | 0-14 Days | 6 | 100.00% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 8 | 100.00% | | 0 | 100.00% | | 0 | 100.00% | | 6 | 100.00% |

ZURICH AMERICAN INSURANCE CO.
CA400

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 7 | 46.67% | 0-14 Days | 1 | 100.00% | 0-17 Days | 0 | 0.00% | 0-14 Days | 5 | 55.56% |
| 8-14 Days | 5 | 33.33% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 2 | 22.22% |
| 15-29 Days | 1 | 6.67% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 2 | 13.33% | 45+ Days | 0 | 0.00% | 45+ Days | 1 | 100.00% | 45+ Days | 2 | 22.22% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 15 | 100.00% | | 1 | 100.00% | | 1 | 100.00% | | 9 | 100.00% |

Compliance Report 10/01/2010 - 12/31/2010

?

| Lost Time First Report of Injury Received Within: | | | Initial Indemnity Check Mailed Within: | | | Initial Memorandum of Payment Received Within: | | | Initial Indemnity Notice of Controversy Received Within: | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0-7 Days | 0 | 0.00% | 0-14 Days | 0 | 0.00% | 0-17 Days | 0 | 0.00% | 0-14 Days | 0 | 0.00% |
| 8-14 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% | 18-21 Days | 0 | 0.00% | 15-21 Days | 0 | 0.00% |
| 15-29 Days | 1 | 100.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% | 22-44 Days | 0 | 0.00% |
| 30+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 0 | 0.00% | 45+ Days | 1 | 100.00% |
| ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% | ? Days | 0 | 0.00% |
| Total | 1 | 100.00% | | 0 | 100.00% | | 0 | 100.00% | | 1 | 100.00% |