**16 DEPARTMENT OF PUBLIC SAFETY**

**163 BUREAU OF EMERGENCY MEDICAL SERVICES (MAINE EMS)**

**Chapter 18: QUALITY ASSURANCE AND IMPROVEMENT**

**§1. Definitions**

1. **Emergency Medical Services (EMS) Quality Assurance Committee** means a quality assurance committee approved by the Board pursuant to 32 M.R.S.A. §92-A

2. **Maine EMS Quality Assurance and Improvement Committee** mean the standing committee established by the Board pursuant to 32 M.R.S.A. §88(2)(J).

3. **Quality Improvement Initiative** means review and assessment of Maine EMS system data by Maine-EMS-approved quality assurance committees for the purpose of improving patient care.

4. **Quality Improvement Marker** means a measurable standard within a Maine EMS protocol established by an emergency medical services quality assurance committee.

**§2. Maine EMS Quality Assurance and Improvement Committee**

1. The Maine EMS Quality Assurance and Improvement Committee is authorized by the Board to perform EMS system quality assurance and improvement, including, but not limited to:

A. Creating statewide quality improvement markers;

B. Conducting Quality Improvement Initiatives, as approved by the Board;

C. Receiving and interpreting results of quality marker reports;

D. Responding, in concert with regional medical directors and regional coordinators, to requests for assistance regarding local services' sub regional quality assurance and improvement plans;

E. Publishing and updating the *Maine EMS Quality Assurance and Improvement Manual*;

F. Leading or participating in state-based quality management education; and,

G. Reviewing quality assurance and improvement management of Board-approved pilot projects when requested by the Board, the Medical Direction and Practices Board or the pilot project participant(s).

**§3. Service-Level Emergency Medical Services Quality Assurance Committees**

1. A Maine-EMS-approved emergency medical services quality assurance committee shall participate in EMS quality assurance activities, including, but not limited to:

A. Gathering and submitting data as part of a Maine EMS Quality Assurance and Improvement Committee Quality Improvement Initiative; and,

B. Conducting a program of quality assurance and improvement in accordance with 32 M.R.S.A Chapter 2-B, and these Rules.

**§4. Emergency Medical Services Persons and EMS Services**

Licensed emergency medical services personnel and licensed EMS services shall participate in Maine EMS quality assurance activities in accordance with 32 M.R.S.A Chapter 2-B and these Rules.

**§5. Emergency Medical Dispatcher's and Emergency Medical Dispatch Centers**

Emergency Medical Dispatchers and Emergency Medical Dispatch Centers shall participate in Maine EMS quality assurance activities in accordance with 32 M.R.S.A Chapter 2-B and these Rules.

STATUTORY AUTHORITY: 32 M.R.S.A. §§ 84(1), 88(2)(J) & 92-A(1)

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