

38. GENERATION SERVICE PROVIDER CHARGES - Continued

Billing Services

Includes: Calculation, Printing, Mailing, Collection and Remittance Processing per bill \$ .27

Establishing/Maintaining/Verifying Supplier Rate

Standard/Conforming Format \$ 0.00  
 Non-Conforming Format (CEP ONLY) By Contract

Off-Cycle Drops

Prorated/no actual meter read \$ 5.00  
 Actual Meter Read-business hours \$16.00  
 after hours Not offered

History Requests

a) Via EDI per transaction \$ 1.00  
 Other than recent 12 Mo. \$14.00  
 or, for each month of billing data \$ 1.20  
 b) Via Non-EDI per transaction \$ 3.70  
 Other than recent 12 Mo. Time & Material not less than \$ 3.70  
 or, for each month of billing data

Label Requirements

Standard Offer Provider (Chapter 306 2(E) 4) \$ .23  
 Competitive Electricity Provider By Contract

Payment Settlement with Supplier (Included in Billing)

\$ 0.00

Annual Notice Requirements

Viewed as a message on bill (Chapter 305 4 (B) 1 (b)) \$ 0.00

Billing and Payment Dispute Resolution for Supplier

\$38.00/Hr

Special Metering Requests (Chapter 322 5 (A) 2)

Includes nonstandard meters Time and Materials

Call Center Costs

Present staffing levels \$ 0.00  
 If one person added Per bill \$ .12  
 If two people added Per bill \$ .24

Providing Interval Data

Lotus file of 15 minute interval data per customer account \$ 15.00

Default of Competitive Electricity Supplier

Outstanding Accounts Receivable withheld by contract to cover any costs outstanding.

Effective:  
 Docket No. 03-

MAINE PUBLIC SERVICE COMPANY

By

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 Brent M. Boyles  
 Senior Vice President, Operations



