

Water Complaints Received in 2008

as of 1/2/2009

Utility Type	Company	Service		Disconnect/ Notice		Billing		Miscellaneous		Total Complaints	Rate per 1000 Customers
		#	%	#	%	#	%	#	%		
WATER	ADDISON POINT WATER DISTRICT		0%		0%		0%		0%	0	0.0
	ALFRED WATER DISTRICT	1	100%		0%		0%		0%	1	0.0
	ALLEN WATER COMPANY		0%		0%		0%		0%	0	0.0
	ANDOVER WATER DISTRICT		0%		0%	1	100%		0%	1	0.0
	ANSON WATER DISTRICT		0%	1	100%		0%		0%	1	0.0
	AQUA MAINE, INC. - BUCKSPORT		0%		0%		0%		0%	0	0.0
	AQUA MAINE, INC. - CAMDEN/ROCKLAND MAIN OFFICE		0%	1	100%		0%		0%	1	0.0
	AQUA MAINE, INC. - FREEPORT		0%		0%		0%		0%	0	0.0
	AQUA MAINE, INC. - GREENVILLE		0%		0%		0%		0%	0	0.0
	AQUA MAINE, INC. - HARTLAND DIVISION		0%		0%		0%		0%	0	0.0
	AQUA MAINE, INC. - KEZAR FALLS		0%		0%		0%		0%	0	0.0
	AQUA MAINE, INC. - MILLINOCKET		0%	1	100%		0%		0%	1	0.0
	AQUA MAINE, INC. - OAKLAND		0%		0%		0%		0%	0	0.0
	AQUA MAINE, INC. - SKOWHEGAN		0%		0%	1	100%		0%	1	0.0
	ASHLAND WATER & SEWER DISTRICT		0%		0%		0%		0%	0	0.0
	AUBURN WATER DISTRICT		0%		0%		0%		0%	0	0.0
	BAILEYVILLE UTILITIES DISTRICT		0%		0%		0%		0%	0	0.0
	BANGOR WATER DISTRICT	1	25%	1	25%	2	50%		0%	4	0.0
	BAR HARBOR WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	BATH WATER DISTRICT		0%		0%	1	100%		0%	1	0.0
	BELFAST WATER DISTRICT		0%		0%		0%		0%	0	0.0
	BERWICK WATER DEPARTMENT		0%		0%	1	100%		0%	1	0.0
	BETHEL WATER DISTRICT		0%		0%		0%		0%	0	0.0
	BIDDEFORD & SACO WATER COMPANY	1	33%	1	33%	1	33%		0%	3	0.0
	BINGHAM WATER DISTRICT		0%	2	100%		0%		0%	2	0.0
	BOOTHBAY REGION WATER DISTRICT		0%	1	50%	1	50%		0%	2	0.0
	BOWDOINHAM WATER DISTRICT		0%		0%		0%		0%	0	0.0
	BRIDGTON WATER DISTRICT		0%		0%	1	100%		0%	1	0.0
	BROWNVILLE WATER DEPARTMENT		0%	7	100%		0%		0%	7	0.0
	BRUNSWICK & TOPSHAM WATER DISTRICT		0%		0%		0%		0%	0	0.0
	BUCKFIELD VILLAGE CORPORATION		0%		0%		0%		0%	0	0.0
	CALAIS (CITY OF) WATER DEPARTMENT		0%	1	100%		0%		0%	1	0.0
	CANTON WATER DISTRICT		0%		0%		0%		0%	0	0.0
	CARIBOU UTILITIES DISTRICT		0%		0%		0%		0%	0	0.0

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WATER	CASTINE WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	CITY OF BREWER WATER DEPARTMENT		0%	2	100%		0%		0%	2	0.0
	CITY OF LEWISTON WATER DIVISION	1	33%	1	33%	1	33%		0%	3	0.0
	CLINTON WATER DISTRICT		0%		0%		0%		0%	0	0.0
	CORINNA WATER DISTRICT		0%		0%		0%		0%	0	0.0
	CORNISH WATER DISTRICT		0%		0%		0%		0%	0	0.0
	DANFORTH WATER DISTRICT		0%		0%		0%		0%	0	0.0
	DEER ISLE CONSUMER OWNED WATER UTILITY		0%		0%		0%		0%	0	0.0
	DEXTER UTILITY DISTRICT		0%	1	100%		0%		0%	1	0.0
	DIXFIELD WATER DEPARTMENT		0%		0%	1	100%		0%	1	0.0
	DOVER-FOXCROFT WATER DISTRICT		0%		0%		0%		0%	0	0.0
	DRESDEN WATER DISTRICT		0%		0%		0%		0%	0	0.0
	EAGLE LAKE WATER & SEWER DISTRICT		0%		0%		0%		0%	0	0.0
	EAST MILLINOCKET WATER WORKS		0%		0%		0%		0%	0	0.0
	EAST PITTSTON WATER DISTRICT		0%		0%		0%		0%	0	0.0
	EAST VASSALBORO WATER COMPANY, LLC		0%		0%		0%		0%	0	0.0
	ELLSWORTH WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	EUSTIS WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	EXETER WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	FARMINGTON FALLS STANDARD WATER DISTRICT		0%		0%		0%		0%	0	0.0
	FARMINGTON VILLAGE CORPORATION	1	100%		0%		0%		0%	1	0.0
	FORT FAIRFIELD UTILITIES DISTRICT		0%		0%		0%		0%	0	0.0
	FORT KENT WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	FRANKLIN WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	FRIENDSHIP WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	FRYEBURG WATER COMPANY		0%		0%		0%		0%	0	0.0
	GARDINER WATER DISTRICT		0%		0%		0%		0%	0	0.0
	GRAND ISLE WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	GRAY WATER DISTRICT		0%		0%		0%		0%	0	0.0
	GREAT SALT BAY SANITARY DISTRICT		0%		0%		0%		0%	0	0.0
	GREATER AUGUSTA WATER & SEWER DISTRICT		0%	1	50%	1	50%		0%	2	0.0
	GUILFORD/SANGERVILLE WATER DISTRICT		0%	2	100%		0%		0%	2	0.0
	HALLOWELL WATER DISTRICT		0%		0%		0%		0%	0	0.0
	HAMPDEN WATER DISTRICT		0%		0%		0%		0%	0	0.0
	HARRISON WATER DISTRICT		0%		0%		0%		0%	0	0.0

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WATER	HEBRON WATER COMPANY		0%		0%		0%		0%	0	0.0
	HOULTON WATER COMPANY		0%		0%		0%		0%	0	0.0
	HOWLAND WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	ISLAND FALLS WATER DEPARTMENT		0%		0%	1	100%		0%	1	0.0
	JACKMAN UTILITY DISTRICT - WATER DIVISION		0%		0%		0%		0%	0	0.0
	JAY VILLAGE WATER DISTRICT		0%		0%		0%		0%	0	0.0
	KENNEBEC WATER DISTRICT		0%	18	82%	4	18%		0%	22	0.0
	KENNEBUNK/KENNEBUNKPORT/WELLS WATER	1	50%		0%	1	50%		0%	2	0.0
	KINGFIELD WATER DISTRICT		0%		0%		0%		0%	0	0.0
	KITTERY WATER DISTRICT		0%		0%		0%		0%	0	0.0
	LIMERICK WATER DISTRICT		0%		0%		0%		0%	0	0.0
	LIMESTONE WATER & SEWER DISTRICT		0%		0%		0%		0%	0	0.0
	LINCOLN WATER DISTRICT		0%		0%		0%		0%	0	0.0
	LISBON WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	LIVERMORE FALLS WATER DISTRICT		0%		0%	2	100%		0%	2	0.0
	LONG POND WATER DISTRICT		0%		0%		0%		0%	0	0.0
	LUBEC WATER & ELECTRIC DISTRICT (WATER)		0%		0%		0%		0%	0	0.0
	MACHIAS WATER COMPANY		0%		0%		0%		0%	0	0.0
	MADAWASKA WATER DISTRICT		0%		0%		0%		0%	0	0.0
	MADISON WATER DISTRICT	1	25%	3	75%		0%		0%	4	0.0
	MARS HILL & BLAINE WATER COMPANY		0%		0%		0%		0%	0	0.0
	MECHANIC FALLS WATER DEPARTMENT		0%		0%	1	100%		0%	1	0.0
	MEXICO WATER DISTRICT		0%		0%		0%		0%	0	0.0
	MILBRIDGE WATER DISTRICT		0%		0%		0%		0%	0	0.0
	MILO WATER DISTRICT		0%		0%		0%		0%	0	0.0
	MONHEGAN WATER COMPANY		0%		0%		0%		0%	0	0.0
	MONSON UTILITIES DISTRICT		0%		0%		0%		0%	0	0.0
	MORRILL VILLAGE WATER DISTRICT		0%		0%		0%		0%	0	0.0
	MOSCOW WATER DISTRICT		0%		0%		0%		0%	0	0.0
	MOUNT DESERT WATER DISTRICT		0%		0%	1	100%		0%	1	0.0
	MT. BLUE STANDARD WATER DISTRICT		0%		0%		0%		0%	0	0.0
	NEW PORTLAND WATER DISTRICT		0%		0%		0%		0%	0	0.0
	NEW SHARON WATER DISTRICT		0%	1	100%		0%		0%	1	0.0
	NEWPORT WATER DISTRICT		0%		0%		0%		0%	0	0.0
	NORRIDGEWOCK WATER DISTRICT		0%		0%		0%		0%	0	0.0

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WATER	NORTH BERWICK WATER DISTRICT		0%		0%		0%		0%	0	0.0
	NORTH HAVEN WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	NORTH JAY WATER DISTRICT		0%		0%		0%		0%	0	0.0
	NORTHPORT VILLAGE CORPORATION (WATER DEPARTMENT)		0%		0%		0%		0%	0	0.0
	NORWAY WATER DISTRICT		0%		0%		0%		0%	0	0.0
	OLD TOWN WATER DISTRICT		0%		0%		0%		0%	0	0.0
	OQUOSSOC STANDARD WATER DISTRICT		0%		0%		0%		0%	0	0.0
	ORONO-VEAZIE WATER DISTRICT		0%		0%	1	100%		0%	1	0.0
	OXFORD WATER DISTRICT		0%		0%		0%		0%	0	0.0
	PARIS UTILITY DISTRICT		0%		0%		0%		0%	0	0.0
	PASSAMAQUODDY WATER DISTRICT		0%		0%		0%		0%	0	0.0
	PATTEN WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	PINE SPRINGS ROADS & WATER, LLC		0%		0%		0%		0%	0	0.0
	PITTSFIELD WATER DEPARTMENT		0%	1	100%		0%		0%	1	0.0
	PLYMOUTH WATER DISTRICT		0%		0%		0%		0%	0	0.0
	PORT CLYDE WATER DISTRICT		0%		0%		0%		0%	0	0.0
	PORTLAND WATER DISTRICT	5	8%	48	75%	11	17%		0%	64	0.0
	PRESQUE ISLE WATER DISTRICT		0%		0%		0%		0%	0	0.0
	PRINCETON WATER DISTRICT		0%		0%		0%		0%	0	0.0
	QUANTABACOOK WATER DISTRICT		0%		0%		0%		0%	0	0.0
	RANGELEY WATER DISTRICT		0%		0%		0%		0%	0	0.0
	RICHMOND UTILITIES DISTRICT		0%		0%		0%		0%	0	0.0
	RUMFORD WATER DISTRICT	1	100%		0%		0%		0%	1	0.0
	SABATTUS SANITARY DISTRICT (WATER DEPT.)		0%		0%		0%		0%	0	0.0
	SANDY POINT WATER COMPANY		0%		0%		0%		0%	0	0.0
	SANFORD WATER DISTRICT		0%		0%		0%		0%	0	0.0
	SEARSMONT VILLAGE WATER ASSN		0%		0%		0%		0%	0	0.0
	SEARSPORT WATER DISTRICT		0%		0%		0%		0%	0	0.0
	SMALL POINT WATER COMPANY		0%		0%		0%		0%	0	0.0
	SOLON WATER DISTRICT		0%		0%		0%		0%	0	0.0
	SOUTH BERWICK WATER DISTRICT		0%		0%	2	100%		0%	2	0.0
	SOUTH FREEPORT WATER DISTRICT		0%		0%		0%		0%	0	0.0
	SOUTHPORT WATER SYSTEM		0%		0%		0%		0%	0	0.0
	SOUTHWEST HARBOR WATER DEPARTMENT		0%		0%		0%		0%	0	0.0

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WATER	ST. FRANCIS WATER DISTRICT		0%		0%		0%		0%	0	0.0
	STARKS WATER DISTRICT		0%		0%		0%		0%	0	0.0
	STONINGTON WATER COMPANY		0%		0%		0%		0%	0	0.0
	STRONG WATER DISTRICT	1	100%		0%		0%		0%	1	0.0
	TENANTS HARBOR WATER DISTRICT		0%		0%		0%		0%	0	0.0
	VAN BUREN WATER DISTRICT		0%		0%		0%		0%	0	0.0
	VINALHAVEN WATER DISTRICT		0%		0%		0%		0%	0	0.0
	WALDOBORO WATER DEP.		0%		0%		0%		0%	0	0.0
	WASHBURN WATER DEPARTMENT		0%		0%	1	100%		0%	1	0.0
	WATERBORO WATER DISTRICT		0%		0%		0%		0%	0	0.0
	WEST PARIS WATER DISTRICT		0%		0%		0%		0%	0	0.0
	WILTON WATER DEPARTMENT		0%		0%		0%		0%	0	0.0
	WINTER HARBOR WATER DISTRICT	2	100%		0%		0%		0%	2	0.0
	WINTERPORT WATER DISTRICT		0%		0%		0%		0%	0	0.0
	WINTHROP UTILITIES DISTRICT		0%		0%		0%		0%	0	0.0
	WISCASSET WATER DISTRICT	1	100%		0%		0%		0%	1	0.0
	YARMOUTH WATER DISTRICT	2	100%		0%		0%		0%	2	0.0
	YORK WATER DISTRICT		0%		0%		0%		0%	0	0.0
Industry Totals	156	19	13%	94	63%	37	25%	0	0%	150	0.0