

### Gas Complaints Received in 2007

Utility Type	Company Name	Service		Disconnect/ Notice		Billing		Miscellaneous		Total Complaints	Rate per 1000 Customers
		#	%	#	%	#	%	#	%		
<b>GAS</b>	BANGOR GAS COMPANY, LLC	0	0%	0	0%	0	0%	0	0%	0	0.0
	MAINE NATURAL GAS, LLC.	0	0%	0	0%	0	0%	0	0%	0	0.0
	NORTHERN UTILITIES, INC.	4	7%	27	47%	27	47%	0	0%	58	2.3
<b>Totals</b>		<b>4</b>	<b>7%</b>	<b>27</b>	<b>47%</b>	<b>27</b>	<b>47%</b>	<b>0</b>	<b>0%</b>	<b>58</b>	<b>2.2</b>