



# TORO Analysis of Janitors and Cleaners, Except Maids and Housekeeping Cleaners to Dining Room and Cafeteria Attendants and Bartender Helpers

## INPUT SECTION:

Transfer	Title	O* NET	Filters		
From Title:	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	37-2011.00	Abilities:	Importance Level: 50	Weight: 1
To Title:	Dining Room and Cafeteria Attendants and Bartender Helpers	35-9011.00	Skills:	Importance Level: 69	Weight: 1
Labor Market Area:	Maine Statewide		Knowledge:	Importance Level: 69	Weight: 1

## OUTPUT SECTION:

Grand TORQ:

81

Ability TORQ		Skills TORQ		Knowledge TORQ	
Level	88	Level	79	Level	75

Gaps To Narrow if Possible				Upgrade These Skills				Knowledge to Add			
Ability	Level	Gap	Impt	Skill	Level	Gap	Impt	Knowledge	Level	Gap	Impt
Manual Dexterity	44	10	68	No Skills Upgrade Required!				Customer and Personal Service	62	21	76
Arm-Hand Steadiness	41	6	65								
Speech Recognition	41	7	53								
Finger Dexterity	41	6	56								
Stamina	35	5	53								
Multilimb Coordination	37	2	56								
Static Strength	44	2	56								

LEVEL and IMPT (IMPORTANCE) refer to the Target Dining Room and Cafeteria Attendants and Bartender Helpers. GAP refers to level difference between Janitors and Cleaners, Except Maids and Housekeeping Cleaners and Dining Room and Cafeteria Attendants and Bartender Helpers.

## ASK ANALYSIS

Ability Level Comparison - Abilities with importance scores over 50

Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Dining Room and Cafeteria Attendants and Bartender Helpers	Importance
Manual Dexterity	34	44	68
Arm-Hand Steadiness	35	41	65
Trunk Strength	44	44	65



Finger Dexterity	35	41	56
Multilimb Coordination	35	37	56
Static Strength	42	44	56
Stamina	30	35	53
Speech Recognition	34	41	53
Information Ordering	35	32	50
Category Flexibility	37	34	50
Skill Level Comparison - Abilities with importance scores over 69			
Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Dining Room and Cafeteria Attendants and Bartender Helpers	Importance
Speaking	41	35	76
Knowledge Level Comparison - Knowledge with importance scores over 69			
Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Dining Room and Cafeteria Attendants and Bartender Helpers	Importance
Customer and Personal Service	41	62	76

Experience & Education Comparison					
Related Work Experience Comparison			Required Education Level Comparison		
Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Dining Room and Cafeteria Attendants and Bartender Helpers	Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Dining Room and Cafeteria Attendants and Bartender Helpers
10+ years	0%	0%	Doctoral	0%	0%
8-10 years	0%	0%	Professional Degree	0%	0%
6-8 years	4%	0%	Post-Masters Cert	0%	0%
4-6 years	0%	0%	Master's Degree	3%	1%
2-4 years	10%	0%	Post-Bachelor Cert	0%	2%
1-2 years	19%	17%	Bachelors	0%	0%
6-12 months	24%	10%	AA or Equiv	0%	3%
3-6 months	16%	5%	Some College	3%	0%
1-3 months	1%	3%	Post-Secondary Certificate	0%	0%
0-1 month	6%	8%	High School Diploma or GED	63%	19%
None	16%	54%	No HSD or GED	26%	73%
Janitors and Cleaners, Except Maids and Housekeeping Cleaners			Dining Room and Cafeteria Attendants and Bartender Helpers		
Most Common Educational/Training Requirement:					
Short-term on-the-job training			Short-term on-the-job training		
Job Zone Comparison					
1 - Job Zone One: Little or No Preparation Needed No previous work-related skill, knowledge, or experience is needed for these occupations. For example, a person can become a cashier even if he/she has never worked before.			1 - Job Zone One: Little or No Preparation Needed No previous work-related skill, knowledge, or experience is needed for these occupations. For example, a person can become a cashier even if he/she has never worked before.		



These occupations may require a high school diploma or GED certificate. Some may require a formal training course to obtain a license.

Employees in these occupations need anywhere from a few days to a few months of training. Usually, an experienced worker could show you how to do the job.

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## Tasks

### Janitors and Cleaners, Except Maids and Housekeeping Cleaners

#### Core Tasks

##### Generalized Work Activities:

- Inspecting Equipment, Structures, or Material - Inspecting equipment, structures, or materials to identify the cause of errors or other problems or defects.
- Performing General Physical Activities - Performing physical activities that require considerable use of your arms and legs and moving your whole body, such as climbing, lifting, balancing, walking, stooping, and handling of materials.
- Handling and Moving Objects - Using hands and arms in handling, installing, positioning, and moving materials, and manipulating things.
- Communicating with Supervisors, Peers, or Subordinates - Providing information to supervisors, co-workers, and subordinates by telephone, in written form, e-mail, or in person.
- Getting Information - Observing, receiving, and otherwise obtaining information from all relevant sources.

#### Specific Tasks

##### Occupation Specific Tasks:

- Clean and polish furniture and fixtures.
- Clean and restore building interiors damaged by fire, smoke, or water, using commercial cleaning equipment.
- Clean building floors by sweeping, mopping, scrubbing, or vacuuming them.
- Clean chimneys, flues, and connecting pipes, using power and hand tools.
- Clean laboratory equipment, such as glassware and metal instruments, using solvents, brushes, rags, and power cleaning equipment.
- Clean windows, glass partitions, and mirrors, using soapy water or other cleaners, sponges, and squeegees.
- Drive vehicles required to perform or travel to cleaning work, including vans, industrial trucks, or industrial vacuum cleaners.
- Dust furniture, walls, machines, and equipment.

### Dining Room and Cafeteria Attendants and Bartender Helpers

#### Core Tasks

##### Generalized Work Activities:

- Handling and Moving Objects - Using hands and arms in handling, installing, positioning, and moving materials, and manipulating things.
- Performing General Physical Activities - Performing physical activities that require considerable use of your arms and legs and moving your whole body, such as climbing, lifting, balancing, walking, stooping, and handling of materials.
- Communicating with Supervisors, Peers, or Subordinates - Providing information to supervisors, co-workers, and subordinates by telephone, in written form, e-mail, or in person.
- Performing for or Working Directly with the Public - Performing for people or dealing directly with the public. This includes serving customers in restaurants and stores, and receiving clients or guests.
- Identifying Objects, Actions, and Events - Identifying information by categorizing, estimating, recognizing differences or similarities, and detecting changes in circumstances or events.

#### Specific Tasks

##### Occupation Specific Tasks:

- Carry food, dishes, trays, and silverware from kitchens and supply departments to serving counters.
- Carry linens to and from laundry areas.
- Carry trays from food counters to tables for cafeteria patrons.
- Clean and polish counters, shelves, walls, furniture, and equipment in food service areas and other areas of restaurants, and mop and vacuum floors.
- Clean up spilled food, drink and broken dishes, and remove empty bottles and trash.
- Fill beverage and ice dispensers.
- Garnish foods, and position them on tables to make them visible and accessible.
- Locate items requested by customers.
- Maintain adequate supplies of items such as clean linens, silverware, glassware,



- Follow procedures for the use of chemical cleaners and power equipment, in order to prevent damage to floors and fixtures.
- Gather and empty trash.
- Make adjustments and minor repairs to heating, cooling, ventilating, plumbing, and electrical systems.
- Mix water and detergents or acids in containers to prepare cleaning solutions, according to specifications.
- Monitor building security and safety by performing such tasks as locking doors after operating hours and checking electrical appliance use to ensure that hazards are not created.
- Move heavy furniture, equipment, and supplies, either manually or by using hand trucks.
- Mow and trim lawns and shrubbery, using mowers and hand and power trimmers, and clear debris from grounds.
- Notify managers concerning the need for major repairs or additions to building operating systems.
- Remove snow from sidewalks, driveways, and parking areas, using snowplows, snow blowers, and snow shovels, and spread snow melting chemicals.
- Requisition supplies and equipment needed for cleaning and maintenance duties.
- Service, clean, and supply restrooms.
- Set up, arrange, and remove decorations, tables, chairs, ladders, and scaffolding to prepare facilities for events such as banquets and meetings.
- Spray insecticides and fumigants to prevent insect and rodent infestation.
- Steam-clean or shampoo carpets.
- Strip, seal, finish, and polish floors.

#### Detailed Tasks

##### Detailed Work Activities:

- apply cleaning solvents
- arrange decorations or furniture for banquets or social functions
- clean equipment or machinery
- clean or wax floors
- clean rooms or work areas
- control HVAC equipment
- drive automobile, van, or light truck
- maintain physical building or grounds of property
- make minor repairs to mechanical equipment
- mix paint, ingredients, or chemicals, according to specifications
- move or fit heavy objects
- operate cleaning equipment

dishes, and trays.

- Mix and prepare flavors for mixed drinks.
- Perform serving, cleaning, and stocking duties in establishments such as cafeterias or dining rooms in order to facilitate customer service.
- Replenish supplies of food and equipment at steam tables and service bars.
- Run cash registers.
- Scrape and stack dirty dishes, and carry dishes and other tableware to kitchens for cleaning.
- Serve food to customers when waiters and waitresses need assistance.
- Serve ice water, coffee, rolls, and butter to patrons.
- Set tables with clean linens, condiments, and other supplies.
- Slice and pit fruit used to garnish drinks.
- Stock cabinets and serving areas with condiments, and refill condiment containers as necessary.
- Stock refrigerating units with wines and bottled beer, and replace empty beer kegs.
- Stock vending machines with food.
- Wash glasses and other serving equipment at bars.
- Wipe tables and seats with dampened cloths, and replace dirty tablecloths.

#### Detailed Tasks

##### Detailed Work Activities:

- clean rooms or work areas
- mix drinks or flavors for mixed drinks
- prepare beverages
- provide customer service
- replenish supplies of food, tableware or linen
- serve food or beverages
- set or clear tables in dining areas
- understand government health, hotel or food service regulations
- use knowledge of food handling rules
- use oral or written communication techniques
- wash dishes, glassware, or related utensils

#### Tools - Examples

- Carbonated beverage dispensers
- Cash registers
- Blenders
- Commercial coffeemakers
- Chefs' knives



- operate forklift
- operate tractor with accessories or attachments
- paint walls or other structural surfaces
- remove stains from fabric or carpet
- requisition stock, materials, supplies or equipment
- sterilize or clean laboratory or healthcare equipment
- tend boilers or related equipment
- use basic plumbing techniques
- use building materials for routine building maintenance
- use hand or power tools
- use herbicides, fertilizers, pesticides or related products
- use portable hand spray equipment
- use power mower

- Commercial dishwashers
- Food processors
- Steam tables
- Fruit zesters
- Microwave ovens
- Garbage disposals
- Fruit pitters
- Ice-making machines
- Juice dispensers
- Point of sale POS computer terminals
- Soft-serve ice cream machines

### Labor Market Comparison

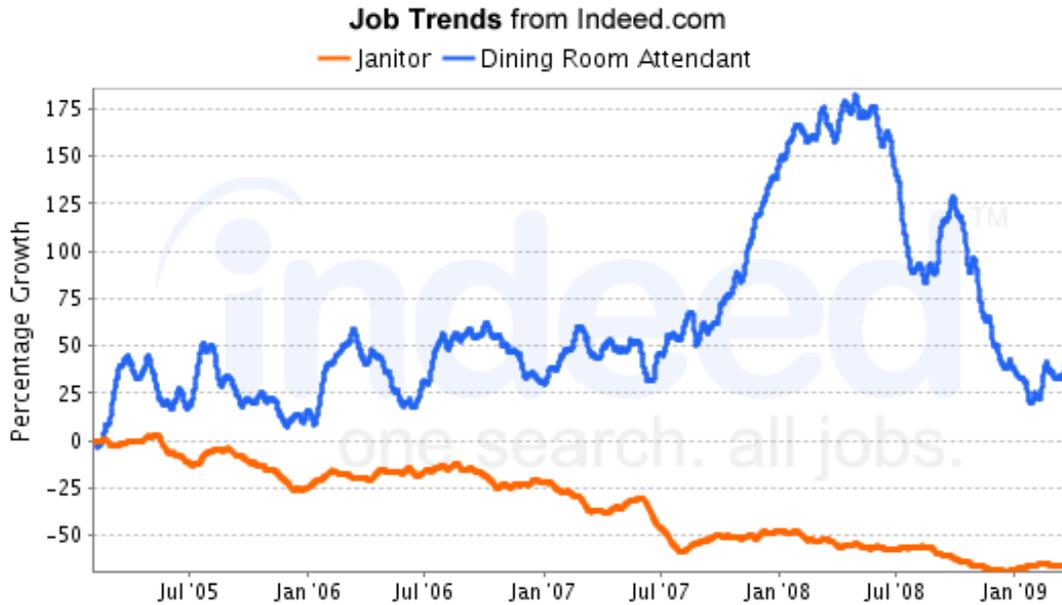
Description	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	Dining Room and Cafeteria Attendants and Bartender Helpers	Difference
Median Wage	\$ 23,520	\$ 15,960	\$( 7,560)
10th Percentile Wage	\$ 16,750	\$ 14,550	\$( 2,200)
25th Percentile Wage	N/A	N/A	N/A
75th Percentile Wage	\$ 28,440	\$ 18,430	\$( 10,010)
90th Percentile Wage	\$ 33,210	\$ 20,970	\$( 12,240)
Mean Wage	\$ 24,380	\$ 17,190	\$( 7,190)
Total Employment - 2007	9,170	800	-8,370
Employment Base - 2006	9,828	818	-9,010
Projected Employment - 2016	10,361	874	-9,487
Projected Job Growth - 2006-2016	5.4 %	6.9 %	1.4 %
Projected Annual Openings - 2006-2016	241	40	-201

### National Job Posting Trends



Trend for Janitors and Cleaners, Except Maids and Housekeeping Cleaners

Trend for Dining Room and Cafeteria Attendants and Bartender Helpers



Data from [Indeed](http://Indeed.com)

**Recommended Programs**

Food Service, Waiter/Waitress, and Dining Room Management/Manager

Food Service, Waiter/Waitress, and Dining Room Management/Manager. A program that prepares individuals to serve food to customers in formal or informal settings. Includes instruction in the nutritional, sensory, and functional properties of food and its ingredients; food services principles; table and counter services; dining room operations and procedures; service personnel supervision and management; communication skills; business math; safety and sanitation.

No schools available for the program

**Maine Statewide Promotion Opportunities for Janitors and Cleaners, Except Maids and Housekeeping Cleaners**

O*NET Code	Title	Grand TORQ	Job Zone	Employment	Median Wage	Difference	Growth	Annual Job Openings
37-2011.00	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	100	1	9,170	\$23,520.00	\$0.00	5%	241
43-5052.00	Postal Service Mail Carriers	82	1	1,730	\$43,190.00	\$19,670.00	-3%	50
43-5053.00	Postal Service Mail Sorters, Processors, and Processing Machine Operators	81	2	970	\$41,950.00	\$18,430.00	-12%	10



37-3011.00	Landscaping and Groundskeeping Workers	80	1	4,040	\$24,450.00	\$930.00	12%	130
51-6041.00	Shoe and Leather Workers and Repairers	80	2	90	\$25,030.00	\$1,510.00	-19%	3
47-2141.00	Painters, Construction and Maintenance	79	4	1,750	\$33,730.00	\$10,210.00	2%	59
43-5041.00	Meter Readers, Utilities	77	1	90	\$31,240.00	\$7,720.00	-11%	3
43-5021.00	Couriers and Messengers	77	2	240	\$23,920.00	\$400.00	6%	12
39-4021.00	Funeral Attendants	76	2	150	\$27,710.00	\$4,190.00	13%	5
43-5051.00	Postal Service Clerks	76	2	580	\$44,780.00	\$21,260.00	-3%	13
47-2121.00	Glaziers	76	3	0	\$29,640.00	\$6,120.00	-0%	4
31-9096.00	Veterinary Assistants and Laboratory Animal Caretakers	75	2	650	\$23,720.00	\$200.00	3%	10
49-9091.00	Coin, Vending, and Amusement Machine Servicers and Repairers	74	2	160	\$27,050.00	\$3,530.00	-9%	6
51-3021.00	Butchers and Meat Cutters	74	2	430	\$31,310.00	\$7,790.00	5%	16
47-2051.00	Cement Masons and Concrete Finishers	74	3	640	\$29,060.00	\$5,540.00	7%	25

### Top Industries for Dining Room and Cafeteria Attendants and Bartender Helpers

Industry	NAICS	% in Industry	Employment	Projected Employment	% Change
Full-service restaurants	722100	53.19%	221,413	243,547	10.00%
Limited-service eating places	722200	8.01%	33,345	36,343	8.99%
Special food services	722300	6.20%	25,818	29,847	15.61%
Elementary and secondary schools, public and private	611100	3.81%	15,873	16,727	5.38%
Casino hotels	721120	2.91%	12,097	14,370	18.79%
Community care facilities for the elderly	623300	2.11%	8,767	13,394	52.78%
Drinking places (alcoholic beverages)	722400	1.93%	8,022	7,392	-7.86%
Nursing care facilities	623100	1.43%	5,945	6,461	8.68%
Employment services	561300	1.32%	5,481	6,937	26.56%
Religious organizations	813100	1.28%	5,345	6,415	20.01%



Colleges, universities, and professional schools, public and private	611300	0.85%	3,551	3,972	11.87%
Fitness and recreational sports centers	713940	0.74%	3,088	4,114	33.24%
Civic and social organizations	813400	0.72%	3,001	3,317	10.53%
Local government, excluding education and hospitals	939300	0.63%	2,612	2,934	12.34%
General medical and surgical hospitals, public and private	622100	0.61%	2,523	2,793	10.71%

### Top Industries for Janitors and Cleaners, Except Maids and Housekeeping Cleaners

Industry	NAICS	% in Industry	Employment	Projected Employment	% Change
Elementary and secondary schools, public and private	611100	14.55%	347,246	374,001	7.70%
Religious organizations	813100	4.05%	96,572	118,449	22.65%
Colleges, universities, and professional schools, public and private	611300	4.03%	96,176	98,971	2.91%
Local government, excluding education and hospitals	939300	3.57%	85,133	87,972	3.33%
Self-employed workers, primary job	000601	3.56%	84,919	92,466	8.89%
General medical and surgical hospitals, public and private	622100	2.22%	52,897	59,854	13.15%
Employment services	561300	2.06%	49,213	63,659	29.35%
Lessors of real estate	531100	2.03%	48,373	49,024	1.35%
Self-employed workers, secondary job	000602	1.37%	32,617	33,187	1.75%
Activities related to real estate	531300	1.22%	29,145	37,961	30.25%
Vocational rehabilitation services	624300	0.83%	19,789	24,637	24.50%
Junior colleges, public and private	611200	0.82%	19,534	22,060	12.93%
Nursing care facilities	623100	0.74%	17,567	19,513	11.08%
Grocery stores	445100	0.69%	16,394	18,281	11.51%
Full-service restaurants	722100	0.67%	15,916	17,893	12.42%