

Office of Adult Mental Health Services

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<http://www.maine.gov/dhhs/mh/index.shtml>

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Quarter 4

(April, May, June 2012)

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need categories were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Report Run: Oct 11, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q4

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	322
CSN 2	Hancock, Penobscot, Piscataquis &	1,772
CSN 3	Kennebec & Somerset	1,929
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	780
CSN 5	Androscoggin, Franklin & Oxford	1,826
CSN 6	Cumberland	1,931
CSN 7	York	458
Not Assigned	No legal address	337
Statewide		9,355

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2012 Q1			2012 Q2			2012 Q3			2012 Q4		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	99	377	26.3%	103	367	28.1%	105	342	30.7%	93	322	28.9%
CSN 2	453	1,694	26.7%	455	1,752	26.0%	485	1,760	27.6%	497	1,772	28.0%
CSN 3	338	1,720	19.7%	319	1,812	17.6%	342	1,864	18.3%	320	1,929	16.6%
CSN 4	196	677	29.0%	205	724	28.3%	250	773	32.3%	244	780	31.3%
CSN 5	539	1,628	33.1%	542	1,712	31.7%	551	1,777	31.0%	622	1,826	34.1%
CSN 6	554	1,713	32.3%	582	1,843	31.6%	590	1,886	31.3%	593	1,931	30.7%
CSN 7	142	416	34.1%	162	544	29.8%	192	486	39.5%	186	458	40.6%
N/A	82	308	26.6%	87	339	25.7%	91	349	26.1%	90	337	26.7%
Total	2,403	8,533	28.2%	2,455	9,093	27.0%	2,606	9,237	28.2%	2,645	9,355	28.3%

Report Run: Oct 11, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q4

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

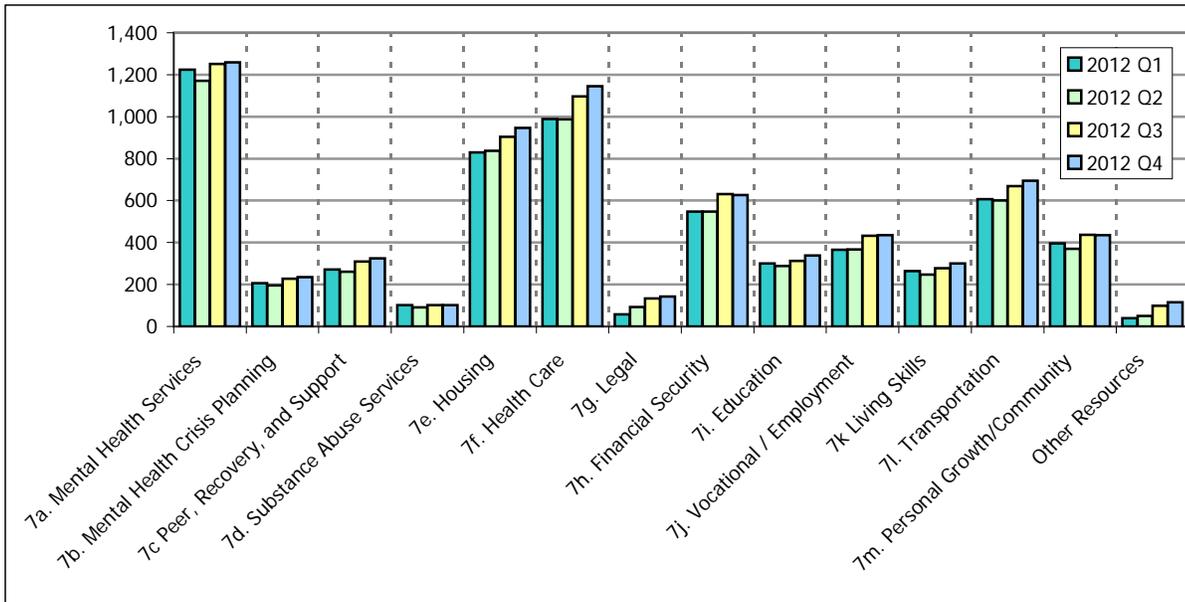


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q1	2012 Q2	2012 Q3	2012 Q4
7a. Mental Health Services	1,224	1,171	1,252	1,259
7b. Mental Health Crisis Planning	206	195	228	235
7c. Peer, Recovery, and Support	272	261	309	324
7d. Substance Abuse Services	102	91	101	102
7e. Housing	829	837	904	947
7f. Health Care	989	987	1,097	1,145
7g. Legal	58	92	133	142
7h. Financial Security	548	547	631	626
7i. Education	301	288	313	338
7j. Vocational / Employment	366	367	433	435
7k. Living Skills	264	247	278	301
7l. Transportation	606	601	669	694
7m. Personal Growth/Community	396	370	437	435
Other Resources	39	50	99	115
Total Statewide Unmet Needs	6,200	6,104	6,884	7,098

Report Run: Oct 11, 2012



**Substance Abuse
and Mental Health Services**

An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	8,533	9,093	9,237	9,355
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	43	34	29	25
7a-ii Community Integration Services	325	268	267	276
7a-iii Dialectical Behavioral Therapy	35	41	32	32
7a-iv Family Psycho-Educational Treatment	11	14	14	14
7a-v Group Counseling	32	24	36	37
7a-vi Individual Counseling	362	352	385	393
7a-vii Inpatient Psychiatric Facility	3	1	3	2
7a-viii Intensive Case Management	13	9	10	11
7a-x Psychiatric Medication Management	400	428	476	469
Total Unmet Resource Needs	1,224	1,171	1,252	1,259
Distinct Clients with Unmet Resource Needs	846	861	939	945
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	144	145	167	174
7b-ii Mental Health Advance Directives	62	50	61	61
Total Unmet Resource Needs	206	195	228	235
Distinct Clients with Unmet Resource Needs	183	177	201	214
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	34	28	35	46
7c-ii Recovery Workbook Group	2	2	3	2
7c-iii Social Club	107	97	120	114
7c-iv Peer-Run Trauma Recovery Group	25	24	36	39
7c-v Wellness Recovery and Action Planning	19	18	17	16
7c-vi Family Support	85	92	98	107
Total Unmet Resource Needs	272	261	309	324
Distinct Clients with Unmet Resource Needs	224	220	261	276
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	86	74	83	85
7d-ii Residential Treatment Substance Abuse Services	16	17	18	17
Total Unmet Resource Needs	102	91	101	102
Distinct Clients with Unmet Resource Needs	98	86	95	97

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Statewide

(All CSNs)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	8,533	9,093	9,237	9,355
7e. Housing				
7e-i Supported Apartment	87	83	98	99
7e-ii Community Residential Facility	27	34	35	39
7e-iii Residential Treatment Facility (group home)	20	17	16	16
7e-iv Assisted Living Facility	32	31	33	41
7e-v Nursing Home	5	5	3	6
7e-vi Residential Crisis Unit	0	0	2	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	658	667	717	744
Total Unmet Resource Needs	829	837	904	947
Distinct Clients with Unmet Resource Needs	774	783	840	877
7f. Health Care				
7f-i Dental Services	557	531	581	600
7f-ii Eye Care Services	192	197	230	242
7f-iii Hearing Services	47	53	59	62
7f-iv Physical Therapy	28	33	29	31
7f-v Physician/Medical Services	165	173	198	210
Total Unmet Resource Needs	989	987	1,097	1,145
Distinct Clients with Unmet Resource Needs	737	755	820	848
7g. Legal				
7g-i Advocate	41	59	82	84
7g-ii Guardian (private)	13	27	41	45
7g-iii Guardian (public)	4	6	10	13
Total Unmet Resource Needs	58	92	133	142
Distinct Clients with Unmet Resource Needs	57	88	122	132
7h. Financial Security				
7h-i Assistance with Managing Money	305	300	367	369
7h-ii Assistance with Securing Public Benefits	202	206	223	224
7h-iii Representative Payee	41	41	41	33
Total Unmet Resource Needs	548	547	631	626
Distinct Clients with Unmet Resource Needs	485	489	557	551

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Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	8,533	9,093	9,237	9,355
7i. Education				
7i-i Adult Education (other than GED)	77	72	79	76
7i-ii GED	75	76	70	78
7i-iii Literacy Assistance	24	25	25	28
7i-iv Post High School Education	106	94	116	133
7i-v Tuition Reimbursement	19	21	23	23
Total Unmet Resource Needs	301	288	313	338
Distinct Clients with Unmet Resource Needs	271	266	287	311
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	40	35	34	32
7j-ii Club House and/or Peer Vocational Support	10	11	16	21
7j-iii Competitive Employment (no supports)	56	50	64	68
7j-iv Supported Employment	41	42	38	41
7j-v Vocational Rehabilitation	219	229	281	273
Total Unmet Resource Needs	366	367	433	435
Distinct Clients with Unmet Resource Needs	324	328	390	386
7k. Living Skills				
7k-i Daily Living Support Services	161	154	177	206
7k-ii Day Support Services	21	22	19	21
7k-iii Occupational Therapy	8	9	8	11
7k-iv Skills Development Services	74	62	74	63
Total Unmet Resource Needs	264	247	278	301
Distinct Clients with Unmet Resource Needs	232	223	253	279
7l. Transportation				
7l-i Transportation to ISP-Identified Services	291	293	350	334
7l-ii Transportation to Other ISP Activities	163	165	164	186
7l-iii After Hours Transportation	152	143	155	174
Total Unmet Resource Needs	606	601	669	694
Distinct Clients with Unmet Resource Needs	430	432	499	499
7m. Personal Growth/Community				
7m-i Avocational Activities	23	22	19	23

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Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	8,533	9,093	9,237	9,355
7m. Personal Growth/Community				
7m-ii Recreation Activities	97	101	115	127
7m-iii Social Activities	235	215	261	245
7m-iv Spiritual Activities	41	32	42	40
Total Unmet Resource Needs	396	370	437	435
Distinct Clients with Unmet Resource Needs	301	281	332	324
Other Resources				
Other Resources	39	50	99	115
Total Unmet Resource Needs	39	50	99	115
Distinct Clients with Unmet Resource Needs	39	50	99	115
Statewide Totals				
Total Unmet Resource Needs	6,200	6,104	6,884	7,098
Distinct Clients With any Unmet Resource Need	2,403	2,455	2,606	2,645
Distinct Clients with a RDS	8,533	9,093	9,237	9,355

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Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q4

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q1			2012 Q2			2012 Q3			2012 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
99	377	26.3%	103	367	28.1%	105	342	30.7%	93	322	28.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

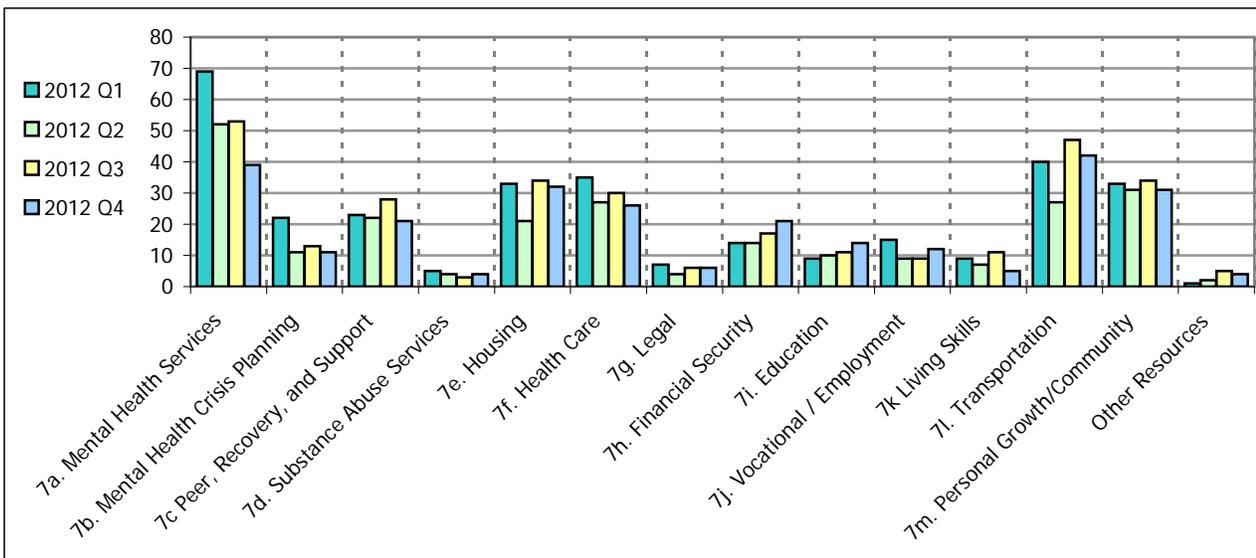


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q1	2012 Q2	2012 Q3	2012 Q4
7a. Mental Health Services	69	52	53	39
7b. Mental Health Crisis Planning	22	11	13	11
7c. Peer, Recovery, and Support	23	22	28	21
7d. Substance Abuse Services	5	4	3	4
7e. Housing	33	21	34	32
7f. Health Care	35	27	30	26
7g. Legal	7	4	6	6
7h. Financial Security	14	14	17	21
7i. Education	9	10	11	14
7j. Vocational / Employment	15	9	9	12
7k. Living Skills	9	7	11	5
7l. Transportation	40	27	47	42
7m. Personal Growth/Community	33	31	34	31
Other Resources	1	2	5	4
Total CSN 1 Unmet Needs	315	241	301	268

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	377	367	342	322
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	0	1	0
7a-ii Community Integration Services	21	18	17	14
7a-iii Dialectical Behavioral Therapy	5	5	3	2
7a-iv Family Psycho-Educational Treatment	0	0	1	1
7a-v Group Counseling	3	1	0	2
7a-vi Individual Counseling	15	11	12	8
7a-vii Inpatient Psychiatric Facility	1	0	2	0
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	23	17	17	12
Total Unmet Resource Needs	69	52	53	39
Distinct Clients with Unmet Resource Needs	42	41	36	30
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	16	7	9	8
7b-ii Mental Health Advance Directives	6	4	4	3
Total Unmet Resource Needs	22	11	13	11
Distinct Clients with Unmet Resource Needs	19	10	11	10
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	1	1	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	16	15	21	17
7c-iv Peer-Run Trauma Recovery Group	0	0	1	0
7c-v Wellness Recovery and Action Planning	2	2	2	1
7c-vi Family Support	5	4	3	2
Total Unmet Resource Needs	23	22	28	21
Distinct Clients with Unmet Resource Needs	22	20	24	20
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	4	4	3	3
7d-ii Residential Treatment Substance Abuse Services	1	0	0	1
Total Unmet Resource Needs	5	4	3	4
Distinct Clients with Unmet Resource Needs	5	4	3	4

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	377	367	342	322
7e. Housing				
7e-i Supported Apartment	8	2	8	7
7e-ii Community Residential Facility	0	0	0	1
7e-iii Residential Treatment Facility (group home)	2	2	3	2
7e-iv Assisted Living Facility	0	2	3	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	23	15	20	21
Total Unmet Resource Needs	33	21	34	32
Distinct Clients with Unmet Resource Needs	28	19	27	26
7f. Health Care				
7f-i Dental Services	14	15	14	12
7f-ii Eye Care Services	7	2	3	1
7f-iii Hearing Services	1	1	1	0
7f-iv Physical Therapy	0	1	1	2
7f-v Physician/Medical Services	13	8	11	11
Total Unmet Resource Needs	35	27	30	26
Distinct Clients with Unmet Resource Needs	27	25	27	23
7g. Legal				
7g-i Advocate	5	4	5	6
7g-ii Guardian (private)	2	0	1	0
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	7	4	6	6
Distinct Clients with Unmet Resource Needs	7	4	6	6
7h. Financial Security				
7h-i Assistance with Managing Money	7	6	8	10
7h-ii Assistance with Securing Public Benefits	6	8	9	11
7h-iii Representative Payee	1	0	0	0
Total Unmet Resource Needs	14	14	17	21
Distinct Clients with Unmet Resource Needs	13	13	16	18

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CSN 1
(Aroostook)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	377	367	342	322
7i. Education				
7i-i Adult Education (other than GED)	3	4	4	4
7i-ii GED	2	3	4	4
7i-iii Literacy Assistance	1	1	0	1
7i-iv Post High School Education	3	1	2	4
7i-v Tuition Reimbursement	0	1	1	1
Total Unmet Resource Needs	9	10	11	14
Distinct Clients with Unmet Resource Needs	9	10	11	13
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	0	0	0
7j-ii Club House and/or Peer Vocational Support	0	1	1	0
7j-iii Competitive Employment (no supports)	3	1	1	1
7j-iv Supported Employment	4	2	2	4
7j-v Vocational Rehabilitation	6	5	5	7
Total Unmet Resource Needs	15	9	9	12
Distinct Clients with Unmet Resource Needs	14	8	9	11
7k. Living Skills				
7k-i Daily Living Support Services	4	3	4	1
7k-ii Day Support Services	1	2	0	1
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	4	2	7	3
Total Unmet Resource Needs	9	7	11	5
Distinct Clients with Unmet Resource Needs	8	6	8	4
7l. Transportation				
7l-i Transportation to ISP-Identified Services	24	16	25	20
7l-ii Transportation to Other ISP Activities	7	5	7	7
7l-iii After Hours Transportation	9	6	15	15
Total Unmet Resource Needs	40	27	47	42
Distinct Clients with Unmet Resource Needs	34	23	38	31
7m. Personal Growth/Community				
7m-i Avocational Activities	1	2	0	1

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	377	367	342	322
7m. Personal Growth/Community				
7m-ii Recreation Activities	9	9	6	10
7m-iii Social Activities	19	18	26	19
7m-iv Spiritual Activities	4	2	2	1
Total Unmet Resource Needs	33	31	34	31
Distinct Clients with Unmet Resource Needs	25	23	28	24
Other Resources				
Other Resources	1	2	5	4
Total Unmet Resource Needs	1	2	5	4
Distinct Clients with Unmet Resource Needs	1	2	5	4
CSN 1 Totals				
Total Unmet Resource Needs	315	241	301	268
Distinct Clients With any Unmet Resource Need	99	103	105	93
Distinct Clients with a RDS	377	367	342	322

Report Run: Oct 11, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q4

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q1			2012 Q2			2012 Q3			2012 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
453	1,694	26.7%	455	1,752	26.0%	485	1,760	27.6%	497	1,772	28.0%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

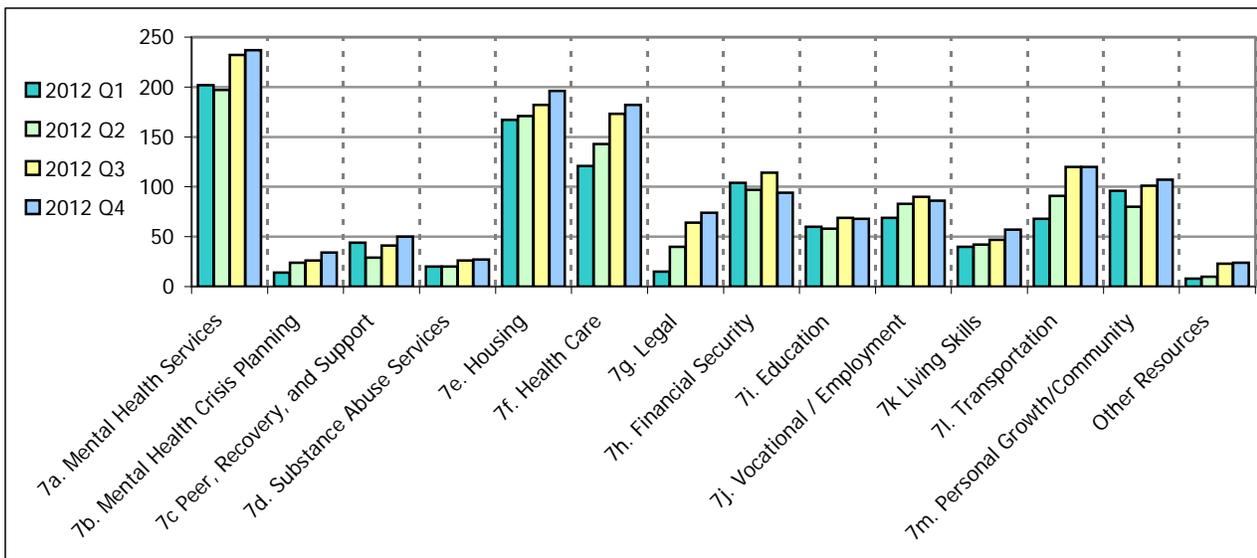


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q1	2012 Q2	2012 Q3	2012 Q4
7a. Mental Health Services	202	197	232	237
7b. Mental Health Crisis Planning	14	24	26	34
7c. Peer, Recovery, and Support	44	29	41	50
7d. Substance Abuse Services	20	20	26	27
7e. Housing	167	171	182	196
7f. Health Care	121	143	173	182
7g. Legal	15	40	64	74
7h. Financial Security	104	97	114	94
7i. Education	60	58	69	68
7j. Vocational / Employment	69	83	90	86
7k. Living Skills	40	42	47	57
7l. Transportation	68	91	120	120
7m. Personal Growth/Community	96	80	101	107
Other Resources	8	10	23	24
Total CSN 2 Unmet Needs	1,028	1,085	1,308	1,356

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Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,694	1,752	1,760	1,772
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	1	2
7a-ii Community Integration Services	48	39	55	58
7a-iii Dialectical Behavioral Therapy	3	3	3	3
7a-iv Family Psycho-Educational Treatment	1	2	2	3
7a-v Group Counseling	5	5	7	7
7a-vi Individual Counseling	73	70	81	81
7a-vii Inpatient Psychiatric Facility	1	0	0	0
7a-viii Intensive Case Management	3	3	1	2
7a-x Psychiatric Medication Management	66	73	82	81
Total Unmet Resource Needs	202	197	232	237
Distinct Clients with Unmet Resource Needs	138	142	166	163
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	9	20	21	28
7b-ii Mental Health Advance Directives	5	4	5	6
Total Unmet Resource Needs	14	24	26	34
Distinct Clients with Unmet Resource Needs	12	24	25	31
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	7	2	4	9
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	13	13	15	16
7c-iv Peer-Run Trauma Recovery Group	9	4	6	9
7c-v Wellness Recovery and Action Planning	4	3	3	7
7c-vi Family Support	11	7	13	9
Total Unmet Resource Needs	44	29	41	50
Distinct Clients with Unmet Resource Needs	32	22	33	38
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	16	17	23	24
7d-ii Residential Treatment Substance Abuse Services	4	3	3	3
Total Unmet Resource Needs	20	20	26	27
Distinct Clients with Unmet Resource Needs	19	20	25	26

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Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,694	1,752	1,760	1,772
7e. Housing				
7e-i Supported Apartment	16	16	18	18
7e-ii Community Residential Facility	4	5	6	8
7e-iii Residential Treatment Facility (group home)	3	3	2	1
7e-iv Assisted Living Facility	4	5	5	5
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	140	142	151	163
Total Unmet Resource Needs	167	171	182	196
Distinct Clients with Unmet Resource Needs	158	158	167	184
7f. Health Care				
7f-i Dental Services	61	62	74	78
7f-ii Eye Care Services	29	39	52	51
7f-iii Hearing Services	6	5	7	9
7f-iv Physical Therapy	6	9	5	5
7f-v Physician/Medical Services	19	28	35	39
Total Unmet Resource Needs	121	143	173	182
Distinct Clients with Unmet Resource Needs	90	105	128	136
7g. Legal				
7g-i Advocate	8	16	26	30
7g-ii Guardian (private)	7	23	34	39
7g-iii Guardian (public)	0	1	4	5
Total Unmet Resource Needs	15	40	64	74
Distinct Clients with Unmet Resource Needs	15	37	54	65
7h. Financial Security				
7h-i Assistance with Managing Money	55	45	65	54
7h-ii Assistance with Securing Public Benefits	45	46	46	37
7h-iii Representative Payee	4	6	3	3
Total Unmet Resource Needs	104	97	114	94
Distinct Clients with Unmet Resource Needs	95	87	98	83

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,694	1,752	1,760	1,772
7i. Education				
7i-i Adult Education (other than GED)	14	11	11	10
7i-ii GED	7	9	13	12
7i-iii Literacy Assistance	4	3	3	2
7i-iv Post High School Education	29	25	32	35
7i-v Tuition Reimbursement	6	10	10	9
Total Unmet Resource Needs	60	58	69	68
Distinct Clients with Unmet Resource Needs	53	53	64	60
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	9	10	11	10
7j-ii Club House and/or Peer Vocational Support	1	1	0	2
7j-iii Competitive Employment (no supports)	18	22	22	18
7j-iv Supported Employment	7	10	7	9
7j-v Vocational Rehabilitation	34	40	50	47
Total Unmet Resource Needs	69	83	90	86
Distinct Clients with Unmet Resource Needs	54	67	75	69
7k. Living Skills				
7k-i Daily Living Support Services	24	28	32	45
7k-ii Day Support Services	1	1	1	2
7k-iii Occupational Therapy	1	1	0	1
7k-iv Skills Development Services	14	12	14	9
Total Unmet Resource Needs	40	42	47	57
Distinct Clients with Unmet Resource Needs	32	38	44	51
7l. Transportation				
7l-i Transportation to ISP-Identified Services	34	46	59	56
7l-ii Transportation to Other ISP Activities	13	20	24	23
7l-iii After Hours Transportation	21	25	37	41
Total Unmet Resource Needs	68	91	120	120
Distinct Clients with Unmet Resource Needs	58	69	94	96
7m. Personal Growth/Community				
7m-i Avocational Activities	5	4	3	4

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,694	1,752	1,760	1,772
7m. Personal Growth/Community				
7m-ii Recreation Activities	33	26	35	35
7m-iii Social Activities	52	44	58	62
7m-iv Spiritual Activities	6	6	5	6
Total Unmet Resource Needs	96	80	101	107
Distinct Clients with Unmet Resource Needs	72	60	75	76
Other Resources				
Other Resources	8	10	23	24
Total Unmet Resource Needs	8	10	23	24
Distinct Clients with Unmet Resource Needs	8	10	23	24
CSN 2 Totals				
Total Unmet Resource Needs	1,028	1,085	1,308	1,356
Distinct Clients With any Unmet Resource Need	453	455	485	497
Distinct Clients with a RDS	1,694	1,752	1,760	1,772

Report Run: Oct 11, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q4

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q1			2012 Q2			2012 Q3			2012 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
338	1,720	19.7%	319	1,812	17.6%	342	1,864	18.3%	320	1,929	16.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

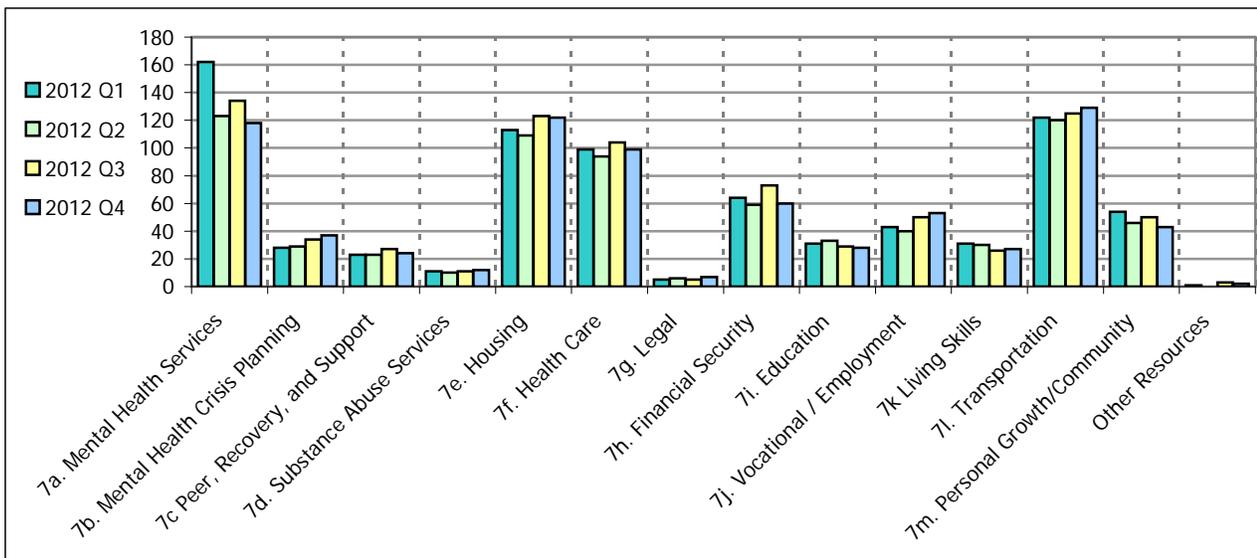


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q1	2012 Q2	2012 Q3	2012 Q4
7a. Mental Health Services	162	123	134	118
7b. Mental Health Crisis Planning	28	29	34	37
7c. Peer, Recovery, and Support	23	23	27	24
7d. Substance Abuse Services	11	10	11	12
7e. Housing	113	109	123	122
7f. Health Care	99	94	104	99
7g. Legal	5	6	5	7
7h. Financial Security	64	59	73	60
7i. Education	31	33	29	28
7j. Vocational / Employment	43	40	50	53
7k. Living Skills	31	30	26	27
7l. Transportation	122	120	125	129
7m. Personal Growth/Community	54	46	50	43
Other Resources	1	0	3	2
Total CSN 3 Unmet Needs	787	722	794	761

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3

(Kennebec, Somerset)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,720	1,812	1,864	1,929
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	3	3	4
7a-ii Community Integration Services	64	35	32	27
7a-iii Dialectical Behavioral Therapy	3	1	2	0
7a-iv Family Psycho-Educational Treatment	1	2	1	2
7a-v Group Counseling	5	0	1	3
7a-vi Individual Counseling	40	34	40	39
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	0	2	1
7a-x Psychiatric Medication Management	44	48	53	42
Total Unmet Resource Needs	162	123	134	118
Distinct Clients with Unmet Resource Needs	113	92	101	85
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	20	22	24	25
7b-ii Mental Health Advance Directives	8	7	10	12
Total Unmet Resource Needs	28	29	34	37
Distinct Clients with Unmet Resource Needs	22	24	27	30
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	1	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	12	10	11	10
7c-iv Peer-Run Trauma Recovery Group	2	2	3	3
7c-v Wellness Recovery and Action Planning	0	0	0	0
7c-vi Family Support	9	11	12	10
Total Unmet Resource Needs	23	23	27	24
Distinct Clients with Unmet Resource Needs	20	21	25	23
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	9	6	8	8
7d-ii Residential Treatment Substance Abuse Services	2	4	3	4
Total Unmet Resource Needs	11	10	11	12
Distinct Clients with Unmet Resource Needs	11	10	11	12

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3

(Kennebec, Somerset)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,720	1,812	1,864	1,929
7e. Housing				
7e-i Supported Apartment	6	3	3	3
7e-ii Community Residential Facility	4	7	6	5
7e-iii Residential Treatment Facility (group home)	2	2	1	0
7e-iv Assisted Living Facility	3	1	3	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	98	96	110	111
Total Unmet Resource Needs	113	109	123	122
Distinct Clients with Unmet Resource Needs	109	105	118	120
7f. Health Care				
7f-i Dental Services	54	46	49	48
7f-ii Eye Care Services	15	17	19	15
7f-iii Hearing Services	8	11	9	9
7f-iv Physical Therapy	3	4	2	2
7f-v Physician/Medical Services	19	16	25	25
Total Unmet Resource Needs	99	94	104	99
Distinct Clients with Unmet Resource Needs	74	74	78	79
7g. Legal				
7g-i Advocate	1	3	3	5
7g-ii Guardian (private)	1	0	0	0
7g-iii Guardian (public)	3	3	2	2
Total Unmet Resource Needs	5	6	5	7
Distinct Clients with Unmet Resource Needs	4	6	5	7
7h. Financial Security				
7h-i Assistance with Managing Money	35	33	43	34
7h-ii Assistance with Securing Public Benefits	22	22	26	22
7h-iii Representative Payee	7	4	4	4
Total Unmet Resource Needs	64	59	73	60
Distinct Clients with Unmet Resource Needs	58	53	65	52

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3

(Kennebec, Somerset)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,720	1,812	1,864	1,929
7i. Education				
7i-i Adult Education (other than GED)	4	7	5	5
7i-ii GED	12	10	11	11
7i-iii Literacy Assistance	4	4	5	5
7i-iv Post High School Education	7	7	4	5
7i-v Tuition Reimbursement	4	5	4	2
Total Unmet Resource Needs	31	33	29	28
Distinct Clients with Unmet Resource Needs	28	31	27	26
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	3	4
7j-ii Club House and/or Peer Vocational Support	5	2	6	8
7j-iii Competitive Employment (no supports)	2	3	4	5
7j-iv Supported Employment	3	0	1	2
7j-v Vocational Rehabilitation	30	32	36	34
Total Unmet Resource Needs	43	40	50	53
Distinct Clients with Unmet Resource Needs	39	37	45	46
7k. Living Skills				
7k-i Daily Living Support Services	22	22	17	19
7k-ii Day Support Services	1	0	1	0
7k-iii Occupational Therapy	1	0	0	0
7k-iv Skills Development Services	7	8	8	8
Total Unmet Resource Needs	31	30	26	27
Distinct Clients with Unmet Resource Needs	30	29	25	27
7l. Transportation				
7l-i Transportation to ISP-Identified Services	68	71	83	73
7l-ii Transportation to Other ISP Activities	32	31	24	32
7l-iii After Hours Transportation	22	18	18	24
Total Unmet Resource Needs	122	120	125	129
Distinct Clients with Unmet Resource Needs	94	94	102	94
7m. Personal Growth/Community				
7m-i Avocational Activities	1	1	1	0

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 3

(Kennebec, Somerset)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,720	1,812	1,864	1,929
7m. Personal Growth/Community				
7m-ii Recreation Activities	10	10	10	10
7m-iii Social Activities	40	33	36	30
7m-iv Spiritual Activities	3	2	3	3
Total Unmet Resource Needs	54	46	50	43
Distinct Clients with Unmet Resource Needs	44	36	41	34
Other Resources				
Other Resources	1	0	3	2
Total Unmet Resource Needs	1	0	3	2
Distinct Clients with Unmet Resource Needs	1	0	3	2
CSN 3 Totals				
Total Unmet Resource Needs	787	722	794	761
Distinct Clients With any Unmet Resource Need	338	319	342	320
Distinct Clients with a RDS	1,720	1,812	1,864	1,929

Report Run: Oct 11, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q4

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q1			2012 Q2			2012 Q3			2012 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
196	677	29.0%	205	724	28.3%	250	773	32.3%	244	780	31.3%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

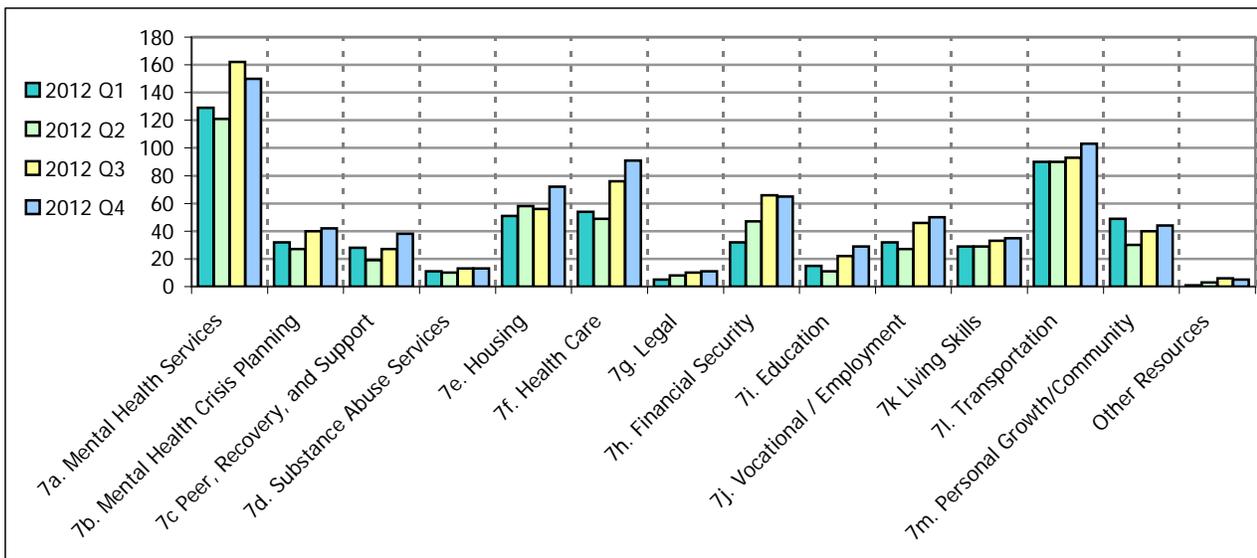


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q1	2012 Q2	2012 Q3	2012 Q4
7a. Mental Health Services	129	121	162	150
7b. Mental Health Crisis Planning	32	27	40	42
7c. Peer, Recovery, and Support	28	19	27	38
7d. Substance Abuse Services	11	10	13	13
7e. Housing	51	58	56	72
7f. Health Care	54	49	76	91
7g. Legal	5	8	10	11
7h. Financial Security	32	47	66	65
7i. Education	15	11	22	29
7j. Vocational / Employment	32	27	46	50
7k. Living Skills	29	29	33	35
7l. Transportation	90	90	93	103
7m. Personal Growth/Community	49	30	40	44
Other Resources	1	3	6	5
Total CSN 4 Unmet Needs	558	529	690	748

Report Run: Oct 11, 2012



**Substance Abuse
and Mental Health Services**
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	677	724	773	780
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	7	4	2	1
7a-ii Community Integration Services	49	39	48	43
7a-iii Dialectical Behavioral Therapy	2	1	1	3
7a-iv Family Psycho-Educational Treatment	0	1	1	1
7a-v Group Counseling	1	0	2	2
7a-vi Individual Counseling	31	32	46	45
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	2	1	0
7a-x Psychiatric Medication Management	37	42	61	55
Total Unmet Resource Needs	129	121	162	150
Distinct Clients with Unmet Resource Needs	93	85	114	112
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	23	21	33	34
7b-ii Mental Health Advance Directives	9	6	7	8
Total Unmet Resource Needs	32	27	40	42
Distinct Clients with Unmet Resource Needs	28	24	35	37
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	9	5	8	9
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	8	2	6	8
7c-iv Peer-Run Trauma Recovery Group	4	4	3	5
7c-v Wellness Recovery and Action Planning	0	0	0	0
7c-vi Family Support	7	8	10	16
Total Unmet Resource Needs	28	19	27	38
Distinct Clients with Unmet Resource Needs	24	17	26	33
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	11	9	11	11
7d-ii Residential Treatment Substance Abuse Services	0	1	2	2
Total Unmet Resource Needs	11	10	13	13
Distinct Clients with Unmet Resource Needs	11	9	12	12

Report Run: Oct 11, 2012



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Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	677	724	773	780
7e. Housing				
7e-i Supported Apartment	7	5	7	10
7e-ii Community Residential Facility	2	1	1	1
7e-iii Residential Treatment Facility (group home)	2	2	1	3
7e-iv Assisted Living Facility	3	2	2	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	37	48	45	55
Total Unmet Resource Needs	51	58	56	72
Distinct Clients with Unmet Resource Needs	50	56	56	68
7f. Health Care				
7f-i Dental Services	30	28	39	52
7f-ii Eye Care Services	9	8	14	18
7f-iii Hearing Services	2	3	3	3
7f-iv Physical Therapy	1	1	4	3
7f-v Physician/Medical Services	12	9	16	15
Total Unmet Resource Needs	54	49	76	91
Distinct Clients with Unmet Resource Needs	42	42	61	73
7g. Legal				
7g-i Advocate	4	7	7	9
7g-ii Guardian (private)	1	1	3	2
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	5	8	10	11
Distinct Clients with Unmet Resource Needs	5	8	10	11
7h. Financial Security				
7h-i Assistance with Managing Money	18	29	42	43
7h-ii Assistance with Securing Public Benefits	11	15	20	18
7h-iii Representative Payee	3	3	4	4
Total Unmet Resource Needs	32	47	66	65
Distinct Clients with Unmet Resource Needs	27	41	59	57

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	677	724	773	780
7i. Education				
7i-i Adult Education (other than GED)	2	2	6	5
7i-ii GED	4	5	6	7
7i-iii Literacy Assistance	0	1	1	0
7i-iv Post High School Education	9	3	9	13
7i-v Tuition Reimbursement	0	0	0	4
Total Unmet Resource Needs	15	11	22	29
Distinct Clients with Unmet Resource Needs	15	11	21	28
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	4	3
7j-ii Club House and/or Peer Vocational Support	2	3	3	3
7j-iii Competitive Employment (no supports)	4	3	8	15
7j-iv Supported Employment	3	2	4	2
7j-v Vocational Rehabilitation	20	16	27	27
Total Unmet Resource Needs	32	27	46	50
Distinct Clients with Unmet Resource Needs	30	23	42	45
7k. Living Skills				
7k-i Daily Living Support Services	21	23	26	28
7k-ii Day Support Services	2	2	1	1
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	5	3	5	5
Total Unmet Resource Needs	29	29	33	35
Distinct Clients with Unmet Resource Needs	27	29	32	35
7l. Transportation				
7l-i Transportation to ISP-Identified Services	45	46	52	50
7l-ii Transportation to Other ISP Activities	30	32	31	40
7l-iii After Hours Transportation	15	12	10	13
Total Unmet Resource Needs	90	90	93	103
Distinct Clients with Unmet Resource Needs	50	52	57	56
7m. Personal Growth/Community				
7m-i Avocational Activities	6	2	2	3

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	677	724	773	780
7m. Personal Growth/Community				
7m-ii Recreation Activities	8	4	9	12
7m-iii Social Activities	31	24	27	24
7m-iv Spiritual Activities	4	0	2	5
Total Unmet Resource Needs	49	30	40	44
Distinct Clients with Unmet Resource Needs	35	27	32	33
Other Resources				
Other Resources	1	3	6	5
Total Unmet Resource Needs	1	3	6	5
Distinct Clients with Unmet Resource Needs	1	3	6	5
CSN 4 Totals				
Total Unmet Resource Needs	558	529	690	748
Distinct Clients With any Unmet Resource Need	196	205	250	244
Distinct Clients with a RDS	677	724	773	780

Report Run: Oct 11, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q4

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q1			2012 Q2			2012 Q3			2012 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
539	1,628	33.1%	542	1,712	31.7%	551	1,777	31.0%	622	1,826	34.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

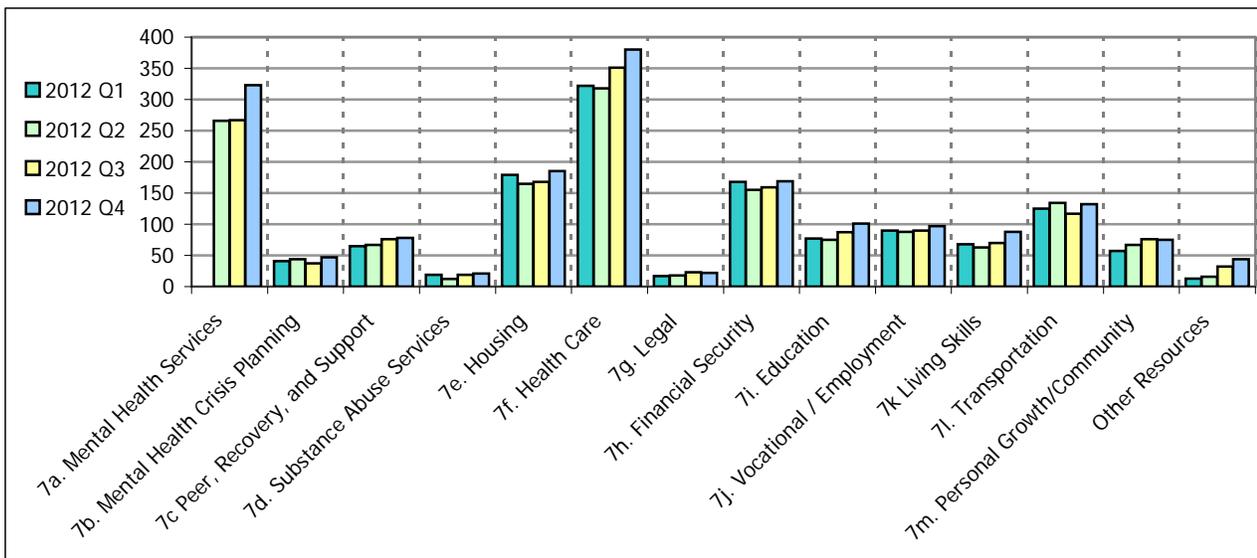


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q1	2012 Q2	2012 Q3	2012 Q4
7a. Mental Health Services	266	266	267	323
7b. Mental Health Crisis Planning	41	44	37	47
7c. Peer, Recovery, and Support	65	67	76	78
7d. Substance Abuse Services	19	12	19	21
7e. Housing	179	165	168	185
7f. Health Care	322	318	351	380
7g. Legal	17	18	23	22
7h. Financial Security	168	155	159	169
7i. Education	77	75	87	101
7j. Vocational / Employment	90	88	90	97
7k. Living Skills	68	63	70	88
7l. Transportation	125	134	117	132
7m. Personal Growth/Community	57	67	76	75
Other Resources	13	16	32	44
Total CSN 5 Unmet Needs	1,494	1,488	1,572	1,762

Report Run: Oct 11, 2012



**Substance Abuse
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An Office of the
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Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,628	1,712	1,777	1,826
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	8	11	8	8
7a-ii Community Integration Services	49	30	36	47
7a-iii Dialectical Behavioral Therapy	13	13	13	12
7a-iv Family Psycho-Educational Treatment	3	3	2	2
7a-v Group Counseling	3	5	10	11
7a-vi Individual Counseling	80	73	76	94
7a-vii Inpatient Psychiatric Facility	0	1	1	0
7a-viii Intensive Case Management	3	3	2	1
7a-x Psychiatric Medication Management	94	127	119	148
Total Unmet Resource Needs	253	266	267	323
Distinct Clients with Unmet Resource Needs	188	204	215	263
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	18	26	19	24
7b-ii Mental Health Advance Directives	23	18	18	23
Total Unmet Resource Needs	41	44	37	47
Distinct Clients with Unmet Resource Needs	39	41	33	44
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	5	4	6
7c-ii Recovery Workbook Group	1	1	2	1
7c-iii Social Club	19	15	23	17
7c-iv Peer-Run Trauma Recovery Group	7	8	13	16
7c-v Wellness Recovery and Action Planning	6	3	1	2
7c-vi Family Support	30	35	33	36
Total Unmet Resource Needs	65	67	76	78
Distinct Clients with Unmet Resource Needs	56	60	63	67
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	16	10	16	18
7d-ii Residential Treatment Substance Abuse Services	3	2	3	3
Total Unmet Resource Needs	19	12	19	21
Distinct Clients with Unmet Resource Needs	19	12	18	20

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,628	1,712	1,777	1,826
7e. Housing				
7e-i Supported Apartment	8	12	10	13
7e-ii Community Residential Facility	5	6	6	6
7e-iii Residential Treatment Facility (group home)	1	2	2	2
7e-iv Assisted Living Facility	6	6	3	7
7e-v Nursing Home	3	3	0	0
7e-vi Residential Crisis Unit	0	0	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	156	136	146	156
Total Unmet Resource Needs	179	165	168	185
Distinct Clients with Unmet Resource Needs	172	159	163	178
7f. Health Care				
7f-i Dental Services	194	183	204	205
7f-ii Eye Care Services	67	65	75	92
7f-iii Hearing Services	15	14	20	21
7f-iv Physical Therapy	9	7	10	8
7f-v Physician/Medical Services	37	49	42	54
Total Unmet Resource Needs	322	318	351	380
Distinct Clients with Unmet Resource Needs	231	236	249	256
7g. Legal				
7g-i Advocate	15	16	22	20
7g-ii Guardian (private)	1	1	0	1
7g-iii Guardian (public)	1	1	1	1
Total Unmet Resource Needs	17	18	23	22
Distinct Clients with Unmet Resource Needs	17	17	22	21
7h. Financial Security				
7h-i Assistance with Managing Money	100	93	92	96
7h-ii Assistance with Securing Public Benefits	60	54	59	65
7h-iii Representative Payee	8	8	8	8
Total Unmet Resource Needs	168	155	159	169
Distinct Clients with Unmet Resource Needs	149	141	143	151

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,628	1,712	1,777	1,826
7i. Education				
7i-i Adult Education (other than GED)	23	17	23	18
7i-ii GED	19	22	13	25
7i-iii Literacy Assistance	7	9	9	11
7i-iv Post High School Education	25	25	36	43
7i-v Tuition Reimbursement	3	2	6	4
Total Unmet Resource Needs	77	75	87	101
Distinct Clients with Unmet Resource Needs	69	71	78	95
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	11	8	6	3
7j-ii Club House and/or Peer Vocational Support	0	1	2	3
7j-iii Competitive Employment (no supports)	11	5	7	8
7j-iv Supported Employment	9	11	7	8
7j-v Vocational Rehabilitation	59	63	68	75
Total Unmet Resource Needs	90	88	90	97
Distinct Clients with Unmet Resource Needs	83	82	85	92
7k. Living Skills				
7k-i Daily Living Support Services	43	39	48	62
7k-ii Day Support Services	11	11	10	10
7k-iii Occupational Therapy	2	2	3	6
7k-iv Skills Development Services	12	11	9	10
Total Unmet Resource Needs	68	63	70	88
Distinct Clients with Unmet Resource Needs	59	55	64	80
7l. Transportation				
7l-i Transportation to ISP-Identified Services	46	44	45	52
7l-ii Transportation to Other ISP Activities	38	44	36	38
7l-iii After Hours Transportation	41	46	36	42
Total Unmet Resource Needs	125	134	117	132
Distinct Clients with Unmet Resource Needs	88	94	86	97
7m. Personal Growth/Community				
7m-i Avocational Activities	1	5	5	4

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,628	1,712	1,777	1,826
7m. Personal Growth/Community				
7m-ii Recreation Activities	11	17	22	26
7m-iii Social Activities	32	36	37	32
7m-iv Spiritual Activities	13	9	12	13
Total Unmet Resource Needs	57	67	76	75
Distinct Clients with Unmet Resource Needs	45	45	50	52
Other Resources				
Other Resources	13	16	32	44
Total Unmet Resource Needs	13	16	32	44
Distinct Clients with Unmet Resource Needs	13	16	32	44
CSN 5 Totals				
Total Unmet Resource Needs	1,494	1,488	1,572	1,762
Distinct Clients With any Unmet Resource Need	539	542	551	622
Distinct Clients with a RDS	1,628	1,712	1,777	1,826

Report Run: Oct 11, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q4

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q1			2012 Q2			2012 Q3			2012 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
554	1,713	32.3%	582	1,843	31.6%	590	1,886	31.3%	593	1,931	30.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

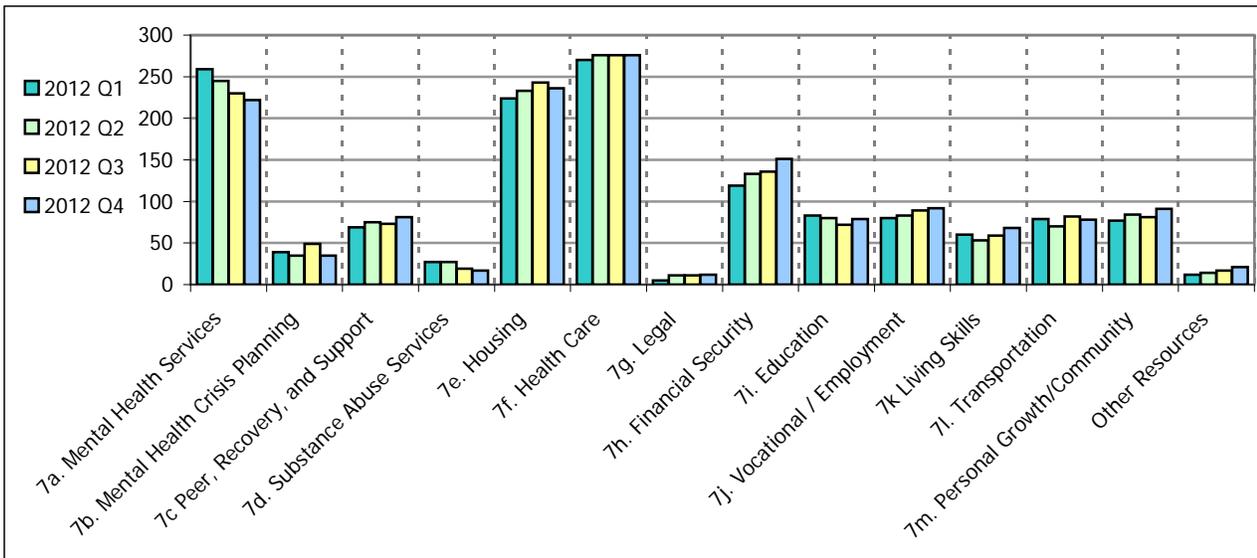


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q1	2012 Q2	2012 Q3	2012 Q4
7a. Mental Health Services	259	245	230	222
7b. Mental Health Crisis Planning	39	35	49	35
7c. Peer, Recovery, and Support	69	75	73	81
7d. Substance Abuse Services	27	27	19	17
7e. Housing	224	233	243	236
7f. Health Care	270	276	276	276
7g. Legal	5	11	11	12
7h. Financial Security	119	133	136	151
7i. Education	83	80	72	79
7j. Vocational / Employment	80	83	89	92
7k. Living Skills	60	53	59	68
7l. Transportation	79	70	82	78
7m. Personal Growth/Community	77	84	81	91
Other Resources	12	14	17	21
Total CSN 6 Unmet Needs	1,403	1,419	1,437	1,459



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6

(Cumberland)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,713	1,843	1,886	1,931
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	13	7	10	7
7a-ii Community Integration Services	46	45	30	36
7a-iii Dialectical Behavioral Therapy	4	10	5	7
7a-iv Family Psycho-Educational Treatment	4	6	6	4
7a-v Group Counseling	11	7	9	9
7a-vi Individual Counseling	86	90	84	81
7a-vii Inpatient Psychiatric Facility	0	0	0	2
7a-viii Intensive Case Management	2	1	3	7
7a-x Psychiatric Medication Management	93	79	83	69
Total Unmet Resource Needs	259	245	230	222
Distinct Clients with Unmet Resource Needs	166	170	172	164
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	32	29	39	30
7b-ii Mental Health Advance Directives	7	6	10	5
Total Unmet Resource Needs	39	35	49	35
Distinct Clients with Unmet Resource Needs	35	32	44	34
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	15	15	14	18
7c-ii Recovery Workbook Group	1	1	1	1
7c-iii Social Club	28	33	31	33
7c-iv Peer-Run Trauma Recovery Group	2	1	2	3
7c-v Wellness Recovery and Action Planning	6	7	6	5
7c-vi Family Support	17	18	19	21
Total Unmet Resource Needs	69	75	73	81
Distinct Clients with Unmet Resource Needs	51	58	56	67
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	23	22	14	14
7d-ii Residential Treatment Substance Abuse Services	4	5	5	3
Total Unmet Resource Needs	27	27	19	17
Distinct Clients with Unmet Resource Needs	26	25	17	16

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6

(Cumberland)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,713	1,843	1,886	1,931
7e. Housing				
7e-i Supported Apartment	34	39	39	38
7e-ii Community Residential Facility	7	11	12	13
7e-iii Residential Treatment Facility (group home)	8	6	6	8
7e-iv Assisted Living Facility	13	11	12	16
7e-v Nursing Home	2	2	2	4
7e-vi Residential Crisis Unit	0	0	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	160	164	171	156
Total Unmet Resource Needs	224	233	243	236
Distinct Clients with Unmet Resource Needs	202	211	219	206
7f. Health Care				
7f-i Dental Services	154	153	155	154
7f-ii Eye Care Services	47	48	49	47
7f-iii Hearing Services	10	16	18	16
7f-iv Physical Therapy	7	11	6	9
7f-v Physician/Medical Services	52	48	48	50
Total Unmet Resource Needs	270	276	276	276
Distinct Clients with Unmet Resource Needs	206	214	208	211
7g. Legal				
7g-i Advocate	4	8	9	6
7g-ii Guardian (private)	1	2	1	2
7g-iii Guardian (public)	0	1	1	4
Total Unmet Resource Needs	5	11	11	12
Distinct Clients with Unmet Resource Needs	5	11	11	12
7h. Financial Security				
7h-i Assistance with Managing Money	68	74	80	90
7h-ii Assistance with Securing Public Benefits	35	42	39	47
7h-iii Representative Payee	16	17	17	14
Total Unmet Resource Needs	119	133	136	151
Distinct Clients with Unmet Resource Needs	104	118	119	134

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6

(Cumberland)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,713	1,843	1,886	1,931
7i. Education				
7i-i Adult Education (other than GED)	24	24	25	27
7i-ii GED	26	24	17	16
7i-iii Literacy Assistance	6	5	3	7
7i-iv Post High School Education	25	25	26	26
7i-v Tuition Reimbursement	2	2	1	3
Total Unmet Resource Needs	83	80	72	79
Distinct Clients with Unmet Resource Needs	75	72	66	72
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	6	4	7
7j-ii Club House and/or Peer Vocational Support	2	2	2	3
7j-iii Competitive Employment (no supports)	14	13	14	15
7j-iv Supported Employment	7	9	8	11
7j-v Vocational Rehabilitation	51	53	61	56
Total Unmet Resource Needs	80	83	89	92
Distinct Clients with Unmet Resource Needs	74	78	83	82
7k. Living Skills				
7k-i Daily Living Support Services	32	25	32	39
7k-ii Day Support Services	4	5	5	6
7k-iii Occupational Therapy	2	4	2	2
7k-iv Skills Development Services	22	19	20	21
Total Unmet Resource Needs	60	53	59	68
Distinct Clients with Unmet Resource Needs	54	47	54	63
7l. Transportation				
7l-i Transportation to ISP-Identified Services	43	42	48	46
7l-ii Transportation to Other ISP Activities	17	13	18	16
7l-iii After Hours Transportation	19	15	16	16
Total Unmet Resource Needs	79	70	82	78
Distinct Clients with Unmet Resource Needs	60	57	66	65
7m. Personal Growth/Community				
7m-i Avocational Activities	9	8	4	5

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	1,713	1,843	1,886	1,931
7m. Personal Growth/Community				
7m-ii Recreation Activities	17	24	21	24
7m-iii Social Activities	43	41	43	50
7m-iv Spiritual Activities	8	11	13	12
Total Unmet Resource Needs	77	84	81	91
Distinct Clients with Unmet Resource Needs	59	65	63	67
Other Resources				
Other Resources	12	14	17	21
Total Unmet Resource Needs	12	14	17	21
Distinct Clients with Unmet Resource Needs	12	14	17	21
CSN 6 Totals				
Total Unmet Resource Needs	1,403	1,419	1,437	1,459
Distinct Clients With any Unmet Resource Need	554	582	590	593
Distinct Clients with a RDS	1,713	1,843	1,886	1,931

Report Run: Oct 11, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2012 Q4

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q1			2012 Q2			2012 Q3			2012 Q4		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
142	416	34.1%	162	544	29.8%	192	486	39.5%	186	458	40.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

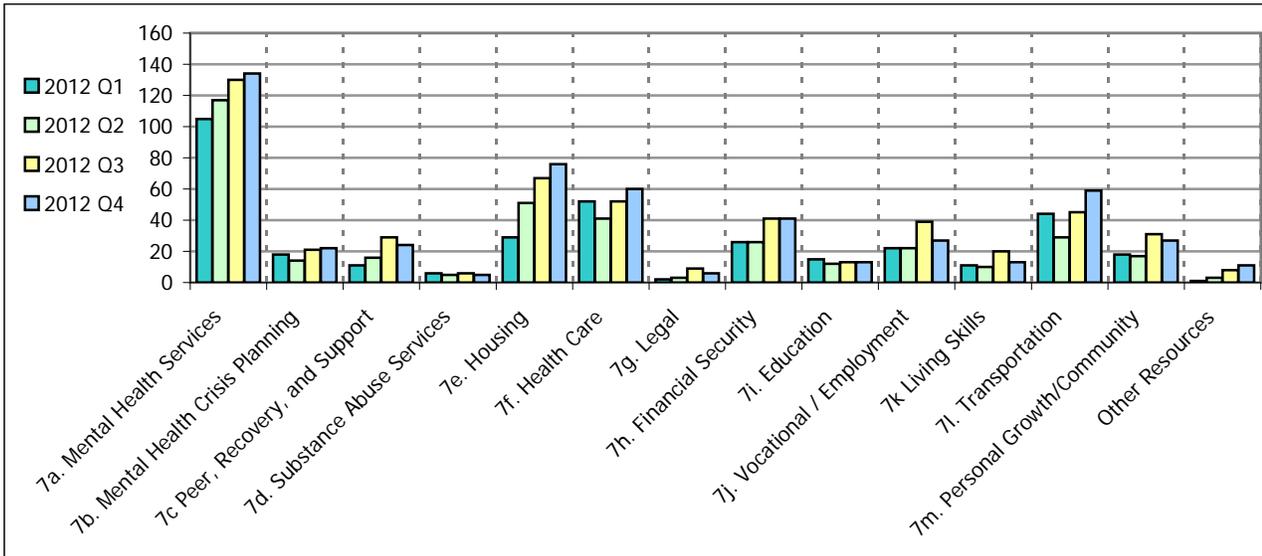


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q1	2012 Q2	2012 Q3	2012 Q4
7a. Mental Health Services	105	117	130	134
7b. Mental Health Crisis Planning	18	14	21	22
7c. Peer, Recovery, and Support	11	16	29	24
7d. Substance Abuse Services	6	5	6	5
7e. Housing	29	51	67	76
7f. Health Care	52	41	52	60
7g. Legal	2	3	9	6
7h. Financial Security	26	26	41	41
7i. Education	15	12	13	13
7j. Vocational / Employment	22	22	39	27
7k. Living Skills	11	10	20	13
7l. Transportation	44	29	45	59
7m. Personal Growth/Community	18	17	31	27
Other Resources	1	3	8	11
Total CSN 7 Unmet Needs	360	366	511	518

Report Run: Oct 11, 2012



**Substance Abuse
and Mental Health Services**
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7

(York)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	416	544	486	458
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	7	7	4	3
7a-ii Community Integration Services	36	47	40	44
7a-iii Dialectical Behavioral Therapy	4	6	3	4
7a-iv Family Psycho-Educational Treatment	2	0	1	1
7a-v Group Counseling	3	4	4	2
7a-vi Individual Counseling	25	27	33	36
7a-vii Inpatient Psychiatric Facility	1	0	0	0
7a-viii Intensive Case Management	1	0	1	0
7a-x Psychiatric Medication Management	26	26	44	44
Total Unmet Resource Needs	105	117	130	134
Distinct Clients with Unmet Resource Needs	76	92	100	100
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	17	13	18	21
7b-ii Mental Health Advance Directives	1	1	3	1
Total Unmet Resource Needs	18	14	21	22
Distinct Clients with Unmet Resource Needs	17	13	19	21
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	3	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	6	5	9	10
7c-iv Peer-Run Trauma Recovery Group	1	4	6	1
7c-v Wellness Recovery and Action Planning	1	2	5	1
7c-vi Family Support	3	5	6	10
Total Unmet Resource Needs	11	16	29	24
Distinct Clients with Unmet Resource Needs	11	14	26	20
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	5	4	5	5
7d-ii Residential Treatment Substance Abuse Services	1	1	1	0
Total Unmet Resource Needs	6	5	6	5
Distinct Clients with Unmet Resource Needs	5	4	6	5

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7

(York)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	416	544	486	458
7e. Housing				
7e-i Supported Apartment	3	4	10	9
7e-ii Community Residential Facility	1	2	1	3
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	2	3	4	4
7e-v Nursing Home	0	0	1	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	23	42	51	60
Total Unmet Resource Needs	29	51	67	76
Distinct Clients with Unmet Resource Needs	27	47	62	67
7f. Health Care				
7f-i Dental Services	33	25	28	34
7f-ii Eye Care Services	10	9	10	12
7f-iii Hearing Services	4	1	0	2
7f-iv Physical Therapy	0	0	1	2
7f-v Physician/Medical Services	5	6	13	10
Total Unmet Resource Needs	52	41	52	60
Distinct Clients with Unmet Resource Needs	43	31	42	46
7g. Legal				
7g-i Advocate	2	3	7	6
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	0	0	2	0
Total Unmet Resource Needs	2	3	9	6
Distinct Clients with Unmet Resource Needs	2	3	9	6
7h. Financial Security				
7h-i Assistance with Managing Money	10	10	24	25
7h-ii Assistance with Securing Public Benefits	15	14	14	16
7h-iii Representative Payee	1	2	3	0
Total Unmet Resource Needs	26	26	41	41
Distinct Clients with Unmet Resource Needs	21	22	35	35

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7

(York)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	416	544	486	458
7i. Education				
7i-i Adult Education (other than GED)	5	5	3	5
7i-ii GED	1	1	2	2
7i-iii Literacy Assistance	1	1	3	1
7i-iv Post High School Education	5	5	4	5
7i-v Tuition Reimbursement	3	0	1	0
Total Unmet Resource Needs	15	12	13	13
Distinct Clients with Unmet Resource Needs	13	11	11	12
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	2	5	4
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	4	3	5	2
7j-iv Supported Employment	5	7	6	3
7j-v Vocational Rehabilitation	9	10	23	18
Total Unmet Resource Needs	22	22	39	27
Distinct Clients with Unmet Resource Needs	17	19	32	23
7k. Living Skills				
7k-i Daily Living Support Services	6	7	10	8
7k-ii Day Support Services	0	0	1	1
7k-iii Occupational Therapy	0	0	1	0
7k-iv Skills Development Services	5	3	8	4
Total Unmet Resource Needs	11	10	20	13
Distinct Clients with Unmet Resource Needs	11	9	16	13
7l. Transportation				
7l-i Transportation to ISP-Identified Services	18	12	22	25
7l-ii Transportation to Other ISP Activities	15	8	10	19
7l-iii After Hours Transportation	11	9	13	15
Total Unmet Resource Needs	44	29	45	59
Distinct Clients with Unmet Resource Needs	24	19	31	41
7m. Personal Growth/Community				
7m-i Avocational Activities	0	0	3	5

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN 7

(York)

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	416	544	486	458
7m. Personal Growth/Community				
7m-ii Recreation Activities	6	7	6	6
7m-iii Social Activities	10	10	20	16
7m-iv Spiritual Activities	2	0	2	0
Total Unmet Resource Needs	18	17	31	27
Distinct Clients with Unmet Resource Needs	12	14	27	23
Other Resources				
Other Resources	1	3	8	11
Total Unmet Resource Needs	1	3	8	11
Distinct Clients with Unmet Resource Needs	1	3	8	11
CSN 7 Totals				
Total Unmet Resource Needs	360	366	511	518
Distinct Clients With any Unmet Resource Need	142	162	192	186
Distinct Clients with a RDS	416	544	486	458

Report Run: Oct 11, 2012



**Substance Abuse
and Mental Health Services**
An Office of the
Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	308	339	349	337
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	0	0	0
7a-ii Community Integration Services	12	15	9	7
7a-iii Dialectical Behavioral Therapy	1	2	2	1
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	1	2	3	1
7a-vi Individual Counseling	12	15	13	9
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	0	0	0
7a-x Psychiatric Medication Management	17	16	17	18
Total Unmet Resource Needs	45	50	44	36
Distinct Clients with Unmet Resource Needs	30	35	35	28
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	9	7	4	4
7b-ii Mental Health Advance Directives	3	4	4	3
Total Unmet Resource Needs	12	11	8	7
Distinct Clients with Unmet Resource Needs	11	9	7	7
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	5	4	4	3
7c-iv Peer-Run Trauma Recovery Group	0	1	2	2
7c-v Wellness Recovery and Action Planning	0	1	0	0
7c-vi Family Support	3	4	2	3
Total Unmet Resource Needs	9	10	8	8
Distinct Clients with Unmet Resource Needs	8	8	8	8
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	2	2	3	2
7d-ii Residential Treatment Substance Abuse Services	1	1	1	1
Total Unmet Resource Needs	3	3	4	3
Distinct Clients with Unmet Resource Needs	2	2	3	2

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	308	339	349	337
7e. Housing				
7e-i Supported Apartment	5	2	3	1
7e-ii Community Residential Facility	4	2	3	2
7e-iii Residential Treatment Facility (group home)	2	0	1	0
7e-iv Assisted Living Facility	1	1	1	2
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	21	24	23	22
Total Unmet Resource Needs	33	29	31	28
Distinct Clients with Unmet Resource Needs	28	28	28	28
7f. Health Care				
7f-i Dental Services	17	19	18	17
7f-ii Eye Care Services	8	9	8	6
7f-iii Hearing Services	1	2	1	2
7f-iv Physical Therapy	2	0	0	0
7f-v Physician/Medical Services	8	9	8	6
Total Unmet Resource Needs	36	39	35	31
Distinct Clients with Unmet Resource Needs	24	28	27	24
7g. Legal				
7g-i Advocate	2	2	3	2
7g-ii Guardian (private)	0	0	2	1
7g-iii Guardian (public)	0	0	0	1
Total Unmet Resource Needs	2	2	5	4
Distinct Clients with Unmet Resource Needs	2	2	5	4
7h. Financial Security				
7h-i Assistance with Managing Money	12	10	13	17
7h-ii Assistance with Securing Public Benefits	8	5	10	8
7h-iii Representative Payee	1	1	2	0
Total Unmet Resource Needs	21	16	25	25
Distinct Clients with Unmet Resource Needs	18	14	22	21

Report Run: Oct 11, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	308	339	349	337
7i. Education				
7i-i Adult Education (other than GED)	2	2	2	2
7i-ii GED	4	2	4	1
7i-iii Literacy Assistance	1	1	1	1
7i-iv Post High School Education	3	3	3	2
7i-v Tuition Reimbursement	1	1	0	0
Total Unmet Resource Needs	11	9	10	6
Distinct Clients with Unmet Resource Needs	9	7	9	5
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	2	3	1	1
7j-ii Club House and/or Peer Vocational Support	0	1	2	2
7j-iii Competitive Employment (no supports)	0	0	3	4
7j-iv Supported Employment	3	1	3	2
7j-v Vocational Rehabilitation	10	10	11	9
Total Unmet Resource Needs	15	15	20	18
Distinct Clients with Unmet Resource Needs	13	14	19	18
7k. Living Skills				
7k-i Daily Living Support Services	9	7	8	4
7k-ii Day Support Services	1	1	0	0
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	5	4	3	3
Total Unmet Resource Needs	16	13	12	8
Distinct Clients with Unmet Resource Needs	11	10	10	6
7l. Transportation				
7l-i Transportation to ISP-Identified Services	13	16	16	12
7l-ii Transportation to Other ISP Activities	11	12	14	11
7l-iii After Hours Transportation	14	12	10	8
Total Unmet Resource Needs	38	40	40	31
Distinct Clients with Unmet Resource Needs	22	24	25	19
7m. Personal Growth/Community				
7m-i Avocational Activities	0	0	1	1

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2012 Quarter 4

(April, May, June 2012)

	2012 Q1	2012 Q2	2012 Q3	2012 Q4
Distinct Clients with a RDS	308	339	349	337
7m. Personal Growth/Community				
7m-ii Recreation Activities	3	4	6	4
7m-iii Social Activities	8	9	14	12
7m-iv Spiritual Activities	1	2	3	0
Total Unmet Resource Needs	12	15	24	17
Distinct Clients with Unmet Resource Needs	9	11	16	15
Other Resources				
Other Resources	2	2	5	4
Total Unmet Resource Needs	2	2	5	4
Distinct Clients with Unmet Resource Needs	2	2	5	4
CSN Not Assigned Totals				
Total Unmet Resource Needs	255	254	271	226
Distinct Clients With any Unmet Resource Need	82	87	91	90
Distinct Clients with a RDS	308	339	349	337

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