

Substance Abuse and Mental Health Services

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Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Quarter 2

Oct, Nov, Dec 2013

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Report Run: Apr 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q2

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	426
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,809
CSN 3	Kennebec & Somerset	2,076
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	848
CSN 5	Androscoggin, Franklin & Oxford	2,079
CSN 6	Cumberland	2,076
CSN 7	York	559
Not Assigned	No legal address	372
Statewide		10,245

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2013 Q3			2013 Q4			2014 Q1			2014 Q2		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	136	395	34.4%	132	387	34.1%	136	407	33.4%	141	426	33.1%
CSN 2	427	1,769	24.1%	425	1,865	22.8%	468	1,889	24.8%	472	1,809	26.1%
CSN 3	352	1,997	17.6%	380	2,100	18.1%	382	2,074	18.4%	357	2,076	17.2%
CSN 4	237	823	28.8%	216	831	26.0%	213	795	26.8%	203	848	23.9%
CSN 5	611	1,920	31.8%	626	2,045	30.6%	638	2,022	31.6%	618	2,079	29.7%
CSN 6	599	1,999	30.0%	645	2,112	30.5%	663	2,117	31.3%	666	2,076	32.1%
CSN 7	163	560	29.1%	193	572	33.7%	160	520	30.8%	200	559	35.8%
N/A	126	418	30.1%	114	386	29.5%	115	389	29.6%	96	372	25.8%
Total	2,651	9,881	26.8%	2,731	10,298	26.5%	2,775	10,213	27.2%	2,753	10,245	26.9%

Report Run: Apr 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q2

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

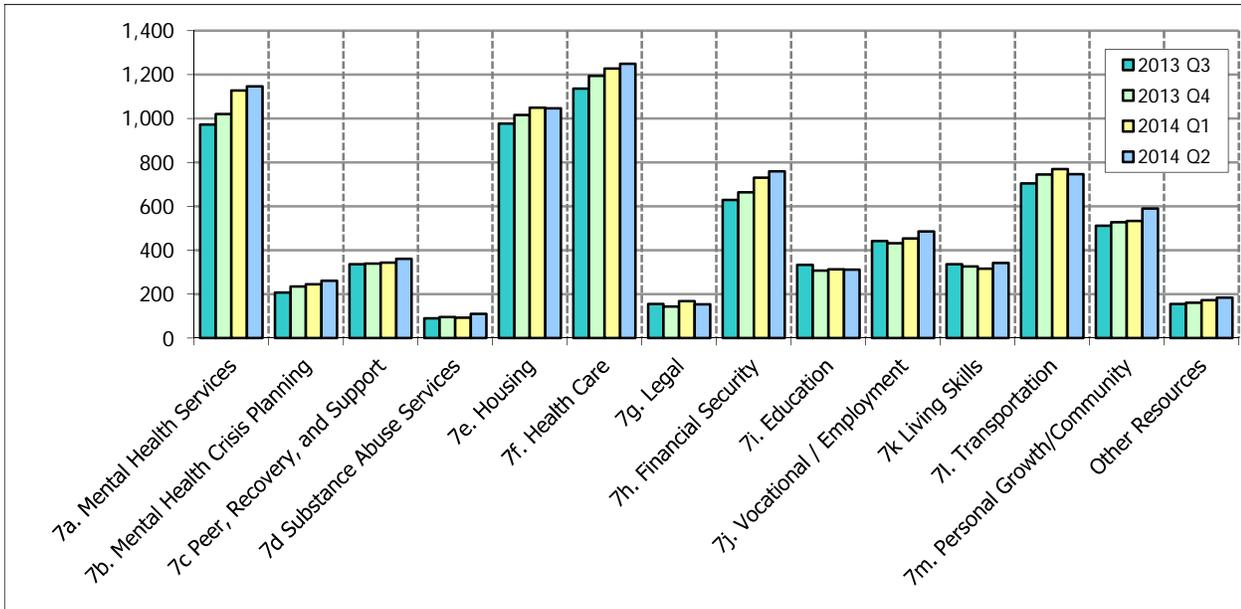


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q3	2013 Q4	2014 Q1	2014 Q2
7a. Mental Health Services	972	1,020	1,127	1,147
7b. Mental Health Crisis Planning	207	235	245	262
7c. Peer, Recovery, and Support	337	339	344	361
7d. Substance Abuse Services	91	96	93	111
7e. Housing	977	1,016	1,050	1,046
7f. Health Care	1,136	1,195	1,227	1,250
7g. Legal	155	144	169	154
7h. Financial Security	629	664	730	759
7i. Education	334	308	314	312
7j. Vocational / Employment	442	432	454	486
7k. Living Skills	336	326	317	342
7l. Transportation	704	745	770	746
7m. Personal Growth/Community	512	528	533	590
Other Resources	155	162	173	184
Total Statewide Unmet Needs	6,987	7,210	7,546	7,750

Report Run: Apr 14, 2014



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	9,881	10,298	10,213	10,245
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	51	62	64	77
7a-iii Dialectical Behavioral Therapy	31	40	40	44
7a-iv Family Psycho-Educational Treatment	11	16	18	11
7a-v Group Counseling	41	34	44	53
7a-vi Individual Counseling	397	415	491	518
7a-vii Inpatient Psychiatric Facility	5	6	6	6
7a-viii Intensive Case Management	26	24	32	37
7a-x Psychiatric Medication Management	461	485	496	478
Total Unmet Resource Needs	972	1,020	1,127	1,147
Distinct Clients with Unmet Resource Needs	791	863	907	937
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	149	179	188	209
7b-ii Mental Health Advance Directives	58	56	57	53
Total Unmet Resource Needs	207	235	245	262
Distinct Clients with Unmet Resource Needs	186	220	224	240
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	42	40	41	40
7c-ii Recovery Workbook Group	4	4	7	5
7c-iii Social Club	112	110	114	119
7c-iv Peer-Run Trauma Recovery Group	36	34	32	42
7c-v Wellness Recovery and Action Planning	25	24	32	35
7c-vi Family Support	118	127	118	120
Total Unmet Resource Needs	337	339	344	361
Distinct Clients with Unmet Resource Needs	271	279	279	290
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	71	78	76	95
7d-ii Residential Treatment Substance Abuse Services	20	18	17	16
Total Unmet Resource Needs	91	96	93	111
Distinct Clients with Unmet Resource Needs	86	94	90	108

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	9,881	10,298	10,213	10,245
7e. Housing				
7e-i Supported Apartment	118	116	114	127
7e-ii Community Residential Facility	35	35	41	33
7e-iii Residential Treatment Facility (group home)	13	13	13	17
7e-iv Assisted Living Facility	43	42	49	56
7e-v Nursing Home	4	4	6	4
7e-vi Residential Crisis Unit	2	2	1	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	762	804	826	807
Total Unmet Resource Needs	977	1,016	1,050	1,046
Distinct Clients with Unmet Resource Needs	896	937	959	955
7f. Health Care				
7f-i Dental Services	598	616	633	635
7f-ii Eye Care Services	227	232	234	250
7f-iii Hearing Services	57	62	53	50
7f-iv Physical Therapy	38	38	42	41
7f-v Physician/Medical Services	216	247	265	274
Total Unmet Resource Needs	1,136	1,195	1,227	1,250
Distinct Clients with Unmet Resource Needs	874	922	927	933
7g. Legal				
7g-i Advocate	95	93	113	109
7g-ii Guardian (private)	43	40	41	34
7g-iii Guardian (public)	17	11	15	11
Total Unmet Resource Needs	155	144	169	154
Distinct Clients with Unmet Resource Needs	147	136	159	145
7h. Financial Security				
7h-i Assistance with Managing Money	358	368	409	408
7h-ii Assistance with Securing Public Benefits	230	254	270	303
7h-iii Representative Payee	41	42	51	48
Total Unmet Resource Needs	629	664	730	759
Distinct Clients with Unmet Resource Needs	561	592	645	665

Report Run: Apr 14, 2014



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	9,881	10,298	10,213	10,245
7i. Education				
7i-i Adult Education (other than GED)	80	67	66	67
7i-ii GED	95	86	89	77
7i-iii Literacy Assistance	29	29	27	27
7i-iv Post High School Education	105	102	115	120
7i-v Tuition Reimbursement	25	24	17	21
Total Unmet Resource Needs	334	308	314	312
Distinct Clients with Unmet Resource Needs	310	285	297	291
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	42	43	37	42
7j-ii Club House and/or Peer Vocational Support	22	26	38	44
7j-iii Competitive Employment (no supports)	67	66	68	72
7j-iv Supported Employment	46	41	48	54
7j-v Vocational Rehabilitation	265	256	263	274
Total Unmet Resource Needs	442	432	454	486
Distinct Clients with Unmet Resource Needs	395	381	396	419
7k. Living Skills				
7k-i Daily Living Support Services	228	221	217	223
7k-ii Day Support Services	29	32	24	26
7k-iii Occupational Therapy	8	9	14	11
7k-iv Skills Development Services	71	64	62	82
Total Unmet Resource Needs	336	326	317	342
Distinct Clients with Unmet Resource Needs	310	304	294	312
7l. Transportation				
7l-i Transportation to ISP-Identified Services	358	362	382	389
7l-ii Transportation to Other ISP Activities	192	197	205	195
7l-iii After Hours Transportation	154	186	183	162
Total Unmet Resource Needs	704	745	770	746
Distinct Clients with Unmet Resource Needs	511	529	531	534
7m. Personal Growth/Community				
7m-i Avocational Activities	23	24	27	31

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	9,881	10,298	10,213	10,245
7m. Personal Growth/Community				
7m-ii Recreation Activities	138	141	135	158
7m-iii Social Activities	297	315	309	335
7m-iv Spiritual Activities	54	48	62	66
Total Unmet Resource Needs	512	528	533	590
Distinct Clients with Unmet Resource Needs	372	395	387	425
Other Resources				
Other Resources	155	162	173	184
Total Unmet Resource Needs	155	162	173	184
Distinct Clients with Unmet Resource Needs	155	162	173	184
Statewide Totals				
Total Unmet Resource Needs	6,987	7,210	7,546	7,750
Distinct Clients With any Unmet Resource Need	2,651	2,731	2,775	2,753
Distinct Clients with a RDS	9,881	10,298	10,213	10,245

Report Run: Apr 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q2

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q3			2013 Q4			2014 Q1			2014 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
136	395	34.4%	132	387	34.1%	136	407	33.4%	141	426	33.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

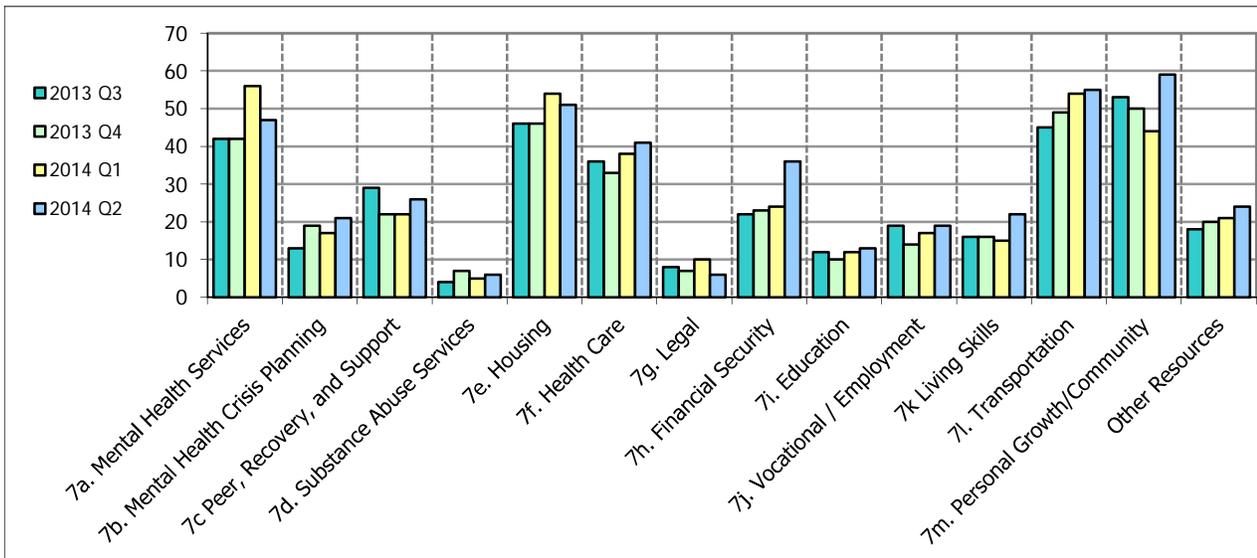


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q3	2013 Q4	2014 Q1	2014 Q2
7a. Mental Health Services	42	42	56	47
7b. Mental Health Crisis Planning	13	19	17	21
7c Peer, Recovery, and Support	29	22	22	26
7d. Substance Abuse Services	4	7	5	6
7e. Housing	46	46	54	51
7f. Health Care	36	33	38	41
7g. Legal	8	7	10	6
7h. Financial Security	22	23	24	36
7i. Education	12	10	12	13
7j. Vocational / Employment	19	14	17	19
7k Living Skills	16	16	15	22
7l. Transportation	45	49	54	55
7m. Personal Growth/Community	53	50	44	59
Other Resources	18	20	21	24
Total CSN 1 Unmet Needs	363	358	389	426

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	395	387	407	426
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	0	0	0
7a-iii Dialectical Behavioral Therapy	6	7	5	4
7a-iv Family Psycho-Educational Treatment	1	2	1	0
7a-v Group Counseling	4	2	6	4
7a-vi Individual Counseling	7	8	14	15
7a-vii Inpatient Psychiatric Facility	1	0	1	0
7a-viii Intensive Case Management	1	0	0	1
7a-x Psychiatric Medication Management	22	23	29	23
Total Unmet Resource Needs	42	42	56	47
Distinct Clients with Unmet Resource Needs	35	36	45	38
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	8	15	12	17
7b-ii Mental Health Advance Directives	5	4	5	4
Total Unmet Resource Needs	13	19	17	21
Distinct Clients with Unmet Resource Needs	11	18	14	19
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	0	1	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	19	13	16	20
7c-iv Peer-Run Trauma Recovery Group	2	2	1	2
7c-v Wellness Recovery and Action Planning	1	2	2	2
7c-vi Family Support	5	5	2	1
Total Unmet Resource Needs	29	22	22	26
Distinct Clients with Unmet Resource Needs	25	20	21	24
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	4	7	5	6
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
Total Unmet Resource Needs	4	7	5	6
Distinct Clients with Unmet Resource Needs	4	7	5	6

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	395	387	407	426
7e. Housing				
7e-i Supported Apartment	11	10	11	14
7e-ii Community Residential Facility	0	2	2	1
7e-iii Residential Treatment Facility (group home)	2	2	3	2
7e-iv Assisted Living Facility	1	2	4	6
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	32	30	34	28
Total Unmet Resource Needs	46	46	54	51
Distinct Clients with Unmet Resource Needs	40	38	43	40
7f. Health Care				
7f-i Dental Services	14	14	17	17
7f-ii Eye Care Services	3	3	7	8
7f-iii Hearing Services	1	1	1	2
7f-iv Physical Therapy	2	2	1	0
7f-v Physician/Medical Services	16	13	12	14
Total Unmet Resource Needs	36	33	38	41
Distinct Clients with Unmet Resource Needs	33	30	30	30
7g. Legal				
7g-i Advocate	7	6	6	4
7g-ii Guardian (private)	1	1	3	1
7g-iii Guardian (public)	0	0	1	1
Total Unmet Resource Needs	8	7	10	6
Distinct Clients with Unmet Resource Needs	8	6	9	6
7h. Financial Security				
7h-i Assistance with Managing Money	12	13	13	15
7h-ii Assistance with Securing Public Benefits	10	10	11	21
7h-iii Representative Payee	0	0	0	0
Total Unmet Resource Needs	22	23	24	36
Distinct Clients with Unmet Resource Needs	22	22	24	33

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	395	387	407	426
7i. Education				
7i-i Adult Education (other than GED)	4	2	1	0
7i-ii GED	3	3	5	5
7i-iii Literacy Assistance	1	1	1	2
7i-iv Post High School Education	3	3	4	5
7i-v Tuition Reimbursement	1	1	1	1
Total Unmet Resource Needs	12	10	12	13
Distinct Clients with Unmet Resource Needs	12	10	12	13
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	0	3	2
7j-ii Club House and/or Peer Vocational Support	1	1	1	1
7j-iii Competitive Employment (no supports)	2	1	0	1
7j-iv Supported Employment	6	2	3	6
7j-v Vocational Rehabilitation	9	10	10	9
Total Unmet Resource Needs	19	14	17	19
Distinct Clients with Unmet Resource Needs	15	13	15	16
7k. Living Skills				
7k-i Daily Living Support Services	6	5	7	11
7k-ii Day Support Services	2	3	0	0
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	8	8	8	11
Total Unmet Resource Needs	16	16	15	22
Distinct Clients with Unmet Resource Needs	15	15	13	19
7l. Transportation				
7l-i Transportation to ISP-Identified Services	25	25	28	29
7l-ii Transportation to Other ISP Activities	8	11	11	12
7l-iii After Hours Transportation	12	13	15	14
Total Unmet Resource Needs	45	49	54	55
Distinct Clients with Unmet Resource Needs	36	36	38	39
7m. Personal Growth/Community				
7m-i Avocational Activities	1	0	2	4

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	395	387	407	426
7m. Personal Growth/Community				
7m-ii Recreation Activities	15	16	9	13
7m-iii Social Activities	34	32	29	37
7m-iv Spiritual Activities	3	2	4	5
Total Unmet Resource Needs	53	50	44	59
Distinct Clients with Unmet Resource Needs	41	39	33	45
Other Resources				
Other Resources	18	20	21	24
Total Unmet Resource Needs	18	20	21	24
Distinct Clients with Unmet Resource Needs	18	20	21	24
CSN 1 Totals				
Total Unmet Resource Needs	363	358	389	426
Distinct Clients With any Unmet Resource Need	136	132	136	141
Distinct Clients with a RDS	395	387	407	426

Report Run: Apr 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q2

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q3			2013 Q4			2014 Q1			2014 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
427	1,769	24.1%	425	1,865	22.8%	468	1,889	24.8%	472	1,809	26.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

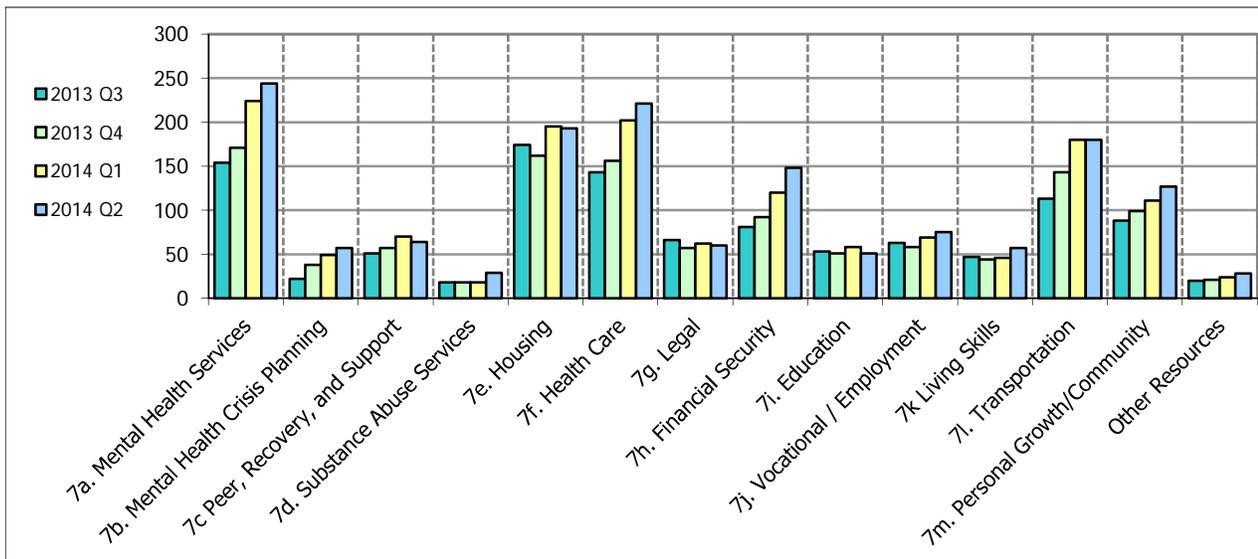


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q3	2013 Q4	2014 Q1	2014 Q2
7a. Mental Health Services	154	171	224	244
7b. Mental Health Crisis Planning	22	38	49	57
7c Peer, Recovery, and Support	51	57	70	64
7d. Substance Abuse Services	18	18	18	29
7e. Housing	174	162	195	193
7f. Health Care	143	156	202	221
7g. Legal	66	57	62	60
7h. Financial Security	81	92	120	148
7i. Education	53	51	58	51
7j. Vocational / Employment	63	58	69	75
7k Living Skills	47	44	46	57
7l. Transportation	113	143	180	180
7m. Personal Growth/Community	88	99	111	127
Other Resources	20	21	24	28
Total CSN 2 Unmet Needs	1,093	1,167	1,428	1,534

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,769	1,865	1,889	1,809
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	3	3	7
7a-iii Dialectical Behavioral Therapy	1	2	2	1
7a-iv Family Psycho-Educational Treatment	4	5	5	4
7a-v Group Counseling	10	7	8	13
7a-vi Individual Counseling	70	74	109	122
7a-vii Inpatient Psychiatric Facility	0	0	0	1
7a-viii Intensive Case Management	1	1	5	8
7a-x Psychiatric Medication Management	66	79	92	88
Total Unmet Resource Needs	154	171	224	244
Distinct Clients with Unmet Resource Needs	121	131	158	174
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	19	34	41	50
7b-ii Mental Health Advance Directives	3	4	8	7
Total Unmet Resource Needs	22	38	49	57
Distinct Clients with Unmet Resource Needs	20	36	45	53
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	6	6	6	5
7c-ii Recovery Workbook Group	1	1	1	0
7c-iii Social Club	16	13	17	15
7c-iv Peer-Run Trauma Recovery Group	10	11	9	10
7c-v Wellness Recovery and Action Planning	5	6	9	9
7c-vi Family Support	13	20	28	25
Total Unmet Resource Needs	51	57	70	64
Distinct Clients with Unmet Resource Needs	35	40	50	51
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	14	15	17	27
7d-ii Residential Treatment Substance Abuse Services	4	3	1	2
Total Unmet Resource Needs	18	18	18	29
Distinct Clients with Unmet Resource Needs	16	16	18	27

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,769	1,865	1,889	1,809
7e. Housing				
7e-i Supported Apartment	13	16	26	21
7e-ii Community Residential Facility	6	4	6	4
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	9	7	9	13
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	146	135	154	154
Total Unmet Resource Needs	174	162	195	193
Distinct Clients with Unmet Resource Needs	164	153	183	180
7f. Health Care				
7f-i Dental Services	60	64	83	90
7f-ii Eye Care Services	38	33	44	47
7f-iii Hearing Services	6	4	7	7
7f-iv Physical Therapy	7	7	9	11
7f-v Physician/Medical Services	32	48	59	66
Total Unmet Resource Needs	143	156	202	221
Distinct Clients with Unmet Resource Needs	114	119	144	160
7g. Legal				
7g-i Advocate	30	24	27	32
7g-ii Guardian (private)	33	31	31	26
7g-iii Guardian (public)	3	2	4	2
Total Unmet Resource Needs	66	57	62	60
Distinct Clients with Unmet Resource Needs	61	53	58	54
7h. Financial Security				
7h-i Assistance with Managing Money	41	46	70	79
7h-ii Assistance with Securing Public Benefits	39	41	42	59
7h-iii Representative Payee	1	5	8	10
Total Unmet Resource Needs	81	92	120	148
Distinct Clients with Unmet Resource Needs	71	80	103	119

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,769	1,865	1,889	1,809
7i. Education				
7i-i Adult Education (other than GED)	9	8	9	7
7i-ii GED	6	5	6	4
7i-iii Literacy Assistance	5	3	4	3
7i-iv Post High School Education	25	26	29	29
7i-v Tuition Reimbursement	8	9	10	8
Total Unmet Resource Needs	53	51	58	51
Distinct Clients with Unmet Resource Needs	49	47	54	48
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	8	9	7	11
7j-ii Club House and/or Peer Vocational Support	2	2	3	4
7j-iii Competitive Employment (no supports)	18	19	22	21
7j-iv Supported Employment	7	7	7	7
7j-v Vocational Rehabilitation	28	21	30	32
Total Unmet Resource Needs	63	58	69	75
Distinct Clients with Unmet Resource Needs	54	49	56	60
7k. Living Skills				
7k-i Daily Living Support Services	35	30	31	33
7k-ii Day Support Services	3	4	3	3
7k-iii Occupational Therapy	1	1	3	2
7k-iv Skills Development Services	8	9	9	19
Total Unmet Resource Needs	47	44	46	57
Distinct Clients with Unmet Resource Needs	40	38	40	50
7l. Transportation				
7l-i Transportation to ISP-Identified Services	52	64	85	91
7l-ii Transportation to Other ISP Activities	25	35	46	41
7l-iii After Hours Transportation	36	44	49	48
Total Unmet Resource Needs	113	143	180	180
Distinct Clients with Unmet Resource Needs	84	93	110	118
7m. Personal Growth/Community				
7m-i Avocational Activities	6	8	10	10

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 2

ancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,769	1,865	1,889	1,809
7m. Personal Growth/Community				
7m-ii Recreation Activities	29	31	31	41
7m-iii Social Activities	49	55	58	63
7m-iv Spiritual Activities	4	5	12	13
Total Unmet Resource Needs	88	99	111	127
Distinct Clients with Unmet Resource Needs	61	69	74	85
Other Resources				
Other Resources	20	21	24	28
Total Unmet Resource Needs	20	21	24	28
Distinct Clients with Unmet Resource Needs	20	21	24	28
CSN 2 Totals				
Total Unmet Resource Needs	1,093	1,167	1,428	1,534
Distinct Clients With any Unmet Resource Need	427	425	468	472
Distinct Clients with a RDS	1,769	1,865	1,889	1,809

Report Run: Apr 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q2

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q3			2013 Q4			2014 Q1			2014 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
352	1,997	17.6%	380	2,100	18.1%	382	2,074	18.4%	357	2,076	17.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

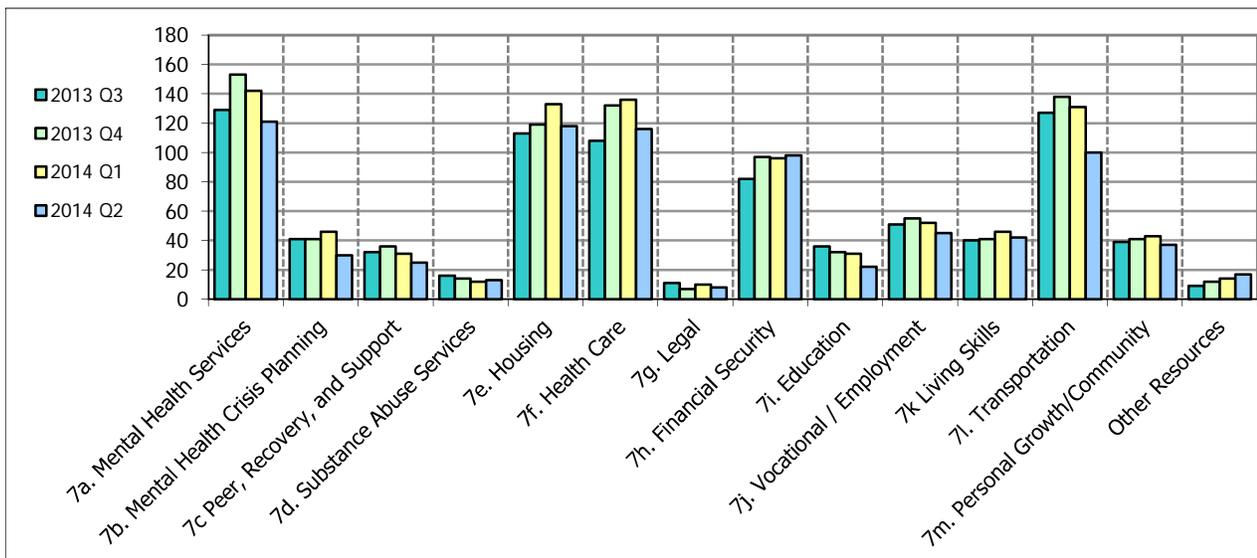


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q3	2013 Q4	2014 Q1	2014 Q2
7a. Mental Health Services	129	153	142	121
7b. Mental Health Crisis Planning	41	41	46	30
7c Peer, Recovery, and Support	32	36	31	25
7d. Substance Abuse Services	16	14	12	13
7e. Housing	113	119	133	118
7f. Health Care	108	132	136	116
7g. Legal	11	7	10	8
7h. Financial Security	82	97	96	98
7i. Education	36	32	31	22
7j. Vocational / Employment	51	55	52	45
7k Living Skills	40	41	46	42
7l. Transportation	127	138	131	100
7m. Personal Growth/Community	39	41	43	37
Other Resources	9	12	14	17
Total CSN 3 Unmet Needs	834	918	923	792

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 3

(Kennebec, Somerset)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,997	2,100	2,074	2,076
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	3	4	3
7a-iii Dialectical Behavioral Therapy	0	3	2	2
7a-iv Family Psycho-Educational Treatment	1	1	1	1
7a-v Group Counseling	4	5	4	1
7a-vi Individual Counseling	54	66	61	46
7a-vii Inpatient Psychiatric Facility	1	1	1	1
7a-viii Intensive Case Management	2	2	2	1
7a-x Psychiatric Medication Management	63	72	67	66
Total Unmet Resource Needs	129	153	142	121
Distinct Clients with Unmet Resource Needs	99	114	105	92
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	28	31	32	21
7b-ii Mental Health Advance Directives	13	10	14	9
Total Unmet Resource Needs	41	41	46	30
Distinct Clients with Unmet Resource Needs	33	36	40	26
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	4	4	3	4
7c-ii Recovery Workbook Group	1	1	2	0
7c-iii Social Club	8	10	7	4
7c-iv Peer-Run Trauma Recovery Group	1	1	2	2
7c-v Wellness Recovery and Action Planning	2	1	2	2
7c-vi Family Support	16	19	15	13
Total Unmet Resource Needs	32	36	31	25
Distinct Clients with Unmet Resource Needs	29	33	27	21
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	10	8	10
7d-ii Residential Treatment Substance Abuse Services	6	4	4	3
Total Unmet Resource Needs	16	14	12	13
Distinct Clients with Unmet Resource Needs	15	14	12	13

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,997	2,100	2,074	2,076
7e. Housing				
7e-i Supported Apartment	8	6	7	8
7e-ii Community Residential Facility	4	3	8	3
7e-iii Residential Treatment Facility (group home)	2	1	1	1
7e-iv Assisted Living Facility	2	1	1	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	97	108	116	103
Total Unmet Resource Needs	113	119	133	118
Distinct Clients with Unmet Resource Needs	106	115	128	115
7f. Health Care				
7f-i Dental Services	55	64	67	61
7f-ii Eye Care Services	20	23	26	22
7f-iii Hearing Services	8	12	10	8
7f-iv Physical Therapy	1	3	3	1
7f-v Physician/Medical Services	24	30	30	24
Total Unmet Resource Needs	108	132	136	116
Distinct Clients with Unmet Resource Needs	90	110	113	101
7g. Legal				
7g-i Advocate	6	4	5	4
7g-ii Guardian (private)	1	1	1	1
7g-iii Guardian (public)	4	2	4	3
Total Unmet Resource Needs	11	7	10	8
Distinct Clients with Unmet Resource Needs	9	5	8	6
7h. Financial Security				
7h-i Assistance with Managing Money	34	38	42	40
7h-ii Assistance with Securing Public Benefits	41	51	45	51
7h-iii Representative Payee	7	8	9	7
Total Unmet Resource Needs	82	97	96	98
Distinct Clients with Unmet Resource Needs	70	87	91	92

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,997	2,100	2,074	2,076
7i. Education				
7i-i Adult Education (other than GED)	5	5	4	4
7i-ii GED	15	10	9	8
7i-iii Literacy Assistance	5	7	7	3
7i-iv Post High School Education	9	8	9	5
7i-v Tuition Reimbursement	2	2	2	2
Total Unmet Resource Needs	36	32	31	22
Distinct Clients with Unmet Resource Needs	34	29	28	20
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	2	2
7j-ii Club House and/or Peer Vocational Support	5	11	9	10
7j-iii Competitive Employment (no supports)	4	3	4	4
7j-iv Supported Employment	2	3	3	2
7j-v Vocational Rehabilitation	37	35	34	27
Total Unmet Resource Needs	51	55	52	45
Distinct Clients with Unmet Resource Needs	46	49	46	42
7k. Living Skills				
7k-i Daily Living Support Services	37	37	37	33
7k-ii Day Support Services	1	2	1	2
7k-iii Occupational Therapy	0	0	1	0
7k-iv Skills Development Services	2	2	7	7
Total Unmet Resource Needs	40	41	46	42
Distinct Clients with Unmet Resource Needs	40	41	45	41
7l. Transportation				
7l-i Transportation to ISP-Identified Services	83	84	81	66
7l-ii Transportation to Other ISP Activities	25	31	29	20
7l-iii After Hours Transportation	19	23	21	14
Total Unmet Resource Needs	127	138	131	100
Distinct Clients with Unmet Resource Needs	99	102	97	82
7m. Personal Growth/Community				
7m-i Avocational Activities	1	0	0	1

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,997	2,100	2,074	2,076
7m. Personal Growth/Community				
7m-ii Recreation Activities	6	4	6	4
7m-iii Social Activities	30	36	36	31
7m-iv Spiritual Activities	2	1	1	1
Total Unmet Resource Needs	39	41	43	37
Distinct Clients with Unmet Resource Needs	33	37	37	31
Other Resources				
Other Resources	9	12	14	17
Total Unmet Resource Needs	9	12	14	17
Distinct Clients with Unmet Resource Needs	9	12	14	17
CSN 3 Totals				
Total Unmet Resource Needs	834	918	923	792
Distinct Clients With any Unmet Resource Need	352	380	382	357
Distinct Clients with a RDS	1,997	2,100	2,074	2,076

Report Run: Apr 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q2

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q3			2013 Q4			2014 Q1			2014 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
237	823	28.8%	216	831	26.0%	213	795	26.8%	203	848	23.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

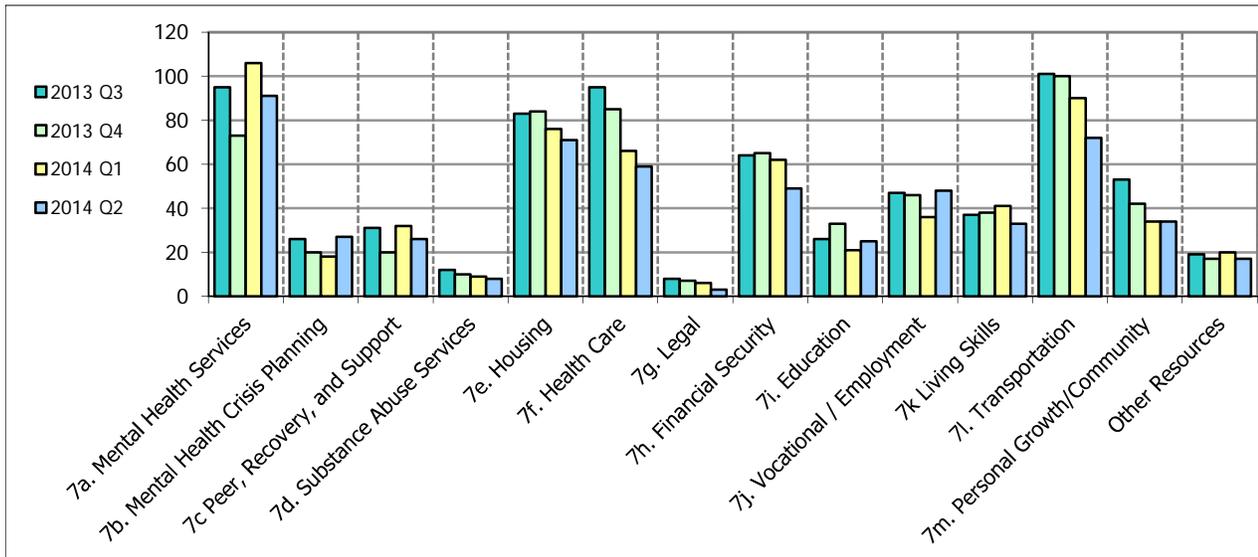


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q3	2013 Q4	2014 Q1	2014 Q2
7a. Mental Health Services	95	73	106	91
7b. Mental Health Crisis Planning	26	20	18	27
7c Peer, Recovery, and Support	31	20	32	26
7d. Substance Abuse Services	12	10	9	8
7e. Housing	83	84	76	71
7f. Health Care	95	85	66	59
7g. Legal	8	7	6	3
7h. Financial Security	64	65	62	49
7i. Education	26	33	21	25
7j. Vocational / Employment	47	46	36	48
7k Living Skills	37	38	41	33
7l. Transportation	101	100	90	72
7m. Personal Growth/Community	53	42	34	34
Other Resources	19	17	20	17
Total CSN 4 Unmet Needs	697	640	617	563

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	823	831	795	848
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	3	2	10
7a-iii Dialectical Behavioral Therapy	1	0	3	0
7a-iv Family Psycho-Educational Treatment	0	0	1	1
7a-v Group Counseling	1	1	3	4
7a-vi Individual Counseling	46	40	46	37
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	2	3	3
7a-x Psychiatric Medication Management	43	27	48	36
Total Unmet Resource Needs	95	73	106	91
Distinct Clients with Unmet Resource Needs	71	61	85	73
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	21	14	14	21
7b-ii Mental Health Advance Directives	5	6	4	6
Total Unmet Resource Needs	26	20	18	27
Distinct Clients with Unmet Resource Needs	24	19	17	24
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	3	2	8	5
7c-ii Recovery Workbook Group	0	0	1	1
7c-iii Social Club	9	4	5	6
7c-iv Peer-Run Trauma Recovery Group	5	3	2	1
7c-v Wellness Recovery and Action Planning	0	0	2	3
7c-vi Family Support	14	11	14	10
Total Unmet Resource Needs	31	20	32	26
Distinct Clients with Unmet Resource Needs	26	19	27	18
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	9	9	8	7
7d-ii Residential Treatment Substance Abuse Services	3	1	1	1
Total Unmet Resource Needs	12	10	9	8
Distinct Clients with Unmet Resource Needs	10	10	9	8

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	823	831	795	848
7e. Housing				
7e-i Supported Apartment	12	9	9	9
7e-ii Community Residential Facility	2	3	3	3
7e-iii Residential Treatment Facility (group home)	2	3	4	4
7e-iv Assisted Living Facility	5	6	4	4
7e-v Nursing Home	2	2	2	1
7e-vi Residential Crisis Unit	1	1	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	59	60	53	49
Total Unmet Resource Needs	83	84	76	71
Distinct Clients with Unmet Resource Needs	73	74	65	60
7f. Health Care				
7f-i Dental Services	55	44	37	36
7f-ii Eye Care Services	23	18	12	12
7f-iii Hearing Services	4	6	3	2
7f-iv Physical Therapy	1	1	1	0
7f-v Physician/Medical Services	12	16	13	9
Total Unmet Resource Needs	95	85	66	59
Distinct Clients with Unmet Resource Needs	74	67	51	47
7g. Legal				
7g-i Advocate	5	5	3	2
7g-ii Guardian (private)	3	2	3	1
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	8	7	6	3
Distinct Clients with Unmet Resource Needs	8	7	6	3
7h. Financial Security				
7h-i Assistance with Managing Money	43	38	34	29
7h-ii Assistance with Securing Public Benefits	15	20	20	17
7h-iii Representative Payee	6	7	8	3
Total Unmet Resource Needs	64	65	62	49
Distinct Clients with Unmet Resource Needs	57	57	48	43

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	823	831	795	848
7i. Education				
7i-i Adult Education (other than GED)	5	5	2	2
7i-ii GED	8	12	8	8
7i-iii Literacy Assistance	0	1	0	0
7i-iv Post High School Education	10	13	11	14
7i-v Tuition Reimbursement	3	2	0	1
Total Unmet Resource Needs	26	33	21	25
Distinct Clients with Unmet Resource Needs	24	32	21	23
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	4	4	6
7j-ii Club House and/or Peer Vocational Support	0	0	2	1
7j-iii Competitive Employment (no supports)	10	9	2	4
7j-iv Supported Employment	4	5	6	5
7j-v Vocational Rehabilitation	29	28	22	32
Total Unmet Resource Needs	47	46	36	48
Distinct Clients with Unmet Resource Needs	44	39	29	38
7k. Living Skills				
7k-i Daily Living Support Services	31	28	28	25
7k-ii Day Support Services	1	3	1	1
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	4	6	11	6
Total Unmet Resource Needs	37	38	41	33
Distinct Clients with Unmet Resource Needs	35	34	36	30
7l. Transportation				
7l-i Transportation to ISP-Identified Services	50	53	48	39
7l-ii Transportation to Other ISP Activities	37	33	27	20
7l-iii After Hours Transportation	14	14	15	13
Total Unmet Resource Needs	101	100	90	72
Distinct Clients with Unmet Resource Needs	58	63	56	46
7m. Personal Growth/Community				
7m-i Avocational Activities	2	4	3	2

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	823	831	795	848
7m. Personal Growth/Community				
7m-ii Recreation Activities	10	10	9	9
7m-iii Social Activities	36	27	20	21
7m-iv Spiritual Activities	5	1	2	2
Total Unmet Resource Needs	53	42	34	34
Distinct Clients with Unmet Resource Needs	41	34	26	25
Other Resources				
Other Resources	19	17	20	17
Total Unmet Resource Needs	19	17	20	17
Distinct Clients with Unmet Resource Needs	19	17	20	17
CSN 4 Totals				
Total Unmet Resource Needs	697	640	617	563
Distinct Clients With any Unmet Resource Need	237	216	213	203
Distinct Clients with a RDS	823	831	795	848

Report Run: Apr 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q2

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q3			2013 Q4			2014 Q1			2014 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
611	1,920	31.8%	626	2,045	30.6%	638	2,022	31.6%	618	2,079	29.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

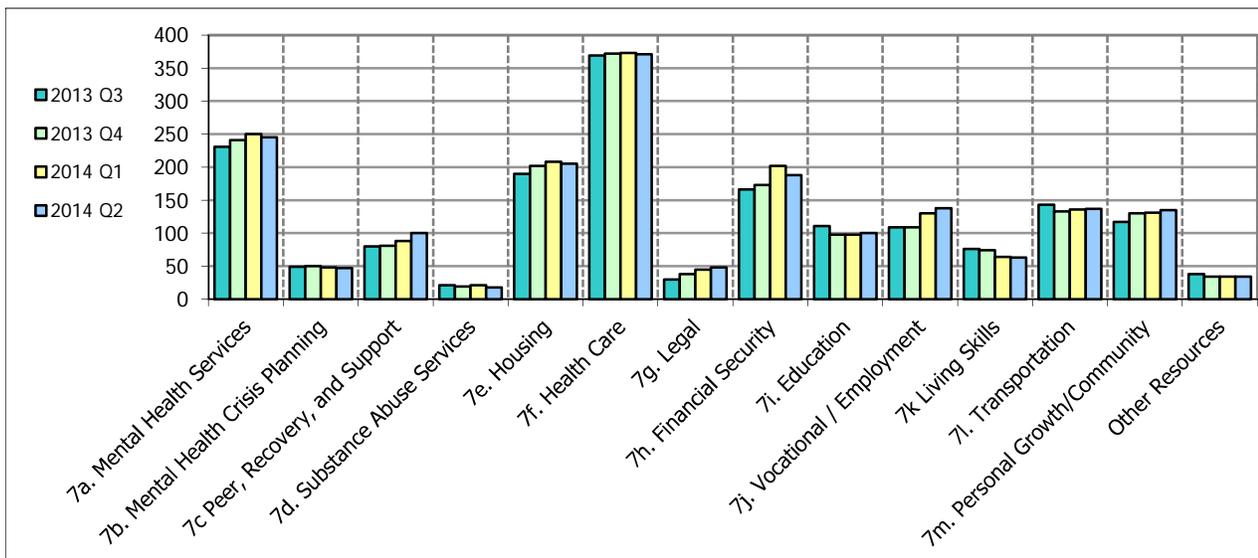


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q3	2013 Q4	2014 Q1	2014 Q2
7a. Mental Health Services	231	241	250	245
7b. Mental Health Crisis Planning	49	50	48	47
7c. Peer, Recovery, and Support	80	81	88	100
7d. Substance Abuse Services	21	19	21	18
7e. Housing	190	202	208	205
7f. Health Care	369	372	373	371
7g. Legal	30	38	45	48
7h. Financial Security	166	173	202	188
7i. Education	111	98	98	100
7j. Vocational / Employment	109	109	130	138
7k. Living Skills	76	74	64	63
7l. Transportation	143	133	136	137
7m. Personal Growth/Community	117	130	131	135
Other Resources	38	34	34	34
Total CSN 5 Unmet Needs	1,730	1,754	1,828	1,829

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,920	2,045	2,022	2,079
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	7	5	5
7a-iii Dialectical Behavioral Therapy	12	15	22	23
7a-iv Family Psycho-Educational Treatment	2	4	5	2
7a-v Group Counseling	7	5	8	9
7a-vi Individual Counseling	90	82	102	104
7a-vii Inpatient Psychiatric Facility	2	2	2	2
7a-viii Intensive Case Management	0	3	5	2
7a-x Psychiatric Medication Management	114	123	101	98
Total Unmet Resource Needs	231	241	250	245
Distinct Clients with Unmet Resource Needs	191	210	210	214
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	23	26	32	29
7b-ii Mental Health Advance Directives	26	24	16	18
Total Unmet Resource Needs	49	50	48	47
Distinct Clients with Unmet Resource Needs	46	48	46	43
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	10	10	11	8
7c-ii Recovery Workbook Group	1	1	2	3
7c-iii Social Club	18	22	30	32
7c-iv Peer-Run Trauma Recovery Group	5	3	7	9
7c-v Wellness Recovery and Action Planning	4	6	5	7
7c-vi Family Support	42	39	33	41
Total Unmet Resource Needs	80	81	88	100
Distinct Clients with Unmet Resource Needs	69	73	77	85
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	19	17	18	17
7d-ii Residential Treatment Substance Abuse Services	2	2	3	1
Total Unmet Resource Needs	21	19	21	18
Distinct Clients with Unmet Resource Needs	21	19	21	18

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,920	2,045	2,022	2,079
7e. Housing				
7e-i Supported Apartment	15	15	14	17
7e-ii Community Residential Facility	4	4	4	5
7e-iii Residential Treatment Facility (group home)	1	2	2	1
7e-iv Assisted Living Facility	4	5	3	6
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	165	175	185	176
Total Unmet Resource Needs	190	202	208	205
Distinct Clients with Unmet Resource Needs	179	191	196	192
7f. Health Care				
7f-i Dental Services	200	197	192	196
7f-ii Eye Care Services	74	80	79	78
7f-iii Hearing Services	21	22	19	20
7f-iv Physical Therapy	16	13	14	12
7f-v Physician/Medical Services	58	60	69	65
Total Unmet Resource Needs	369	372	373	371
Distinct Clients with Unmet Resource Needs	266	270	268	265
7g. Legal				
7g-i Advocate	25	33	42	43
7g-ii Guardian (private)	1	1	0	2
7g-iii Guardian (public)	4	4	3	3
Total Unmet Resource Needs	30	38	45	48
Distinct Clients with Unmet Resource Needs	30	38	45	48
7h. Financial Security				
7h-i Assistance with Managing Money	108	108	129	119
7h-ii Assistance with Securing Public Benefits	48	57	65	61
7h-iii Representative Payee	10	8	8	8
Total Unmet Resource Needs	166	173	202	188
Distinct Clients with Unmet Resource Needs	155	157	184	171

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoffin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)
Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,920	2,045	2,022	2,079
7i. Education				
7i-i Adult Education (other than GED)	26	23	23	24
7i-ii GED	40	33	39	32
7i-iii Literacy Assistance	11	8	7	11
7i-iv Post High School Education	26	26	26	28
7i-v Tuition Reimbursement	8	8	3	5
Total Unmet Resource Needs	111	98	98	100
Distinct Clients with Unmet Resource Needs	102	89	93	93
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	9	8	7	6
7j-ii Club House and/or Peer Vocational Support	9	8	10	15
7j-iii Competitive Employment (no supports)	9	9	12	10
7j-iv Supported Employment	13	11	13	19
7j-v Vocational Rehabilitation	69	73	88	88
Total Unmet Resource Needs	109	109	130	138
Distinct Clients with Unmet Resource Needs	98	100	119	123
7k. Living Skills				
7k-i Daily Living Support Services	52	55	45	47
7k-ii Day Support Services	9	8	9	6
7k-iii Occupational Therapy	3	3	3	2
7k-iv Skills Development Services	12	8	7	8
Total Unmet Resource Needs	76	74	64	63
Distinct Clients with Unmet Resource Needs	72	71	62	60
7l. Transportation				
7l-i Transportation to ISP-Identified Services	55	45	51	62
7l-ii Transportation to Other ISP Activities	48	45	43	40
7l-iii After Hours Transportation	40	43	42	35
Total Unmet Resource Needs	143	133	136	137
Distinct Clients with Unmet Resource Needs	103	94	97	103
7m. Personal Growth/Community				
7m-i Avocational Activities	3	3	4	3

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,920	2,045	2,022	2,079
7m. Personal Growth/Community				
7m-ii Recreation Activities	35	34	34	33
7m-iii Social Activities	59	70	67	71
7m-iv Spiritual Activities	20	23	26	28
Total Unmet Resource Needs	117	130	131	135
Distinct Clients with Unmet Resource Needs	76	91	88	91
Other Resources				
Other Resources	38	34	34	34
Total Unmet Resource Needs	38	34	34	34
Distinct Clients with Unmet Resource Needs	38	34	34	34
CSN 5 Totals				
Total Unmet Resource Needs	1,730	1,754	1,828	1,829
Distinct Clients With any Unmet Resource Need	611	626	638	618
Distinct Clients with a RDS	1,920	2,045	2,022	2,079

Report Run: Apr 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q2

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q3			2013 Q4			2014 Q1			2014 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
599	1,999	30.0%	645	2,112	30.5%	663	2,117	31.3%	666	2,076	32.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

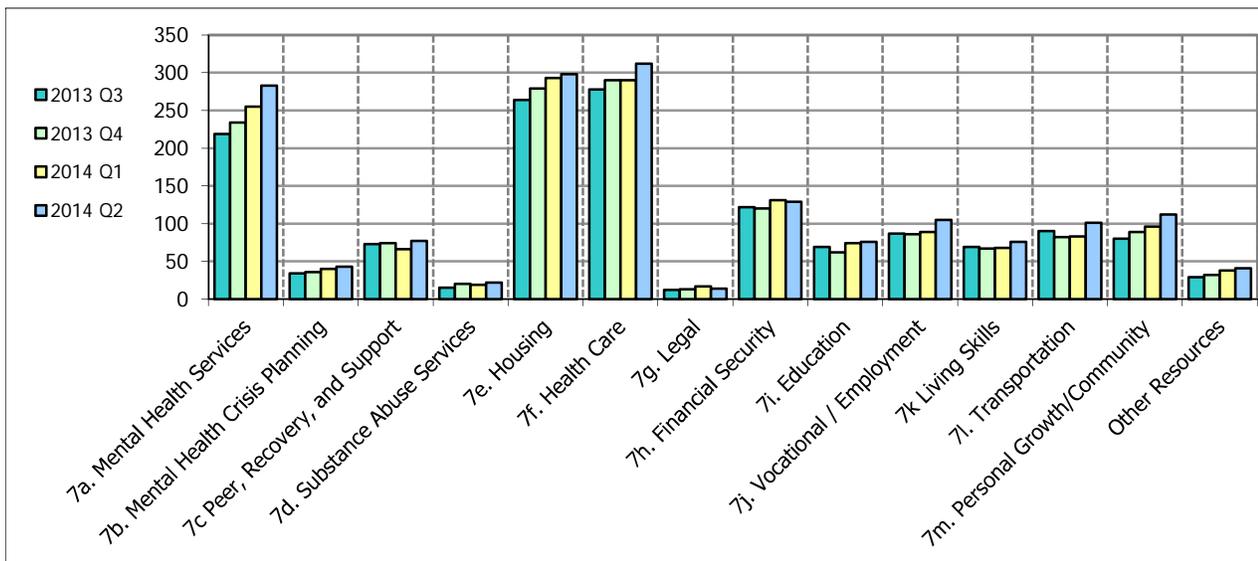


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q3	2013 Q4	2014 Q1	2014 Q2
7a. Mental Health Services	219	234	255	283
7b. Mental Health Crisis Planning	34	36	40	43
7c. Peer, Recovery, and Support	73	74	66	77
7d. Substance Abuse Services	15	20	19	22
7e. Housing	264	279	293	298
7f. Health Care	278	290	290	312
7g. Legal	12	13	17	14
7h. Financial Security	122	120	131	129
7i. Education	69	62	74	76
7j. Vocational / Employment	87	86	89	105
7k. Living Skills	69	67	68	76
7l. Transportation	90	82	83	101
7m. Personal Growth/Community	80	89	96	112
Other Resources	29	32	38	41
Total CSN 6 Unmet Needs	1,441	1,484	1,559	1,689



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,999	2,112	2,117	2,076
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	28	36	38	41
7a-iii Dialectical Behavioral Therapy	5	4	4	3
7a-iv Family Psycho-Educational Treatment	2	2	2	3
7a-v Group Counseling	10	10	10	14
7a-vi Individual Counseling	70	79	97	105
7a-vii Inpatient Psychiatric Facility	0	1	1	1
7a-viii Intensive Case Management	17	13	15	15
7a-x Psychiatric Medication Management	87	89	88	101
Total Unmet Resource Needs	219	234	255	283
Distinct Clients with Unmet Resource Needs	161	188	192	212
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	31	31	33	37
7b-ii Mental Health Advance Directives	3	5	7	6
Total Unmet Resource Needs	34	36	40	43
Distinct Clients with Unmet Resource Needs	32	34	36	38
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	13	16	9	15
7c-ii Recovery Workbook Group	1	0	0	1
7c-iii Social Club	28	29	26	30
7c-iv Peer-Run Trauma Recovery Group	5	6	6	7
7c-v Wellness Recovery and Action Planning	9	7	9	8
7c-vi Family Support	17	16	16	16
Total Unmet Resource Needs	73	74	66	77
Distinct Clients with Unmet Resource Needs	54	56	47	56
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	11	14	13	16
7d-ii Residential Treatment Substance Abuse Services	4	6	6	6
Total Unmet Resource Needs	15	20	19	22
Distinct Clients with Unmet Resource Needs	15	20	17	22

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,999	2,112	2,117	2,076
7e. Housing				
7e-i Supported Apartment	52	47	39	46
7e-ii Community Residential Facility	13	15	13	11
7e-iii Residential Treatment Facility (group home)	4	4	3	7
7e-iv Assisted Living Facility	16	17	23	19
7e-v Nursing Home	1	1	3	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	178	195	212	214
Total Unmet Resource Needs	264	279	293	298
Distinct Clients with Unmet Resource Needs	232	249	258	266
7f. Health Care				
7f-i Dental Services	156	173	184	181
7f-ii Eye Care Services	50	50	42	57
7f-iii Hearing Services	12	12	10	9
7f-iv Physical Therapy	7	5	7	7
7f-v Physician/Medical Services	53	50	47	58
Total Unmet Resource Needs	278	290	290	312
Distinct Clients with Unmet Resource Needs	213	230	236	239
7g. Legal				
7g-i Advocate	8	11	16	13
7g-ii Guardian (private)	1	1	0	1
7g-iii Guardian (public)	3	1	1	0
Total Unmet Resource Needs	12	13	17	14
Distinct Clients with Unmet Resource Needs	12	13	17	14
7h. Financial Security				
7h-i Assistance with Managing Money	66	65	68	68
7h-ii Assistance with Securing Public Benefits	44	44	47	49
7h-iii Representative Payee	12	11	16	12
Total Unmet Resource Needs	122	120	131	129
Distinct Clients with Unmet Resource Needs	110	111	117	118

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,999	2,112	2,117	2,076
7i. Education				
7i-i Adult Education (other than GED)	24	18	21	20
7i-ii GED	14	13	19	18
7i-iii Literacy Assistance	6	7	5	6
7i-iv Post High School Education	24	23	28	29
7i-v Tuition Reimbursement	1	1	1	3
Total Unmet Resource Needs	69	62	74	76
Distinct Clients with Unmet Resource Needs	63	58	71	72
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	9	9	6	9
7j-ii Club House and/or Peer Vocational Support	4	3	4	5
7j-iii Competitive Employment (no supports)	16	16	21	22
7j-iv Supported Employment	6	7	11	10
7j-v Vocational Rehabilitation	52	51	47	59
Total Unmet Resource Needs	87	86	89	105
Distinct Clients with Unmet Resource Needs	81	76	78	92
7k. Living Skills				
7k-i Daily Living Support Services	37	38	44	42
7k-ii Day Support Services	8	8	6	8
7k-iii Occupational Therapy	1	2	4	4
7k-iv Skills Development Services	23	19	14	22
Total Unmet Resource Needs	69	67	68	76
Distinct Clients with Unmet Resource Needs	63	61	63	71
7l. Transportation				
7l-i Transportation to ISP-Identified Services	50	47	45	52
7l-ii Transportation to Other ISP Activities	25	18	22	31
7l-iii After Hours Transportation	15	17	16	18
Total Unmet Resource Needs	90	82	83	101
Distinct Clients with Unmet Resource Needs	70	68	69	76
7m. Personal Growth/Community				
7m-i Avocational Activities	3	3	3	3

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	1,999	2,112	2,117	2,076
7m. Personal Growth/Community				
7m-ii Recreation Activities	24	26	31	37
7m-iii Social Activities	41	51	53	65
7m-iv Spiritual Activities	12	9	9	7
Total Unmet Resource Needs	80	89	96	112
Distinct Clients with Unmet Resource Needs	62	70	72	86
Other Resources				
Other Resources	29	32	38	41
Total Unmet Resource Needs	29	32	38	41
Distinct Clients with Unmet Resource Needs	29	32	38	41
CSN 6 Totals				
Total Unmet Resource Needs	1,441	1,484	1,559	1,689
Distinct Clients With any Unmet Resource Need	599	645	663	666
Distinct Clients with a RDS	1,999	2,112	2,117	2,076

Report Run: Apr 14, 2014

Statewide Report of Unmet Resource Needs for Fiscal Year 2014 Q2

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2013 Q3			2013 Q4			2014 Q1			2014 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
163	560	29.1%	193	572	33.7%	160	520	30.8%	200	559	35.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

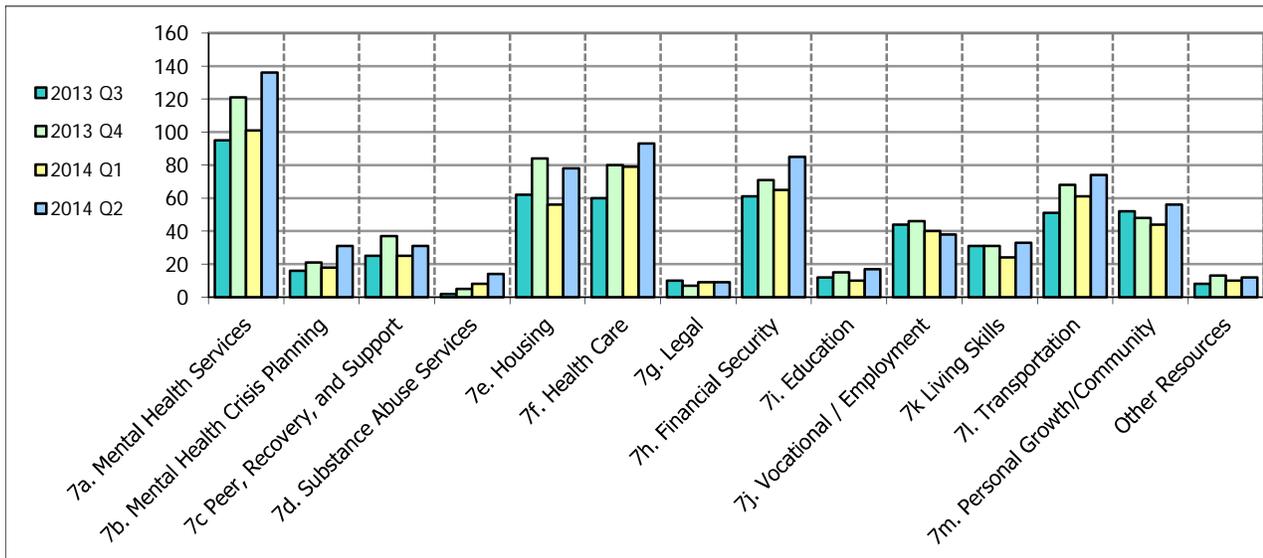


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2013 Q3	2013 Q4	2014 Q1	2014 Q2
7a. Mental Health Services	95	121	101	136
7b. Mental Health Crisis Planning	16	21	18	31
7c. Peer, Recovery, and Support	25	37	25	31
7d. Substance Abuse Services	2	5	8	14
7e. Housing	62	84	56	78
7f. Health Care	60	80	79	93
7g. Legal	10	7	9	9
7h. Financial Security	61	71	65	85
7i. Education	12	15	10	17
7j. Vocational / Employment	44	46	40	38
7k. Living Skills	31	31	24	33
7l. Transportation	51	68	61	74
7m. Personal Growth/Community	52	48	44	56
Other Resources	8	13	10	12
Total CSN 7 Unmet Needs	529	647	550	707

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	560	572	520	559
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	8	10	8
7a-iii Dialectical Behavioral Therapy	4	7	2	9
7a-iv Family Psycho-Educational Treatment	1	1	2	0
7a-v Group Counseling	4	3	3	5
7a-vi Individual Counseling	39	47	40	62
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	2	2	1	5
7a-x Psychiatric Medication Management	41	53	43	47
Total Unmet Resource Needs	95	121	101	136
Distinct Clients with Unmet Resource Needs	69	89	70	94
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	14	20	17	29
7b-ii Mental Health Advance Directives	2	1	1	2
Total Unmet Resource Needs	16	21	18	31
Distinct Clients with Unmet Resource Needs	15	20	18	31
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	4	2	3	2
7c-ii Recovery Workbook Group	0	1	1	0
7c-iii Social Club	6	13	10	10
7c-iv Peer-Run Trauma Recovery Group	6	6	3	7
7c-v Wellness Recovery and Action Planning	2	1	1	1
7c-vi Family Support	7	14	7	11
Total Unmet Resource Needs	25	37	25	31
Distinct Clients with Unmet Resource Needs	21	30	23	27
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	2	5	7	12
7d-ii Residential Treatment Substance Abuse Services	0	0	1	2
Total Unmet Resource Needs	2	5	8	14
Distinct Clients with Unmet Resource Needs	2	5	7	13

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	560	572	520	559
7e. Housing				
7e-i Supported Apartment	5	10	5	9
7e-ii Community Residential Facility	4	3	3	3
7e-iii Residential Treatment Facility (group home)	2	1	0	2
7e-iv Assisted Living Facility	3	2	2	2
7e-v Nursing Home	0	0	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	48	68	46	61
Total Unmet Resource Needs	62	84	56	78
Distinct Clients with Unmet Resource Needs	58	78	52	72
7f. Health Care				
7f-i Dental Services	31	37	32	39
7f-ii Eye Care Services	11	13	15	17
7f-iii Hearing Services	2	4	2	1
7f-iv Physical Therapy	3	6	6	8
7f-v Physician/Medical Services	13	20	24	28
Total Unmet Resource Needs	60	80	79	93
Distinct Clients with Unmet Resource Needs	45	60	54	66
7g. Legal				
7g-i Advocate	9	7	9	8
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	1	0	0	1
Total Unmet Resource Needs	10	7	9	9
Distinct Clients with Unmet Resource Needs	10	7	9	9
7h. Financial Security				
7h-i Assistance with Managing Money	39	47	36	43
7h-ii Assistance with Securing Public Benefits	20	22	27	35
7h-iii Representative Payee	2	2	2	7
Total Unmet Resource Needs	61	71	65	85
Distinct Clients with Unmet Resource Needs	47	56	51	66

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	560	572	520	559
7i. Education				
7i-i Adult Education (other than GED)	3	4	2	7
7i-ii GED	3	6	1	2
7i-iii Literacy Assistance	1	2	2	2
7i-iv Post High School Education	4	2	5	6
7i-v Tuition Reimbursement	1	1	0	0
Total Unmet Resource Needs	12	15	10	17
Distinct Clients with Unmet Resource Needs	12	13	9	15
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	7	9	6	5
7j-ii Club House and/or Peer Vocational Support	0	1	8	7
7j-iii Competitive Employment (no supports)	4	6	5	9
7j-iv Supported Employment	5	4	3	2
7j-v Vocational Rehabilitation	28	26	18	15
Total Unmet Resource Needs	44	46	40	38
Distinct Clients with Unmet Resource Needs	35	37	33	31
7k. Living Skills				
7k-i Daily Living Support Services	20	19	15	22
7k-ii Day Support Services	0	1	2	3
7k-iii Occupational Therapy	2	1	2	2
7k-iv Skills Development Services	9	10	5	6
Total Unmet Resource Needs	31	31	24	33
Distinct Clients with Unmet Resource Needs	30	30	22	27
7l. Transportation				
7l-i Transportation to ISP-Identified Services	27	30	30	38
7l-ii Transportation to Other ISP Activities	14	16	15	22
7l-iii After Hours Transportation	10	22	16	14
Total Unmet Resource Needs	51	68	61	74
Distinct Clients with Unmet Resource Needs	37	50	42	51
7m. Personal Growth/Community				
7m-i Avocational Activities	4	2	2	6

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	560	572	520	559
7m. Personal Growth/Community				
7m-ii Recreation Activities	12	10	9	14
7m-iii Social Activities	31	31	29	31
7m-iv Spiritual Activities	5	5	4	5
Total Unmet Resource Needs	52	48	44	56
Distinct Clients with Unmet Resource Needs	38	36	35	41
Other Resources				
Other Resources	8	13	10	12
Total Unmet Resource Needs	8	13	10	12
Distinct Clients with Unmet Resource Needs	8	13	10	12
CSN 7 Totals				
Total Unmet Resource Needs	529	647	550	707
Distinct Clients With any Unmet Resource Need	163	193	160	200
Distinct Clients with a RDS	560	572	520	559

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	418	386	389	372
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	6	2	2	3
7a-iii Dialectical Behavioral Therapy	2	2	0	2
7a-iv Family Psycho-Educational Treatment	0	1	1	0
7a-v Group Counseling	1	1	2	3
7a-vi Individual Counseling	21	19	22	27
7a-vii Inpatient Psychiatric Facility	1	2	1	1
7a-viii Intensive Case Management	2	1	1	2
7a-x Psychiatric Medication Management	25	19	28	19
Total Unmet Resource Needs	58	47	57	57
Distinct Clients with Unmet Resource Needs	44	34	42	40
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	5	8	7	5
7b-ii Mental Health Advance Directives	1	2	2	1
Total Unmet Resource Needs	6	10	9	6
Distinct Clients with Unmet Resource Needs	5	9	8	6
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	8	6	3	2
7c-iv Peer-Run Trauma Recovery Group	2	2	2	4
7c-v Wellness Recovery and Action Planning	2	1	2	3
7c-vi Family Support	4	3	3	3
Total Unmet Resource Needs	16	12	10	12
Distinct Clients with Unmet Resource Needs	12	8	7	8
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	2	1	0	0
7d-ii Residential Treatment Substance Abuse Services	1	2	1	1
Total Unmet Resource Needs	3	3	1	1
Distinct Clients with Unmet Resource Needs	3	3	1	1

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	418	386	389	372
7e. Housing				
7e-i Supported Apartment	2	3	3	3
7e-ii Community Residential Facility	2	1	2	3
7e-iii Residential Treatment Facility (group home)	0	0	0	0
7e-iv Assisted Living Facility	3	2	3	3
7e-v Nursing Home	1	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	37	33	26	22
Total Unmet Resource Needs	45	40	35	32
Distinct Clients with Unmet Resource Needs	44	39	34	30
7f. Health Care				
7f-i Dental Services	27	23	21	15
7f-ii Eye Care Services	8	12	9	9
7f-iii Hearing Services	3	1	1	1
7f-iv Physical Therapy	1	1	1	2
7f-v Physician/Medical Services	8	10	11	10
Total Unmet Resource Needs	47	47	43	37
Distinct Clients with Unmet Resource Needs	39	36	31	25
7g. Legal				
7g-i Advocate	5	3	5	3
7g-ii Guardian (private)	3	3	3	2
7g-iii Guardian (public)	2	2	2	1
Total Unmet Resource Needs	10	8	10	6
Distinct Clients with Unmet Resource Needs	9	7	7	5
7h. Financial Security				
7h-i Assistance with Managing Money	15	13	17	15
7h-ii Assistance with Securing Public Benefits	13	9	13	10
7h-iii Representative Payee	3	1	0	1
Total Unmet Resource Needs	31	23	30	26
Distinct Clients with Unmet Resource Needs	29	22	27	23

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 2

(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	418	386	389	372
7i. Education				
7i-i Adult Education (other than GED)	4	2	4	3
7i-ii GED	6	4	2	0
7i-iii Literacy Assistance	0	0	1	0
7i-iv Post High School Education	4	1	3	4
7i-v Tuition Reimbursement	1	0	0	1
Total Unmet Resource Needs	15	7	10	8
Distinct Clients with Unmet Resource Needs	14	7	9	7
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	1	2	1
7j-ii Club House and/or Peer Vocational Support	1	0	1	1
7j-iii Competitive Employment (no supports)	4	3	2	1
7j-iv Supported Employment	3	2	2	3
7j-v Vocational Rehabilitation	13	12	14	12
Total Unmet Resource Needs	22	18	21	18
Distinct Clients with Unmet Resource Needs	22	18	20	17
7k. Living Skills				
7k-i Daily Living Support Services	10	9	10	10
7k-ii Day Support Services	5	3	2	3
7k-iii Occupational Therapy	0	1	0	0
7k-iv Skills Development Services	5	2	1	3
Total Unmet Resource Needs	20	15	13	16
Distinct Clients with Unmet Resource Needs	15	14	13	14
7l. Transportation				
7l-i Transportation to ISP-Identified Services	16	14	14	12
7l-ii Transportation to Other ISP Activities	10	8	12	9
7l-iii After Hours Transportation	8	10	9	6
Total Unmet Resource Needs	34	32	35	27
Distinct Clients with Unmet Resource Needs	24	23	22	19
7m. Personal Growth/Community				
7m-i Avocational Activities	3	4	3	2

Report Run: Apr 14, 2014



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2014 Quarter 2
(Oct, Nov, Dec 2013)

	2013 Q3	2013 Q4	2014 Q1	2014 Q2
Distinct Clients with a RDS	418	386	389	372
7m. Personal Growth/Community				
7m-ii Recreation Activities	7	10	6	7
7m-iii Social Activities	17	13	17	16
7m-iv Spiritual Activities	3	2	4	5
Total Unmet Resource Needs	30	29	30	30
Distinct Clients with Unmet Resource Needs	20	19	22	21
Other Resources				
Other Resources	14	13	12	11
Total Unmet Resource Needs	14	13	12	11
Distinct Clients with Unmet Resource Needs	14	13	12	11
CSN Not Assigned Totals				
Total Unmet Resource Needs	351	304	316	287
Distinct Clients With any Unmet Resource Need	126	114	115	96
Distinct Clients with a RDS	418	386	389	372

Report Run: Apr 14, 2014