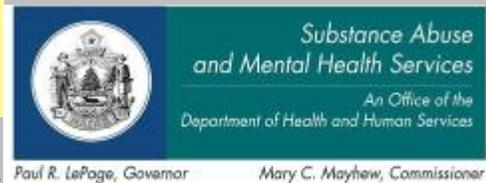


Maine Department of Health and Human Services

Integrated Quarterly Crisis Report



STATEWIDE with GRAPHS

Quarter 3 (January, February, March) SFY 2014

I. Consumer Demographics (Unduplicated Counts - All Face To Face)

Gender	Children	Males	243	Females	352				
	Adults	Males	876	Females	959				
Age Range	Children	< 5	4	5 - 9	61	10 - 14	219	15-17	311
	Adults	18 - 21	181	22 - 35	548	36 - 60	896	>60	210
Payment Source	Children	MaineCare	406	Private Ins.	158	Uninsured	31	Medicare	0
	Adults	MaineCare	898	Private Ins.	304	Uninsured	535	Medicare	98

II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	6,686	35,562
b. Total number of all Initial face-to-face contacts	1,281	4,100
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	112	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	73	356

III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	109	8.5%	96	2.3%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI, CRS, ICM, ACT, TCM)	525	41.0%	1,323	32.3%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	430	81.9%	1,073	81.1%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			134,488	33
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			2,028	49.5%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,667	40.7%

CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face to face contact.

	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Less Than 1 Hour.	1063	83.0%	1 to 2 Hours	174	13.6%	2 to 4 Hours	35	2.7%
More Than 4 Hours	9	0.7%						

CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Less Than 3 Hours	497	38.8%	3 to 6 Hours	615	48.0%	6 to 8 Hours	46	3.6%
8 to 14 Hours	52	4.1%	> 14	71	5.5%			

IV. Site Of Initial Face To Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	180	14.1%	449	11.0%
b. Family/Relative/Other Residence	49	3.8%	37	0.9%
c. Other Community Setting (Work, School, Police Dept, Public Place)	123	9.6%	111	2.7%
d. SNF, Nursing Home, Boarding Home	0	0.0%	15	0.4%
e. Residential Program (Congregate Community Residence, Apartment Program)	16	1.2%	65	1.6%
f. Homeless Shelter	1	0.1%	29	0.7%
g. Provider Office	33	2.6%	171	4.2%
h. Crisis Office	166	13.0%	614	15.0%
i. Emergency Department	677	52.8%	2,361	57.6%
j. Other Hospital Location	32	2.5%	179	4.4%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	4	0.3%	69	1.7%
Totals:	1,281	100%	4,100	100%

V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	41	3.2%	211	5.1%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up	295	23.0%	863	21.0%
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow up	444	34.7%	1,319	32.2%
d. Admission to Crisis Stabilization Unit	187	14.6%	511	12.5%
e. Inpatient Hospitalization Medical	7	0.5%	130	3.2%
f. Voluntary Psychiatric Hospitalization	304	23.7%	824	20.1%
g. Involuntary Psychiatric Hospitalization	3	0.2%	150	3.7%
h. Admission to Detox Unit	0	0.0%	92	2.2%
Totals:	1,281	100%	4,100	100%

