

Substance Abuse and Mental Health Services

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<http://www.maine.gov/dhhs/mh/index.shtml>

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need category were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Report Run: Apr 18, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	361
CSN 2	Hancock, Penobscot, Piscataquis & Washington	1,665
CSN 3	Kennebec & Somerset	1,950
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	805
CSN 5	Androscoggin, Franklin & Oxford	1,885
CSN 6	Cumberland	1,951
CSN 7	York	517
Not Assigned	No legal address	328
Statewide		9,462

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2012 Q3			2012 Q4			2013 Q1			2013 Q2		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	100	348	28.7%	93	335	27.8%	99	345	28.7%	109	361	30.2%
CSN 2	466	1,770	26.3%	490	1,792	27.3%	480	1,759	27.3%	456	1,665	27.4%
CSN 3	331	1,876	17.6%	326	1,967	16.6%	323	1,957	16.5%	355	1,950	18.2%
CSN 4	228	757	30.1%	220	775	28.4%	233	817	28.5%	237	805	29.4%
CSN 5	542	1,756	30.9%	607	1,812	33.5%	657	1,866	35.2%	618	1,885	32.8%
CSN 6	575	1,888	30.5%	566	1,909	29.6%	560	1,953	28.7%	593	1,951	30.4%
CSN 7	164	488	33.6%	162	477	34.0%	148	458	32.3%	166	517	32.1%
N/A	104	391	26.6%	102	378	27.0%	90	368	24.5%	83	328	25.3%
Total	2,510	9,274	27.1%	2,566	9,445	27.2%	2,590	9,523	27.2%	2,617	9,462	27.7%

Report Run: Apr 18, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

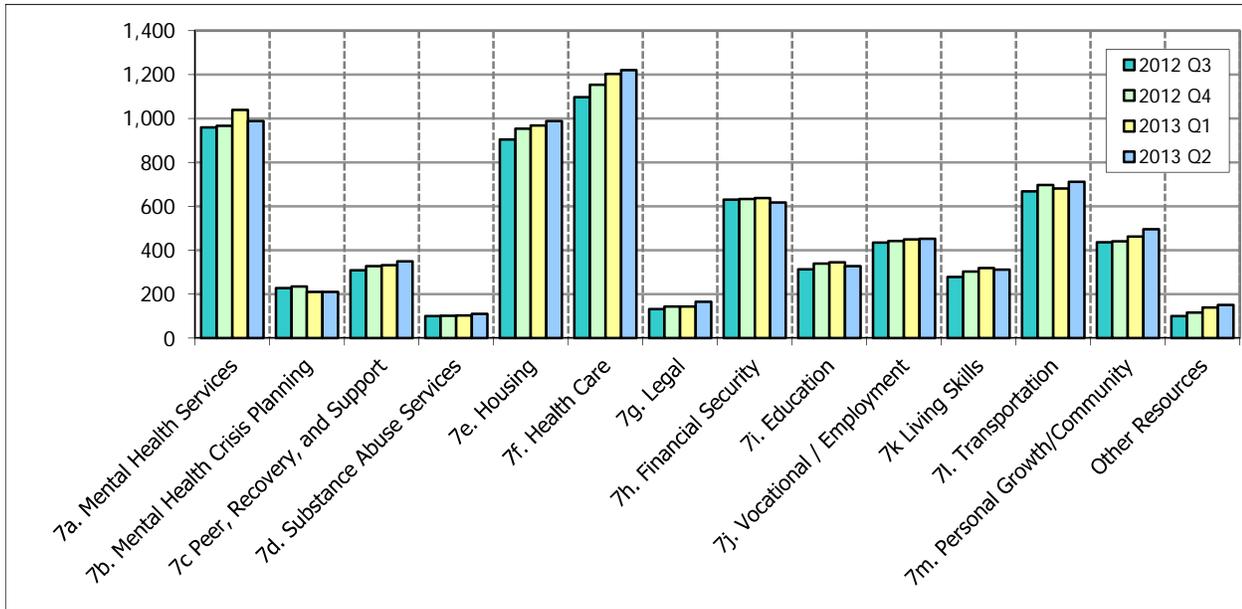


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q3	2012 Q4	2013 Q1	2013 Q2
7a. Mental Health Services	959	967	1,039	988
7b. Mental Health Crisis Planning	228	235	210	211
7c. Peer, Recovery, and Support	309	328	332	349
7d. Substance Abuse Services	101	102	103	110
7e. Housing	904	954	969	988
7f. Health Care	1,097	1,154	1,203	1,220
7g. Legal	133	144	144	165
7h. Financial Security	631	633	638	618
7i. Education	313	340	345	328
7j. Vocational / Employment	435	442	450	453
7k. Living Skills	278	304	319	312
7l. Transportation	669	697	681	712
7m. Personal Growth/Community	437	441	463	496
Other Resources	100	117	139	151
Total Statewide Unmet Needs	2,510	2,566	2,590	2,617

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	9,274	9,445	9,523	9,462
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	29	26	36	32
7a-iii Dialectical Behavioral Therapy	32	33	34	32
7a-iv Family Psycho-Educational Treatment	14	14	8	8
7a-v Group Counseling	36	37	36	32
7a-vi Individual Counseling	387	398	452	423
7a-vii Inpatient Psychiatric Facility	3	2	5	2
7a-viii Intensive Case Management	10	11	20	18
7a-x Psychiatric Medication Management	477	472	484	473
Total Unmet Resource Needs	959	967	1,039	988
Distinct Clients with Unmet Resource Needs	781	777	829	784
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	167	174	159	158
7b-ii Mental Health Advance Directives	61	61	51	53
Total Unmet Resource Needs	228	235	210	211
Distinct Clients with Unmet Resource Needs	201	214	192	190
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	35	46	51	43
7c-ii Recovery Workbook Group	3	2	1	3
7c-iii Social Club	120	115	115	122
7c-iv Peer-Run Trauma Recovery Group	36	39	36	36
7c-v Wellness Recovery and Action Planning	17	16	18	21
7c-vi Family Support	98	110	111	124
Total Unmet Resource Needs	309	328	332	349
Distinct Clients with Unmet Resource Needs	261	280	277	293
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	83	85	86	94
7d-ii Residential Treatment Substance Abuse Services	18	17	17	16
Total Unmet Resource Needs	101	102	103	110
Distinct Clients with Unmet Resource Needs	95	97	97	106
7e. Housing				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	9,274	9,445	9,523	9,462
7e-i Supported Apartment	98	100	117	109
7e-ii Community Residential Facility	35	40	37	30
7e-iii Residential Treatment Facility (group home)	16	16	17	15
7e-iv Assisted Living Facility	33	42	39	45
7e-v Nursing Home	3	6	4	5
7e-vi Residential Crisis Unit	2	2	1	2
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	717	748	754	782
Total Unmet Resource Needs	904	954	969	988
Distinct Clients with Unmet Resource Needs	840	884	895	916
7f. Health Care				
7f-i Dental Services	581	604	619	631
7f-ii Eye Care Services	230	244	253	251
7f-iii Hearing Services	59	63	64	57
7f-iv Physical Therapy	29	31	35	38
7f-v Physician/Medical Services	198	212	232	243
Total Unmet Resource Needs	1,097	1,154	1,203	1,220
Distinct Clients with Unmet Resource Needs	820	856	874	902
7g. Legal				
7g-i Advocate	82	85	83	98
7g-ii Guardian (private)	41	45	47	51
7g-iii Guardian (public)	10	14	14	16
Total Unmet Resource Needs	133	144	144	165
Distinct Clients with Unmet Resource Needs	122	134	132	152
7h. Financial Security				
7h-i Assistance with Managing Money	367	373	379	361
7h-ii Assistance with Securing Public Benefits	223	227	221	216
7h-iii Representative Payee	41	33	38	41
Total Unmet Resource Needs	631	633	638	618
Distinct Clients with Unmet Resource Needs	557	555	569	559
7i. Education				

Report Run: Apr 18, 2013



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	9,274	9,445	9,523	9,462
7i-i Adult Education (other than GED)	79	76	64	74
7i-ii GED	70	79	82	85
7i-iii Literacy Assistance	25	28	29	33
7i-iv Post High School Education	116	134	141	110
7i-v Tuition Reimbursement	23	23	29	26
Total Unmet Resource Needs	313	340	345	328
Distinct Clients with Unmet Resource Needs	287	313	318	302
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	34	32	49	45
7j-ii Club House and/or Peer Vocational Support	16	21	27	25
7j-iii Competitive Employment (no supports)	65	70	65	68
7j-iv Supported Employment	38	42	42	37
7j-v Vocational Rehabilitation	282	277	267	278
Total Unmet Resource Needs	435	442	450	453
Distinct Clients with Unmet Resource Needs	392	391	399	401
7k. Living Skills				
7k-i Daily Living Support Services	177	206	207	217
7k-ii Day Support Services	19	21	32	26
7k-iii Occupational Therapy	8	11	10	13
7k-iv Skills Development Services	74	66	70	56
Total Unmet Resource Needs	278	304	319	312
Distinct Clients with Unmet Resource Needs	253	282	291	289
7l. Transportation				
7l-i Transportation to ISP-Identified Services	350	336	340	359
7l-ii Transportation to Other ISP Activities	164	187	183	194
7l-iii After Hours Transportation	155	174	158	159
Total Unmet Resource Needs	669	697	681	712
Distinct Clients with Unmet Resource Needs	499	502	493	501
7m. Personal Growth/Community				
7m-i Avocational Activities	19	23	25	20
7m. Personal Growth/Community				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

Statewide

(All CSNs)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	9,274	9,445	9,523	9,462
7m-ii Recreation Activities	115	128	128	135
7m-iii Social Activities	261	249	257	282
7m-iv Spiritual Activities	42	41	53	59
Total Unmet Resource Needs	437	441	463	496
Distinct Clients with Unmet Resource Needs	332	328	343	359
Other Resources				
Other Resources	100	117	139	151
Total Unmet Resource Needs	100	117	139	151
Distinct Clients with Unmet Resource Needs	100	117	139	151
Statewide Totals				
Total Unmet Resource Needs	6,594	6,858	7,035	7,101
Distinct Clients With any Unmet Resource Need	2,510	2,566	2,590	2,617
Distinct Clients with a RDS	9,274	9,445	9,523	9,462

Report Run: Apr 18, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q3			2012 Q4			2013 Q1			2013 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
100	348	28.7%	93	335	27.8%	99	345	28.7%	109	361	30.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

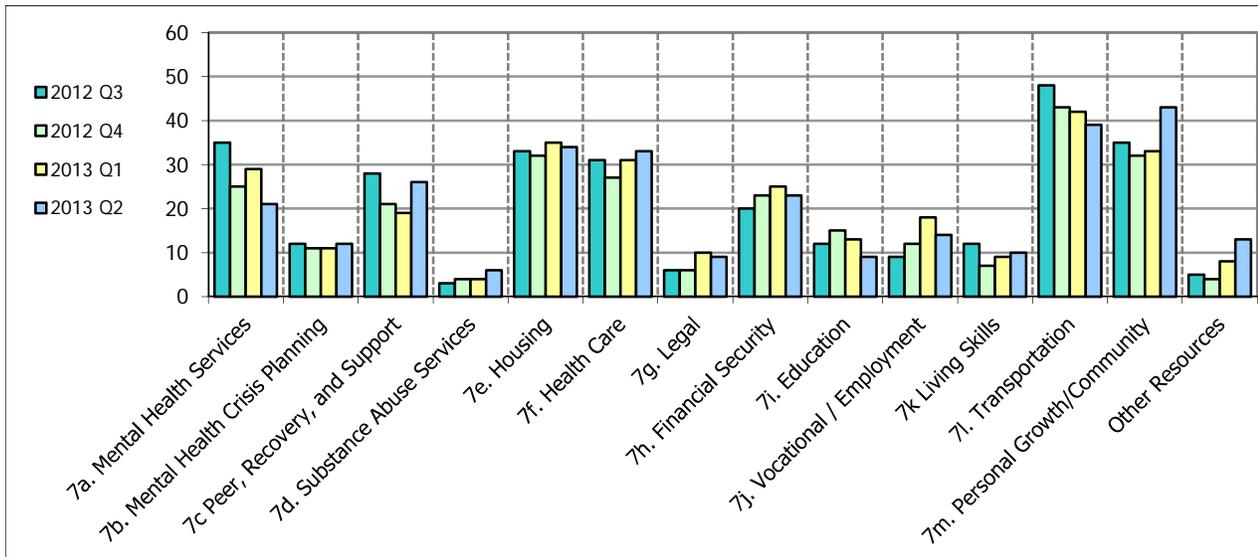


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q3	2012 Q4	2013 Q1	2013 Q2
7a. Mental Health Services	35	25	29	21
7b. Mental Health Crisis Planning	12	11	11	12
7c Peer, Recovery, and Support	28	21	19	26
7d. Substance Abuse Services	3	4	4	6
7e. Housing	33	32	35	34
7f. Health Care	31	27	31	33
7g. Legal	6	6	10	9
7h. Financial Security	20	23	25	23
7i. Education	12	15	13	9
7j. Vocational / Employment	9	12	18	14
7k Living Skills	12	7	9	10
7l. Transportation	48	43	42	39
7m. Personal Growth/Community	35	32	33	43
Other Resources	5	4	8	13
Total CSN 1 Unmet Needs	289	262	287	292

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	348	335	345	361
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	0	0	0
7a-iii Dialectical Behavioral Therapy	4	3	3	4
7a-iv Family Psycho-Educational Treatment	1	1	0	0
7a-v Group Counseling	0	2	1	0
7a-vi Individual Counseling	12	8	9	4
7a-vii Inpatient Psychiatric Facility	2	0	1	1
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	15	11	15	12
Total Unmet Resource Needs	35	25	29	21
Distinct Clients with Unmet Resource Needs	27	21	24	17
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	8	8	7	9
7b-ii Mental Health Advance Directives	4	3	4	3
Total Unmet Resource Needs	12	11	11	12
Distinct Clients with Unmet Resource Needs	10	10	9	11
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	21	17	13	18
7c-iv Peer-Run Trauma Recovery Group	1	0	0	2
7c-v Wellness Recovery and Action Planning	2	1	2	1
7c-vi Family Support	3	2	4	5
Total Unmet Resource Needs	28	21	19	26
Distinct Clients with Unmet Resource Needs	24	20	18	23
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	3	3	3	5
7d-ii Residential Treatment Substance Abuse Services	0	1	1	1
Total Unmet Resource Needs	3	4	4	6
Distinct Clients with Unmet Resource Needs	3	4	4	6

7e. Housing

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Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	348	335	345	361
7e. Residential Services				
7e-i Supported Apartment	8	7	8	6
7e-ii Community Residential Facility	0	1	0	0
7e-iii Residential Treatment Facility (group home)	3	2	4	3
7e-iv Assisted Living Facility	3	1	2	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	19	21	21	23
Total Unmet Resource Needs	33	32	35	34
Distinct Clients with Unmet Resource Needs	26	26	29	32
7f. Health Care				
7f-i Dental Services	15	13	9	8
7f-ii Eye Care Services	3	1	4	7
7f-iii Hearing Services	1	0	3	2
7f-iv Physical Therapy	1	2	2	1
7f-v Physician/Medical Services	11	11	13	15
Total Unmet Resource Needs	31	27	31	33
Distinct Clients with Unmet Resource Needs	27	23	26	29
7g. Legal				
7g-i Advocate	5	6	8	8
7g-ii Guardian (private)	1	0	1	0
7g-iii Guardian (public)	0	0	1	1
Total Unmet Resource Needs	6	6	10	9
Distinct Clients with Unmet Resource Needs	6	6	10	8
7h. Financial Security				
7h-i Assistance with Managing Money	10	11	15	13
7h-ii Assistance with Securing Public Benefits	10	12	10	10
7h-iii Representative Payee	0	0	0	0
Total Unmet Resource Needs	20	23	25	23
Distinct Clients with Unmet Resource Needs	18	19	22	22
7i. Education				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	348	335	345	361
7i-i Adult Education (other than GED)	5	5	2	1
7i-ii GED	4	4	5	5
7i-iii Literacy Assistance	0	1	2	2
7i-iv Post High School Education	2	4	3	1
7i-v Tuition Reimbursement	1	1	1	0
Total Unmet Resource Needs	12	15	13	9
Distinct Clients with Unmet Resource Needs	12	14	13	9
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	0	0	4	1
7j-ii Club House and/or Peer Vocational Support	1	0	1	1
7j-iii Competitive Employment (no supports)	1	1	0	1
7j-iv Supported Employment	2	4	5	3
7j-v Vocational Rehabilitation	5	7	8	8
Total Unmet Resource Needs	9	12	18	14
Distinct Clients with Unmet Resource Needs	9	11	15	12
7k. Living Skills				
7k-i Daily Living Support Services	5	2	4	5
7k-ii Day Support Services	0	1	2	1
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	7	4	3	4
Total Unmet Resource Needs	12	7	9	10
Distinct Clients with Unmet Resource Needs	9	6	9	9
7l. Transportation				
7l-i Transportation to ISP-Identified Services	25	20	20	18
7l-ii Transportation to Other ISP Activities	8	8	7	7
7l-iii After Hours Transportation	15	15	15	14
Total Unmet Resource Needs	48	43	42	39
Distinct Clients with Unmet Resource Needs	38	31	33	28
7m. Personal Growth/Community				
7m-i Avocational Activities	0	1	2	0
7m. Personal Growth/Community				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 1 (Aroostook)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	348	335	345	361
7m-ii Recreation Activities	7	10	8	13
7m-iii Social Activities	26	20	20	26
7m-iv Spiritual Activities	2	1	3	4
Total Unmet Resource Needs	35	32	33	43
Distinct Clients with Unmet Resource Needs	29	25	25	32
Other Resources				
Other Resources	5	4	8	13
Total Unmet Resource Needs	5	4	8	13
Distinct Clients with Unmet Resource Needs	5	4	8	13
CSN 1 Totals				
Total Unmet Resource Needs	289	262	287	292
Distinct Clients With any Unmet Resource Need	100	93	99	109
Distinct Clients with a RDS	348	335	345	361

Report Run: Apr 18, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q3			2012 Q4			2013 Q1			2013 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
466	1,770	26.3%	490	1,792	27.3%	480	1,759	27.3%	456	1,665	27.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

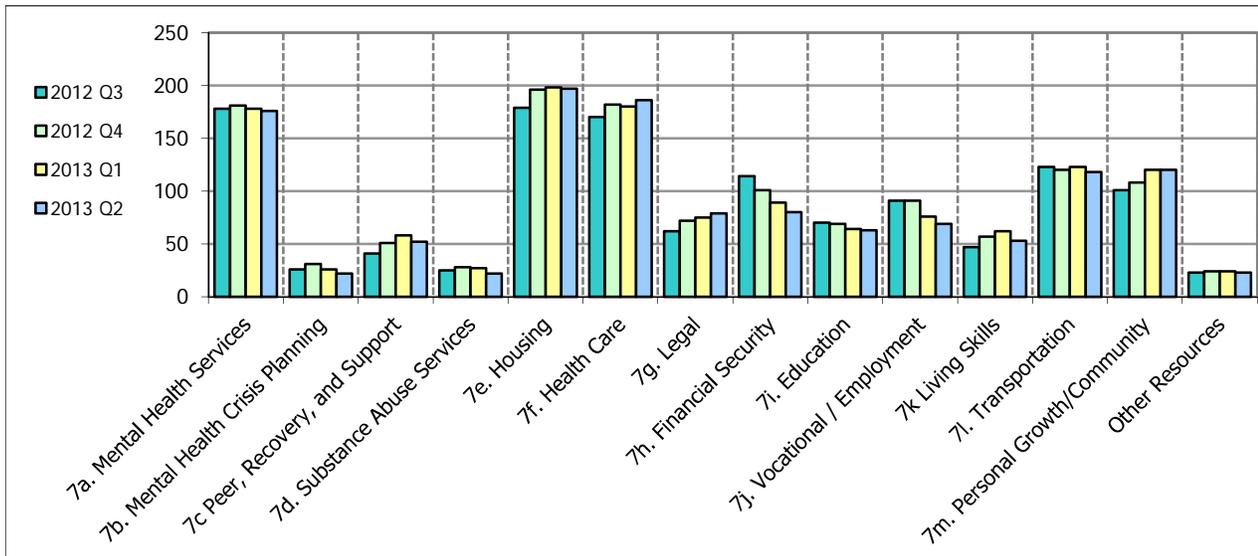


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q3	2012 Q4	2013 Q1	2013 Q2
7a. Mental Health Services	178	181	178	176
7b. Mental Health Crisis Planning	26	31	26	22
7c. Peer, Recovery, and Support	41	51	58	52
7d. Substance Abuse Services	25	28	27	22
7e. Housing	179	196	198	197
7f. Health Care	170	182	180	186
7g. Legal	62	72	75	79
7h. Financial Security	114	101	89	80
7i. Education	70	69	64	63
7j. Vocational / Employment	91	91	76	69
7k. Living Skills	47	57	62	53
7l. Transportation	123	120	123	118
7m. Personal Growth/Community	101	108	120	120
Other Resources	23	24	24	23
Total CSN 2 Unmet Needs	1,250	1,311	1,300	1,260

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,770	1,792	1,759	1,665
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	2	2	2
7a-iii Dialectical Behavioral Therapy	3	3	3	2
7a-iv Family Psycho-Educational Treatment	2	3	2	4
7a-v Group Counseling	7	7	8	9
7a-vi Individual Counseling	83	84	88	86
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	2	1	1
7a-x Psychiatric Medication Management	81	80	74	72
Total Unmet Resource Needs	178	181	178	176
Distinct Clients with Unmet Resource Needs	139	136	136	134
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	22	27	24	20
7b-ii Mental Health Advance Directives	4	4	2	2
Total Unmet Resource Needs	26	31	26	22
Distinct Clients with Unmet Resource Needs	25	29	26	21
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	4	9	6	6
7c-ii Recovery Workbook Group	0	0	0	1
7c-iii Social Club	15	17	22	15
7c-iv Peer-Run Trauma Recovery Group	6	9	8	10
7c-v Wellness Recovery and Action Planning	3	7	8	7
7c-vi Family Support	13	9	14	13
Total Unmet Resource Needs	41	51	58	52
Distinct Clients with Unmet Resource Needs	33	39	44	37
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	22	25	25	19
7d-ii Residential Treatment Substance Abuse Services	3	3	2	3
Total Unmet Resource Needs	25	28	27	22
Distinct Clients with Unmet Resource Needs	24	27	26	20

7e. Housing

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,770	1,792	1,759	1,665
7e-i Supported Apartment	17	17	22	23
7e-ii Community Residential Facility	5	8	6	4
7e-iii Residential Treatment Facility (group home)	2	1	1	1
7e-iv Assisted Living Facility	5	6	6	9
7e-v Nursing Home	0	1	1	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	150	163	162	160
Total Unmet Resource Needs	179	196	198	197
Distinct Clients with Unmet Resource Needs	166	184	182	184
7f. Health Care				
7f-i Dental Services	72	78	77	88
7f-ii Eye Care Services	51	52	54	45
7f-iii Hearing Services	7	8	5	4
7f-iv Physical Therapy	5	5	7	7
7f-v Physician/Medical Services	35	39	37	42
Total Unmet Resource Needs	170	182	180	186
Distinct Clients with Unmet Resource Needs	125	136	124	133
7g. Legal				
7g-i Advocate	25	30	32	31
7g-ii Guardian (private)	33	38	39	44
7g-iii Guardian (public)	4	4	4	4
Total Unmet Resource Needs	62	72	75	79
Distinct Clients with Unmet Resource Needs	52	63	64	70
7h. Financial Security				
7h-i Assistance with Managing Money	65	58	55	47
7h-ii Assistance with Securing Public Benefits	45	39	31	33
7h-iii Representative Payee	4	4	3	0
Total Unmet Resource Needs	114	101	89	80
Distinct Clients with Unmet Resource Needs	98	88	84	75
7i. Education				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,770	1,792	1,759	1,665
7i-i Adult Education (other than GED)	10	9	10	9
7i-ii GED	14	13	10	7
7i-iii Literacy Assistance	4	3	4	5
7i-iv Post High School Education	32	35	33	30
7i-v Tuition Reimbursement	10	9	7	12
Total Unmet Resource Needs	70	69	64	63
Distinct Clients with Unmet Resource Needs	64	60	60	55
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	11	10	10	8
7j-ii Club House and/or Peer Vocational Support	0	2	3	2
7j-iii Competitive Employment (no supports)	22	20	17	17
7j-iv Supported Employment	7	10	7	7
7j-v Vocational Rehabilitation	51	49	39	35
Total Unmet Resource Needs	91	91	76	69
Distinct Clients with Unmet Resource Needs	76	72	66	59
7k. Living Skills				
7k-i Daily Living Support Services	32	44	43	36
7k-ii Day Support Services	1	2	5	2
7k-iii Occupational Therapy	0	1	2	2
7k-iv Skills Development Services	14	10	12	13
Total Unmet Resource Needs	47	57	62	53
Distinct Clients with Unmet Resource Needs	44	51	52	45
7l. Transportation				
7l-i Transportation to ISP-Identified Services	60	57	65	58
7l-ii Transportation to Other ISP Activities	26	23	21	21
7l-iii After Hours Transportation	37	40	37	39
Total Unmet Resource Needs	123	120	123	118
Distinct Clients with Unmet Resource Needs	95	96	96	91
7m. Personal Growth/Community				
7m-i Avocational Activities	3	4	7	7
7m. Personal Growth/Community				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 2

(Cock, Washington, Penobscot, Piscataquis)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,770	1,792	1,759	1,665
7m-ii Recreation Activities	35	35	39	41
7m-iii Social Activities	58	63	67	65
7m-iv Spiritual Activities	5	6	7	7
Total Unmet Resource Needs	101	108	120	120
Distinct Clients with Unmet Resource Needs	75	77	84	80
Other Resources				
Other Resources	23	24	24	23
Total Unmet Resource Needs	23	24	24	23
Distinct Clients with Unmet Resource Needs	23	24	24	23
CSN 2 Totals				
Total Unmet Resource Needs	1,250	1,311	1,300	1,260
Distinct Clients With any Unmet Resource Need	466	490	480	456
Distinct Clients with a RDS	1,770	1,792	1,759	1,665

Report Run: Apr 18, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q3			2012 Q4			2013 Q1			2013 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
331	1,876	17.6%	326	1,967	16.6%	323	1,957	16.5%	355	1,950	18.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

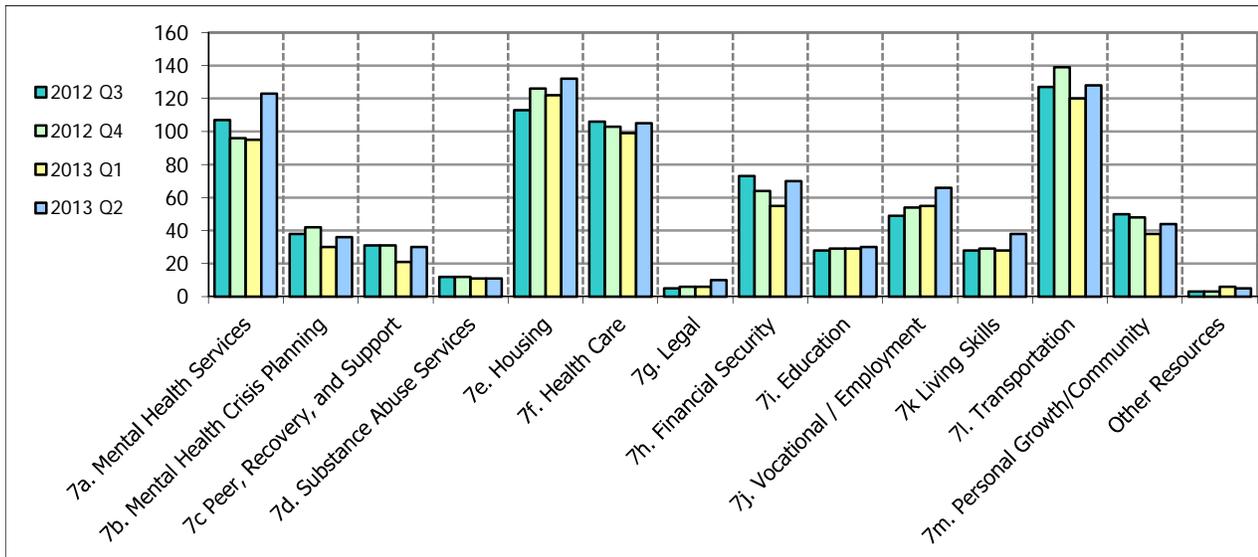


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q3	2012 Q4	2013 Q1	2013 Q2
7a. Mental Health Services	107	96	95	123
7b. Mental Health Crisis Planning	38	42	30	36
7c Peer, Recovery, and Support	31	31	21	30
7d. Substance Abuse Services	12	12	11	11
7e. Housing	113	126	122	132
7f. Health Care	106	103	99	105
7g. Legal	5	6	6	10
7h. Financial Security	73	64	55	70
7i. Education	28	29	29	30
7j. Vocational / Employment	49	54	55	66
7k Living Skills	28	29	28	38
7l. Transportation	127	139	120	128
7m. Personal Growth/Community	50	48	38	44
Other Resources	3	3	6	5
Total CSN 3 Unmet Needs	770	782	715	828

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,876	1,967	1,957	1,950
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	4	3	5
7a-iii Dialectical Behavioral Therapy	2	0	0	0
7a-iv Family Psycho-Educational Treatment	1	2	2	1
7a-v Group Counseling	1	4	3	3
7a-vi Individual Counseling	40	39	37	49
7a-vii Inpatient Psychiatric Facility	0	0	1	1
7a-viii Intensive Case Management	2	1	1	0
7a-x Psychiatric Medication Management	59	46	48	64
Total Unmet Resource Needs	107	96	95	123
Distinct Clients with Unmet Resource Needs	90	76	72	93
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	26	29	23	26
7b-ii Mental Health Advance Directives	12	13	7	10
Total Unmet Resource Needs	38	42	30	36
Distinct Clients with Unmet Resource Needs	29	34	26	29
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	0	3
7c-ii Recovery Workbook Group	0	0	0	1
7c-iii Social Club	12	13	7	12
7c-iv Peer-Run Trauma Recovery Group	3	4	3	0
7c-v Wellness Recovery and Action Planning	0	0	0	1
7c-vi Family Support	15	13	11	13
Total Unmet Resource Needs	31	31	21	30
Distinct Clients with Unmet Resource Needs	29	30	20	28
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	9	8	7	9
7d-ii Residential Treatment Substance Abuse Services	3	4	4	2
Total Unmet Resource Needs	12	12	11	11
Distinct Clients with Unmet Resource Needs	12	12	11	11
7e. Housing				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,876	1,967	1,957	1,950
7e-i Supported Apartment	3	4	7	9
7e-ii Community Residential Facility	6	7	6	4
7e-iii Residential Treatment Facility (group home)	0	0	1	2
7e-iv Assisted Living Facility	3	6	4	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	101	109	104	114
Total Unmet Resource Needs	113	126	122	132
Distinct Clients with Unmet Resource Needs	109	121	113	123
7f. Health Care				
7f-i Dental Services	50	51	51	53
7f-ii Eye Care Services	20	14	13	19
7f-iii Hearing Services	9	10	10	7
7f-iv Physical Therapy	2	2	1	1
7f-v Physician/Medical Services	25	26	24	25
Total Unmet Resource Needs	106	103	99	105
Distinct Clients with Unmet Resource Needs	81	84	85	88
7g. Legal				
7g-i Advocate	3	4	3	5
7g-ii Guardian (private)	0	0	1	2
7g-iii Guardian (public)	2	2	2	3
Total Unmet Resource Needs	5	6	6	10
Distinct Clients with Unmet Resource Needs	5	6	6	8
7h. Financial Security				
7h-i Assistance with Managing Money	43	35	31	39
7h-ii Assistance with Securing Public Benefits	27	25	21	28
7h-iii Representative Payee	3	4	3	3
Total Unmet Resource Needs	73	64	55	70
Distinct Clients with Unmet Resource Needs	65	55	49	64
7i. Education				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,876	1,967	1,957	1,950
7i-i Adult Education (other than GED)	4	4	4	4
7i-ii GED	11	11	10	12
7i-iii Literacy Assistance	5	6	6	5
7i-iv Post High School Education	4	6	7	7
7i-v Tuition Reimbursement	4	2	2	2
Total Unmet Resource Needs	28	29	29	30
Distinct Clients with Unmet Resource Needs	26	27	27	27
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	4	7
7j-ii Club House and/or Peer Vocational Support	7	9	8	8
7j-iii Competitive Employment (no supports)	5	6	5	4
7j-iv Supported Employment	2	3	2	5
7j-v Vocational Rehabilitation	32	33	36	42
Total Unmet Resource Needs	49	54	55	66
Distinct Clients with Unmet Resource Needs	44	47	49	56
7k. Living Skills				
7k-i Daily Living Support Services	19	20	23	30
7k-ii Day Support Services	0	0	0	1
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	9	9	5	7
Total Unmet Resource Needs	28	29	28	38
Distinct Clients with Unmet Resource Needs	26	28	28	37
7l. Transportation				
7l-i Transportation to ISP-Identified Services	82	78	70	85
7l-ii Transportation to Other ISP Activities	26	36	31	28
7l-iii After Hours Transportation	19	25	19	15
Total Unmet Resource Needs	127	139	120	128
Distinct Clients with Unmet Resource Needs	102	99	86	98
7m. Personal Growth/Community				
7m-i Avocational Activities	0	1	0	1
7m. Personal Growth/Community				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 3
(Kennebec, Somerset)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,876	1,967	1,957	1,950
7m-ii Recreation Activities	11	12	9	8
7m-iii Social Activities	36	32	26	33
7m-iv Spiritual Activities	3	3	3	2
Total Unmet Resource Needs	50	48	38	44
Distinct Clients with Unmet Resource Needs	40	38	30	37
Other Resources				
Other Resources	3	3	6	5
Total Unmet Resource Needs	3	3	6	5
Distinct Clients with Unmet Resource Needs	3	3	6	5
CSN 3 Totals				
Total Unmet Resource Needs	770	782	715	828
Distinct Clients With any Unmet Resource Need	331	326	323	355
Distinct Clients with a RDS	1,876	1,967	1,957	1,950

Report Run: Apr 18, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q3			2012 Q4			2013 Q1			2013 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
228	757	30.1%	220	775	28.4%	233	817	28.5%	237	805	29.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

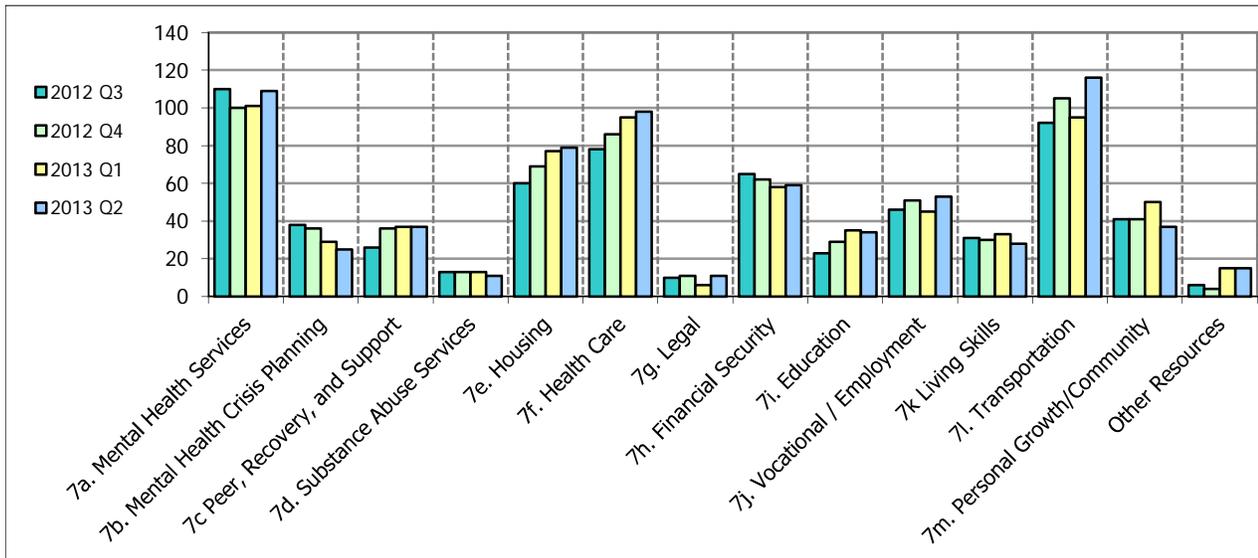


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q3	2012 Q4	2013 Q1	2013 Q2
7a. Mental Health Services	110	100	101	109
7b. Mental Health Crisis Planning	38	36	29	25
7c. Peer, Recovery, and Support	26	36	37	37
7d. Substance Abuse Services	13	13	13	11
7e. Housing	60	69	77	79
7f. Health Care	78	86	95	98
7g. Legal	10	11	6	11
7h. Financial Security	65	62	58	59
7i. Education	23	29	35	34
7j. Vocational / Employment	46	51	45	53
7k. Living Skills	31	30	33	28
7l. Transportation	92	105	95	116
7m. Personal Growth/Community	41	41	50	37
Other Resources	6	4	15	15
Total CSN 4 Unmet Needs	639	673	689	712

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	757	775	817	805
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	2	2	4	4
7a-iii Dialectical Behavioral Therapy	1	2	1	2
7a-iv Family Psycho-Educational Treatment	1	1	0	0
7a-v Group Counseling	1	1	3	2
7a-vi Individual Counseling	45	39	44	50
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	0	1	0
7a-x Psychiatric Medication Management	59	55	48	51
Total Unmet Resource Needs	110	100	101	109
Distinct Clients with Unmet Resource Needs	81	77	78	79
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	32	31	24	21
7b-ii Mental Health Advance Directives	6	5	5	4
Total Unmet Resource Needs	38	36	29	25
Distinct Clients with Unmet Resource Needs	34	33	26	23
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	7	9	12	7
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	7	8	9	8
7c-iv Peer-Run Trauma Recovery Group	3	4	5	4
7c-v Wellness Recovery and Action Planning	0	0	0	0
7c-vi Family Support	9	15	11	18
Total Unmet Resource Needs	26	36	37	37
Distinct Clients with Unmet Resource Needs	25	32	33	34
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	12	11	11	9
7d-ii Residential Treatment Substance Abuse Services	1	2	2	2
Total Unmet Resource Needs	13	13	13	11
Distinct Clients with Unmet Resource Needs	13	12	12	10
7e. Housing				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	757	775	817	805
7e-i Supported Apartment	9	11	13	8
7e-ii Community Residential Facility	1	1	1	1
7e-iii Residential Treatment Facility (group home)	2	4	4	4
7e-iv Assisted Living Facility	3	4	4	5
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	45	49	55	61
Total Unmet Resource Needs	60	69	77	79
Distinct Clients with Unmet Resource Needs	58	64	72	76
7f. Health Care				
7f-i Dental Services	40	51	58	53
7f-ii Eye Care Services	15	16	14	17
7f-iii Hearing Services	3	3	4	5
7f-iv Physical Therapy	4	3	4	4
7f-v Physician/Medical Services	16	13	15	19
Total Unmet Resource Needs	78	86	95	98
Distinct Clients with Unmet Resource Needs	62	70	78	77
7g. Legal				
7g-i Advocate	7	9	4	8
7g-ii Guardian (private)	3	2	2	3
7g-iii Guardian (public)	0	0	0	0
Total Unmet Resource Needs	10	11	6	11
Distinct Clients with Unmet Resource Needs	10	11	6	11
7h. Financial Security				
7h-i Assistance with Managing Money	40	40	36	36
7h-ii Assistance with Securing Public Benefits	21	19	16	16
7h-iii Representative Payee	4	3	6	7
Total Unmet Resource Needs	65	62	58	59
Distinct Clients with Unmet Resource Needs	57	53	51	52
7i. Education				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	757	775	817	805
7i-i Adult Education (other than GED)	6	5	4	7
7i-ii GED	6	6	10	9
7i-iii Literacy Assistance	1	0	0	0
7i-iv Post High School Education	10	14	16	12
7i-v Tuition Reimbursement	0	4	5	6
Total Unmet Resource Needs	23	29	35	34
Distinct Clients with Unmet Resource Needs	22	28	34	32
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	4	4	6
7j-ii Club House and/or Peer Vocational Support	2	2	1	1
7j-iii Competitive Employment (no supports)	8	15	9	9
7j-iv Supported Employment	4	2	3	3
7j-v Vocational Rehabilitation	28	28	28	34
Total Unmet Resource Needs	46	51	45	53
Distinct Clients with Unmet Resource Needs	42	46	41	49
7k. Living Skills				
7k-i Daily Living Support Services	26	26	26	22
7k-ii Day Support Services	1	0	2	3
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	4	4	5	3
Total Unmet Resource Needs	31	30	33	28
Distinct Clients with Unmet Resource Needs	30	30	31	28
7l. Transportation				
7l-i Transportation to ISP-Identified Services	53	52	53	61
7l-ii Transportation to Other ISP Activities	29	39	32	40
7l-iii After Hours Transportation	10	14	10	15
Total Unmet Resource Needs	92	105	95	116
Distinct Clients with Unmet Resource Needs	57	58	60	68
7m. Personal Growth/Community				
7m-i Avocational Activities	2	3	2	1
7m. Personal Growth/Community				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	757	775	817	805
7m-ii Recreation Activities	9	10	12	8
7m-iii Social Activities	28	23	29	24
7m-iv Spiritual Activities	2	5	7	4
Total Unmet Resource Needs	41	41	50	37
Distinct Clients with Unmet Resource Needs	33	31	37	29
Other Resources				
Other Resources	6	4	15	15
Total Unmet Resource Needs	6	4	15	15
Distinct Clients with Unmet Resource Needs	6	4	15	15
CSN 4 Totals				
Total Unmet Resource Needs	639	673	689	712
Distinct Clients With any Unmet Resource Need	228	220	233	237
Distinct Clients with a RDS	757	775	817	805

Report Run: Apr 18, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q3			2012 Q4			2013 Q1			2013 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
542	1,756	30.9%	607	1,812	33.5%	657	1,866	35.2%	618	1,885	32.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

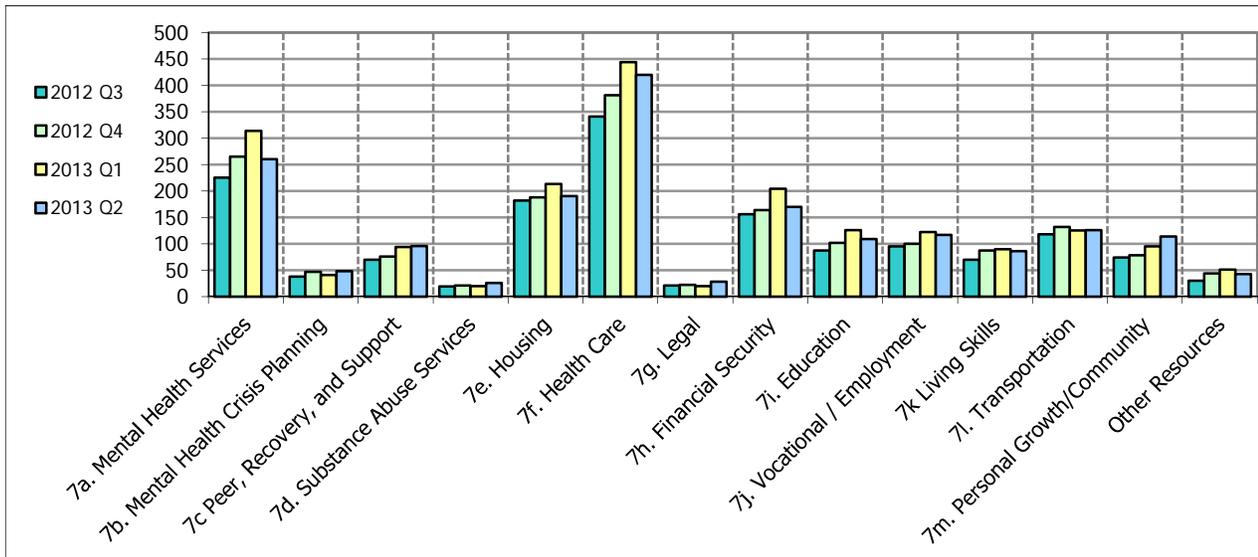


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q3	2012 Q4	2013 Q1	2013 Q2
7a. Mental Health Services	225	265	314	260
7b. Mental Health Crisis Planning	38	47	41	48
7c Peer, Recovery, and Support	70	76	94	96
7d. Substance Abuse Services	19	21	20	26
7e. Housing	182	188	213	190
7f. Health Care	341	381	444	420
7g. Legal	21	22	20	28
7h. Financial Security	156	164	204	170
7i. Education	87	102	126	109
7j. Vocational / Employment	95	100	122	117
7k Living Skills	70	87	90	86
7l. Transportation	118	132	125	126
7m. Personal Growth/Community	74	78	95	114
Other Resources	30	44	51	43
Total CSN 5 Unmet Needs	1,526	1,707	1,959	1,833

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 5

(Androscoffin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,756	1,812	1,866	1,885
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	7	7	10	3
7a-iii Dialectical Behavioral Therapy	12	10	18	11
7a-iv Family Psycho-Educational Treatment	1	2	2	1
7a-v Group Counseling	10	11	9	2
7a-vi Individual Counseling	76	92	122	110
7a-vii Inpatient Psychiatric Facility	1	0	1	0
7a-viii Intensive Case Management	2	1	2	1
7a-x Psychiatric Medication Management	116	142	150	132
Total Unmet Resource Needs	225	265	314	260
Distinct Clients with Unmet Resource Needs	189	226	256	212
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	18	22	20	26
7b-ii Mental Health Advance Directives	20	25	21	22
Total Unmet Resource Needs	38	47	41	48
Distinct Clients with Unmet Resource Needs	33	43	37	43
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	4	6	13	10
7c-ii Recovery Workbook Group	2	1	0	0
7c-iii Social Club	19	16	20	25
7c-iv Peer-Run Trauma Recovery Group	13	15	14	8
7c-v Wellness Recovery and Action Planning	1	2	1	2
7c-vi Family Support	31	36	46	51
Total Unmet Resource Needs	70	76	94	96
Distinct Clients with Unmet Resource Needs	57	65	80	86
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	16	18	17	24
7d-ii Residential Treatment Substance Abuse Services	3	3	3	2
Total Unmet Resource Needs	19	21	20	26
Distinct Clients with Unmet Resource Needs	18	20	19	26
7e. Housing				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 5

(Androscoffin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,756	1,812	1,866	1,885
7e-i Supported Apartment	12	13	12	11
7e-ii Community Residential Facility	9	6	6	4
7e-iii Residential Treatment Facility (group home)	3	2	2	1
7e-iv Assisted Living Facility	3	6	5	6
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	1	1	1	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	154	160	187	167
Total Unmet Resource Needs	182	188	213	190
Distinct Clients with Unmet Resource Needs	173	182	206	182
7f. Health Care				
7f-i Dental Services	199	204	241	231
7f-ii Eye Care Services	73	94	95	85
7f-iii Hearing Services	19	21	28	23
7f-iv Physical Therapy	8	7	10	12
7f-v Physician/Medical Services	42	55	70	69
Total Unmet Resource Needs	341	381	444	420
Distinct Clients with Unmet Resource Needs	244	255	296	290
7g. Legal				
7g-i Advocate	20	18	17	27
7g-ii Guardian (private)	0	2	1	0
7g-iii Guardian (public)	1	2	2	1
Total Unmet Resource Needs	21	22	20	28
Distinct Clients with Unmet Resource Needs	20	21	19	28
7h. Financial Security				
7h-i Assistance with Managing Money	91	94	117	108
7h-ii Assistance with Securing Public Benefits	56	61	77	52
7h-iii Representative Payee	9	9	10	10
Total Unmet Resource Needs	156	164	204	170
Distinct Clients with Unmet Resource Needs	141	148	183	157
7i. Education				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,756	1,812	1,866	1,885
7i-i Adult Education (other than GED)	24	20	24	27
7i-ii GED	11	24	27	30
7i-iii Literacy Assistance	9	10	9	11
7i-iv Post High School Education	37	44	55	36
7i-v Tuition Reimbursement	6	4	11	5
Total Unmet Resource Needs	87	102	126	109
Distinct Clients with Unmet Resource Needs	78	96	112	102
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	5	3	9	6
7j-ii Club House and/or Peer Vocational Support	3	4	10	9
7j-iii Competitive Employment (no supports)	8	9	13	11
7j-iv Supported Employment	6	7	11	10
7j-v Vocational Rehabilitation	73	77	79	81
Total Unmet Resource Needs	95	100	122	117
Distinct Clients with Unmet Resource Needs	90	95	110	107
7k. Living Skills				
7k-i Daily Living Support Services	48	63	62	62
7k-ii Day Support Services	8	8	10	9
7k-iii Occupational Therapy	4	6	5	8
7k-iv Skills Development Services	10	10	13	7
Total Unmet Resource Needs	70	87	90	86
Distinct Clients with Unmet Resource Needs	64	80	83	79
7l. Transportation				
7l-i Transportation to ISP-Identified Services	47	52	49	47
7l-ii Transportation to Other ISP Activities	35	37	37	40
7l-iii After Hours Transportation	36	43	39	39
Total Unmet Resource Needs	118	132	125	126
Distinct Clients with Unmet Resource Needs	89	98	95	87
7m. Personal Growth/Community				
7m-i Avocational Activities	5	4	4	3
7m. Personal Growth/Community				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,756	1,812	1,866	1,885
7m-ii Recreation Activities	22	28	26	28
7m-iii Social Activities	35	33	45	57
7m-iv Spiritual Activities	12	13	20	26
Total Unmet Resource Needs	74	78	95	114
Distinct Clients with Unmet Resource Needs	48	53	68	74
Other Resources				
Other Resources	30	44	51	43
Total Unmet Resource Needs	30	44	51	43
Distinct Clients with Unmet Resource Needs	30	44	51	43
CSN 5 Totals				
Total Unmet Resource Needs	1,526	1,707	1,959	1,833
Distinct Clients With any Unmet Resource Need	542	607	657	618
Distinct Clients with a RDS	1,756	1,812	1,866	1,885

Report Run: Apr 18, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q3			2012 Q4			2013 Q1			2013 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
575	1,888	30.5%	566	1,909	29.6%	560	1,953	28.7%	593	1,951	30.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

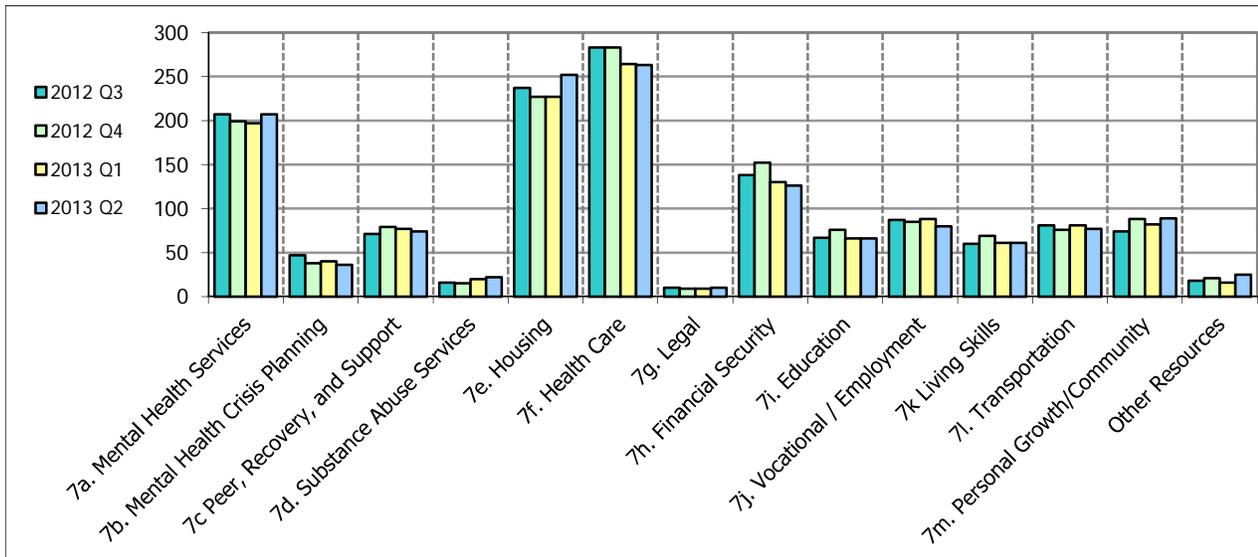


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q3	2012 Q4	2013 Q1	2013 Q2
7a. Mental Health Services	207	199	197	207
7b. Mental Health Crisis Planning	47	38	40	36
7c Peer, Recovery, and Support	71	79	77	74
7d. Substance Abuse Services	16	15	20	22
7e. Housing	237	227	227	252
7f. Health Care	283	283	264	263
7g. Legal	10	9	9	10
7h. Financial Security	138	152	130	126
7i. Education	67	76	66	66
7j. Vocational / Employment	87	85	88	80
7k Living Skills	60	69	61	61
7l. Transportation	81	76	81	77
7m. Personal Growth/Community	74	88	82	89
Other Resources	18	21	16	25
Total CSN 6 Unmet Needs	1,396	1,417	1,358	1,388

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,888	1,909	1,953	1,951
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	11	8	13	12
7a-iii Dialectical Behavioral Therapy	4	7	3	7
7a-iv Family Psycho-Educational Treatment	6	4	0	1
7a-v Group Counseling	11	10	9	11
7a-vi Individual Counseling	84	87	77	76
7a-vii Inpatient Psychiatric Facility	0	2	2	0
7a-viii Intensive Case Management	3	7	13	13
7a-x Psychiatric Medication Management	88	74	80	87
Total Unmet Resource Needs	207	199	197	207
Distinct Clients with Unmet Resource Needs	156	144	144	156
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	39	33	34	30
7b-ii Mental Health Advance Directives	8	5	6	6
Total Unmet Resource Needs	47	38	40	36
Distinct Clients with Unmet Resource Needs	44	37	37	33
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	15	18	18	14
7c-ii Recovery Workbook Group	1	1	1	1
7c-iii Social Club	28	32	34	32
7c-iv Peer-Run Trauma Recovery Group	2	3	3	5
7c-v Wellness Recovery and Action Planning	6	5	7	8
7c-vi Family Support	19	20	14	14
Total Unmet Resource Needs	71	79	77	74
Distinct Clients with Unmet Resource Needs	57	66	59	57
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	12	16	18
7d-ii Residential Treatment Substance Abuse Services	6	3	4	4
Total Unmet Resource Needs	16	15	20	22
Distinct Clients with Unmet Resource Needs	13	14	18	22
7e. Housing				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,888	1,909	1,953	1,951
7e-i Supported Apartment	38	36	42	45
7e-ii Community Residential Facility	10	12	13	13
7e-iii Residential Treatment Facility (group home)	6	7	4	3
7e-iv Assisted Living Facility	12	14	16	17
7e-v Nursing Home	2	4	2	2
7e-vi Residential Crisis Unit	1	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	168	153	150	172
Total Unmet Resource Needs	237	227	227	252
Distinct Clients with Unmet Resource Needs	213	200	204	224
7f. Health Care				
7f-i Dental Services	156	156	144	143
7f-ii Eye Care Services	50	50	52	52
7f-iii Hearing Services	19	16	10	11
7f-iv Physical Therapy	6	9	7	6
7f-v Physician/Medical Services	52	52	51	51
Total Unmet Resource Needs	283	283	264	263
Distinct Clients with Unmet Resource Needs	210	215	199	202
7g. Legal				
7g-i Advocate	9	5	6	6
7g-ii Guardian (private)	1	1	1	1
7g-iii Guardian (public)	0	3	2	3
Total Unmet Resource Needs	10	9	9	10
Distinct Clients with Unmet Resource Needs	10	9	9	10
7h. Financial Security				
7h-i Assistance with Managing Money	82	91	77	72
7h-ii Assistance with Securing Public Benefits	40	48	40	40
7h-iii Representative Payee	16	13	13	14
Total Unmet Resource Needs	138	152	130	126
Distinct Clients with Unmet Resource Needs	122	135	117	116
7i. Education				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,888	1,909	1,953	1,951
7i-i Adult Education (other than GED)	25	27	19	21
7i-ii GED	16	15	14	15
7i-iii Literacy Assistance	3	7	7	7
7i-iv Post High School Education	23	24	23	22
7i-v Tuition Reimbursement	0	3	3	1
Total Unmet Resource Needs	67	76	66	66
Distinct Clients with Unmet Resource Needs	62	69	60	61
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	7	10	8
7j-ii Club House and/or Peer Vocational Support	2	3	3	2
7j-iii Competitive Employment (no supports)	13	14	17	17
7j-iv Supported Employment	8	11	8	5
7j-v Vocational Rehabilitation	58	50	50	48
Total Unmet Resource Needs	87	85	88	80
Distinct Clients with Unmet Resource Needs	81	75	79	74
7k. Living Skills				
7k-i Daily Living Support Services	31	37	31	35
7k-ii Day Support Services	5	6	7	7
7k-iii Occupational Therapy	3	3	3	3
7k-iv Skills Development Services	21	23	20	16
Total Unmet Resource Needs	60	69	61	61
Distinct Clients with Unmet Resource Needs	56	64	57	58
7l. Transportation				
7l-i Transportation to ISP-Identified Services	46	44	40	40
7l-ii Transportation to Other ISP Activities	18	16	23	20
7l-iii After Hours Transportation	17	16	18	17
Total Unmet Resource Needs	81	76	81	77
Distinct Clients with Unmet Resource Needs	65	64	62	63
7m. Personal Growth/Community				
7m-i Avocational Activities	4	6	5	4
7m. Personal Growth/Community				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	1,888	1,909	1,953	1,951
7m-ii Recreation Activities	18	21	21	23
7m-iii Social Activities	39	49	45	48
7m-iv Spiritual Activities	13	12	11	14
Total Unmet Resource Needs	74	88	82	89
Distinct Clients with Unmet Resource Needs	57	65	64	69
Other Resources				
Other Resources	18	21	16	25
Total Unmet Resource Needs	18	21	16	25
Distinct Clients with Unmet Resource Needs	18	21	16	25
CSN 6 Totals				
Total Unmet Resource Needs	1,396	1,417	1,358	1,388
Distinct Clients With any Unmet Resource Need	575	566	560	593
Distinct Clients with a RDS	1,888	1,909	1,953	1,951

Report Run: Apr 18, 2013

Statewide Report of Unmet Resource Needs for Fiscal Year 2013 Q2

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2012 Q3			2012 Q4			2013 Q1			2013 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
164	488	33.6%	162	477	34.0%	148	458	32.3%	166	517	32.1%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

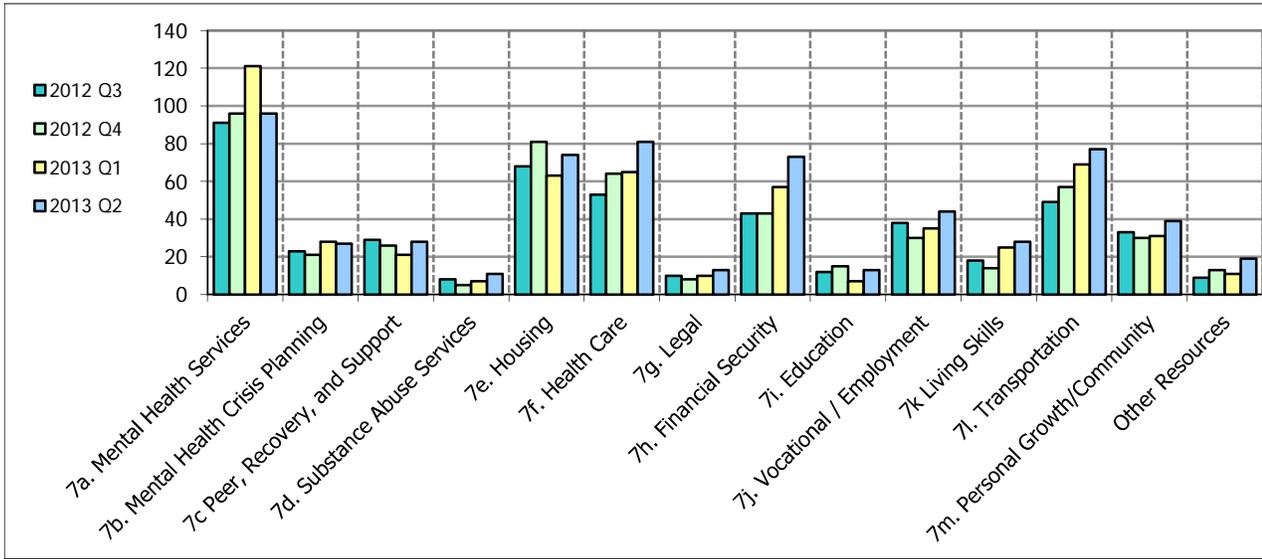


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2012 Q3	2012 Q4	2013 Q1	2013 Q2
7a. Mental Health Services	91	96	121	96
7b. Mental Health Crisis Planning	23	21	28	27
7c. Peer, Recovery, and Support	29	26	21	28
7d. Substance Abuse Services	8	5	7	11
7e. Housing	68	81	63	74
7f. Health Care	53	64	65	81
7g. Legal	10	8	10	13
7h. Financial Security	43	43	57	73
7i. Education	12	15	7	13
7j. Vocational / Employment	38	30	35	44
7k. Living Skills	18	14	25	28
7l. Transportation	49	57	69	77
7m. Personal Growth/Community	33	30	31	39
Other Resources	9	13	11	19
Total CSN 7 Unmet Needs	484	503	550	623

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	488	477	458	517
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	3	4	6
7a-iii Dialectical Behavioral Therapy	3	6	2	4
7a-iv Family Psycho-Educational Treatment	1	1	2	1
7a-v Group Counseling	3	1	1	4
7a-vi Individual Counseling	35	40	58	39
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	0	1	0
7a-x Psychiatric Medication Management	44	45	53	42
Total Unmet Resource Needs	91	96	121	96
Distinct Clients with Unmet Resource Needs	67	69	84	68
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	19	19	25	24
7b-ii Mental Health Advance Directives	4	2	3	3
Total Unmet Resource Needs	23	21	28	27
Distinct Clients with Unmet Resource Needs	20	19	26	25
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	1	1	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	10	9	9	10
7c-iv Peer-Run Trauma Recovery Group	5	2	1	6
7c-v Wellness Recovery and Action Planning	5	1	0	2
7c-vi Family Support	7	13	10	9
Total Unmet Resource Needs	29	26	21	28
Distinct Clients with Unmet Resource Needs	25	21	18	22
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	7	5	6	9
7d-ii Residential Treatment Substance Abuse Services	1	0	1	2
Total Unmet Resource Needs	8	5	7	11
Distinct Clients with Unmet Resource Needs	8	5	6	10
7e. Housing				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	488	477	458	517
7e-i Supported Apartment	9	11	10	5
7e-ii Community Residential Facility	0	2	3	3
7e-iii Residential Treatment Facility (group home)	0	0	0	1
7e-iv Assisted Living Facility	4	4	2	3
7e-v Nursing Home	1	0	0	2
7e-vi Residential Crisis Unit	0	0	0	1
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	54	64	48	59
Total Unmet Resource Needs	68	81	63	74
Distinct Clients with Unmet Resource Needs	63	72	57	66
7f. Health Care				
7f-i Dental Services	29	36	27	37
7f-ii Eye Care Services	11	13	16	17
7f-iii Hearing Services	0	3	2	2
7f-iv Physical Therapy	1	2	4	6
7f-v Physician/Medical Services	12	10	16	19
Total Unmet Resource Needs	53	64	65	81
Distinct Clients with Unmet Resource Needs	42	49	45	58
7g. Legal				
7g-i Advocate	8	8	9	11
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	2	0	1	2
Total Unmet Resource Needs	10	8	10	13
Distinct Clients with Unmet Resource Needs	10	8	10	13
7h. Financial Security				
7h-i Assistance with Managing Money	25	28	34	36
7h-ii Assistance with Securing Public Benefits	15	15	20	30
7h-iii Representative Payee	3	0	3	7
Total Unmet Resource Needs	43	43	57	73
Distinct Clients with Unmet Resource Needs	37	37	45	56
7i. Education				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	488	477	458	517
7i-i Adult Education (other than GED)	2	5	1	4
7i-ii GED	3	5	3	5
7i-iii Literacy Assistance	3	1	1	3
7i-iv Post High School Education	3	4	2	1
7i-v Tuition Reimbursement	1	0	0	0
Total Unmet Resource Needs	12	15	7	13
Distinct Clients with Unmet Resource Needs	10	14	7	12
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	3	5	8
7j-ii Club House and/or Peer Vocational Support	0	0	1	2
7j-iii Competitive Employment (no supports)	6	2	3	8
7j-iv Supported Employment	6	3	4	2
7j-v Vocational Rehabilitation	22	22	22	24
Total Unmet Resource Needs	38	30	35	44
Distinct Clients with Unmet Resource Needs	31	26	28	35
7k. Living Skills				
7k-i Daily Living Support Services	10	9	14	22
7k-ii Day Support Services	1	1	1	1
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	7	4	10	5
Total Unmet Resource Needs	18	14	25	28
Distinct Clients with Unmet Resource Needs	15	14	23	26
7l. Transportation				
7l-i Transportation to ISP-Identified Services	24	23	31	37
7l-ii Transportation to Other ISP Activities	12	19	24	26
7l-iii After Hours Transportation	13	15	14	14
Total Unmet Resource Needs	49	57	69	77
Distinct Clients with Unmet Resource Needs	32	40	41	46
7m. Personal Growth/Community				
7m-i Avocational Activities	4	3	4	3
7m. Personal Growth/Community				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	488	477	458	517
7m-ii Recreation Activities	6	8	9	12
7m-iii Social Activities	21	18	16	22
7m-iv Spiritual Activities	2	1	2	2
Total Unmet Resource Needs	33	30	31	39
Distinct Clients with Unmet Resource Needs	29	24	22	29
Other Resources				
Other Resources	9	13	11	19
Total Unmet Resource Needs	9	13	11	19
Distinct Clients with Unmet Resource Needs	9	13	11	19
CSN 7 Totals				
Total Unmet Resource Needs	484	503	550	623
Distinct Clients With any Unmet Resource Need	164	162	148	166
Distinct Clients with a RDS	488	477	458	517

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	391	378	368	328
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	1	0	0	0
7a-iii Dialectical Behavioral Therapy	3	2	4	2
7a-iv Family Psycho-Educational Treatment	1	0	0	0
7a-v Group Counseling	3	1	2	1
7a-vi Individual Counseling	12	9	17	9
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	0	1	3
7a-x Psychiatric Medication Management	15	19	16	13
Total Unmet Resource Needs	35	31	40	28
Distinct Clients with Unmet Resource Needs	32	28	35	25
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	3	5	2	2
7b-ii Mental Health Advance Directives	3	4	3	3
Total Unmet Resource Needs	6	9	5	5
Distinct Clients with Unmet Resource Needs	6	9	5	5
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	1	1	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	8	3	1	2
7c-iv Peer-Run Trauma Recovery Group	3	2	2	1
7c-v Wellness Recovery and Action Planning	0	0	0	0
7c-vi Family Support	1	2	1	1
Total Unmet Resource Needs	13	8	5	6
Distinct Clients with Unmet Resource Needs	11	7	5	6
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	4	3	1	1
7d-ii Residential Treatment Substance Abuse Services	1	1	0	0
Total Unmet Resource Needs	5	4	1	1
Distinct Clients with Unmet Resource Needs	4	3	1	1
7e. Housing				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	391	378	368	328
7e-i Supported Apartment	2	1	3	2
7e-ii Community Residential Facility	4	3	2	1
7e-iii Residential Treatment Facility (group home)	0	0	1	0
7e-iv Assisted Living Facility	0	1	0	0
7e-v Nursing Home	0	1	1	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	26	29	27	26
Total Unmet Resource Needs	32	35	34	30
Distinct Clients with Unmet Resource Needs	32	35	32	29
7f. Health Care				
7f-i Dental Services	20	15	12	18
7f-ii Eye Care Services	7	4	5	9
7f-iii Hearing Services	1	2	2	3
7f-iv Physical Therapy	2	1	0	1
7f-v Physician/Medical Services	5	6	6	3
Total Unmet Resource Needs	35	28	25	34
Distinct Clients with Unmet Resource Needs	29	24	21	25
7g. Legal				
7g-i Advocate	5	5	4	2
7g-ii Guardian (private)	3	2	2	1
7g-iii Guardian (public)	1	3	2	2
Total Unmet Resource Needs	9	10	8	5
Distinct Clients with Unmet Resource Needs	9	10	8	4
7h. Financial Security				
7h-i Assistance with Managing Money	11	16	14	10
7h-ii Assistance with Securing Public Benefits	9	8	6	7
7h-iii Representative Payee	2	0	0	0
Total Unmet Resource Needs	22	24	20	17
Distinct Clients with Unmet Resource Needs	19	20	18	17
7i. Education				

Report Run: Apr 18, 2013



Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2013 Quarter 2

(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	391	378	368	328
7i-i Adult Education (other than GED)	3	1	0	1
7i-ii GED	5	1	3	2
7i-iii Literacy Assistance	0	0	0	0
7i-iv Post High School Education	5	3	2	1
7i-v Tuition Reimbursement	1	0	0	0
Total Unmet Resource Needs	14	5	5	4
Distinct Clients with Unmet Resource Needs	13	5	5	4
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	2	3	1
7j-ii Club House and/or Peer Vocational Support	1	1	0	0
7j-iii Competitive Employment (no supports)	2	3	1	1
7j-iv Supported Employment	3	2	2	2
7j-v Vocational Rehabilitation	13	11	5	6
Total Unmet Resource Needs	20	19	11	10
Distinct Clients with Unmet Resource Needs	19	19	11	9
7k. Living Skills				
7k-i Daily Living Support Services	6	5	4	5
7k-ii Day Support Services	3	3	5	2
7k-iii Occupational Therapy	1	1	0	0
7k-iv Skills Development Services	2	2	2	1
Total Unmet Resource Needs	12	11	11	8
Distinct Clients with Unmet Resource Needs	9	9	8	7
7l. Transportation				
7l-i Transportation to ISP-Identified Services	13	10	12	13
7l-ii Transportation to Other ISP Activities	10	9	8	12
7l-iii After Hours Transportation	8	6	6	6
Total Unmet Resource Needs	31	25	26	31
Distinct Clients with Unmet Resource Needs	21	16	20	20
7m. Personal Growth/Community				
7m-i Avocational Activities	1	1	1	1
7m. Personal Growth/Community				

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2013 Quarter 2
(Oct, Nov, Dec 2012)

	2012 Q3	2012 Q4	2013 Q1	2013 Q2
Distinct Clients with a RDS	391	378	368	328
7m-ii Recreation Activities	7	4	4	2
7m-iii Social Activities	18	11	9	7
7m-iv Spiritual Activities	3	0	0	0
Total Unmet Resource Needs	29	16	14	10
Distinct Clients with Unmet Resource Needs	21	15	13	9
Other Resources				
Other Resources	6	4	8	8
Total Unmet Resource Needs	6	4	8	8
Distinct Clients with Unmet Resource Needs	6	4	8	8
CSN Not Assigned Totals				
Total Unmet Resource Needs	269	229	213	197
Distinct Clients With any Unmet Resource Need	104	102	90	83
Distinct Clients with a RDS	391	378	368	328

Report Run: Apr 18, 2013