



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Office of Adult Mental Health Services

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### Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

#### Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and CRS)
- both class members and non-class members

#### Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

Statewide data is reported first, followed by individual CSN reports.

As of Sept 19, 2011 all "other" categories within each major resource need categories were no longer an available option for reporting within APS CareConnections. There remains one stand alone "other resource need" category for those resources that are not available within any other category. As a result of this change, OAMHS will no longer be reporting on those "other" categories within each resource need category.

Report Run: Apr 10, 2012

**Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2**

**Table 1: Distinct People with a Resource Data Summary (RDS) by CSN**

CSN	Counties	Distinct People
CSN 1	Aroostook	356
CSN 2	Hancock, Penobscot, Piscataquis &	1,739
CSN 3	Kennebec & Somerset	1,803
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	723
CSN 5	Androscoggin, Franklin & Oxford	1,703
CSN 6	Cumberland	1,841
CSN 7	York	527
Not Assigned	No legal address	305
<b>Statewide</b>		<b>8,997</b>

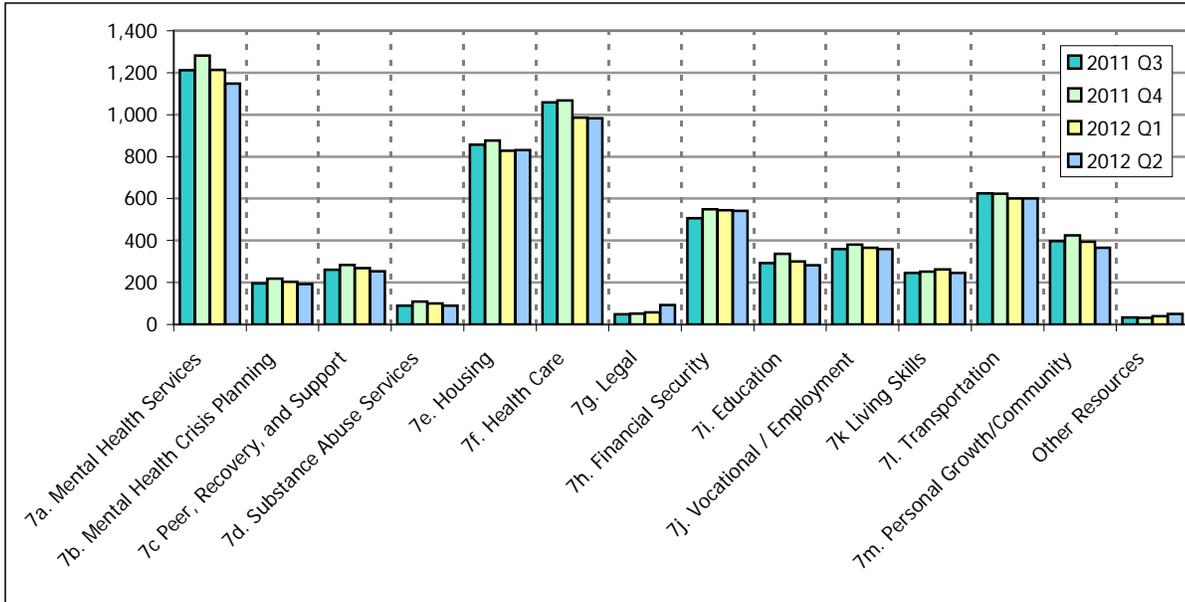
**Table 2: Distinct People and Unmet Resource Needs across four Quarters**

	2011 Q3			2011 Q4			2012 Q1			2012 Q2		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	114	368	31.0%	104	367	28.3%	96	373	25.7%	94	356	26.4%
CSN 2	485	1,693	28.6%	501	1,706	29.4%	450	###	26.6%	450	1,739	25.9%
CSN 3	382	1,666	22.9%	401	1,677	23.9%	335	###	19.5%	313	1,803	17.4%
CSN 4	198	568	34.9%	195	614	31.8%	197	677	29.1%	208	723	28.8%
CSN 5	558	1,592	35.1%	558	1,616	34.5%	529	###	32.8%	535	1,703	31.4%
CSN 6	533	1,600	33.3%	580	1,696	34.2%	560	###	32.4%	587	1,841	31.9%
CSN 7	200	488	41.0%	172	457	37.6%	136	407	33.4%	154	527	29.2%
N/A	118	351	33.6%	116	332	34.9%	91	294	31.0%	84	305	27.5%
<b>Total</b>	<b>2,588</b>	<b>8,326</b>	<b>31.1%</b>	<b>2,627</b>	<b>8,465</b>	<b>31.0%</b>	<b>2,394</b>	<b>###</b>	<b>28.2%</b>	<b>2,425</b>	<b>8,997</b>	<b>27.0%</b>

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## Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2

**Graph 1: Number of Unmet Resource Needs by Category over four Quarters**



**Table 3: Total Number of Unmet Resource Needs Reported**

Reported Unmet Resource Needs	2011 Q3	2011 Q4	2012 Q1	2012 Q2
7a. Mental Health Services	1,212	1,281	1,214	1,148
7b. Mental Health Crisis Planning	196	219	204	192
7c. Peer, Recovery, and Support	261	284	269	254
7d. Substance Abuse Services	89	109	100	90
7e. Housing	857	876	828	831
7f. Health Care	1,059	1,068	986	983
7g. Legal	48	52	58	92
7h. Financial Security	506	549	545	542
7i. Education	293	336	300	282
7j. Vocational / Employment	360	381	365	360
7k. Living Skills	245	252	263	246
7l. Transportation	625	624	601	600
7m. Personal Growth/Community	397	425	394	365
Other Resources	34	32	39	50
<b>Total Statewide Unmet Needs</b>	<b>6,182</b>	<b>6,488</b>	<b>6,166</b>	<b>6,035</b>

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## Report of Unmet Resource Needs

Statewide  
(All CSNs)

Fiscal Year 2011 Quarter 2  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	8,326	8,465	8,499	8,997
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	47	50	42	33
7a-ii Community Integration Services	321	362	320	260
7a-iii Dialectical Behavioral Therapy	44	39	33	40
7a-iv Family Psycho-Educational Treatment	11	9	11	14
7a-v Group Counseling	39	33	32	24
7a-vi Individual Counseling	342	344	361	345
7a-vii Inpatient Psychiatric Facility	4	5	3	1
7a-viii Intensive Case Management	9	10	13	9
7a-x Psychiatric Medication Management	395	429	399	422
<b>Total Unmet Resource Needs</b>	<b>1,212</b>	<b>1,281</b>	<b>1,214</b>	<b>1,148</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>902</b>	<b>916</b>	<b>839</b>	<b>843</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	137	157	142	142
7b-ii Mental Health Advance Directives	59	62	62	50
<b>Total Unmet Resource Needs</b>	<b>196</b>	<b>219</b>	<b>204</b>	<b>192</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>180</b>	<b>199</b>	<b>181</b>	<b>174</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	23	31	33	28
7c-ii Recovery Workbook Group	0	2	2	2
7c-iii Social Club	106	116	105	91
7c-iv Peer-Run Trauma Recovery Group	24	24	25	24
7c-v Wellness Recovery and Action Planning	25	20	19	18
7c-vi Family Support	83	91	85	91
<b>Total Unmet Resource Needs</b>	<b>261</b>	<b>284</b>	<b>269</b>	<b>254</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>223</b>	<b>234</b>	<b>221</b>	<b>214</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	72	92	84	74
7d-ii Residential Treatment Substance Abuse Services	17	17	16	16
<b>Total Unmet Resource Needs</b>	<b>89</b>	<b>109</b>	<b>100</b>	<b>90</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>86</b>	<b>105</b>	<b>96</b>	<b>85</b>

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Statewide  
(All CSNs)

Fiscal Year 2011 Quarter 2  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	8,326	8,465	8,499	8,997
<b>7e. Housing</b>				
7e-i Supported Apartment	92	90	87	83
7e-ii Community Residential Facility	26	30	27	34
7e-iii Residential Treatment Facility (group home)	12	19	20	17
7e-iv Assisted Living Facility	40	43	32	31
7e-v Nursing Home	7	6	5	5
7e-vi Residential Crisis Unit	0	2	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	680	686	657	661
<b>Total Unmet Resource Needs</b>	<b>857</b>	<b>876</b>	<b>828</b>	<b>831</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>801</b>	<b>811</b>	<b>773</b>	<b>777</b>
<b>7f. Health Care</b>				
7f-i Dental Services	581	586	555	528
7f-ii Eye Care Services	211	209	192	197
7f-iii Hearing Services	52	51	47	53
7f-iv Physical Therapy	33	31	28	33
7f-v Physician/Medical Services	182	191	164	172
<b>Total Unmet Resource Needs</b>	<b>1,059</b>	<b>1,068</b>	<b>986</b>	<b>983</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>800</b>	<b>791</b>	<b>734</b>	<b>751</b>
<b>7g. Legal</b>				
7g-i Advocate	28	33	41	59
7g-ii Guardian (private)	16	14	13	27
7g-iii Guardian (public)	4	5	4	6
<b>Total Unmet Resource Needs</b>	<b>48</b>	<b>52</b>	<b>58</b>	<b>92</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>47</b>	<b>51</b>	<b>57</b>	<b>88</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	268	313	303	298
7h-ii Assistance with Securing Public Benefits	199	192	201	204
7h-iii Representative Payee	39	44	41	40
<b>Total Unmet Resource Needs</b>	<b>506</b>	<b>549</b>	<b>545</b>	<b>542</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>446</b>	<b>487</b>	<b>483</b>	<b>485</b>

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## Report of Unmet Resource Needs

Statewide  
(All CSNs)

Fiscal Year 2011 Quarter 2  
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	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	8,326	8,465	8,499	8,997
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	66	84	76	69
7i-ii GED	83	80	75	75
7i-iii Literacy Assistance	24	27	24	25
7i-iv Post High School Education	106	123	106	92
7i-v Tuition Reimbursement	14	22	19	21
<b>Total Unmet Resource Needs</b>	<b>293</b>	<b>336</b>	<b>300</b>	<b>282</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>274</b>	<b>301</b>	<b>270</b>	<b>261</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	32	37	40	34
7j-ii Club House and/or Peer Vocational Support	8	13	10	11
7j-iii Competitive Employment (no supports)	63	64	55	49
7j-iv Supported Employment	36	35	41	39
7j-v Vocational Rehabilitation	221	232	219	227
<b>Total Unmet Resource Needs</b>	<b>360</b>	<b>381</b>	<b>365</b>	<b>360</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>320</b>	<b>343</b>	<b>323</b>	<b>324</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	139	144	160	154
7k-ii Day Support Services	23	25	21	22
7k-iii Occupational Therapy	14	11	8	9
7k-iv Skills Development Services	69	72	74	61
<b>Total Unmet Resource Needs</b>	<b>245</b>	<b>252</b>	<b>263</b>	<b>246</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>219</b>	<b>228</b>	<b>231</b>	<b>222</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	290	287	290	293
7l-ii Transportation to Other ISP Activities	154	161	162	165
7l-iii After Hours Transportation	181	176	149	142
<b>Total Unmet Resource Needs</b>	<b>625</b>	<b>624</b>	<b>601</b>	<b>600</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>450</b>	<b>447</b>	<b>427</b>	<b>431</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	20	26	23	22

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(All CSNs)

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	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	8,326	8,465	8,499	8,997
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	113	128	96	100
7m-iii Social Activities	228	238	234	212
7m-iv Spiritual Activities	36	33	41	31
<b>Total Unmet Resource Needs</b>	<b>397</b>	<b>425</b>	<b>394</b>	<b>365</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>307</b>	<b>335</b>	<b>300</b>	<b>278</b>
<b>Other Resources</b>				
Other Resources	34	32	39	50
<b>Total Unmet Resource Needs</b>	<b>34</b>	<b>32</b>	<b>39</b>	<b>50</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>34</b>	<b>32</b>	<b>39</b>	<b>50</b>
<b>Statewide Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>6,182</b>	<b>6,488</b>	<b>6,166</b>	<b>6,035</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>2,588</b>	<b>2,627</b>	<b>2,394</b>	<b>2,425</b>
<b>Distinct Clients with a RDS</b>	<b>8,326</b>	<b>8,465</b>	<b>8,499</b>	<b>8,997</b>

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Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q3			2011 Q4			2012 Q1			2012 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unm	People with Unmet Needs	Distinct People	% With Unmet Needs
114	368	31.0%	104	367	28.3%	96	373	###	94	356	26.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

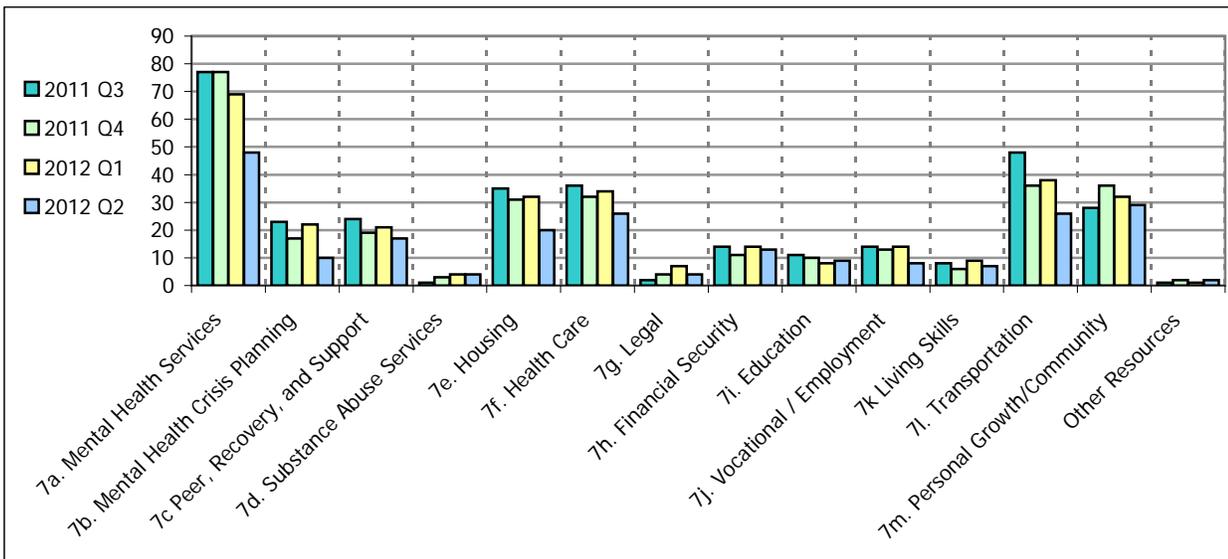


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q3	2011 Q4	2012 Q1	2012 Q2
7a. Mental Health Services	77	77	69	48
7b. Mental Health Crisis Planning	23	17	22	10
7c Peer, Recovery, and Support	24	19	21	17
7d. Substance Abuse Services	1	3	4	4
7e. Housing	35	31	32	20
7f. Health Care	36	32	34	26
7g. Legal	2	4	7	4
7h. Financial Security	14	11	14	13
7i. Education	11	10	8	9
7j. Vocational / Employment	14	13	14	8
7k Living Skills	8	6	9	7
7l. Transportation	48	36	38	26
7m. Personal Growth/Community	28	36	32	29
Other Resources	1	2	1	2
<b>Total CSN 1 Unmet Needs</b>	<b>322</b>	<b>297</b>	<b>305</b>	<b>223</b>

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## Report of Unmet Resource Needs

CSN 1  
(Aroostook)

Fiscal Year 2011 Quarter 2  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	368	367	373	356
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	0	1	1	0
7a-ii Community Integration Services	33	30	21	17
7a-iii Dialectical Behavioral Therapy	1	2	5	4
7a-iv Family Psycho-Educational Treatment	1	0	0	0
7a-v Group Counseling	2	3	3	1
7a-vi Individual Counseling	13	16	15	9
7a-vii Inpatient Psychiatric Facility	1	0	1	0
7a-viii Intensive Case Management	1	1	0	0
7a-x Psychiatric Medication Management	25	24	23	17
<b>Total Unmet Resource Needs</b>	<b>77</b>	<b>77</b>	<b>69</b>	<b>48</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>57</b>	<b>56</b>	<b>42</b>	<b>38</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	16	12	16	6
7b-ii Mental Health Advance Directives	7	5	6	4
<b>Total Unmet Resource Needs</b>	<b>23</b>	<b>17</b>	<b>22</b>	<b>10</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>19</b>	<b>15</b>	<b>19</b>	<b>9</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	0	0	0	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	17	13	14	11
7c-iv Peer-Run Trauma Recovery Group	1	0	0	0
7c-v Wellness Recovery and Action Planning	3	3	2	2
7c-vi Family Support	3	3	5	3
<b>Total Unmet Resource Needs</b>	<b>24</b>	<b>19</b>	<b>21</b>	<b>17</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>20</b>	<b>18</b>	<b>20</b>	<b>15</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	1	3	3	4
7d-ii Residential Treatment Substance Abuse Services	0	0	1	0
<b>Total Unmet Resource Needs</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>4</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>4</b>

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## Report of Unmet Resource Needs

CSN 1  
(Aroostook)

Fiscal Year 2011 Quarter 2  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	368	367	373	356
<b>7e. Housing</b>				
7e-i Supported Apartment	10	8	8	2
7e-ii Community Residential Facility	2	3	0	0
7e-iii Residential Treatment Facility (group home)	1	0	2	2
7e-iv Assisted Living Facility	2	3	0	2
7e-v Nursing Home	0	1	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	20	16	22	14
<b>Total Unmet Resource Needs</b>	<b>35</b>	<b>31</b>	<b>32</b>	<b>20</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>28</b>	<b>24</b>	<b>27</b>	<b>18</b>
<b>7f. Health Care</b>				
7f-i Dental Services	14	15	13	14
7f-ii Eye Care Services	5	4	7	2
7f-iii Hearing Services	2	0	1	1
7f-iv Physical Therapy	2	2	0	1
7f-v Physician/Medical Services	13	11	13	8
<b>Total Unmet Resource Needs</b>	<b>36</b>	<b>32</b>	<b>34</b>	<b>26</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>25</b>	<b>26</b>	<b>24</b>
<b>7g. Legal</b>				
7g-i Advocate	1	3	5	4
7g-ii Guardian (private)	1	1	2	0
7g-iii Guardian (public)	0	0	0	0
<b>Total Unmet Resource Needs</b>	<b>2</b>	<b>4</b>	<b>7</b>	<b>4</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>2</b>	<b>4</b>	<b>7</b>	<b>4</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	6	5	7	6
7h-ii Assistance with Securing Public Benefits	7	6	6	7
7h-iii Representative Payee	1	0	1	0
<b>Total Unmet Resource Needs</b>	<b>14</b>	<b>11</b>	<b>14</b>	<b>13</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>11</b>	<b>9</b>	<b>13</b>	<b>12</b>

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CSN 1  
(Aroostook)

Fiscal Year 2011 Quarter 2  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	368	367	373	356
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	2	2	3	3
7i-ii GED	6	4	2	3
7i-iii Literacy Assistance	0	0	1	1
7i-iv Post High School Education	3	3	2	1
7i-v Tuition Reimbursement	0	1	0	1
<b>Total Unmet Resource Needs</b>	<b>11</b>	<b>10</b>	<b>8</b>	<b>9</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>11</b>	<b>9</b>	<b>8</b>	<b>9</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	2	4	2	0
7j-ii Club House and/or Peer Vocational Support	1	0	0	1
7j-iii Competitive Employment (no supports)	2	0	2	1
7j-iv Supported Employment	3	2	4	1
7j-v Vocational Rehabilitation	6	7	6	5
<b>Total Unmet Resource Needs</b>	<b>14</b>	<b>13</b>	<b>14</b>	<b>8</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>12</b>	<b>10</b>	<b>13</b>	<b>7</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	4	1	4	3
7k-ii Day Support Services	1	2	1	2
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	3	3	4	2
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>6</b>	<b>9</b>	<b>7</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>7</b>	<b>5</b>	<b>8</b>	<b>6</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	25	19	23	16
7l-ii Transportation to Other ISP Activities	8	8	7	5
7l-iii After Hours Transportation	15	9	8	5
<b>Total Unmet Resource Needs</b>	<b>48</b>	<b>36</b>	<b>38</b>	<b>26</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>37</b>	<b>25</b>	<b>32</b>	<b>22</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	3	1	2

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 1**  
(Aroostook)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	368	367	373	356
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	9	13	9	8
7m-iii Social Activities	16	19	18	17
7m-iv Spiritual Activities	2	1	4	2
<b>Total Unmet Resource Needs</b>	28	36	32	29
<b>Distinct Clients with Unmet Resource Needs</b>	21	25	24	22
<b>Other Resources</b>				
Other Resources	1	2	1	2
<b>Total Unmet Resource Needs</b>	1	2	1	2
<b>Distinct Clients with Unmet Resource Needs</b>	1	2	1	2
<b>CSN 1 Totals</b>				
<b>Total Unmet Resource Needs</b>	322	297	305	223
<b>Distinct Clients With any Unmet Resource Need</b>	114	104	96	94
<b>Distinct Clients with a RDS</b>	368	367	373	356

Report Run: Apr 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q3			2011 Q4			2012 Q1			2012 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unm	People with Unmet Needs	Distinct People	% With Unmet Needs
485	1,693	28.6%	501	1,706	29.4%	450	1,692	###	450	1,739	25.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

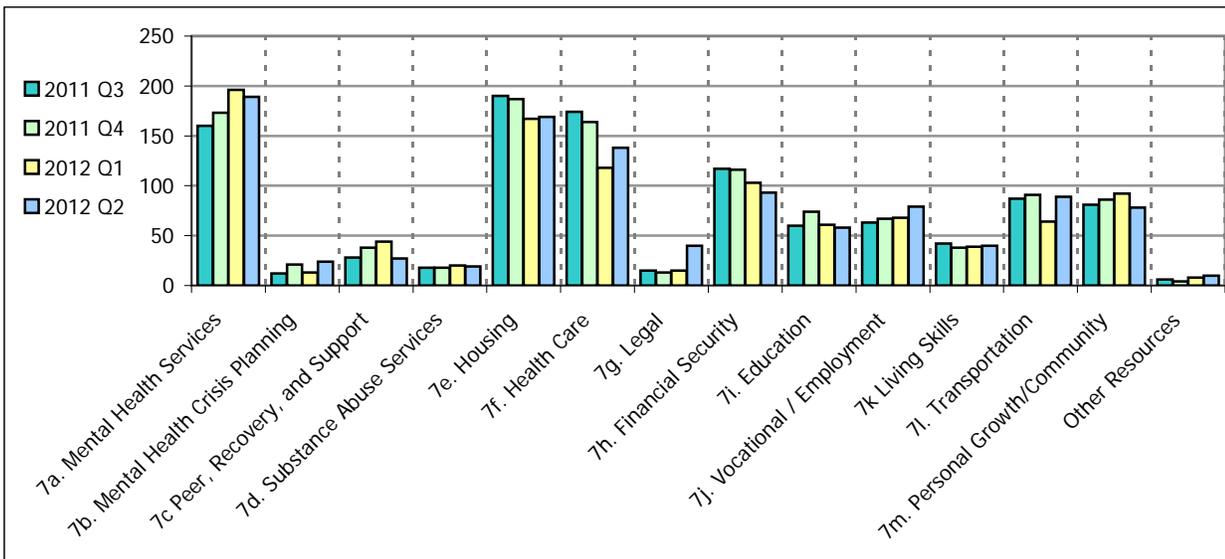


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q3	2011 Q4	2012 Q1	2012 Q2
7a. Mental Health Services	160	173	196	189
7b. Mental Health Crisis Planning	12	21	13	24
7c Peer, Recovery, and Support	28	38	44	27
7d. Substance Abuse Services	18	18	20	19
7e. Housing	190	187	167	169
7f. Health Care	174	164	118	138
7g. Legal	15	13	15	40
7h. Financial Security	117	116	103	93
7i. Education	60	74	61	58
7j. Vocational / Employment	63	67	68	79
7k Living Skills	42	38	39	40
7l. Transportation	87	91	64	89
7m. Personal Growth/Community	81	86	92	78
Other Resources	6	4	8	10
<b>Total CSN 2 Unmet Needs</b>	<b>1,053</b>	<b>1,090</b>	<b>1,008</b>	<b>1,053</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,693	1,706	1,692	1,739
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	2	4	1	1
7a-ii Community Integration Services	27	46	46	38
7a-iii Dialectical Behavioral Therapy	2	2	2	2
7a-iv Family Psycho-Educational Treatment	1	2	1	2
7a-v Group Counseling	9	6	5	5
7a-vi Individual Counseling	61	55	73	69
7a-vii Inpatient Psychiatric Facility	1	2	1	0
7a-viii Intensive Case Management	0	0	3	3
7a-x Psychiatric Medication Management	57	56	64	69
<b>Total Unmet Resource Needs</b>	<b>160</b>	<b>173</b>	<b>196</b>	<b>189</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>133</b>	<b>134</b>	<b>137</b>	<b>139</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	9	16	9	20
7b-ii Mental Health Advance Directives	3	5	4	4
<b>Total Unmet Resource Needs</b>	<b>12</b>	<b>21</b>	<b>13</b>	<b>24</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>10</b>	<b>18</b>	<b>11</b>	<b>24</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	4	8	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	8	12	12	11
7c-iv Peer-Run Trauma Recovery Group	4	6	9	4
7c-v Wellness Recovery and Action Planning	2	2	4	3
7c-vi Family Support	12	14	11	7
<b>Total Unmet Resource Needs</b>	<b>28</b>	<b>38</b>	<b>44</b>	<b>27</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>24</b>	<b>34</b>	<b>32</b>	<b>20</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	14	15	16	17
7d-ii Residential Treatment Substance Abuse Services	4	3	4	2
<b>Total Unmet Resource Needs</b>	<b>18</b>	<b>18</b>	<b>20</b>	<b>19</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>17</b>	<b>17</b>	<b>19</b>	<b>19</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,693	1,706	1,692	1,739
<b>7e. Housing</b>				
7e-i Supported Apartment	14	12	16	16
7e-ii Community Residential Facility	3	2	4	5
7e-iii Residential Treatment Facility (group home)	2	3	3	3
7e-iv Assisted Living Facility	3	3	4	5
7e-v Nursing Home	1	1	0	0
7e-vi Residential Crisis Unit	0	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	167	165	140	140
<b>Total Unmet Resource Needs</b>	<b>190</b>	<b>187</b>	<b>167</b>	<b>169</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>182</b>	<b>182</b>	<b>158</b>	<b>156</b>
<b>7f. Health Care</b>				
7f-i Dental Services	87	82	59	61
7f-ii Eye Care Services	34	37	29	38
7f-iii Hearing Services	9	9	6	5
7f-iv Physical Therapy	8	6	6	9
7f-v Physician/Medical Services	36	30	18	25
<b>Total Unmet Resource Needs</b>	<b>174</b>	<b>164</b>	<b>118</b>	<b>138</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>134</b>	<b>123</b>	<b>89</b>	<b>102</b>
<b>7g. Legal</b>				
7g-i Advocate	6	7	8	16
7g-ii Guardian (private)	8	5	7	23
7g-iii Guardian (public)	1	1	0	1
<b>Total Unmet Resource Needs</b>	<b>15</b>	<b>13</b>	<b>15</b>	<b>40</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>15</b>	<b>13</b>	<b>15</b>	<b>37</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	65	70	54	43
7h-ii Assistance with Securing Public Benefits	49	42	45	45
7h-iii Representative Payee	3	4	4	5
<b>Total Unmet Resource Needs</b>	<b>117</b>	<b>116</b>	<b>103</b>	<b>93</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>101</b>	<b>104</b>	<b>94</b>	<b>84</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,693	1,706	1,692	1,739
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	14	18	14	11
7i-ii GED	12	10	8	9
7i-iii Literacy Assistance	6	5	4	3
7i-iv Post High School Education	25	33	29	25
7i-v Tuition Reimbursement	3	8	6	10
<b>Total Unmet Resource Needs</b>	<b>60</b>	<b>74</b>	<b>61</b>	<b>58</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>55</b>	<b>65</b>	<b>54</b>	<b>53</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	9	4	9	10
7j-ii Club House and/or Peer Vocational Support	2	1	1	1
7j-iii Competitive Employment (no supports)	23	25	18	21
7j-iv Supported Employment	7	5	7	9
7j-v Vocational Rehabilitation	22	32	33	38
<b>Total Unmet Resource Needs</b>	<b>63</b>	<b>67</b>	<b>68</b>	<b>79</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>46</b>	<b>58</b>	<b>53</b>	<b>65</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	25	24	24	28
7k-ii Day Support Services	1	1	1	1
7k-iii Occupational Therapy	4	3	1	1
7k-iv Skills Development Services	12	10	13	10
<b>Total Unmet Resource Needs</b>	<b>42</b>	<b>38</b>	<b>39</b>	<b>40</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>36</b>	<b>36</b>	<b>31</b>	<b>36</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	39	39	30	44
7l-ii Transportation to Other ISP Activities	13	17	13	20
7l-iii After Hours Transportation	35	35	21	25
<b>Total Unmet Resource Needs</b>	<b>87</b>	<b>91</b>	<b>64</b>	<b>89</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>76</b>	<b>75</b>	<b>54</b>	<b>67</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	4	5	5	4

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,693	1,706	1,692	1,739
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	30	33	31	25
7m-iii Social Activities	42	45	50	43
7m-iv Spiritual Activities	5	3	6	6
<b>Total Unmet Resource Needs</b>	<b>81</b>	<b>86</b>	<b>92</b>	<b>78</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>60</b>	<b>67</b>	<b>70</b>	<b>59</b>
<b>Other Resources</b>				
Other Resources	6	4	8	10
<b>Total Unmet Resource Needs</b>	<b>6</b>	<b>4</b>	<b>8</b>	<b>10</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>6</b>	<b>4</b>	<b>8</b>	<b>10</b>
<b>CSN 2 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>1,053</b>	<b>1,090</b>	<b>1,008</b>	<b>1,053</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>485</b>	<b>501</b>	<b>450</b>	<b>450</b>
<b>Distinct Clients with a RDS</b>	<b>1,693</b>	<b>1,706</b>	<b>1,692</b>	<b>1,739</b>

Report Run: Apr 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q3			2011 Q4			2012 Q1			2012 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unm	People with Unmet Needs	Distinct People	% With Unmet Needs
382	1,666	22.9%	401	1,677	23.9%	335	1,715	###	313	1,803	17.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

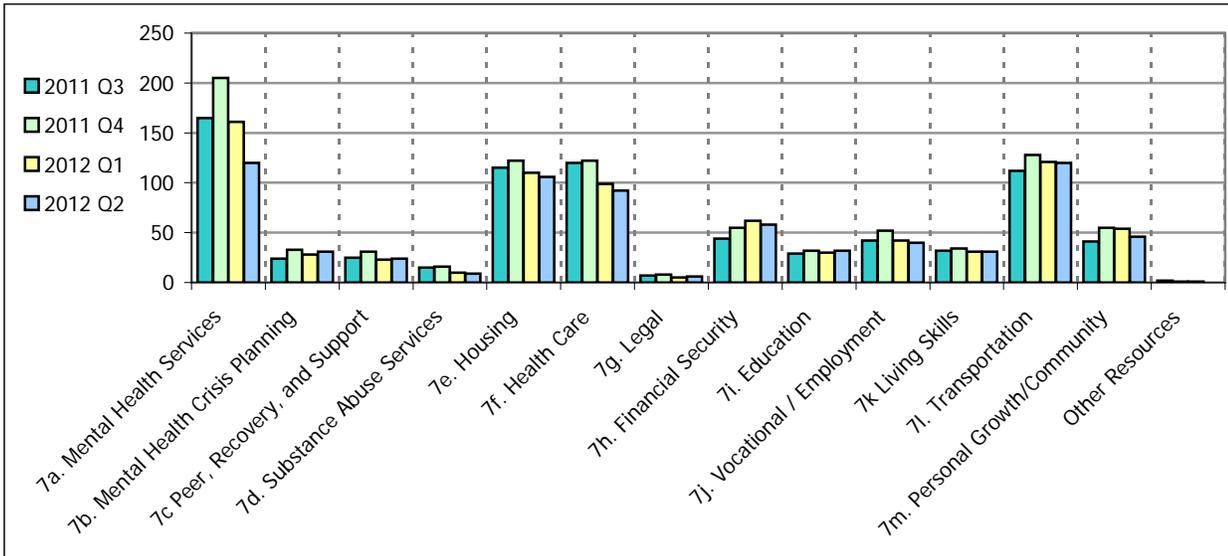


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q3	2011 Q4	2012 Q1	2012 Q2
7a. Mental Health Services	165	205	161	120
7b. Mental Health Crisis Planning	24	33	28	31
7c Peer, Recovery, and Support	25	31	23	24
7d. Substance Abuse Services	15	16	10	9
7e. Housing	115	122	110	106
7f. Health Care	120	122	99	92
7g. Legal	7	8	5	6
7h. Financial Security	44	55	62	58
7i. Education	29	32	30	32
7j. Vocational / Employment	42	52	42	40
7k Living Skills	32	34	31	31
7l. Transportation	112	128	121	120
7m. Personal Growth/Community	41	55	54	46
Other Resources	2	1	1	0
<b>Total CSN 3 Unmet Needs</b>	<b>773</b>	<b>894</b>	<b>777</b>	<b>715</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,666	1,677	1,715	1,803
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	2	2	5	3
7a-ii Community Integration Services	66	86	61	35
7a-iii Dialectical Behavioral Therapy	0	1	3	1
7a-iv Family Psycho-Educational Treatment	2	2	1	2
7a-v Group Counseling	3	6	5	0
7a-vi Individual Counseling	38	45	40	32
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	0	1	0
7a-x Psychiatric Medication Management	54	63	45	47
<b>Total Unmet Resource Needs</b>	165	205	161	120
<b>Distinct Clients with Unmet Resource Needs</b>	122	143	113	90
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	15	24	20	24
7b-ii Mental Health Advance Directives	9	9	8	7
<b>Total Unmet Resource Needs</b>	24	33	28	31
<b>Distinct Clients with Unmet Resource Needs</b>	19	27	22	26
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	1	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	14	15	12	11
7c-iv Peer-Run Trauma Recovery Group	2	4	2	2
7c-v Wellness Recovery and Action Planning	1	1	0	0
7c-vi Family Support	7	11	9	11
<b>Total Unmet Resource Needs</b>	25	31	23	24
<b>Distinct Clients with Unmet Resource Needs</b>	22	26	20	22
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	11	13	8	5
7d-ii Residential Treatment Substance Abuse Services	4	3	2	4
<b>Total Unmet Resource Needs</b>	15	16	10	9
<b>Distinct Clients with Unmet Resource Needs</b>	15	16	10	9

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,666	1,677	1,715	1,803
<b>7e. Housing</b>				
7e-i Supported Apartment	6	4	6	3
7e-ii Community Residential Facility	5	5	4	7
7e-iii Residential Treatment Facility (group home)	1	2	2	2
7e-iv Assisted Living Facility	3	4	3	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	100	107	95	93
<b>Total Unmet Resource Needs</b>	<b>115</b>	<b>122</b>	<b>110</b>	<b>106</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>110</b>	<b>116</b>	<b>106</b>	<b>102</b>
<b>7f. Health Care</b>				
7f-i Dental Services	68	65	53	43
7f-ii Eye Care Services	20	18	16	17
7f-iii Hearing Services	10	12	8	11
7f-iv Physical Therapy	1	2	3	4
7f-v Physician/Medical Services	21	25	19	17
<b>Total Unmet Resource Needs</b>	<b>120</b>	<b>122</b>	<b>99</b>	<b>92</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>90</b>	<b>91</b>	<b>73</b>	<b>72</b>
<b>7g. Legal</b>				
7g-i Advocate	1	2	1	3
7g-ii Guardian (private)	4	4	1	0
7g-iii Guardian (public)	2	2	3	3
<b>Total Unmet Resource Needs</b>	<b>7</b>	<b>8</b>	<b>5</b>	<b>6</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>6</b>	<b>7</b>	<b>4</b>	<b>6</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	24	31	33	32
7h-ii Assistance with Securing Public Benefits	18	18	22	22
7h-iii Representative Payee	2	6	7	4
<b>Total Unmet Resource Needs</b>	<b>44</b>	<b>55</b>	<b>62</b>	<b>58</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>40</b>	<b>46</b>	<b>56</b>	<b>52</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,666	1,677	1,715	1,803
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	6	6	4	7
7i-ii GED	11	11	12	10
7i-iii Literacy Assistance	4	5	4	4
7i-iv Post High School Education	6	7	7	7
7i-v Tuition Reimbursement	2	3	3	4
<b>Total Unmet Resource Needs</b>	<b>29</b>	<b>32</b>	<b>30</b>	<b>32</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>27</b>	<b>29</b>	<b>27</b>	<b>30</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	3	5	3	3
7j-ii Club House and/or Peer Vocational Support	2	7	5	2
7j-iii Competitive Employment (no supports)	1	2	2	3
7j-iv Supported Employment	4	4	3	1
7j-v Vocational Rehabilitation	32	34	29	31
<b>Total Unmet Resource Needs</b>	<b>42</b>	<b>52</b>	<b>42</b>	<b>40</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>36</b>	<b>43</b>	<b>38</b>	<b>37</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	19	19	22	23
7k-ii Day Support Services	1	1	1	0
7k-iii Occupational Therapy	2	3	1	0
7k-iv Skills Development Services	10	11	7	8
<b>Total Unmet Resource Needs</b>	<b>32</b>	<b>34</b>	<b>31</b>	<b>31</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>29</b>	<b>30</b>	<b>30</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	51	63	67	71
7l-ii Transportation to Other ISP Activities	32	33	32	31
7l-iii After Hours Transportation	29	32	22	18
<b>Total Unmet Resource Needs</b>	<b>112</b>	<b>128</b>	<b>121</b>	<b>120</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>84</b>	<b>95</b>	<b>93</b>	<b>94</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	1	1	1

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 3**  
(Kennebec, Somerset)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,666	1,677	1,715	1,803
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	9	11	10	10
7m-iii Social Activities	30	40	40	33
7m-iv Spiritual Activities	1	3	3	2
<b>Total Unmet Resource Needs</b>	41	55	54	46
<b>Distinct Clients with Unmet Resource Needs</b>	35	46	44	36
<b>Other Resources</b>				
Other Resources	2	1	1	0
<b>Total Unmet Resource Needs</b>	2	1	1	0
<b>Distinct Clients with Unmet Resource Needs</b>	2	1	1	0
<b>CSN 3 Totals</b>				
<b>Total Unmet Resource Needs</b>	773	894	777	715
<b>Distinct Clients With any Unmet Resource Need</b>	382	401	335	313
<b>Distinct Clients with a RDS</b>	1,666	1,677	1,715	1,803

Report Run: Apr 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q3			2011 Q4			2012 Q1			2012 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unm	People with Unmet Needs	Distinct People	% With Unmet Needs
198	568	34.9%	195	614	31.8%	197	677	###	208	723	28.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

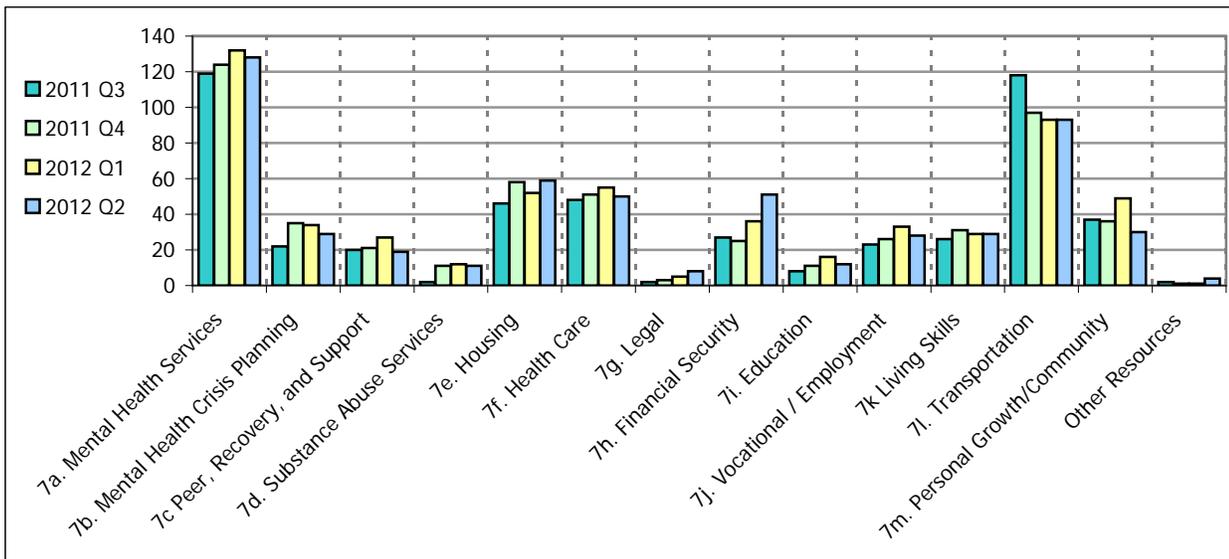


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q3	2011 Q4	2012 Q1	2012 Q2
7a. Mental Health Services	119	124	132	128
7b. Mental Health Crisis Planning	22	35	34	29
7c Peer, Recovery, and Support	20	21	27	19
7d. Substance Abuse Services	2	11	12	11
7e. Housing	46	58	52	59
7f. Health Care	48	51	55	50
7g. Legal	2	3	5	8
7h. Financial Security	27	25	36	51
7i. Education	8	11	16	12
7j. Vocational / Employment	23	26	33	28
7k Living Skills	26	31	29	29
7l. Transportation	118	97	93	93
7m. Personal Growth/Community	37	36	49	30
Other Resources	2	1	1	4
<b>Total CSN 4 Unmet Needs</b>	<b>500</b>	<b>530</b>	<b>574</b>	<b>551</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	568	614	677	723
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	10	10	7	4
7a-ii Community Integration Services	48	53	48	41
7a-iii Dialectical Behavioral Therapy	2	4	2	1
7a-iv Family Psycho-Educational Treatment	0	0	0	1
7a-v Group Counseling	1	2	1	0
7a-vi Individual Counseling	23	26	33	34
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	0	2	2
7a-x Psychiatric Medication Management	35	29	39	45
<b>Total Unmet Resource Needs</b>	<b>119</b>	<b>124</b>	<b>132</b>	<b>128</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>93</b>	<b>90</b>	<b>93</b>	<b>88</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	18	27	25	23
7b-ii Mental Health Advance Directives	4	8	9	6
<b>Total Unmet Resource Needs</b>	<b>22</b>	<b>35</b>	<b>34</b>	<b>29</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>21</b>	<b>32</b>	<b>30</b>	<b>26</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	6	8	5
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	4	8	2
7c-iv Peer-Run Trauma Recovery Group	4	3	4	4
7c-v Wellness Recovery and Action Planning	1	1	0	0
7c-vi Family Support	9	7	7	8
<b>Total Unmet Resource Needs</b>	<b>20</b>	<b>21</b>	<b>27</b>	<b>19</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>17</b>	<b>17</b>	<b>23</b>	<b>17</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	2	11	12	10
7d-ii Residential Treatment Substance Abuse Services	0	0	0	1
<b>Total Unmet Resource Needs</b>	<b>2</b>	<b>11</b>	<b>12</b>	<b>11</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>2</b>	<b>11</b>	<b>12</b>	<b>10</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	568	614	677	723
<b>7e. Housing</b>				
7e-i Supported Apartment	8	11	7	5
7e-ii Community Residential Facility	1	2	2	1
7e-iii Residential Treatment Facility (group home)	1	4	2	2
7e-iv Assisted Living Facility	3	5	3	2
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	33	35	38	49
<b>Total Unmet Resource Needs</b>	<b>46</b>	<b>58</b>	<b>52</b>	<b>59</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>43</b>	<b>48</b>	<b>51</b>	<b>57</b>
<b>7f. Health Care</b>				
7f-i Dental Services	31	29	31	29
7f-ii Eye Care Services	5	9	9	8
7f-iii Hearing Services	3	3	2	3
7f-iv Physical Therapy	0	1	1	1
7f-v Physician/Medical Services	9	9	12	9
<b>Total Unmet Resource Needs</b>	<b>48</b>	<b>51</b>	<b>55</b>	<b>50</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>42</b>	<b>39</b>	<b>43</b>	<b>43</b>
<b>7g. Legal</b>				
7g-i Advocate	2	3	4	7
7g-ii Guardian (private)	0	0	1	1
7g-iii Guardian (public)	0	0	0	0
<b>Total Unmet Resource Needs</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>8</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>8</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	15	10	20	31
7h-ii Assistance with Securing Public Benefits	10	11	12	16
7h-iii Representative Payee	2	4	4	4
<b>Total Unmet Resource Needs</b>	<b>27</b>	<b>25</b>	<b>36</b>	<b>51</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>22</b>	<b>22</b>	<b>29</b>	<b>43</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	568	614	677	723
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	3	2	2	2
7i-ii GED	0	2	4	5
7i-iii Literacy Assistance	0	0	0	1
7i-iv Post High School Education	5	7	9	3
7i-v Tuition Reimbursement	0	0	1	1
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>11</b>	<b>16</b>	<b>12</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>8</b>	<b>11</b>	<b>16</b>	<b>12</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	2	5	3	3
7j-ii Club House and/or Peer Vocational Support	1	2	2	3
7j-iii Competitive Employment (no supports)	3	3	4	3
7j-iv Supported Employment	1	1	3	2
7j-v Vocational Rehabilitation	16	15	21	17
<b>Total Unmet Resource Needs</b>	<b>23</b>	<b>26</b>	<b>33</b>	<b>28</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>21</b>	<b>24</b>	<b>31</b>	<b>24</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	20	23	21	23
7k-ii Day Support Services	1	1	2	2
7k-iii Occupational Therapy	1	1	1	1
7k-iv Skills Development Services	4	6	5	3
<b>Total Unmet Resource Needs</b>	<b>26</b>	<b>31</b>	<b>29</b>	<b>29</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>24</b>	<b>29</b>	<b>27</b>	<b>29</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	53	47	47	48
7l-ii Transportation to Other ISP Activities	38	31	31	33
7l-iii After Hours Transportation	27	19	15	12
<b>Total Unmet Resource Needs</b>	<b>118</b>	<b>97</b>	<b>93</b>	<b>93</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>59</b>	<b>54</b>	<b>52</b>	<b>54</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	7	6	6	2

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	568	614	677	723
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	9	8	8	4
7m-iii Social Activities	18	20	31	24
7m-iv Spiritual Activities	3	2	4	0
<b>Total Unmet Resource Needs</b>	<b>37</b>	<b>36</b>	<b>49</b>	<b>30</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>28</b>	<b>35</b>	<b>27</b>
<b>Other Resources</b>				
Other Resources	2	1	1	4
<b>Total Unmet Resource Needs</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>4</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>4</b>
<b>CSN 4 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>500</b>	<b>530</b>	<b>574</b>	<b>551</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>198</b>	<b>195</b>	<b>197</b>	<b>208</b>
<b>Distinct Clients with a RDS</b>	<b>568</b>	<b>614</b>	<b>677</b>	<b>723</b>

Report Run: Apr 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q3			2011 Q4			2012 Q1			2012 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unm	People with Unmet Needs	Distinct People	% With Unmet Needs
558	1,592	35.1%	558	1,616	34.5%	529	1,612	###	535	1,703	31.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

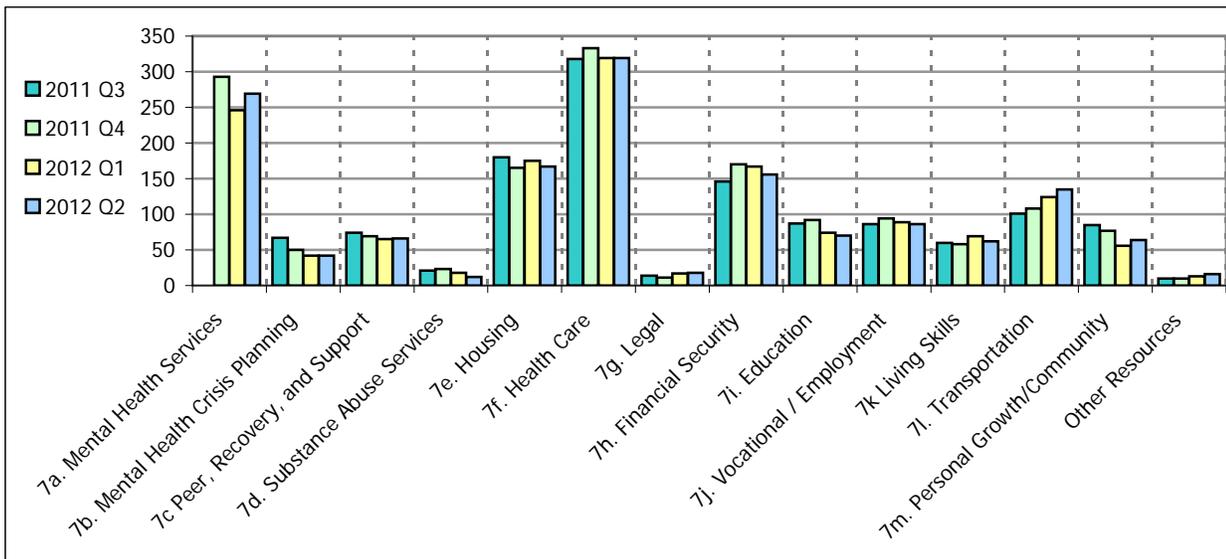
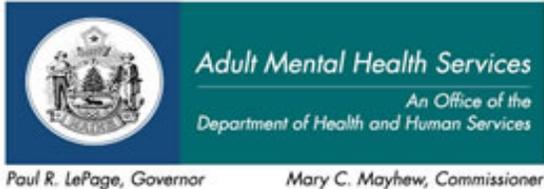


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q3	2011 Q4	2012 Q1	2012 Q2
7a. Mental Health Services	293	293	246	269
7b. Mental Health Crisis Planning	67	50	42	42
7c Peer, Recovery, and Support	74	69	65	66
7d. Substance Abuse Services	21	23	18	12
7e. Housing	180	165	175	167
7f. Health Care	318	333	319	319
7g. Legal	14	11	17	18
7h. Financial Security	146	170	167	156
7i. Education	87	92	74	70
7j. Vocational / Employment	86	94	89	86
7k Living Skills	60	58	69	62
7l. Transportation	101	108	124	135
7m. Personal Growth/Community	85	77	56	64
Other Resources	10	10	13	16
<b>Total CSN 5 Unmet Needs</b>	<b>1,518</b>	<b>1,553</b>	<b>1,474</b>	<b>1,482</b>

Report Run: Apr 10, 2012



## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,592	1,616	1,612	1,703
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	13	10	8	9
7a-ii Community Integration Services	48	52	47	28
7a-iii Dialectical Behavioral Therapy	26	20	13	14
7a-iv Family Psycho-Educational Treatment	2	1	3	3
7a-v Group Counseling	3	3	3	5
7a-vi Individual Counseling	76	86	78	77
7a-vii Inpatient Psychiatric Facility	2	2	0	1
7a-viii Intensive Case Management	5	5	3	3
7a-x Psychiatric Medication Management	94	114	91	129
<b>Total Unmet Resource Needs</b>	<b>269</b>	<b>293</b>	<b>246</b>	<b>269</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>196</b>	<b>211</b>	<b>182</b>	<b>203</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	37	26	19	25
7b-ii Mental Health Advance Directives	30	24	23	17
<b>Total Unmet Resource Needs</b>	<b>67</b>	<b>50</b>	<b>42</b>	<b>42</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>65</b>	<b>49</b>	<b>40</b>	<b>39</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	4	3	2	5
7c-ii Recovery Workbook Group	0	1	1	1
7c-iii Social Club	21	24	20	15
7c-iv Peer-Run Trauma Recovery Group	9	9	7	8
7c-v Wellness Recovery and Action Planning	7	5	6	3
7c-vi Family Support	33	27	29	34
<b>Total Unmet Resource Needs</b>	<b>74</b>	<b>69</b>	<b>65</b>	<b>66</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>62</b>	<b>56</b>	<b>56</b>	<b>59</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	18	19	16	10
7d-ii Residential Treatment Substance Abuse Services	3	4	2	2
<b>Total Unmet Resource Needs</b>	<b>21</b>	<b>23</b>	<b>18</b>	<b>12</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>20</b>	<b>22</b>	<b>18</b>	<b>12</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

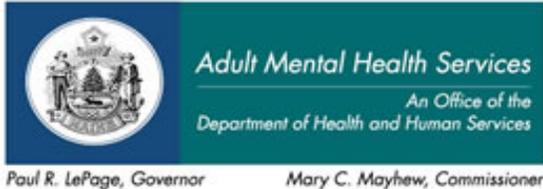
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,592	1,616	1,612	1,703
<b>7e. Housing</b>				
7e-i Supported Apartment	17	12	8	11
7e-ii Community Residential Facility	3	3	5	6
7e-iii Residential Treatment Facility (group home)	2	2	1	2
7e-iv Assisted Living Facility	6	5	6	6
7e-v Nursing Home	2	2	3	3
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	150	141	152	139
<b>Total Unmet Resource Needs</b>	<b>180</b>	<b>165</b>	<b>175</b>	<b>167</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>171</b>	<b>157</b>	<b>168</b>	<b>161</b>
<b>7f. Health Care</b>				
7f-i Dental Services	188	182	191	181
7f-ii Eye Care Services	70	75	66	67
7f-iii Hearing Services	15	15	15	14
7f-iv Physical Therapy	8	11	9	7
7f-v Physician/Medical Services	37	50	38	50
<b>Total Unmet Resource Needs</b>	<b>318</b>	<b>333</b>	<b>319</b>	<b>319</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>232</b>	<b>228</b>	<b>227</b>	<b>234</b>
<b>7g. Legal</b>				
7g-i Advocate	11	8	15	16
7g-ii Guardian (private)	2	2	1	1
7g-iii Guardian (public)	1	1	1	1
<b>Total Unmet Resource Needs</b>	<b>14</b>	<b>11</b>	<b>17</b>	<b>18</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>14</b>	<b>11</b>	<b>17</b>	<b>17</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	78	104	99	93
7h-ii Assistance with Securing Public Benefits	57	59	60	55
7h-iii Representative Payee	11	7	8	8
<b>Total Unmet Resource Needs</b>	<b>146</b>	<b>170</b>	<b>167</b>	<b>156</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>134</b>	<b>153</b>	<b>148</b>	<b>142</b>

Report Run: Apr 10, 2012



## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)  
(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,592	1,616	1,612	1,703
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	19	22	22	15
7i-ii GED	17	22	17	20
7i-iii Literacy Assistance	7	12	7	9
7i-iv Post High School Education	38	31	25	24
7i-v Tuition Reimbursement	6	5	3	2
<b>Total Unmet Resource Needs</b>	<b>87</b>	<b>92</b>	<b>74</b>	<b>70</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>82</b>	<b>84</b>	<b>66</b>	<b>67</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	3	9	11	8
7j-ii Club House and/or Peer Vocational Support	1	0	0	1
7j-iii Competitive Employment (no supports)	8	8	11	5
7j-iv Supported Employment	6	7	8	10
7j-v Vocational Rehabilitation	68	70	59	62
<b>Total Unmet Resource Needs</b>	<b>86</b>	<b>94</b>	<b>89</b>	<b>86</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>83</b>	<b>87</b>	<b>82</b>	<b>80</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	35	34	43	39
7k-ii Day Support Services	11	13	11	9
7k-iii Occupational Therapy	2	1	2	2
7k-iv Skills Development Services	12	10	13	12
<b>Total Unmet Resource Needs</b>	<b>60</b>	<b>58</b>	<b>69</b>	<b>62</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>50</b>	<b>52</b>	<b>60</b>	<b>54</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	41	42	46	45
7l-ii Transportation to Other ISP Activities	20	26	37	44
7l-iii After Hours Transportation	40	40	41	46
<b>Total Unmet Resource Needs</b>	<b>101</b>	<b>108</b>	<b>124</b>	<b>135</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>82</b>	<b>81</b>	<b>87</b>	<b>95</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	2	2	1	5

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

### Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,592	1,616	1,612	1,703
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	23	21	10	16
7m-iii Social Activities	48	40	32	35
7m-iv Spiritual Activities	12	14	13	8
<b>Total Unmet Resource Needs</b>	<b>85</b>	<b>77</b>	<b>56</b>	<b>64</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>62</b>	<b>59</b>	<b>44</b>	<b>43</b>
<b>Other Resources</b>				
Other Resources	10	10	13	16
<b>Total Unmet Resource Needs</b>	<b>10</b>	<b>10</b>	<b>13</b>	<b>16</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>10</b>	<b>10</b>	<b>13</b>	<b>16</b>
<b>CSN 5 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>1,518</b>	<b>1,553</b>	<b>1,474</b>	<b>1,482</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>558</b>	<b>558</b>	<b>529</b>	<b>535</b>
<b>Distinct Clients with a RDS</b>	<b>1,592</b>	<b>1,616</b>	<b>1,612</b>	<b>1,703</b>

Report Run: Apr 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q3			2011 Q4			2012 Q1			2012 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unm	People with Unmet Needs	Distinct People	% With Unmet Needs
533	1,600	33.3%	580	1,696	34.2%	560	1,729	###	587	1,841	31.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

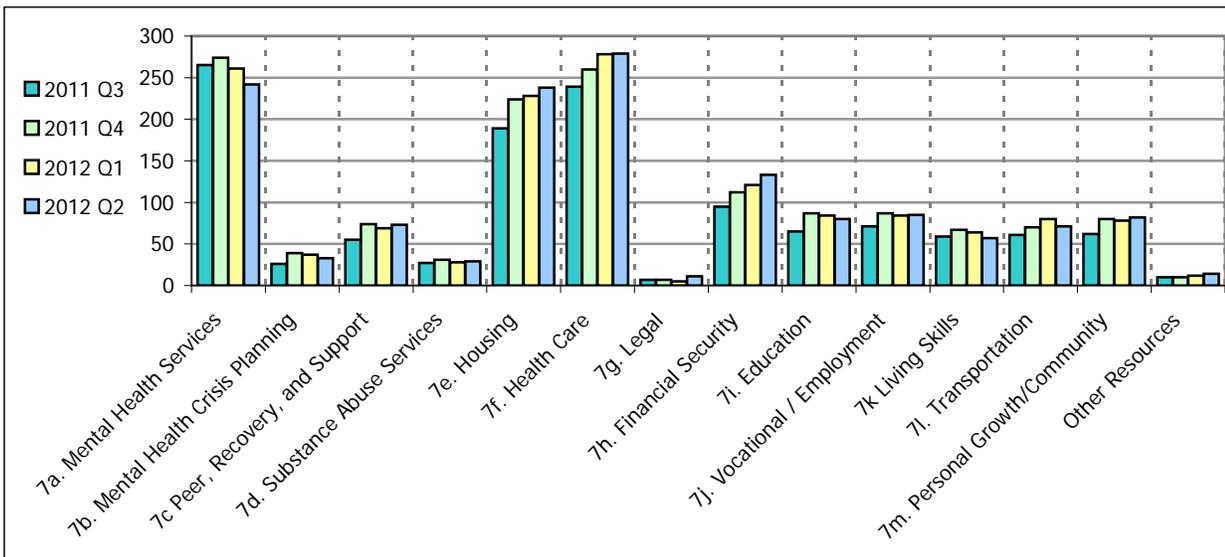


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q3	2011 Q4	2012 Q1	2012 Q2
7a. Mental Health Services	265	274	261	242
7b. Mental Health Crisis Planning	26	39	37	33
7c. Peer, Recovery, and Support	55	74	69	73
7d. Substance Abuse Services	27	31	28	29
7e. Housing	189	224	228	238
7f. Health Care	239	260	278	279
7g. Legal	7	7	5	11
7h. Financial Security	95	112	121	133
7i. Education	65	87	84	80
7j. Vocational / Employment	71	87	84	85
7k. Living Skills	59	67	64	57
7l. Transportation	61	70	80	71
7m. Personal Growth/Community	62	80	78	82
Other Resources	10	10	12	14
<b>Total CSN 6 Unmet Needs</b>	<b>1,231</b>	<b>1,422</b>	<b>1,429</b>	<b>1,427</b>



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,600	1,696	1,729	1,841
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	15	16	13	7
7a-ii Community Integration Services	55	52	45	42
7a-iii Dialectical Behavioral Therapy	3	4	5	11
7a-iv Family Psycho-Educational Treatment	4	4	4	6
7a-v Group Counseling	14	10	11	7
7a-vi Individual Counseling	85	88	87	90
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	3	2	1
7a-x Psychiatric Medication Management	88	97	94	78
<b>Total Unmet Resource Needs</b>	<b>265</b>	<b>274</b>	<b>261</b>	<b>242</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>179</b>	<b>177</b>	<b>166</b>	<b>167</b>
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	25	32	30	27
7b-ii Mental Health Advance Directives	1	7	7	6
<b>Total Unmet Resource Needs</b>	<b>26</b>	<b>39</b>	<b>37</b>	<b>33</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>26</b>	<b>36</b>	<b>33</b>	<b>30</b>
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	12	16	15	15
7c-ii Recovery Workbook Group	0	1	1	1
7c-iii Social Club	29	34	29	33
7c-iv Peer-Run Trauma Recovery Group	2	1	2	1
7c-v Wellness Recovery and Action Planning	2	6	6	7
7c-vi Family Support	10	16	16	16
<b>Total Unmet Resource Needs</b>	<b>55</b>	<b>74</b>	<b>69</b>	<b>73</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>46</b>	<b>56</b>	<b>51</b>	<b>57</b>
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	23	26	23	23
7d-ii Residential Treatment Substance Abuse Services	4	5	5	6
<b>Total Unmet Resource Needs</b>	<b>27</b>	<b>31</b>	<b>28</b>	<b>29</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>26</b>	<b>29</b>	<b>26</b>	<b>26</b>

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,600	1,696	1,729	1,841
<b>7e. Housing</b>				
7e-i Supported Apartment	27	34	34	39
7e-ii Community Residential Facility	9	11	8	12
7e-iii Residential Treatment Facility (group home)	3	5	8	6
7e-iv Assisted Living Facility	17	16	12	12
7e-v Nursing Home	3	2	2	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	130	156	164	167
<b>Total Unmet Resource Needs</b>	<b>189</b>	<b>224</b>	<b>228</b>	<b>238</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>173</b>	<b>202</b>	<b>206</b>	<b>216</b>
<b>7f. Health Care</b>				
7f-i Dental Services	130	144	159	154
7f-ii Eye Care Services	47	50	49	48
7f-iii Hearing Services	7	8	10	16
7f-iv Physical Therapy	8	8	7	11
7f-v Physician/Medical Services	47	50	53	50
<b>Total Unmet Resource Needs</b>	<b>239</b>	<b>260</b>	<b>278</b>	<b>279</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>184</b>	<b>200</b>	<b>211</b>	<b>217</b>
<b>7g. Legal</b>				
7g-i Advocate	6	5	4	8
7g-ii Guardian (private)	1	2	1	2
7g-iii Guardian (public)	0	0	0	1
<b>Total Unmet Resource Needs</b>	<b>7</b>	<b>7</b>	<b>5</b>	<b>11</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>7</b>	<b>7</b>	<b>5</b>	<b>11</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	50	59	70	75
7h-ii Assistance with Securing Public Benefits	29	35	36	42
7h-iii Representative Payee	16	18	15	16
<b>Total Unmet Resource Needs</b>	<b>95</b>	<b>112</b>	<b>121</b>	<b>133</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>86</b>	<b>102</b>	<b>107</b>	<b>119</b>

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Paul R. LePage, Governor

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## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,600	1,696	1,729	1,841
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	17	24	24	24
7i-ii GED	25	25	26	24
7i-iii Literacy Assistance	4	4	6	5
7i-iv Post High School Education	17	31	26	25
7i-v Tuition Reimbursement	2	3	2	2
<b>Total Unmet Resource Needs</b>	<b>65</b>	<b>87</b>	<b>84</b>	<b>80</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>62</b>	<b>78</b>	<b>76</b>	<b>72</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	7	6	7	7
7j-ii Club House and/or Peer Vocational Support	1	2	2	3
7j-iii Competitive Employment (no supports)	19	19	14	13
7j-iv Supported Employment	3	9	8	9
7j-v Vocational Rehabilitation	41	51	53	53
<b>Total Unmet Resource Needs</b>	<b>71</b>	<b>87</b>	<b>84</b>	<b>85</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>66</b>	<b>83</b>	<b>78</b>	<b>81</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	27	35	34	27
7k-ii Day Support Services	5	4	4	5
7k-iii Occupational Therapy	3	3	3	5
7k-iv Skills Development Services	24	25	23	20
<b>Total Unmet Resource Needs</b>	<b>59</b>	<b>67</b>	<b>64</b>	<b>57</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>56</b>	<b>61</b>	<b>57</b>	<b>50</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	33	38	42	41
7l-ii Transportation to Other ISP Activities	16	16	17	13
7l-iii After Hours Transportation	12	16	21	17
<b>Total Unmet Resource Needs</b>	<b>61</b>	<b>70</b>	<b>80</b>	<b>71</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>49</b>	<b>54</b>	<b>60</b>	<b>57</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	4	8	9	8

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Paul R. LePage, Governor

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## Report of Unmet Resource Needs

**CSN 6**  
(Cumberland)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	1,600	1,696	1,729	1,841
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	18	24	18	24
7m-iii Social Activities	34	41	44	40
7m-iv Spiritual Activities	6	7	7	10
<b>Total Unmet Resource Needs</b>	<b>62</b>	<b>80</b>	<b>78</b>	<b>82</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>52</b>	<b>64</b>	<b>60</b>	<b>64</b>
<b>Other Resources</b>				
Other Resources	10	10	12	14
<b>Total Unmet Resource Needs</b>	<b>10</b>	<b>10</b>	<b>12</b>	<b>14</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>10</b>	<b>10</b>	<b>12</b>	<b>14</b>
<b>CSN 6 Totals</b>				
<b>Total Unmet Resource Needs</b>	<b>1,231</b>	<b>1,422</b>	<b>1,429</b>	<b>1,427</b>
<b>Distinct Clients With any Unmet Resource Need</b>	<b>533</b>	<b>580</b>	<b>560</b>	<b>587</b>
<b>Distinct Clients with a RDS</b>	<b>1,600</b>	<b>1,696</b>	<b>1,729</b>	<b>1,841</b>

Report Run: Apr 10, 2012

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Q2

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2011 Q3			2011 Q4			2012 Q1			2012 Q2		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unm	People with Unmet Needs	Distinct People	% With Unmet Needs
200	488	41.0%	172	457	37.6%	136	407	###	154	resource N	#VALUE!

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

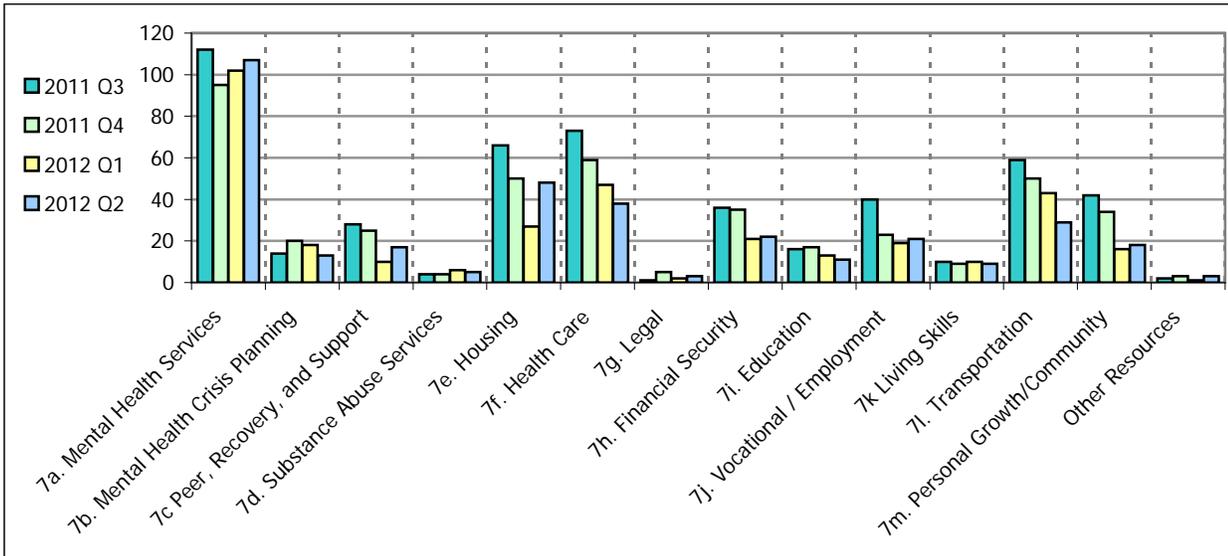


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2011 Q3	2011 Q4	2012 Q1	2012 Q2
7a. Mental Health Services	112	95	102	107
7b. Mental Health Crisis Planning	14	20	18	13
7c Peer, Recovery, and Support	28	25	10	17
7d. Substance Abuse Services	4	4	6	5
7e. Housing	66	50	27	48
7f. Health Care	73	59	47	38
7g. Legal	1	5	2	3
7h. Financial Security	36	35	21	22
7i. Education	16	17	13	11
7j. Vocational / Employment	40	23	19	21
7k Living Skills	10	9	10	9
7l. Transportation	59	50	43	29
7m. Personal Growth/Community	42	34	16	18
Other Resources	2	3	1	3
<b>Total CSN 7 Unmet Needs</b>	<b>503</b>	<b>429</b>	<b>335</b>	<b>344</b>

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2011 Quarter 2  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	488	457	407	527
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	4	5	6	7
7a-ii Community Integration Services	32	31	35	44
7a-iii Dialectical Behavioral Therapy	6	3	3	6
7a-iv Family Psycho-Educational Treatment	1	0	2	0
7a-v Group Counseling	5	2	3	4
7a-vi Individual Counseling	33	20	25	23
7a-vii Inpatient Psychiatric Facility	0	1	1	0
7a-viii Intensive Case Management	2	1	1	0
7a-x Psychiatric Medication Management	29	32	26	23
<b>Total Unmet Resource Needs</b>	112	95	102	107
<b>Distinct Clients with Unmet Resource Needs</b>	85	72	74	86
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	13	19	17	12
7b-ii Mental Health Advance Directives	1	1	1	1
<b>Total Unmet Resource Needs</b>	14	20	18	13
<b>Distinct Clients with Unmet Resource Needs</b>	14	19	17	12
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	2	2	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	9	11	5	5
7c-iv Peer-Run Trauma Recovery Group	2	1	1	4
7c-v Wellness Recovery and Action Planning	9	2	1	2
7c-vi Family Support	6	9	3	6
<b>Total Unmet Resource Needs</b>	28	25	10	17
<b>Distinct Clients with Unmet Resource Needs</b>	27	21	10	15
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	2	4	5	4
7d-ii Residential Treatment Substance Abuse Services	2	0	1	1
<b>Total Unmet Resource Needs</b>	4	4	6	5
<b>Distinct Clients with Unmet Resource Needs</b>	4	4	5	4

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2011 Quarter 2  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	488	457	407	527
<b>7e. Housing</b>				
7e-i Supported Apartment	7	5	3	4
7e-ii Community Residential Facility	3	2	1	2
7e-iii Residential Treatment Facility (group home)	1	1	0	0
7e-iv Assisted Living Facility	4	5	2	3
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	51	37	21	39
<b>Total Unmet Resource Needs</b>	<b>66</b>	<b>50</b>	<b>27</b>	<b>48</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>58</b>	<b>44</b>	<b>25</b>	<b>44</b>
<b>7f. Health Care</b>				
7f-i Dental Services	41	40	29	23
7f-ii Eye Care Services	16	6	9	8
7f-iii Hearing Services	2	2	4	1
7f-iv Physical Therapy	3	0	0	0
7f-v Physician/Medical Services	11	11	5	6
<b>Total Unmet Resource Needs</b>	<b>73</b>	<b>59</b>	<b>47</b>	<b>38</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>56</b>	<b>50</b>	<b>39</b>	<b>29</b>
<b>7g. Legal</b>				
7g-i Advocate	1	4	2	3
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	0	1	0	0
<b>Total Unmet Resource Needs</b>	<b>1</b>	<b>5</b>	<b>2</b>	<b>3</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>1</b>	<b>5</b>	<b>2</b>	<b>3</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	15	20	7	8
7h-ii Assistance with Securing Public Benefits	20	12	13	12
7h-iii Representative Payee	1	3	1	2
<b>Total Unmet Resource Needs</b>	<b>36</b>	<b>35</b>	<b>21</b>	<b>22</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>29</b>	<b>30</b>	<b>17</b>	<b>19</b>

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

CSN 7  
(York)

Fiscal Year 2011 Quarter 2  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	488	457	407	527
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	4	9	4	5
7i-ii GED	6	2	1	1
7i-iii Literacy Assistance	2	0	1	1
7i-iv Post High School Education	4	5	4	4
7i-v Tuition Reimbursement	0	1	3	0
<b>Total Unmet Resource Needs</b>	16	17	13	11
<b>Distinct Clients with Unmet Resource Needs</b>	14	14	11	10
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	3	2	3	0
7j-ii Club House and/or Peer Vocational Support	0	1	0	0
7j-iii Competitive Employment (no supports)	6	4	3	3
7j-iv Supported Employment	6	3	5	7
7j-v Vocational Rehabilitation	25	13	8	11
<b>Total Unmet Resource Needs</b>	40	23	19	21
<b>Distinct Clients with Unmet Resource Needs</b>	38	21	14	18
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	6	5	6	7
7k-ii Day Support Services	0	1	0	0
7k-iii Occupational Therapy	2	0	0	0
7k-iv Skills Development Services	2	3	4	2
<b>Total Unmet Resource Needs</b>	10	9	10	9
<b>Distinct Clients with Unmet Resource Needs</b>	10	9	10	8
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	33	23	18	12
7l-ii Transportation to Other ISP Activities	14	15	15	8
7l-iii After Hours Transportation	12	12	10	9
<b>Total Unmet Resource Needs</b>	59	50	43	29
<b>Distinct Clients with Unmet Resource Needs</b>	37	33	23	19
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	1	1	0	0

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

**CSN 7**  
(York)

**Fiscal Year 2011 Quarter 2**  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	488	457	407	527
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	10	11	5	8
7m-iii Social Activities	28	20	9	10
7m-iv Spiritual Activities	3	2	2	0
<b>Total Unmet Resource Needs</b>	42	34	16	18
<b>Distinct Clients with Unmet Resource Needs</b>	33	29	11	14
<b>Other Resources</b>				
Other Resources	2	3	1	3
<b>Total Unmet Resource Needs</b>	2	3	1	3
<b>Distinct Clients with Unmet Resource Needs</b>	2	3	1	3
<b>CSN 7 Totals</b>				
<b>Total Unmet Resource Needs</b>	503	429	335	344
<b>Distinct Clients With any Unmet Resource Need</b>	200	172	136	154
<b>Distinct Clients with a RDS</b>	488	457	407	527

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	351	332	294	305
<b>7a. Mental Health Services</b>				
7a-i Assertive Community Treatment (ACT)	1	2	1	2
7a-ii Community Integration Services	12	12	17	15
7a-iii Dialectical Behavioral Therapy	4	3	0	1
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	2	1	1	2
7a-vi Individual Counseling	13	8	10	11
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	0	0	1	0
7a-x Psychiatric Medication Management	13	14	17	14
<b>Total Unmet Resource Needs</b>	45	40	47	45
<b>Distinct Clients with Unmet Resource Needs</b>	37	33	32	32
<b>7b. Mental Health Crisis Planning</b>				
7b-i Development of Mental Health Crisis Plan	4	1	6	5
7b-ii Mental Health Advance Directives	4	3	4	5
<b>Total Unmet Resource Needs</b>	8	4	10	10
<b>Distinct Clients with Unmet Resource Needs</b>	6	3	9	8
<b>7c Peer, Recovery, and Support</b>				
7c-i Peer Recovery Center	0	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	4	3	5	3
7c-iv Peer-Run Trauma Recovery Group	0	0	0	1
7c-v Wellness Recovery and Action Planning	0	0	0	1
7c-vi Family Support	3	4	5	6
<b>Total Unmet Resource Needs</b>	7	7	10	11
<b>Distinct Clients with Unmet Resource Needs</b>	5	6	9	9
<b>7d Substance Abuse Services</b>				
7d-i Outpatient Substance Abuse Services	1	1	1	1
7d-ii Residential Treatment Substance Abuse Services	0	2	1	0
<b>Total Unmet Resource Needs</b>	1	3	2	1
<b>Distinct Clients with Unmet Resource Needs</b>	1	3	2	1

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Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	351	332	294	305
<b>7e. Housing</b>				
7e-i Supported Apartment	3	4	5	3
7e-ii Community Residential Facility	0	2	3	1
7e-iii Residential Treatment Facility (group home)	1	2	2	0
7e-iv Assisted Living Facility	2	2	2	0
7e-v Nursing Home	1	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	29	29	25	20
<b>Total Unmet Resource Needs</b>	<b>36</b>	<b>39</b>	<b>37</b>	<b>24</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>36</b>	<b>38</b>	<b>32</b>	<b>23</b>
<b>7f. Health Care</b>				
7f-i Dental Services	22	29	20	23
7f-ii Eye Care Services	14	10	7	9
7f-iii Hearing Services	4	2	1	2
7f-iv Physical Therapy	3	1	2	0
7f-v Physician/Medical Services	8	5	6	7
<b>Total Unmet Resource Needs</b>	<b>51</b>	<b>47</b>	<b>36</b>	<b>41</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>33</b>	<b>35</b>	<b>26</b>	<b>30</b>
<b>7g. Legal</b>				
7g-i Advocate	0	1	2	2
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	0	0	0	0
<b>Total Unmet Resource Needs</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>2</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>2</b>
<b>7h. Financial Security</b>				
7h-i Assistance with Managing Money	15	14	13	10
7h-ii Assistance with Securing Public Benefits	9	9	7	5
7h-iii Representative Payee	3	2	1	1
<b>Total Unmet Resource Needs</b>	<b>27</b>	<b>25</b>	<b>21</b>	<b>16</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>23</b>	<b>21</b>	<b>19</b>	<b>14</b>

Report Run: Apr 10, 2012



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2011 Quarter 2  
(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	351	332	294	305
<b>7i. Education</b>				
7i-i Adult Education (other than GED)	1	1	3	2
7i-ii GED	6	4	5	3
7i-iii Literacy Assistance	1	1	1	1
7i-iv Post High School Education	8	6	4	3
7i-v Tuition Reimbursement	1	1	1	1
<b>Total Unmet Resource Needs</b>	<b>17</b>	<b>13</b>	<b>14</b>	<b>10</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>15</b>	<b>11</b>	<b>12</b>	<b>8</b>
<b>7j. Vocational / Employment</b>				
7j-i Benefits Counseling Related to Employment	3	2	2	3
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	1	3	1	0
7j-iv Supported Employment	6	4	3	0
7j-v Vocational Rehabilitation	11	10	10	10
<b>Total Unmet Resource Needs</b>	<b>21</b>	<b>19</b>	<b>16</b>	<b>13</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>18</b>	<b>17</b>	<b>14</b>	<b>12</b>
<b>7k. Living Skills</b>				
7k-i Daily Living Support Services	3	3	6	4
7k-ii Day Support Services	3	2	1	3
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	2	4	5	4
<b>Total Unmet Resource Needs</b>	<b>8</b>	<b>9</b>	<b>12</b>	<b>11</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>7</b>	<b>7</b>	<b>8</b>	<b>9</b>
<b>7l. Transportation</b>				
7l-i Transportation to ISP-Identified Services	15	16	17	16
7l-ii Transportation to Other ISP Activities	13	15	10	11
7l-iii After Hours Transportation	11	13	11	10
<b>Total Unmet Resource Needs</b>	<b>39</b>	<b>44</b>	<b>38</b>	<b>37</b>
<b>Distinct Clients with Unmet Resource Needs</b>	<b>26</b>	<b>30</b>	<b>26</b>	<b>23</b>
<b>7m. Personal Growth/Community</b>				
7m-i Avocational Activities	0	0	0	0

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## Report of Unmet Resource Needs

### CSN Not Assigned

Fiscal Year 2011 Quarter 2

(Oct, Nov, Dec 2011)

	2011 Q3	2011 Q4	2012 Q1	2012 Q2
<b>Distinct Clients with a RDS</b>	351	332	294	305
<b>7m. Personal Growth/Community</b>				
7m-ii Recreation Activities	5	7	5	5
7m-iii Social Activities	12	13	10	10
7m-iv Spiritual Activities	4	1	2	3
<b>Total Unmet Resource Needs</b>	21	21	17	18
<b>Distinct Clients with Unmet Resource Needs</b>	15	17	12	13
<b>Other Resources</b>				
Other Resources	1	1	2	1
<b>Total Unmet Resource Needs</b>	1	1	2	1
<b>Distinct Clients with Unmet Resource Needs</b>	1	1	2	1
<b>CSN Not Assigned Totals</b>				
<b>Total Unmet Resource Needs</b>	282	273	264	240
<b>Distinct Clients With any Unmet Resource Need</b>	118	116	91	84
<b>Distinct Clients with a RDS</b>	351	332	294	305

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