

## Bates vs. DHHS Consent Decree Quarterly Report: May 1, 2010

### Part 1: Systems Development

Of the 119 components to the system development portion of the Consent Decree Plan of October 2006, 116 have been accomplished previously or deleted per amendment and are no longer reported. The remaining 3 components are reported below. All components have been completed as of this report.

Beginning with the 8/1/08 quarterly report, OAMHS deleted past reporting on components that was no longer needed to understand the current status of the component, leaving only the most current, salient reporting.

COMPONENT of Consent Decree Plan	PAGE	DUE DATE	ACTION Note: This is a cumulative report. Each action is listed by the filing date of the quarterly report. Only new attachments are included.	COMPLETED YES ( X )
<b>CHAPTER 4 – CONTINUITY OF CARE AND SERVICES</b>				
<b>Realignment of Services</b>				
<b>Performance Requirements</b>				
<b>Flexible Services and Housing</b>				
<b>Peer Services</b>				
49. Begin implementation of consumer participation in licensing	35	April. 2007	<u>February 2010:</u> Amendment request submitted November 25, 2009 to delete this component as well as components 50 and 51.  <u>May 2010:</u> Amendment approved February 23, 2010	<b>Task deleted per amendment 2/13/2010</b>
50. Provide training in spring 2007	35	Spring 2007	<u>May 2010:</u> See Component # 49.	<b>Task deleted per amendment 2/13/2010</b>
51. Begin consumer participation in licensing reviews	35	June 2007	<u>May 2010:</u> See Component # 49.	<b>Task deleted per amendment 2/13/2010</b>

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<b>Persons Experiencing Psychiatric Crises</b>				
73. Involve consumers in training for EDs to increase non traumatic transportation options	39		<p><u>November 2009</u>: The original contractor submitted a product that did not meet OAMHS expectations for an interactive training. Consequently, after work with the contractor to improve the product was unsuccessful, OAMHS terminated their contract. OAMHS hired consultants to edit and revise the script – this has been completed. OAMHS is currently negotiating with a web based training developer to complete the task.</p> <p><u>February 2010</u>: OAMHS contracted with a new web based training developer in November. The developer has completed the storyboard and voiceover and is now working on the final build. OAMHS is working on arranging for continuing education credits in preparation for posting on the OAMHS web site in the next quarter.</p> <p><b><u>May 2010: ED Training posted April 1, 2010 at <a href="http://www.maine.gov/dhhs/mh/mhed">http://www.maine.gov/dhhs/mh/mhed</a>.</u></b></p>	<b>April 1, 2010: Complete</b>
82. Collaborate with MHA,ED Physicians, MSNA to provide training to lessen trauma in ED	42	SFY 2007	<u>August 2007, Nov. 2007, Feb. 2008, May 2008, August 2008, November 2008, February 2009, May 2009, August 2009, November 2009, February 2010, <b>May 2010</b></u> : See Component #73.	
<b>Vocational Opportunities</b>				
88.Update the MOA between OAMHS and BRS  Expanded reporting per 3/16/07 letter to the Court Master	44	October 2006 MOA  Ongoing	<p><u>Task 2</u>: Review qualitative and quantitative data and other sources to determine the array of employment services needed, the resources currently available, and solutions to obstacles.</p> <p><u>February 2009 – August 2009</u>: Narrative descriptions describing the Employment Services Networks (ESNS) and the ESNs’ activities to formalize the report on the resources currently available to address the</p>	<b>X November 2006 MOA signed</b>

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			<p>employment needs and the solutions to obtaining employment support within each CSN were deleted.</p> <p><u>November 2009</u>: OAMHS has been unable to complete this task through the ESNs as originally envisioned. The Muskie School has now been contracted to compile the data from existing sources and complete the task by the beginning of January 2010.</p> <p><u>February 2010</u>: Initial draft received early in January. Draft is now in the process of review and revision.</p> <p><b><u>May 2010</u>: Report reviewing qualitative and quantitative data to determine the array of employment services needed, the resources currently available, and solutions to obstacles has been completed. The Office of Adult Mental Health Services will review the Vocational Report in collaboration with the Maine DOL Bureau of Rehabilitation Services as well as with the DHHS Choices CEO grant advisory committee.</b></p>	<p><b>January 2008: expanded reporting completed Tasks 1, 3, and 4</b></p> <p><b>April 2010: Task 2 completed</b></p>
<b>CHAPTER 6 - ASSURING QUALITY SERVICES</b>				