

**Adult Mental Health Quarterly Crisis Report**

**MAINE STATEWIDE SUMMARY**

**Second Quarter, State Fiscal Year 2008**

**Consumer Demographics (Total Unduplicated Within Months Counts - Face to Face)**

TOTAL 4328

<b>Gender</b>	Males	2011	Females	2317				
<b>Age Range</b>	18-21	440	22-35	1340	36-60	2183	Above 60	337
<b>Payment Source</b>	MaineCare	2324	Private	836	None	547	Other	605
<b>Guardianship Status</b>	Public/DHHS Guardian			71	Private Guardian			55



NOTE: Demographic data is incomplete

**Crisis Contact Information**

Total number of telephone contacts.	27,010
Total number of face to face Contacts	5,505
Total number of face to face contacts in which wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used.	610
Number of face to face contacts who have a Community Support Worker (CI, ICI, ICM, ACT).	1462
Number of face to face contacts who have a Community Support Worker and whose worker was notified of the crisis.	1300
Number of face to face contacts that are ongoing support for crisis resolution/stabilization.*	2173
Number of face to face contacts seen within 30 minutes (or predetermined meeting time) of determination of need for face to face contact or when individual is ready and available to be seen.	2810
Number of face to face contacts in Emergency Department with final disposition made within 8 hours of that contact.	2479
Number of face to face contacts <b>NOT</b> in Emergency Department with final disposition made within 8 hours of that contact.	2739

\*Final Disposition - Outcome has been determined and implementation is in process.

**Site of Face to Face Contacts**

<b>Number of face to face contacts seen in:</b>			
Primary Residence (Home)	518	Crisis Office	1580
Family/Relative/Other Residence	39	Provider Office	105
SNF, Nursing Home or Boarding Home	43	(Congregate Apartment)	95
Homeless Shelter	14	Local Jail, State Prison	
Emergency Department	2665	Police Department	198
Other Hospital Location	216		

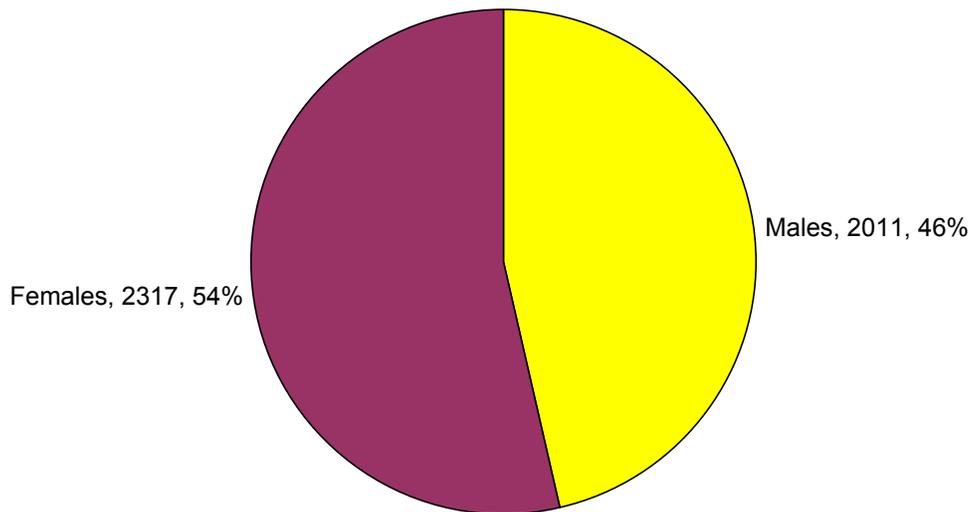
NOTE: Sum of Site of Face to Face Contacts does not equal Total Number of Face to Face Contacts in previous section

**Crisis Resolution**

<b>Number of face to face contacts that resulted in:</b>	
Crisis stabilization with no referral for mental health/substance abuse follow-up	539
Crisis stabilization with referral for mental health/substance abuse follow-up	2702
Admission to Crisis Stabilization Unit	583
Voluntary Psychiatric Hospitalization	1044
Involuntary Psychiatric Hospitalization	262
Inpatient Hospitalization-Medical	87
Jail/Incarceration	164
Admission to Detox Unit	40
Admission to Shelter	15
Remain at primary residence with mental health/subsance abuse follow-up	1226
Other	182

NOTE: Sum of Crisis Resolution categories are > 100% as some individuals were recorded in more than one category

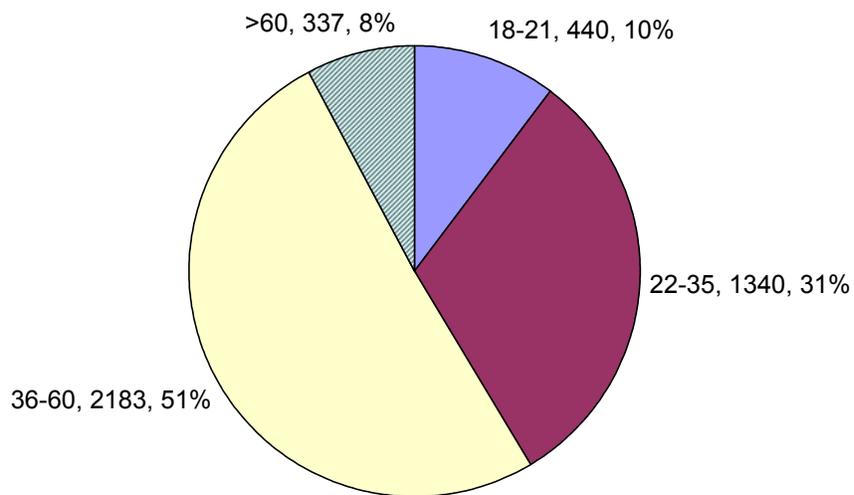
### Total Number of Adults Served (by Gender)



Note: N is the sum of gender demographic categories

**N=4328**

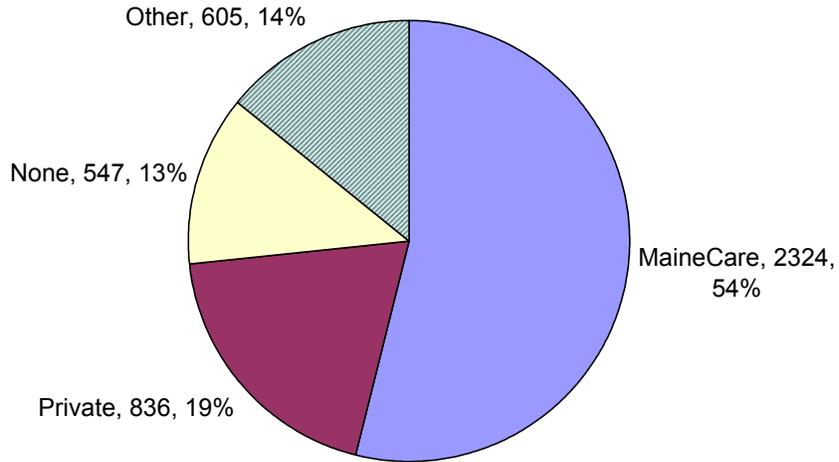
### Percentage of Adults Served (by Age Range)



NOTE: N is the sum of age demographic categories

**N=4300**

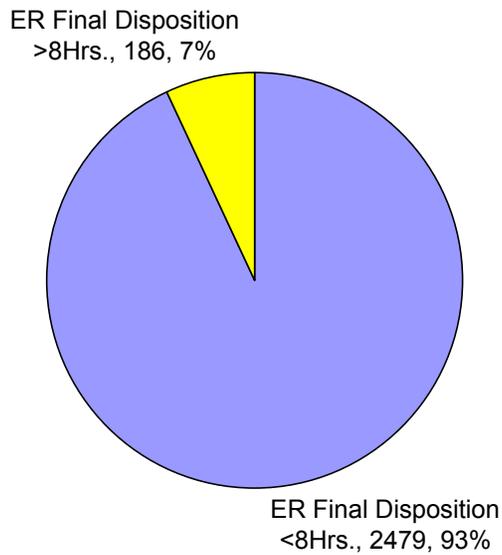
### Percentage of Adults Served (by Payment Source)



**N=4312**

NOTE: N is the sum of payment demographic categories

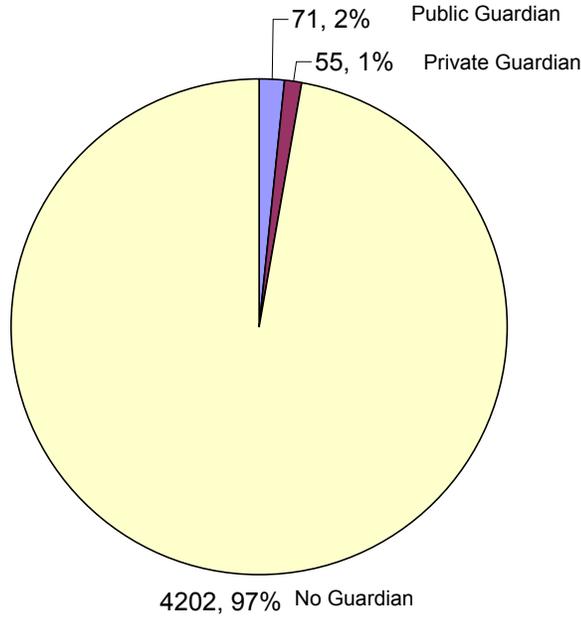
### Emergency Room Disposition Within 8 Hours



**N=2665**

NOTE: N is the number of face to face contacts seen in the Emergency Room

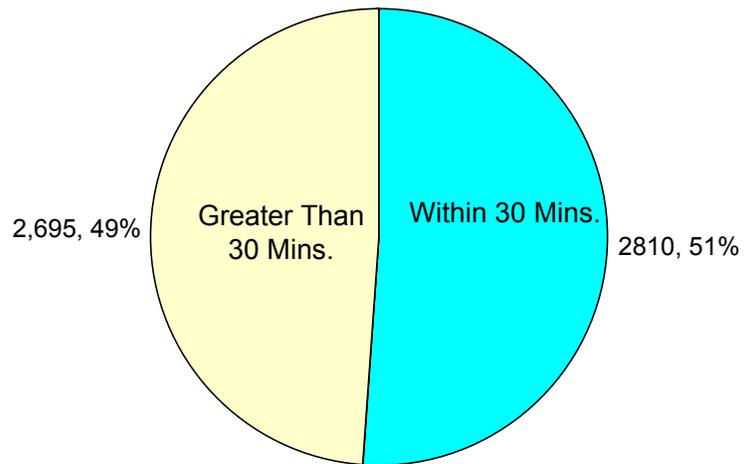
### Percentage of Adults Served (by Guardianship Status)



**N=4328**

NOTE: N is the sum of gender demographic categories

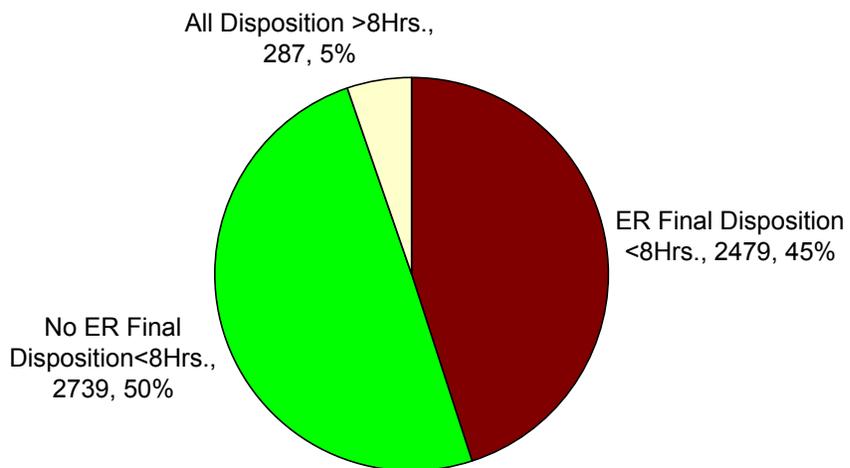
### Face to Face Contacts Seen Within 30 Minutes



**N=5505**

Note: N is the Total number of face to face contacts

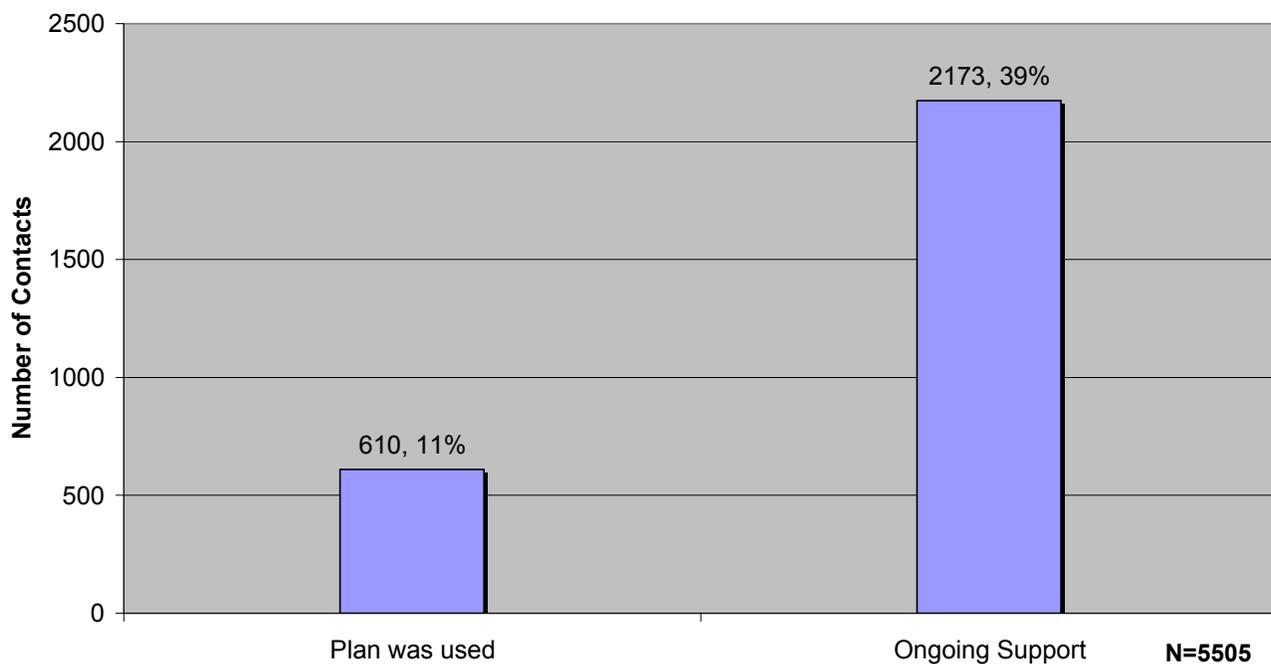
### Dispositions Within 8 Hours By Site



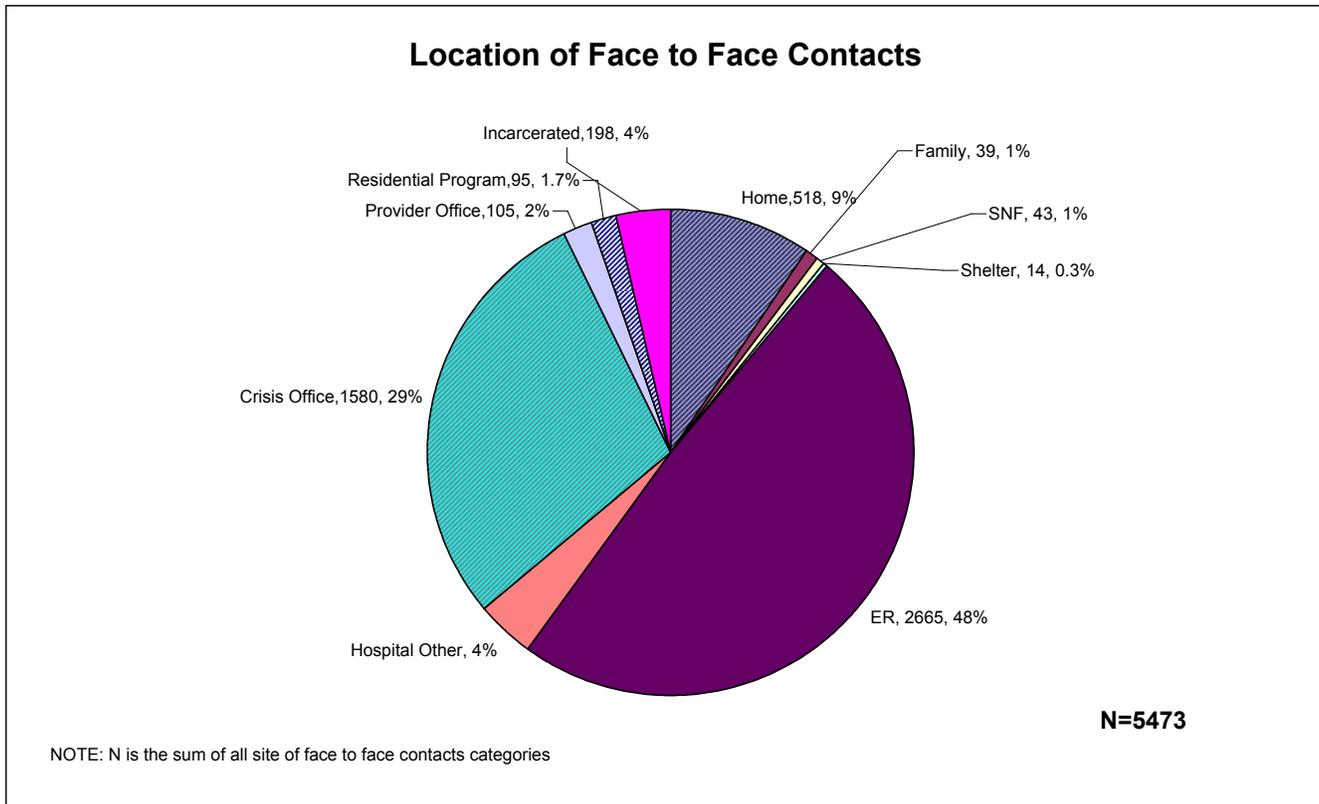
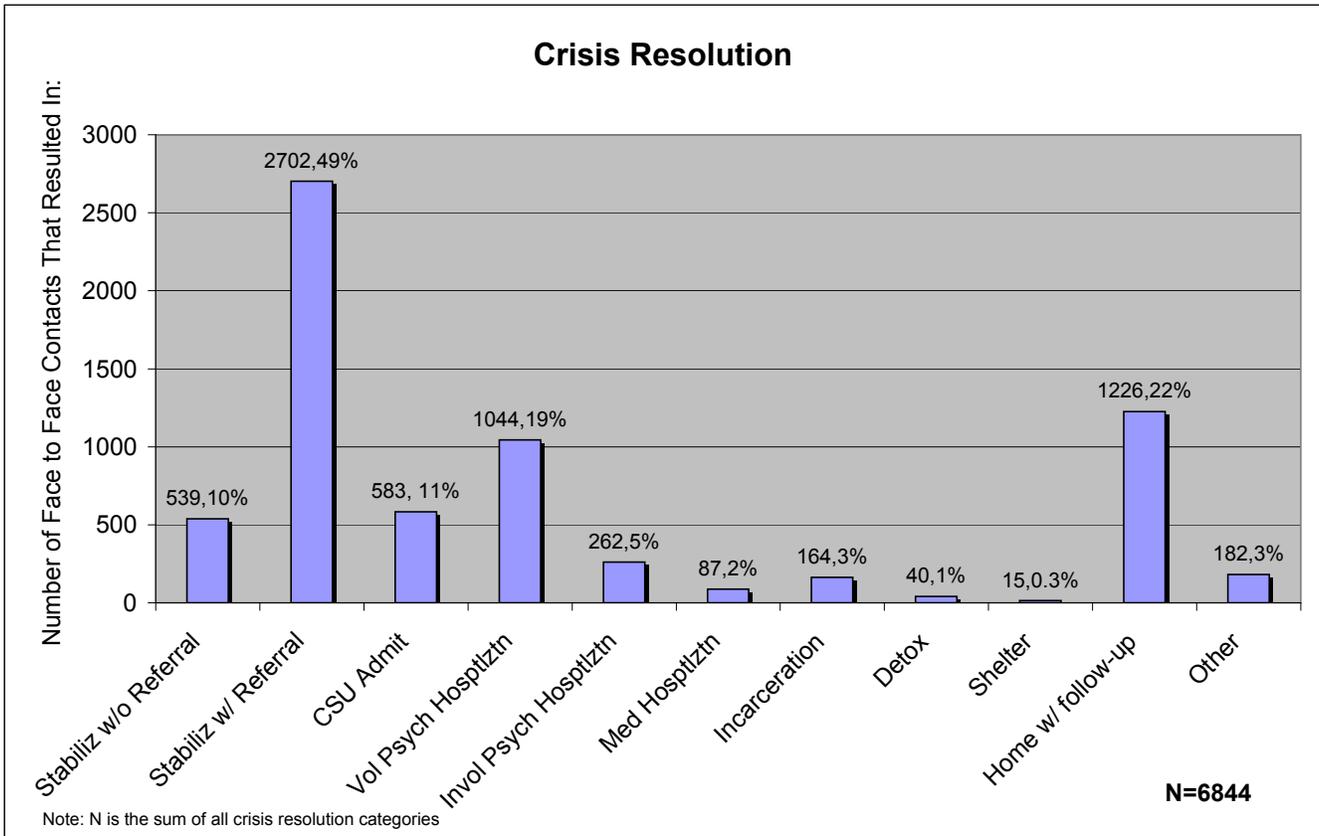
Note: N is the Total number of face to face contacts

**N=5505**

### Face to Face Contacts Characteristics

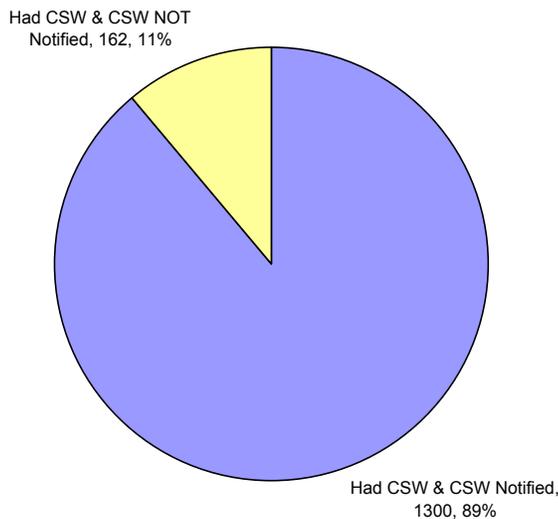


**N=5505**



State Fiscal Year 2008				
Community Compliance Plan Standards May1, 2008				
Standard	Quarter 1	Quarter 2	Quarter 3	Quarter 4
<b>IV.35</b> No More than 20-25% of Face to Face Crisis Contacts Result in Hospitalization - <i>must be met for 3 out of 4 quarters</i>		25%		
<b>IV.36</b> 90% of Crisis Phone Calls Requiring Face to Face Assessments are Responded to Within an Average of 30 Minutes from the End of the Phone Call - <i>must be met for 3 out of 4 quarters</i>		51%		
<b>IV.37</b> 90% of All Face to Face Assessments Result in Resolution for the Consumer Within 8 Hours of Initiation of the Face to Face Assessment - <i>must be met for 3 out of 4 quarters</i>		95%		
<b>IV.38</b> 90% of All Face to Face Contacts in Which the Client has a CI Worker, the Worker is Notified of the Crisis - <i>must be met for 3 out of 4 quarters</i>		89%		

**Face to Face Contacts Which Client Has a CI Worker & The Worker is Notified of the Crisis**



NOTE: N is the number of face to face contacts who have a CSW

**N=1462**