

<b>Grievances Filed By Setting and Year</b>			
<b>Setting</b>	<b>Calendar Year</b>		
	<b>2004</b>	<b>2005</b>	<b>2006*</b>
Community	3	10	1
Riverview	1	4	2
Dorothea Dix	7	4	0
Total	11	18	3
Comments:			

\*2006 represents January 1 - March 30, 2006

<b>Level II Grievances By Grievance Type</b>			
<b>Grievance Type</b>	<b>Calendar Year</b>		
	<b>2004</b>	<b>2005</b>	<b>2006*</b>
Confidentiality	2	1	
Restrictive Treatment	4	1	
Courtesy/Dignity	1	8	2
Abusive Treatment	2	0	
Neglect	0	0	
Personal Freedom	1	1	
MH Services	0	7	1
Medical Services	1	1	
Due Process	1	0	
Informed Consent	0	0	
Other	2	3	
Total	12	22	3
The same consumer may file multiple grievance types.			

\*2006 represents January 1 - March 30, 2006

<b>Level III Grievances By Grievance Type</b>			
<b>Grievance Type</b>	<b>Calendar Year</b>		
	<b>2004</b>	<b>2005</b>	<b>2006*</b>
Confidentiality	0	1	
Restrictive Treatment	2	0	
Courtesy/Dignity	1	4	0
Abusive Treatment	0	0	
Neglect	0	0	
Personal Freedom	1	0	
MH Services	0	6	0
Medical Services	1	0	
Due Process	0	0	
Informed Consent	0	0	
Other	1	0	
Total	6	11	0
The same consumer may file multiple grievance types.			

\*2006 represents January 1 - March 30, 2006

