



Office of Adult Mental Health Services

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<http://www.maine.gov/dhhs/mh/index.shtml>

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

Purpose of Report:

This report examines:

- a.) level of unmet resource needs for 14 categories
- b.) geographical variations in the reports of unmet resource needs
- c.) trends across quarters

Data for this report is compiled from individuals who indicate a need on their ISP (individualized support plan) for a resource that is not available within prescribed timeframes. Some needs classified as unmet may have subsequently been met before the end of the quarter. Compiled data is based on:

- the client's address
- completed RDS (Resource Data Summary) reports by case managers (CI, ACT, and ICM)
- both class members and non-class members

Data collection and reporting:

Enrollment and RDS data is entered by providers into APS Healthcare's CareConnection at the time of the Initial Prior Authorization (PA) request and at all Continuing Stay Reviews. Data is then fed to the EIS Database on a monthly basis.

Unmet resource need data is reported and reviewed one quarter after the quarter ends as this method gives a more accurate picture of unmet resource needs.

The Unmet Resource Needs Report has been reprogrammed in order to fix problems with the logic of how unmet needs were identified and how they were being tabulated.

Statewide data is reported first, followed by individual CSN reports.

Report Run: Jan 10, 2011

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

Table 1: Distinct People with a Resource Data Summary (RDS) by CSN

CSN	Counties	Distinct People
CSN 1	Aroostook	336
CSN 2	Hancock, Penobscot, Piscataquis &	1,585
CSN 3	Kennebec & Somerset	1,546
CSN 4	Knox, Lincoln, Sagadahoc & Waldo	489
CSN 5	Androscoggin, Franklin & Oxford	1,388
CSN 6	Cumberland	1,483
CSN 7	York	360
Not Assigned	No legal address	259
Statewide		7,446

Table 2: Distinct People and Unmet Resource Needs across four Quarters

	2010 Q2			2010 Q3			2010 Q4			2011 Q1		
	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
CSN 1	76	288	26.4%	106	347	30.5%	86	323	26.6%	93	336	27.7%
CSN 2	547	1,549	35.3%	591	1,630	36.3%	636	1,669	38.1%	561	1,585	35.4%
CSN 3	371	1,482	25.0%	386	1,504	25.7%	371	1,497	24.8%	374	1,546	24.2%
CSN 4	196	445	44.0%	191	470	40.6%	233	507	46.0%	205	489	41.9%
CSN 5	558	1,331	41.9%	626	1,478	42.4%	643	1,504	42.8%	549	1,388	39.6%
CSN 6	494	1,361	36.3%	517	1,448	35.7%	564	1,431	39.4%	575	1,483	38.8%
CSN 7	157	387	40.6%	202	472	42.8%	158	412	38.3%	150	360	41.7%
N/A	110	305	36.1%	129	319	40.4%	116	293	39.6%	89	259	34.4%
Total	2,509	7,148	35.1%	2,748	7,668	35.8%	2,807	7,636	36.8%	2,596	7,446	34.9%

Report Run: Jan 10, 2011

Statewide Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

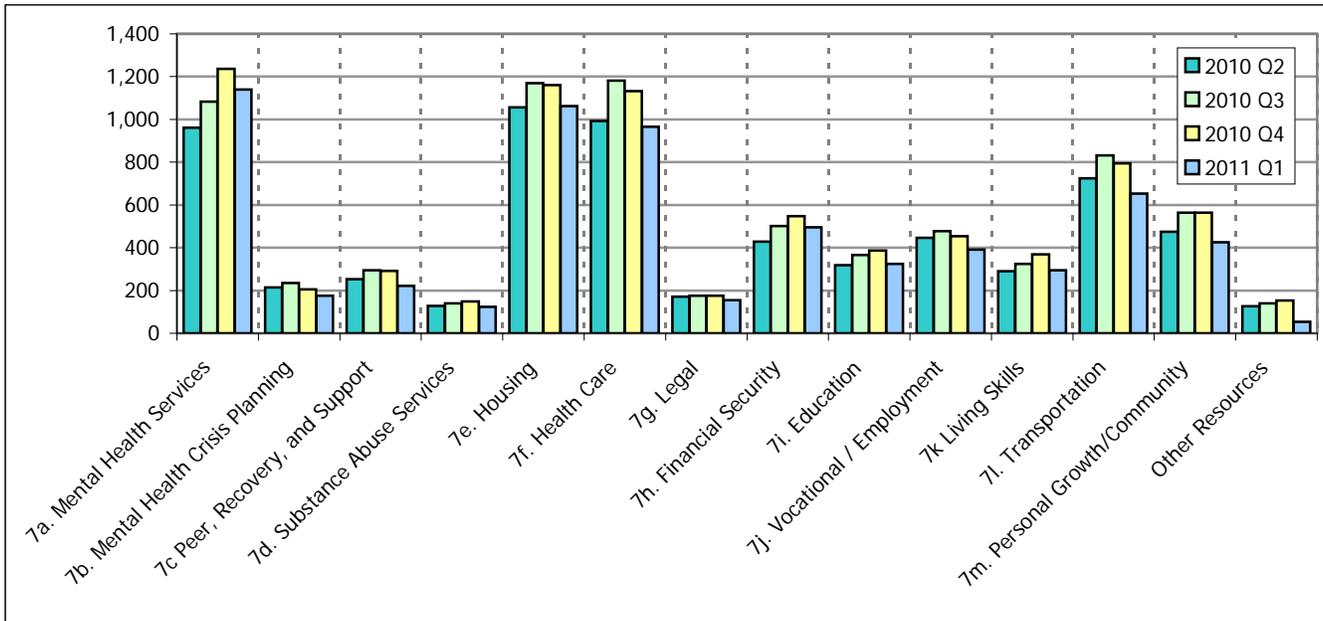


Table 3: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q2	2010 Q3	2010 Q4	2011 Q1
7a. Mental Health Services	961	1,083	1,237	1,139
7b. Mental Health Crisis Planning	214	235	205	176
7c Peer, Recovery, and Support	253	294	291	222
7d. Substance Abuse Services	128	140	149	124
7e. Housing	1,056	1,170	1,161	1,063
7f. Health Care	993	1,182	1,132	965
7g. Legal	171	175	175	154
7h. Financial Security	429	502	548	496
7i. Education	318	366	387	325
7j. Vocational / Employment	446	478	454	391
7k Living Skills	290	325	369	295
7l. Transportation	724	831	794	653
7m. Personal Growth/Community	474	564	564	426
Other Resources	126	140	153	53
Total Statewide Unmet Needs	6,583	7,485	7,619	6,482

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	7,148	7,668	7,636	7,446
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	56	50	48	45
7a-ii Community Integration Services	227	253	322	320
7a-iii Dialectical Behavioral Therapy	30	36	41	34
7a-iv Family Psycho-Educational Treatment	8	8	4	8
7a-v Group Counseling	36	41	40	26
7a-vi Individual Counseling	253	316	327	307
7a-vii Inpatient Psychiatric Facility	4	3	3	1
7a-viii Intensive Case Management	14	16	13	7
7a-x Psychiatric Medication Management	270	290	372	328
7a-xi Other Mental Health Services	63	70	67	63
Total Unmet Resource Needs	961	1,083	1,237	1,139
Distinct Clients with Unmet Resource Needs	683	767	853	792
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	147	156	136	110
7b-ii Mental Health Advance Directives	53	62	51	55
7b-iii Other Mental Health Crisis Planning	14	17	18	11
Total Unmet Resource Needs	214	235	205	176
Distinct Clients with Unmet Resource Needs	191	212	186	161
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	16	22	21	20
7c-ii Recovery Workbook Group	1	4	2	2
7c-iii Social Club	58	83	84	70
7c-iv Peer-Run Trauma Recovery Group	12	21	20	15
7c-v Wellness Recovery and Action Planning	21	25	21	15
7c-vi Family Support	69	72	65	49
7c-vii Other Peer, Recovery, and Support	76	67	78	51
Total Unmet Resource Needs	253	294	291	222
Distinct Clients with Unmet Resource Needs	228	250	244	189
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	76	76	80	73

Report Run: Jan 10, 2011



Adult Mental Health Services

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Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	7,148	7,668	7,636	7,446
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	18	23	27	21
7d-iii Other Substance Abuse Services	34	41	42	30
Total Unmet Resource Needs	128	140	149	124
Distinct Clients with Unmet Resource Needs	119	128	141	119
7e. Housing				
7e-i Supported Apartment	89	102	95	96
7e-ii Community Residential Facility	24	34	40	38
7e-iii Residential Treatment Facility (group home)	23	23	21	21
7e-iv Assisted Living Facility	45	41	36	29
7e-v Nursing Home	44	58	31	12
7e-vi Residential Crisis Unit	22	30	22	4
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	531	580	597	594
7e-viii Other Housing Resources	278	302	319	269
Total Unmet Resource Needs	1,056	1,170	1,161	1,063
Distinct Clients with Unmet Resource Needs	889	987	991	923
7f. Health Care				
7f-i Dental Services	490	585	584	488
7f-ii Eye Care Services	163	186	162	148
7f-iii Hearing Services	46	65	53	42
7f-iv Physical Therapy	21	31	36	25
7f-v Physician/Medical Services	141	178	162	142
7f-vi Other Health Care Resources	132	137	135	120
Total Unmet Resource Needs	993	1,182	1,132	965
Distinct Clients with Unmet Resource Needs	757	884	859	757
7g. Legal				
7g-i Advocate	24	29	37	23
7g-ii Guardian (private)	9	20	24	28
7g-iii Guardian (public)	13	9	10	7
7g-iv Other Legal Resources	125	117	104	96

Report Run: Jan 10, 2011



Report of Unmet Resource Needs

Statewide
(All CSNs)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	7,148	7,668	7,636	7,446
7g. Legal				
Total Unmet Resource Needs	171	175	175	154
Distinct Clients with Unmet Resource Needs	167	170	168	150
7h. Financial Security				
7h-i Assistance with Managing Money	175	212	231	232
7h-ii Assistance with Securing Public Benefits	128	139	156	137
7h-iii Representative Payee	26	29	38	35
7h-iv Other Financial Security Resources	100	122	123	92
Total Unmet Resource Needs	429	502	548	496
Distinct Clients with Unmet Resource Needs	388	445	476	450
7i. Education				
7i-i Adult Education (other than GED)	56	70	67	52
7i-ii GED	79	88	83	69
7i-iii Literacy Assistance	21	19	23	27
7i-iv Post High School Education	98	107	120	110
7i-v Tuition Reimbursement	10	14	20	16
7i-vi Other Educational Resources	54	68	74	51
Total Unmet Resource Needs	318	366	387	325
Distinct Clients with Unmet Resource Needs	283	330	342	298
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	27	33	26	17
7j-ii Club House and/or Peer Vocational Support	4	8	5	7
7j-iii Competitive Employment (no supports)	81	91	87	63
7j-iv Supported Employment	51	46	37	36
7j-v Vocational Rehabilitation	204	213	218	206
7j-vi Other Vocational/Employment Resources	79	87	81	62
Total Unmet Resource Needs	446	478	454	391
Distinct Clients with Unmet Resource Needs	382	410	392	348
7k. Living Skills				
7k-i Daily Living Support Services	112	121	149	128
7k-ii Day Support Services	17	21	29	23

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Statewide
(All CSNs)

Fiscal Year 2011 Quarter 1
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	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	7,148	7,668	7,636	7,446
7k. Living Skills				
7k-iii Occupational Therapy	10	11	13	11
7k-iv Skills Development Services	77	93	92	74
7k-v Other Living Skill Resources	74	79	86	59
Total Unmet Resource Needs	290	325	369	295
Distinct Clients with Unmet Resource Needs	254	284	311	260
7l. Transportation				
7l-i Transportation to ISP-Identified Services	250	300	279	233
7l-ii Transportation to Other ISP Activities	153	188	176	129
7l-iii After Hours Transportation	170	183	180	151
7l-iv Other Transportation Resources	151	160	159	140
Total Unmet Resource Needs	724	831	794	653
Distinct Clients with Unmet Resource Needs	506	572	554	484
7m. Personal Growth/Community				
7m-i Avocational Activities	30	32	27	14
7m-ii Recreation Activities	113	143	142	105
7m-iii Social Activities	231	277	273	220
7m-iv Spiritual Activities	33	36	37	25
7m-v Other Personal Growth/Community	67	76	85	62
Total Unmet Resource Needs	474	564	564	426
Distinct Clients with Unmet Resource Needs	354	406	413	338
Other Resources				
Other Resources	126	140	153	53
Total Unmet Resource Needs	126	140	153	53
Distinct Clients with Unmet Resource Needs	126	140	153	53
Statewide Totals				
Total Unmet Resource Needs	6,583	7,485	7,619	6,482
Distinct Clients With any Unmet Resource Need	2,509	2,748	2,807	2,596
Distinct Clients with a RDS	7,148	7,668	7,636	7,446

Report Run: Jan 10, 2011

CSN 1 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

CSN 1 - Aroostook

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q2			2010 Q3			2010 Q4			2011 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
76	288	26.4%	106	347	30.5%	86	323	26.6%	93	336	27.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

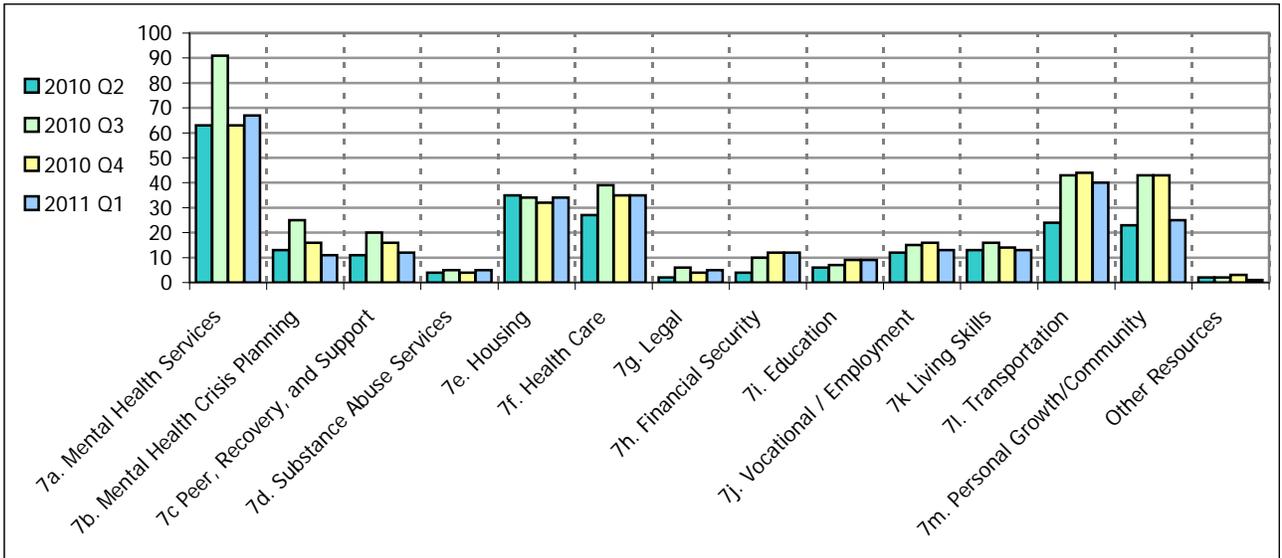


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q2	2010 Q3	2010 Q4	2011 Q1
7a. Mental Health Services	63	91	63	67
7b. Mental Health Crisis Planning	13	25	16	11
7c. Peer, Recovery, and Support	11	20	16	12
7d. Substance Abuse Services	4	5	4	5
7e. Housing	35	34	32	34
7f. Health Care	27	39	35	35
7g. Legal	2	6	4	5
7h. Financial Security	4	10	12	12
7i. Education	6	7	9	9
7j. Vocational / Employment	12	15	16	13
7k. Living Skills	13	16	14	13
7l. Transportation	24	43	44	40
7m. Personal Growth/Community	23	43	43	25
Other Resources	2	2	3	1
Total CSN 1 Unmet Needs	239	356	311	282

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	288	347	323	336
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	0	0	0	0
7a-ii Community Integration Services	28	31	22	25
7a-iii Dialectical Behavioral Therapy	1	1	0	0
7a-iv Family Psycho-Educational Treatment	1	0	0	1
7a-v Group Counseling	2	7	5	2
7a-vi Individual Counseling	13	19	13	20
7a-vii Inpatient Psychiatric Facility	1	1	0	0
7a-viii Intensive Case Management	1	1	1	1
7a-x Psychiatric Medication Management	14	26	19	17
7a-xi Other Mental Health Services	2	5	3	1
Total Unmet Resource Needs	63	91	63	67
Distinct Clients with Unmet Resource Needs	41	55	43	47
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	7	17	11	7
7b-ii Mental Health Advance Directives	5	7	5	4
7b-iii Other Mental Health Crisis Planning	1	1	0	0
Total Unmet Resource Needs	13	25	16	11
Distinct Clients with Unmet Resource Needs	12	22	14	10
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	0	0	0
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	7	12	9	7
7c-iv Peer-Run Trauma Recovery Group	1	1	0	0
7c-v Wellness Recovery and Action Planning	1	2	3	1
7c-vi Family Support	2	4	2	3
7c-vii Other Peer, Recovery, and Support	0	1	2	1
Total Unmet Resource Needs	11	20	16	12
Distinct Clients with Unmet Resource Needs	10	16	14	10
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	4	3	3	3

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CSN 1
(Aroostook)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	288	347	323	336
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
7d-iii Other Substance Abuse Services	0	2	1	2
Total Unmet Resource Needs	4	5	4	5
Distinct Clients with Unmet Resource Needs	4	5	4	5
7e. Housing				
7e-i Supported Apartment	9	9	7	10
7e-ii Community Residential Facility	3	3	4	5
7e-iii Residential Treatment Facility (group home)	3	1	3	1
7e-iv Assisted Living Facility	5	2	3	1
7e-v Nursing Home	0	0	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	12	14	10	15
7e-viii Other Housing Resources	3	5	5	2
Total Unmet Resource Needs	35	34	32	34
Distinct Clients with Unmet Resource Needs	26	26	25	26
7f. Health Care				
7f-i Dental Services	14	20	16	17
7f-ii Eye Care Services	3	4	6	5
7f-iii Hearing Services	0	2	0	1
7f-iv Physical Therapy	0	1	3	2
7f-v Physician/Medical Services	9	11	8	8
7f-vi Other Health Care Resources	1	1	2	2
Total Unmet Resource Needs	27	39	35	35
Distinct Clients with Unmet Resource Needs	22	28	23	26
7g. Legal				
7g-i Advocate	0	0	0	1
7g-ii Guardian (private)	1	1	0	0
7g-iii Guardian (public)	1	2	2	1
7g-iv Other Legal Resources	0	3	2	3

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Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 1
(Aroostook)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	288	347	323	336
7g. Legal				
Total Unmet Resource Needs	2	6	4	5
Distinct Clients with Unmet Resource Needs	2	6	4	5
7h. Financial Security				
7h-i Assistance with Managing Money	0	1	5	4
7h-ii Assistance with Securing Public Benefits	2	5	6	5
7h-iii Representative Payee	0	1	0	0
7h-iv Other Financial Security Resources	2	3	1	3
Total Unmet Resource Needs	4	10	12	12
Distinct Clients with Unmet Resource Needs	4	9	11	11
7i. Education				
7i-i Adult Education (other than GED)	2	2	2	1
7i-ii GED	2	4	3	3
7i-iii Literacy Assistance	0	0	0	2
7i-iv Post High School Education	1	1	1	2
7i-v Tuition Reimbursement	0	0	1	1
7i-vi Other Educational Resources	1	0	2	0
Total Unmet Resource Needs	6	7	9	9
Distinct Clients with Unmet Resource Needs	5	6	8	8
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	0	3	2	0
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	0	0	1	2
7j-iv Supported Employment	4	2	5	2
7j-v Vocational Rehabilitation	7	8	7	8
7j-vi Other Vocational/Employment Resources	1	2	1	1
Total Unmet Resource Needs	12	15	16	13
Distinct Clients with Unmet Resource Needs	9	11	12	11
7k. Living Skills				
7k-i Daily Living Support Services	7	6	6	6
7k-ii Day Support Services	0	2	2	1

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Report of Unmet Resource Needs

CSN 1
 (Aroostook)

Fiscal Year 2011 Quarter 1
 (July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	288	347	323	336
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	1
7k-iv Skills Development Services	5	8	6	4
7k-v Other Living Skill Resources	1	0	0	1
Total Unmet Resource Needs	13	16	14	13
Distinct Clients with Unmet Resource Needs	10	11	10	10
7l. Transportation				
7l-i Transportation to ISP-Identified Services	15	19	20	20
7l-ii Transportation to Other ISP Activities	4	8	9	8
7l-iii After Hours Transportation	1	11	10	7
7l-iv Other Transportation Resources	4	5	5	5
Total Unmet Resource Needs	24	43	44	40
Distinct Clients with Unmet Resource Needs	18	28	27	23
7m. Personal Growth/Community				
7m-i Avocational Activities	2	2	2	1
7m-ii Recreation Activities	7	12	13	6
7m-iii Social Activities	13	20	19	12
7m-iv Spiritual Activities	1	5	4	2
7m-v Other Personal Growth/Community	0	4	5	4
Total Unmet Resource Needs	23	43	43	25
Distinct Clients with Unmet Resource Needs	17	25	23	17
Other Resources				
Other Resources	2	2	3	1
Total Unmet Resource Needs	2	2	3	1
Distinct Clients with Unmet Resource Needs	2	2	3	1
CSN 1 Totals				
Total Unmet Resource Needs	239	356	311	282
Distinct Clients With any Unmet Resource Need	76	106	86	93
Distinct Clients with a RDS	288	347	323	336

Report Run: Jan 10, 2011

CSN 2 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

CSN 2 - Hancock, Washington, Penobscot, Piscataquis

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q2			2010 Q3			2010 Q4			2011 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
547	1,549	35.3%	591	1,630	36.3%	636	1,669	38.1%	561	1,585	35.4%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

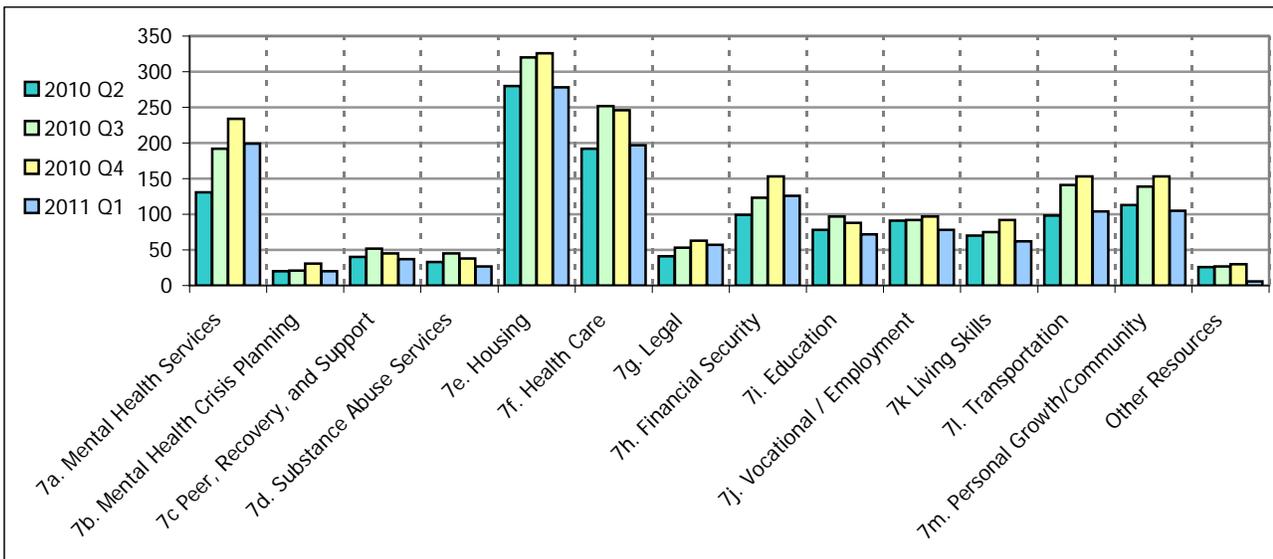


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q2	2010 Q3	2010 Q4	2011 Q1
7a. Mental Health Services	131	192	234	199
7b. Mental Health Crisis Planning	20	21	31	20
7c. Peer, Recovery, and Support	40	52	45	37
7d. Substance Abuse Services	33	45	38	27
7e. Housing	280	320	326	278
7f. Health Care	192	252	246	197
7g. Legal	41	53	63	57
7h. Financial Security	99	123	153	126
7i. Education	78	97	88	72
7j. Vocational / Employment	91	92	97	78
7k. Living Skills	70	75	92	62
7l. Transportation	98	141	153	104
7m. Personal Growth/Community	113	139	153	105
Other Resources	26	27	30	6
Total CSN 2 Unmet Needs	1,312	1,629	1,749	1,368

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Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,549	1,630	1,669	1,585
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	3	2	3	3
7a-ii Community Integration Services	28	45	56	55
7a-iii Dialectical Behavioral Therapy	5	4	8	6
7a-iv Family Psycho-Educational Treatment	0	1	1	0
7a-v Group Counseling	7	14	14	10
7a-vi Individual Counseling	41	67	80	67
7a-vii Inpatient Psychiatric Facility	0	0	1	0
7a-viii Intensive Case Management	1	2	2	1
7a-x Psychiatric Medication Management	39	50	57	51
7a-xi Other Mental Health Services	7	7	12	6
Total Unmet Resource Needs	131	192	234	199
Distinct Clients with Unmet Resource Needs	109	140	160	146
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	14	14	23	13
7b-ii Mental Health Advance Directives	4	5	5	6
7b-iii Other Mental Health Crisis Planning	2	2	3	1
Total Unmet Resource Needs	20	21	31	20
Distinct Clients with Unmet Resource Needs	17	18	26	18
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	2	2	1
7c-ii Recovery Workbook Group	1	2	1	0
7c-iii Social Club	5	8	6	9
7c-iv Peer-Run Trauma Recovery Group	1	4	5	3
7c-v Wellness Recovery and Action Planning	2	3	3	2
7c-vi Family Support	15	21	15	10
7c-vii Other Peer, Recovery, and Support	14	12	13	12
Total Unmet Resource Needs	40	52	45	37
Distinct Clients with Unmet Resource Needs	32	44	39	32
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	19	28	21	17

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Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,549	1,630	1,669	1,585
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	7	11	11	6
7d-iii Other Substance Abuse Services	7	6	6	4
Total Unmet Resource Needs	33	45	38	27
Distinct Clients with Unmet Resource Needs	31	41	36	26
7e. Housing				
7e-i Supported Apartment	15	18	18	16
7e-ii Community Residential Facility	2	5	5	4
7e-iii Residential Treatment Facility (group home)	3	4	4	2
7e-iv Assisted Living Facility	9	9	8	6
7e-v Nursing Home	39	54	27	7
7e-vi Residential Crisis Unit	21	29	22	4
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	123	131	152	162
7e-viii Other Housing Resources	68	70	90	77
Total Unmet Resource Needs	280	320	326	278
Distinct Clients with Unmet Resource Needs	223	250	263	245
7f. Health Care				
7f-i Dental Services	91	109	110	81
7f-ii Eye Care Services	32	43	39	30
7f-iii Hearing Services	10	21	16	14
7f-iv Physical Therapy	9	15	13	6
7f-v Physician/Medical Services	18	30	35	35
7f-vi Other Health Care Resources	32	34	33	31
Total Unmet Resource Needs	192	252	246	197
Distinct Clients with Unmet Resource Needs	152	182	184	146
7g. Legal				
7g-i Advocate	4	9	12	6
7g-ii Guardian (private)	4	14	20	22
7g-iii Guardian (public)	4	3	3	2
7g-iv Other Legal Resources	29	27	28	27

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Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,549	1,630	1,669	1,585
7g. Legal				
Total Unmet Resource Needs	41	53	63	57
Distinct Clients with Unmet Resource Needs	41	52	60	54
7h. Financial Security				
7h-i Assistance with Managing Money	41	48	57	56
7h-ii Assistance with Securing Public Benefits	30	35	45	37
7h-iii Representative Payee	2	5	6	3
7h-iv Other Financial Security Resources	26	35	45	30
Total Unmet Resource Needs	99	123	153	126
Distinct Clients with Unmet Resource Needs	85	102	121	113
7i. Education				
7i-i Adult Education (other than GED)	12	17	13	13
7i-ii GED	21	23	16	8
7i-iii Literacy Assistance	1	2	6	5
7i-iv Post High School Education	29	35	36	32
7i-v Tuition Reimbursement	2	4	3	3
7i-vi Other Educational Resources	13	16	14	11
Total Unmet Resource Needs	78	97	88	72
Distinct Clients with Unmet Resource Needs	67	83	76	66
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	6	5	5	6
7j-ii Club House and/or Peer Vocational Support	2	3	2	2
7j-iii Competitive Employment (no supports)	25	28	33	24
7j-iv Supported Employment	16	15	11	8
7j-v Vocational Rehabilitation	23	26	28	23
7j-vi Other Vocational/Employment Resources	19	15	18	15
Total Unmet Resource Needs	91	92	97	78
Distinct Clients with Unmet Resource Needs	73	73	80	63
7k. Living Skills				
7k-i Daily Living Support Services	25	24	30	21
7k-ii Day Support Services	2	2	4	2

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CSN 2

(Hancock, Washington, Penobscot, Piscataquis)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,549	1,630	1,669	1,585
7k. Living Skills				
7k-iii Occupational Therapy	5	5	7	4
7k-iv Skills Development Services	18	26	31	18
7k-v Other Living Skill Resources	20	18	20	17
Total Unmet Resource Needs	70	75	92	62
Distinct Clients with Unmet Resource Needs	55	59	70	55
7l. Transportation				
7l-i Transportation to ISP-Identified Services	27	48	54	37
7l-ii Transportation to Other ISP Activities	19	33	35	14
7l-iii After Hours Transportation	25	28	30	23
7l-iv Other Transportation Resources	27	32	34	30
Total Unmet Resource Needs	98	141	153	104
Distinct Clients with Unmet Resource Needs	79	104	112	92
7m. Personal Growth/Community				
7m-i Avocational Activities	8	7	7	2
7m-ii Recreation Activities	33	42	45	32
7m-iii Social Activities	40	61	65	42
7m-iv Spiritual Activities	6	9	10	7
7m-v Other Personal Growth/Community	26	20	26	22
Total Unmet Resource Needs	113	139	153	105
Distinct Clients with Unmet Resource Needs	83	101	111	79
Other Resources				
Other Resources	26	27	30	6
Total Unmet Resource Needs	26	27	30	6
Distinct Clients with Unmet Resource Needs	26	27	30	6
CSN 2 Totals				
Total Unmet Resource Needs	1,312	1,629	1,749	1,368
Distinct Clients With any Unmet Resource Need	547	591	636	561
Distinct Clients with a RDS	1,549	1,630	1,669	1,585

Report Run: Jan 10, 2011

CSN 3 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

CSN 3 - Kennebec and Somerset

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q2			2010 Q3			2010 Q4			2011 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
371	1,482	25.0%	386	1,504	25.7%	371	1,497	24.8%	374	1,546	24.2%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

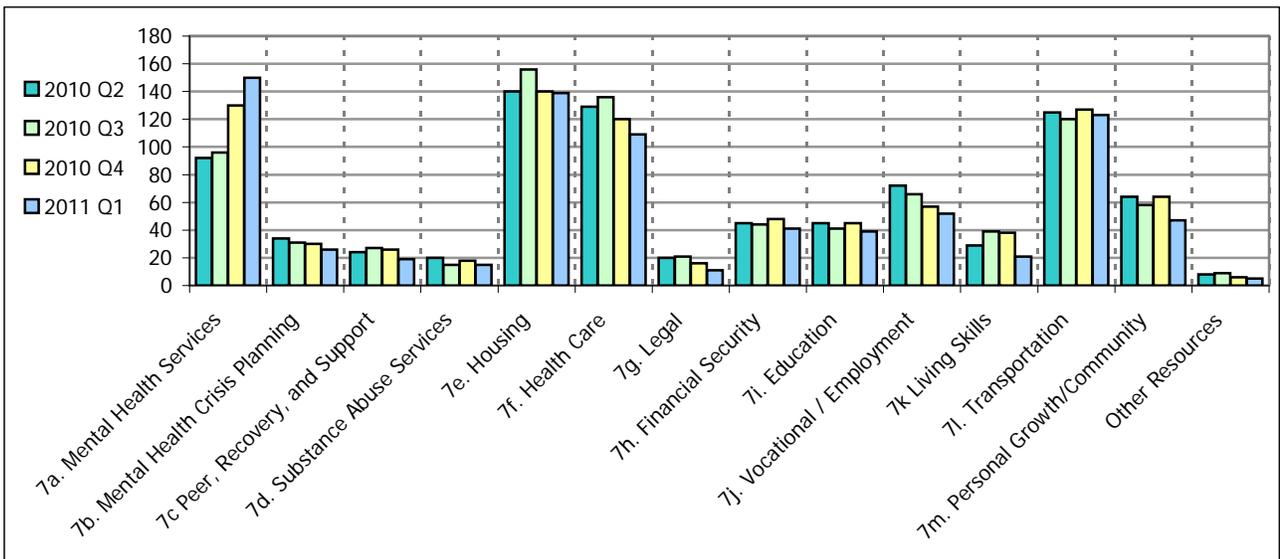


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q2	2010 Q3	2010 Q4	2011 Q1
7a. Mental Health Services	92	96	130	150
7b. Mental Health Crisis Planning	34	31	30	26
7c Peer, Recovery, and Support	24	27	26	19
7d. Substance Abuse Services	20	15	18	15
7e. Housing	140	156	140	139
7f. Health Care	129	136	120	109
7g. Legal	20	21	16	11
7h. Financial Security	45	44	48	41
7i. Education	45	41	45	39
7j. Vocational / Employment	72	66	57	52
7k Living Skills	29	39	38	21
7l. Transportation	125	120	127	123
7m. Personal Growth/Community	64	58	64	47
Other Resources	8	9	6	5
Total CSN 3 Unmet Needs	847	859	865	797

Report Run: Jan 10, 2011



Report of Unmet Resource Needs

CSN 3
 (Kennebec, Somerset)

Fiscal Year 2011 Quarter 1
 (July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,482	1,504	1,497	1,546
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	9	8	9	6
7a-ii Community Integration Services	17	19	34	53
7a-iii Dialectical Behavioral Therapy	2	2	2	1
7a-iv Family Psycho-Educational Treatment	0	0	0	2
7a-v Group Counseling	3	1	2	2
7a-vi Individual Counseling	27	33	30	30
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	4	3	2	0
7a-x Psychiatric Medication Management	21	22	44	46
7a-xi Other Mental Health Services	9	8	7	10
Total Unmet Resource Needs	92	96	130	150
Distinct Clients with Unmet Resource Needs	69	73	101	102
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	21	22	21	16
7b-ii Mental Health Advance Directives	8	4	5	9
7b-iii Other Mental Health Crisis Planning	5	5	4	1
Total Unmet Resource Needs	34	31	30	26
Distinct Clients with Unmet Resource Needs	29	28	26	21
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	0	0	2
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	7	8	9	7
7c-iv Peer-Run Trauma Recovery Group	1	3	2	2
7c-v Wellness Recovery and Action Planning	1	1	1	1
7c-vi Family Support	3	4	4	2
7c-vii Other Peer, Recovery, and Support	11	11	10	5
Total Unmet Resource Needs	24	27	26	19
Distinct Clients with Unmet Resource Needs	24	26	25	18
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	10	6	9	8

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CSN 3

(Kennebec, Somerset)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,482	1,504	1,497	1,546
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	2	2	3	4
7d-iii Other Substance Abuse Services	8	7	6	3
Total Unmet Resource Needs	20	15	18	15
Distinct Clients with Unmet Resource Needs	20	14	17	15
7e. Housing				
7e-i Supported Apartment	10	16	12	12
7e-ii Community Residential Facility	10	9	9	7
7e-iii Residential Treatment Facility (group home)	6	9	3	4
7e-iv Assisted Living Facility	6	3	5	3
7e-v Nursing Home	1	1	1	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	78	90	86	93
7e-viii Other Housing Resources	29	28	24	18
Total Unmet Resource Needs	140	156	140	139
Distinct Clients with Unmet Resource Needs	123	139	124	122
7f. Health Care				
7f-i Dental Services	71	73	65	65
7f-ii Eye Care Services	20	22	14	15
7f-iii Hearing Services	7	10	10	6
7f-iv Physical Therapy	0	2	3	2
7f-v Physician/Medical Services	16	19	15	13
7f-vi Other Health Care Resources	15	10	13	8
Total Unmet Resource Needs	129	136	120	109
Distinct Clients with Unmet Resource Needs	101	101	85	80
7g. Legal				
7g-i Advocate	2	1	3	2
7g-ii Guardian (private)	2	1	2	3
7g-iii Guardian (public)	2	1	0	0
7g-iv Other Legal Resources	14	18	11	6

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CSN 3
(Kennebec, Somerset)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,482	1,504	1,497	1,546
7g. Legal				
Total Unmet Resource Needs	20	21	16	11
Distinct Clients with Unmet Resource Needs	20	21	16	11
7h. Financial Security				
7h-i Assistance with Managing Money	17	16	26	23
7h-ii Assistance with Securing Public Benefits	15	12	11	9
7h-iii Representative Payee	5	3	3	6
7h-iv Other Financial Security Resources	8	13	8	3
Total Unmet Resource Needs	45	44	48	41
Distinct Clients with Unmet Resource Needs	41	38	43	35
7i. Education				
7i-i Adult Education (other than GED)	11	7	7	4
7i-ii GED	15	13	14	12
7i-iii Literacy Assistance	4	2	4	5
7i-iv Post High School Education	6	9	8	9
7i-v Tuition Reimbursement	2	2	3	3
7i-vi Other Educational Resources	7	8	9	6
Total Unmet Resource Needs	45	41	45	39
Distinct Clients with Unmet Resource Needs	41	40	40	33
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	4	5	3	2
7j-ii Club House and/or Peer Vocational Support	2	3	1	2
7j-iii Competitive Employment (no supports)	7	7	3	3
7j-iv Supported Employment	4	3	3	1
7j-v Vocational Rehabilitation	46	38	39	38
7j-vi Other Vocational/Employment Resources	9	10	8	6
Total Unmet Resource Needs	72	66	57	52
Distinct Clients with Unmet Resource Needs	63	57	47	46
7k. Living Skills				
7k-i Daily Living Support Services	14	15	17	13
7k-ii Day Support Services	2	1	3	2

Report Run: Jan 10, 2011



Report of Unmet Resource Needs

CSN 3
 (Kennebec, Somerset)

Fiscal Year 2011 Quarter 1
 (July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,482	1,504	1,497	1,546
7k. Living Skills				
7k-iii Occupational Therapy	1	1	1	0
7k-iv Skills Development Services	6	11	9	3
7k-v Other Living Skill Resources	6	11	8	3
Total Unmet Resource Needs	29	39	38	21
Distinct Clients with Unmet Resource Needs	25	35	27	17
7l. Transportation				
7l-i Transportation to ISP-Identified Services	46	51	50	48
7l-ii Transportation to Other ISP Activities	28	27	31	29
7l-iii After Hours Transportation	27	21	21	22
7l-iv Other Transportation Resources	24	21	25	24
Total Unmet Resource Needs	125	120	127	123
Distinct Clients with Unmet Resource Needs	90	94	94	92
7m. Personal Growth/Community				
7m-i Avocational Activities	2	2	1	1
7m-ii Recreation Activities	12	10	14	10
7m-iii Social Activities	36	35	36	31
7m-iv Spiritual Activities	3	2	3	1
7m-v Other Personal Growth/Community	11	9	10	4
Total Unmet Resource Needs	64	58	64	47
Distinct Clients with Unmet Resource Needs	50	49	50	39
Other Resources				
Other Resources	8	9	6	5
Total Unmet Resource Needs	8	9	6	5
Distinct Clients with Unmet Resource Needs	8	9	6	5
CSN 3 Totals				
Total Unmet Resource Needs	847	859	865	797
Distinct Clients With any Unmet Resource Need	371	386	371	374
Distinct Clients with a RDS	1,482	1,504	1,497	1,546

Report Run: Jan 10, 2011

CSN 4 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

CSN 4 - Knox, Lincoln, Sagadahoc, Waldo

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q2			2010 Q3			2010 Q4			2011 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
196	445	44.0%	191	470	40.6%	233	507	46.0%	205	489	41.9%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

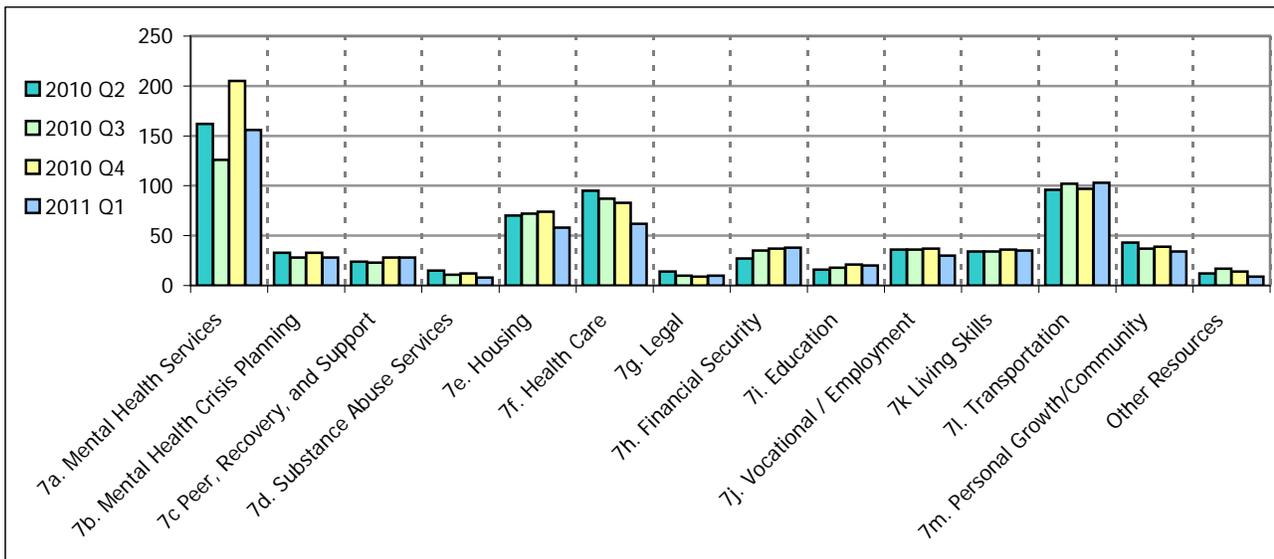


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q2	2010 Q3	2010 Q4	2011 Q1
7a. Mental Health Services	162	126	205	156
7b. Mental Health Crisis Planning	33	28	33	28
7c. Peer, Recovery, and Support	24	23	28	28
7d. Substance Abuse Services	15	11	12	8
7e. Housing	70	72	74	58
7f. Health Care	95	87	83	62
7g. Legal	14	10	9	10
7h. Financial Security	27	35	37	38
7i. Education	16	18	21	20
7j. Vocational / Employment	36	36	37	30
7k. Living Skills	34	34	36	35
7l. Transportation	96	102	97	103
7m. Personal Growth/Community	43	37	39	34
Other Resources	12	17	14	9
Total CSN 4 Unmet Needs	677	636	725	619

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CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	445	470	507	489
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	6	5	0	0
7a-ii Community Integration Services	56	43	83	61
7a-iii Dialectical Behavioral Therapy	3	4	1	2
7a-iv Family Psycho-Educational Treatment	0	0	0	0
7a-v Group Counseling	5	1	1	0
7a-vi Individual Counseling	35	31	44	36
7a-vii Inpatient Psychiatric Facility	2	1	1	1
7a-viii Intensive Case Management	0	0	0	0
7a-x Psychiatric Medication Management	42	28	60	40
7a-xi Other Mental Health Services	13	13	15	16
Total Unmet Resource Needs	162	126	205	156
Distinct Clients with Unmet Resource Needs	100	80	126	101
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	25	18	23	20
7b-ii Mental Health Advance Directives	5	6	6	4
7b-iii Other Mental Health Crisis Planning	3	4	4	4
Total Unmet Resource Needs	33	28	33	28
Distinct Clients with Unmet Resource Needs	30	26	32	27
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	5	3	3	3
7c-ii Recovery Workbook Group	0	1	0	0
7c-iii Social Club	2	4	5	6
7c-iv Peer-Run Trauma Recovery Group	1	1	2	2
7c-v Wellness Recovery and Action Planning	1	1	0	0
7c-vi Family Support	3	3	4	8
7c-vii Other Peer, Recovery, and Support	12	10	14	9
Total Unmet Resource Needs	24	23	28	28
Distinct Clients with Unmet Resource Needs	22	21	26	26
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	9	6	7	4

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Report of Unmet Resource Needs

CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	445	470	507	489
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	0	0	0	0
7d-iii Other Substance Abuse Services	6	5	5	4
Total Unmet Resource Needs	15	11	12	8
Distinct Clients with Unmet Resource Needs	14	10	11	8
7e. Housing				
7e-i Supported Apartment	5	9	7	6
7e-ii Community Residential Facility	1	2	2	3
7e-iii Residential Treatment Facility (group home)	1	1	0	1
7e-iv Assisted Living Facility	1	4	3	3
7e-v Nursing Home	1	0	0	1
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	42	33	40	29
7e-viii Other Housing Resources	19	23	22	15
Total Unmet Resource Needs	70	72	74	58
Distinct Clients with Unmet Resource Needs	60	63	64	54
7f. Health Care				
7f-i Dental Services	37	37	36	29
7f-ii Eye Care Services	16	12	13	7
7f-iii Hearing Services	10	6	4	3
7f-iv Physical Therapy	1	2	2	1
7f-v Physician/Medical Services	17	16	13	11
7f-vi Other Health Care Resources	14	14	15	11
Total Unmet Resource Needs	95	87	83	62
Distinct Clients with Unmet Resource Needs	62	56	62	51
7g. Legal				
7g-i Advocate	2	2	1	1
7g-ii Guardian (private)	0	1	0	0
7g-iii Guardian (public)	0	0	0	0
7g-iv Other Legal Resources	12	7	8	9

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CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	445	470	507	489
7g. Legal				
Total Unmet Resource Needs	14	10	9	10
Distinct Clients with Unmet Resource Needs	14	10	9	10
7h. Financial Security				
7h-i Assistance with Managing Money	13	18	20	20
7h-ii Assistance with Securing Public Benefits	9	8	8	9
7h-iii Representative Payee	2	4	5	5
7h-iv Other Financial Security Resources	3	5	4	4
Total Unmet Resource Needs	27	35	37	38
Distinct Clients with Unmet Resource Needs	24	30	34	34
7i. Education				
7i-i Adult Education (other than GED)	3	5	6	4
7i-ii GED	1	1	0	3
7i-iii Literacy Assistance	1	0	0	0
7i-iv Post High School Education	5	6	8	10
7i-v Tuition Reimbursement	0	0	0	0
7i-vi Other Educational Resources	6	6	7	3
Total Unmet Resource Needs	16	18	21	20
Distinct Clients with Unmet Resource Needs	16	17	19	19
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	3	1
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	5	7	5	2
7j-iv Supported Employment	3	2	2	3
7j-v Vocational Rehabilitation	17	16	20	16
7j-vi Other Vocational/Employment Resources	8	8	7	8
Total Unmet Resource Needs	36	36	37	30
Distinct Clients with Unmet Resource Needs	31	33	34	30
7k. Living Skills				
7k-i Daily Living Support Services	12	14	17	18
7k-ii Day Support Services	6	5	4	3

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CSN 4

(Knox, Lincoln, Sagadahoc, Waldo)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	445	470	507	489
7k. Living Skills				
7k-iii Occupational Therapy	3	4	3	3
7k-iv Skills Development Services	5	5	5	6
7k-v Other Living Skill Resources	8	6	7	5
Total Unmet Resource Needs	34	34	36	35
Distinct Clients with Unmet Resource Needs	32	33	34	34
7l. Transportation				
7l-i Transportation to ISP-Identified Services	43	44	42	43
7l-ii Transportation to Other ISP Activities	27	27	26	27
7l-iii After Hours Transportation	15	14	14	16
7l-iv Other Transportation Resources	11	17	15	17
Total Unmet Resource Needs	96	102	97	103
Distinct Clients with Unmet Resource Needs	54	58	57	60
7m. Personal Growth/Community				
7m-i Avocational Activities	5	5	6	4
7m-ii Recreation Activities	8	6	7	3
7m-iii Social Activities	22	18	18	20
7m-iv Spiritual Activities	4	3	3	3
7m-v Other Personal Growth/Community	4	5	5	4
Total Unmet Resource Needs	43	37	39	34
Distinct Clients with Unmet Resource Needs	31	26	27	27
Other Resources				
Other Resources	12	17	14	9
Total Unmet Resource Needs	12	17	14	9
Distinct Clients with Unmet Resource Needs	12	17	14	9
CSN 4 Totals				
Total Unmet Resource Needs	677	636	725	619
Distinct Clients With any Unmet Resource Need	196	191	233	205
Distinct Clients with a RDS	445	470	507	489

Report Run: Jan 10, 2011

CSN 5 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

CSN 5 - Androscoggin, Franklin, Oxford (Includes: Bridgton, Harrison, Naples, Casco)

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q2			2010 Q3			2010 Q4			2011 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
558	1,331	41.9%	626	1,478	42.4%	643	1,504	42.8%	549	1,388	39.6%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

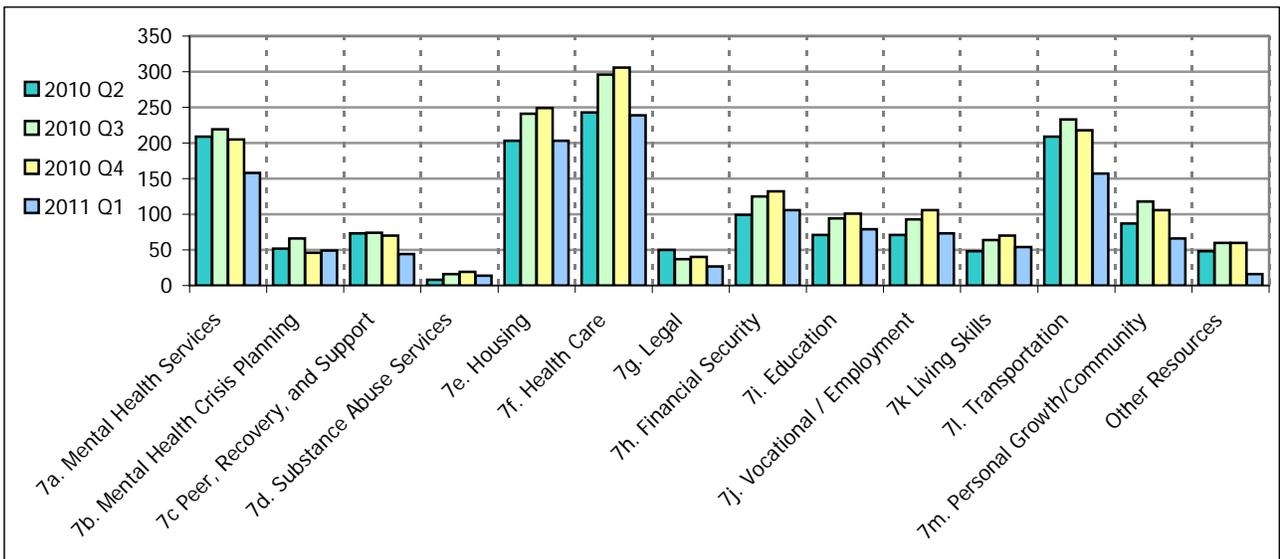


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q2	2010 Q3	2010 Q4	2011 Q1
7a. Mental Health Services	209	219	205	158
7b. Mental Health Crisis Planning	52	66	46	49
7c Peer, Recovery, and Support	73	74	70	44
7d. Substance Abuse Services	8	16	19	14
7e. Housing	203	241	249	203
7f. Health Care	243	296	306	239
7g. Legal	50	37	40	27
7h. Financial Security	99	125	132	106
7i. Education	71	94	101	79
7j. Vocational / Employment	71	93	106	73
7k Living Skills	48	64	70	54
7l. Transportation	209	233	218	157
7m. Personal Growth/Community	87	118	106	66
Other Resources	48	60	60	16
Total CSN 5 Unmet Needs	1,471	1,736	1,728	1,285

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,331	1,478	1,504	1,388
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	4	8	10	8
7a-ii Community Integration Services	50	40	30	25
7a-iii Dialectical Behavioral Therapy	6	9	17	12
7a-iv Family Psycho-Educational Treatment	5	2	2	0
7a-v Group Counseling	7	6	11	2
7a-vi Individual Counseling	50	61	57	48
7a-vii Inpatient Psychiatric Facility	1	0	0	0
7a-viii Intensive Case Management	5	5	4	2
7a-x Psychiatric Medication Management	61	66	59	50
7a-xi Other Mental Health Services	20	22	15	11
Total Unmet Resource Needs	209	219	205	158
Distinct Clients with Unmet Resource Needs	158	171	159	127
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	25	33	18	20
7b-ii Mental Health Advance Directives	27	33	27	28
7b-iii Other Mental Health Crisis Planning	0	0	1	1
Total Unmet Resource Needs	52	66	46	49
Distinct Clients with Unmet Resource Needs	45	58	42	44
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	2	5	4	1
7c-ii Recovery Workbook Group	0	0	0	1
7c-iii Social Club	15	22	17	12
7c-iv Peer-Run Trauma Recovery Group	6	9	8	6
7c-v Wellness Recovery and Action Planning	5	8	8	5
7c-vi Family Support	23	18	20	12
7c-vii Other Peer, Recovery, and Support	22	12	13	7
Total Unmet Resource Needs	73	74	70	44
Distinct Clients with Unmet Resource Needs	65	61	58	36
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	5	8	9	8

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)

(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,331	1,478	1,504	1,388
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	2	1	3	4
7d-iii Other Substance Abuse Services	1	7	7	2
Total Unmet Resource Needs	8	16	19	14
Distinct Clients with Unmet Resource Needs	8	15	19	13
7e. Housing				
7e-i Supported Apartment	16	21	18	17
7e-ii Community Residential Facility	4	5	4	4
7e-iii Residential Treatment Facility (group home)	4	3	3	4
7e-iv Assisted Living Facility	5	8	5	4
7e-v Nursing Home	2	1	2	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	108	134	140	117
7e-viii Other Housing Resources	64	69	77	57
Total Unmet Resource Needs	203	241	249	203
Distinct Clients with Unmet Resource Needs	173	202	217	179
7f. Health Care				
7f-i Dental Services	126	161	191	139
7f-ii Eye Care Services	36	51	35	38
7f-iii Hearing Services	9	13	12	8
7f-iv Physical Therapy	4	5	6	2
7f-v Physician/Medical Services	34	36	30	25
7f-vi Other Health Care Resources	34	30	32	27
Total Unmet Resource Needs	243	296	306	239
Distinct Clients with Unmet Resource Needs	183	228	241	199
7g. Legal				
7g-i Advocate	9	8	10	4
7g-ii Guardian (private)	0	1	1	2
7g-iii Guardian (public)	3	2	3	3
7g-iv Other Legal Resources	38	26	26	18

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,331	1,478	1,504	1,388
7g. Legal				
Total Unmet Resource Needs	50	37	40	27
Distinct Clients with Unmet Resource Needs	47	35	36	26
7h. Financial Security				
7h-i Assistance with Managing Money	48	67	68	54
7h-ii Assistance with Securing Public Benefits	21	28	28	24
7h-iii Representative Payee	3	2	4	9
7h-iv Other Financial Security Resources	27	28	32	19
Total Unmet Resource Needs	99	125	132	106
Distinct Clients with Unmet Resource Needs	91	112	118	101
7i. Education				
7i-i Adult Education (other than GED)	10	14	14	11
7i-ii GED	17	26	20	23
7i-iii Literacy Assistance	7	9	8	6
7i-iv Post High School Education	24	24	34	24
7i-v Tuition Reimbursement	2	4	8	6
7i-vi Other Educational Resources	11	17	17	9
Total Unmet Resource Needs	71	94	101	79
Distinct Clients with Unmet Resource Needs	64	85	90	72
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	1	3	3	1
7j-ii Club House and/or Peer Vocational Support	0	1	1	1
7j-iii Competitive Employment (no supports)	11	17	18	6
7j-iv Supported Employment	7	7	6	6
7j-v Vocational Rehabilitation	42	50	56	50
7j-vi Other Vocational/Employment Resources	10	15	22	9
Total Unmet Resource Needs	71	93	106	73
Distinct Clients with Unmet Resource Needs	66	85	96	68
7k. Living Skills				
7k-i Daily Living Support Services	13	21	29	25
7k-ii Day Support Services	4	6	7	7

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 5

(Androscoggin, Franklin, Oxford)
(Includes: Bridgton, Harrison, Naples, Casco)

Fiscal Year 2011 Quarter 1

(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,331	1,478	1,504	1,388
7k. Living Skills				
7k-iii Occupational Therapy	0	0	1	1
7k-iv Skills Development Services	11	12	11	7
7k-v Other Living Skill Resources	20	25	22	14
Total Unmet Resource Needs	48	64	70	54
Distinct Clients with Unmet Resource Needs	42	56	62	48
7l. Transportation				
7l-i Transportation to ISP-Identified Services	60	60	53	36
7l-ii Transportation to Other ISP Activities	42	50	42	26
7l-iii After Hours Transportation	63	74	68	55
7l-iv Other Transportation Resources	44	49	55	40
Total Unmet Resource Needs	209	233	218	157
Distinct Clients with Unmet Resource Needs	144	148	149	122
7m. Personal Growth/Community				
7m-i Avocational Activities	5	5	3	3
7m-ii Recreation Activities	19	34	30	18
7m-iii Social Activities	51	66	56	38
7m-iv Spiritual Activities	7	4	6	3
7m-v Other Personal Growth/Community	5	9	11	4
Total Unmet Resource Needs	87	118	106	66
Distinct Clients with Unmet Resource Needs	60	78	75	50
Other Resources				
Other Resources	48	60	60	16
Total Unmet Resource Needs	48	60	60	16
Distinct Clients with Unmet Resource Needs	48	60	60	16
CSN 5 Totals				
Total Unmet Resource Needs	1,471	1,736	1,728	1,285
Distinct Clients With any Unmet Resource Need	558	626	643	549
Distinct Clients with a RDS	1,331	1,478	1,504	1,388

Report Run: Jan 10, 2011

CSN 6 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

CSN 6 - Cumberland

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q2			2010 Q3			2010 Q4			2011 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
494	1,361	36.3%	517	1,448	35.7%	564	1,431	39.4%	575	1,483	38.8%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

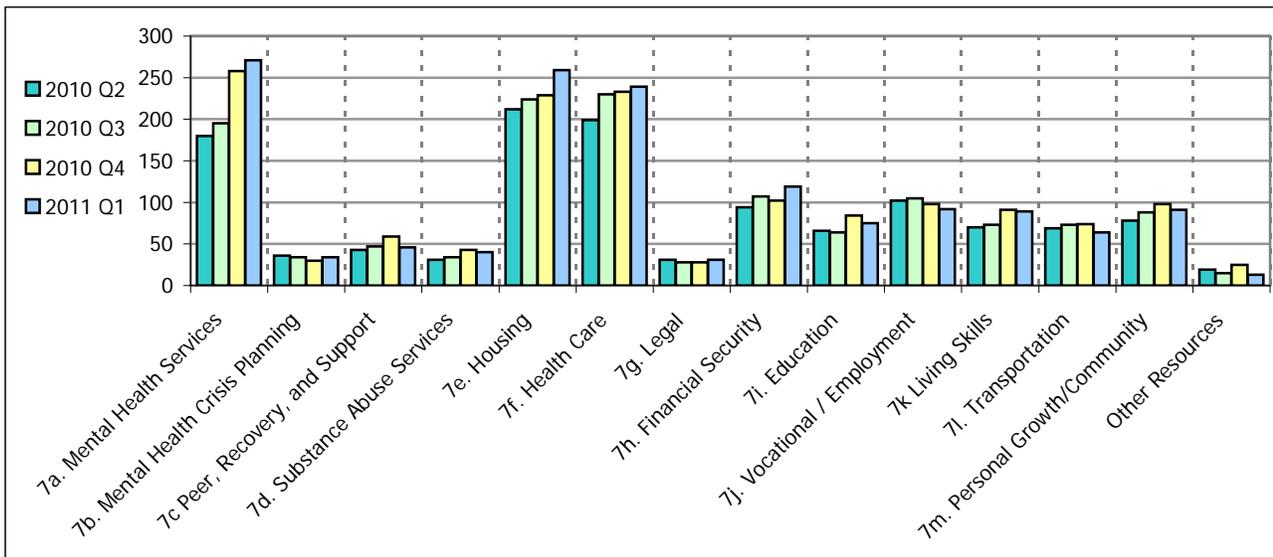


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q2	2010 Q3	2010 Q4	2011 Q1
7a. Mental Health Services	180	195	258	271
7b. Mental Health Crisis Planning	36	34	30	34
7c. Peer, Recovery, and Support	43	47	59	46
7d. Substance Abuse Services	31	34	43	40
7e. Housing	212	224	229	259
7f. Health Care	199	230	233	239
7g. Legal	31	28	28	31
7h. Financial Security	94	107	102	119
7i. Education	66	64	84	75
7j. Vocational / Employment	102	105	98	92
7k. Living Skills	70	73	91	89
7l. Transportation	69	73	74	64
7m. Personal Growth/Community	78	88	98	91
Other Resources	19	15	25	13
Total CSN 6 Unmet Needs	1,230	1,317	1,452	1,463

Report Run: Jan 10, 2011



Report of Unmet Resource Needs

CSN 6
 (Cumberland)

Fiscal Year 2011 Quarter 1
 (July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,361	1,448	1,431	1,483
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	22	15	13	14
7a-ii Community Integration Services	27	37	55	59
7a-iii Dialectical Behavioral Therapy	5	5	5	4
7a-iv Family Psycho-Educational Treatment	1	1	1	2
7a-v Group Counseling	8	6	5	8
7a-vi Individual Counseling	51	59	74	74
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	3	2	2
7a-x Psychiatric Medication Management	55	59	91	94
7a-xi Other Mental Health Services	10	10	12	14
Total Unmet Resource Needs	180	195	258	271
Distinct Clients with Unmet Resource Needs	121	136	165	173
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	33	27	25	28
7b-ii Mental Health Advance Directives	1	3	1	2
7b-iii Other Mental Health Crisis Planning	2	4	4	4
Total Unmet Resource Needs	36	34	30	34
Distinct Clients with Unmet Resource Needs	35	33	29	34
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	5	9	9	11
7c-ii Recovery Workbook Group	0	1	1	1
7c-iii Social Club	11	14	20	15
7c-iv Peer-Run Trauma Recovery Group	0	0	2	0
7c-v Wellness Recovery and Action Planning	5	2	3	2
7c-vi Family Support	12	11	12	11
7c-vii Other Peer, Recovery, and Support	10	10	12	6
Total Unmet Resource Needs	43	47	59	46
Distinct Clients with Unmet Resource Needs	40	38	48	37
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	19	17	24	22

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,361	1,448	1,431	1,483
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	3	8	8	6
7d-iii Other Substance Abuse Services	9	9	11	12
Total Unmet Resource Needs	31	34	43	40
Distinct Clients with Unmet Resource Needs	27	30	39	37
7e. Housing				
7e-i Supported Apartment	22	21	24	27
7e-ii Community Residential Facility	4	8	13	12
7e-iii Residential Treatment Facility (group home)	5	4	5	6
7e-iv Assisted Living Facility	13	12	9	8
7e-v Nursing Home	0	0	1	2
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	106	101	108	134
7e-viii Other Housing Resources	62	78	69	70
Total Unmet Resource Needs	212	224	229	259
Distinct Clients with Unmet Resource Needs	186	197	199	217
7f. Health Care				
7f-i Dental Services	96	113	108	117
7f-ii Eye Care Services	37	39	41	38
7f-iii Hearing Services	5	6	6	5
7f-iv Physical Therapy	5	4	7	10
7f-v Physician/Medical Services	32	41	41	36
7f-vi Other Health Care Resources	24	27	30	33
Total Unmet Resource Needs	199	230	233	239
Distinct Clients with Unmet Resource Needs	151	175	175	187
7g. Legal				
7g-i Advocate	3	2	3	5
7g-ii Guardian (private)	2	1	1	1
7g-iii Guardian (public)	2	0	0	1
7g-iv Other Legal Resources	24	25	24	24

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,361	1,448	1,431	1,483
7g. Legal				
Total Unmet Resource Needs	31	28	28	31
Distinct Clients with Unmet Resource Needs	30	27	28	31
7h. Financial Security				
7h-i Assistance with Managing Money	36	41	36	54
7h-ii Assistance with Securing Public Benefits	26	28	31	30
7h-iii Representative Payee	7	9	10	10
7h-iv Other Financial Security Resources	25	29	25	25
Total Unmet Resource Needs	94	107	102	119
Distinct Clients with Unmet Resource Needs	86	100	92	107
7i. Education				
7i-i Adult Education (other than GED)	12	15	17	15
7i-ii GED	17	11	21	19
7i-iii Literacy Assistance	3	3	4	7
7i-iv Post High School Education	21	18	22	19
7i-v Tuition Reimbursement	3	3	3	1
7i-vi Other Educational Resources	10	14	17	14
Total Unmet Resource Needs	66	64	84	75
Distinct Clients with Unmet Resource Needs	58	62	77	70
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	7	8	8	6
7j-ii Club House and/or Peer Vocational Support	0	1	1	1
7j-iii Competitive Employment (no supports)	20	23	18	18
7j-iv Supported Employment	9	9	8	9
7j-v Vocational Rehabilitation	44	44	44	46
7j-vi Other Vocational/Employment Resources	22	20	19	12
Total Unmet Resource Needs	102	105	98	92
Distinct Clients with Unmet Resource Needs	88	91	86	81
7k. Living Skills				
7k-i Daily Living Support Services	32	32	43	40
7k-ii Day Support Services	2	3	4	5

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
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Report of Unmet Resource Needs

CSN 6
(Cumberland)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	1,361	1,448	1,431	1,483
7k. Living Skills				
7k-iii Occupational Therapy	1	1	1	2
7k-iv Skills Development Services	25	24	28	31
7k-v Other Living Skill Resources	10	13	15	11
Total Unmet Resource Needs	70	73	91	89
Distinct Clients with Unmet Resource Needs	66	67	81	78
7l. Transportation				
7l-i Transportation to ISP-Identified Services	25	30	32	30
7l-ii Transportation to Other ISP Activities	10	12	13	7
7l-iii After Hours Transportation	14	12	15	12
7l-iv Other Transportation Resources	20	19	14	15
Total Unmet Resource Needs	69	73	74	64
Distinct Clients with Unmet Resource Needs	55	60	60	54
7m. Personal Growth/Community				
7m-i Avocational Activities	6	6	4	1
7m-ii Recreation Activities	17	19	21	20
7m-iii Social Activities	34	32	42	43
7m-iv Spiritual Activities	9	8	8	6
7m-v Other Personal Growth/Community	12	23	23	21
Total Unmet Resource Needs	78	88	98	91
Distinct Clients with Unmet Resource Needs	64	71	82	83
Other Resources				
Other Resources	19	15	25	13
Total Unmet Resource Needs	19	15	25	13
Distinct Clients with Unmet Resource Needs	19	15	25	13
CSN 6 Totals				
Total Unmet Resource Needs	1,230	1,317	1,452	1,463
Distinct Clients With any Unmet Resource Need	494	517	564	575
Distinct Clients with a RDS	1,361	1,448	1,431	1,483

Report Run: Jan 10, 2011

CSN 7 Report of Unmet Resource Needs for Fiscal Year 2011 Quarter 1

CSN 7 - York

Table 1: Distinct People and Unmet Resource Needs across four Quarters

2010 Q2			2010 Q3			2010 Q4			2011 Q1		
People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs	People with Unmet Needs	Distinct People	% With Unmet Needs
157	387	40.6%	202	472	42.8%	158	412	38.3%	150	360	41.7%

Graph 1: Number of Unmet Resource Needs by Category over four Quarters

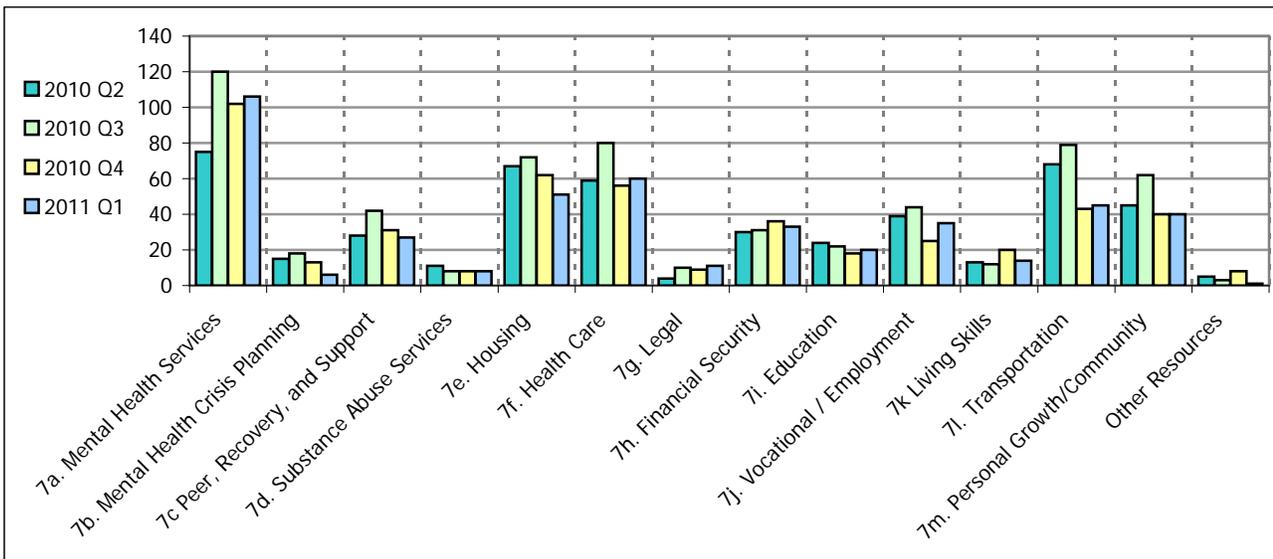


Table 2: Total Number of Unmet Resource Needs Reported

Reported Unmet Resource Needs	2010 Q2	2010 Q3	2010 Q4	2011 Q1
7a. Mental Health Services	75	120	102	106
7b. Mental Health Crisis Planning	15	18	13	6
7c. Peer, Recovery, and Support	28	42	31	27
7d. Substance Abuse Services	11	8	8	8
7e. Housing	67	72	62	51
7f. Health Care	59	80	56	60
7g. Legal	4	10	9	11
7h. Financial Security	30	31	36	33
7i. Education	24	22	18	20
7j. Vocational / Employment	39	44	25	35
7k. Living Skills	13	12	20	14
7l. Transportation	68	79	43	45
7m. Personal Growth/Community	45	62	40	40
Other Resources	5	3	8	1
Total CSN 7 Unmet Needs	483	603	471	457

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	387	472	412	360
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	7	9	10	12
7a-ii Community Integration Services	11	30	32	32
7a-iii Dialectical Behavioral Therapy	6	7	6	7
7a-iv Family Psycho-Educational Treatment	1	3	0	3
7a-v Group Counseling	2	5	1	1
7a-vi Individual Counseling	20	32	18	23
7a-vii Inpatient Psychiatric Facility	0	0	0	0
7a-viii Intensive Case Management	1	1	2	1
7a-x Psychiatric Medication Management	26	29	31	22
7a-xi Other Mental Health Services	1	4	2	5
Total Unmet Resource Needs	75	120	102	106
Distinct Clients with Unmet Resource Needs	53	81	71	73
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	14	17	11	5
7b-ii Mental Health Advance Directives	1	1	1	1
7b-iii Other Mental Health Crisis Planning	0	0	1	0
Total Unmet Resource Needs	15	18	13	6
Distinct Clients with Unmet Resource Needs	14	17	11	5
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	1	2	2	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	8	12	12	11
7c-iv Peer-Run Trauma Recovery Group	2	3	1	2
7c-v Wellness Recovery and Action Planning	5	8	2	3
7c-vi Family Support	7	8	5	2
7c-vii Other Peer, Recovery, and Support	5	9	9	8
Total Unmet Resource Needs	28	42	31	27
Distinct Clients with Unmet Resource Needs	25	37	23	23
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	8	5	4	5

Report Run: Jan 10, 2011



Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN 7
(York)

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	387	472	412	360
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	2	1	1	1
7d-iii Other Substance Abuse Services	1	2	3	2
Total Unmet Resource Needs	11	8	8	8
Distinct Clients with Unmet Resource Needs	10	7	8	8
7e. Housing				
7e-i Supported Apartment	7	3	4	3
7e-ii Community Residential Facility	0	2	2	1
7e-iii Residential Treatment Facility (group home)	1	0	2	1
7e-iv Assisted Living Facility	4	2	2	2
7e-v Nursing Home	0	1	0	0
7e-vi Residential Crisis Unit	1	1	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	37	47	33	26
7e-viii Other Housing Resources	17	16	19	18
Total Unmet Resource Needs	67	72	62	51
Distinct Clients with Unmet Resource Needs	56	65	55	45
7f. Health Care				
7f-i Dental Services	34	45	34	29
7f-ii Eye Care Services	11	9	7	12
7f-iii Hearing Services	3	4	3	3
7f-iv Physical Therapy	0	0	0	0
7f-v Physician/Medical Services	6	12	9	10
7f-vi Other Health Care Resources	5	10	3	6
Total Unmet Resource Needs	59	80	56	60
Distinct Clients with Unmet Resource Needs	48	69	50	47
7g. Legal				
7g-i Advocate	1	4	5	2
7g-ii Guardian (private)	0	0	0	0
7g-iii Guardian (public)	0	0	1	0
7g-iv Other Legal Resources	3	6	3	9

Report Run: Jan 10, 2011



Report of Unmet Resource Needs

CSN 7
 (York)

Fiscal Year 2011 Quarter 1
 (July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	387	472	412	360
7g. Legal				
Total Unmet Resource Needs	4	10	9	11
Distinct Clients with Unmet Resource Needs	4	9	9	11
7h. Financial Security				
7h-i Assistance with Managing Money	13	15	11	13
7h-ii Assistance with Securing Public Benefits	12	13	17	16
7h-iii Representative Payee	3	0	5	1
7h-iv Other Financial Security Resources	2	3	3	3
Total Unmet Resource Needs	30	31	36	33
Distinct Clients with Unmet Resource Needs	28	29	31	28
7i. Education				
7i-i Adult Education (other than GED)	3	5	5	1
7i-ii GED	3	5	3	0
7i-iii Literacy Assistance	4	2	0	1
7i-iv Post High School Education	8	4	4	10
7i-v Tuition Reimbursement	1	1	2	2
7i-vi Other Educational Resources	5	5	4	6
Total Unmet Resource Needs	24	22	18	20
Distinct Clients with Unmet Resource Needs	22	19	16	20
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	2	1
7j-ii Club House and/or Peer Vocational Support	0	0	0	1
7j-iii Competitive Employment (no supports)	7	4	6	6
7j-iv Supported Employment	7	5	1	4
7j-v Vocational Rehabilitation	17	20	15	14
7j-vi Other Vocational/Employment Resources	5	12	1	9
Total Unmet Resource Needs	39	44	25	35
Distinct Clients with Unmet Resource Needs	33	38	21	31
7k. Living Skills				
7k-i Daily Living Support Services	6	6	5	3
7k-ii Day Support Services	0	0	2	0

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Report of Unmet Resource Needs

CSN 7
 (York)

Fiscal Year 2011 Quarter 1
 (July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	387	472	412	360
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	3	4	2	5
7k-v Other Living Skill Resources	4	2	11	6
Total Unmet Resource Needs	13	12	20	14
Distinct Clients with Unmet Resource Needs	12	12	19	12
7l. Transportation				
7l-i Transportation to ISP-Identified Services	26	36	17	15
7l-ii Transportation to Other ISP Activities	17	22	12	13
7l-iii After Hours Transportation	15	13	10	11
7l-iv Other Transportation Resources	10	8	4	6
Total Unmet Resource Needs	68	79	43	45
Distinct Clients with Unmet Resource Needs	42	53	30	30
7m. Personal Growth/Community				
7m-i Avocational Activities	1	2	2	0
7m-ii Recreation Activities	11	15	8	11
7m-iii Social Activities	27	38	26	24
7m-iv Spiritual Activities	2	4	1	3
7m-v Other Personal Growth/Community	4	3	3	2
Total Unmet Resource Needs	45	62	40	40
Distinct Clients with Unmet Resource Needs	35	44	30	32
Other Resources				
Other Resources	5	3	8	1
Total Unmet Resource Needs	5	3	8	1
Distinct Clients with Unmet Resource Needs	5	3	8	1
CSN 7 Totals				
Total Unmet Resource Needs	483	603	471	457
Distinct Clients With any Unmet Resource Need	157	202	158	150
Distinct Clients with a RDS	387	472	412	360

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2011 Quarter 1
 (July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	305	319	293	259
7a. Mental Health Services				
7a-i Assertive Community Treatment (ACT)	5	3	3	2
7a-ii Community Integration Services	10	8	10	10
7a-iii Dialectical Behavioral Therapy	2	4	2	2
7a-iv Family Psycho-Educational Treatment	0	1	0	0
7a-v Group Counseling	2	1	1	1
7a-vi Individual Counseling	16	14	11	9
7a-vii Inpatient Psychiatric Facility	0	1	1	0
7a-viii Intensive Case Management	1	1	0	0
7a-x Psychiatric Medication Management	12	10	11	8
7a-xi Other Mental Health Services	1	1	1	0
Total Unmet Resource Needs	49	44	40	32
Distinct Clients with Unmet Resource Needs	32	31	28	23
7b. Mental Health Crisis Planning				
7b-i Development of Mental Health Crisis Plan	8	8	4	1
7b-ii Mental Health Advance Directives	2	3	1	1
7b-iii Other Mental Health Crisis Planning	1	1	1	0
Total Unmet Resource Needs	11	12	6	2
Distinct Clients with Unmet Resource Needs	9	10	6	2
7c Peer, Recovery, and Support				
7c-i Peer Recovery Center	0	1	1	1
7c-ii Recovery Workbook Group	0	0	0	0
7c-iii Social Club	3	3	6	3
7c-iv Peer-Run Trauma Recovery Group	0	0	0	0
7c-v Wellness Recovery and Action Planning	1	0	1	1
7c-vi Family Support	4	3	3	1
7c-vii Other Peer, Recovery, and Support	2	2	5	3
Total Unmet Resource Needs	10	9	16	9
Distinct Clients with Unmet Resource Needs	10	7	11	7
7d Substance Abuse Services				
7d-i Outpatient Substance Abuse Services	2	3	3	6

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Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2011 Quarter 1
 (July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	305	319	293	259
7d Substance Abuse Services				
7d-ii Residential Treatment Substance Abuse Services	2	0	1	0
7d-iii Other Substance Abuse Services	2	3	3	1
Total Unmet Resource Needs	6	6	7	7
Distinct Clients with Unmet Resource Needs	5	6	7	7
7e. Housing				
7e-i Supported Apartment	5	5	5	5
7e-ii Community Residential Facility	0	0	1	2
7e-iii Residential Treatment Facility (group home)	0	1	1	2
7e-iv Assisted Living Facility	2	1	1	2
7e-v Nursing Home	1	1	0	0
7e-vi Residential Crisis Unit	0	0	0	0
7e-vii Rent Subsidy (Section 8, BRAP, Shelter Plus)	25	30	28	18
7e-viii Other Housing Resources	16	13	13	12
Total Unmet Resource Needs	49	51	49	41
Distinct Clients with Unmet Resource Needs	42	45	44	35
7f. Health Care				
7f-i Dental Services	21	27	24	11
7f-ii Eye Care Services	8	6	7	3
7f-iii Hearing Services	2	3	2	2
7f-iv Physical Therapy	2	2	2	2
7f-v Physician/Medical Services	9	13	11	4
7f-vi Other Health Care Resources	7	11	7	2
Total Unmet Resource Needs	49	62	53	24
Distinct Clients with Unmet Resource Needs	38	45	39	21
7g. Legal				
7g-i Advocate	3	3	3	2
7g-ii Guardian (private)	0	1	0	0
7g-iii Guardian (public)	1	1	1	0
7g-iv Other Legal Resources	5	5	2	0

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Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	305	319	293	259
7g. Legal				
Total Unmet Resource Needs	9	10	6	2
Distinct Clients with Unmet Resource Needs	9	10	6	2
7h. Financial Security				
7h-i Assistance with Managing Money	7	6	8	8
7h-ii Assistance with Securing Public Benefits	13	10	10	7
7h-iii Representative Payee	4	5	5	1
7h-iv Other Financial Security Resources	7	6	5	5
Total Unmet Resource Needs	31	27	28	21
Distinct Clients with Unmet Resource Needs	29	25	26	21
7i. Education				
7i-i Adult Education (other than GED)	3	5	3	3
7i-ii GED	3	5	6	1
7i-iii Literacy Assistance	1	1	1	1
7i-iv Post High School Education	4	10	7	4
7i-v Tuition Reimbursement	0	0	0	0
7i-vi Other Educational Resources	1	2	4	2
Total Unmet Resource Needs	12	23	21	11
Distinct Clients with Unmet Resource Needs	10	18	16	10
7j. Vocational / Employment				
7j-i Benefits Counseling Related to Employment	3	3	0	0
7j-ii Club House and/or Peer Vocational Support	0	0	0	0
7j-iii Competitive Employment (no supports)	6	5	3	2
7j-iv Supported Employment	1	3	1	3
7j-v Vocational Rehabilitation	8	11	9	11
7j-vi Other Vocational/Employment Resources	5	5	5	2
Total Unmet Resource Needs	23	27	18	18
Distinct Clients with Unmet Resource Needs	19	22	16	18
7k. Living Skills				
7k-i Daily Living Support Services	3	3	2	2
7k-ii Day Support Services	1	2	3	3

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Adult Mental Health Services

An Office of the
Department of Health and Human Services

Report of Unmet Resource Needs

CSN Not Assigned

Fiscal Year 2011 Quarter 1
(July, Aug, Sept 2010)

	2010 Q2	2010 Q3	2010 Q4	2011 Q1
Distinct Clients with a RDS	305	319	293	259
7k. Living Skills				
7k-iii Occupational Therapy	0	0	0	0
7k-iv Skills Development Services	4	3	0	0
7k-v Other Living Skill Resources	5	4	3	2
Total Unmet Resource Needs	13	12	8	7
Distinct Clients with Unmet Resource Needs	12	11	8	6
7l. Transportation				
7l-i Transportation to ISP-Identified Services	8	12	11	4
7l-ii Transportation to Other ISP Activities	6	9	8	5
7l-iii After Hours Transportation	10	10	12	5
7l-iv Other Transportation Resources	11	9	7	3
Total Unmet Resource Needs	35	40	38	17
Distinct Clients with Unmet Resource Needs	24	27	25	11
7m. Personal Growth/Community				
7m-i Avocational Activities	1	3	2	2
7m-ii Recreation Activities	6	5	4	5
7m-iii Social Activities	8	7	11	10
7m-iv Spiritual Activities	1	1	2	0
7m-v Other Personal Growth/Community	5	3	2	1
Total Unmet Resource Needs	21	19	21	18
Distinct Clients with Unmet Resource Needs	14	12	15	11
Other Resources				
Other Resources	6	7	7	2
Total Unmet Resource Needs	6	7	7	2
Distinct Clients with Unmet Resource Needs	6	7	7	2
CSN Not Assigned Totals				
Total Unmet Resource Needs	324	349	318	211
Distinct Clients With any Unmet Resource Need	110	129	116	89
Distinct Clients with a RDS	305	319	293	259

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