



# Maine Department of Health and Human Services Integrated Quarterly Crisis Report

STATEWIDE with GRAPHS

Quarter 4 April, May and June (SFY 2015)

## I. Consumer Demographics (Unduplicated Counts - All Face-To-Face)

Gender	Children	Males	759	Females	800				
	Adults	Males	2,546	Females	2,549				
Age Range	Children	< 5	10	5 - 9	210	10 - 14	647	15-17	692
	Adults	18 - 21	494	22 - 35	1,574	36 - 60	2,464	>60	563
Payment Source	Children	MaineCare	1,152	Private Ins.	305	Uninsured	101	Medicare	1
	Adults	MaineCare	2,672	Private Ins.	771	Uninsured	1,441	Medicare	211

## II. Summary Of All Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	11,560	39,472
b. Total number of all Initial face-to-face contacts	1,303	4,021
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	109	
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization	260	1,378

## III. Initial Crisis Contact Information

	Children		Adults	
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used	103	7.9%	91	2.3%
b. Number of Initial face-to-face contacts who have a Community Support Worker (CI, CRS, ICM, ACT, TCM)	480	36.8%	1,151	28.6%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis	472	98.3%	1,079	93.7%
d. SUM time in minutes for all Initial face-to-face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact			156,246	39
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours			1,993	49.6%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours			1,509	37.5%

### CHILDREN ONLY: Time from determination of need for face-to-face contact or when individual was ready and able to be seen to initial face to face contact.

Less Than 1 Hour.	1068	1 to 2 Hours	187	2 to 4 Hours	27	More Than 4 Hours	21
Percent	82.0%	Percent	14.4%	Percent	2.1%	Percent	1.6%

### CHILDREN ONLY: Time between completion of Initial face-to-face crisis assessment contact and final disposition/resolution of crisis

Less Than 3 Hours	599	3 to 6 Hours	485	6 to 8 Hours	55	8 to 14 Hours	62	> 14	102
Percent	46.0%	Percent	37.2%	Percent	4.2%	Percent	4.8%	Percent	7.8%

## IV. Site Of Initial Face-To-Face Contacts

	Children		Adults	
a. Primary Care Residence (Home)	142	10.9%	311	7.7%
b. Family/Relative/Other Residence	44	3.4%	34	0.8%
c. Other Community Setting (Work, School, Police Dept, Public Place)	138	10.6%	156	3.9%
d. SNF, Nursing Home, Boarding Home	1	0.1%	22	0.5%
e. Residential Program (Congregate Community Residence, Apartment Program)	11	0.8%	81	2.0%
f. Homeless Shelter	2	0.2%	18	0.4%
g. Provider Office	40	3.1%	170	4.2%
h. Crisis Office	193	14.8%	621	15.4%
i. Emergency Department	726	55.7%	2,402	59.7%
j. Other Hospital Location	2	0.2%	136	3.4%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	4	0.3%	70	1.7%
<b>Totals:</b>	<b>1,303</b>	<b>100%</b>	<b>4,021</b>	<b>100%</b>

## V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)

	Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up	28	2.1%	185	4.6%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up	256	19.6%	822	20.4%
c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow up	505	38.8%	1,480	36.8%
d. Admission to Crisis Stabilization Unit	184	14.1%	393	9.8%
e. Inpatient Hospitalization Medical	14	1.1%	125	3.1%
f. Voluntary Psychiatric Hospitalization	312	23.9%	810	20.1%
g. Involuntary Psychiatric Hospitalization	3	0.2%	132	3.3%
h. Admission to Detox Unit	1	0.1%	74	1.8%
<b>Totals:</b>	<b>1,303</b>	<b>100%</b>	<b>4,021</b>	<b>100%</b>